

WEST HOLLYWOOD

RESIDENTIAL AND MULTIFAMILY RECYCLING AND WASTE COLLECTION GUIDE

ATHENS SERVICES



Athens Services

AthensServices.com



WELCOME TO ATHENS SERVICES

The City of West Hollywood and Athens Services have partnered to provide enhanced waste, recycling, and organics services to your community. At Athens Services, we value each and every customer. We are committed to providing proactive, high quality collection services to the residents of West Hollywood. The following guidelines and program details are provided to ensure that you receive the full benefit of your recycling and solid waste management services.

GENERAL INFORMATION

ATHENS SERVICES

14048 E. Valley Blvd., City of Industry, CA 91746

P.O. Box 60009, City of Industry, CA 91716

Phone: (888) 336-6100

Fax: (626) 709-5601

www.AthensServices.com

CUSTOMER CARE CENTER:

7:00 a.m. – 5:00 p.m. (Monday – Friday)

7:00 a.m. – Noon (Saturday)

COLLECTION HOURS:

7:00 a.m. – 5:00 p.m.

CUSTOMER SERVICE & INQUIRIES

SERVICE REQUESTS & QUESTIONS

For all service requests, please call (888) 336-1000 or visit AthensServices.com.

- Pay your bill and sign up for paperless billing
- Chat with a Customer Care Rep
- Schedule the pickup of a bulky item
- Order a temporary bin or roll-off

BILLING INQUIRIES

To make a payment or for questions regarding billing, please contact Athens Services at (888) 336-6100 or visit Billing.AthensServices.com.

HOLIDAYS OBSERVED

Athens Services observes the following holidays:

New Year's Day (January 1st)

Memorial Day (last Monday in May)

Independence Day (July 4th)

Labor Day (first Monday in September)

Thanksgiving Day (fourth Thursday in November)

Christmas Day (December 25th)

If the holiday falls on Monday - Saturday, collection services for the remainder of the week will be delayed one day. If the holiday falls on Sunday, there will be no delay in service.

RECYCLING, WASTE, AND ORGANICS COLLECTION SERVICES

SINGLE-FAMILY RESIDENTIAL AND MULTIFAMILY RESIDENTIAL (UP TO FOUR UNITS) – CART SERVICE

Single-family residential service and multifamily residential service (up to four units) includes (3) 64-gallon carts: 1 black cart for landfill, 1 blue cart for recyclables, and 1 green cart for organics waste. Single-family and multifamily customers (up to four units) are entitled to unlimited recycling carts free of charge. Additional trash carts are available for a monthly fee. The standard cart size is 64 gallons, but other sizes are available per request, including 20, 32 and 96 gallons.



MULTIFAMILY RESIDENTIAL (FIVE UNITS OR MORE) – BIN SERVICE

For multifamily residential (five units or more), standard service includes trash, recycling and organics waste. All multifamily customers are provided with two 96-gallon recyclable carts and one 96-gallon organics cart. Additional recycling carts may be requested for no additional cost.

For trash service, multifamily customers can choose from a variety of bin sizes: 1 cubic yard, 1.5 cubic yard, 2 cubic yard, 3 cubic yard, 4 cubic yard, 5 cubic yard, 6 cubic yard, and compactor service. Bins are also available for recycle service for multifamily residential accounts.





RECYCLE



Bagged Shredded Paper, Flattened Cardboard, and Paper



Milk Cartons



Plastic Bottles and Cups, Take-out Container, Round Dairy Tub, Milk Jugs



Ferrous Metals, Aluminum Cans, Foils, Metal Cans, Aluminum Pans



Glass Bottles and Jars

NO LIQUIDS OR FOOD

Remember to flatten cardboard boxes before placing in container.

X NO!



Food Waste



Chemicals



Batteries



Foam



Yard Waste



Electronics



Sharp Objects



LANDFILL



Diapers



Coffee Cups and Lids



Juice Packs



FOAM

Foam



Cereal Bars



Broken Ceramics



Condiment Packages



Coffee Pods



Paper Cups, Lids, Straws



Chip Bags



Latex Gloves



Pet Waste



Gum Wrappers

NO FOOD OR GREEN WASTE, BUT PALM FRONDS ARE ACCEPTED.

X NO!



Batteries



Chemicals



Light Bulbs



Electronics



Sharp Objects



Paint

Remember to close the lids to your bin after disposing of trash.



ORGANICS



✓ FOOD SCRAPS



Fruit Peels



Egg Shells



Cheese and Dairy



Fruits



Bones



Pizza



Coffee Filter

✓ FOOD-SOILED PAPER



Food-Stained Paper



Napkins



Containers



Pizza Containers



Paper Bags



Wooden Utensils



Paper Straws



Bowls

✓ YARD WASTE



Leaves



Grass Clippings



Tree Trimmings



Branches



Scrap Wood *No painted or treated wood. No larger than 4 inches in diameter and 4 feet in length.



Flowers

DO NOT PUT PALM FRONDS OR SUCCULENTS IN YOUR ORGANICS CONTAINER.

Reminder: Pet waste should be placed in the trash bin.

✗ NO!



Plastics



Gloves



Pet Waste



Glass



Metal



FOAM

Foam



Palm Fronds



CART PLACEMENT

Place your carts at the curb, sidewalk, or in adjacent alley with the wheels against the curb and the lid closed by 7:00 a.m. on your collection day. Place carts side-by-side, spaced about 1 foot apart, and at least 3 feet from parked vehicles or objects. Please make sure all waste containers are not blocked. **Carts should be returned to your property by 6:00 p.m. on day of service.**

MULTIFAMILY CUSTOMER DISCOUNTS

SENIOR DISCOUNT

Athens Services provides a 10% service fee discount to multifamily property owners (five units or more) who meet **all** of the following criteria: (1) are 65 years of age or older, (2) are the legal owners of the multifamily residential building, and (3) reside in the building. Contact Athens Services for additional information at (888) 336-6100.

LOW-INCOME DISCOUNT

Athens Services provides a 10% service fee discount to multifamily property owners (five units or more) who meet **all** of the following criteria: (1) are the legal owners of the multifamily residential building, (2) reside in the building, and (3) have an annual gross income for the household which is less than 50 percent (50%) of the area median income. Contact Athens Services for additional information at (888) 336-6100.

WEIGHT AND VOLUME LIMITS

Carts cannot exceed a weight limit of 150 pounds, doing so can damage the cart or collection truck. Do not overfill the cart by tightly packing it; all items inside the cart must freely fall out when emptied. Do not place auto parts; hazardous waste; construction debris such as bricks, concrete, dirt, gravel, rock, and sand; or other heavy materials into your waste carts.

Please order a construction debris (roll-off) container for those materials. If a cart is unserviceable, Athens Services will leave a warning notice indicating why the cart was not emptied. Please correct the problem for your next week's collection.

TEMPORARY BINS AND ROLL OFF CONTAINERS

If you are cleaning out your home, complex, or garage you may need a 3-cubic-yard, temporary bin. If you are removing concrete or asphalt, you will need a low-profile, 10-cubic-yard roll-off container. Construction projects may necessitate large 30-cubic-yard roll-off containers. Please visit AthensServices.com and submit a "Request Services" form to place an order.



ORDERING ADDITIONAL CARTS

To order additional carts, replace broken carts, or make changes to your cart size, visit AthensServices.com and fill out a "Request Services" form. Standard residential service includes (3) 64-gallon carts – 1 black cart for trash, 1 blue cart for recyclables, and 1 green cart for organics waste. You may request smaller or larger trash, recycling or organics waste carts in 20-gallon, 32-gallon, and 96-gallon sizes.

Additional trash carts are available upon request for customers who require more containers beyond standard service, for an additional fee. In West Hollywood, recycling is free. You may request additional recycling carts at no charge.

HOLIDAY TREE RECYCLING

Trees are 100% recyclable! Holiday trees are collected on your normal pickup day, beginning December 26th and continuing through the second Saturday in January. Trees must be cut into lengths no longer than 4 feet; be free of ornaments, garlands, tinsel and flocking; and stands must be removed. Place the trees next to your regular carts or bins on your scheduled collection day.



BULKY ITEM PICKUP AND ELECTRONIC WASTE

Residents receive unlimited bulky item and electronic waste collection at no additional charge.



BULKY ITEM EXAMPLES

Acceptable bulky items include (but are not limited to): dryers, furniture, mattresses, refrigerators, rugs, tree trunks, washing machines, and water heaters.

It is illegal to dump items on the sidewalk without calling Athens to arrange for a pickup. Illegal dumping will result in a citation ranging from \$250-\$850.

ELECTRONIC WASTE EXAMPLES


Electronics (e-waste) includes devices that utilize electrical wiring, plug into an electric outlet, or require a battery or light bulb. Examples of e-waste include (but are not limited to): computers and accessories, circuit boards, extension cords, flash lights, microwaves, phones, stereos, and televisions.



NOT ACCEPTABLE

Automobile parts, construction debris, and hazardous waste are **not allowed** in your waste containers or as part of a bulky item pickup. Please see below for special collection options.

SCHEDULE A PICKUP - BULKY AND E-WASTE

- ▶ Requests must be made 48 hours in advance of your normal collection day by filling out a “**Bulky Pickup**” request at AthensServices.com/Bulky.
- ▶ Requests for bulky pickup can also be made through the City’s Official App. 
- ▶ Place all bulky items curbside, before 7:00 a.m. on your scheduled collection day.
- ▶ All bushes, branches, and lumber must be cut and tied in bundles no longer than 4 feet in length. Carpet must be cut into lengths no longer than 4 feet and rolled into a diameter of no more than 18 inches. Refrigerator doors must be removed from the hinges.

DONATE, DON'T DISPOSE

If your items are still in good condition, consider donating. There are several organizations in the community that would be happy to rescue your items:

- ▶ **Out of the Closet Thrift Store**
8224 Santa Monica Blvd.
West Hollywood, CA 90046
(323) 848-9760
10:00 a.m. to 7:00 p.m. Daily
- ▶ **National Council of Jewish Women | Los Angeles Council Thrift Store**
360 N. Fairfax Ave.
Los Angeles, CA 90036
(323) 651-2080
For more information or to schedule a donation pickup, visit NCJWLA.org or call (800) 400-6259.
- ▶ **Goodwill Southern California Donation Center**
8430 Beverly Blvd.
Los Angeles, CA 90025
- ▶ **Craigslist**
LosAngeles.Craigslist.org
- ▶ **The Freecycle Network**
FreeCycle.net

HOUSEHOLD HAZARDOUS WASTE

It is illegal to dispose of household hazardous waste (HHW) and universal waste (u-waste) in your recycling, trash, or green waste containers; down the drain; or by abandonment. These products can pose a threat to human health and the environment if they are incorrectly handled or disposed of.



HAZARDOUS WASTE EXAMPLES

HHW is any product labeled toxic, poisonous, corrosive, flammable, combustible, or an irritant. Examples include antifreeze; automotive fluids; cleaning products; compressed gas cylinders (full or empty); fertilizers, herbicides, and pesticides; paint; pharmaceuticals; pool chemicals; solvents; and more. For a complete list, visit LADPW.org/EPD/HHW.

- ▶ **UCLA S.A.F.E. Collection Center**
550 Charles E Young Drive West
Los Angeles, CA 90095
(800) 773-2489



UNIVERSAL WASTE EXAMPLES

U-waste comes primarily from consumer products containing mercury, lead, cadmium, and other substances that are hazardous to human health and the environment. Examples of u-waste include batteries, fluorescent light tubes, compact fluorescent light bulbs (CFLs), thermometers, thermostats, and various electronic devices.



PROPER DISPOSAL

HHW and u-waste can be disposed at Los Angeles County Department of Public Works -sponsored collection events. For additional information, call **1(888)CLEAN LA (888-253-2652)** or visit LACSD.org. Residents can properly dispose of CFLs and batteries at the following location during regular business hours:

▶ Home Depot

5600 Sunset Blvd., Los Angeles CA 90028
(323) 461-3303

NEED TO GET RID OF LEFTOVER PAINT?

Residents can conveniently and properly dispose of leftover paint by taking it to the following locations during regular business hours:

▶ Dunn-Edwards

7064 Sunset Blvd., Los Angeles, CA 90028
(323) 469-1743

▶ Sherwin-Williams

805 N. Highland Ave., Los Angeles, CA 90038
(323) 467-2468

▶ Sherwin-Williams

1404 S. La Cienega Blvd., Los Angeles, CA 90035
(310) 289-0461

▶ Sherwin-Williams

883 N. Western Ave., Los Angeles, CA 90029
(323) 460-2011

For more information, please visit the City's website at WeHo.org/Services/Trash-Recycling.

Los Angeles County has five permanent drop-off points for HHW. The closest site to West Hollywood is the West Los Angeles location (UCLA S.A.F.E Center), which is located at 550 Charles E. Young Dr. West Los Angeles CA 90095. Their hours are Thursday, Friday and Saturday, 8 a.m.-2 p.m. For more information, please call **(800) 773-2489**.



SHARPS DISPOSAL

Sharps waste is hazardous waste. California prohibits the disposal of sharps (hypodermic needles, pen needles, intravenous needles, lancets, and other devices used to penetrate the skin for the delivery of medications) in your trash, recycling, or green waste carts. Home-generated needles and other sharps thrown into household waste present a great risk to sanitation and sewage treatment workers, janitors, housekeepers, children, and pets. Do NOT place in any recycling, landfill, or organics container!

The City of West Hollywood offers free "Sharps Disposal by Mail". To enroll, call the City's Office of Environmental Services at **(323) 848-6404** or visit City Hall, 2nd Floor, Department of Public Works. Please be prepared to provide proof of residency upon request. "Sharps Disposal by Mail" kits store used needles, syringes and lancets - and when full, are mailed to a facility that will dispose of them properly, as biohazardous waste. The original packing box also doubles as the mail-back box, with pre-paid postage. This action will protect your families, sanitation workers and others from accidental injury by needles thrown in the trash.

Sharps may also be disposed of at a sharps drop-off box at the West Hollywood Sheriff Station located at 780 N. San Vicente Blvd. Sharps may be placed in any sturdy container with a lid that will fit through the narrow opening provided. The box is located in the station's parking lot, and is available 24 hours a day, 7 days a week, FREE of charge.

For more information, visit the City's website at WeHo.org/Services/Trash-Recycling.



TIRE RECYCLING

Tires are not permitted for disposal in your trash, recycling, or green waste containers. To find a center that accepts used tires call:

1(888) CLEAN LA (888) 253-2652, or visit their website at 888CleanLA.com.



USED OIL RECYCLING

Motor oil improperly disposed onto the ground or into storm drains can contaminate and pollute the soil, groundwater, and the ocean. Take your used motor oil to a certified collection center to be recycled for free.

The following local businesses are state-certified, used oil and filter collection centers:

- ▶ **One Stop Auto Shop**
7935 Santa Monica Blvd., West Hollywood, CA 90046
(323) 227-9999
- ▶ **EZ Lube #63**
6536 Melrose Ave., Los Angeles, CA 90038
(323) 790-0333
- ▶ **EZ Lube #54**
201 South La Brea Ave., Los Angeles, CA 90036
(323) 930-9389
- ▶ **AutoZone #5432**
5852 Santa Monica Blvd., Los Angeles, CA 90038
(323) 467-8182
- ▶ **AutoZone #5434**
1308 N Highland Ave., Los Angeles, CA 90028
(323) 466-9285
- ▶ **Pep Boys #604**
6125 Hollywood Blvd., Hollywood, CA 90028
(323) 469-1195

MANDATORY RECYCLING LEGISLATION

MANDATORY COMMERCIAL RECYCLING (AB 341)

To further California's recycling efforts, AB 341 established a statewide recycling goal of 75% by 2020. This law requires California commercial or public entities that generate four or more cubic yards of solid waste per week, and multi-family dwellings of five or more units, to arrange for recycling services.

COMMERCIAL/BUSINESS ORGANICS RECYCLING (AB 1826)

Requires businesses and multi-family buildings (of 5 or more units) that generate two (2) cubic yards or more of solid waste per week to arrange for organics recycling services. As of January 1, 2022, all businesses are required to follow the SB 1383 regulations.

CALIFORNIA'S SHORT-LIVED CLIMATE POLLUTANT REDUCTION STRATEGY (SB 1383)

Targets the reduction of methane emissions from landfills. The law establishes targets to achieve a 75% reduction in the level of the statewide disposal of organics waste from the 2014 level by 2025. It also requires that at least 20% of currently disposed edible food be recovered for human consumption statewide by 2025.

Beginning January 1, 2022, all businesses, multi-family complexes, and single-family home residents are required to subscribe to an organics collection service and must source separate ALL green waste, food scraps, and food-soiled paper (100% fiber based) into their green organics container. For more information, visit AthensServices.com/SB-1383.





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