

### **NOTICE INVITING PROPOSALS**

**FOR** 

## Offsite Storage & Records Retrieval Management and Related Services

The City of West Hollywood wishes to seek the services of a qualified firm that can provide secure offsite storage and records retrieval management, and related services as detailed below.

ELECTRONIC SUBMISSIONS ONLY; HARD COPIES ARE NOT ACCEPTED

#### TENTATIVE PROCUREMENT SCHEDULE

REQUEST FOR PROPOSALS RELEASED: October 6, 2023

DEADLINE FOR SUBSTANTIVE QUESTIONS: October 27, 2023, 12:00 p.m.

DEADLINE FOR PROPOSAL SUBMITTAL: November 7, 2023, 12:00 p.m.

REVIEW OF BID PROPOSALS: Complete by November 14, 2023

INTERVIEWS WITH SHORT-LISTED VENDORS: November 15 - 24, 2023

AWARD OF CONTRACT (tentative): December 4, 2023

#### PREPARED BY:

City of West Hollywood Administrative Services Department City Clerk Division 8300 Santa Monica Blvd. West Hollywood, California 90069

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#### 1.0 INTRODUCTION AND BACKGROUND

#### 1.1 <u>Introduction</u>

- (A) The City of West Hollywood is soliciting proposals from qualified offsite storage firms that can provide secure offsite storage, records retrieval management and related services, as detailed below.
- (B) The selected vendor must provide enough current physical storage capacity for approximately 2,500 square feet of document storage space at the initiation of the contract and have capacity to accommodate the City's future storage needs. The City may add additional boxes to the vendor's facility during the contract period. The vendor must accommodate the additional boxes at the rates offered for the contract term. The majority of the boxes currently stored are standard letter/legal file boxes (15" L x 12" W x 10" H), which are 1.2 cubic feet. Other boxes may include legal size transfer boxes (24" L x 15" W x 10" H, 3.6 cubic feet), planner/blueprint boxes (4" x 4" x 42"), and large planner/blueprint boxes (8" x 8" x 42").
- (C) The vendor must store the City's boxes at facilities located in the Los Angeles County area close enough to the City to guarantee next-day delivery service.

#### 1.2 Background

#### 2.0 GENERAL INFORMATION

#### 2.1 <u>Description of Work</u>

The City of West Hollywood requires the following services from the selected vendor which shall be detailed below:

- 1. Provide offsite storage of records
- 2. Pick-up and delivery of records
- 3. Transition services
- 4. Permanent removal or destruction services including hard drive and media
- Inventory tracking
- 6. Account and invoicing
- 7. Secure storage and facility standards
- 8. Price schedule
- 9. Secure document and media shredding services

#### 10. On demand and high-volume scanning/imaging

#### 2.2 Period of Performance – Agreement Term

The AGREEMENT will be for an initial period of three (3) years, with the ability to extend the contract for one (1) additional year for up to four (4) consecutive years, for a maximum contract period of seven (7) years. All Agreement terms are subject to City Council approval at the time of award.

#### 2.3 Compensation

Compensation: The CITY will provide compensation based on a schedule of deliverables and associated fees. This AGREEMENT is an indefinite quantity AGREEMENT and compensation will be based on actual work completed to the satisfaction of the CITY. PROPOSERs must submit detailed price schedules related to all aspects of work requested in this RFP. No work shall commence without execution of the resulting AGREEMENT and issuance of a duly authorized purchase order from the CITY detailing the not to exceed amount.

#### 3.0 INSTRUCTIONS TO PROPOSERS

#### 3.1 <u>Pre-Contractual Expenses</u>

The CITY shall not be liable for any pre-contractual expenses, which are defined as expenses incurred by a PROPOSER in preparing its proposal in response to this Request For Proposal (RFP), negotiating with the CITY in any matter related to the proposal or resulting AGREEMENT, or any other expenses incurred by a PROPOSER prior to the date of award of the contract resulting from this RFP.

#### 3.2 <u>Informed Proposer</u>

PROPOSERS shall review the Sample Contract (Appendix "A") for a complete understanding of all terms and conditions included therein. PROPOSERS are expected to fully inform themselves as to the conditions, requirements, and specifications before submitting proposals.

Failure to do so will be at a PROPOSER'S own risk and the PROPOSER cannot secure relief on the plea of error.

#### 3.3 Proposer Representations

By submitting a proposal for individual identified projects, each PROPOSER represents that it:

3.3.1 Has reviewed conditions covered by this RFP and the required specifications prior to the date of award of the bid and commencement of the specified services under the resulting AGREEMENT.

- 3.3.2 Will provide everything necessary for and incidental to the satisfactory completion of the work as specified herein and indicated on the contract documents. Submission of a proposal is considered evidence that the PROPOSER has visited and is familiar with the site facilities, site conditions, requirements of the contract documents, pertinent state and local codes, state of labor and material markets, and has made appropriate allowance in their proposal for all contingencies.
- 3.3.3 Has thoroughly examined and become familiar with the required specifications as described in Section 9.0 Scope of Work.
- 3.3.4 Understands the requirements of the Scope of Work, the nature and location of the work, and all other matters that can affect the work.
- 3.3.5 Will honor its proposal for 90 days and acknowledges that the proposal cannot be withdrawn within that time without prior written consent from the CITY.
- 3.3.6 Will comply with all requirements set forth in this RFP and, if awarded, the ensuing contract.
- 3.3.7 Has reviewed the attached Sample Contract (Appendix "A") and, other than through the request for clarification process described below in paragraph 3.5, will not seek to alter, or revise its terms and conditions, except as is expressly requested in the Proposer's bid proposal.
- 3.3.8 Will, if selected to perform the work, comply with all terms and conditions set forth in the Sample Contract (Appendix "A") and documents associated with this RFP, except that such requested exceptions detailed in Proposer's bid proposal may be negotiated and agreed upon by CITY and Proposer prior to execution of the resultant Agreement.

#### 3.4 Addenda

The CITY reserves the right to revise or amend the RFP documents prior to the stated proposal submittal deadline. Any such revisions will be made by written addenda to this RFP. Firms must acknowledge receipt of addenda in their proposal letters. Failure to acknowledge receipt of all addenda may render the proposal non-responsive.

#### 3.5 Submission of Substantive Questions

#### 3.5.1 **Submitting Requests**

All substantive questions regarding the requirements of this RFP must be submitted via the CITY's electronic proposal process. Please include only one question for each number.

The deadline to submit requests for substantive questions is October 27, 2023, at 12:00 p.m. through the CITY's electronic proposal process. Procedural questions may be submitted at any time via email or telephone.

#### 3.5.2 City's Responses.

The CITY will respond within two business days to all substantive questions. A written addendum will be issued through the CITY's electronic proposal process in response to any and all substantive questions submitted via the CITY's electronic proposal process.

### 3.5.3 Exceptions or Requested Modifications to City's Sample Contract Form

PROPOSERS shall familiarize themselves with the Sample Contract Form (Appendix "A"). The CITY intends to use the attached Sample Contract Form as the contract resulting from this RFP. Should the PROPOSER have concerns, questions, or recommended modifications to the Sample Contract Form, then those concerns/recommended modifications must be specified in detail in the Proposal Letter in the section noting "Exceptions". This includes requested changes to insurance, indemnification, limitation of liability, etc. No exceptions or requested modifications to CITY's Sample Contract Form will be considered except those detailed in PROPOSERS bid proposal.

#### 3.6 Withdrawal of Proposal

The PROPOSER may withdraw its proposal before the opening of proposals and prior to the Open date and time indicated.

#### 3.7 <u>City Rights</u>

The CITY may investigate the qualifications of any PROPOSER under consideration, require confirmation of information furnished by the PROPOSER, and require additional evidence of qualifications to perform the work described in this RFP. This RFP does not commit the CITY to issue a contract to implement this procurement.

Furthermore, the CITY reserves the right to:

- 3.7.1 Accept or reject any and all of the proposals, or any item or part thereof, at its discretion.
- 3.7.2 Make an award for a portion of the Scope of Work.
- 3.7.3 Award contracts to one or more PROPOSER(S).
- 3.7.4 Cancel or withdraw the entire RFP, or any part thereof, at any time without prior notice.
- 3.7.5 Issue a subsequent or concurrent RFP.
- 3.7.6 Waive any minor errors or irregularities in any proposal, to the extent permitted by law.
- 3.7.7 Obtain information from any source that has the potential to improve the understanding and evaluation of the RFP.
- 3.7.8 Postpone RFP openings for its own convenience, except nothing on the CITY's part shall request or require bid proposals to remain firm after the initial 90-day period.
- 3.7.9 Remedy or overlook technical errors in the RFP process.
- 3.7.10 Appoint an Evaluation Committee to review RFPs.
- 3.7.11 Seek the assistance of outside technical experts.
- 3.7.12 Approve or disapprove the use of particular sub consultants.
- 3.7.13 Establish a short list of PROPOSERS eligible for interview after review of written RFPs.
- 3.7.14 Negotiate with any, all or none of the respondents to the RFP.
- 3.7.15 Solicit best and final offers (BAFOs) from all or some of the respondents.
- 3.7.16 Accept other than the lowest monetary offer.
- 3.7.17 Award a contract based upon initial offers.

#### 3.8 Compliance with Laws and Regulations

The selected PROPOSER(S) are required to comply with all relevant local, state, and federal laws, codes, and ordinances.

If PROPOSER outsources any work or job to a sub consultant, it will be

the PROPOSERS responsibility to ensure that all sub consultants meet the requirements set forth in this RFP and the resultant contract.

#### 3.9 Public Records Act

- 3.9.1 All records, documents, drawings, plans, specifications, and other materials submitted by PROPOSER(S) in its proposal and during the course of any work awarded shall become the exclusive property of the CITY and may be deemed public records and subject to the provisions of the California Public Records Act (Government Code, sections 6250 et seq.). The CITY's use and disclosure of its records are governed by this act.
- 3.9.2 The CITY will accept information clearly labeled "TRADE SECRET," "CONFIDENTIAL," or "PROPRIETARY" as determined by the submitting party in accordance with the act. The CITY will endeavor to inform the submitter of any request for the disclosure of such information. Under no circumstances, however, will the CITY be responsible or liable to the submitter or any other party for the disclosure of any such labeled information. Firms that indiscriminately identify all or most of their proposal as exempt from disclosure without justification may, at the CITY's discretion, be deemed non-responsive.
- 3.9.3 The CITY will not advise as to the nature or content of documents entitled to protection from disclosure under the California Public Records Act, including interpretations of the act or the definitions of "TRADE SECRET," "CONFIDENTIAL," or "PROPRIETARY."
- 3.9.4 If litigation is brought under the Public Records Act concerning documents submitted in response to this RFP, the appropriate PROPOSER(S) shall indemnify, defend, and hold harmless the CITY in such litigation.

#### 3.10 Prohibited Communications

No PROPOSER, or anyone representing a PROPOSER, is to discuss this RFP with any official or employee of the CITY, other than the designated CITY Representative named in this RFP.

Neither PROPOSERS, nor anyone representing a PROPOSER, are to discuss this RFP with any Consultant engaged by the CITY for assistance in preparing the RFP documents or any cost estimate associated with this procurement. Violation of this prohibition may result in disqualification of the Consultant even if the contract has already been awarded.

#### 3.11 Use of Sub Consultants

3.12.1 The PROPOSER awarded a contract by the CITY must be the

prime consultant performing the primary functions of the contract. If any portion of the contract is to be subcontracted, it must be clearly set forth in the proposal document as to what part(s) are to be subcontracted, the reasons for the subcontracting, and a listing of sub consultants. Acceptance or rejection of a proposer's request to use sub consultants is at the sole discretion of the CITY. The CITY reserves the right to reject any proposal to function as the prime Consultant on the awarded contract. When approved, the sub consultant(s) shall agree to and be bound by all terms, conditions and specifications of the awarded contract and the proposer shall be responsible for proper performance of the contract by its sub consultant(s).

- 3.12.2 With prior approval of the CITY, the prime consultant may enter into sub-contracts and joint participation agreements with others for the performance of portions of resultant agreement. The prime consultant shall at all times be responsible for the acts and errors or omissions of its sub consultants or joint participants and persons directly or indirectly employed by them. Nothing in this contract shall constitute any contractual relationship between any others and the CITY or any obligation on the part of the CITY to pay, or to be responsible for the payment of, any sums to the sub consultants.
- 3.12.3 The provisions of the resultant AGREEMENT shall apply to all sub consultants in the same manner as to the prime consultant. In particular, the CITY will not pay, even indirectly, the fees and expenses of a sub consultant that does not conform to the limitations and documentation requirements of resultant AGREEMENT.
- 3.12.4 Upon written request from the CITY, the successful PROPOSER shall supply the CITY with sub consultant agreements.

#### 4.0 INSURANCE

#### 4.1 <u>Insurance</u>

The CITY requires Consultants to obtain appropriate insurance coverage within the prescribed minimum limits set forth in the attached Sample Contract (Appendix "A").

The required insurance certificates must comply with all requirements of the standards as shown in the contract and must be provided within ten (10) days of issuance of the Notice of Intent to Award and prior to the commencement of any work under the terms of the contract. Failure to comply with the required Insurance requirements may result in termination of the AGREEMENT as detailed therein.

#### 5.0 PROCUREMENT SCHEDULE

#### 5.1 Request for Substantive Questions

Deadline for Substantive Questions is **Friday**, **October 27**, **2023**, **at 12:00 p.m.** through the CITY's electronic submission process.

#### 5.2 **Proposal Deadline Date**

Proposals shall be received through the CITY's electronic proposal process on or before <u>Tuesday</u>, <u>November 7</u>, <u>2023</u>, <u>at 12:00 p.m.</u>

It is the sole responsibility of the PROPOSER to ensure that its proposal is uploaded prior to the deadline. Neither the CITY nor Planet Bids can be held responsible for the failure of the PROPOSER to submit its proposal electronically in a timely manner. Please note that it is not advisable to be logged into the same proposal on more than one computer, Planet Bids will save the version that was saved last

#### 5.3 CONTRACT AWARD

The tentative contract award date is at the City Council meeting of **Monday, December 4, 2023**. At its sole discretion, the CITY may notify PROPOSERS of award recommendation information by phone, mail, or e-mail. Failure to so notify any PROPOSER shall not impact, alter, or invalidate the CITY's action.

#### 6.0 SUBMITTAL REQUIREMENTS

#### 6.1 Proposal Content and Format

Please utilize the boxes below ( $\square$ ) as a checklist to ensure a complete response to the RFP.

6.1.1 Proposals must include the following sections, organized as indicated here:

#### **SECTION I - Proposal Letter**

The proposal letter included herein as **Appendix 'B'** to this RFP must be signed by a person or persons authorized to legally bind the proposer to enter into a contractual agreement.

#### **SECTION II - Qualifications of Firm**

This section of the proposal is a written narrative which should establish that the Consultant has the ability to satisfactorily

perform the required work; the skill, knowledge and understanding of the subject matter; the requisite previous experience on similar assignments; and financial stability and professional standing in the field. This section shall include the location and capacity of firm's business locations in Southern California

This section should include, at a minimum:

- □ (a) <u>Firm Profile</u>. A profile of the firm including the capability to provide the required services; the year founded; form of the organization (corporation, partnership, sole proprietorship); number, size and location of offices; and number of employees. Provide a summary of staffing levels for different size projects.
- □ (b) <u>Firm Experience.</u> Describe the firm's experience in conducting assignments that are similar in nature and/or related to the work described in the Statement of Work. Describe experience in performing work as described in this RFP with various government agencies.
- (d) <u>Licensing</u>. Consultant is required to hold the appropriate licenses and/or certificates to accomplish the scope of work all sub-consultants are required to be properly licensed and/or certified in their area of expertise.
- □ (e) <u>Litigation and Contract Termination History</u>. Provide a brief description of any (if none, please state none):
  - Conviction or indictment of the firm or any officer of the firm within the last five years involving alleged fraud, bribery, collusion, conspiracy, or violation of state or federal antitrust law.
  - Adjudication or determination by any federal, state, or local agency that the firm or any officer of the firm has violated any provision of law relating to equal opportunity or fair employment.
  - Conviction of the firm or any officer of the firm related to any state or federal law relating to the employment of undocumented foreign worker.
  - Termination of a contract for convenience or for cause.
- (f) Consultant's Information Form. Complete, sign and submit Appendix "C" Consultant's Information Form. Project Reference Forms are included and should detail assignments that

are similar in nature and/or related to the work described in the Scope of Work.

- Provide a minimum of three (3) references from public agencies, which demonstrate past and present performance. References shall demonstrate that the firm has been in continuous existence and has provided continuous services for the relevant requirements contained herein for at least one (1) year. Each reference shall include company name, address, contact person, email and telephone, and dates of work performed.
- ☐ (g) Identify sub consultants. If any, by company name, address, contact person, telephone number project function. Include the contractor's license number and classification of each. Describe PROPOSERS experience working with each sub consultant.

#### **SECTION III - Qualifications of Personnel**

This section should identify the qualifications of the individuals, sub-Contractors, and/or suppliers that will be providing services.

- ☐ Include resumés for key personnel, project staff and subcontractors highlighting their skill, knowledge, and understanding of applicable subject matter, experience on comparable projects, and applicable professional credentials.
- ☐ Identify key personnel proposed to perform the work in the specified tasks and include major areas of subcontract work.
- ☐ Include the person's name and proposed position for this project. Provide proposed team members, roles, and contracted work (e.g., materials testing, soils technician, part time night inspector, etc.).

#### SECTION IV - Cost Section

- Please detail costs of each requested service.
- ☐ Please include any hourly rates as applicable.
- ☐ Please include an Excel spreadsheet of all costs as wee as a cost summary page as part of the bid proposal submission.

#### **SECTION IV - Approach and Understanding**

☐ Consultant shall provide a written narrative that addresses and demonstrates the PROPOSERS understanding of the CITY's needs and requirements as detailed herein.

#### **SECTION V – Required Forms**

In addition to those mentioned above, the following submittal forms must be included with the proposal. The forms shall be prepared using the copies provided in these RFP documents, or on legible photocopies. Proposals that are partial, incomplete, or modified in form or substance from what is requested in the forms may be considered non-responsive. Proposers shall initial all interlineations and revisions to entries. Failure to do so may render the proposal incomplete and/or non-responsive.

PROPOSERS' authorized signatory must review, complete, sign and submit the following forms with its proposal:

- Appendix "E" NON-COLLUSION DECLARATION <u>MUST BE</u> <u>NOTARIZED</u>
- Appendix "F" LABOR COMPLIANCE CERTIFICATION

#### 7.0 EVALUATION OF PROPOSALS

#### 7.1 Basis of Award

- 7.1.1 Any proposals submitted in response to this RFP will be evaluated according to the evaluation criteria stated herein. The evaluation criteria may only be modified by written addendum to the RFP.
- 7.1.2 If awarded, a contract award(s) will be made to the PROPOSER(S) earning the highest total evaluation score based upon the proposal evaluation criteria detailed under the terms of the RFP.

#### 7.2 <u>Minimum Qualifications</u>

- 7.2.1 PROPOSER must be a responsible Firm that has been in continuous existence and has provided continuous services for the relevant requirements contained herein for at least three (3) years. Less than the minimum required experience may eliminate that PROPOSER from further consideration.
- 7.2.2 Extra consideration shall be given to Firms headquartered or with a substantial presence in Southern California.

- 7.2.3 The PROPOSER must be able to demonstrate relevant experience as part of this proposal with municipalities of similar size or larger than West Hollywood.
- 7.2.4 Failure to provide the relevant information to document that the firm meets the minimum experience levels in the proposal documents may deem the PROPOSER unsuccessful.

#### 7.3 Evaluation Criteria

Contractor's proposal shall be evaluated based upon the following criteria:

7.3.1 <u>Evaluation Criteria</u> - **100** total points possible.

#### A. Compliance with RFP Scope (35 points max.)

Depth of PROPOSERS understanding of the CITY's requirements; overall quality of proposal and Methodology; ability to provide all of the services outlined in the Scope of Work.

#### B. Bidder Form (30 points max.)

Qualifications and previous experience of personnel; key personnel's level of involvement in performing related work cited in "Qualifications of the Firm" section; concurrence in the restrictions on changes in key personnel.

#### C. Experience/Customer Service (20 points max.)

Experience in performing work similar in nature and/or related to the work described in the Scope of Work; experience working with public agencies, strength, and stability of the firm; appropriateness of personnel to their assigned work tasks; logic of project organization; adequacy of labor commitment.

#### D. Cost of Services (15 points max.)

Reasonableness of costs detailed for the proposed Code Enforcement Inspections of Rent Stabilized Residential Units Pilot Program.

#### 8.0 DEBRIEFINGS

If requested, oral debriefings may be given to unsuccessful firms. Debriefings will only occur after an award of the subject contract has been authorized by the City.

#### 9.0 SCOPE OF WORK

For the purposes of this RFP the services that may be requested are summarized as follows:

#### 9.1 Record Storage

- A. The vendor must provide secure off-site storage for the City's documents and be able to provide enough physical storage capacity for approximately 2,500 square feet at the initiation of the contract. The City may add more boxes to the vendor's facility during the contract period. The vendor must accommodate the additional boxes at the rates offered for the contract term.
- B. The vendor must store the City's boxes and/or files at a single secure facility located in the Los Angeles area.

#### 9.2 Record Pickup and Delivery

- A. The vendor shall accept and respond to pickup and delivery requests from authorized City staff. The vendor will deliver requested boxes and/or files during the City's regular business hours of 8:00 a.m. to 6:00 p.m., Monday through Thursday, and 8:00 a.m. to 5:00 p.m., Fridays excluding holidays.
- B. Orders for delivery placed before 3:00 p.m. will be delivered by the next business day. Orders for rush delivery placed before 1:00 p.m. will be delivered within 4 hours. Orders for pickup of new or refile boxes and/or files will be picked up within 2 business days.
- C. Deliveries are to be made to the requested location in the City. All deliveries and pick-ups will be made at the following location:

City of West Hollywood City Hall, City Clerk's Office 8300 Santa Monica Boulevard West Hollywood, CA 90069

- D. New or refile boxes and/or files for pick up will be picked up from the City Clerk's Office unless the department requests pick up from a different location in the building.
- E. Vendor shall combine delivery and pick up of boxes into one trip when requested and shall meet the delivery requirements listed above.

#### 9.3 Transition Services

- A. At the commencement of the contract, the vendor must assume full responsibility for the transfer of all of the City's records stored at its current storage facility to the vendor's facility. This responsibility includes new bar coding, labeling, data entry, and inventorying for the boxes to be stored at the vendor's facility or facilities at the beginning of the contract period. The vendor should include in its response the process for acquiring the client's boxes from the current facility and a time line for the process. Any costs related to this requirement must be clearly identified in the vendor response.
- B. The new vendor will replace boxes damaged during transfer from the City's current vendor to the new vendor's facilities. Should such damage occur, the new vendor shall furnish a report to the City detailing which boxes were damaged and replaced.
- C. Upon successful completion of the transfer, the vendor will supply to the City an inventory report of the boxes moved to the new storage facility. This inventory report will list boxes by department name and /or cost center and number of boxes for each department/cost center.

#### 9.4 Permanent Removal or Destruction Services

- A. The City may require the permanent removal or destruction of specified boxes stored with the vendor. The vendor shall provide for the permanent removal of such specified boxes and return to the City. Boxes permanently removed from storage must not appear on subsequent monthly invoices for storage. Any costs or fees associated with permanent removal of boxes must be identified in the vendor's response.
- B. The vendor must have the ability to accomplish the certified destruction of records stored at the vendor's facility and off site at the City's offices. The certified destruction shall be performed by either shredding or incineration. The vendor must ensure that confidentiality of all destroyed records is maintained throughout the destruction process. The vendor will provide a certificate of destruction to the City for those records destroyed. No records shall be destroyed without written approval from the administrator or authorized user of the City's account with the vendor.

#### 9.5 Inventory Tracking

A. The vendor shall maintain an accurate, bar-coded and computer-based inventory tracking system. The computerized system must be web enabled, with adequate security, to provide Internet access to the information by City users.

- B. At a minimum, this system must identify each stored City box by department, cost center, description, and status (checked in/checked out). Essential data fields include: box number, bar code, box size, location, cost center, department, major description, minor description, status, and box history (dates of check out and check in).
- C. The inventory tracking process shall include appropriate logs and receipts for pick-up and delivery of the individual boxes for verification and audit purposes. Logs and receipts will be made available to the City upon request.
- D. The inventory status must be updated within 24 hours of activity.

#### 9.6 Reporting

- A. The vendor shall provide the following reports to the City upon request. The vendor will list costs or fees, if any, for these reports. Please include a sample of each in your response:
  - 1. Inventory reports for all City boxes stored at the vendor's facility. Also detailed reports of the quantity of boxes and/or files by division or departments.
  - 2. Activity reports including a summary of ordering activity by location, quantity, and order type. Retrieval activity reports include history for checked out, permanently removed, and destroyed inventory.
  - 3. Financial reports that provide billing activity for a specified invoice period.

#### 9.7 Account and Invoicing

A. The vendor will provide a monthly invoice to the main account manager showing a line item for all the departments' storage and activity costs. The invoice will include a detailed list of all transactions for each department and a summary page listing division/department totals for each department/cost center. The total monthly cost for each department will be billed to and paid by the main account manager.

#### 9.8 Secure Storage and Facility Standards

- A. The vendor's storage facilities shall provide a level of protection consistent with industry standards and must meet all applicable and current requirements of the National Fire Protection Association.
- B. The storage facility or facilities must be properly shelved, fully secured, and equipped with motion, smoke and heat detectors/alarms to prevent loss from theft and fire.

- C. The City requires that the facility or facilities be constructed and equipped with fire safety systems as required by the International Fire Code and other applicable codes. The records storage facility cannot house any hazardous material.
- D. Storage facilities cannot be located within a flood area or risk exposure from external hazards.
- E. The vendor's storage facility shall be solidly constructed with secure loading and unloading areas. Floors shall support at least 300 pounds per square foot, and shall be at or above ground level to assure dry storage. Walls surrounding the record storage area shall be 4-hour fire resistant. The roof shall be of non-combustible construction and leak proof.
- F. Appropriate redundant systems must ensure continuous operation.
- G. Vendor shall provide proof of semi-annual treatment and/or inspection for rodent and insect protection.
- H. The vendor is responsible for all the contents stored in any of its storage facilities. The vendor must provide a written disaster and recovery plan for any catastrophic occurrences including but not limited to earthquake, flood, fire, etc. The vendor is responsible for recovery from any catastrophic occurrences, including but not limited to fire, damage or theft, as well as any associated costs.
- I. The vendor must carry the appropriate insurance and provide proof thereof.
- J. Storage facilities must be equipped with an intrusion alarm system that is monitored 24 hours per day, including weekends and holidays.
- K. The vendor must provide adequate storage capacity to meet both the current and future needs of the City.

#### 9.9 Transportation

- A. The vendor must provide vehicles designed for the transportation of storage records.
- B. The vehicles must have the appropriate security features (anti-theft device) and be secured while at a delivery/pick up site.
- C. All vehicles must be equipped with a fire extinguisher.

#### 9.10 Account Representation

A. The vendor shall appoint an account representative for the City as a single point of contact in order to ensure a high level of responsiveness to the City's needs.

B. A backup contact shall also be designated for the purposes of providing coverage during the primary contact's absence.

#### 9.11 Secure Shredding Service

A. The City may require secure shredding service for documents not in storage. Vendor will supply locked bins to collect the documents and provide on-site or off-site shredding on a regular schedule, as requested by City.

#### 9.12 Equipment, Tools, Supplies

- A. The Vendor will supply all equipment, tools, supplies, offices, personnel, instrumentalities, transportation, support services and insurance required.
- B. The Vendor is not required to purchase, rent or hire any equipment, tools, supplies, offices, transportation, personnel, insurance or instrumentalities from the City.
- C. The City has no obligation whatsoever to provide any equipment, tools, supplies, offices, personnel, instrumentalities, transportation, support services or insurance required to perform services under this agreement.

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#### **SAMPLE CONTRACT**

#### **REQUEST FOR PROPOSALS**

## Offsite Storage & Records Retrieval Management and Related Services

## CITY OF WEST HOLLYWOOD AGREEMENT FOR PROFESSIONAL SERVICES

This Agreement is made on this	th day of	, 2023, at	West Hollywood,
California, by and between the	City of West Hollywoo	d, a municipal corpo	ration, 8300 Santa
Monica Boulevard, West Hollyw	ood, California 90069	(hereinafter referred	d to as the "CITY")
and XYZ Company, 1500 Ma	in Street, City, CA 9	90000 (hereinafter r	eferred to as the
"CONTRACTOR").		•	

#### **RECITALS**

- A. The CITY proposes to contract for professional services as outlined below;
- B. The CONTRACTOR is willing to perform such services and has the necessary qualifications by reason of experience, preparation, and organization to provide such services.
- C. NOW, THEREFORE, the CITY and the CONTRACTOR, mutually agree as follows:
  - 1. **SERVICES.** The CONTRACTOR shall perform those services set forth in "Exhibit A," which is attached hereto and incorporated herein by reference.
  - 2. **TERM OF AGREEMENT.** The term of this contract shall commence upon execution by both parties and shall expire on June 30, 20 unless extended in writing in advance by both parties.
  - 3. **TIME OF PERFORMANCE.** The services of the CONTRACTOR are to commence upon receipt of a Notice to Proceed from the CITY and shall continue until all authorized work is completed to the CITY's satisfaction, in accordance with the schedule incorporated in "Exhibit A," unless extended in writing by the CITY.

  - 5. **CONTRACT ADMINISTRATION.** 
    - 5.1. **The CITY's Representative.** Unless otherwise designated in writing, is <a href="Vyto Adomaitis">Vyto Adomaitis</a>, Neighborhood and Business Safety Manager, Community <a href="Safety Department">Safety Department</a>, shall serve as the CITY's representative for the administration of the project. All activities performed by the CONTRACTOR shall be coordinated with this person.

- 5.2. **Manager-in-Charge.** For the CONTRACTOR, shall be in charge of the project on all matters relating to this Agreement and any agreement or approval made by her/him shall be binding on the CONTRACTOR. The Manager-in-Charge shall not be replaced without the written consent of the CITY.
- 5.3. **Responsibilities of the CITY.** The CITY shall provide all relevant documentation in its possession to the CONTRACTOR upon request in order to minimize duplication of efforts. The CITY's staff shall work with the CONTRACTOR as necessary to facilitate performance of the services.
- 5.4. Personnel. The CONTRACTOR represents that it has or will secure at its own expense all personnel required to perform the services under this Agreement. All of the services required under this Agreement will be performed by the CONTRACTOR or under its supervision, and all personnel engaged in the work shall be qualified to perform such services. The CONTRACTOR reserves the right to determine the assignment of its own employees to the performance of the CONTRACTOR's services under this Agreement, but the CITY reserves the right, for good cause, to require the CONTRACTOR to exclude any employee from performing services on the CITY's premises.

#### 6. **TERMINATION.**

- 6.1. **Termination for Convenience.** Either party may terminate this Agreement without cause and in its sole discretion at any time by giving the other party thirty (30) days' written notice of such termination. In the event of such termination, the CONTRACTOR shall cease services as of the date of termination and shall be compensated for services performed to the CITY's satisfaction up to the date of termination.
- 6.2. **Termination for Cause.** All terms, provisions, and specifications of this Agreement are material and binding, and failure to perform any material portion of the work described herein shall be considered a breach of this Agreement. Should the Agreement be breached in any manner, the CITY may, at its option, terminate the Agreement not less than five (5) days after written notification is received by the CONTRACTOR to remedy the violation within the stated time or within any other time period agreed to by the parties. In the event of such termination, the CONTRACTOR shall be responsible for any additional costs incurred by the CITY in securing the services from another contractor.
- 7. **INDEMNIFICATION.** Contractor shall indemnify and hold harmless City from and against all liability arising out of or in connection with Contractor's negligent or wrongful acts, errors or omissions in the performance of work hereunder or its failure to comply with any of its obligations contained in this Agreement.

In the event that City is named as a party defendant in a lawsuit alleging injury as a result of Contractor's negligent or wrongful performance under this Agreement, Contractor shall defend City with counsel approved by CITY, which approval will not be unreasonably withheld, and bear responsibility for attorney's fees, expert fees and all other costs and expenses of litigation. Should conflict of interest principles preclude a single lawyer from representing both City and Contractor, or should City otherwise find Contractor's legal counsel unacceptable, then Contractor shall reimburse the City its costs of defense, including without limitation reasonable attorney's fees, expert fees and all other costs and expenses of litigation. Contractor shall promptly pay any final, non-appealable judgment rendered against the CITY. It is expressly understood and agreed that the foregoing provisions are intended to be as broad and inclusive as is permitted by the law of the State of California, but the indemnity obligation will exclude such loss or damage which is determined to be caused by the sole negligence or willful misconduct of the City. The obligations established by this paragraph will survive termination of this Agreement.

For purposes of this paragraph:

- City means the City Council and its subordinate bodies, elected and appointed City officials and officers, City employees and authorized agents and volunteers of the City.
- Liability means any claims or causes of action raised or asserted by damage to, loss or expense incurred by, or judgments rendered in favor of persons or entities not a party to this Agreement.
- The types of damages included within this indemnity obligation include, but are not limited to, personal injury, bodily injury, death, loss of use, and damage to or loss of real and personal property.
- The indemnity obligation of this paragraph includes all forms of negligent acts, errors and omissions, wrongful behavior, and willful misconduct (including but not limited to breaches of professional standards of care, if applicable, and breach of contract) by Contractor and any of its officers, agents, employees and subcontractors.

#### 8. INSURANCE REQUIREMENTS.

- 8.1. The CONTRACTOR, at the CONTRACTOR's own cost and expense, shall procure and maintain, for the duration of the contract, the following insurance policies:
  - 8.1.1. Workers' Compensation Coverage. The CONTRACTOR shall maintain Workers' Compensation Insurance and Employer's Liability Insurance for its employees in accordance with the laws of the State of California. In addition, the CONTRACTOR shall require any and every subcontractor to similarly maintain Workers' Compensation Insurance and Employer's Liability Insurance in

accordance with the laws of the State of California for all of the subcontractor's employees. Any notice of cancellation or non-renewal of all Workers' Compensation policies must be received by the CITY at least thirty (30) days prior to such change. The insurer shall agree to waive all rights of subrogation against the CITY, its officers, agents, employees, and volunteers for losses arising from work performed by the CONTRACTOR for City.

This provision shall not apply if the CONTRACTOR has no employees performing work under this Agreement. If the CONTRACTOR has no employees for the purposes of this Agreement, the CONTRACTOR shall sign the "Certificate of Exemption from Workers' Compensation Insurance" which is attached hereto and incorporated herein by reference as "Exhibit B."

- 8.1.2. **General Liability Coverage**. The CONTRACTOR shall maintain commercial general liability insurance in an amount of not less than two million dollars (\$5,000,000) per occurrence for bodily injury, personal injury, and property damage. If a commercial general liability insurance form or other form with a general aggregate limit is used, either the general aggregate limit shall apply separately to the work to be performed under this Agreement or the general aggregate limit shall be at least twice the required occurrence limit.
- 8.1.3. Automobile Liability Coverage. The CONTRACTOR shall maintain automobile liability insurance covering bodily injury and property damage for all activities of the CONTRACTOR arising out of or in connection with the work to be performed under this Agreement, including coverage for owned, hired, and non-owned vehicles, in an amount of not less than One million dollars (\$2,000,000) combined single limit for each occurrence. If CONTRACTOR or CONTRACTOR's employees will use personal autos in any way on this project, CONTRACTOR shall obtain evidence of personal auto liability coverage for each such person.
- 8.1.4. **Professional Liability Coverage**. The CONTRACTOR shall maintain professional errors and omissions liability insurance for protection against claims alleging negligent acts, errors, or omissions which may arise from the CONTRACTOR's operations under this Agreement, whether such operations be by the CONTRACTOR or by its employees, subcontractors, or subconsultants. The amount of this insurance shall not be less than one million dollars (\$1,000,000) on a claims-made annual aggregate basis, or a combined single-limit-per-occurrence basis.

- 8.2. **Endorsements**. Each general liability and automobile liability insurance policy shall be issued by insurers possessing a Best's rating of no less than A-: VII. Each general liability insurance policy shall be endorsed with the specific language of Section 8.2.1 below. CONTRACTOR also agrees to require all contractors, and subcontractors to do likewise.
  - 8.2.1. "The CITY, its elected or appointed officers, officials, employees, agents, and volunteers are to be covered as additional insureds with respect to liability arising out of work performed by or on behalf of the CONTRACTOR, including materials, parts, or equipment furnished in connection with such work or operations."
  - 8.2.2. This policy shall be considered primary insurance as respects the CITY, its elected or appointed officers, officials, employees, agents, and volunteers. Any insurance maintained by the CITY, including any self-insured retention the CITY may have, shall be considered excess insurance only and shall not contribute with this policy.
  - 8.2.3. This insurance shall act for each insured and additional insured as though a separate policy had been written for each, except with respect to the limits of liability of the insuring company.
  - 8.2.4. Notwithstanding the provisions included in any of the ISO Additional Insured Endorsement forms, CONTRACTOR acknowledges that the insurance coverage and policy limits set forth in this section constitute the minimum amounts of coverage required. Any insurance proceeds available to the CITY in excess of the limits and coverage required in this agreement and which is applicable to a given loss will be available to the CITY.
  - 8.2.5. The insurer waives all rights of subrogation against the CITY, its elected or appointed officers, officials, employees, or agents regardless of the applicability of any insurance proceeds and agrees to require all subcontractors to do likewise.
  - 8.2.6. Any failure to comply with reporting provisions of the policies shall not affect coverage provided to the City, its elected or appointed officers, officials, employees, agents, or volunteers.
  - 8.2.7. The insurance provided by this policy shall not be suspended, voided, or reduced in coverage or in limits except after thirty (30) days' written notice has been submitted to the CITY and approved of in writing, except in the case of cancellation, for which ten (10) days' written notice shall be provided.

- 8.2.8. Contractor agrees to provide immediate notice to City of any claim or loss against Contractor arising out of the work performed under this agreement. City assumes no obligation or liability by such notice but has the right (but not the duty) to monitor the handling of any such claim or claims if they are likely to involve City.
- 8.3. Self-Insured Retention/Deductibles. All policies required by this Agreement shall allow City, as additional insured, to satisfy the selfinsured retention ("SIR") and/or deductible of the policy in lieu of the Owner (as the named insured) should Owner fail to pay the SIR or deductible requirements. The amount of the SIR or deductible shall be subject to the approval of the City Attorney and the Finance Director. Owner understands and agrees that satisfaction of this requirement is an express condition precedent to the effectiveness of this Agreement. Failure by Owner as primary insured to pay its SIR or deductible constitutes a material breach of this Agreement. Should City pay the SIR or deductible on Owner's behalf upon the Owner's failure or refusal to do so in order to secure defense and indemnification as an additional insured under the policy, City may include such amounts as damages in any action against Owner for breach of this Agreement in addition to any other damages incurred by City due to the breach.
- 8.4. **Certificates of Insurance**. The CONTRACTOR shall provide certificates of insurance with original endorsements to the CITY as evidence of the insurance coverage required herein. Certificates of such insurance shall be filed with the CITY on or before commencement of performance of this Agreement. Current certification of insurance shall be kept on file with the CITY at all times during the term of this Agreement. The CONTRACTOR shall provide written evidence of current automobile coverage to comply with the automobile insurance requirement.
- 8.5. **Failure to Procure Insurance**. Failure on the part of the CONTRACTOR to procure or maintain required insurance shall constitute a material breach of contract under which the CITY may terminate this Agreement pursuant to Section 6.2 above.
- 9. ASSIGNMENT AND SUBCONTRACTING. The parties recognize that a substantial inducement to the CITY for entering into this Agreement is the professional reputation, experience, and competence of the CONTRACTOR. Assignments of any or all rights, duties, or obligations of the CONTRACTOR under this Agreement will be permitted only with the express consent of the CITY. The CONTRACTOR shall not subcontract any portion of the work to be performed under this Agreement without the written authorization of the CITY. If the CITY consents to such subcontract, the CONTRACTOR shall be fully responsible to the CITY for all acts or omissions of the subcontractor.

Nothing in this Agreement shall create any contractual relationship between the subcontractor nor shall it create any obligation on the part of the CITY to pay or to see to the payment of any monies due to any such subcontractor other than as otherwise is required by law.

- 10. **COMPLIANCE WITH LAWS, CODES, ORDINANCES, AND REGULATIONS.** The CONTRACTOR shall use the standard of care in its profession to comply with all applicable federal, state, and local laws, codes, ordinances, and regulations.
  - 10.1. Taxes. The CONTRACTOR agrees to pay all required taxes on amounts paid to the CONTRACTOR under this Agreement, and to indemnify and hold the CITY harmless from any and all taxes, assessments, penalties, and interest asserted against the CITY by reason of the independent contractor relationship created by this Agreement. In the event that the CITY is audited by any Federal or State agency regarding the independent contractor status of the CONTRACTOR and the audit in any way fails to sustain the validity of a wholly independent contractor relationship between the CITY and the CONTRACTOR, then the CONTRACTOR agrees to reimburse the CITY for all costs, including accounting and attorneys' fees, arising out of such audit and any appeals relating thereto.
  - 10.2. Workers' Compensation Law. The CONTRACTOR shall fully comply with the workers' compensation law regarding the CONTRACTOR and the CONTRACTOR's employees. The CONTRACTOR further agrees to indemnify and hold the CITY harmless from any failure of the CONTRACTOR to comply with applicable workers' compensation laws. The CITY shall have the right to offset against the amount of any compensation due to the CONTRACTOR under this Agreement any amount due to the CITY from the CONTRACTOR as a result of the CONTRACTOR's failure to promptly pay to the CITY any reimbursement or indemnification arising under this Section.
  - 10.3. Licenses. The CONTRACTOR represents and warrants to the CITY that it has all licenses, permits, qualifications, insurance, and approvals of whatsoever nature which are legally required of the CONTRACTOR to practice its profession. The CONTRACTOR represents and warrants to the CITY that the CONTRACTOR shall, at its sole cost and expense, keep in effect or obtain at all times during the term of this Agreement any licenses, permits, insurance, and approvals which are legally required of the CONTRACTOR to practice its profession. The CONTRACTOR shall maintain a City of West Hollywood business license, if required under CITY ordinance.
- 11. **CONFLICT OF INTEREST.** The CONTRACTOR confirms that it has no financial, contractual, or other interest or obligation that conflicts with or is

harmful to performance of its obligations under this Agreement. The CONTRACTOR shall not during the term of this Agreement knowingly obtain such an interest or incur such an obligation, nor shall it employ or subcontract with any person for performance of this Agreement who has such incompatible interest or obligation.

- NON-DISCRIMINATION AND EQUAL EMPLOYMENT OPPORTUNITY. The 12. CONTRACTOR represents and agrees that it does not and will not discriminate against any employee or applicant for employment because of race, religion, color, national origin, sex, sexual orientation, gender identity, political affiliation or opinion, medical condition, or pregnancy or pregnancy-related condition. The CONTRACTOR will take affirmative action to ensure that applicants are employed, and that employees are treated during employment without regard to their race, religion, color, national origin, sex, sexual orientation, gender identity, political affiliation or opinion, medical condition, or pregnancy or pregnancy-related condition. Such action shall include, but not be limited to the following: employment, upgrading, demotion or transfer; recruitment or recruitment advertising; layoffs or termination; rates of pay or other forms of compensation; and selection for training, including apprenticeship. The CONTRACTOR agrees to include in all solicitations or advertisements for employment and to post in conspicuous places, available to employees and applicants for employment, notices setting forth the provisions of this nondiscrimination clause.
- 13. **LIVING WAGE ORDINANCE.** The CONTRACTOR shall abide by the provisions of the West Hollywood Living Wage Ordinance. During the term of this Agreement, the CONTRACTOR shall keep on file sufficient evidence of its employee compensation to enable verification of compliance with the West Hollywood Living Wage Ordinance.
- 14. **EQUAL BENEFITS ORDINANCE, No. 03-662.** The CONTRACTOR shall abide by the provisions of the West Hollywood Equal Benefits Ordinance. During the term of this Agreement, the CONTRACTOR shall keep on file sufficient evidence of its employee compensation and any applicable benefits packages, as those benefits relate to the coverage of the domestic partners of contractor's employees, which shall include bereavement leave, family medical leave, and health insurance benefits, to enable verification of compliance with the West Hollywood Equal Benefits Ordinance.
- 15. **RESTRICTIONS: Arab League Boycott of Israel**. The CONTRACTOR hereby affirms it does not honor the Arab League Boycott of Israel.
- 16. **RECORDS AND AUDITS.** The CONTRACTOR shall maintain accounts and records, including personnel, property, and financial records, adequate to identify and account for all costs pertaining to this Agreement and such other records as may be deemed necessary by the CITY or any authorized representative.

All records shall be made available at the request of the CITY, with reasonable notice, during regular business hours, and shall be retained by the CONTRACTOR for a period of three years after the expiration of this Agreement.

- 17. **OWNERSHIP OF DOCUMENTS.** It is understood and agreed that the CITY shall own all documents and other work product of the CONTRACTOR, except the CONTRACTOR's notes and workpapers, which pertain to the work performed under this Agreement. The CITY shall have the sole right to use such materials in its discretion and without further compensation to the CONTRACTOR, but any re-use of such documents by the CITY on any other project without prior written consent of the CONTRACTOR shall be at the sole risk of the CITY. The CONTRACTOR shall at its sole expense provide all such documents to the CITY upon request.
- 18. **INDEPENDENT CONTRACTOR.** The CONTRACTOR is and shall at all times remain as to the CITY a wholly independent CONTRACTOR. Neither the CITY nor any of its agents shall have control over the conduct of the CONTRACTOR or any of the CONTRACTOR's employees or agents, except as herein set forth. The CONTRACTOR shall not at any time or in any manner represent that it or any of its agents or employees are in any manner agents or employees of the CITY. The CONTRACTOR shall have no power to incur any debt, obligation, or liability on behalf of the CITY or otherwise act on behalf of the CITY as an agent.
- 19. **NOTICE.** All Notices permitted or required under this Agreement shall be in writing and shall be deemed made when delivered to the applicable party's representative as provided in this Agreement. Additionally, such notices may be given to the respective parties at the following addresses, or at such other addresses as the parties may provide in writing for this purpose.

Such notices shall be deemed made when personally delivered or when mailed forty-eight (48) hours after deposit in the U.S. mail, first-class postage prepaid, and addressed to the party at its applicable address.

City of West Hollywood 8300 Santa Monica Blvd. West Hollywood, CA 90069-6216 Attention: Melissa Crowder City Clerk

CONTRACTOR: Organization Name Street Address, City State ZIP

Attention:	

20. **GOVERNING LAW.** This Agreement shall be governed by the laws of the State of California.

- 21. **ENTIRE AGREEMENT; MODIFICATION.** This Agreement supersedes any and all other agreements, either oral or written, between the parties, and contains all of the covenants and agreements between the parties. Each party to this Agreement acknowledges that no representations, inducements, promises, or agreements, oral or otherwise, have been made by any party, or anyone acting on behalf of any party, which are not embodied herein. Any agreement, statement, or promise not contained in the Agreement, and any modification to the Agreement, will be effective only if signed by both parties.
- 22. **WAIVER.** Waiver of a breach or default under this Agreement shall not constitute a continuing waiver of a subsequent breach of the same or any other provision under this agreement. Payment of any invoice by the CITY shall not constitute a waiver of the CITY's right to obtain correction or replacement of any defective or noncompliant work product.
- 23. **AUTHORITY TO ENTER AGREEMENT.** The CONTRACTOR has all requisite power and authority to conduct its business and to execute, deliver, and perform this Agreement. Each party warrants that the individuals who have signed this Agreement have the legal power, right, and authority to make this Agreement and to bind each respective party.

### CITY OF WEST HOLLYWOOD AGREEMENT FOR SERVICES

IN	WITNI	ESS	WHERE	OF, the	parties	have	executed	this	Agreement	the	day	of
			, 202	23.								
						CO	NTRACTO	R:				
						Aut	horized Si	gnatu	re, Title			
CI.	TY OF	WES	ST HOLL	OOWY	D:							
Ja	net Jim	ene	z, Admini	strative	Service	 s Dire	ctor					
			,									
Da	vid A. \	Wils	on, City N	/lanagei	ſ							
ΑT	TEST:											
N / -	oliona C	`rou.	dor City	Clark								
IVIE			der, City									

## CITY OF WEST HOLLYWOOD AGREEMENT FOR SERVICES

#### Exhibit A

Scope of Work:	
Time of Performance:	
Special Payment Terms:	

#### Exhibit B

# Certificate of Exemption from Workers' Compensation Insurance

TO:	City of West Hollywood							
SUBJECT:	SUBJECT: Sole Proprietor/Partnership/Closely Held Corporation with No Employees							
Please let th	is memorandum notify the City of West Hollywood that I am a							
	<ul><li>☐ sole proprietor</li><li>☐ partnership</li><li>☐ nonprofit organization</li><li>☐ closely held corporation</li></ul>							
and do not h compensation coverage.	and do not have any employees whose employment requires me to carry workers' compensation insurance. Therefore, I do not carry worker's compensation insurance coverage.							
Contractor S	Signature							
Printed Nam	ne of Contractor							
Date								

#### **APPENDIX "B"**

#### **PROPOSAL LETTER**

#### **REQUEST FOR PROPOSALS**

# Offsite Storage & Records Retrieval Management and Related Services

CITY OF WEST HOLLYWOOD 8300 Santa Monica Blvd. West Hollywood, CA 90069

SUBJECT: REQUEST FOR PROPOSAL – Offsite Storage & Records Retrieval Management and Related Services

with the accompanying Ins	tructions to Proposers and S	osals (RFP) and in accordance Submittal Requirements, we the work as required in the Contract
If recommended for contrac	et award,	will provide
to the City all required Cert	-	oposal submitted in response to
required Certificates of Ins Award. The Proposer rep	surance within ten calendar presents that the following the the City in connection with the city in ci	epared Contract and provide all days after receipt of Notice of person(s) are authorized to vith this RFP and will provide
Printed Name	Title	Phone
Printed Name	Title	Phone
Printed Name	Title	Phone

In addition to the formal certifications provided, the Proposer certifies that it has:

- A. Examined and is fully familiar with all of the provisions of the RFP Documents and any amendment thereto;
- B. Satisfied itself as to the requirements of the Contract;
- C. Carefully reviewed the accuracy of all statements shown in this Proposal;
- D. Examined the experience, skill, and certification (if any) requirements specified in the Statement of Work and that the entities (Contractor, Sub consultant) performing the work fulfill the specified requirements; and,

- F. Satisfied itself with respect to other matters pertaining to the RFP which in any way affect the performance of the Work.
- G. Unless otherwise noted within this letter, the proposal has been submitted without exception and all City Contract Terms and Conditions are acceptable to the Proposer. Noted exceptions will be evaluated for responsiveness and significance, and the City may initiate discussions with the selected firm to clarify or resolve such exceptions. It is understood that if it is not in the best interests of the City to accept proposed exceptions, notice will be provided to the Proposer to accept the Terms and Conditions as stated in the RFP or be eliminated for further consideration.

<b>-xceptions</b> (if any/use additional pages if necessary):				

The undersigned hereby agrees that the City will not be responsible for any errors and/or omissions in the Proposal.

The undersigned acknowledges receipt, understanding and full consideration of the following amendment to the RFP Documents:

Amendment/Addendum No(s) all addendums shall be acknowledged through the electronic proposal process.

The Proposer further certifies that:

- A. The only persons, firms, corporations, joint ventures/partnerships, and/or other parties interested in the Proposal as principals are those listed as such in the Proposal Forms; and
- B. The Proposal is made without collusion with any other person, firm, corporation, joint venture/partnership, and/or other party.
- C. Joint ventures/partnerships are to provide a signed copy of their agreement with their Proposal.

#### PROPOSAL LETTER

Proposer's Name:		
Business Address:		
Phone(s):		
E-mail address:		
Signature of Authorized Official:		
Type or Print Name:		
Title:	Date:	
	NOTARY	
Subscribed and sworn before me this day of	2023	
<b>,</b> -1	,,	(SEAL)
Notary Public in and for the State of California		
My Commission Expires:		

#### **APPENDIX "C"**

#### SUPPLEMENTAL QUESTIONNAIRE

#### **REQUEST FOR PROPOSALS**

#### CONSULTANT'S INFORMATION FORM

Name of Con	npany:	
Address:		
Legal Status		oprietorship, Partnership, Corporation):
Federal Tax I		
Consultant A	authorized Si	ignature for Agreement:
	Title:	
	Phone:	
	E-mail:	
Consultant P	Point of Cont	act:
	Print Name:	
	Title:	
	Phone:	
	E-mail:	

#### CONSULTANT'S INFORMATION FORM

How many years has your organization been in the business of providing Offsite Storage Services?
How many years has your organization been in business under its present name?
Under what other or former names has your organization operated?
If your organization is individually owned, answer the following:
<ul> <li>Date of organization:</li> <li>Name of owner:</li> <li>Address of owner:</li> </ul>
If your organization is a partnership, answer the following:
<ul> <li>Date of organization:</li> <li>Type of partnership (if applicable):</li> <li>Name(s) of general partner(s)</li> </ul>
If your organization is a corporation, answer the following:
Date of incorporation:
State of incorporation:
President's name:
Vice-President's name(s):
Secretary's name:
Treasurer's name:
If the form of your organization is other than those listed above, describe it and name the principals.

Provide experience and past performance information in the format provided below which demonstrates comparable professional experience. The City will contact references to verify information provided and inquire of past performance data.

Add additional pages, if necessary.

PROJECT NAME AND LOCA	TION:		
DESCRIPTION OF WORK:			
Reference Name			
Reference Name			
Street Address			
City, State	Zip Code		
Phone Number	Contact Person	Name (if different)	
TOTAL VALUE OF CONTRA	CT: \$	_	
DATE CONTRACT BEGAN:			
DATE CONTRACT ENDED:_			
Reason:			

PROJECT NAME AND LOCAT	TION:
DESCRIPTION OF WORK:	
Reference Name	
Street Address	
City, State	Zip Code
Phone Number	Contact Person Name (if different)
TOTAL VALUE OF CONTRAC	OT: \$
DATE CONTRACT BEGAN:	
DATE CONTRACT ENDED:	
Reason:	

PROJECT NAME AND LOCAT	TION:
DESCRIPTION OF WORK:	
Reference Name	
Street Address	
City, State	Zip Code
Phone Number	Contact Person Name (if different)
TOTAL VALUE OF CONTRAC	OT: \$
DATE CONTRACT BEGAN:	
DATE CONTRACT ENDED:	
Reason:	

PROJECT NAME AND LOCAT	TION:
DESCRIPTION OF WORK:	
Reference Name	
Street Address	
City, State	Zip Code
Phone Number	Contact Person Name (if different)
TOTAL VALUE OF CONTRAC	OT: \$
DATE CONTRACT BEGAN:	
DATE CONTRACT ENDED:	
Reason:	

PROJECT NAME AND LOCA	TION:	
DECODIDATION OF WORK		
DESCRIPTION OF WORK:		
Reference Name		
Street Address		
City, State	Zip Code	
Phone Number	Contact Persor	Name (if different)
TOTAL VALUE OF CONTRAC	CT: \$	<u> </u>
DATE CONTRACT BEGAN:		
DATE CONTRACT ENDED:_		
Reason:		

#### <u>Litigation and Contract Termination History</u>

Provide a brief description of any (if none, please state "none"):

- Conviction or indictment of the firm or any officer of the firm within the last five years involving alleged fraud, bribery, collusion, conspiracy, or violation of state or federal antitrust law.
- Adjudication or determination by any federal, state, or local agency that the firm or any officer of the firm has violated any provision of law relating to equal opportunity or fair employment.
- Conviction of the firm or any officer of the firm related to any state or federal law relating to the employment of undocumented foreign worker.
- Termination of a contract for convenience or for cause.

#### **Other**

- A. Provide a general overview and/or background of the company. Links to company websites is acceptable.
- B. Submit a sample of monthly reports available to the CITY.
- C. Submit a list of the short-term rental websites that you monitor and extract data from.

#### **Verification and Execution**

These Proposal, Proposal Forms and documents shall be executed only by a duly authorized official of the Proposing Consultant:

I declare under penalty of perjury under the laws of the State of California that the foregoing information is true and correct:

Executed	d on thisday of	, 2023.
Ву:	Name of Proposer (Print)	
	Proposer Signature	
	Title	

Subscribed and sworn before me		
thisday of (SEAL)	, 2023.	
Notary Public in and for the State of California		
My Commission Expires:		

APPENDIX "D"
COST SECTION
REQUEST FOR PROPOSALS
Offsite Storage & Records Retrieval Management and Related Services

#### **COST SECTION**

- 1. Proposers shall provide a document listing the costs for the proposal, including minimum hourly charges, per box charges, monthly storage rates, etc.
- 2. The Proposer shall also include an hourly rate sheet for key personnel and support staff if unforeseen circumstances should arise that would require work beyond the scope of services.
- 3. Proposers Preferred Method for Payment of Services.

Explanation if none apply:_		

#### **APPENDIX "E"**

#### **NON-COLLUSION DECLARATION**

#### **REQUEST FOR PROPOSALS**

#### "NON-COLLUSION DECLARATION"

## [TO BE EXECUTED BY PROPOSER AND SUBMITTED WITH BID]

The undersigned declares:		
undisclosed person, partners bid is genuine and not coll induced or solicited any other not directly or indirectly coll anyone else to put in a shar manner, directly or indirectly anyone to fix the bid price or profit, or cost element of the contained in the bid are true her bid price or any breakdordata relative thereto, to any	ship, company, associal lusive or sham. The Per Proposer to put in a luded, conspired, connimbled, or to refrain from y, sought by agreement the Proposer or any one bid price, or of that or the Proposer has not we thereof, or the context corporation, partnerships and thereof,	, the e in the interest of, or on behalf of, any ation, organization, or corporation. The Proposer has not directly or indirectly false or sham bid. The Proposer has ived, or agreed with any Proposer or bidding. The Proposer has not in any at, communication, or conference with other Proposer, or to fix any overhead, of any other Proposer. All statements and directly or indirectly, submitted his or ents thereof, or divulged information or po, company, association, organization, to effectuate a collusive or sham bid, tity for such purpose.
partnership, joint venture, li other entity, hereby represe execute, this declaration on li I declare under penalty of	imited liability company ents that he or she h behalf of the Proposer. perjury under the law	of a Proposer that is a corporation, y, limited liability partnership, or any has full power to execute, and does
foregoing is true and correct	and that this declaration	
, at (Date)	(City)	_," (State)
Signed		
Subscribed and sworn before thisday of		(SEAL)
Notary Public in and for the State of California		
My Commission Expires:		

#### **APPENDIX "F"**

#### LABOR COMPLIANCE CERTIFICATION

#### **REQUEST FOR PROPOSALS**

### LABOR COMPLIANCE CERTIFICATION WORKER'S COMPENSATION

#### LABOR CODE - SECTION 1861

I, the undersigned Contractor, am aware of the provisions of Section 3700 et seq. of the California Labor Code which require every employer to be insured against liability for Worker's Compensation or to undertake self-insurance in accordance with the provisions of the Code. I agree to and will comply with such provisions before commencing the Work governed by this Contract.

CONTRACTO	DR:		
Name of Con	tractor:		
Ву:			
Signature:			
Name:			
Title:			
Date:			