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CITY COUNCIL
UNFINISHED BUSINESS

APRIL 5, 2021

SUBJECT: PUBLIC SAFETY UPDATE
INITIATED BY: PUBLIC SAFETY DEPARTMENT
(Kristin Cook, Public Safety Director)
(Captain Ed Ramirez, LA County Sheriff's Department)
(Acting Assistant Chief Drew Smith, LA County Fire Department)

CITY MANAGER'S DEPARTMENT
(Janet Jimenez, Assistant to the City Manager)

CODE COMPLIANCE DIVISION
(Danny Rivas, Code Compliance Manager)

HUMAN SERVICES & RENT STABILIZATION DEPARTMENT
(Corri Planck, Strategic Initiatives Manager)
(David Giugni, Social Services Manager)

STATEMENT ON THE SUBJECT:

The City Council will receive an update on public safety activities and provide additional direction to staff.

RECOMMENDATIONS:

- 1) The City Council will receive an update on public safety activities and provide additional direction to staff regarding public safety priorities such as crime prevention and resources to address homelessness and neighborhood livability.
- 2) Receive an update on efforts by staff and the Public Safety Commission to promote justice and equity in policing.

BACKGROUND / ANALYSIS:

Crime Statistics: July – December 2020

The City continues to be a safe place to live, visit, and work. Prior to the public health emergency, West Hollywood's daily population typically more than doubled with the number of people who work and play here. The West Hollywood Sheriff's Station remains committed to collaborating with City officials, residents, and businesses to resolve community concerns. Sheriff's personnel have continued to focus their efforts on neighborhood patrols and maintaining the quality of life for the community, including enforcing the Los Angeles County Health Officer's Order. Sheriff's personnel have written over 150 citations to individuals who are not in compliance with the face coverings order

(156 total citations as of March 1, 2021). Sheriff's personnel, Public Safety staff, and the Public Safety Commission regularly examine crime statistics to identify problem areas and adjust resource deployment as appropriate. The Station has continued to utilize both bicycle and foot patrols to supplement traditional vehicle patrols.

Part 1 Crime decreased -33% for July through December 2020 versus July through December 2019. Vehicle Burglaries (-74%) saw the biggest decrease, but crime was down in almost every category except Other Burglaries (+90%) and Rape (+31%). Regarding the increase in Rapes, it is important to understand that 11 of the 17 total incidents are related to a 2018 case in which additional victims have come forward. Although the incidents occurred over a large time span, UCR reporting guidelines require the victims to be counted during the month they are reported. The Other Burglary category is comprised primarily of commercial burglaries and burglaries to apartment complex subterranean parking garages and mail rooms. Businesses shuttered by the pandemic were hard hit primarily because their exposure time to burglaries increased so dramatically from years past. A business must be closed for a burglary to occur and total closure or limited hours, often with no employees checking on the store, left the businesses vulnerable. It should be noted that Larceny / Theft, which includes Grand Theft, Petty Theft, and Vehicle Burglary, accounts for 53% of all Part 1 Crime in West Hollywood.

Body Worn Cameras

West Hollywood Station Deputies received body worn cameras and training by October 2020. All patrol personnel currently have body worn cameras at West Hollywood Sheriff's Station, and the program has been fully functional since October. This new program has been running smoothly, and Deputies have seamlessly incorporated the body worn cameras into their duties which promotes Deputy accountability. The cameras have also assisted with resolving public complaints and incidents which could lead to administrative investigations and deterred uncooperative behavior during law enforcement interactions with the public. It is also providing additional information for Deputy evaluation, training, and areas of improvement needed.

Promoting Justice and Equity in Policing

The City of West Hollywood has a long history of promoting justice and equity by utilizing creative solutions and funding robust social services to support residents. While the number of patrol Deputies has remained stable over the last 20 years, there have been significant increases in civilian security teams (Block by Block and PACWEST), code compliance staffing, and contracted social service agencies. Residents and businesses have expressed concerns with traffic, parking, homelessness, and quality of life issues, similar to what was reported in the public safety outreach and survey in 2016; so the City built a combination of law enforcement, civilian public safety, code compliance, and social

services to address these overlapping concerns. Staff from multiple departments have been working with the Public Safety Commission to provide input on current and possible programs and policies to promote justice and equity in policing. The current and proposed work is detailed below by category.

Data Study

At City Council's direction, City staff and LASD personnel are working currently with the Center for Policing Equity (CPE) to conduct a study of West Hollywood Sheriff's Station's data. The primary areas of study by CPE include use of force, vehicle stops, and pedestrian stops. Now that the Sheriff's Department has approved the project, the City and the County are working with CPE regarding the execution of a MOU and scheduling the West Hollywood study.

Community Engagement

Staff from Public Safety and Human Services have identified a potential consultant to lead community discussions on promoting social justice and policing reform and are currently working on an agreement. The Public Safety Commission has also asked for a broad inclusion of the West Hollywood community and advocacy groups in the conversation to identify both problems and potential solutions. The City and the Public Safety Commission would like to include a diverse range of input, experiences, and stories. Public Safety Commissioners have recommended that multiple stakeholders be included such as BLD PWR, Bright Research Group, CAHOOTS (White Bird Clinic in OR), The Center for Policing Equity, The Los Angeles Homeless Service Authority, Minneapolis Police Community Navigator Program, The Obama Foundation, Peace Over Violence, Sheriff Civilian Oversight Commission, Substance Abuse and Mental Health Services Association (SAMHSA), Trans Latin@ Coalition, Unique Women's Coalition, and WeHo Dodgeball. Community conversations could also include education on other non-law enforcement resources available, such as using the City's mediation program instead of calling the Sheriff's Station for a non-violent/non-criminal neighbor dispute.

Supplementing and/or Partnering Civilian Positions with Sworn Officers / Mental Evaluation Teams (MET)

Over the last few years, general patrol resources have remained relatively the same, however two Mental Evaluation Teams (MET) have been added (one funded by the City and one funded by the County), and funding for civilian security teams (Block by Block and PACWEST) and civilian social services outreach patrols to assist persons experiencing homelessness have been increased.

MET includes a specialized Deputy and a mental health civilian clinician and is part of the County's future plans to reduce the jail population. MET diverts clients away from jail in the field and at booking counters Countywide which supports the County's roadmap for change with emphasis on: "*Care First, Jails Last.*" As such, in its 2020 report, the

Alternatives to Incarceration (ATI) Workgroup recommended the County “substantially increase the number of co-response teams” (Recommendation #45). In its early report, the ATI Workgroup deferred to the Civilian Oversight Commission study with regard to the actual minimum number needed (60 teams).

In FY 2019-2020, the vast majority of individuals encountered by MET were diverted away from the criminal justice system. MET is uniquely involved in proactively seeking to divert even more arrestees away from jail with its newest initiative: “Intake Booking Diversion” (IBD) program. Whenever an arrestee is taken to a Sheriff’s Station jail, and it is discovered the person suffers from mental illness, the MET Triage Desk must be notified. MET will then send a team (if available) to evaluate the individual for suitability of discontinuing the booking and instead allowing MET to transport the individual to a mental health and/or substance use treatment facility. MET has partnered with the Centers for Court Innovation who won a federal grant to act as the third-party researcher to evaluate the effectiveness of the new MET IBD program for possible replication elsewhere, potentially even nationwide, by other police agencies. Locally in West Hollywood, MET started a pilot program to allow for Block by Block Security Ambassadors to contact MET dispatch directly for immediate MET needs in the field. The MET team has also forged effective partnerships with several of the City’s contracted social services providers and the homeless navigators at Cedars Sinai to strengthen the safety net for those West Hollywood community members who are experiencing mental health challenges, homelessness, or who are at risk for homelessness.

In addition, the West Hollywood Sheriff’s Station has completed an MOU with Tarzana Treatment Centers to provide opportunities for those charged with issues related to substance use to access substance abuse treatment/recovery programs at Tarzana. In addition to providing a needed service, this program creates a pathway for diversion from the criminal justice system. The Community Impact Team (COPPS and EPT) also conduct weekly CARE Outreach Homeless Operations (Contact, Assist, Resources, Enforcement). Deputies from the Teams conduct outreach to people experiencing homelessness in our Community and offer resources and help.

Finally, the City could consider diverting more non-violent/non-criminal calls away from law enforcement and expanding code compliance, civilian security (Block by Block), and/or social services agencies further than what has already expanded by the City. These non-sworn resources would have to be available 24 hours a day / 7 days a week for it to be possible to have Sheriff dispatchers reroute most non-violent/non-criminal calls to a civilian responder. The current partnership between West Hollywood Sheriff’s Station and the Human Services Department is a strong foundation to continue the integration of civilian/sworn partnerships, and in some cases the replacement of, a law enforcement response.

The Sheriff Civilian Oversight Commission and Supporting Broader Los Angeles County and National Efforts

As mentioned in the August policing reform update to the Public Safety Commission, the City is supporting broader efforts such as the Alternatives to Incarceration Work Group (Care First, Jail Last), the Office of the Inspector General, and the Sheriff Civilian Oversight Commission. The City is also supporting the pledge in response to the call issued by President Obama to commit to action to address police use of force policies. As a contract city, West Hollywood does not have the ability to change LASD policies; however, we can work with our partners at the West Hollywood Sheriff Station and Block by Block to promote local policing that is sensitive to the specific needs and values of the West Hollywood community. The City also supports training and policies that includes de-escalation and peaceful conflict resolution. City staff from multiple divisions and departments are participating in discussions on reimagining policing with groups like GARE (Government Alliance on Race and Equity), the Obama Foundation, My Brother's Keeper Alliance, the US Conference of Mayors, and others.

Collaboration Between Social Services and Law Enforcement

The Social Services Division continues to work closely with the following Homeless Services, Substance Abuse Treatment Services, Mental Health Services, LGBT Services and HIV/AIDS Services organizations to provide support and resources for the City's homeless community members. As of October 2020, these organizations had completed the first year of the Social Services 2019-22 contract cycle, of which the last six months were significantly impacted by the L.A. County Department of Public Health's Safer at Home Directive.

Despite significant challenges, teams from Ascencia, Step Up on Second, Housing Works, and the LA LGBT Center have continued to conduct street outreach to homeless community members throughout the pandemic, utilizing PPE and social distancing protocols. Case management and related programming have also continued over the phone, email, and on virtual platforms like Zoom whenever possible.

Step Up On Second - The City funds a dedicated West Hollywood Mobile Interdisciplinary Team (MIT) to provide street-based services to chronically homeless, mentally ill community members. Street outreach has continued through the pandemic, utilizing PPE and social distancing protocols. The WeHo-MIT includes a Licensed Clinical Social Worker (LCSW), a Licensed Vocational Nurse (LVN), a substance abuse counselor, a housing navigator, peer advocates and service coordinators, and a psychiatrist. Between July 1, 2020 and December 31, 2020, Step Up on Second's MIT successfully assisted 6 West Hollywood community members in securing permanent housing.

Housing Works – The City funds Housing Works to provide case management and wrap around services to 27 highly vulnerable community members who were formerly

homeless to ensure they receive the support necessary to remain housed. In addition, between July 1, 2020 and December 31, 2020, Housing Works assisted three street-based clients apply for and obtain subsidized housing vouchers; one of the clients recently secured housing.

The Los Angeles LGBT Center's Mental Health Services - The City funds the Mental Health Clinician outreach position to assist the homeless services outreach teams with critical outreach activities, including crisis intervention, counseling and support services, and linkage to the Center's substance abuse treatment programs. The primary objective is to connect homeless community members who have mental health challenges with needed services. Between July 1, 2020 and December 31, 2020, the Mental Health Clinician conducted 39 outreach encounters and completed 10 psycho-social assessments with homeless community members.

The Los Angeles LGBT Center's Transgender Economic Empowerment Project (TEEP) - City funds cover Outreach, Intake and Assessment, Training and Technical Assistance, and Case Management for Transgender community members, many of whom are homeless and engaging in sex work. Case Management Services consist of updating legal documents to include name and gender marker change, criminal records expungement, and referrals for other needed legal services provided at The Center. Between July 1, 2020 and December 31, 2020 35 Intakes and Assessments had been completed with 32 of those individuals receiving case management services.

The Los Angeles LGBT Center's Youth Services - City funding supports Outreach, Intake and Assessment, and Shelter, (both emergency and transitional). Between July 1, 2020 and December 31, 2020, The Center's Outreach staff has provided 743 Contacts to homeless youth; completed 68 Intakes and Assessments; and provided 7 new, unduplicated youth with shelter for a total of 1,450 bed nights.

Ascencia — City funding provides a dedicated street outreach team and access to up to ten shelter beds. Between July 1, 2020 and December 31, 2020, Ascencia provided 1,169 shelter bed nights to 15 homeless community members.

After a recent assessment conducted by the LA County Department of Health Services (DHS), it was recommended that Ascencia and the LA LGBT Center Youth Services program decompress their shelter space to abide by COVID-19 social distancing protocols. Because of the size and dimensions of the shelters at both Ascencia and the LGBT Center, implementing DHS' recommendations would require both agencies to reduce their total number of shelter beds by 50%. Neither agency would exit current clients from shelter; rather, capacity would gradually be brought down as individuals exited from shelter and new clients ceased to be brought in. This has significant impacts on both agencies' ability to provide shelter for West Hollywood clients. City Staff is in close

contact with both Ascencia and the LGBT Center during this time and have asked them to keep us informed as they explore alternative options for bed placement during the pandemic.

APLA Health – The HIV Specialist accompanies the City's contracted street outreach teams in engaging homeless community members living with or at-risk for HIV. Between July 1, 2020 and December 31, 2020, the HIV Specialist had conducted 95 outreach contacts and successfully completed 12 Intakes and Assessments.

Tarzana Treatment Centers (TTC) – TTC has a MOU and works with the Sheriff's Department to provide opportunities for individuals charged with issues related to substance use to access treatment/recovery programs at TTC. Prior to the pandemic, Tarzana Treatment Center regularly conducted outreach with the Homeless Services organizations and participated in the Homeless Initiative Outreach program at the Library. Agency staff continue to work with other Social Service providers to ensure that West Hollywood community members have access to treatment services. The MOU with the Sheriff's provides an opportunity for Tarzana's outreach staff to have an on-going presence in West Hollywood while maintaining COVID-19 health and safety protocols.

In response to better serve the needs of homeless transgender community members living with HIV, the City began a contract with TransLatin@ Coalition in October 2019. Between July 1, 2020 and December 31, 2020, the TransLatin@ Coalition has conducted 18 outreach contacts and 25 transgender and non-binary community members have received Peer Case Management services.

Code Compliance

The Code Compliance Division (Division) works with residents and businesses, Public Safety personnel, West Hollywood Sheriff's Station and other partnering agencies in order to protect the public health and safety in the community. By means of information, education, and the Administrative Remedies program, Code Compliance staff enforces the City's Municipal Code. The Division also oversees the Animal Care and Control services contract and administers the City's regulatory Business License Program and other permitting processes.

Code Compliance and West Hollywood Sheriff Station personnel continue to work in partnership to promote neighborhood livability and address the various quality of life issues that regularly impact the West Hollywood community, including but limited to, impacts from noise, commercial operations, vacant properties, vacation rentals, construction, anti-scavenging, dogs off leash, and illegal vending. Impacts from commercial establishments are addressed proactively by Code Compliance and Sheriff personnel who actively patrol every night and work in collaboration with the California

Department of Alcoholic Beverage Control to educate businesses and prevent alcohol related issues from occurring.

CONFORMANCE WITH VISION 2020 AND THE GOALS OF THE WEST HOLLYWOOD GENERAL PLAN:

This item is consistent with the Primary Strategic Goal(s) (PSG) and/or Ongoing Strategic Program(s) (OSP) of:

- PSG-1: Maintain the City's Unique Urban Balance with Emphasis on Residential Neighborhood Livability.
- OSP-7: Collaborative Public Safety.

In addition, this item is compliant with the following goal(s) of the West Hollywood General Plan:

- SN-7: Utilize law enforcement, fire protection and emergency medical services in a proactive and preventative way.
- SN-8: Provide public safety services in a manner that reflects and is sensitive to the characteristics and needs of the West Hollywood community.

EVALUATION PROCESSES:

Staff will continue to work with the community and the Public Safety Commission to evaluate and make policy recommendations to City Council regarding public safety resources.

ENVIRONMENTAL SUSTAINABILITY AND HEALTH:

City staff will work with the County of Los Angeles and relevant vendors and contracted agencies to ensure that resources procured are environmentally friendly whenever possible.

COMMUNITY ENGAGEMENT:

The Public Safety Commission meets monthly and provides the community an opportunity to provide input on public safety related services. In addition, as the City explores ways to promote justice and equity in policing, there will be additional community outreach such as focus groups, town halls, interviews, and/or surveys in the coming months.

OFFICE OF PRIMARY RESPONSIBILITY:

PUBLIC SAFETY DEPARTMENT / PUBLIC SAFETY - ADMINISTRATION

FISCAL IMPACT:

There is no fiscal impact at this time, although any recommendations to expand contracted social services, additional civilian security ambassadors, and/or expanding the

Mental Health Evaluation Team will be included as the City reviews changes to the mid-year and fiscal year 2021-2022 budgets.

ATTACHMENTS:

Attachment A - APPENDIX

APPENDIX 1A – Sheriff's Station Overview

APPENDIX 1B – Community Impact Team (CIT)

APPENDIX 1C – Detective Bureau

APPENDIX 1D – Traffic Division

APPENDIX 1E – Youth Programs

APPENDIX 1F – Sheriff Volunteers

APPENDIX 1G – Narcotics Bureau

APPENDIX 2 – Los Angeles County Fire Department

APPENDIX 3 – Public Safety Department and Public Safety Commission

APPENDIX 4 – Code Compliance Division

APPENDIX 5 – Block by Block Security Ambassadors

APPENDIX 1A - Sheriff's Station Overview

A Message from the West Hollywood Sheriff's Station

Each year has its defining moments, but how could we have predicted this past year. From the continuing global pandemic to West Hollywood engulfed in protests to waves of political change to calls for reform and defunding police, West Hollywood Station personnel stood resolute. The community, local politicians, and the West Hollywood Sheriff's Station were able to withstand this storm together as one united front. The dedication, devotion, and collective wisdom of this collaborative effort were unwavering and truly remarkable.

Through this challenging time, the West Hollywood Station was dedicated to ensuring the community was safe and protected. With the lift of some COVID-19 restrictions, West Hollywood Station stands committed to community engagement and ensuring West Hollywood is a safe place to live, work, and visit. Building trust with the community is fundamental to effective policing, and West Hollywood Station is dedicated to building that trust and working with the community.

West Hollywood Station is devoted to providing the highest quality law enforcement services and keeping an open dialogue with the community we serve. Although addressing crime is a top priority for the Station, we are also committed to creating effective and humane strategies to address quality of life issues. Recently, we started a COVID mask enforcement team to ensure the community complies with the West Hollywood mask ordinance. Deputies who work this team focus on educating the public on the importance of masks and only issue citations if warranted.

The spread of COVID has led to the lowest number of residential burglaries West Hollywood has experienced in the past five years. This decrease is due to many of our residents remaining at home, following California's stay-at-home orders. However, with the stay-at-home order, many of our local businesses have been closed. The closure of these businesses created an opportunity for burglars to prey upon these businesses.

To combat the commercial burglaries, West Hollywood Station implemented a Whole Community Approach, which included:

1. We increased our engagement with businesses and provided them with effective strategies to protect their businesses from burglaries.
2. We posted burglary tips on our social media platforms and encouraged the community to report suspicious behavior.
3. At the direction of Captain Ramirez, West Hollywood Deputies conducted high visibility patrol during peak times when criminals target businesses.

4. The West Hollywood Station's Detective Bureau created burglary bulletins, attended briefings, and ensured patrol deputies were aware of trends and possible suspects.

Partnering with the community is a cornerstone philosophy at the West Hollywood Station. As businesses, residents, and visitors start to return to a new normal, West Hollywood Station personnel stand ready to provide superior customer service and strengthen the trust essential to successful policing and crime prevention.

Part 1 Crime

Part 1 Crime decreased -33% for July through December 2020 versus July through December 2019. Vehicle Burglaries (-74%) saw the biggest decrease, but crime was down in almost every category except Other Burglaries (+90%) and Rape (+31%). Regarding the increase in Rapes, it is important to understand that 11 of the 17 total incidents are related to a 2018 case in which additional victims have come forward. Although the incidents occurred over a large time span, UCR reporting guidelines require the victims to be counted during the month they are reported. The Other Burglary category is comprised primarily of commercial burglaries and burglaries to apartment complex subterranean parking garages and mail rooms. Businesses shuttered by the pandemic were hard hit primarily because their exposure time to burglaries increased so dramatically from years past. A business must be closed for a burglary to occur and total closure or limited hours, often with no employees checking on the store, left the businesses vulnerable. It should be noted that Larceny / Theft, which includes Grand Theft, Petty Theft, and Vehicle Burglary, accounts for 53% of all Part 1 Crime in West Hollywood.

In the West District, there was a substantial -47% decrease in Part 1 Crimes. Every category except Other Burglaries (+76%) had solid reductions. The pandemic related closure of bars and restaurants really impacted the West District and helps to illustrate the impact nightlife and alcohol has on the West District in a normal year. Street robberies, aggravated assaults, and theft of cell phones are inextricably linked to nightclubs and the visitors from outside of West Hollywood that they attract. The West District, with 298 Part 1 Crimes, accounted for 43% of all Part 1 Crime in the City.

The City Center saw a -17% reduction in Part 1 Crime and had the lowest total number of incidents among the three districts with 196. A dramatic increase in Other Burglaries (+110%) is the only area of concern and this increase was caused primarily by burglaries to apartment complex subterranean parking garages and mail rooms, although commercial burglaries along Santa Monica Blvd also played a role. The numbers also show a sharp rise in the Rape category (+333%), but this increase is because the residence of the suspect from the 2018 case mentioned

above is in this district. With 196 Part 1 Crimes, the City Center accounted for 28% of all Part 1 Crime in the City.

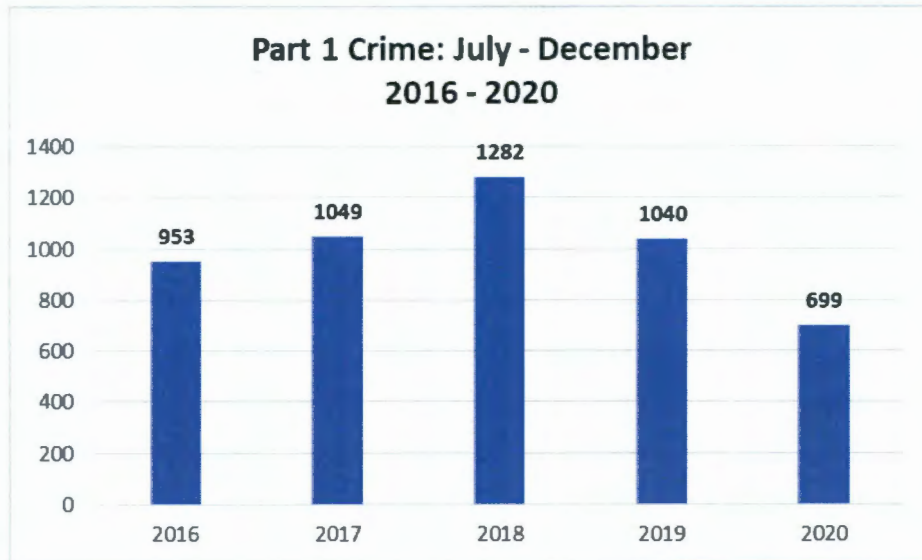
In the East District, Part 1 Crime decreased -16% when compared to the same time period in 2019. Grand Theft (+67%) was impacted by a surge in Catalytic Converter thefts, shoplifting, and thefts from unlocked vehicles. The East District was also the only area of the City with an increase in stolen vehicles and it was substantial (+129%). All areas of the City were impacted by a surge in Other Burglaries and the East District saw a (+94%) increase in this area. In terms of overall citywide crime, the East District accounts for 29% of all Part 1 Crime.

From July through December 2020, 181 homeless persons were arrested. These figures refer only to individuals arrested and do not take into account that many transients were arrested multiple times during this time frame. Homeless persons also accounted for 20% of all Aggravated Assaults (9 of 44 incidents) and 75% of all Arsons (6 of 8 incidents).

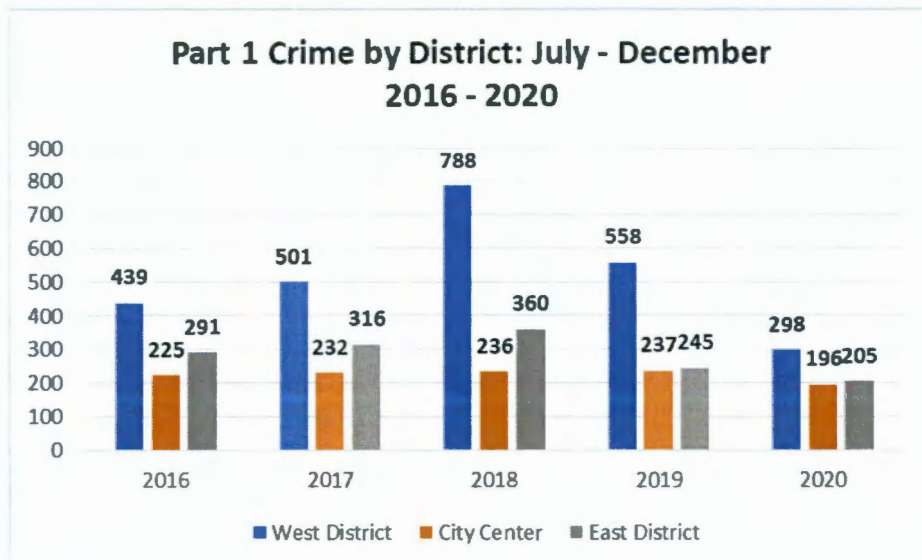
The following pages summarize crime statistics and station activity primarily for July through December of 2020.

Part 1 Crime

The following chart depicts Part 1 Crime for the months of July - December for the last five years. Part 1 Crime includes Homicide, Rape, Assaults, Robbery, Burglary, Theft, and Arson.



The following chart depicts the number of Part 1 Crimes for the months of July - December for the last five years, broken down by district. The three districts are: West District (West of La Cienega), City Center (La Cienega to Fairfax), and East District (East of Fairfax).



Citywide, Part 1 Crime decreased 33% when compared to the same time period last year. This decrease in overall Part 1 Crime can be attributed to a dramatic reduction in vehicle burglaries throughout the city.

Part I Crime - Whole City	July - December 2019	July - December 2020	% Change
Homicide	0	0	N/C
Rape	13	17	30.77%
Assault, Aggravated	69	44	-36.23%
Robbery Total	79	45	-43.04%
-Robbery, Armed	24	19	-20.83%
-Robbery, Strong Arm	55	26	-52.73%
Burglary Total	117	164	40.17%
-Burglary, Residence	47	31	-34.04%
-Burglary, Other	70	133	90.00%
Theft Total	693	372	-46.32%
-Grand Theft	142	99	-30.28%
-Vehicle Burglary	295	77	-73.90%
-Locker Burglary	4	0	-100.00%
-Petty Theft	252	196	-22.22%
Grand Theft Auto	65	49	-24.62%
Arson	4	8	100.00%
Total	1040	699	-32.79%

*N/C = not calculable

Looking at the three areas of the City separately, Part 1 Crime in the West District decreased 47% when comparing July – December 2019 to July – December 2020. Other Burglaries (+76%) to mail rooms, commercial businesses and subterranean parking structures continue to be a problem.

Part I Crime - West District	July - December 2019	July - December 2020	% Change
Homicide	0	0	N/C
Rape	8	4	-50.00%
Assault, Aggravated	36	24	-33.33%
Robbery Total	35	21	-40.00%
-Robbery, Armed	12	8	-33.33%
-Robbery, Strong Arm	23	13	-43.48%
Burglary Total	55	74	34.55%
-Burglary, Residence	21	14	-33.33%
-Burglary, Other	34	60	76.47%
Theft Total	383	153	-60.05%
-Grand Theft	90	37	-58.89%
-Vehicle Burglary	179	36	-79.89%
-Locker Burglary	4	0	-100.00%
-Petty Theft	110	80	-27.27%
Grand Theft Auto	41	20	-51.22%
Arson	2	2	0.00%
Total	560	298	-46.79%

The City Center decreased 17% in Part 1 Crime when compared to the same time period last year. The significant increase (+333%) in rapes is related to one case with several victims.

Part I Crime - City Center	July - December 2019	July - December 2020	% Change
Homicide	0	0	N/C
Rape	3	13	333.33%
Assault, Aggravated	18	12	-33.33%
Robbery Total	22	10	-54.55%
-Robbery, Armed	5	4	-20.00%
-Robbery, Strong Arm	17	6	-64.71%
Burglary Total	32	50	56.25%
-Burglary, Residence	12	8	-33.33%
-Burglary, Other	20	42	110.00%
Theft Total	143	97	-32.17%
-Grand Theft	31	27	-12.90%
-Vehicle Burglary	65	24	-63.08%
-Locker Burglary	0	0	N/C
-Petty Theft	47	46	-2.13%
Grand Theft Auto	17	13	-23.53%
Arson	2	1	N/C
Total	237	196	-17.30%

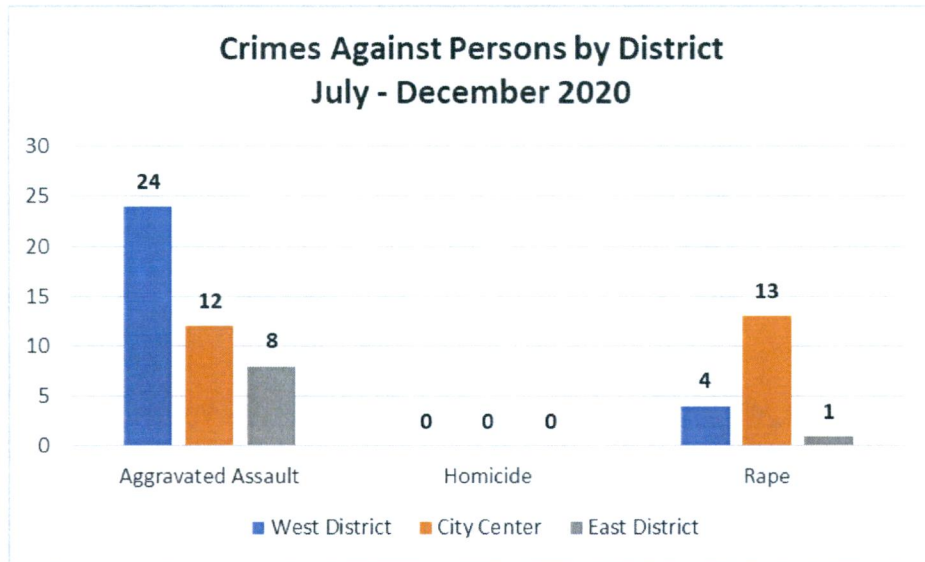
*N/C = not calculable

The East District had an impressive 16% decrease in Part 1 Crime when compared to the same time period last year. Other Burglaries (+94%) and Grand Theft Auto (+129%) both increased substantially.

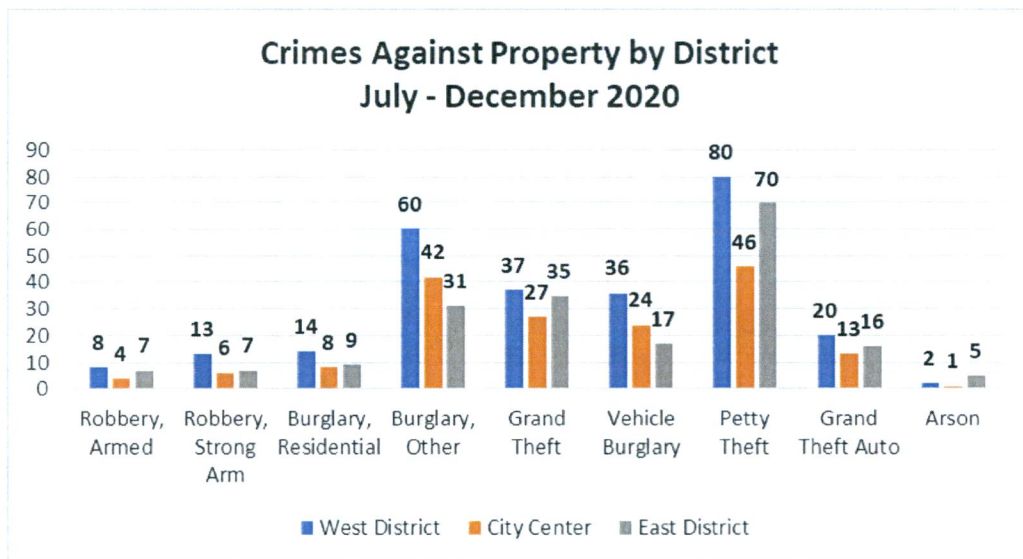
Part I Crime - East District	July - December 2019	July - December 2020	% Change
Homicide	0	0	N/C
Rape	2	0	-100.00%
Assault, Aggravated	15	8	-46.67%
Robbery Total	22	14	-36.36%
-Robbery, Armed	7	7	0.00%
-Robbery, Strong Arm	15	7	-53.33%
Burglary Total	30	40	33.33%
-Burglary, Residence	14	9	-35.71%
-Burglary, Other	16	31	93.75%
Theft Total	167	122	-26.95%
-Grand Theft	21	35	66.67%
-Vehicle Burglary	51	17	-66.67%
-Locker Burglary	0	0	N/C
-Petty Theft	95	70	-26.32%
Grand Theft Auto	7	16	128.57%
Arson	2	5	150.00%
Total	245	205	-16.33%

*N/C = not calculable

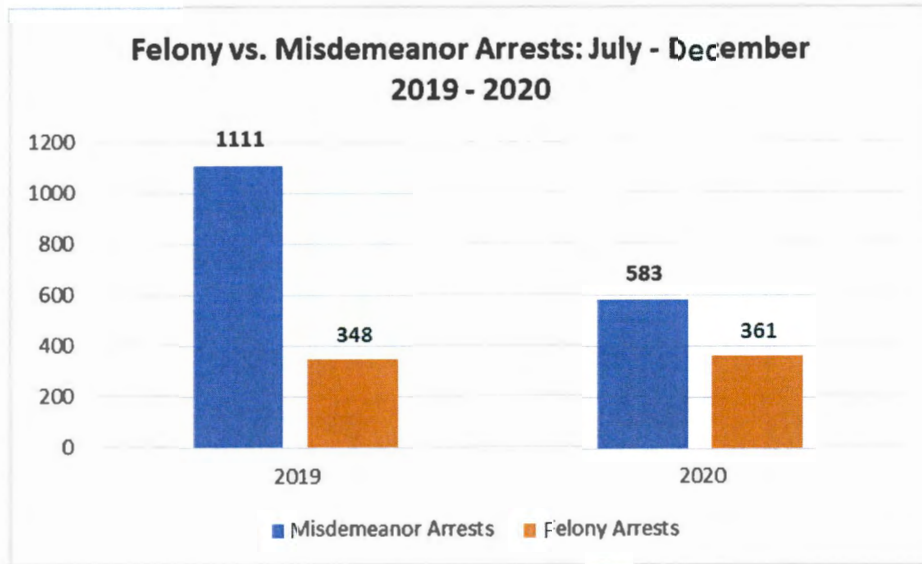
The following chart depicts crimes against persons, broken down by district, for July - December 2020.



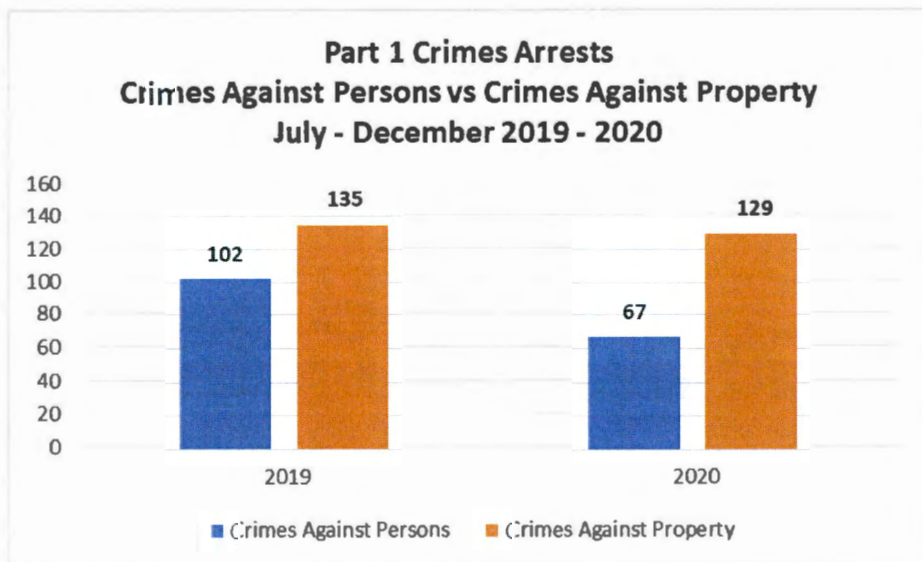
The following chart depicts crimes against property, broken down by district, for July - December 2020.



The following chart depicts the number of Part 1 Crime arrests for felonies versus misdemeanors for July - December of the last two years.

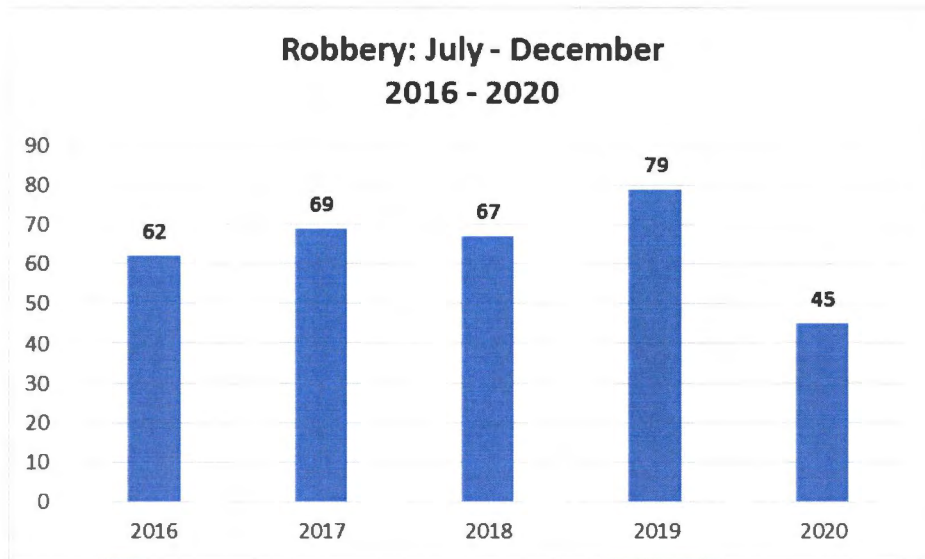


The following chart depicts the number of Part 1 Crime arrests for Crimes Against Persons (i.e., Homicide, Rape, and Aggravated Assaults) versus those for Crimes Against Property (i.e., Robbery, Burglary, Grand Theft, Petty Theft, Grand Theft Auto and Arson) for July - December of the last two years.

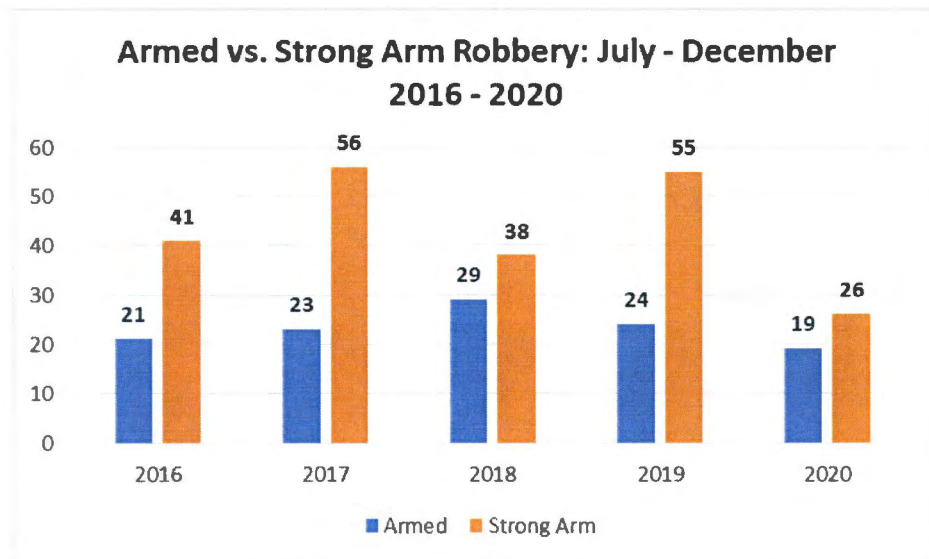


Robbery

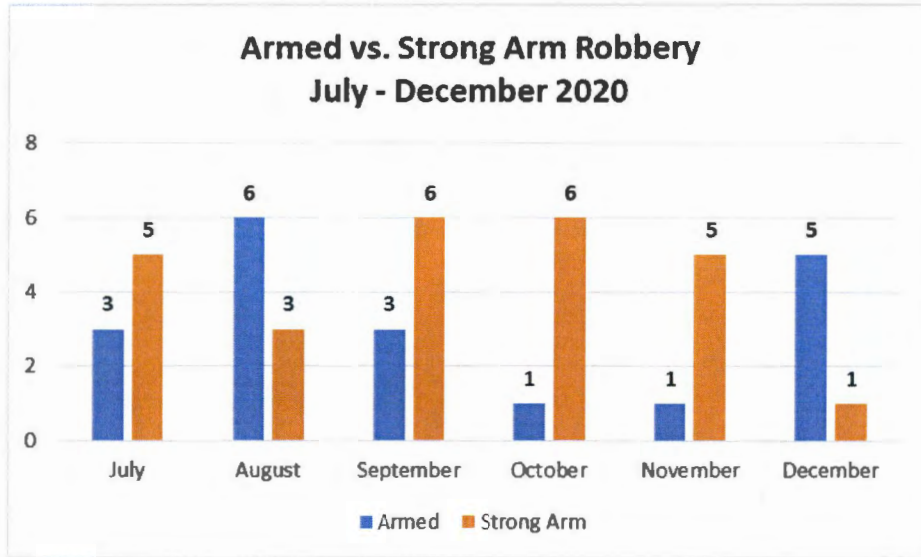
The following chart compares the number of Robberies during July - December for the last five years.



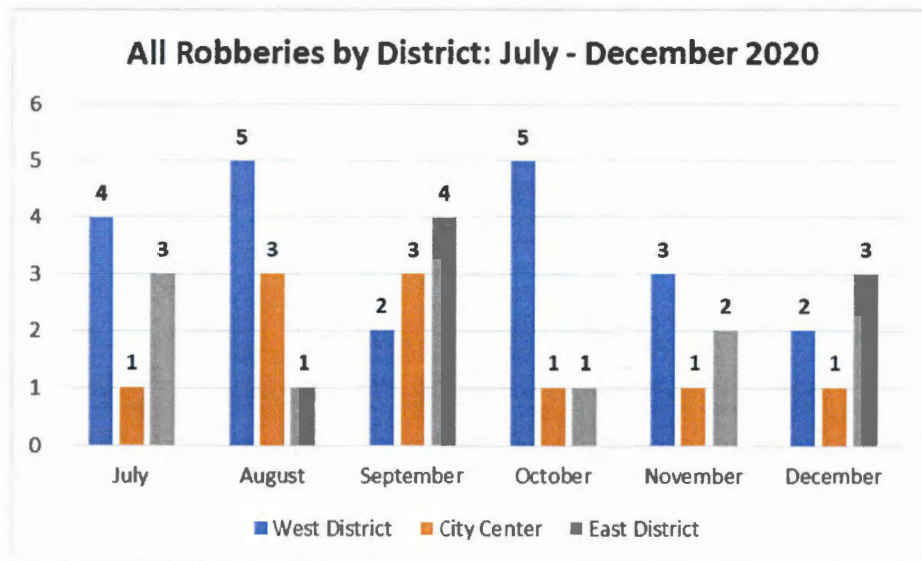
The following chart compares the number of Armed Robberies vs. Strong Arm Robberies during July - December for the last five years.



The following chart compares the number of Armed Robberies vs. Strong Arm Robberies during the months of July - December 2020.

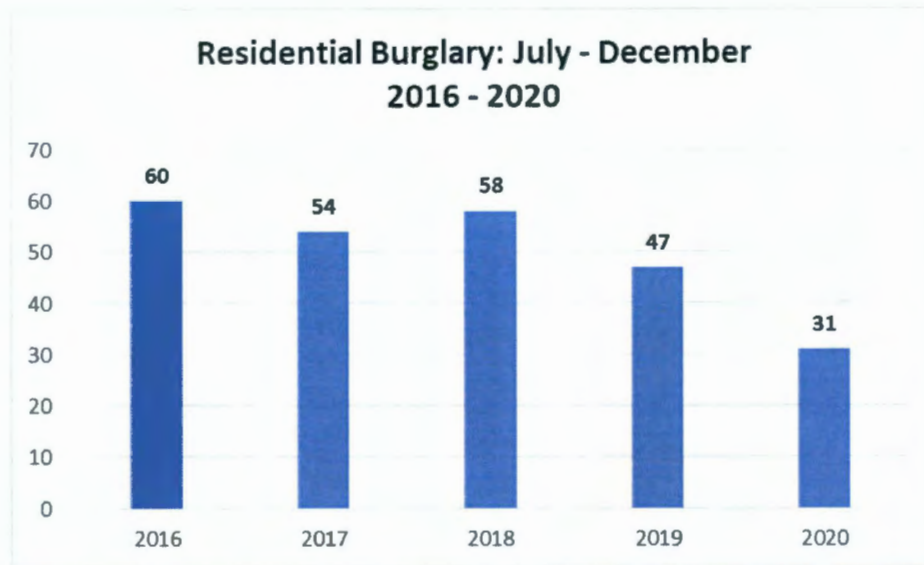


The following chart compares the number of Robberies by district for the months of July - December 2020.

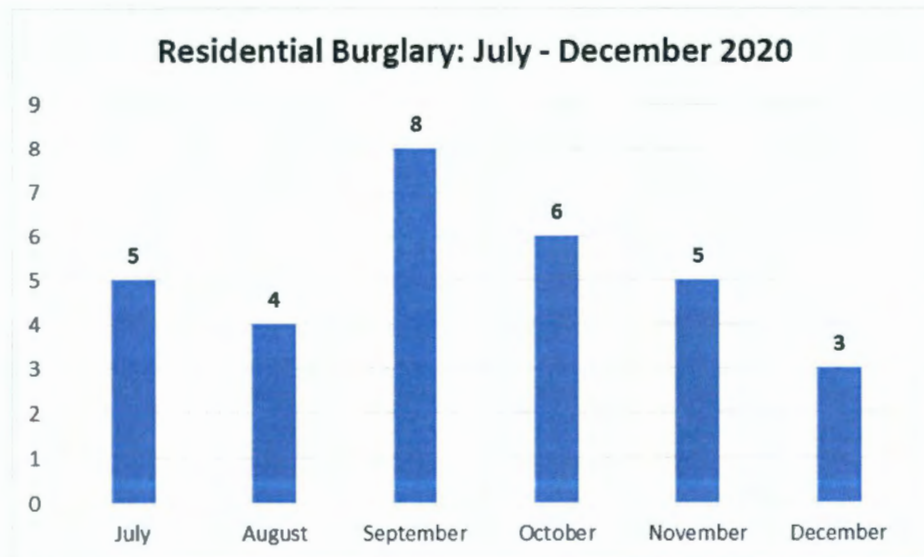


Residential Burglary

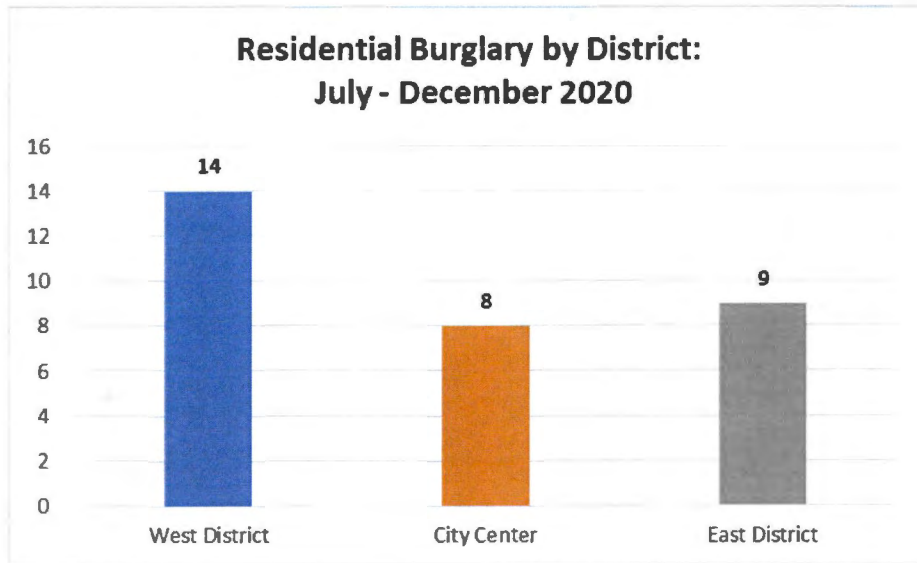
The following chart compares the number of Residential Burglaries during July - December for the last five years.



The following chart shows Residential Burglaries by month for July - December 2020.

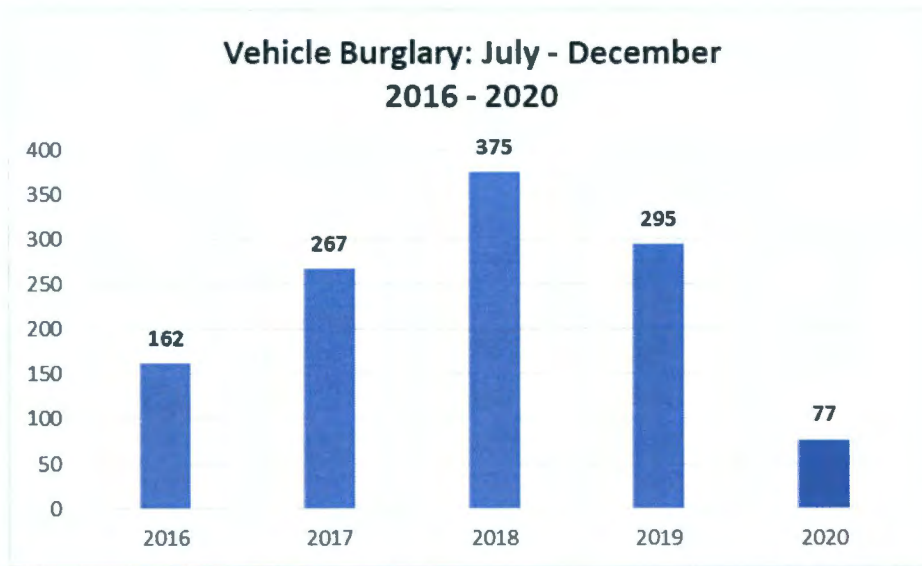


The following chart compares the number of Residential Burglaries by district for July - December 2020.

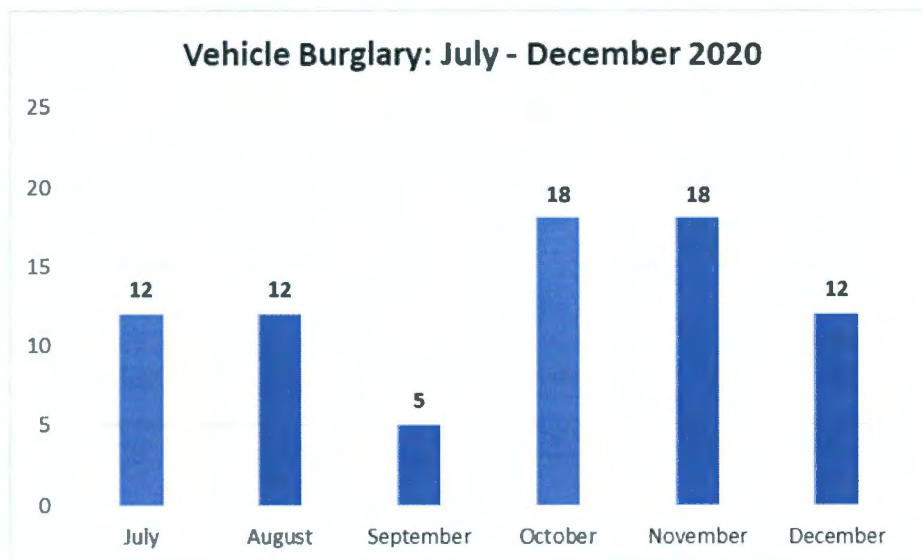


Vehicle Burglary

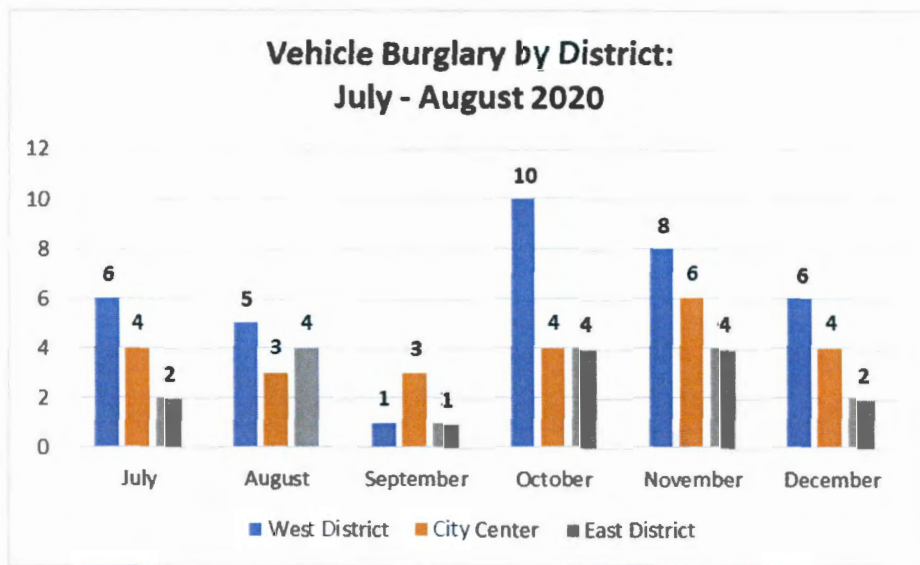
The following chart compares Vehicle Burglaries during July - December for the last five years.



The following chart shows Vehicle Burglaries by month for July - December 2020.

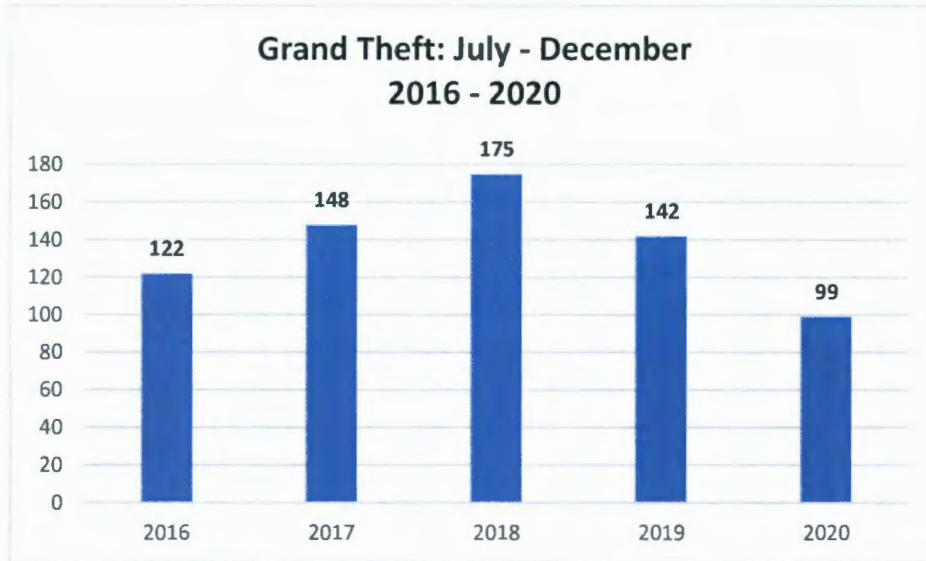


The following chart shows Vehicle Burglaries by month and district for July - December 2020.

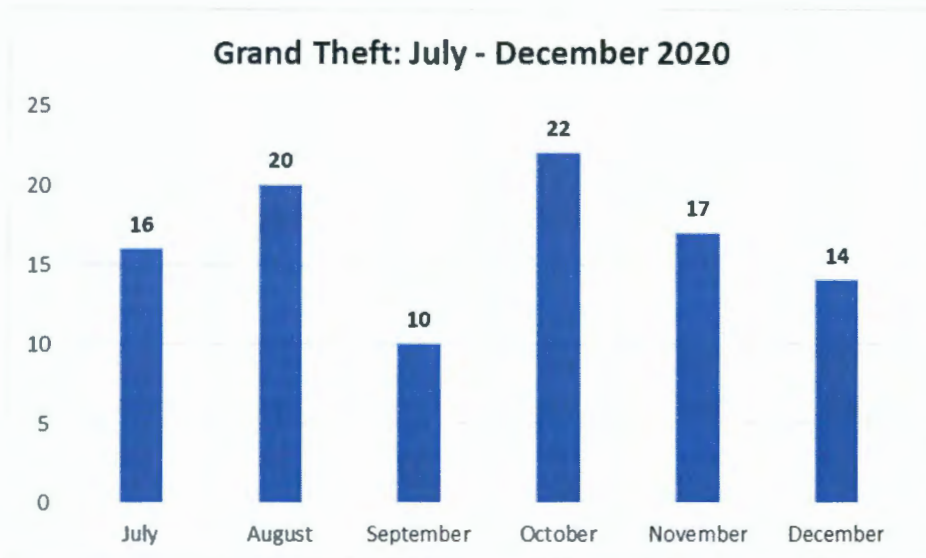


Grand Theft

The following chart compares Grand Thefts for July - December for the past five years.

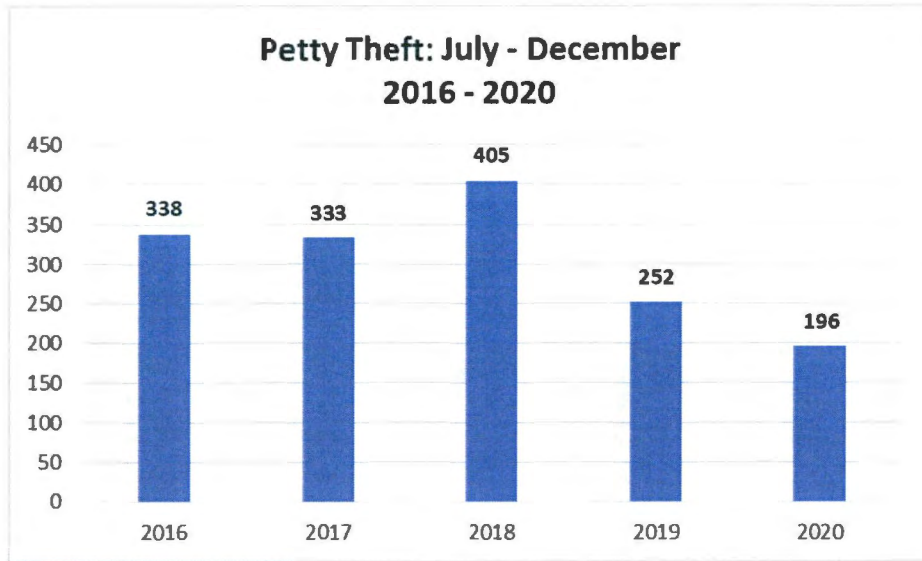


The following chart shows Grand Theft by month for July - December 2020.

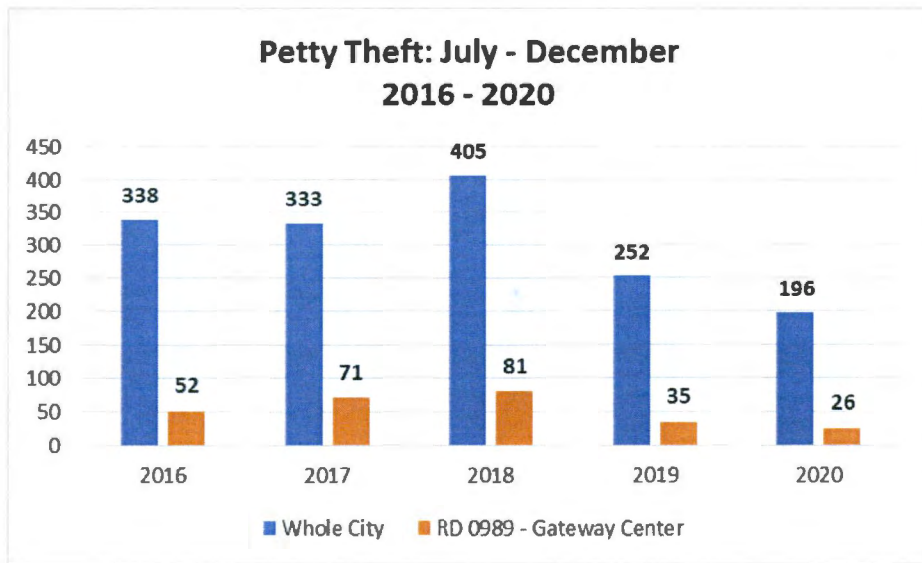


Petty Theft

The following chart compares Petty Thefts during July - December for the last five years.

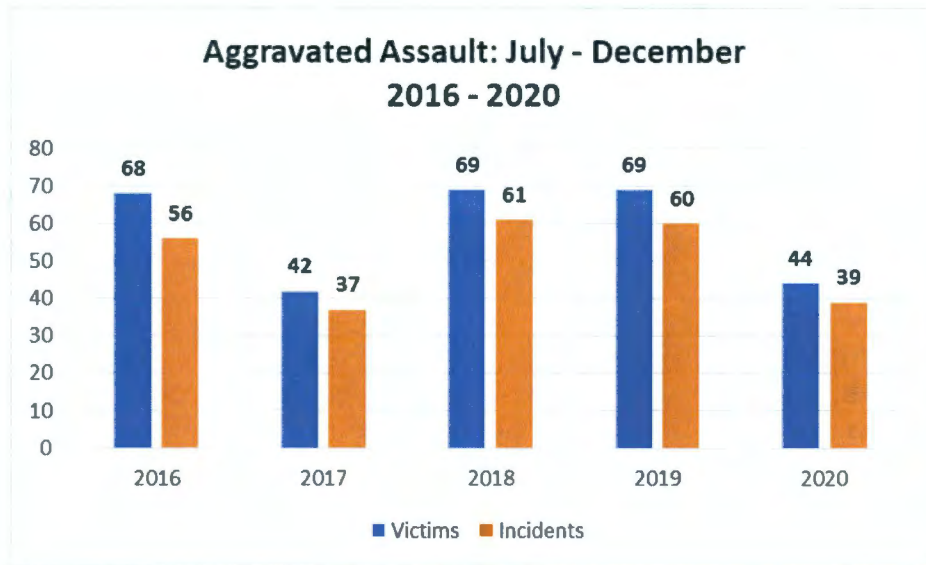


The following chart compares Petty Thefts over the last five years for the entire City vs. Petty Thefts for Reporting District 0989 (Gateway Center) only.



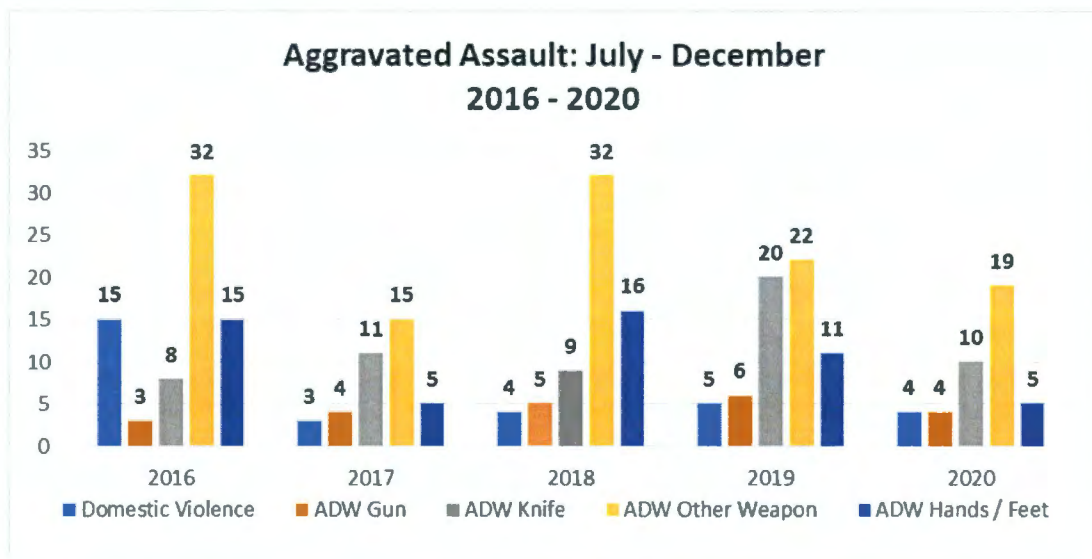
Aggravated Assaults

The following chart shows the number of Aggravated Assaults during July - December for the last five years. Aggravated Assaults are counted by victim (not incident) per Uniform Crime Reporting guidelines.



* Includes Aggravated Assaults against Police Officers and Child Assaults.

The following chart shows Aggravated Assaults isolated by category for July - December for the last five years.



* Aggravated Assaults against Police Officers and Child Assaults are not depicted.

The following chart shows Domestic Violence incidents broken down by gender for July – December 2020. It should be noted, the Male – Female category does not denote male suspect and female victim.

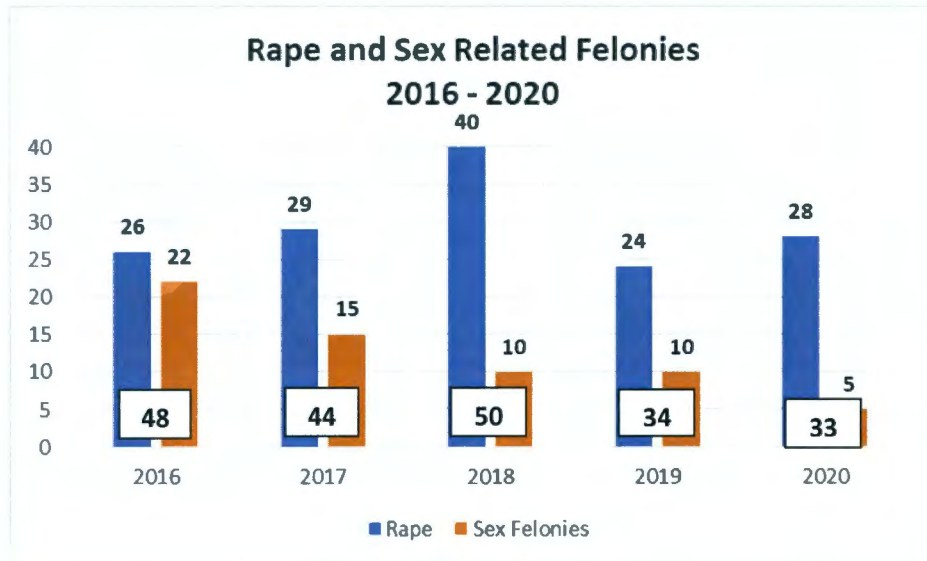
2020 (07/01 - 12/31) DV Incidents	Female - Female	Male - Female	Male - Male	Total	2019 Total	% Change
Criminal DV Incidents	4	22	18	44	61	-27.87%
Assault, Aggravated	0	2	2	4	5	-20.00%
Assault, Non-Aggravated	4	20	16	40	56	-28.57%
Non-Criminal DV Incidents	0	4	0	4	6	-33.33%
Total	4	26	18	48	67	-28.36%

Assault - Aggravated: This category includes assaults by one person upon another for the purpose of inflicting severe or aggravated bodily injury (broken bone, internal injuries, or injuries requiring stitches).

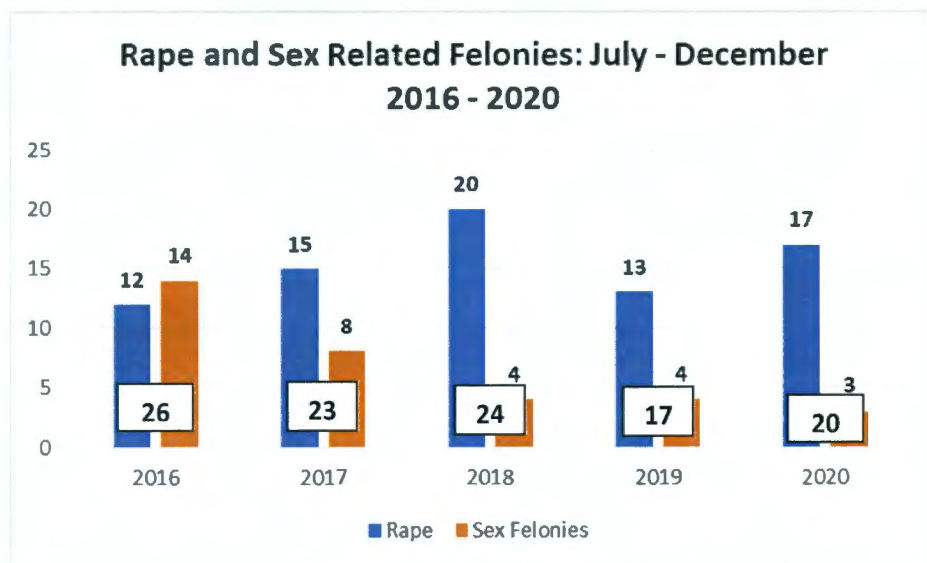
Assault - Non Aggravated: This category includes all assaults which involve the use of a personal weapon (such as hands, fist, or feet) and in which there were no serious or aggravated injuries to the victim.

Rape & Sex Related Felonies

The following chart compares Rape and Sex Related Felonies for the last five years. The numbers in each box represent the total number of Rape and Sex Related Felonies for each year.

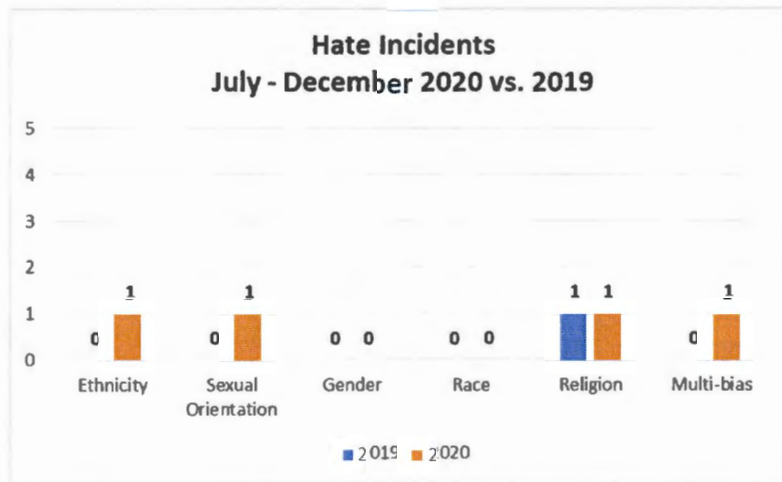


The following chart compares Rape and Sex Related Felonies July - December for the last five years. The numbers in each box represent the total number of Rape and Sex Related Felonies for the period of July - December each year.

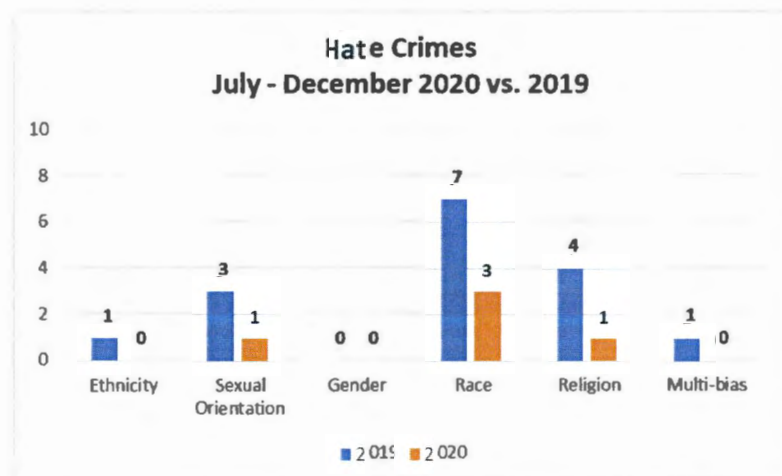


Hate Incidents & Hate Crimes

The following chart depicts the number of Hate Incidents for July – December of the last two years. A Hate “**Incident**” is any non-criminal act, including words, directed at a person or group, and motivated by a bias against that person or group, based on race, religion, ethnicity, sexual orientation, gender or disability. Hate incidents include, but are not limited to an utterance of epithets, distribution of hate materials in public places, posting of hate materials without causing property damage, and the display of offensive materials on one’s own property.



The following chart depicts the number of Hate Crimes for July – December of the last two years. A Hate “**Crime**” is any criminal act or attempted act directed toward (1) a person or group, motivated by bias against that person or group’s (actual or perceived) race, religion, ethnicity, sexual orientation, gender (including transgender) or disability (including mental), or a person’s association with any of the aforementioned protected groups or (2) a public agency or private institution, motivated by the fact that the agency or institution is identified or associated with an identifiable protected characteristic (i.e., race, religion, ethnicity, sexual orientation, gender or disability).



The following is a list of Part II Crimes for July - December 2020.

PART II CRIME (July - December 2020)	2019	2020	% CHANGE
FORGERY	25	23	-8.00%
FRAUD	93	55	-40.86%
IDENTITY THEFT	44	25	-43.18%
SEX OFFENSES - FELONIES	4	3	-25.00%
SEX OFFENSES - MISDEMEANOR	9	12	33.33%
ASSAULT, NON-AGGRAVATED	118	72	-38.98%
DOMESTIC ASSAULT, NON-AGGRAVATED	56	40	-28.57%
ASSAULT ON PEACE OFFICER	23	14	-39.13%
WEAPON LAWS	27	27	0.00%
OFFENSES AGAINST FAMILY	4	2	-50.00%
NARCOTICS	164	121	-26.22%
LIQUOR LAWS	0	0	N/C
DRUNK	83	24	-71.08%
DISORDERLY CONDUCT	12	15	25.00%
VAGRANCY	0	0	N/C
GAMBLING	0	0	N/C
DEFRAUDING INN KEEPER	5	2	-60.00%
DRUNK DRIVING	60	11	-81.67%
VEHICLE / BOATING LAWS	422	336	-20.38%
VANDALISM	141	138	-2.13%
RECEIVING STOLEN PROPERTY	2	4	100.00%
FEDERAL OFFENSES	9	4	-55.56%
FELONIES - MISCELLANEOUS	34	27	-20.59%
MISDEMEANORS, MISCELLANEOUS	169	127	-24.85%
TOTAL	1504	1082	-28.06%

APPENDIX 1B – Community Impact Team (CIT)

The Community Impact Team (CIT) includes the Community Oriented Policing and Problem Solving (COPPS) Team and the Entertainment Policing Team (EPT). The CIT is led by supervisors, Lieutenant William C. Moulder, Sergeant Jon Klaus (retired August of 2020) and Sergeant Fanny Lapkin. The CIT collectively manages community concerns and promotes crime prevention through a variety of intervention and enforcement techniques. Team members work with Residential and Commercial Code Compliance, Animal Control, Rent Stabilization, Social Services, and many other City staff to address the quality of life concerns.

The Entertainment Policing Team continues its work on Sunset Boulevard, as well as on Santa Monica and Robertson Boulevards. Entertainment Policing deputies primarily focus on “entertainment” and “alcohol” related law enforcement issues in the city. On a nightly basis they actively patrol over ninety bars, nightclubs, and hotels. While patrolling the different venues the team members make contact with the management of the different establishments to maintain a cooperative working relationship and to stay informed on individual business concerns and events. The Team issues vehicle citations, tows vehicles, and completes a large number of field investigations and arrests.

As part of their regular duties, EPT handles crowd control issues and Alcoholic Beverage Control (ABC) enforcement. Personnel also continue to work closely with the Sunset Strip Business Association (SSBA), their related security detail, SSBA members, and City Code Compliance officers through illegal taxi cab enforcement and other specialized operations. In addition, the deputies enforce the code with regard to modified exhausts, loud music, and other quality of life issues. Another aspect of their duties includes assisting the West Hollywood Detective Bureau by documenting and monitoring gang members, probationers, and parolees in the City’s limits. The team has received numerous commendations from both the station Captain and the City.

The COPPS Team remains committed to collaborating with City officials, residents, and businesses to solve community concerns. Team members also worked with several Neighborhood Watch groups addressing residents’ concerns, including criminal transient issues such as drinking in public, public urination, drug usage, littering, trespassing, theft, panhandling, and misuse of public facilities. Team members not only make arrests for violations of law, but also provide information and assistance regarding shelters, medical attention, jobs, and substance abuse education. In addition, the COPPS team conducts numerous park patrols, and works closely with local businesses to address their concerns and institute a “Letter of Agency” where appropriate. A “Letter of Agency” gives the Sheriff’s Department the authority to enforce trespassing on private property.

The CIT Team (COPPS and EPT) conduct weekly CARE Outreach Homeless Operations (Contact, Assist, Resources, Enforcement). Deputies from the Teams

conduct outreach to people experiencing homelessness in our Community and offer resources and help.

West Hollywood Sheriff's Station also has a partnership with the Tarzana Treatment Center. During the weekly CARE Outreach Operations, when CIT Team members contact people experiencing substance use disorder, the person contacted has an opportunity to participate in a treatment program with the Tarzana Treatment Center.

The following is a list of CIT activities for July – December 2019 vs. July – December 2020.

CIT Activity	July - December 2019	July - December 2020	% Change
"Cookies Enforcement"	15	20	33.33%
CARE Homeless outreach Operations	16	20	25.00%
CIT Calls for Service	777	2,696	246.98%
City Quality of Life Requests	552	614	11.23%
Code Compliance Issues	168	30	-82.14%
Detective Bureau Operations	0	0	N/C
Face Cover Operations	0	27	N/C
Felony Arrests	11	45	309.09%
Homelessness Meetings	9	4	-55.56%
Impounded Vehicles	7	4	-42.86%
Misc. Vehicle Code Citations	270	235	-12.96%
Misdemeanor Arrests	401	144	-64.09%
NARCO Operation / Search Warrant	15	10	-33.33%
Neighborhood Watch/Community Safety Meetings	8	7	-12.50%
Park Security Meetings	6	0	-100.00%
Probation / Parole Compliance Searches	5	1	-80.00%
Robbery Suppression Operations	4	4	0.00%
School Presentations	8	0	-100.00%
Senior Safety Meetings	5	0	-100.00%
Tobacco Grant	2	4	100.00%
Vacant Properties Meetings	4	0	-100.00%
Vacant Property Patrol Checks	0	1185	N/C
Vehicle Burglary Suppression	0	2	N/C

APPENDIX 1C – Detective Bureau

The Detective Bureau at West Hollywood conducts follow-up investigations on all criminal complaints filed at the Station. The Bureau is headed by one (1) Sergeant, ten (10) Detectives, one (1) Crime Analyst, two (2) professional staff members, and one (1) Reserve Detective. The Detective Bureau is responsible for the investigation of crimes, ranging from disorderly conduct, vandalism, and thefts, to crimes against persons, including robberies, assaults, and hate crimes. Between July and December 2020, the Detective Bureau received 361 active criminal cases, which is down 25% from 481 active cases during July to December 2019.

Through investigations, the Detective Bureau is responsible for the identification and apprehension of criminals, recovery of property, and the identification and preservation of evidence. One detective is assigned to monitor and conduct annual registration of sex crime offenders who are registered within the City of West Hollywood. With several neighboring law enforcement agencies, the Detective Bureau participates in a multi-agency collaboration (both state and federal) in sharing information about crime trends and suspect identification. The Detective Bureau's Crime Analyst continues to document recent trends and statistics to assist with directed patrols in targeted areas. In addition, the Crime Analyst uses the available technology to assist in solving cases. The Detective Bureau continues to maintain a close working relationship with community members and Neighborhood Watch groups.

A few specific cases of interest during this period include the arrest of a woman for two burglaries and mail thefts in West Hollywood. Detectives obtained surveillance video from both locations and a local gas station where a credit card stolen from the mail was used. The license plate of a stolen vehicle used by the suspect was obtained and the vehicle was found abandoned. Hair belonging to the suspect was recovered from the vehicle and sent for DNA analysis. A crime bulletin was created by the crime analyst and sent out to local agencies. Two additional burglaries were linked to the suspect, one of which resulted in her arrest. The suspect is in custody with four burglary charges pending.

In another case, a man was arrested for robbery, assault with a deadly weapon, and felony elder abuse after he punched an elderly woman working as a clerk at a local store and tried to remove money from the cash register. Additional employees and customers tried to intervene and were also punched by the suspect. The suspect was arrested after leading deputies on a foot pursuit.

One additional case involved a man committing identity theft and removing money from the victim's bank account. Surveillance video was obtained and the suspect was identified from previous booking photos. The suspect was also linked to one additional West Hollywood case. The suspect was arrested and charged with felony grand theft.

Automated License Plate Reader (ALPR)

The Automated License Plate Reader (ALPR) system continues to be a valuable resource for the Sheriff's station. This system is installed in a number of patrol vehicles and captures thousands of license plates as deputy personnel drive their patrol area. Deputies can also park in the middle of a busy street and capture vehicle license plates traveling in both directions. This system has and will continue to be an invaluable resource for Detectives and field personnel. This technology is also used by the Crime Analyst to document suspect vehicle movement, and also assist Detectives by tethering the vehicle into the crime being investigated or additional crimes in other jurisdictions.

Station – Direction – Street – Intersection – Lane #	Detections
WHD_EB_SntMonicaBl_LBreaAv_Ln1	1,199,884
WHD_SB_LBreaAv_SntMonicaBl_Ln2	975,350
WHD_NB_LBreaAv_SntMonicaBl_Ln1	921,251
WHD_NB_LBreaAv_SntMonicaBl_Ln2	885,988
WHD_SB_LBreaAv_SntMonicaBl_Ln1	883,638
WHD_WB_SntMonicaBl_LBreaAv_Ln1	529,387
WHD_EB_SntMonicaBl_LBreaAv_Ln2	441,060
WHD_NB_LBreaAv_SntMonicaBl_Ln3	39,781
WHD_WB_SntMonicaBl_LBreaAv_Ln2	22,431
WHD_SB_LBreaAv_SntMonicaBl_Ln3	22,068
Total Detections	5,920,838

APPENDIX 1D – Traffic Division

The Traffic Division monitors general traffic issues and consists of two (2) Traffic Motor Deputies, four (4) Traffic Enforcement cars, and two (2) Traffic Detectives. The Traffic Division is supervised by the Detective Bureau Sergeant. The field units monitor traffic patterns throughout the city looking for areas in need of traffic enforcement. Traffic personnel are typically the initial on-scene investigators at any collision scene.

The following is a list of activities for the Traffic Division comparing July - December 2019 to July - December of 2020:

Type of Case	July - December 2019	July - December 2020	% Change
Traffic Collision Investigations	357	205	-42.58%
Fatal Traffic Collision Investigations	0	0	N/C
Traffic Collision Investigations Involving Injury	110	74	-32.73%
Traffic Collision Investigations Involving Non-Injury	247	176	-28.74%
DUI Traffic Collision Investigations	23	8	-65.22%
Traffic Collision Investigations - Pedestrians vs. Vehicle	32	22	-31.25%
Traffic Collision Investigations - Bicyclists vs. Vehicle	16	7	-56.25%
Hit and Run Traffic Collision Investigations	77	64	-16.88%
Total Citations Written	2,653	1,576	-40.60%
DUI Arrests	53	14	-73.58%
Speeding Citations	335	427	27.46%
Cellular Phone – Talking	61	29	-52.46%
Cellular Phone – Texting	736	387	-47.42%

For July through December of 2020, the number of reported traffic collisions in the City of West Hollywood decreased 43%, as compared to July – December 2019.

The number of DUI traffic collision investigations decreased 65%, and the number of DUI arrests decreased 74%. The Traffic Division has taken a proactive approach to combat drunk driving. The Traffic Detectives have continued DUI training for newly assigned Patrol and Traffic Deputies. As a result, Patrol and Traffic Deputies are more aware of the signs of drunk driving as well as proper documentation of DUI arrests. By using a combination of enforcement and educational campaigns, the West Hollywood Traffic Division aims to reduce DUI's even more in the months to follow. The implementation of DUI checkpoints by Traffic Services Division along with their conducting numerous traffic enforcement operations within the city limits has helped in this regard.

Traffic Collisions by Street July - December 2020			
Street	Total Collisions	Injury Collisions	Fatal Collisions
Fountain Avenue	37	19	0
San Vicente Blvd	7	3	0
Santa Monica Blvd	55	22	0
Sunset Blvd	28	14	0

High Incidence Intersections Report July - December 2020		
Rank	Intersection	Total Collisions
1	La Brea Avenue / Santa Monica Blvd	6
2	San Vicente Blvd / Santa Monica Blvd	6
3	Fountain Avenue / Fairfax Avenue	5
4	Fountain Avenue / La Brea Avenue	4
5	La Cienega Blvd / Holloway Drive	4
6	Santa Monica Blvd / Fuller Avenue	4
7	Crescent Heights / Fountain Avenue	3
8	Crescent Heights / Fountain Avenue	3
9	Doheny Drive / Sunset Blvd	3
10	Fountain Avenue / Curson Avenue	3
11	Fountain Avenue / Fuller Avenue	3
12	Melrose Avenue / Westbourne Drive	3
13	Santa Monica Blvd / Crescent Heights Blvd	3
14	Sunset Blvd / Kings Road	3
15	Sunset Blvd / San Vicente Blvd	3
16	Sweetzer Avenue / Santa Monica Blvd	3

APPENDIX 1E – Youth Programs

Youth Athletic League (YAL)

The Station's Youth Activities League, which is run by Deputy Sean Ruiz, was formed in 2007 in a joint partnership between the Sheriff's Youth Foundation and the City of West Hollywood.

The YAL exists because our children are the future. Through the YAL's various programs, we show them a path to success. The Sheriff's Youth Foundation and its team of deputies, civilian employees and volunteers help at-risk youth throughout the county to grow, be healthy and develop the tools they need to become successful adults. The YAL is dedicated to providing West Hollywood youth (ages 7 to 18) with safe facilities, planned programs and the vital tools they need to thrive and succeed in life.

During the YAL's normal hours at Plummer Park (Tuesday through Saturday, 3 to 7 PM), the members receive homework assistance, tutoring and classes in such varied areas as photography, bicycle safety, drama, video production, creative writing, physical fitness, singing, dancing, and cultural awareness. The YAL also provides field trips and camping so that its members can have experiences they might otherwise never get the chance to enjoy. As part of its mission, the YAL also tries to foster leadership skills in its members. In 2012, the YAL formed its own Sheriff's Youth Leadership Council. Its five members were elected from the YAL participants. The YAL also conducts community service on a monthly basis.

YAL Activities, July – December 2020

On site location closed due to Covid19

Registered Youth: 68

VIRTUAL TEEN PROGRAMMING

Teen virtual programming is designed to develop the social and cognitive abilities of teen participants, as well as experience fun and organized virtual activities that encourage leadership and build confidence. Teen participants are invited to register for the Teen BulleTEEN, which is a weekly newsletter that provides daily themed activities geared towards teens.

Themes include:

- Motivational Mondays, meant to boost morale, inspire success, and motivate positivity.
- Live Zoom Tuesdays is our time to connect face to face on the virtual screen with engaging games, discussions about life skills, sharing challenges, brainstorming solutions, and providing updates.

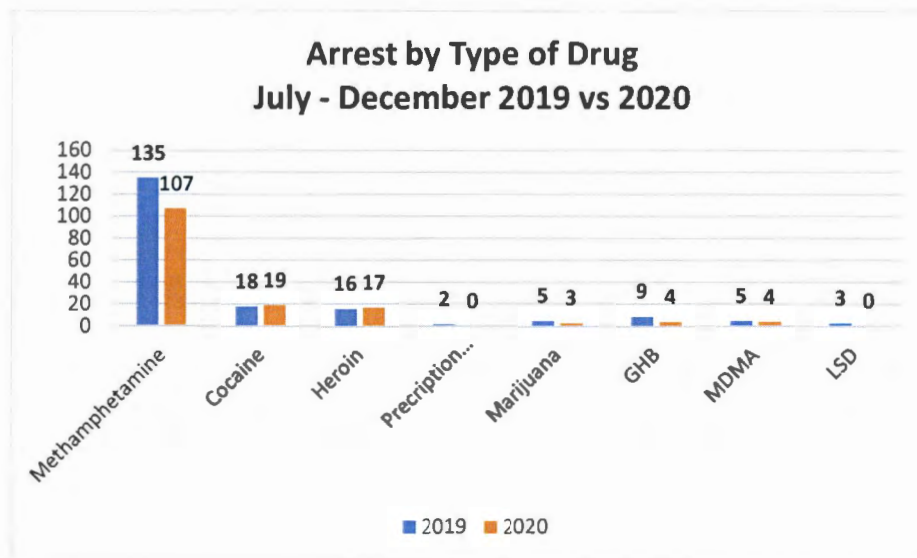
- Recipe Wednesdays will inspire teens to tap into their inner chef and learn about nutrition and healthy eating.
- Thought Thursdays is time we set aside for the mind, for self-care and to test your brain, whether it's allowing yourself to reflect upon your week or to challenge yourself with our weekly trivia and virtual escape rooms.
- Fit Fridays encourage a healthy and active lifestyle by providing weekly fitness challenges that are beginner friendly, no gym or equipment necessary, and could be done in the comfort of your own home!

APPENDIX 1F – Narcotics Bureau

The Northwest Region Narcotics Team services West Hollywood Station, Santa Clarita Station and Lost Hills Station. During this report time, the team consisted of two (2) Detectives and one (1) Sergeant. The Northwest Region Narcotics Team regularly responds to and investigates narcotic related arrests generated by station patrol, as well as their own cases. Additionally, the Narcotics Bureau is on-call to respond after hours to any incident warranting detective intervention.

In an effort to provide a more comprehensive analysis of narcotic related arrests, the Narcotics Bureau has tracks each individual drug that was found when the arrest took place. The old method relied on statistical codes used by the Sheriff's Department that grouped many types of drugs together and made it difficult to determine what drugs are problematic in West Hollywood.

The following chart shows arrests by type of drug for July – December 2018 vs. 2019.



The “Safe Drug Drop Off” program is still in effect and has monthly drop off opportunities at the station, providing the community with a safe receptacle to discard their hazardous materials (syringes, blood vials, test kits), as well as expired prescription medications. This program is intended for residents only and is not for commercial use.

The West Hollywood Narcotics Bureau detectives remained diligent in pursuing illegal narcotics activity throughout the City of West Hollywood and surrounding areas. Based on information obtained through Crime Stoppers, citizens and

confidential informants, there have been arrests of narcotics dealers and users who live in the West Hollywood area.

During this reporting period, information obtained during investigations and through interviews of arrestees suggests that the individuals arrested for narcotics possession violations typically purchased their narcotics within West Hollywood, Hollywood, Los Angeles City, and the San Fernando Valley areas. Information obtained on narcotics dealers within the City of West Hollywood suggest the individuals are selling within clubs, from their residence, to the transients and by delivery. The narcotics are being delivered from outside of West Hollywood and into the city for distribution.

APPENDIX 1G – Volunteers

There are eighteen volunteers who serve the West Hollywood Station under the direction of Lieutenant William Moulder, and Sergeant Fanny Lapkin. Station volunteers assist with Front Desk reception, clerical duties, traffic control and handicap placard violation citations. A Volunteer maintains the station's website, and assists with the, Twitter, Facebook and Nixel messaging services.

In addition, our more advanced Volunteers serve as members of the West Hollywood Station's, Volunteers on Patrol (VOP) Program. The VOP team consists of 4-6 volunteers who are specially trained to perform foot patrols throughout the City. This includes, patrols on Sunset Boulevard, Santa Monica Boulevard, Melrose Avenue, Robertson Boulevard and the City's parks. This team supports all special events in the City.

The following summarizes the contributions made by station volunteers:

	Donated Hours	Value of Hours (\$26.87 per hour)
JUL	210	\$5,643
AUG	184	\$4,944
SEP	226	\$6,073
OCT	314	\$8,437
NOV	260	\$6,986
DEC	145	\$3,896
Total:	1,119	\$30,068

APPENDIX 2 – Los Angeles County Fire Department

The City of West Hollywood is primarily served by three shifts of twenty personnel – each housed at Los Angeles County Fire Stations 7 and 8. Acting Assistant Fire Chief Drew Smith manages the resources within Division VII, of which West Hollywood is a part.

From July through December 2020, fire personnel responded to 2,626 total calls. Of these, 1,948 were for emergency medical calls (74% of all calls). In addition, there were 45 total fires, 4 of which were vehicle fires, and 5 were building fires. The remaining 36 fires were a combination of outside rubbish fires, tree fires, dumpster fires, dryer fires, or cooking fires, all of which caused no financial damage or injuries. The total fire loss during this time period was \$52,200 in property damage and \$3,200 in contents damage.

Other responses included hazardous materials incidents, public assistance calls, and elevator rescues. In addition, station and fire prevention personnel routinely conduct inspections and plan checks, and these averaged approximately 35 and 25 monthly, respectively.

The figures provided below are for informational purposes only. Correlations or comparisons cannot be made from the chart below. For example, inferences cannot be made as to whether fires, medical calls, false alarms, etc. are "up" or "down."

	January – June 2020	July – December 2020
Total Calls	2,904	2,626
Emergency Medical Calls	2,249	1,948
Total Fires	44	45
Vehicle Fires	0	4
Building Fires	5	5
Miscellaneous Fires	39	36
Total Property Damage	\$209,000	\$52,200
Total Contents Damage	\$18,100	\$3,200
Inspections	210	210
Plans Checked	150	150

Noteworthy incidents during this time frame include:

- August 3, 2020 – Structure Fire at 7909 W Fountain Avenue; ignition within a vacant one-story apartment building (undetermined cause). No civilian or firefighter injuries.
 - Property Losses: \$10,000
 - Content losses: \$0

- Value saved: \$1,300,000

Due to COVID-19, Fire Department personnel countywide have been adhering to a number of preventative measures while at work. These measures include wearing facial coverings and maintaining social distance within the stations, at incident sites and during any interaction with the public. In addition, extra personal protective equipment is worn on all EMS responses, from initial patient contact through the handoff of care at the hospital.

LACoFD has also been utilizing a Telemedicine Program where paramedics can connect mildly-ill patients (via video call) with nurse practitioners or emergency physicians for evaluation – preventing unnecessary trips to the Emergency Room. These providers can assess the patient's condition, provide a treatment plan, and even call in prescriptions to support the treatment plan. This program has diverted many patients who otherwise would have gone to the ER – easing the strain on healthcare workers, and keeping those beds available for those who really need them.

Department personnel have begun to receive the COVID-19 vaccination (Moderna), with 75% currently vaccinated. Since the first vaccination clinics, the Department has steadily reported and documented steep declines in its COVID-19 test positivity rates from its highest weekly average of 18 percent to a rate of 5.6 percent.

SOCIAL MEDIA:

The Los Angeles County Fire Department is engaged in social media through the use of Facebook and Twitter. Additionally, in an effort to engage our local communities, Division VII maintains its own Facebook and Twitter, separate from the Department's main accounts. This allows us to focus our messaging to the communities we serve. We routinely share general safety messages, but also information and photos of local happenings, such as incidents, community outreach, or firefighters engaged in training exercises.

Facebook: www.facebook.com/lacountyfire7

Twitter: www.twitter.com/LACoFD_DivVII or @LACoFD_DivVII

APPENDIX 3 – Multidisciplinary Public Safety Projects, Events, & Education

The Public Safety Department actively participates in several multidisciplinary projects including emergency preparedness, park security, quality of life and nuisance abatement, and vacant properties; as well as managing competing residential and commercial issues. Staff manages the Public Safety Commission and the Russian Advisory Board. Public Safety Commissioners work closely with Public Safety staff, Sheriff's Deputies, and Fire personnel. Commissioners are playing a vital role in examining ways to promote justice and equity in policing as mentioned in the introduction of this staff report. In addition, the City continues its relationship with the Maple Counseling Center for counseling services for victims of crime or disaster.

Anti-Violence Project

Through its participation with various violence prevention agencies, the City continues to be one of the leading municipalities with regard to advocating for improved services for survivors of domestic violence and those affected by hate crime, hate incidents, and other family violence issues. The Public Safety Department continues to work with the Los Angeles LGBT Center and other community partner agencies that provide domestic violence counseling services. The Public Safety Commission will be receiving a presentation on the annual Hate Crimes Report from a representative from the Los Angeles County Human Relations Commission in spring of 2021.

Emergency Management

The Public Safety Department is responsible for ensuring that the City is prepared to respond to and recover from a disaster. This includes collaborating with internal staff and external agencies on emergencies and planned major events. With the onset of the COVID-19 public health pandemic, staff have been coordinating West Hollywood Emergency Operations Center functions, required reports to the Los Angeles County Office of Emergency Management and State Office of Emergency Services, and communications with the Los Angeles County Departments of Public Health, Health Services, Sheriff, and Fire.

Public Safety staff continued to collaborate with other Disaster Management Area A cities (Santa Monica, Beverly Hills, and Culver City) and utilized the Bridge4PS app to communicate key pandemic related information. Staff continues to participate in the U.S. Department of Homeland Security (DHS) Mobility Acceleration Coalition (MAC) which supports the adoption of interoperable mobile data systems as public safety across the nation increases its use of mobile broadband technology. Staff worked with Mobility 4 Public Safety to develop the City of West Hollywood Emergency Services: Mobility Communications Plan. This plan will serve as a solid foundation for continuing to coordinate the adoption of advanced mobile technologies in a manner that supports seamless information

sharing with our contracted emergency services providers and neighboring jurisdictions.

Russian Community Outreach

The City's Russian Community Outreach Coordinator addresses ongoing issues for the Russian speaking community. This includes safety, homelessness, domestic violence, neighbor disputes, elder abuse, human trafficking, housing, and translation needs. In collaboration with the Russian Advisory Board, staff coordinates educational seminars for Russian speaking businesses and residents to address various issues as well as offering Mature Driver courses. Staff also coordinates many Russian speaking cultural events for the community and assists various community groups with cultural grant applications and events. Due to COVID-19 pandemic, staff coordinated a number of virtual events.

The City's Russian Community Outreach Coordinator collaborates with staff in other departments on many projects, such as cultural and arts programs, a community Internet portal, and Dispute Resolution Services which provide the Russian speaking community effective and accessible conflict resolution services in its native language. As part of the City's Aging in Place initiative, staff provides senior safety and emergency preparedness presentations for elderly people living with access and functional needs. Staff collaborates with the FBI's community outreach office on Cyber Security presentation for seniors. Staff is also working with various businesses and non-profit organizations on providing services to senior citizens in the comfort of their homes or at convenient locations convenient to the residents. Volunteers from the Russian language library assist seniors with delivering books. Staff assisted the City's Complete Count Committee (CCC), which had partnered with the U.S. Census to develop strategies for a complete count. Lastly, staff is working with the Russian Advisory Board and Community on creation of a virtual archive of the Russian speaking community.

APPENDIX 4 – Code Compliance Division

The Code Compliance Division (Division) continues to address quality of life issues proactively and in response to resident concerns. It is the goal of the Division to create a safer and cleaner community, provide prompt, courteous and professional service, and gain voluntary compliance by means of educating and encouraging responsible property and business ownership.

Dedicated Code Enforcement Officers are assigned to specific areas of the City and work in conjunction with other agencies (Sheriff's Department, Fire Department, Animal Control, Health Department, Alcoholic Beverage Control etc.) to uphold and maintain the City's high neighborhood livability standards. Since March of 2020, Code Compliance expanded its hours of operation in the field to provide late evening coverage seven days a week with the following schedule:

- Monday through Wednesday, 7 a.m. to 12 a.m.
- Thursday through Sunday, 7 a.m. to 3 a.m.

The majority of the issues that Code Compliance addresses are related to noise, property maintenance/vacant properties, public right-of-way, environmental, animals, construction, and vacation rentals. These topics heavily affect the quality of life that West Hollywood residents enjoy. In addition, resident concerns and proactive inspections have shifted in type due to COVID-19 and since the Los Angeles County "Safer at Home" Order was first implemented in March of 2020.

The following information reflects the total number of service requests, code enforcement cases, and administrative citations processed in the Division from July 1 through December 31 of 2020:

Resident Service Requests

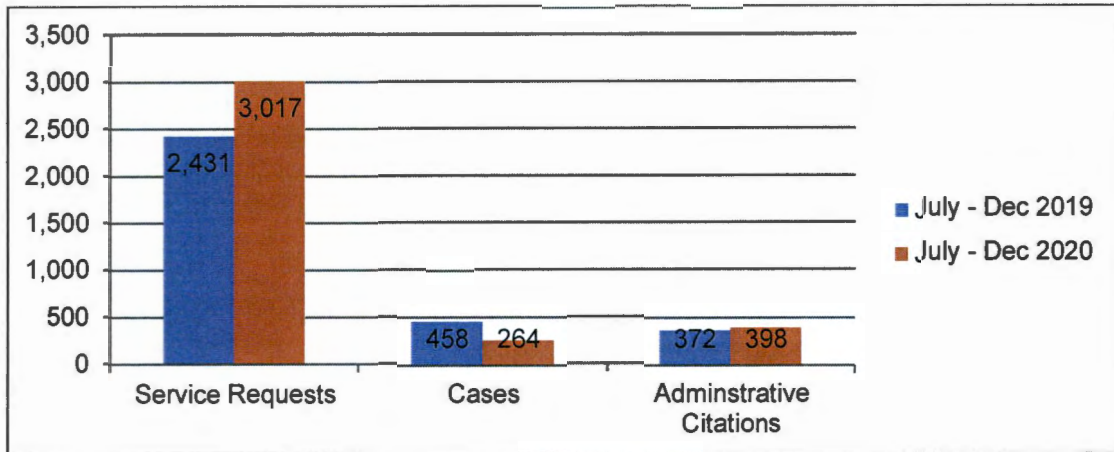
3,017 requests were processed. This represents a 24% increase in request volume, when compared to the same time-frame in 2019 (2,431).

Code Enforcement Cases

264 code enforcement cases were opened as a result of the service requests processed. This represents a 43% decrease in case volume, when compared to the same time-frame in 2019 (458).

Administrative Citations

398 administrative citations issued. This represents 7% increase in the amount of citations issued, when compared to the same time-frame in 2019 (372).



Noise

The following information reflects the specific types of noise service requests processed by the Division from July 1 through December 31 of 2020:

Animal Noise

107 animal noise requests were processed. This represents a 23% decrease in request volume, when compared to the same time-frame in 2019 (138).

Gas Leaf Blower

159 gas leaf blower requests were processed. This represents a 98% increase in request volume, when compared to the same time-frame in 2019 (80).

Construction Noise

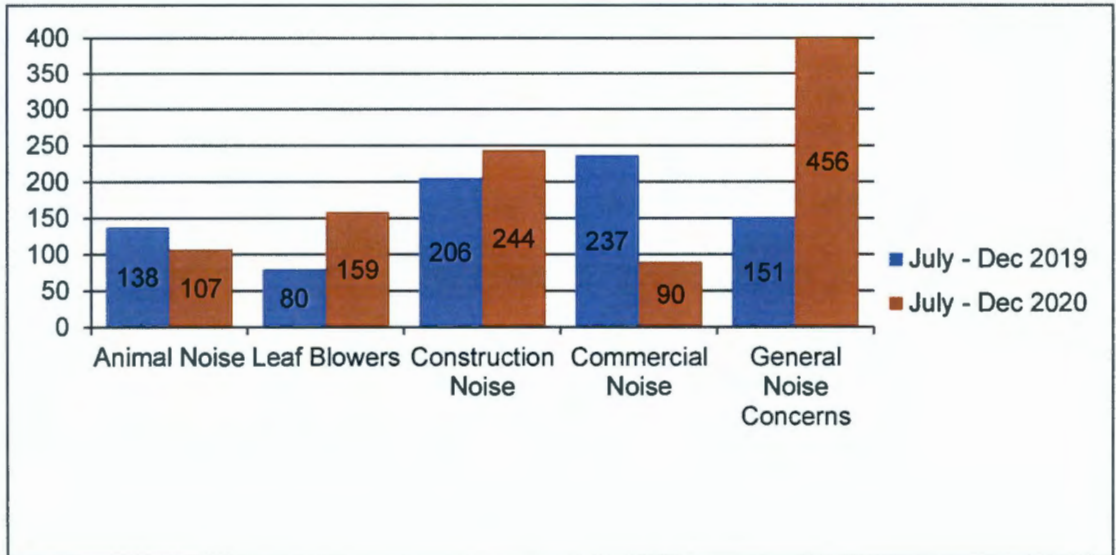
244 construction noise requests were processed. This represents a 18% increase in request volume, when compared to the same time-frame in 2019 (206).

Commercial Noise (Bars, Nightclubs, and Restaurants)

90 commercial noise requests were processed. This represents a 62% decrease in request volume, when compared to the same time-frame in 2019 (237).

General Noise Concerns (Loud Parties, Radios, and Car Alarms)

456 general noise requests were processed. This represents a 201% increase in request volume, when compared to the same time-frame in 2019 (151).



Property Maintenance/Vacant Property

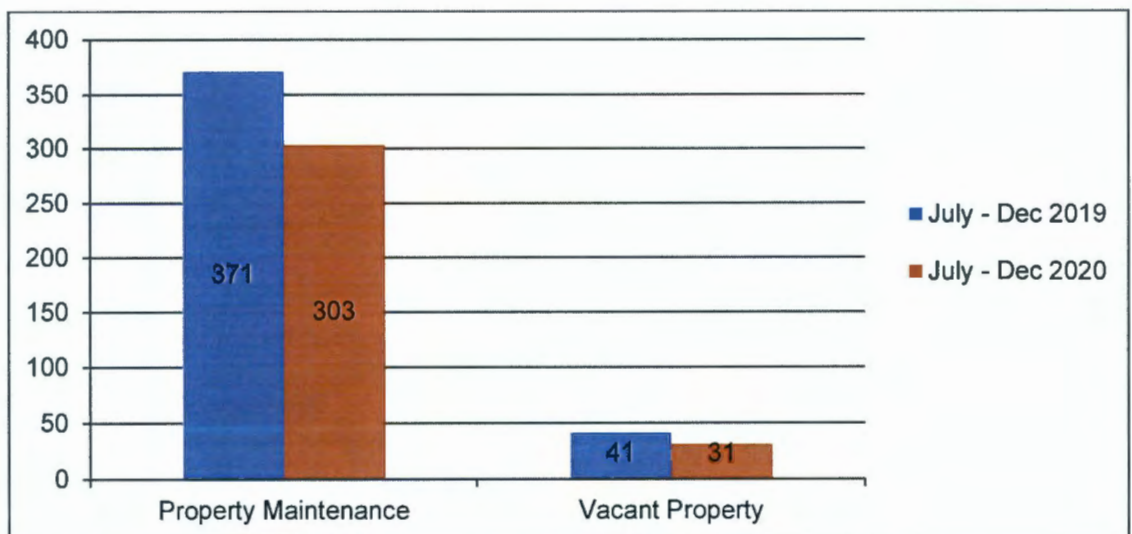
The following information reflects the number of property maintenance and vacant property service requests processed by the Division from July 1 through December 31 of 2020:

Property Maintenance (Exterior Paint, Landscape, and Defective Structure)

303 property maintenance requests were processed. This represents a 19% decrease in request volume, when compared to the same time-frame in 2019 (371).

Vacant Property

31 vacant property requests were processed. This represents a 24% decrease in request volume, when compared to the same time-frame in 2019 (41).



Public Right-of-Way

The following information reflects a breakdown of the specific types of public right-of-way (sidewalk, parkway, alley, or street) service requests processed by the Division from July 1 through December 31 of 2020:

Shared Mobility Devices (eScooters)

81 shared mobility device requests were processed. This represents a 62% decrease in request volume, when compared to the same time-frame in 2019 (211).

Signage

28 signs in public right-of-way requests were processed. This represents a 35% decrease in request volume, when compared to the same time-frame in 2019 (43).

Scavenging

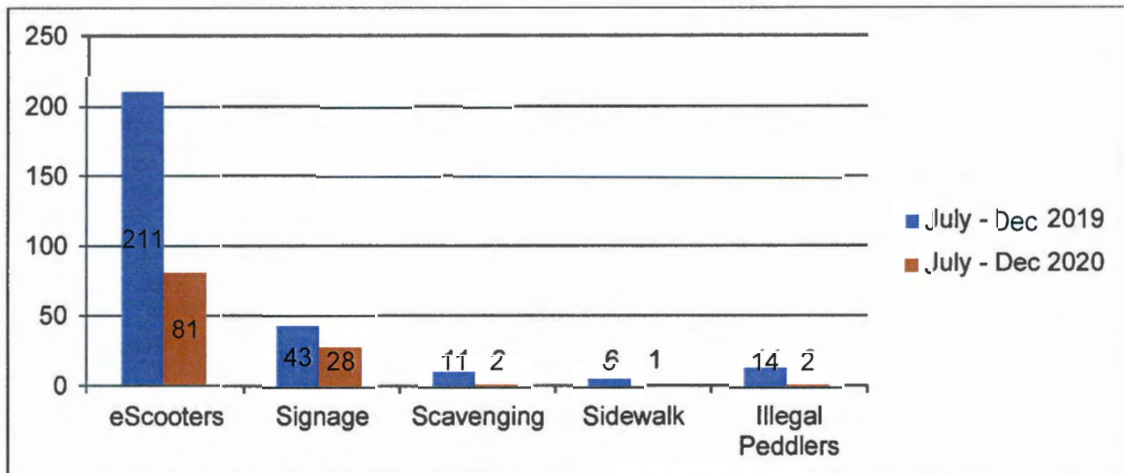
2 scavenging requests were processed. This represents a 81% decrease in request volume, when compared to the same time-frame in 2019 (11).

Sidewalk/Parkway Issues (Tripping Hazards and Parkway Landscape)

1 sidewalk/parkway requests was processed. This represents a 83% decrease in request volume, when compared to the same time-frame in 2019 (6).

Illegal Peddlers (Street Vendors or Motorized Food Trucks)

2 illegal peddler requests were processed. This represents a 86% decrease in request volume, when compared to the same time-frame in 2019 (14).



Environmental

The following information reflects a breakdown of the specific types of environmental service requests processed by the Division from July 1 through December 31 of 2020:

Trash Cans Left Out

107 trash can left out requests were processed. This represents a 14% decrease in request volume, when compared to the same time-frame in 2019 (125).

Sewer Problems

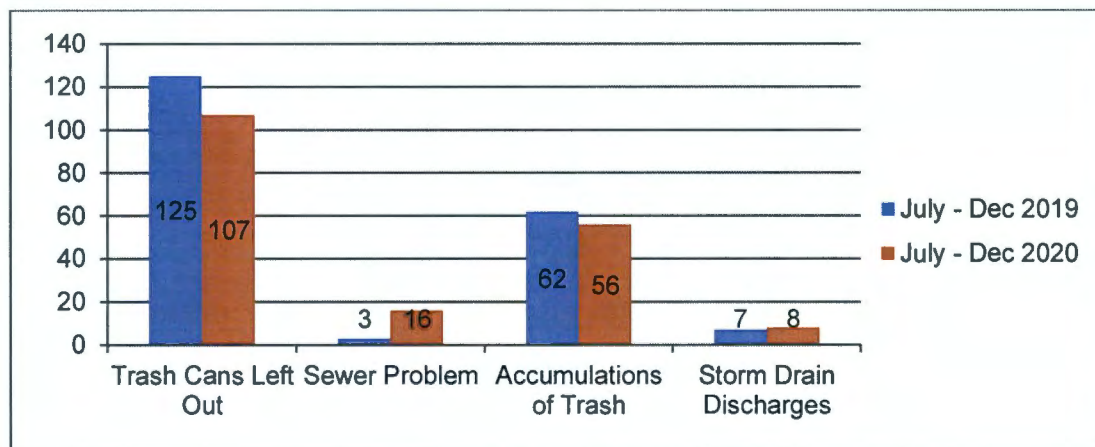
16 sewer problem requests were processed. This represents a 433% increase in request volume, when compared to the same time-frame in 2019 (3).

Accumulations of Trash

56 accumulations of trash requests were processed. This represents a 10% decrease in request volume, when compared to the same time-frame in 2019 (62).

Storm Drain Discharges

8 storm drain discharge requests were processed. This represents a 14% increase in request volume, when compared to the same time-frame in 2019 (7).



Animals

The following information reflects a breakdown of the specific types of animal service requests processed by the Division from July 1 through December 31 of 2020:

Dogs Off-Leash

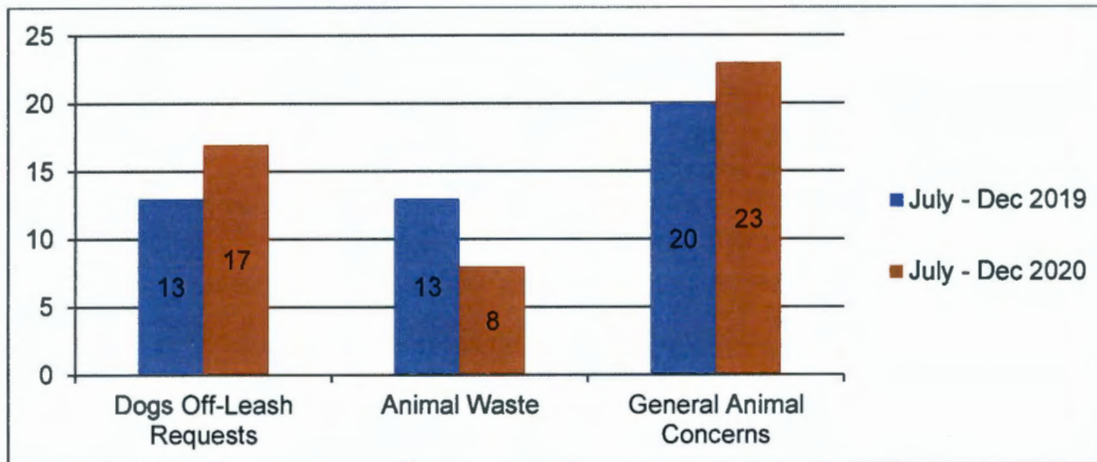
17 dogs off-leash requests were processed. This represents a 30% increase in request volume, when compared to the same time-frame in 2019 (13).

Animal Waste

8 animal waste requests were processed. This represents a 38% decrease in request volume, when compared to the same time-frame in 2019 (13).

General Animal Concerns

23 general animal concern requests were processed. This represents a 15% increase in request volume, when compared to the same time-frame in 2019 (20).



Construction

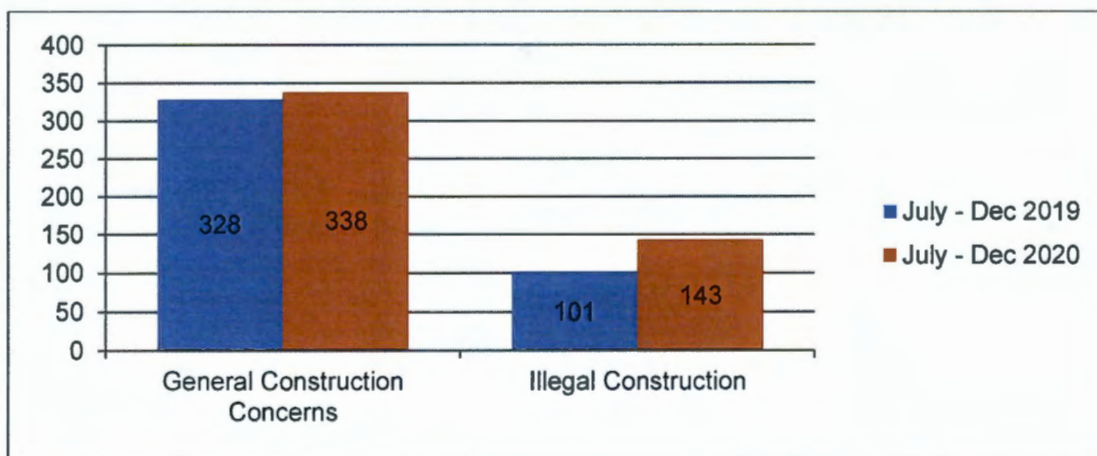
The following information reflects a breakdown of the specific types of construction service requests processed by the Division from July 1 through December 31 of 2020:

General Construction Concerns

338 general construction concern requests were processed. This represents a 3% increase in request volume, when compared to the same time-frame in 2019 (328).

Illegal Construction

143 illegal construction requests were processed. This represents a 41% increase in request volume, when compared to the same time-frame in 2019 (101).



Short-Term Rentals

The following information reflects the number of short-term rental service requests, code enforcement cases, and administrative citations processed by the Division from July 1 through December 31 of 2020:

Short-Term Rental Requests

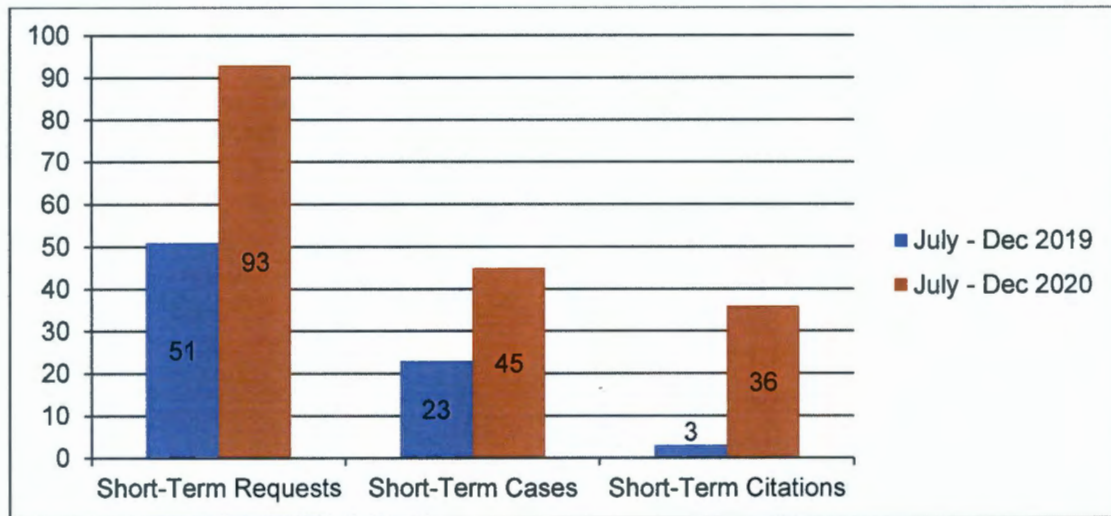
93 short-term rental requests were processed. This represents an 82% increase in request volume, when compared to the same time-frame in 2019 (51).

Short-Term Rental Cases

45 code enforcement cases were created as a result of the service requests processed. This represents a 95% increase in code enforcement cases created, when compared to the same time-frame in 2019 (23).

Administrative Citations

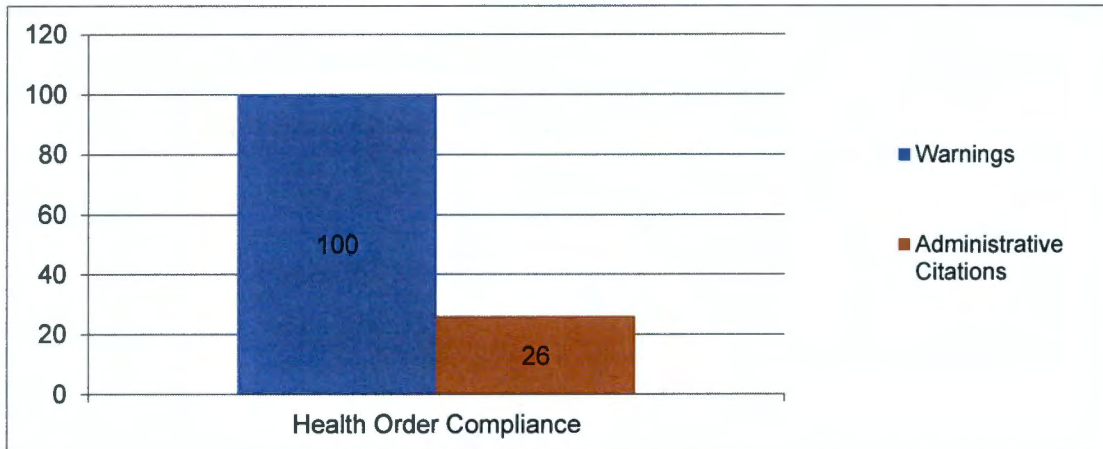
36 administrative citations were issued to address noncompliant code enforcement cases. This represents a 1,100% increase in the amount of administrative citations issued, when compared to the same time-frame in 2019 (3).



COVID-19 Health Order

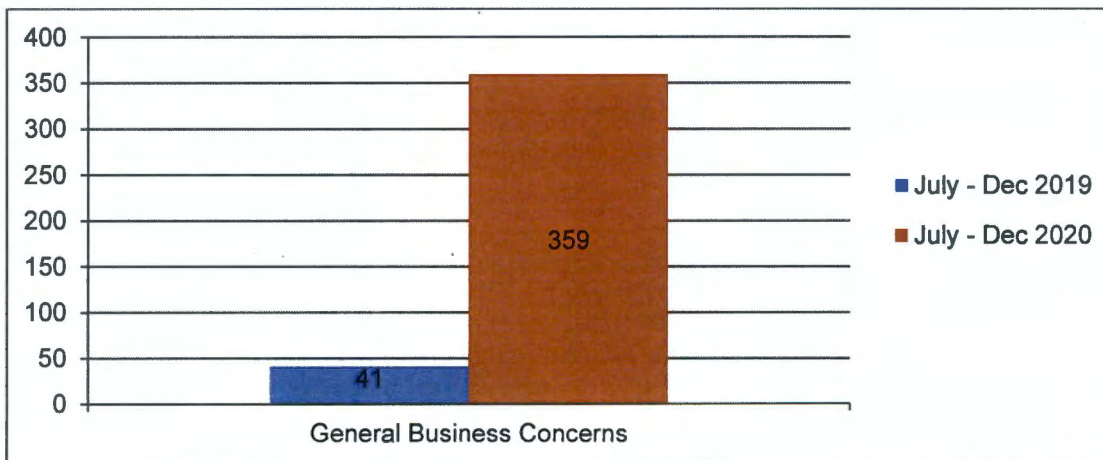
Since the adoption of an urgency ordinance in June of 2020 that added Los Angeles County Health Orders to the administrative citation process as an alternative compliance measure to prevent the spread of COVID-19, Code Enforcement staff have performed consistent educational outreach in the field to businesses and construction sites, presented to the West Hollywood Chamber of Commerce on multiple occasions, conducted individual trainings to businesses at their request, and added additional resources in the field dedicated to focused weekend enforcement.

The following information reflects the total number of Warnings and Administrative Citations issued for Health Order violations and general business concern requests processed from July 1 through December 31 of 2020:



General Business Concerns

359 general business concern requests were processed. This represents a 775% increase in requests processed, when compared to the same time-frame in 2019 (41).



Late Evening Enforcement (Seven Days a Week)

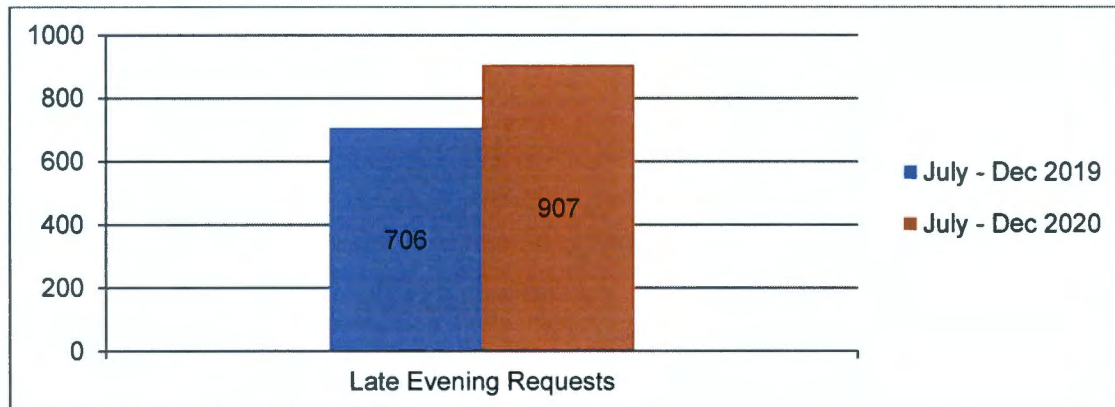
There are assigned Code Enforcement Officers dedicated solely to evenings and work until 12 a.m., Monday through Wednesday, and until 3 a.m., Thursday through Sunday. These Officers are tasked with monitoring and responding to complaints received about businesses that operate primarily in the evenings and on the weekends as well as loud party calls and unpermitted construction. This has enabled the City to respond to constituent complaints quickly, and has reduced some of the burden that is placed on the West Hollywood Sheriff's Station.

Addressing the operations of valet companies in the evening is also a priority for Code Compliance. Regular site inspections are conducted of valet operators to ensure that they are following their approved route plans, their drivers are licensed to drive, and are not operating in a manner that would endanger the public or would otherwise create unnecessary disturbances to the neighborhood-at-large.

The following information reflects the number of late evening requests and code enforcement cases processed by the Division from July 1 through December 31 of 2020:

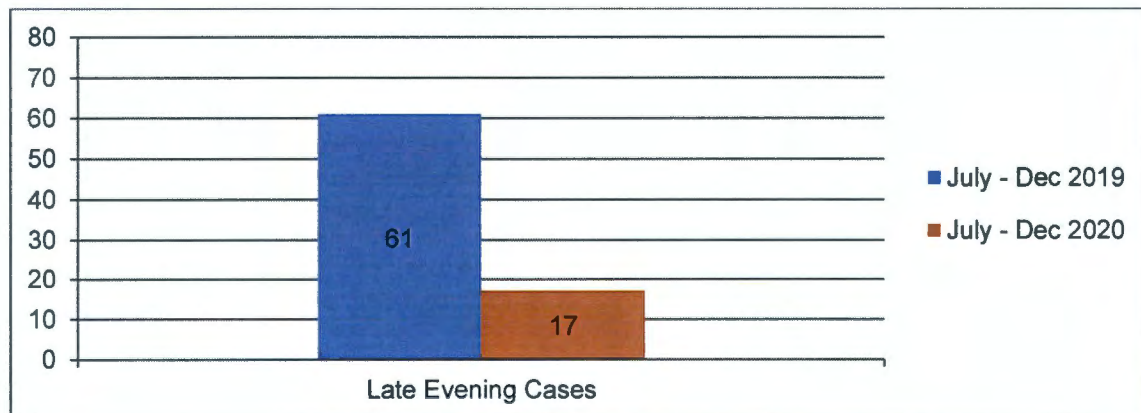
Late Evening Requests

907 late evening requests were processed. This represents a 28% increase in requests processed, when compared to the same time-frame in 2019 (706).



Late Evening Code Enforcement Cases

17 late evening code enforcement cases were processed. This represents a 72% decrease in code enforcement cases processed, when compared to the same time-frame in 2019 (61).



Business Licensing

The Code Compliance Division also administers the Business Licensing program, as well as the issuance of various permits. As of February 18, 2021, there are 754 active regulatory business licenses. This number fluctuates day-to-day based on the number of new incoming businesses.

The following information reflects a breakdown on the number of licenses and permits processed by the Division from July 1 through December 31 of 2020:

New Business Licenses

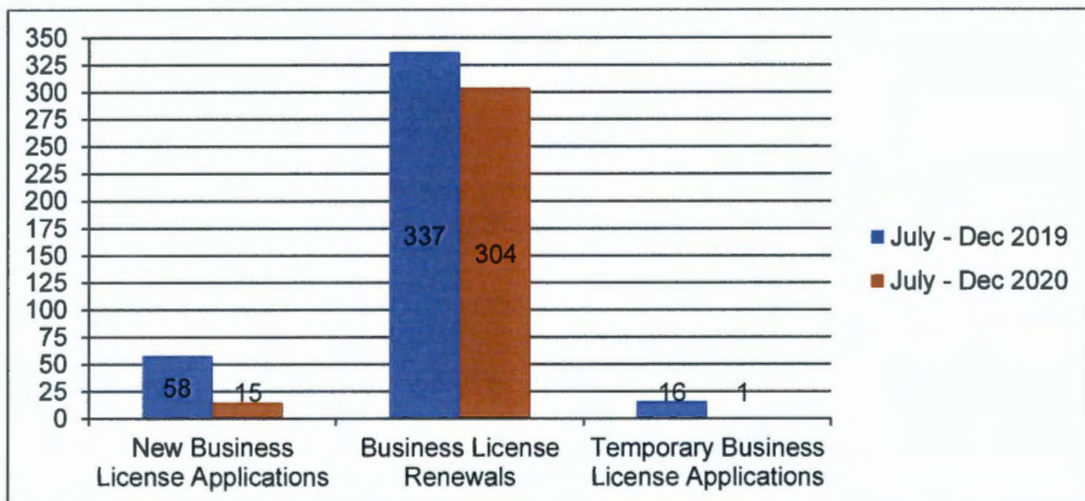
15 new regulatory business licenses were processed. This represents a 75% decrease in the amount of business licenses processed, when compared to the same time-frame in 2019 (61).

Business License Renewals

304 business license renewals were processed. This represents a 10% decrease in the amount of renewal business licenses processed, when compared to the same time-frame in 2019 (337).

Temporary Business Licenses

One new temporary business license was processed. This represents a 94% decrease in temporary business licenses processed, when compared to the same time-frame in 2019 (16).



Outdoor Dining Encroachment Permit Renewals

Due to the pandemic, no outdoor dining encroachment permits were processed during this period.

Valet Parking Meter Encroachment Permit Renewals

Due to the pandemic, no valet parking meter encroachment permits were processed during this period.

Valet Parking Sign Encroachment Permit Renewals

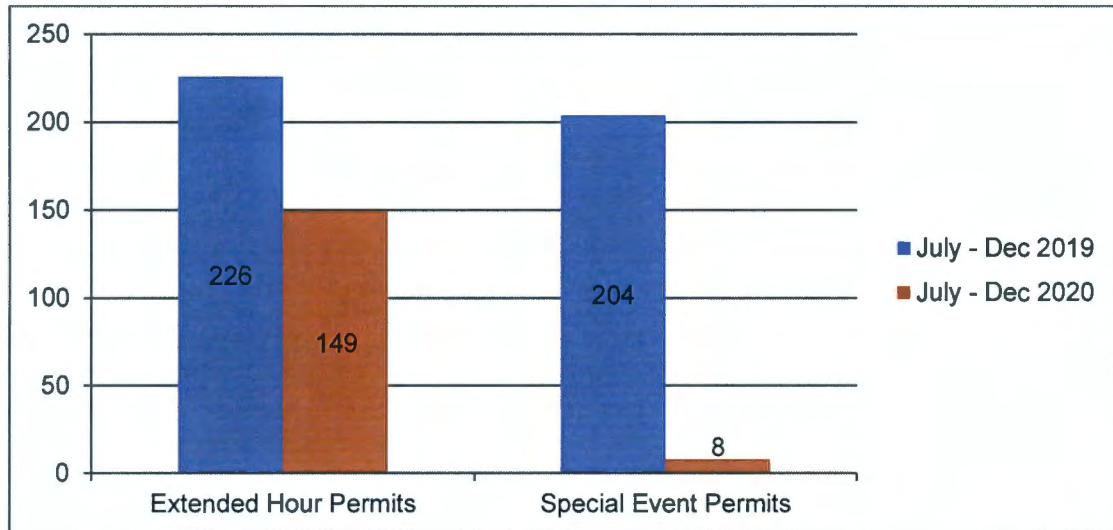
Due to the pandemic, no valet parking sign encroachment permits were processed during this period.

Extended Hour Construction Permits

195 extended hour construction permit applications were received and 149 were approved. This represents a 34% decrease in the amount of extended hour construction permits approved, when compared to the same time-frame in 2019 (226).

Special Event Permits

Eight special event permit applications were received and seven were approved. This represents a 96% decrease in special event permits approved, when compared to the same time-frame in 2019 (204).



APPENDIX 5 – Block by Block Security Ambassadors

Block by Block Security Ambassadors provide a high level of customer service for all who live, work in, or visit West Hollywood. Deploying Security Ambassadors along commercial and adjacent residential streets has had a positive impact on safety and neighborhood livability. Security Ambassadors provide a highly visible uniformed presence at the street level to serve as a visual deterrent, to report unwanted activity, to challenge low level quality of life crimes, and to work in collaboration with the West Hollywood Sheriff's Station. Park Ambassadors also are stationed with kiosks at Plummer Park to monitor the safety and cleanliness of the restroom facilities. During the public health emergency, Security Ambassadors have also assisted with face covering and health order education.

The following chart shows their activities from July – December 2020:

