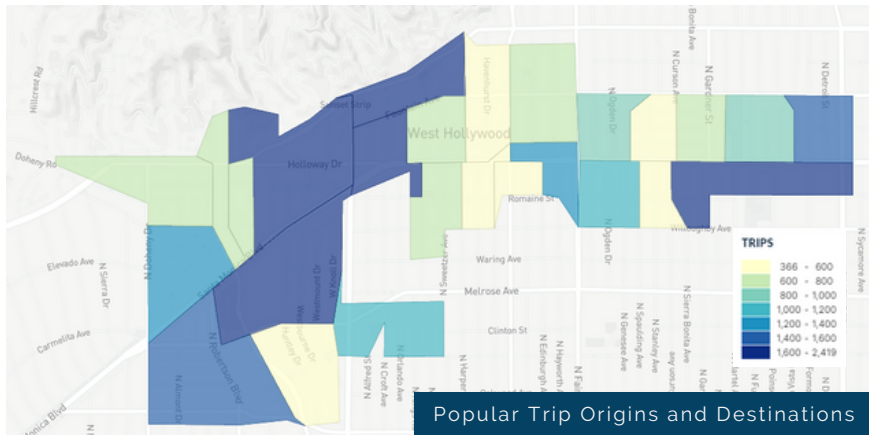


DOCKLESS MOBILITY PILOT PROGRAM

MONTHLY REPORT

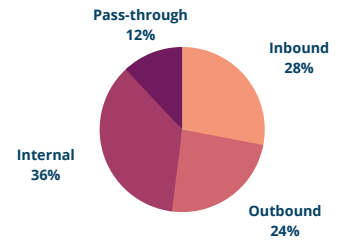


TRAVEL PATTERNS



The map shown on the left, indicates the most popular areas for trip origins and destinations in the City (darkest blue). This data informs staff on where frequently used parking corrals are/should be located, as well as the locations of most traveled neighborhoods and street corridors.

Route Types



	Jul	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul
Total Trips	25,793	26,988	22,720	21,912	20,072	13,718	13,552	14,701	16,921	18,513	23,170	22,194	24,526
Average Daily Trips	832	871	757	707	669	443	437	525	564	597	747	716	766
Relocated Scooters		373	577	441	334	345	411	371	379	281	262	253	358

*Relocated scooters are scooters that had to be moved to a designated dockless mobility parking station and/or location.

QUICK FACTS

13.5 MIN.

Avg Ride Time

1.47 MI.

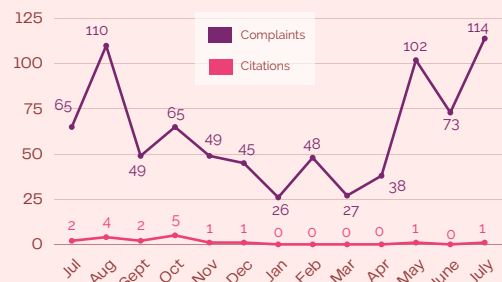
Avg Ride Distance

- **104 total free helmets** have been distributed
- The City has hosted a total of **9 Dockless Mobility Events**
- More trips occurred on **Thur, Fri, and Sat** than other days (50%)
- The busiest times of day were from **1-6 p.m. every day**, with averages of 36 to 48 trips per hour

Upcoming:

- **Two pop-up booth events** at West Hollywood and Plummer Park (Sept. 1 and Sept 8)
- City Council Update on September 19, 2022

COMPLAINTS/CITATIONS



One (1) out of every 215 rides generated a complaint in July (0.46%)

- **66%** of July complaints were about a device blocking the sidewalk
- **15%** of July complaints were about an overturned device
- **6%** of July complaints were about a device obstructing vehicle traffic