



West Hollywood Aquatic Center Code of Conduct

Pool visitor expectations for the West Hollywood Aquatic Center. In order to maintain a peaceful atmosphere, facility usage, preserve ease of access to equipment and materials, we require all visitors to observe the following:

- Demonstrate common courtesy to fellow pool visitors, program participants, community members and staff.
- Maintain an environment where conflict and differences can be addressed in a respectful manner.
- Treat public and private property with respect and courtesy.
- Cooperate with City staff in maintaining safety, order, and discipline.
- Observe program and facility rules and follow staff directions.
- Abide by program and facility rules and staff direction at all times.

Facility Rules

General Facility Rules

- No running
- No excessive breath holding or hypoxic training
- No smoking/vaping/alcohol
- Any person in possession/under influence of drugs/alcohol will not be permitted into the Aquatics Center
- No gum, food, glass, or littering
- No fighting or profanity
- No bicycles/scooters on deck
- No animals (even in a small bag or on a leash). Contact the Senior Guard with any questions. Service dogs (non-emotional support) are allowed but must be harnessed on a leash with no access to the general public.
- No climbing or sitting on the lifeguard towers and equipment
- No beach balls, footballs, basketballs, tennis balls, etc.

- Children ages 7 and up are not permitted in the locker room of opposite gender. Use of the on-deck family restrooms encouraged
- No loudspeakers
- All lost and found items will be disposed of weekly
- All patrons must be registered on ActiveNet and have a valid ID to be admitted
- Children who are not yet potty trained must wear a swim diaper while in the pool
- Diving blocks for use only by permitted user groups
- No sitting/hanging/pulling on the lane lines
- No spitting, spouting water or blowing nose in the pool
- No pool visitors may enter the water with open sores, rashes, infectious diseases or bandages
- No urinating or defecating in the pool.

Program Rules

Swim Lessons

- All program participants must register for the Swim Lessons program.
- All participants must ask permission from their swim instructor before entering the pool at the beginning of their lesson.
- All participants must exit the pool when their swim lesson ends.
- All participants must wear appropriate swim attire during their swim lesson.
- Children who are not yet potty trained must wear a swim diaper while in the pool.
- Participants must adhere to all of the Aquatic Center rules and policies.

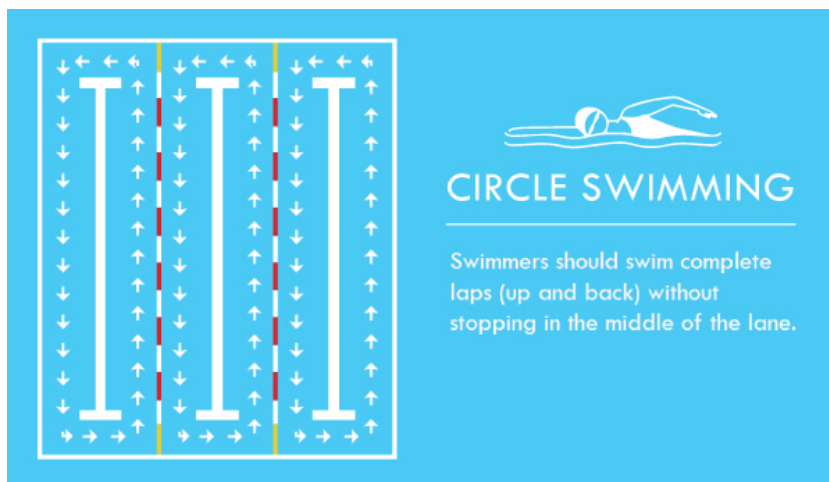
Recreational Swim

- All program participants must take a complete head and body shower before entering the pool.
- No horseplay (i.e. chicken fights, dunking others, excessive or unwanted splashing, piggy back rides etc.)
- Only Coast Guard approved life jackets may be used and will be provided by the West Hollywood Aquatic Center. **NO** other flotation devices or toys are allowed in the pool unless approved by the Aquatics Staff.
- No backwards entry into the pool at any time (i.e. back dives, back jumps, reverse dives, etc.)
- No running
- No diving into the shallow areas of the recreation pool.
- No hanging on ropes or lane lines.
- No hanging and/or swinging on handrails.
- Smoking, vaping, gum chewing, and/or spitting is not permitted.
- Abusive and/or foul language is prohibited and will not be tolerated.
- No climbing or sitting on the lifeguard towers or equipment. Only Lifeguards are permitted on/or around lifeguard stand.
- No excessive breath holding or hypoxic training.
- Lifeguard/Aquatics Staff have the right to put an end to any activity that they deem unsafe. Failure to comply will result in dismissal from the facility.

- Lifeguard/Aquatics Management staff have the right to institute a new rule at any time for the safety of our recreation swim participants and preservation of the facility and equipment.

Lap Swim

- Lap swimmers sign-up for 55-minute time slots.
- Individual lane reservations are not available. Lap swim participants may be required to share a lane.
- 6 swimmers per lane maximum in both pools.
- Lifeguards may ask you to move lanes.
- Circle Swim is required when 3 or more people are swimming in a lane. To circle swim, swim up and back on the right side of the lane at times.



Height and Age Requirements for Children - Recreation Swim

Age: Children under 10 years old must swim with an adult that is 18 years or older.

Height: Children under 4-feet tall must wear a life jacket or pass a swim test.

Adults swimming with children must have children who are under 4- feet tall wear a life jacket and maintain an arm's length distance at all-times. Adults are only permitted to swim with maximum of 2 children that are under 4 feet tall.

Enforcement

Willful and/or repeated behavior that is prohibited by law or the County of Los Angeles may result in one or more of the following consequences:

- Intervention by law enforcement, including possible arrest and prosecution

- Non-compliance following a verbal warning may result in the customer being asked to leave for the day or a longer period of time.
- Suspension of Aquatic Center privileges, including removal from and denial of access for a period determined by the Aquatics Supervisor.

Consequences

Any violation of these Facility Rules of Conduct:

- Verbal Warning. Notification of violation and reference to the Facility Rules of Conduct
- Immediate eviction from the Aquatic Center. Immediate eviction shall mean removal from the Aquatic Center, and banishment from any other Parks and Recreation Facility, for the remaining hours of operation for the day of eviction;
- Suspension of Aquatic Center privileges. Suspension of Aquatic Center privileges may include, but is not limited to denial of access to the Aquatic Center and all Aquatic Center services for one or more days. The effective date and length of suspension shall be determined by the Aquatics Supervisor, depending upon the scope and severity of the violation, and notice of such suspension shall be made in writing.

Appeal Process

APPEAL OF SUSPENSION. Anyone who has been suspended from the Aquatic Center for five or more days may appeal the suspension by submitting a written request within 7 days of the suspension to the Aquatics Supervisor by emailing CJordan@weho.org.

- Appeals shall not be considered for suspension lasting between one and four days.
- The written request for appeal should include the reasons for requesting an appeal and contact information.

All appeals shall be heard by the Recreation Manager, or a designee, within 7 business days of the receipt of the request. The suspension will be upheld until overturned. The decision of the Recreation Manager, or a designee shall be final.