

CITY COUNCIL
UNFINISHED BUSINESS

OCTOBER 19, 2020

SUBJECT: PUBLIC SAFETY UPDATE

INITIATED BY: PUBLIC SAFETY DEPARTMENT
(Kristin Cook, Public Safety Director)
(Captain Ed Ramirez, LA County Sheriff's Department)
(Acting Assistant Chief Drew Smith, LA County Fire Department)

CITY MANAGER'S DEPARTMENT
(Janet Jimenez, Assistant to the City Manager)

CODE COMPLIANCE DIVISION
(Danny Rivas, Code Compliance Manager)

HUMAN SERVICES & RENT STABILIZATION DEPARTMENT
(Corri Planck, Strategic Initiatives Manager)
(David Giugni, Social Services Manager)

STATEMENT ON THE SUBJECT:

The City Council will receive an update on public safety activities and provide additional direction to staff.

RECOMMENDATIONS:

- 1) The City Council will receive an update on public safety activities and provide additional direction to staff regarding public safety priorities such as crime prevention and resources to address homelessness and neighborhood livability.
- 2) Receive an update on efforts by staff and the Public Safety Commission to promote justice and equity in policing.

BACKGROUND / ANALYSIS:

Crime Statistics: January – June 2020

The City continues to be a safe place to live, visit, and work. Prior to the public health emergency, West Hollywood's daily population typically more than doubled with the number of people who work and play here. The West Hollywood Sheriff's Station remains committed to collaborating with City officials, residents, and businesses to resolve community concerns. Sheriff's personnel have continued to focus their efforts on neighborhood patrols and maintaining the quality of life for the community, including enforcing the Los Angeles County Health Officer's Order. Sheriff's personnel have written over 70 citations to individuals who are not in compliance with the face coverings order.

Sheriff's personnel, Public Safety staff, and the Public Safety Commission regularly examine crime statistics to identify problem areas and adjust resource deployment as appropriate. The Station has continued to utilize both bicycle and foot patrols to supplement traditional vehicle patrols.

Part 1 Crime decreased -38% for January through June 2020 versus January through June 2019. Crime was down significantly in almost every category and includes unprecedented declines in Vehicle Burglary (-64%), All Theft categories (-48%), and all Robberies (-38%). The 719 total Part 1 Crimes is the lowest January – June total in the City's history. The only area of concern during this time frame is the Other Burglary category (+53%), which had a substantial increase. Other Burglaries include break-ins at commercial businesses, apartment complex mail rooms, and subterranean parking garages. Twenty (20) of the incidents occurred on one night in May during the George Floyd Protests when local businesses were vandalized.

Promoting Justice and Equity in Policing

The City of West Hollywood has a long history of promoting justice and equity by utilizing creative solutions and funding robust social services to support residents. While the number of patrol Deputies has remained stable over the last 20 years, there have been significant increases in civilian security teams (Block by Block and PACWEST), code compliance staffing, and contracted social service agencies. Residents and businesses have expressed concerns with traffic, parking, homelessness, and quality of life issues, similar to what was reported in the public safety outreach and survey in 2016; so the City built a combination of law enforcement, civilian public safety, code compliance, and social services to address these overlapping concerns. Staff from multiple departments have been working with the Public Safety Commission to provide input on current and possible programs and policies to promote justice and equity in policing. The current and proposed work is detailed below by category.

Data Studies

The West Hollywood City Council directed staff to hire an independent expert in policing to review best practices and provide recommendations to promote justice and equity in policing. The consultant will also be tasked with reviewing recent public safety arrest statistics and other local data, as well as relevant LASD policies on community policing, use of force, and arbitration, in order to provide recommendations on how to promote justice and equity. Once the independent report is completed, the consultant will present findings and provide recommendations to the Public Safety Commission for commission and public input, and then to the City Council for approval of next steps. At City Council's direction, City staff and LASD personnel are working currently with the Center for Policing Equity (CPE) to see if CPE can conduct a study of West Hollywood Sheriff's Station's data. The primary areas of study by CPE include use of force, vehicle stops, and

pedestrian stops. The City is waiting to hear from CPE if a West Hollywood study is feasible given CPE's current workload and from the County whether or not the County is able to sign an MOU with CPE. In addition, LASD personnel are in contact with The Vera Institute which may also be able to partner with the City and West Hollywood Station on reform efforts. LASD also has published its use of force policies and supports Campaign Zero/8 Can't Wait.

Community Engagement

Public Safety staff are coordinating with Human Services staff to identify a consultant to lead community discussions on promoting social justice and policing reform. The Public Safety Commission has also asked for a broad inclusion of the West Hollywood community and advocacy groups in the conversation to identify both problems and potential solutions. The City and the Public Safety Commission would like to include a diverse range of input, experiences, and stories. While the current Health Order prevents in-person gatherings, the consultant would need to be able to conduct meetings and outreach virtually and have a plan to reach the most vulnerable. Public Safety Commissioners have recommended that multiple stakeholders be included such as BLD PWR, Bright Research Group, CAHOOTS (White Bird Clinic in OR), The Center for Policing Equity, The Los Angeles Homeless Service Authority, Minneapolis Police Community Navigator Program, The Obama Foundation, Peace Over Violence, Sheriff Civilian Oversight Commission, Substance Abuse and Mental Health Services Association (SAMHSA), Trans Latin@ Coalition, Unique Women's Coalition, and WeHo Dodgeball. Community conversations could also include education on other non-law enforcement resources available, such as using the City's mediation program instead of calling the Sheriff's Station for a non-violent/non-criminal neighbor dispute.

Supplementing and/or Partnering Civilian Positions with Sworn Officers / Mental Evaluation Teams (MET)

Over the last few years, general patrol resources have remained relatively the same, however two Mental Evaluation Teams (MET) have been added (one funded by the City and one funded by the County), and funding for civilian security teams (Block by Block and PACWEST) and civilian social services outreach patrols to assist persons experiencing homelessness have been increased.

MET includes a specialized Deputy and a mental health civilian clinician and is part of the County's future plans to reduce the jail population. MET diverts clients away from jail in the field and at booking counters Countywide which supports the County's roadmap for change with emphasis on: "*Care First, Jails Last.*" As such, in its 2020 report, the Alternatives to Incarceration (ATI) Workgroup recommended the County "substantially increase the number of co-response teams" (Recommendation #45). In its early report, the ATI Workgroup deferred to the Civilian Oversight Commission study with regard to

the actual minimum number needed (60 teams).

In FY 2019-2020, the vast majority of individuals encountered by MET were diverted away from the criminal justice system. MET is uniquely involved in proactively seeking to divert even more arrestees away from jail with its newest initiative: "Intake Booking Diversion" (IBD) program. Whenever an arrestee is taken to a Sheriff's Station jail, and it is discovered the person suffers from mental illness, the MET Triage Desk must be notified. MET will then send a team (if available) to evaluate the individual for suitability of discontinuing the booking and instead allowing MET to transport the individual to a mental health and/or substance use treatment facility. MET has partnered with the Centers for Court Innovation who won a federal grant to act as the third-party researcher to evaluate the effectiveness of the new MET IBD program for possible replication elsewhere, potentially even nationwide, by other police agencies. Locally in West Hollywood, MET is starting a pilot program to allow for Block by Block Security Ambassadors to contact MET dispatch directly for immediate MET needs in the field. This pilot program will run through the end of 2020, and it will then be evaluated by both MET and Block by Block for its effectiveness. The MET team has also forged effective partnerships with several of the City's contracted social services providers and the homeless navigators at Cedars Sinai to strengthen the safety net for those West Hollywood community members who are experiencing mental health challenges, homelessness, or who are at risk for homelessness.

In addition, the West Hollywood Sheriff's Station has completed an MOU with Tarzana Treatment Centers to provide opportunities for those charged with issues related to substance use to access substance abuse treatment/recovery programs at Tarzana. In addition to providing a needed service, this program creates a pathway for diversion from the criminal justice system.

Finally, the City could consider diverting more non-violent/non-criminal calls away from law enforcement and expanding code compliance, civilian security (Block by Block), and/or social services agencies further than what has already expanded by the City. These non-sworn resources would have to be available 24 hours a day / 7 days a week for it to be possible to have Sheriff dispatchers reroute most non-violent/non-criminal calls to a civilian responder. The current partnership between West Hollywood Sheriff's Station on the Human Services Department is a strong foundation to continue the integration of civilian/sworn partnerships, and in some cases the replacement of, a law enforcement response.

Supporting Broader Los Angeles County and National Efforts

As mentioned in the August policing reform update to the Public Safety Commission, the City is supporting broader efforts such as the Alternatives to Incarceration Work Group (Care First, Jail Last), the Office of the Inspector General, and the Sheriff Civilian

Oversight Commission. The City is also supporting the pledge in response to the call issued by President Obama to commit to action to address police use of force policies. As a contract city, West Hollywood does not have the ability to change LASD policies; however, we can work with our partners at the West Hollywood Sheriff Station and Block by Block to promote local policing that is sensitive to the specific needs and values of the West Hollywood community. The City also supports training and policies that includes de-escalation and peaceful conflict resolution. City staff from multiple divisions and departments are participating in discussions on reimagining policing with groups like GARE (Government Alliance on Race and Equity), the Obama Foundation, My Brother's Keeper Alliance, the US Conference of Mayors, and others.

On June 8, 2020, LA County Sheriff Alex Villanueva issued a statement on LASD's use of force policies. The policies require all LASD personnel to be trained to intervene and stop other deputies/officers/personnel from using excessive force, then immediately report it to a supervisor. LASD has changed the authorization for the use of the carotid restraint to only incidents that may result in death or great bodily injury, to the Department Member or Public, where deadly force is justified. All LASD personnel must de-escalate situations and use force as a last resort. All LASD personnel are required to identify themselves and give verbal warning before using deadly force, when feasible, and all other reasonable alternatives must be exhausted before resorting to using deadly force. Sheriff Villanueva also announced that body worn cameras will be in use by the middle of Fall 2020. Though the City of West Hollywood does not have direct oversight of the Sheriff's Department use of force policy, the City can choose to support recommendations made by the Civilian Oversight Commission or others.

Collaboration Between Social Services and Law Enforcement

The Social Services Division continues to work closely with the following Homeless Services, Substance Abuse Treatment Services, Mental Health Services, LGBT Services and HIV/AIDS Services organizations to provide support and resources for the City's homeless community members. These organizations are completing the first year of the Social Services 2019-22 contract cycle of which the last six months were significantly impacted by the L.A. County Department of Public Health's Safer at Home Directive.

Despite significant challenges, teams from Ascencia, Step Up on Second, Housing Works, and the LA LGBT Center have continued to conduct street outreach to homeless community members throughout the pandemic, utilizing PPE and social distancing protocols. Case management and related programming has also continued over the phone, email, and on virtual platforms like Zoom whenever possible.

Step Up On Second - The City funds a dedicated West Hollywood Mobile Interdisciplinary Team (MIT) to provide street-based services to chronically homeless, mentally ill

community members. Street outreach has continued through the pandemic, utilizing PPE and social distancing protocols. The MIT includes a Licensed Clinical Social Worker (LCSW), a Licensed Vocational Nurse (LVN), a substance abuse counselor, a peer advocate and a psychiatrist. Between October 2019 and July 2020, Step Up on Second's MIT successfully assisted 12 West Hollywood community members in securing permanent housing.

Housing Works – The City funds Housing Works to provide case management and wrap around services to 23 highly vulnerable community members who were formerly homeless to ensure they receive the support necessary to remain housed. In addition, between October 2019 and July 2020, Housing Works assisted four street-based clients apply for and obtain subsidized housing vouchers; one of the clients recently secured housing.

The Los Angeles LGBT Center's Mental Health Services - The City funds the Mental Health Clinician outreach position to assist the homeless services outreach teams with critical outreach activities, including crisis intervention, counseling and support services, and linkage to the Center's substance abuse treatment programs. The primary objective is to connect homeless community members who have mental health challenges with needed services. Between October 1, 2019 and June 30, 2020, the Mental Health Clinician conducted 120 outreach encounters and completed 49 psycho-social assessments with homeless community members.

The Los Angeles LGBT Center's Transgender Economic Empowerment Project (TEEP) - City funds cover Outreach, Intake and Assessment, Training and Technical Assistance, and Case Management for Transgender community members, many of whom are homeless and engaging in sex work. Case Management Services consist of updating legal documents to include name and gender marker change, criminal records expungement, and referrals for other needed legal services provided at The Center. Between October 1, 2019 and June 30, 2020 39 Intakes and Assessments had been completed with 35 of those individuals receiving case management services.

The Los Angeles LGBT Center's Youth Services - City funding supports Outreach, Intake and Assessment, and Shelter, (both emergency and transitional). Between October 2019 and July 2020, The Center's Outreach staff has provided 716 Contacts to homeless youth; completed 97 Intakes and Assessments; and provided 20 new, unduplicated youth with shelter for a total of 2,763 bed nights.

Ascencia — City funding provides a dedicated street outreach team and access to up to ten shelter beds. Since the beginning of this contract year, Ascencia has provided 2,095 shelter bed nights to 32 homeless community members.

After a recent assessment conducted by the LA County Department of Health Services (DHS), it was recommended that Ascencia and the LA LGBT Center Youth Services program decompress their shelter space to abide by COVID-19 social distancing protocols. Because of the size and dimensions of the shelters at both Ascencia and the LGBT Center, implementing DHS' recommendations would require both agencies to reduce their total number of shelter beds by 50%. Neither agency would exit current clients from shelter; rather, capacity would gradually be brought down as individuals exited from shelter and new clients ceased to be brought in. This obviously has significant impacts on both agencies' ability to provide shelter for West Hollywood clients. We are staying connected with both Ascencia and the LGBT Center during this time and have asked them to keep us informed as they explore alternative options for bed placement during the pandemic.

APLA Health – The HIV Specialist accompanies the City's contracted street outreach teams in engaging homeless community members living with or at-risk for HIV. In addition, the Specialist participates in the Homeless Initiative Outreach program at the West Hollywood Library. Between October 1, 2019 and June 30, 2020, the HIV Specialist had conducted 126 outreach contacts and successfully completed 18 Intakes and Assessments.

Tarzana Treatment Center (TTC) – Prior to the MOU completed with the Sherriff's Department to provide opportunities for individuals charged with issues related to substance use to access treatment/recovery programs at TTC, Tarzana Treatment Center regularly conducted outreach with the Homeless Services organizations and participated in the Homeless Initiative Outreach program at the Library. The MOU with the Sherriff's provides an opportunity for Tarzana's outreach staff to have an on-going presence in West Hollywood while maintaining COVID-19 health and safety protocols.

In response to better serve the needs of homeless transgender community members living with HIV, the City began a contract with TransLatin@ Coalition in October 2019. Between October 1, 2019 and June 30, 2020, the TransLatin@ Coalition has conducted 182 outreach contacts and 25 transgender and non-binary community members have received Peer Case Management services.

Code Compliance

The Code Compliance Division (Division) works with residents and businesses, Public Safety personnel, West Hollywood Sheriff's Station and other partnering agencies in order to protect the public health and safety in the community. By means of information, education, and the Administrative Remedies program, Code Compliance staff enforces the City's Municipal Code. The Division also oversees the Animal Care and Control

services contract and administers the City's regulatory Business License Program and other permitting processes.

Code Compliance and West Hollywood Sheriff Station personnel continue to work in partnership to promote neighborhood livability and address the various quality of life issues that regularly impact the West Hollywood community, including but limited to, impacts from noise, commercial operations, vacant properties, vacation rentals, construction, anti-scavenging, dogs off leash, and illegal vending. Impacts from commercial establishments are addressed proactively by Code Compliance and Sheriff personnel who actively patrol every night and work in collaboration with the California Department of Alcoholic Beverage Control to educate businesses and prevent alcohol related issues from occurring.

CONFORMANCE WITH VISION 2020 AND THE GOALS OF THE WEST HOLLYWOOD GENERAL PLAN:

This item is consistent with the Primary Strategic Goal(s) (PSG) and/or Ongoing Strategic Program(s) (OSP) of:

- PSG-1: Maintain the City's Unique Urban Balance with Emphasis on Residential Neighborhood Livability.
- OSP-7: Collaborative Public Safety.

In addition, this item is compliant with the following goal(s) of the West Hollywood General Plan:

- SN-7: Utilize law enforcement, fire protection and emergency medical services in a proactive and preventative way.
- SN-8: Provide public safety services in a manner that reflects and is sensitive to the characteristics and needs of the West Hollywood community.

EVALUATION PROCESSES:

Staff will continue to work with the community and the Public Safety Commission to evaluate and make policy recommendations to City Council regarding public safety resources.

ENVIRONMENTAL SUSTAINABILITY AND HEALTH:

City staff will work with the County of Los Angeles and relevant vendors and contracted agencies to ensure that resources procured are environmentally friendly whenever possible.

COMMUNITY ENGAGEMENT:

The Public Safety Commission meets monthly and provides the community an opportunity to provide input on public safety related services. In addition, as the City

explores ways to promote justice and equity in policing, there will be additional community outreach such as focus groups, town halls, interviews, and/or surveys in the coming months.

OFFICE OF PRIMARY RESPONSIBILITY:

PUBLIC SAFETY DEPARTMENT / PUBLIC SAFETY - ADMINISTRATION

FISCAL IMPACT:

There is no fiscal impact at this time, although any recommendations to expand contracted social services, additional civilian security ambassadors, and/or expanding the Mental Health Evaluation Team will be included as the City reviews changes to the mid-year and fiscal year 2021-2022 budgets.

ATTACHMENTS:

Attachment A - APPENDIX

- APPENDIX 1A – Sheriff’s Station Overview
- APPENDIX 1B – Community Impact Team (CIT)
- APPENDIX 1C – Detective Bureau
- APPENDIX 1D – Traffic Division
- APPENDIX 1E – Youth Programs
- APPENDIX 1F – Narcotics Bureau
- APPENDIX 1G – Sheriff Volunteers
- APPENDIX 2 – Los Angeles County Fire Department
- APPENDIX 3 – Public Safety Department and Public Safety Commission
- APPENDIX 4 – Code Compliance Division
- APPENDIX 5 – Block by Block Security Ambassadors

APPENDIX 1A - Sheriff's Station Overview

West Hollywood Sheriff's Station

The City of West Hollywood remains a very safe place to live, work and visit. West Hollywood Station remains committed to its goal of providing the City with efficient and effective law enforcement services on every level. Sheriff's personnel have continued to focus their efforts on neighborhood patrols and maintaining the quality of life for the community. As always, each person at the West Hollywood Station appreciates the strong partnership with City staff. The Community Impact Team and other station personnel make frequent efforts to speak with the West Hollywood community regarding habits that reduce the likelihood of becoming crime victims. Furthermore, the station has increased its social media involvement as a means of reaching out to the public and providing valuable information. Sheriff's personnel plan to continue to improve upon these efforts to build public trust and to best serve the various communities of West Hollywood.

Part 1 Crime decreased -38% for January through June 2020 versus January through June 2019. Crime was down significantly in almost every category and includes unprecedented declines in Vehicle Burglary (-64%), All Theft categories (-48%), and all Robberies (-38%). The 719 total Part 1 Crimes is the lowest January – June total in the city's history. The only area of concern during this time frame is the Other Burglary category (+53%), which had a substantial increase. Other Burglaries include break-ins at commercial businesses, apartment complex mail rooms, and subterranean parking garages. Twenty (20) of the incidents occurred on one night in May during the George Floyd Protest when local businesses were vandalized.

In the West District, there was a -47% decrease in Part 1 Crimes. Vehicle Burglary (-70%) and Petty Thefts (-54%) saw the largest declines. The West District, with 340 Part 1 Crimes, accounted for 47% of all Part 1 Crime in the City.

The City Center saw a -7% decrease in Part 1 Crimes. Vehicle Burglary (-48%) and Total Robberies (-59%) showed solid reductions and helped to offset increases in both Burglary categories. With 206 Part 1 Crimes, the City Center accounted for 27% of all Part 1 Crime in the City.

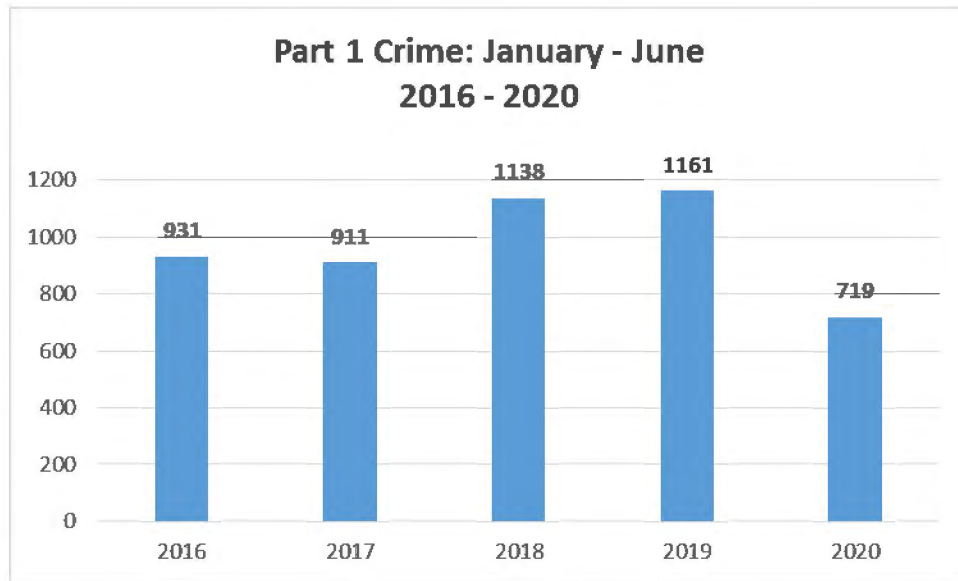
In the East District, Part 1 Crime decreased -39% when compared to the same time period in 2019. Total Robberies (-77%) and Total Thefts (-45%) decreased sharply and contributed to the dramatic reduction in Part 1 Crime. In terms of overall citywide crime, the East District accounts for 26% of all Part 1 Crime.

From January through June 2020, 224 homeless persons were arrested. These figures refer only to individuals arrested and do not take into account that many transients were arrested multiple times during this time frame.

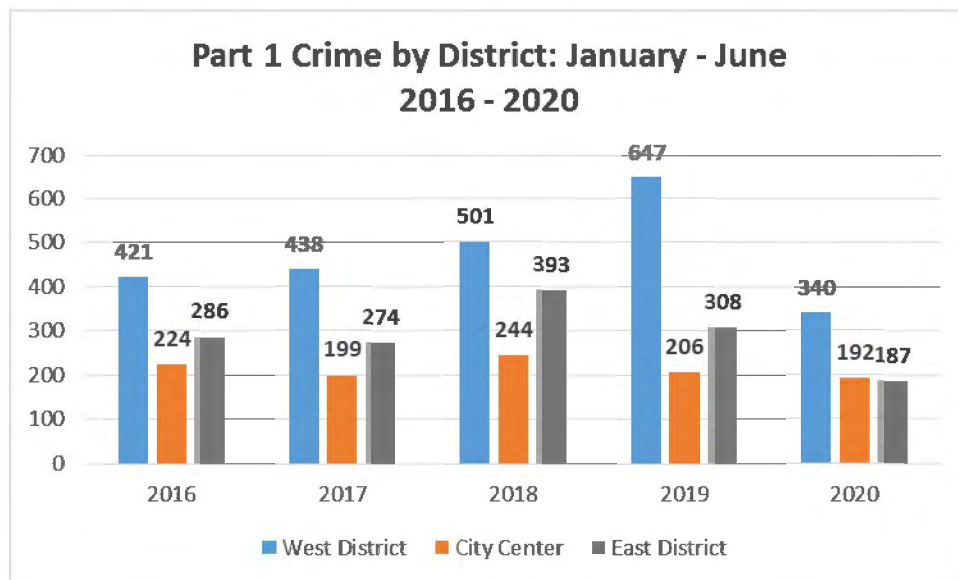
The following pages summarize crime statistics and station activity primarily for January through June of 2020.

Part 1 Crime

The following chart depicts Part 1 Crime for the months of January - June for the last five years. Part 1 Crime includes Homicide, Rape, Assaults, Robbery, Burglary, Theft, and Arson.



The following chart depicts the number of Part 1 Crimes for the months of January - June for the last five years, broken down by district. The three districts are: West District (West of La Cienega), City Center (La Cienega to Fairfax), and East District (East of Fairfax).



Citywide, Part 1 Crime decreased -38% when compared to the same time period last year. This decrease in overall Part 1 Crime can be attributed to substantial reductions in almost all crime categories.

Part I Crime - Whole City	January - June 2019	January - June 2020	% Change
Homicide	0	0	N/C
Rape	11	11	0.00%
Assault, Aggravated	62	50	-19.35%
Robbery Total	60	37	-38.33%
-Robbery, Armed	22	13	-40.91%
-Robbery, Strong Arm	38	24	-36.84%
Burglary Total	98	117	19.39%
-Burglary, Residence	41	30	-26.83%
-Burglary, Other	57	87	52.63%
Theft Total	873	450	-48.45%
-Grand Theft	179	117	-34.64%
-Vehicle Burglary	300	108	-64.00%
-Locker Burglary	5	1	-80.00%
-Petty Theft	389	224	-42.42%
Grand Theft Auto	52	53	1.92%
Arson	5	1	-80.00%
Total	1161	719	-38.07%

Looking at the three areas of the City separately, Part 1 Crime in the West District decreased -47% when comparing January – June 2019 to January – June 2020. Vehicle Burglary, which decreased (-70%), and Residential Burglary (-56%) showed the sharpest declines.

Part I Crime - West District	January - June 2019	January - June 2020	% Change
Homicide	0	0	N/C
Rape	8	9	12.50%
Assault, Aggravated	30	21	-30.00%
Robbery Total	17	24	41.18%
-Robbery, Armed	4	9	125.00%
-Robbery, Strong Arm	13	15	15.38%
Burglary Total	57	56	-1.75%
-Burglary, Residence	23	10	-56.52%
-Burglary, Other	34	46	35.29%
Theft Total	505	210	-58.42%
-Grand Theft	112	59	-47.32%
-Vehicle Burglary	182	55	-69.78%
-Locker Burglary	5	1	-80.00%
-Petty Theft	206	95	-53.88%
Grand Theft Auto	28	19	-32.14%
Arson	2	1	-50.00%
Total	647	340	-47.45%

The City Center had a modest (-7%) decrease in Part 1 Crime when compared to the same time period last year. A sharp rise in Other Burglaries (+130%) and Aggravated Assaults (+70%) offset significant reductions in several other areas.

Part I Crime - City Center	January - June 2019	January - June 2020	% Change
Homicide	0	0	N/C
Rape	1	1	0.00%
Assault, Aggravated	10	17	70.00%
Robbery Total	17	7	-58.82%
-Robbery, Armed	9	2	-77.78%
-Robbery, Strong Arm	8	5	-37.50%
Burglary Total	18	33	83.33%
-Burglary, Residence	8	10	25.00%
-Burglary, Other	10	23	130.00%
Theft Total	151	121	-19.87%
-Grand Theft	25	31	24.00%
-Vehicle Burglary	71	37	-47.89%
-Locker Burglary	0	0	N/C
-Petty Theft	55	53	-3.64%
Grand Theft Auto	9	13	44.44%
Arson	0	0	N/C
Total	206	192	-6.80%

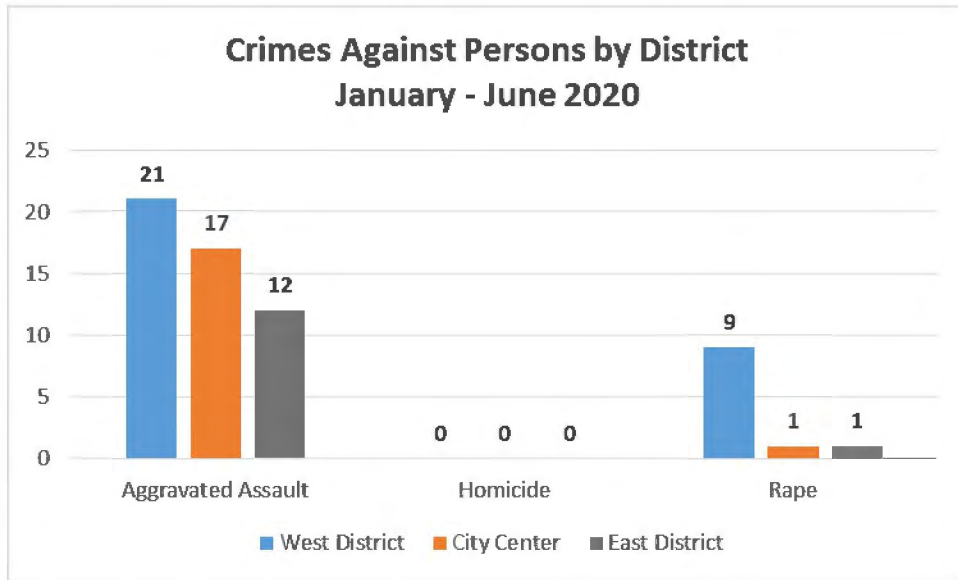
*N/C = not calculable

The East District had a (-39%) decrease in Part 1 Crime when compared to the same time period last year. Vehicle Burglaries declined (-66%).

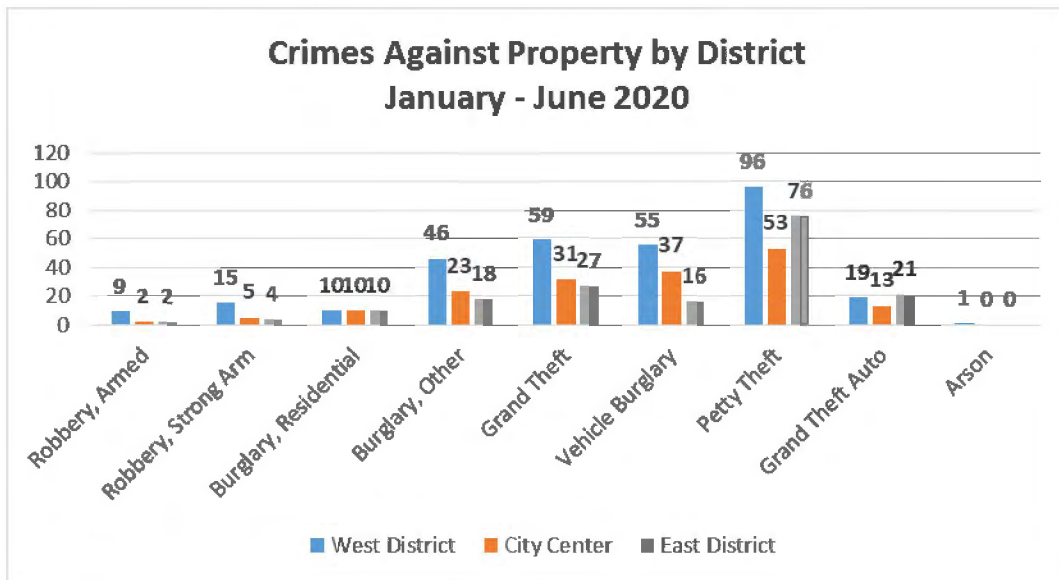
Part I Crime - East District	January - June 2019	January - June 2020	% Change
Homicide	0	0	N/C
Rape	2	1	-50.00%
Assault, Aggravated	22	12	-45.45%
Robbery Total	26	6	-76.92%
-Robbery, Armed	9	2	-77.78%
-Robbery, Strong Arm	17	4	-76.47%
Burglary Total	23	28	21.74%
-Burglary, Residence	10	10	0.00%
-Burglary, Other	13	18	38.46%
Theft Total	217	119	-45.16%
-Grand Theft	42	27	-35.71%
-Vehicle Burglary	47	16	-65.96%
-Locker Burglary	0	0	N/C
-Petty Theft	128	76	-40.63%
Grand Theft Auto	15	21	40.00%
Arson	3	0	-100.00%
Total	308	187	-39.29%

*N/C = not calculable

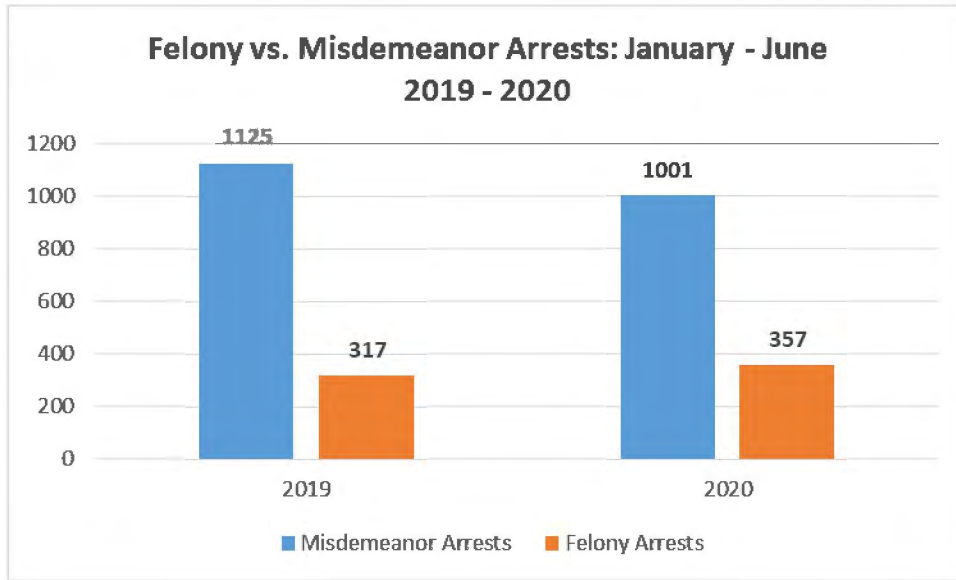
The following chart depicts crimes against persons, broken down by district, for January - June 2020.



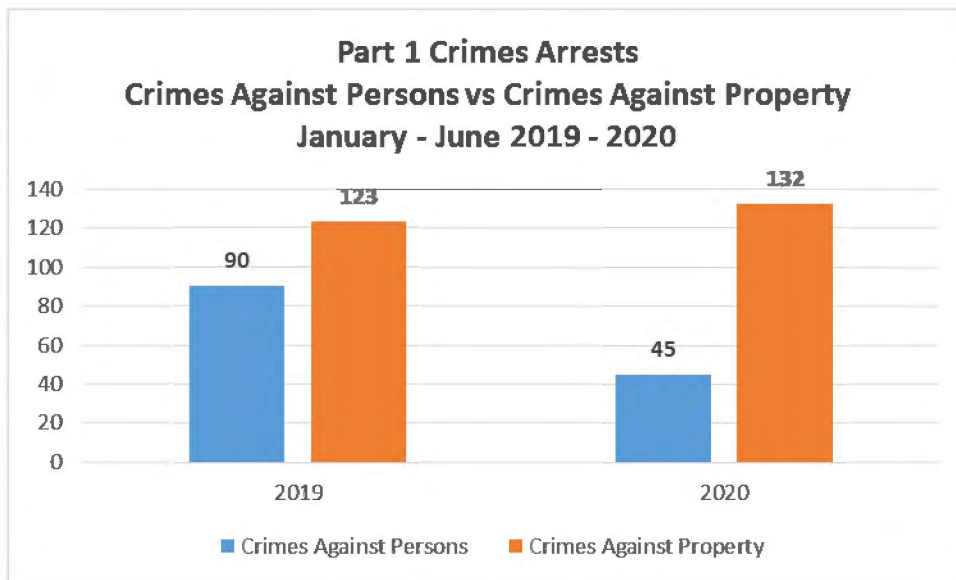
The following chart depicts crimes against property, broken down by district, for January - June 2020.



The following chart depicts the number of Part 1 Crime arrests for felonies versus misdemeanors for January - June of the last two years.

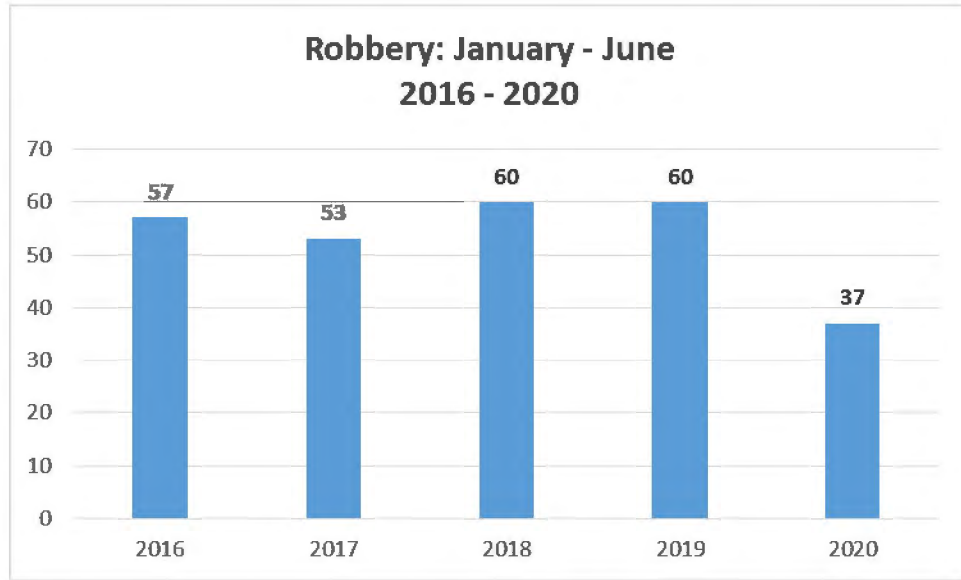


The following chart depicts the number of Part 1 Crime arrests for Crimes against Persons (i.e., Homicide, Rape, and Aggravated Assaults) versus those for Crimes against Property (i.e., Robbery, Burglary, Grand Theft, Petty Theft, Grand Theft Auto and Arson) for January - June of the last two years.

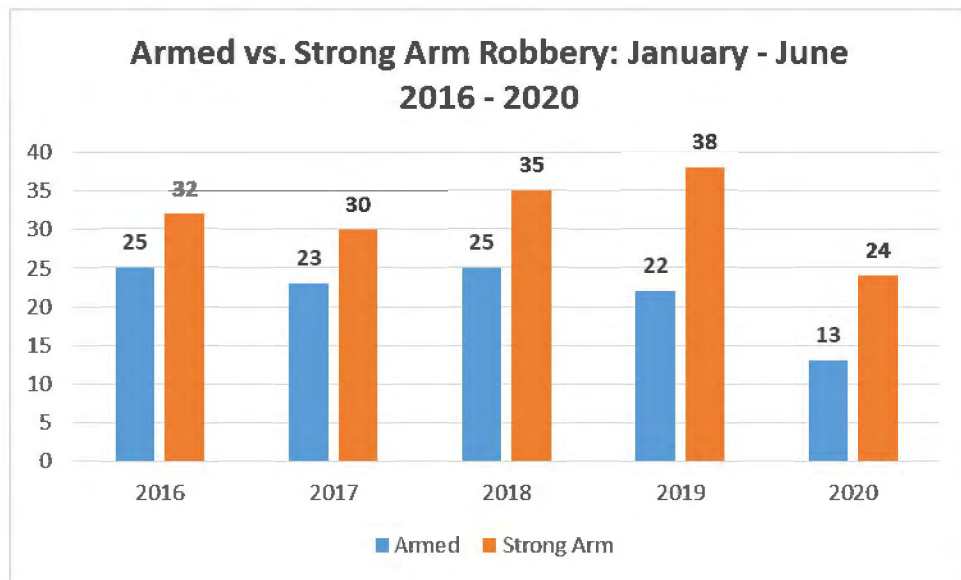


Robbery

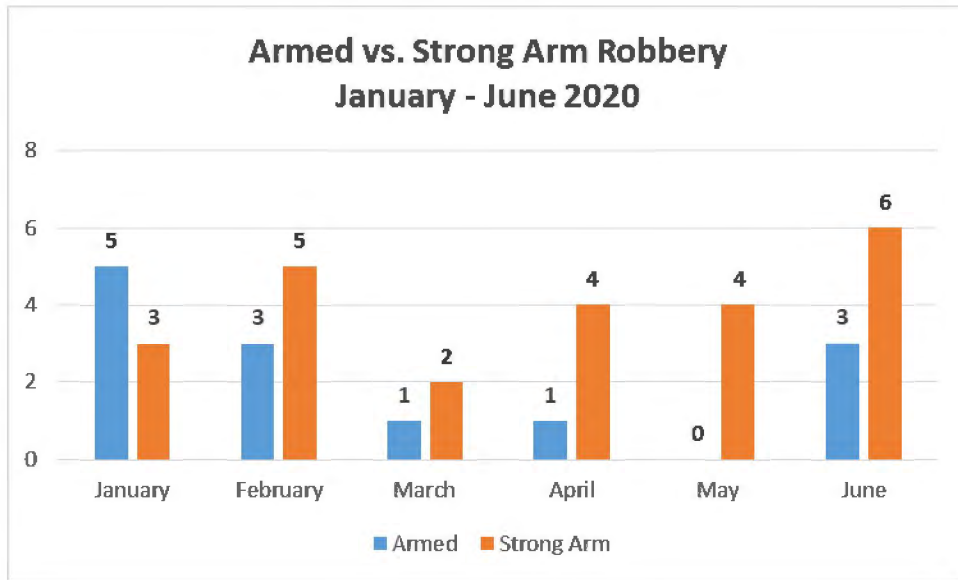
The following chart compares the number of Robberies during January - June for the last five years.



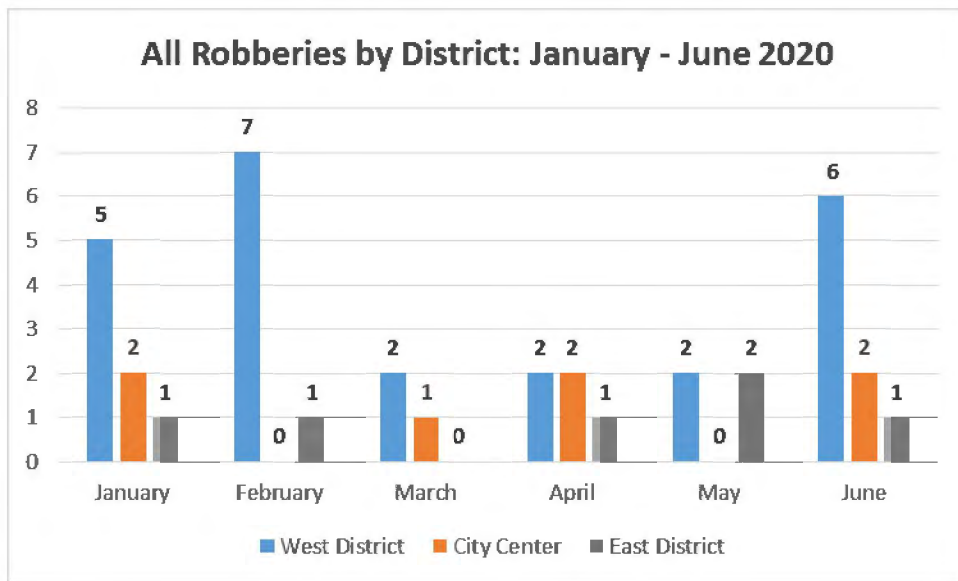
The following chart compares the number of Armed Robberies vs. Strong Arm Robberies during January - June for the last five years.



The following chart compares the number of Armed Robberies vs. Strong Arm Robberies during the months of January - June 2020.

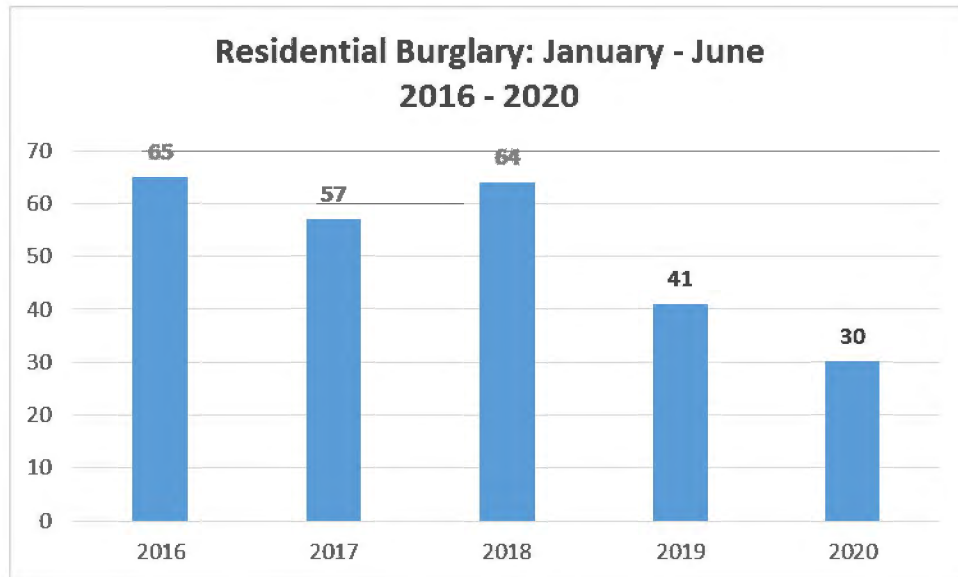


The following chart compares the number of Robberies by district for the months of January - June 2020.

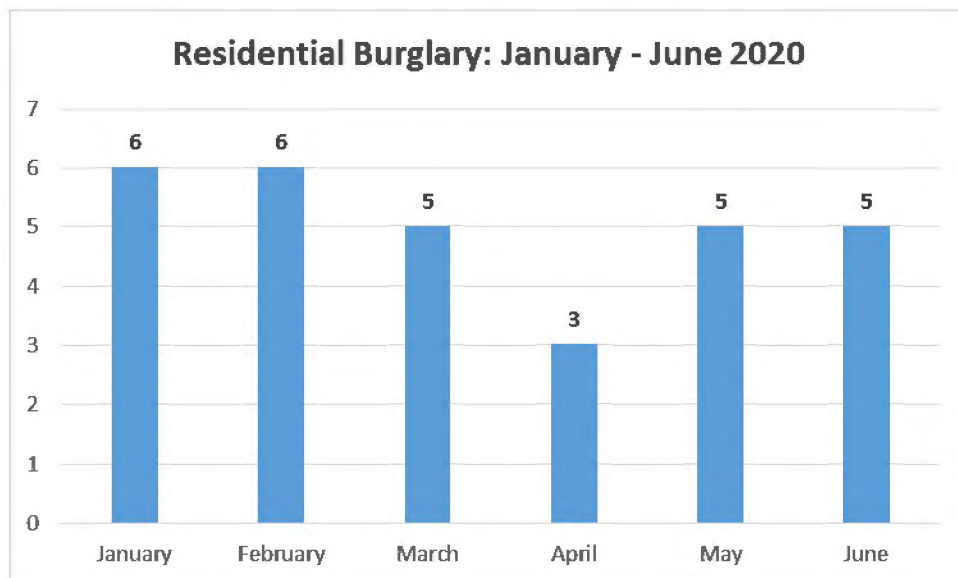


Residential Burglary

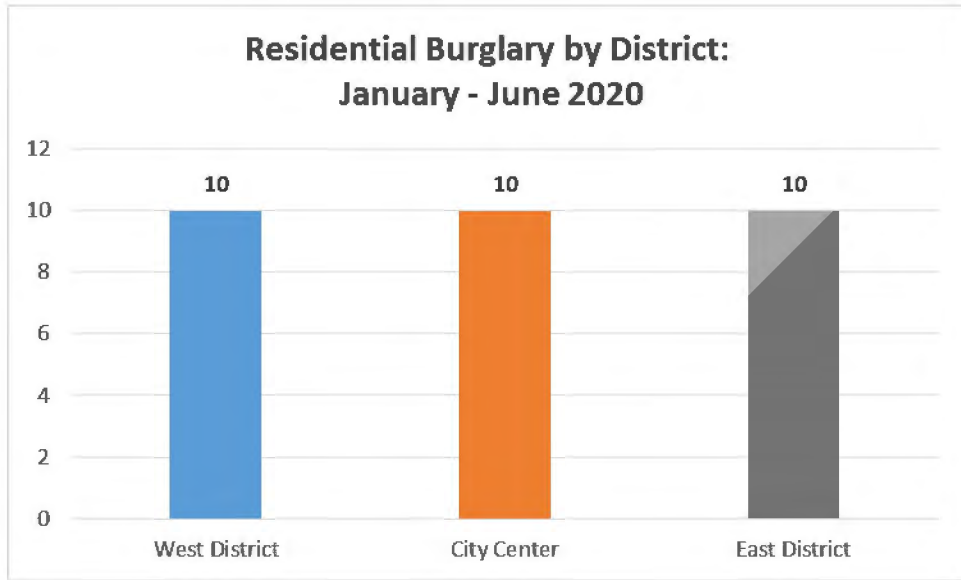
The following chart compares the number of Residential Burglaries during January - June for the last five years.



The following chart shows Residential Burglaries by month for January - June 2020.

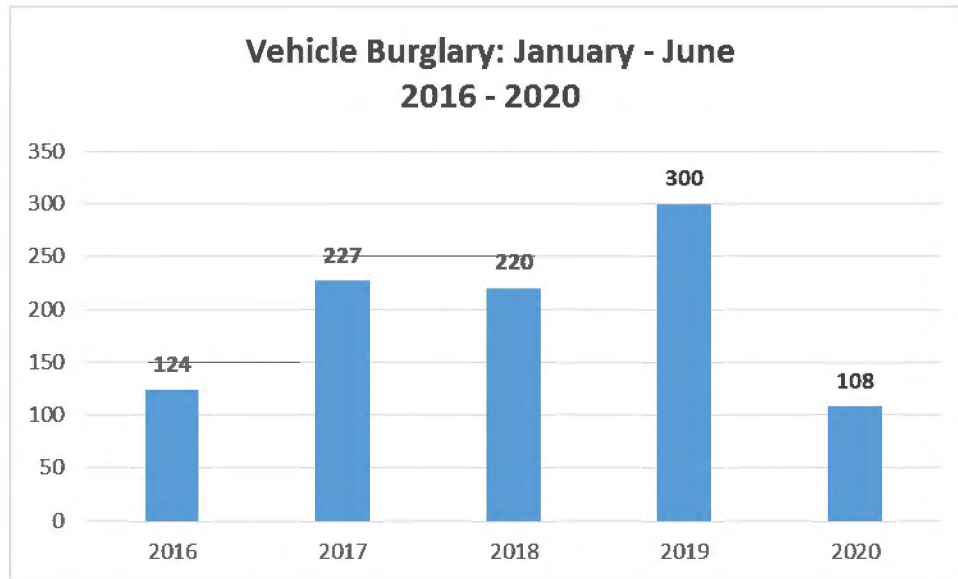


The following chart compares the number of Residential Burglaries by district for January - June 2020.

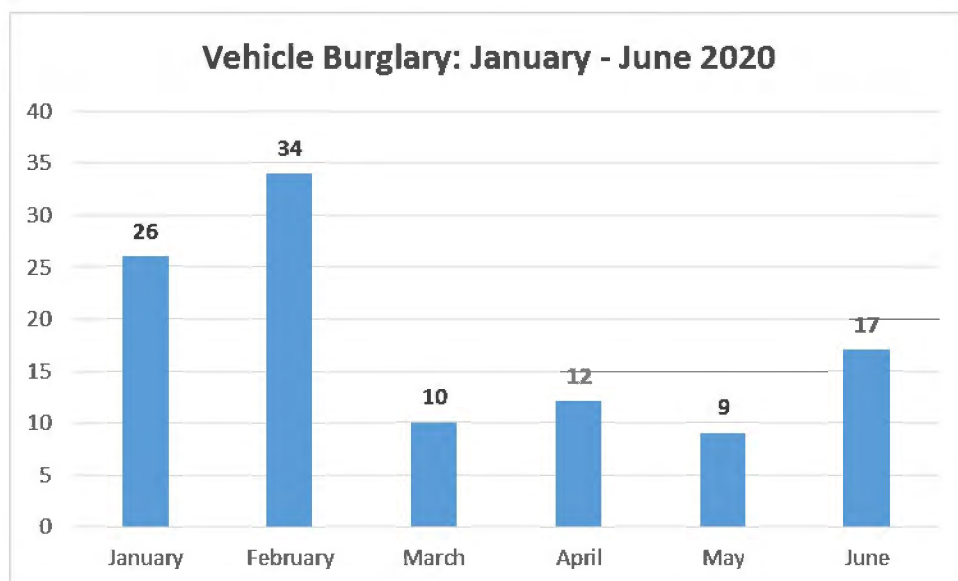


Vehicle Burglary

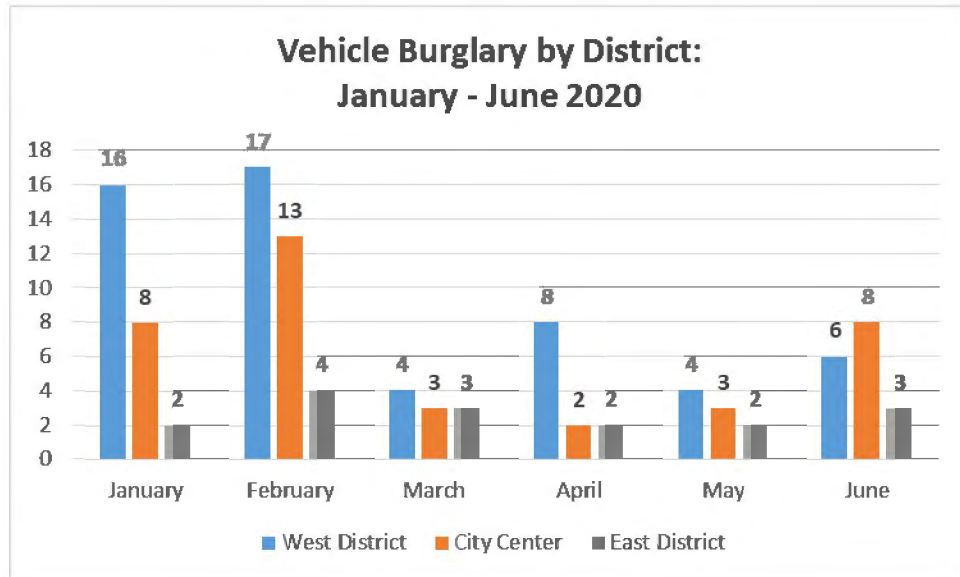
The following chart compares Vehicle Burglaries during January - June for the last five years.



The following chart shows Vehicle Burglaries by month for January - June 2020.

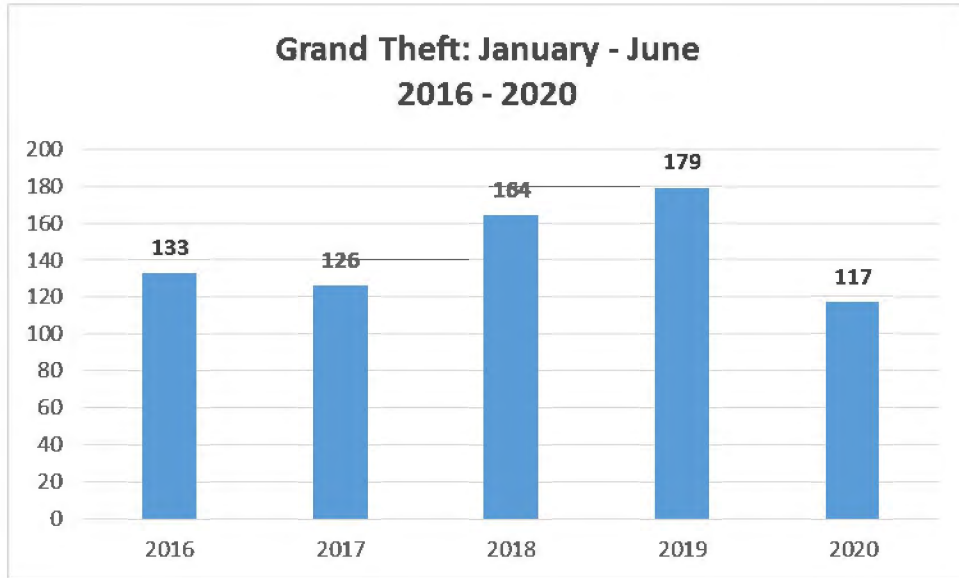


The following chart shows Vehicle Burglaries by month and district for January - June 2020.

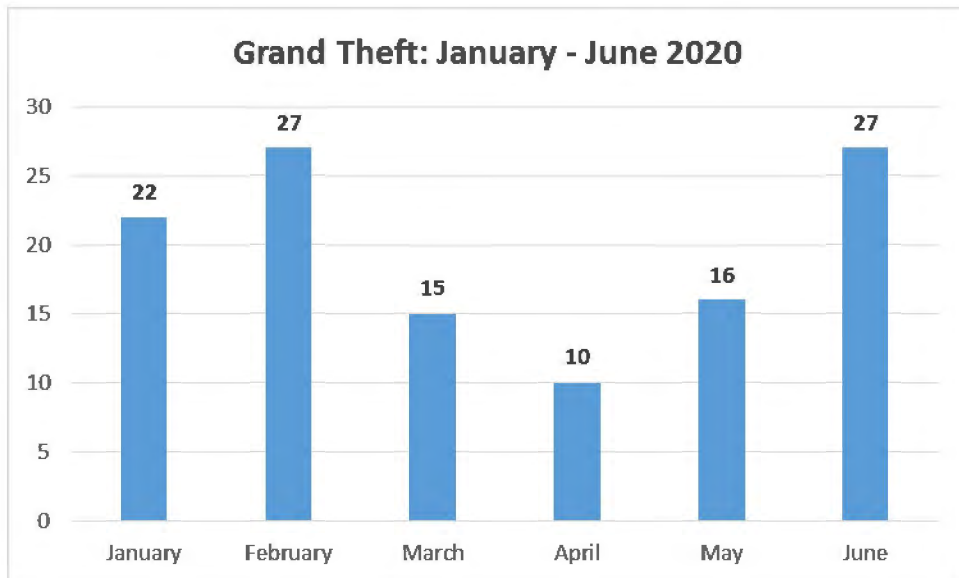


Grand Theft

The following chart compares Grand Thefts for January - June for the past five years.

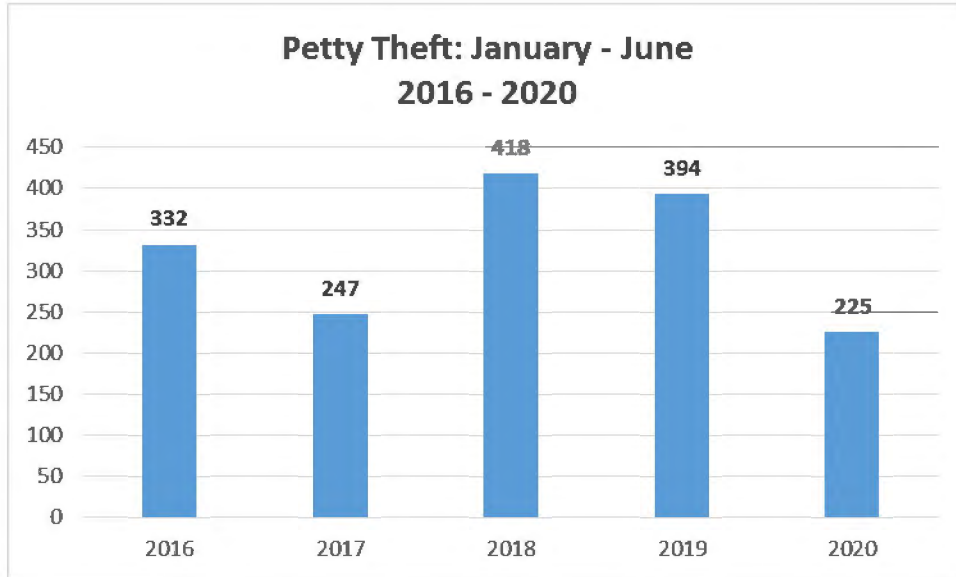


The following chart shows Grand Theft by month for January - June 2020.

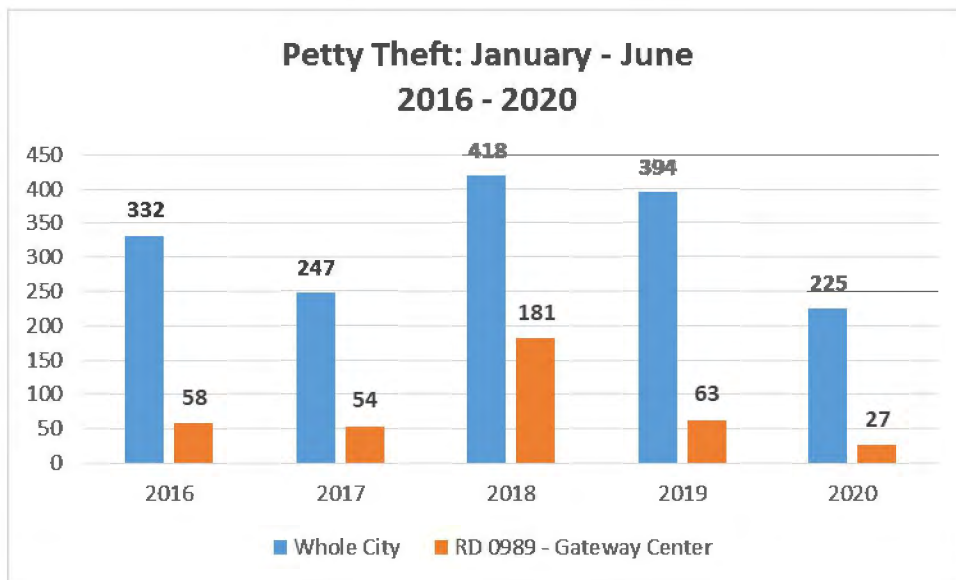


Petty Theft

The following chart compares Petty Thefts during January - June for the last five years.

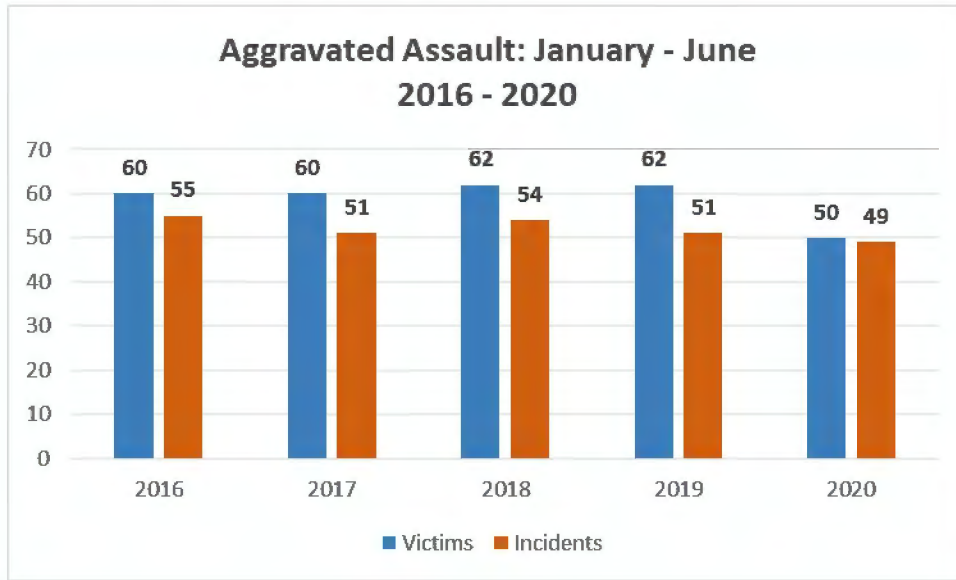


The following chart compares Petty Thefts over the last five years for the entire City vs. Petty Thefts for Reporting District 0989 (Gateway Center) only.



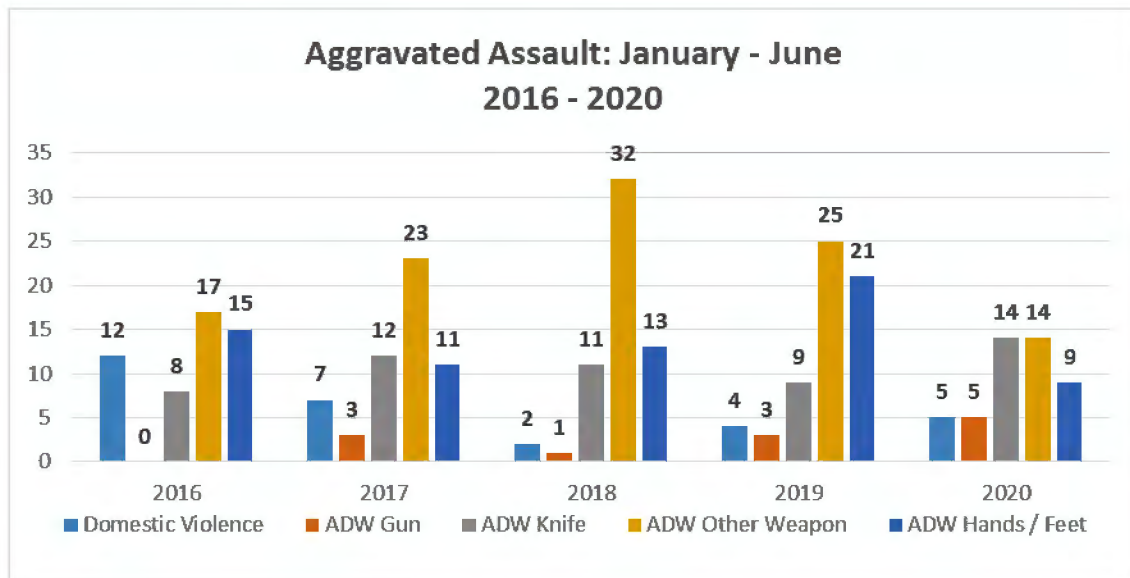
Aggravated Assaults

The following chart shows the number of Aggravated Assaults during January - June for the last five years. Aggravated Assaults are counted by victim (not incident) per Uniform Crime Reporting guidelines.



* Includes Aggravated Assaults against Police Officers and Child Assaults.

The following chart shows Aggravated Assaults isolated by category for January - June for the last five years.



* Aggravated Assaults against Police Officers and Child Assaults are not depicted.

The following chart shows Domestic Violence Incidents broken down by gender for January - June 2020. It should be noted, the Male - Female category does not denote a male suspect and female victim.

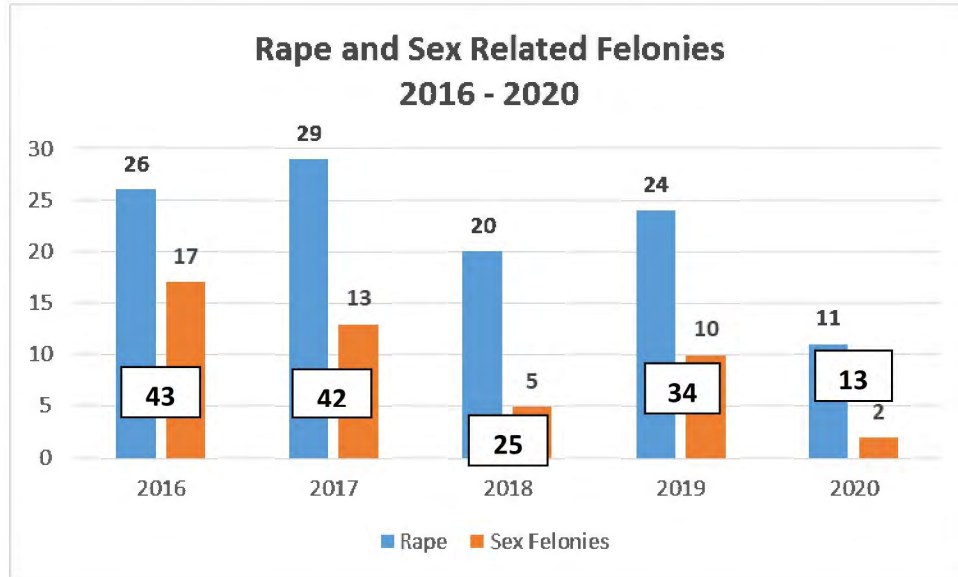
2020 (01/01 - 06/30) DV Incidents	Female - Female	Male - Female	Male - Male	Total	2019 Total	% Change
Criminal DV Incidents	3	34	9	46	71	-35.21%
Assault, Aggravated	1	2	2	5	4	25.00%
Assault, Non-Aggravated	2	32	7	41	67	-38.81%
Non-Criminal DV Incidents	0	6	0	6	7	-14.29%
Total	3	40	9	52	78	-33.33%

Assault - Aggravated: This category includes assaults by one person upon another for the purpose of inflicting severe or aggravated bodily injury (broken bones, internal injuries, or injuries requiring stitches).

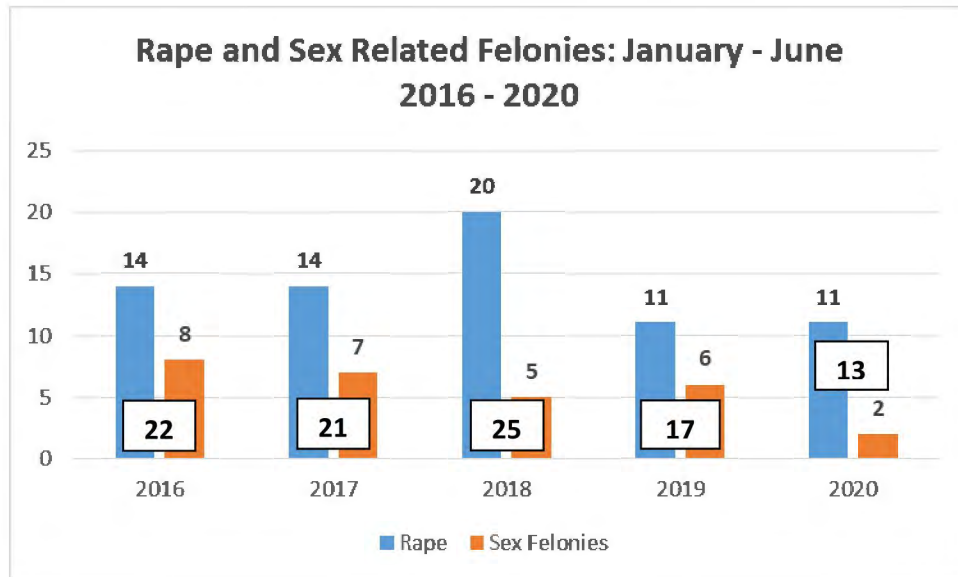
Assault - Non Aggravated: This category includes all assaults which involve the use of a personal weapon (such as hands, fist, or feet) and in which there were no serious or aggravated injuries to the victim.

Rape & Sex Related Felonies

The following chart compares Rape and Sex Related Felonies for the last five years. The numbers in each box represent the total number of Rape and Sex Related Felonies for each year.

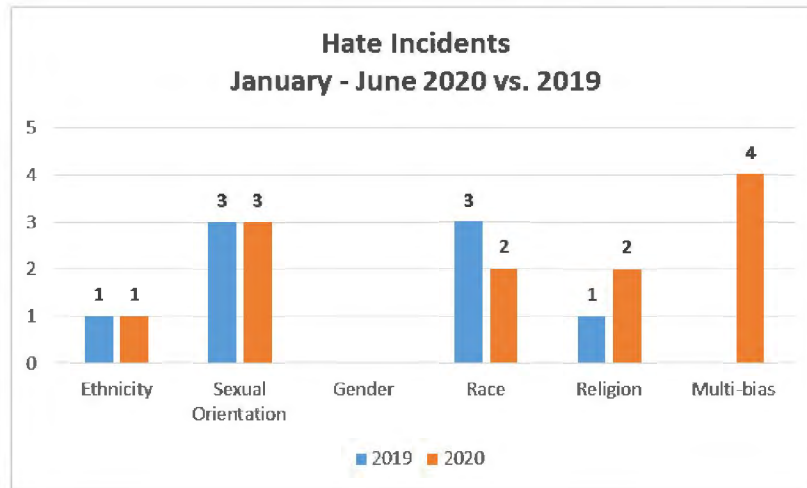


The following chart compares Rape and Sex Related Felonies July - December for the last five years. The numbers in each box represent the total number of Rape and Sex Related Felonies for the period of January - June each year.

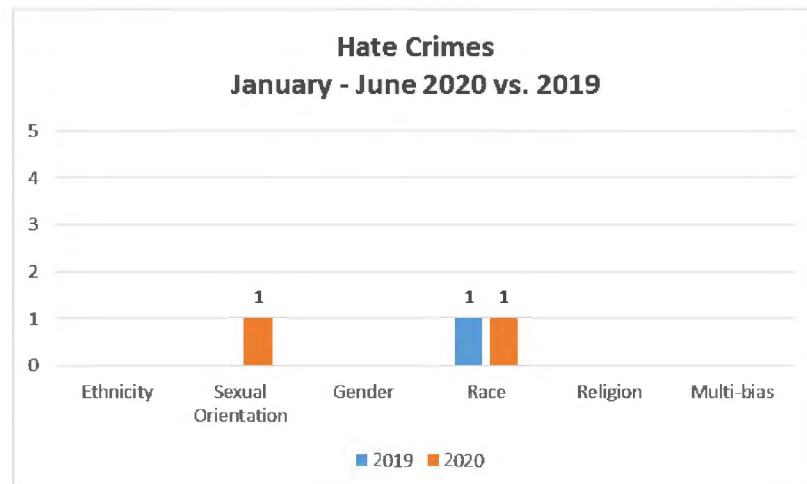


Hate Incidents & Hate Crimes

The following chart depicts the number of Hate Incidents for January – June of the last two years. A Hate “**Incident**” is any non-criminal act, including words, directed at a person or group, and motivated by a bias against that person or group, based on race, religion, ethnicity, sexual orientation, gender or disability. Hate incidents include, but are not limited to an utterance of epithets, distribution of hate materials in public places, posting of hate materials without causing property damage, and the display of offensive materials on one’s own property.



The following chart depicts the number of Hate Crimes for January – June of the last two years. A Hate “**Crime**” is any criminal act or attempted act directed toward (1) a person or group, motivated by bias against that person or group’s (actual or perceived) race, religion, ethnicity, sexual orientation, gender (including transgender) or disability (including mental), or a person’s association with any of the aforementioned protected groups or (2) a public agency or private institution, motivated by the fact that the agency or institution is identified or associated with an identifiable protected characteristic (i.e., race, religion, ethnicity, sexual orientation, gender or disability).



The following is a list of Part II Crimes for January - June 2020.

PART II CRIME (January - June 2020)	2019	2020	% CHANGE
FORGERY	35	28	-20.00%
FRAUD	61	72	18.03%
SEX OFFENSES - FELONIES	4	2	-50.00%
SEX OFFENSES - MISDEMEANOR	16	11	-31.25%
ASSAULT, NON-AGGRAVATED	119	69	-42.02%
DOMESTIC ASSAULT, NON-AGGRAVATED	63	40	-36.51%
ASSAULT ON PEACE OFFICER	22	8	-63.64%
WEAPON LAWS	21	33	57.14%
OFFENSES AGAINST FAMILY	3	3	0.00%
NARCOTICS	169	154	-8.88%
LIQUOR LAWS	1	0	-100.00%
DRUNK	83	52	-37.35%
DISORDERLY CONDUCT	15	9	-40.00%
VAGRANCY	0	36	N/C
GAMBLING	0	0	N/C
DEFRAUDING INN KEEPER	5	5	0.00%
DRUNK DRIVING	43	33	-23.26%
VEHICLE / BOATING LAWS	515	398	-22.72%
VANDALISM	148	148	0.00%
RECEIVING STOLEN PROPERTY	8	5	-37.50%
FEDERAL OFFENSES	14	17	21.43%
FELONIES - MISCELLANEOUS	41	33	-19.51%
MISDEMEANORS, MISCELLANEOUS	173	206	19.08%
TOTAL	1559	1362	-12.64%

APPENDIX 1B – Community Impact Team (CIT)

The Community Impact Team (CIT) includes the Community Oriented Policing and Problem Solving (COPPS) Team and the Entertainment Policing Team (EPT). The CIT is led by supervisors, Lieutenant William C. Moulder, Sergeant Jon Klaus, and Sergeant Fanny Lapkin. The CIT collectively manages community concerns and promotes crime prevention through a variety of intervention and enforcement techniques. Team members work with Residential and Commercial Code Compliance, Animal Control, Human Services & Rent Stabilization Department, and many other City staff to address the quality of life concerns.

The Entertainment Policing Team continues its work on Sunset Boulevard, Santa Monica Boulevard, and Robertson Boulevard. Entertainment Policing deputies primarily focus on “entertainment” and “alcohol” related law enforcement issues in the city. On a nightly basis, they actively patrol over ninety bars, nightclubs, and hotels.

While patrolling the different venues, the team members make contact with the management of the different establishments to maintain a cooperative working relationship and to stay informed on individual business concerns and events. The Team issues vehicle citations, tows vehicles, and completes many field investigations and arrests. Due to COVID-19, the Teams responsibilities have been modified to include addressing the criminal transient issues such as drinking in public, public urination, drug usage, littering, trespassing, theft, panhandling, and misuse of public facilities.

As part of their regular duties, EPT handles crowd control issues and Alcoholic Beverage Control (ABC) enforcement. Personnel also works closely with the Sunset Strip Business Association (SSBA), their related security detail, SSBA members, and City Code Compliance officers through specialized operations. The deputies also enforce the codes concerning loud music/party and other quality of life issues. Another aspect of their duties includes assisting the West Hollywood Detective Bureau by documenting and monitoring gang members, probationers, and parolees in the City’s limits. The Team has received numerous commendations from community members, the station Captain, and the City.

The COPPS Team remains committed to collaborating with City officials, residents, and businesses to solve community concerns. Team members also worked with several Neighborhood Watch groups addressing residents’ concerns, including criminal transient issues such as drinking in public, public urination, drug usage, littering, trespassing, theft, panhandling, and misuse of public facilities. Team members not only make arrests for violations of law, but also provide information and assistance regarding shelters, medical attention, jobs, and substance use disorder education. In addition, the COPPS team conducts numerous park patrols and works closely with local businesses to address their concerns and institute a

“Letter of Agency” where appropriate. A “Letter of Agency” gives the Sheriff’s Department the authority to enforce trespassing on private property.

A new program was created to help address the issue of people experiencing homelessness in our Community. The program is called CARE Outreach (Contact, Assist, Resources, Enforcement). The CIT Team has weekly operations where the Teams go around the City and contact people experiencing homelessness. The Teams offer resources and access to housing. If the person does not accept the offer, other information is provided to the person if they change their mind. The last resort is enforcement.

The City and Station have entered into a partnership with Tarzana Treatment Center to provide substance use disorder treatment. When the CIT Team conducts a CARE Outreach Operation, and ends up arresting someone who is experiencing substance use disorder, the next day, a counselor from the Tarzana Treatment Center comes to the station to interview the individual to determine interest and eligibility to enter a rehabilitation program. This provides a wonderful opportunity and second chance for people in our Community, suffering with substance use disorder, to receive help.

The following is a list of CIT activities for January – June 2019 vs. January – June 2020.

CIT Activity	January - June 2019	January - June 2020	% Change
"Cookies Enforcement"		15	N/A
CARE Homeless outreach Operations		16	N/A
CIT Calls for Service	872	587	-32.68%
City Quality of Life Requests	220	864	292.73%
Code Compliance Issues	185	12	-93.51%
Detective Bureau Operations		3	N/A
Face Cover Operations		21	N/A
Felony Arrests	11	17	54.55%
Homelessness Meetings	10	3	-70.00%
Impounded Vehicles	10	4	-60.00%
Misc. Vehicle Code Citations	354	183	-48.31%
Misdemeanor Arrests	570	135	-76.32%
NARCO Operation / Search Warrant		15	N/A
Neighborhood Watch/Community Safety Meetings	8	5	-37.50%
Park Security Meetings	8	0	-100.00%
Probation / Parole Compliance Searches	12	0	-100.00%
Robbery Suppression Operations	3	4	33.33%
School Presentations	6	3	-50.00%
Senior Safety Meetings	5	1	-80.00%
Tobacco Grant		2	N/A
Vacant Properties Meetings	5	0	-100.00%
Vacant Property Patrol Checks		864	N/A
Vehicle Burglary Suppression		64	N/A

APPENDIX 1C – Detective Bureau

The Detective Bureau at West Hollywood conducts follow-up investigations on all criminal complaints filed at the Station. The Bureau is headed by two (2) Sergeants, twelve (12) Detectives, one (1) Crime Analyst, two (2) professional staff members, and two (2) Reserve Detectives. The Detective Bureau is responsible for the investigation of crimes, ranging from disorderly conduct, vandalism, and thefts, to crimes against persons, including robberies, assaults, and hate crimes. Between January and June 2020, the Detective Bureau received 477 active cases, which is down 10% from 527 active cases during January to June 2019.

Through investigations, the Detective Bureau is responsible for the identification and apprehension of criminals, recovery of property, and the identification and preservation of evidence. One detective is assigned to monitor and conduct annual registration of sex crime offenders who are registered within the City of West Hollywood. With several neighboring law enforcement agencies, the Detective Bureau participates in a multi-agency collaboration (both state and federal) in sharing information about crime trends and suspect identification. The Detective Bureau's Crime Analyst continues to document recent trends and statistics to assist with directed patrols in targeted areas. In addition, the Crime Analyst uses the available technology to assist in solving cases. The Detective Bureau continues to maintain a close working relationship with community members and Neighborhood Watch groups. They also work closely with the West Hollywood EPT and CIT Teams.

A few specific cases of interest during this period include the arrest of a man for two Aggravated Assaults with a knife that occurred moments apart from each other at businesses on Santa Monica Blvd. Detectives obtained an image of the suspect and used facial recognition to identify him. They also linked the suspect to a similar incident in Beverly Hills.

In another case, detectives gathered evidence from telephone calls that helped link four suspects to two West Hollywood Armed Robberies and several other robberies in LAPD's area.

In a case related to looting during the George Floyd protests, detectives recovered a large amount of stolen property and stolen mail from two suspects. Detectives were able to track the stolen property and mail to two addresses in Los Angeles and a Big 5 Sporting Goods Store that had recently been burglarized. After locating victims, detectives filed Burglary, Mail Theft, and check fraud charges in addition to receiving stolen property.

Beginning in January of 2019, Detective Bureau personnel began responding to all calls involving deceased persons in which there is a belief that a drug overdose may have occurred. Detective personnel assist the patrol deputies with ascertaining the cause of death, collection of evidence, and determining if foul play was involved. From January through June 2020, West Hollywood detectives responded to two (2) incidents involving possible overdose deaths. The cause of death in both incidents is still undetermined and detectives are awaiting further information from the coroner.

Automated License Plate Reader (ALPR)

The Automated License Plate Reader (ALPR) system continues to be a valuable resource for the Sheriff’s station. This system is installed in a number of patrol vehicles and captures thousands of license plates as deputy personnel drive their patrol area. Deputies can also park in the middle of a busy street and capture vehicle license plates traveling in both directions. This system has and will continue to be an invaluable resource for Detectives and field personnel. This technology is also used by the Crime Analyst to document suspect vehicle movement, and also assist Detectives by tethering the vehicle into the crime being investigated or additional crimes in other jurisdictions.

Station – Direction – Street – Intersection – Lane #	Detections
WHD_EB_SntMonicaBl_LBreaAv_Ln1	1,355,375
WHD_SB_LBreaAv_SntMonicaBl_Ln2	1,046,777
WHD_SB_LBreaAv_SntMonicaBl_Ln1	916,982
WHD_NB_LBreaAv_SntMonicaBl_Ln1	903,226
WHD_NB_LBreaAv_SntMonicaBl_Ln2	877,695
WHD_EB_SntMonicaBl_LBreaAv_Ln2	119,566
WHD_NB_LBreaAv_SntMonicaBl_Ln3	64,345
WHD_WB_SntMonicaBl_LBreaAv_Ln1	21,878
WHD_WB_SntMonicaBl_LBreaAv_Ln2	80
Total Detections	5,305,924

APPENDIX 1D – Traffic Division

The Traffic Division monitors general traffic issues and consists of two (2) Traffic Motor Deputies, six (6) Traffic Enforcement cars, and two (2) Traffic Detectives. The Traffic Division is supervised by two Detective Bureau Sergeants. The field units monitor traffic patterns throughout the city and conduct special enforcement operations in problem areas. Traffic personnel are typically the initial on-scene investigators at any collision scene.

The following is a list of activities for the Traffic Division comparing January - June 2019 to January - June of 2020:

Type of Case	January - June 2019	January - June 2020	% Change
Traffic Collision Investigations	377	205	-45.62%
Fatal Traffic Collision Investigations	0	0	N/C
Traffic Collision Investigations Involving Injury	99	59	-40.40%
Traffic Collision Investigations Involving Non-Injury	278	146	-47.48%
DUI Traffic Collision Investigations	18	12	-33.33%
Traffic Collision Investigations - Pedestrians vs. Vehicle	28	13	-53.57%
Traffic Collision Investigations - Bicyclists vs. Vehicle	10	5	-50.00%
Hit and Run Traffic Collision Investigations	91	36	-60.44%
Total Citations Written	2,494	1,735	-30.43%
DUI Arrests	43	31	-27.91%
Speeding Citations	198	476	140.40%
Cellular Phone – Talking	58	49	-15.52%
Cellular Phone – Texting	465	322	-30.75%

For January through June of 2020, the number of reported traffic collisions in the City of West Hollywood decreased -46%, as compared to January – June 2018.

The number of DUI traffic collision investigations decreased -33%, and the number of DUI arrests decreased -28%. The Traffic Division has taken a proactive approach to combat drunk driving. The Traffic Detective has continued DUI training for newly assigned Patrol and Traffic Deputies. As a result, Patrol and Traffic Deputies are more aware of the signs of drunk driving as well as proper documentation of DUI arrests. By using a combination of enforcement and educational campaigns, the West Hollywood Traffic Division aims to reduce DUI's even more in the months to follow. The implementation of DUI checkpoints by Traffic Services Division along with their conducting numerous traffic enforcement operations within the city limits has helped in this regard.

Traffic Collisions by Street January - June 2020			
Street	Total Collisions	Injury Collisions	Fatal Collisions
Fountain Avenue	21	8	0
San Vicente Blvd	14	6	0
Santa Monica Blvd	53	16	0
Sunset Blvd	20	11	0

High Incidence Intersections Report January - June 2020		
Rank	Intersection	Total Collisions
1	Santa Monica Blvd / Crescent Heights Blvd	6
2	La Brea Avenue / Santa Monica Blvd	5
3	San Vicente Blvd / Melrose Avenue	5
4	Santa Monica Blvd / Fuller Avenue	5
5	La Cienega Blvd / Fountain Avenue	4
6	San Vicente Blvd / Santa Monica Blvd	4
7	Santa Monica Blvd / Fairfax Avenue	4
8	Melrose Avenue / Huntley Drive	3
9	Beverly Blvd / Clark Drive	2
10	Crescent Heights / Fountain Avenue	2

APPENDIX 1E – Youth Programs

Youth Athletic League (YAL)

The Station's Youth Activities League, which is run by Deputy Sean Ruiz, was formed in 2007 in a joint partnership between the Sheriff's Youth Foundation and the City of West Hollywood.

The YAL exists because our children are the future. Through the YAL's various programs, we show them a path to success. The Sheriff's Youth Foundation and its team of deputies, civilian employees and volunteers help at-risk youth throughout the county to grow, be healthy and develop the tools they need to become successful adults. The YAL is dedicated to providing West Hollywood youth (ages 7 to 18) with safe facilities, planned programs and the vital tools they need to thrive and succeed in life.

During the YAL's normal hours at Plummer Park (Tuesday through Saturday, 3 to 7 PM), the members receive homework assistance, tutoring and classes in such varied areas as photography, bicycle safety, drama, video production, creative writing, physical fitness, singing, dancing, and cultural awareness. The YAL also provides field trips and camping so that its members can have experiences they might otherwise never get the chance to enjoy. As part of its mission, the YAL also tries to foster leadership skills in its members. In 2012, the YAL formed its own Sheriff's Youth Leadership Council. Its five members were elected from the YAL participants. The YAL also conducts community service on a monthly basis.

YAL Activities, Jan – June 2020

January

Registered Youth: 64

Activities:

On Site:

Tutoring

SYLC (Sheriff's Youth Leadership Council) meeting

Art, Teen Chef, Guitar, Photography, DIY projects, Me day, Movie Night, Billiards
Football / Soccer / Basketball / Dodge ball / Frisbee / Running / Hiking / SAS
project

Community Service:

N/A

Field Trips/Special Events:

Mountain High snow trip

February

Registered youth: 67

Activities:

On Site:

Tutoring
SYLC (Sheriff's Youth Leadership Council) meeting
Art, Teen Chef, Guitar, Photography, DIY projects, Me day, Movie Night, Billiards
Football / Soccer / Basketball / Dodge ball / Frisbee / Running / Hiking / SAS
project

Community Service:

Children's Roundtable

Field Trips/Special Events:

Laser Tag

March (Closed March 23 due to Covid19)

Registered Youth: 68

Activities:

On Site:

Tutoring
SYLC (Sheriff's Youth Leadership Council) meeting
Art, Teen Chef, Guitar, Photography, DIY projects, Me day, Movie Night, Billiards
Football / Soccer / Basketball / Dodge ball / Frisbee / Running / Hiking / SAS
project

Community Service:

N/A

Field Trips/Special Events:

N/A

April – June Closed due to Covid19

APPENDIX 1F – Volunteers

Volunteers in Police Service

There are 22 volunteers who serve the West Hollywood Station under the direction of the Captain Ramirez, Lieutenant Moulder and Sergeant Fanny Lapkin. Station volunteers assist with Front Desk reception, clerical duties, traffic control and handicap placard violation citations. A volunteer maintains the station's website, and assists with the Twitter, NextDoor, Facebook and Nixle messaging services.

In addition, more advanced volunteers serve as members of the West Hollywood Station Volunteers on Patrol (VOP) Program. VOP consists of 6 - 11 volunteers who are specially trained to perform foot patrols throughout the City, including patrols on Sunset Boulevard, Santa Monica Boulevard, Melrose Avenue, Robertson Blvd. and the City's parks. This team supports all special events in the city. The following chart summarizes the hours donated by volunteers and the monetary value of their work.

	Donated Hours	Value of Hours (\$26.87 per hour)	Handicap Placard Violations	Total Value
JAN	315	\$8,464	\$1,047	\$9,826
FEB	297	\$7,980	\$1,749	\$10,026
MAR	182	\$4,890	\$0	\$5,072
APR	110	\$2,956	\$0	\$3,066
MAY	35	\$940	\$0	\$975
JUN	180	\$4,837	\$0	\$5,017
Total:	1,119	\$30,068	\$2,796	\$33,983

Participation:

Personnel with over 10 years of service:

- One Volunteer is starting his 25th year.
- One Volunteer is starting his 18th year.
- Two Volunteers are starting their 17th year.

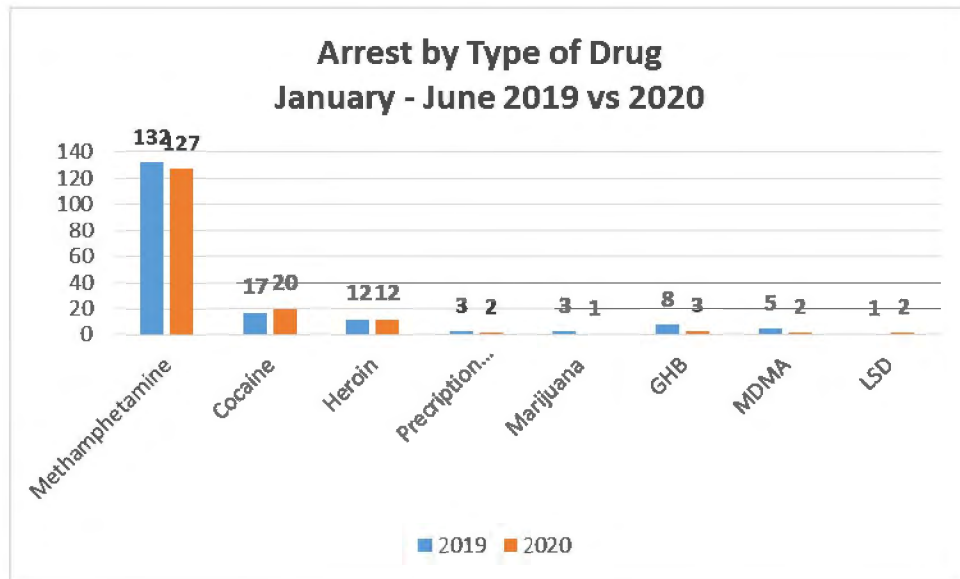
Highlights during this reporting period:

- 664 hours – Front Desk Customer Service
- 50 hours – Volunteers on Patrol
- 72 hours – LA Marathon working traffic posts

APPENDIX 1G – Narcotics Bureau

The Northwest Region Narcotics Team services West Hollywood Station, Santa Clarita Station and Lost Hills Station. During this report time, the team consisted of two (2) Detectives and one (1) Sergeant. The Northwest Region Narcotics Team regularly responds to and investigates narcotic related arrests generated by station patrol, as well as their own cases. Additionally, the Narcotics Bureau is on-call to respond after hours to any incident warranting detective intervention.

The following chart shows arrests by type of drug for January – June 2019 vs. 2020.



The “Safe Drug Drop Off” program is still in effect and has monthly drop off opportunities at the station, providing the community with a safe receptacle to discard their hazardous materials (syringes, blood vials, test kits), as well as expired prescription medications. This program is intended for residents only and is not for commercial use.

The West Hollywood Narcotics Bureau detectives remained diligent in pursuing illegal narcotics activity throughout the City of West Hollywood and surrounding areas. Based on information obtained through Crime Stoppers, citizens and confidential informants, there have been arrests of narcotics dealers and users who live in the West Hollywood area.

APPENDIX 2 – Los Angeles County Fire Department

The City of West Hollywood is primarily served by three shifts of twenty personnel – each housed at Los Angeles County Fire Stations 7 and 8. Acting Assistant Fire Chief Drew Smith manages the resources within Division VII, of which West Hollywood is a part.

From January through June 2020, fire personnel responded to 2,904 total calls. Of these, 2,249 were for emergency medical calls (77% of all calls). In addition, there were 44 total fires – of which 0 were vehicle fires, and 5 were building fires. The remaining 39 fires were a combination of outside rubbish fires, tree fires, dumpster fires, dryer fires, or cooking fires, all of which caused no financial damage or injuries. The total fire loss during this time period was \$209,000 in property damage and \$18,100 in contents damage.

Other responses included hazardous materials incidents, public assistance calls, and elevator rescues. In addition, station and fire prevention personnel routinely conduct inspections and plan checks, and these averaged approximately 35 and 25 monthly, respectively.

The figures provided below are for informational purposes only. Correlations or comparisons cannot be made from the chart below. For example, inferences cannot be made as to whether fires, medical calls, false alarms, etc. are "up" or "down."

	July – December 2019	January – June 2020
Total Calls	3,519	2,904
Emergency Medical Calls	2,812	2,249
Total Fires	34	44
Vehicle Fires	4	0
Building Fires	3	5
Miscellaneous Fires	27	39
Total Property Damage	\$46,100	\$209,000
Total Contents Damage	\$12,000	\$18,100
Inspections	210	210
Plans Checked	150	150

Noteworthy incidents during this time frame include:

- March 1, 2020 – Structure Fire at 1206 Larrabee Street; unintentional ignition of materials by a person in a vacant building. Property damage: \$30,000; Contents damage: \$100.

- April 11, 2020 – Structure Fire at 1217 N Horn Avenue; bed and headboard were ignited by a cigarette butt, which activated apartment sprinklers. Water was confined to unit. Property damage: \$25,000; Contents damage: \$2,000.
- April 12, 2020 – Structure Fire at 7503 W Fountain Avenue; tenant arrived during overhaul to find his unit damaged by fire and smoke. His two dogs were inside the apartment and were saved by the firefighters' quick actions. Fire was confined to one unit. Property damage: \$150,000; Contents damage: \$15,000.

In addition, Fire Department personnel provided event management and community outreach at the LA Marathon.

Due to COVID-19, Fire Department personnel countywide have been adhering to a number of preventative measures while at work. These measures include wearing facial coverings and maintaining social distance within the stations, at incident sites and during any interaction with the public. In addition, extra personal protective equipment is worn on all EMS responses, from initial patient contact through the handoff of care at the hospital.

SOCIAL MEDIA:

The Los Angeles County Fire Department is engaged in social media through the use of Facebook and Twitter. Additionally, in an effort to engage our local communities, Division VII maintains its own Facebook, Twitter, and YouTube, separate from the Department's main accounts. This allows us to focus our messaging to the communities we serve. We routinely share general safety messages, but also information and photos of local happenings, such as incidents, community outreach, or firefighters engaged in training exercises.

Facebook: www.facebook.com/lacountyfire7

Twitter: www.twitter.com/LACoFD_DivVII or @LACoFD_DivVII

YouTube: www.youtube.com/lacofddiv7

APPENDIX 3 – Multidisciplinary Public Safety Projects, Events, & Education

The Public Safety Department actively participates in several multidisciplinary projects including emergency preparedness, park security, quality of life and nuisance abatement, and vacant properties; as well as managing competing residential and commercial issues. Staff manages the Public Safety Commission, the Russian Advisory Board, and the Transgender Advisory Board. Public Safety Commissioners work closely with Public Safety staff, Sheriff's and Fire personnel. Commissioners are playing a vital role in examining ways to promote justice and equity in policing as mentioned in the introduction of this staff report. In addition, the City continues its relationship with the Maple Counseling Center for counseling services for victims of crime or disaster.

Anti-Violence Project

Through its participation with various violence prevention agencies, the City continues to be one of the leading municipalities with regard to advocating for improved services for survivors of domestic violence and those affected by hate crime, hate incidents, and other family violence issues. The Public Safety Department continues to work with the Los Angeles LGBT Center and other community partner agencies that provide domestic violence counseling services. Staff meets on a quarterly basis with the Los Angeles County Human Relations Commission Network Against Hate Crimes Committee. Additionally, staff arranges presentations from the Human Relations Commission when requested by Commissions or Advisory Boards. Staff also coordinated the addition of the Transgender Resource Guide to the City of West Hollywood Website for additional information for the Transgender Community.

Emergency Management

The Public Safety Department is responsible for ensuring that the City is prepared to respond to and recover from a disaster. This includes collaborating with internal staff and external agencies on emergencies and planned major events. With the onset of the COVID-19 public health pandemic, staff have been coordinating West Hollywood Emergency Operations Center functions, required reporting to the Los Angeles County Office of Emergency Management and State Office of Emergency Services, and communications with the Los Angeles County Departments of Public Health, Health Services, Sheriff, and Fire. In addition, staff responded to and provided resources for the George Floyd Protests throughout May and June.

Public Safety staff continued to collaborate with other Disaster Management Area A cities (Santa Monica, Beverly Hills, and Culver City) on shared projects, including hosting the annual Disaster Management Area A Joint Powers Agreement meeting. The Disaster Management Area A cities utilized the Bridge4PS app to communicate key pandemic related information. Finally, staff continues participation in the U.S. Department of Homeland Security (DHS) Mobility

Acceleration Coalition (MAC) which supports the adoption of interoperable mobile data systems as public safety across the nation increases its use of mobile broadband technology. Staff worked with Mobility 4 Public Safety to develop the City of West Hollywood Emergency Services: Mobility Communications Plan. This plan will serve as a solid foundation for continuing to coordinate the adoption of advanced mobile technologies in a manner that supports seamless information sharing with our contracted emergency services providers and neighboring jurisdictions.

Russian Community Outreach

The City's Russian Community Outreach Coordinator addresses ongoing issues for the Russian speaking community. This includes safety, homelessness, domestic violence, neighbor disputes, elder abuse, human trafficking, housing, and translation needs. In collaboration with the Russian Advisory Board, staff coordinates educational seminars for Russian speaking businesses and residents to address various issues as well as offering Mature Driver courses. Staff also coordinates many Russian speaking cultural events for the community and assists various community groups with cultural grant applications and events. Due to COVID-19 pandemic, staff coordinated a number of virtual events.

The City's Russian Community Outreach Coordinator collaborates with staff in other departments on many projects, such as cultural and arts programs, a community Internet portal, and Dispute Resolution Services which provide the Russian speaking community effective and accessible conflict resolution services in its native language. As part of the City's Aging in Place initiative, staff provides senior safety and emergency preparedness presentations for elderly people living with access and functional needs. Staff collaborates with the FBI's community outreach office on Cyber Security presentation for seniors. Staff is also working with various businesses and non-profit organizations on providing services to senior citizens in the comfort of their homes or at convenient locations convenient to the residents. Volunteers from the Russian language library assist seniors with delivering books. Staff assisted the City's Complete Count Committee (CCC), which had partnered with the U.S. Census to develop strategies for a complete count. Lastly, staff is working with the Russian Advisory Board and Community on creation of a virtual archive of the Russian speaking community.

APPENDIX 4 – Code Compliance Division

The Code Compliance Division (Division) continues to address quality of life issues proactively and in response to resident concerns. It is the goal of the Division to create a safer and cleaner community, provide prompt, courteous and professional service, and gain voluntary compliance by means of educating and encouraging responsible property and business ownership.

Dedicated Code Enforcement Officers are assigned to specific areas of the City and work in conjunction with other agencies (Sheriff's Department, Fire Department, Animal Control, Health Department, Alcoholic Beverage Control etc.) to uphold and maintain the City's high neighborhood livability standards. Since March of 2020, Code Compliance expanded its hours of operation in the field to provide late evening coverage seven days a week with the following schedule:

- Monday through Wednesday, 7 a.m. to 12 a.m.
- Thursday through Sunday, 7 a.m. to 3 a.m.

The majority of the issues that Code Compliance addresses are related to noise, property maintenance/vacant properties, public right-of-way, environmental, animals, construction, and vacation rentals. These topics heavily affect the quality of life that West Hollywood residents enjoy. In addition, resident concerns and proactive inspections have shifted in type due to COVID-19 and since the Los Angeles County "Safer at Home" Order was first implemented in March of this year and revised to "Safer at Work and in the Community" on July 18.

The following information reflects the total number of service requests, code enforcement cases, and administrative citations processed in the Division from January 1 through June 30 of 2020:

Resident Service Requests

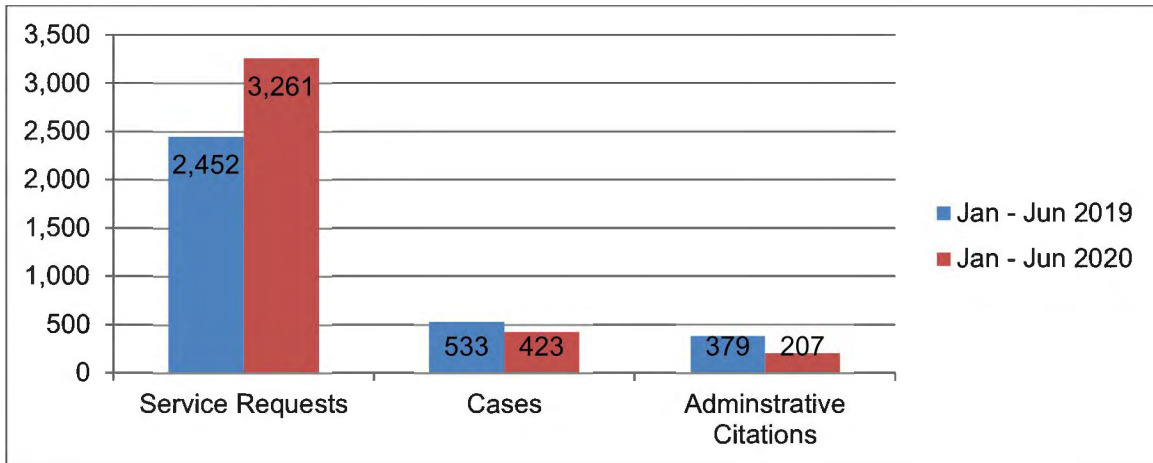
3,261 requests were processed. This represents a 33% increase in request volume, when compared to the same time-frame in 2019.

Code Enforcement Cases

423 code enforcement cases were opened as a result of the service requests processed. This represents a 21% decrease in case volume, when compared to the same time-frame in 2019.

Administrative Citations

207 administrative citations issued. This represents 45% decrease in the amount of citations issued, when compared to the same time-frame in 2019.



Noise

The following information reflects the specific types of noise service requests processed by the Division from January 1 through June 30 of this year:

Animal Noise

89 animal noise requests were processed. This represents a 17% decrease in request volume, when compared to the same time-frame in 2019.

Gas Leaf Blower

186 gas leaf blower requests were processed. This represents a 114% increase in request volume, when compared to the same time-frame in 2019.

Construction Noise

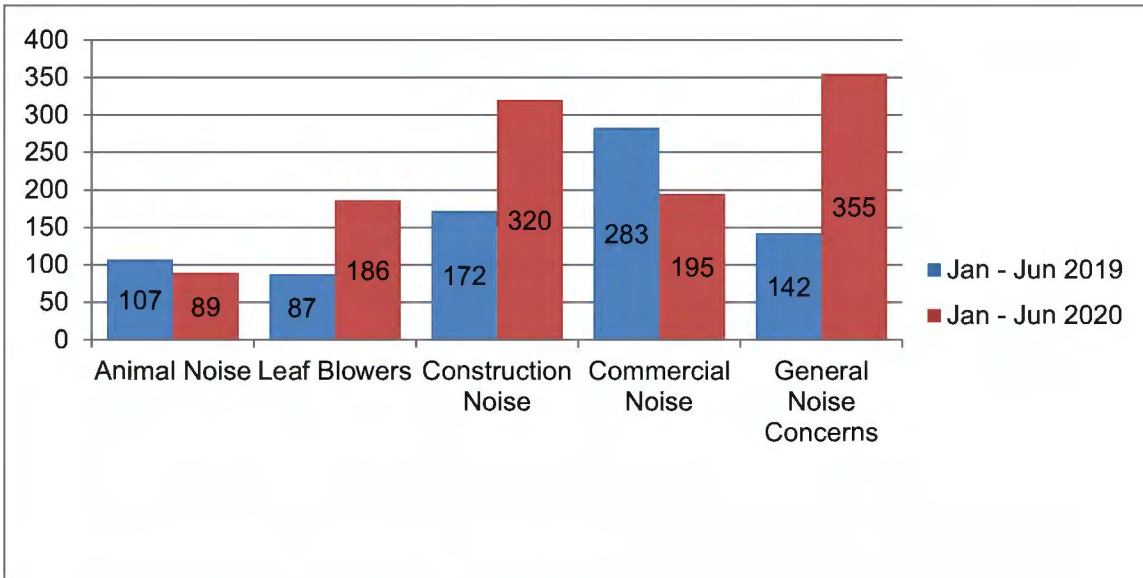
320 construction noise requests were processed. This represents a 86% increase in request volume, when compared to the same time-frame in 2019.

Commercial Noise (Bars, Nightclubs, and Restaurants)

195 commercial noise requests were processed. This represents a 31% decrease in request volume, when compared to the same time-frame in 2019.

General Noise Concerns (Loud Parties, Radios, and Car Alarms)

355 general noise requests were processed. This represents a 150% increase in request volume, when compared to the same time-frame in 2019.



Property Maintenance/Vacant Property

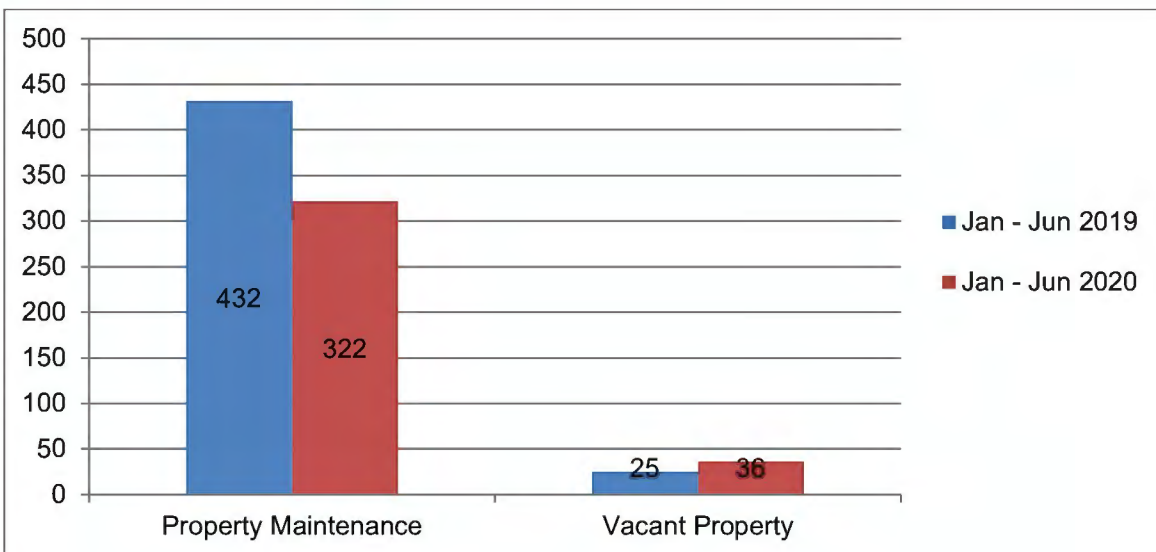
The following information reflects the number of property maintenance and vacant property service requests processed by the Division from January 1 through June 30 of this year:

Property Maintenance (Exterior Paint, Landscape, and Defective Structure)

322 property maintenance requests were processed. This represents a 25% decrease in request volume, when compared to the same time-frame in 2019.

Vacant Property

36 vacant property requests were processed. This represents a 44% increase in request volume, when compared to the same time-frame in 2019.



Public Right-of-Way

The following information reflects a breakdown of the specific types of public right-of-way (sidewalk, parkway, alley, or street) service requests processed by the Division from January 1 through June 30 of this year:

Shared Mobility Devices (eScooters)

41 shared mobility device requests were processed. This represents a 87% decrease in request volume, when compared to the same time-frame in 2019.

Signage

16 sign in public right-of-way requests were processed. This represents a 36% decrease in request volume, when compared to the same time-frame in 2019.

Scavenging

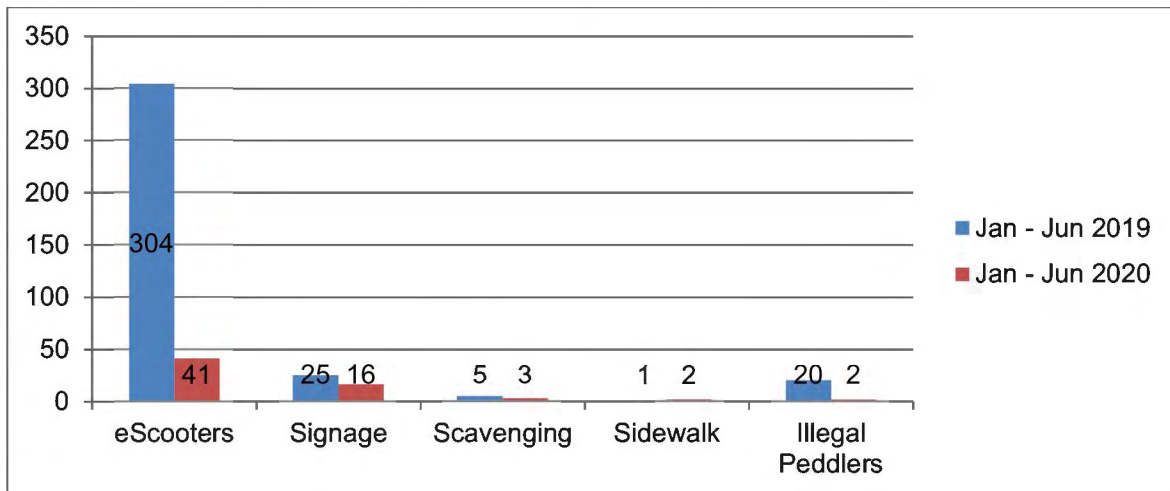
Three scavenging requests were processed. This represents a 40% decrease in request volume, when compared to the same time-frame in 2019.

Sidewalk/Parkway Issues (Tripping Hazards and Parkway Landscape)

Two sidewalk/parkway requests were processed. This represents a 100% increase in request volume, when compared to the same time-frame in 2019.

Illegal Peddlers (Street Vendors or Motorized Food Trucks)

Two illegal peddler requests were processed. This represents a 90% decrease in request volume, when compared to the same time-frame in 2019.



Environmental

The following information reflects a breakdown of the specific types of environmental service requests processed by the Division from January 1 through June 30 of this year:

Trash Cans Left Out

63 trash can left out requests were processed. This represents a 55% decrease in request volume, when compared to the same time-frame in 2019.

Sewer Problems

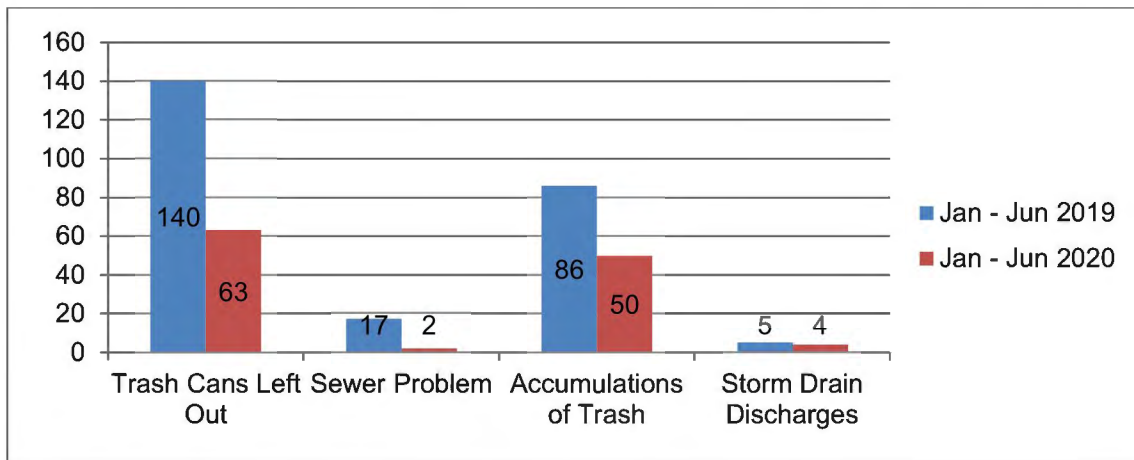
Two sewer problem requests were processed. This represents a 88% decrease in request volume, when compared to the same time-frame in 2019.

Accumulations of Trash

50 accumulations of trash requests were processed. This represents a 42% decrease in request volume, when compared to the same time-frame in 2019.

Storm Drain Discharges

Four storm drain discharge requests were processed. This represents a 20% decrease in request volume, when compared to the same time-frame in 2019.



Animals

The following information reflects a breakdown of the specific types of animal service requests processed by the Division from January 1 through June 30 of this year:

Dogs Off-Leash

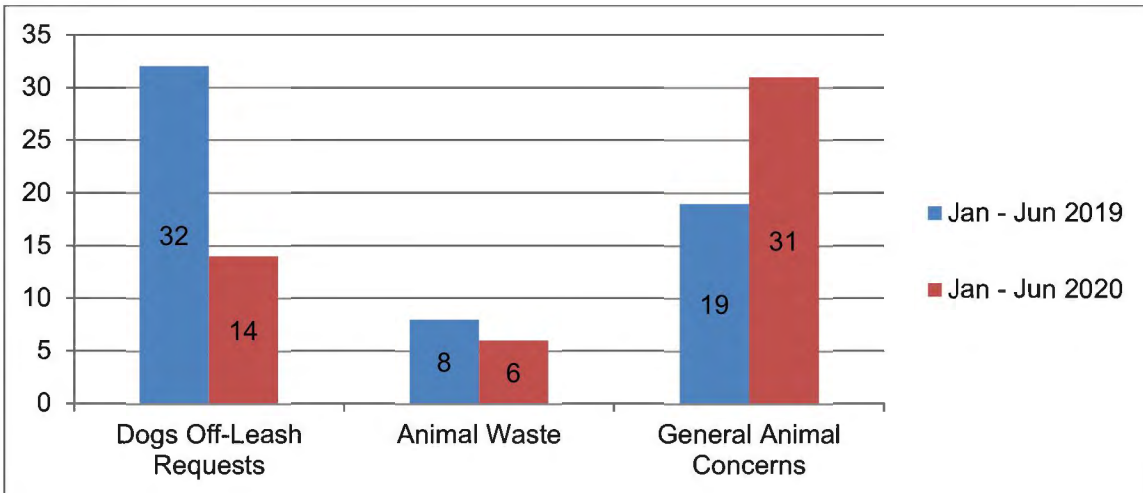
14 dogs off-leash requests were processed. This represents a 56% decrease in request volume, when compared to the same time-frame in 2019.

Animal Waste

6 animal waste requests were processed. This represents a 25% decrease in request volume, when compared to the same time-frame in 2019.

General Animal Concerns

31 general animal concern requests were processed. This represents a 63% increase in request volume, when compared to the same time-frame in 2019.



Construction

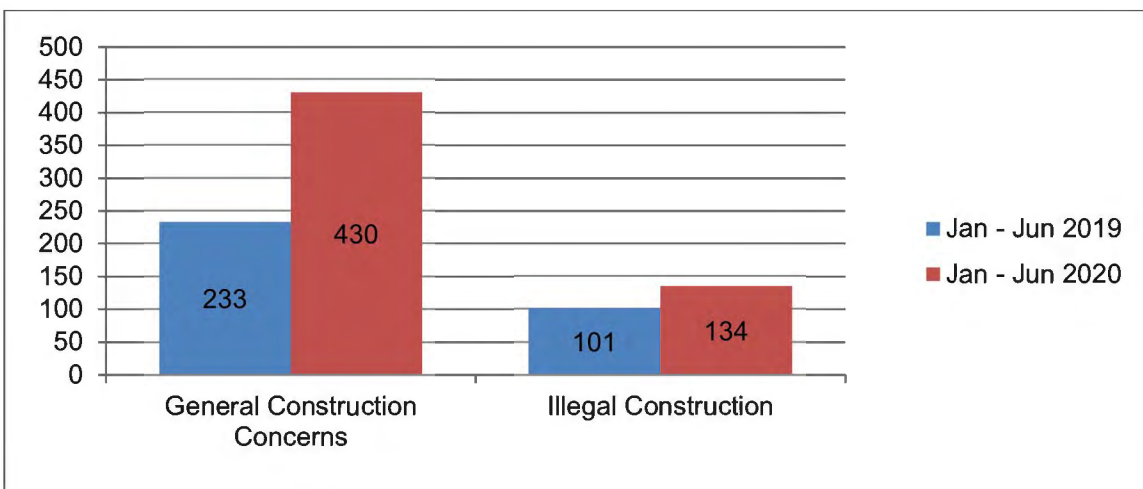
The following information reflects a breakdown of the specific types of construction service requests processed by the Division from January 1 through June 30 of this year:

General Construction Concerns

430 general construction concern requests were processed. This represents a 85% increase in request volume, when compared to the same time-frame in 2019.

Illegal Construction

134 illegal construction requests were processed. This represents a 33% increase in request volume, when compared to the same time-frame in 2019.



Short-Term Rentals

The following information reflects the number of short-term rental service requests, code enforcement cases, and administrative citations processed by the Division from January 1 through June 30 of this year:

Short-Term Rental Requests

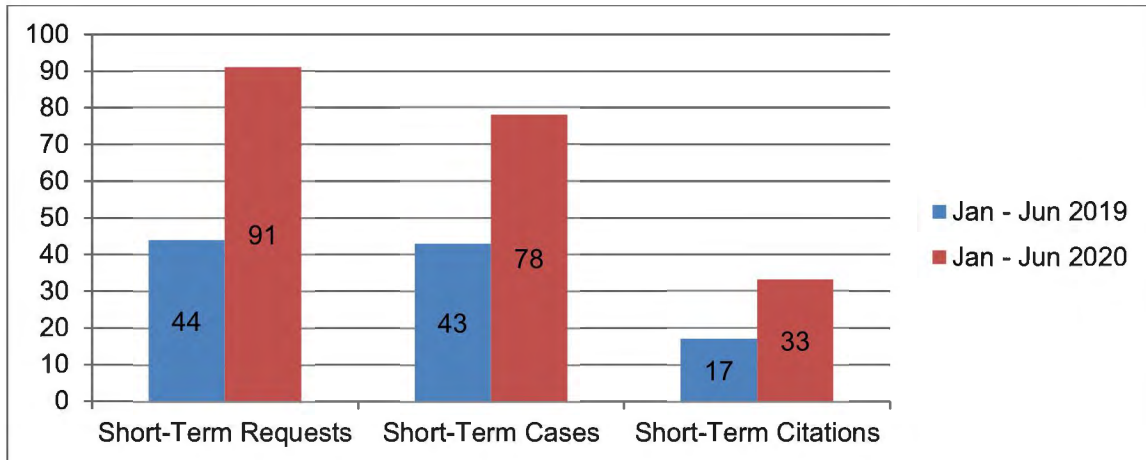
91 short-term rental requests were processed. This represents a 107% increase in request volume, when compared to the same time-frame in 2019.

Short-Term Rental Cases

78 code enforcement cases were created as a result of the service requests processed. This represents a 81% increase in code enforcement cases created, when compared to the same time-frame in 2019.

Administrative Citations

33 administrative citations were issued to address noncompliant code enforcement cases. This represents a 94% increase in the amount of administrative citations issued, when compared to the same time-frame in 2019.



COVID-19 Health Order

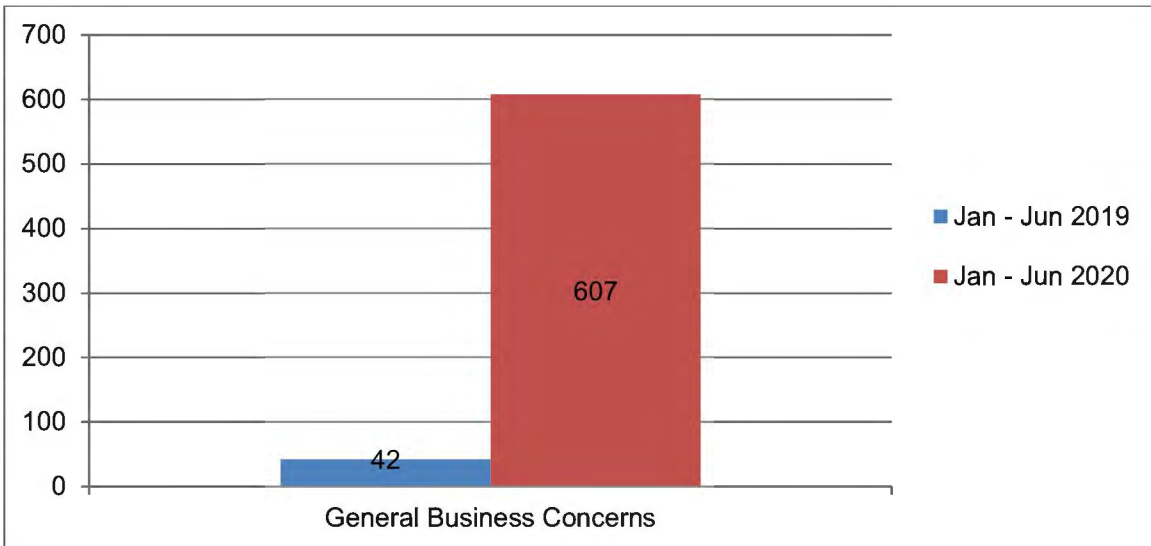
Since the adoption of an urgency ordinance in June that added County Health Orders to the administrative citation process as an alternative compliance measure to prevent the spread of COVID-19, Code Enforcement staff has performed consistent educational outreach in the field to businesses and construction sites, presented to the West Hollywood Chamber of Commerce on multiple occasions, conducted individual trainings to businesses at their request, and added additional resources in the field dedicated to focused weekend enforcement.

The following information reflects the total number of Notices of Violation and Administrative Citations issued for Health Order violations by the Division from for the entire month of June and general business concern requests processed from January 1 through June 30 of this year:



General Business Concerns

607 general business concern requests were processed. This represents a 1,345% increase in requests processed, when compared to the same time-frame in 2019.



Late Evening Enforcement (Seven Days a Week)

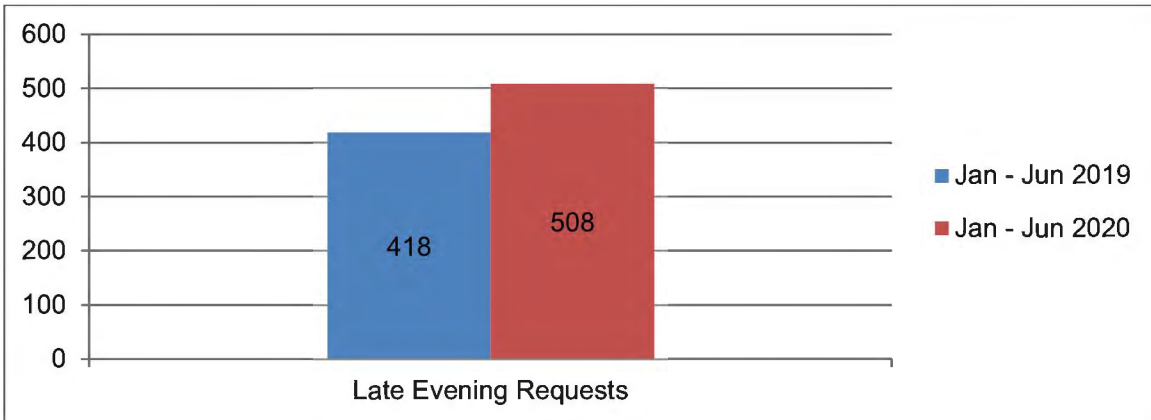
Code Enforcement Officers are dedicated solely to evenings and work until 12 a.m., Monday through Wednesday, and until 3 a.m., Thursday through Sunday. These Officers are tasked with monitoring and responding to complaints received about businesses that operate primarily in the evenings and on the weekends as well as loud party calls and unpermitted construction. This has enabled the City to respond to constituent complaints quickly, and has reduced some of the burden that is placed on the Sheriff's Department.

Addressing the operations of valet companies in the evening is a priority for Code Compliance. Regular site inspections are conducted of valet operators to ensure that they are following their approved route plans, their drivers are licensed to drive, and are not operating in a manner that would endanger the public or would otherwise create unnecessary disturbances to the neighborhood-at-large.

The following information reflects the number of late evening requests and code enforcement cases processed by the Division from January 1 through June 30 of this year:

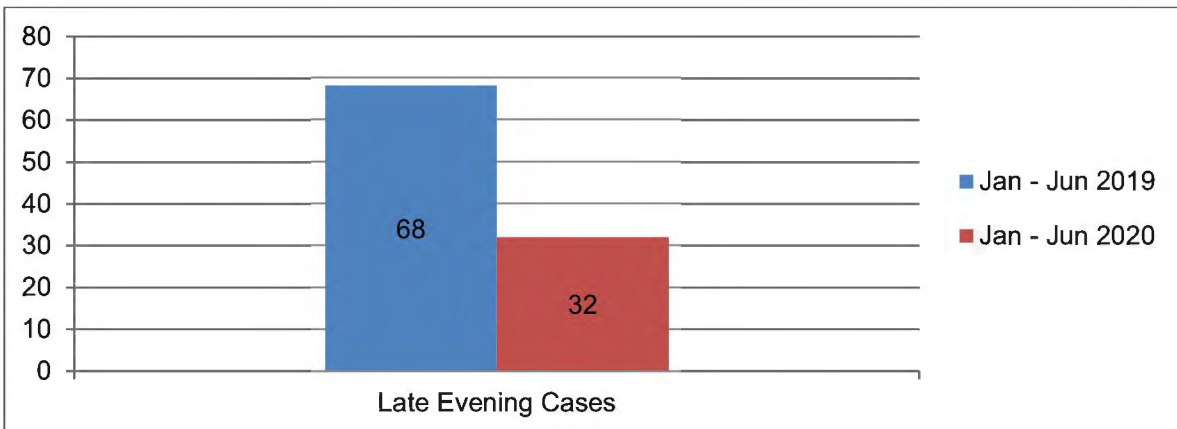
Late Evening Requests

508 late evening requests were processed. This represents a 22% increase in requests processed, when compared to the same time-frame in 2019.



Late Evening Code Enforcement Cases

32 late evening code enforcement cases were processed. This represents a 53% decrease in code enforcement cases processed, when compared to the same time-frame in 2019.



Business Licensing

The Code Compliance Division also administers the Business Licensing program, as well as the issuance of various permits. As of September 24 of this year, there are 682 active regulatory business licenses. This number fluctuates day-to-day based on the number of new incoming businesses. The following information reflects a breakdown on the number of licenses and permits processed by the Division from January 1 through June 30 of this year:

New Business Licenses

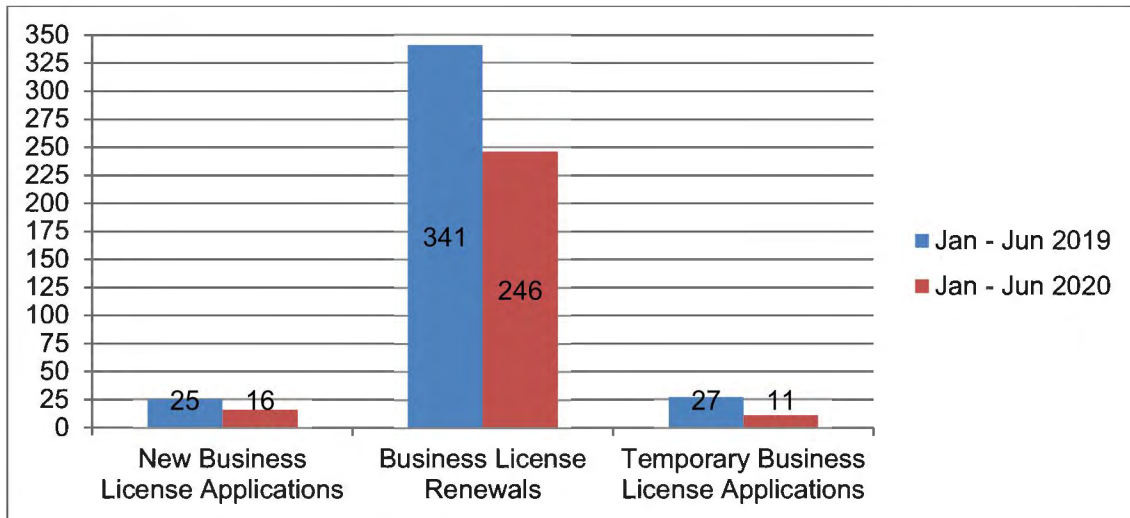
16 new regulatory business licenses processed. This represents a 52% decrease in the amount of business licenses processed, when compared to the same time-frame in 2019.

Business License Renewals

246 business license renewals processed. This represents a 35% decrease in the amount of renewal business licenses processed, when compared to the same time-frame in 2019.

Temporary Business Licenses

11 new temporary business licenses processed. This represents a 59% decrease in temporary business licenses processed, when compared to the same time-frame in 2019.



Outdoor Dining Encroachment Permit Renewals

57 outdoor dining encroachment permit renewals were processed. This represents a 8% decrease in outdoor dining permit renewals processed, when compared to the same time-frame in 2019.

Valet Parking Meter Encroachment Permit Renewals

38 valet parking meter encroachment permit renewals were processed. This represents a 10% decrease in valet parking meter permit renewals processed, when compared to the same time-frame in 2019.

Valet Parking Sign Encroachment Permit Renewals

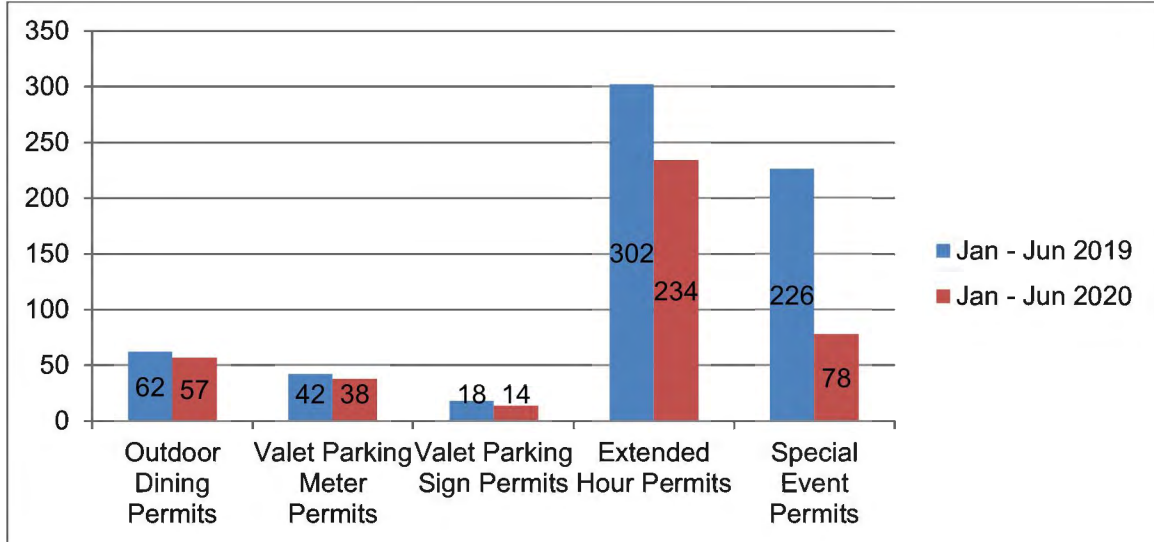
14 valet parking sign encroachment permit renewals were processed. This represents a 22% decrease in valet parking sign permit renewals processed, when compared to the same time-frame in 2019.

Extended Hour Permits

234 extended hour permits processed. This represents a 23% decrease in the amount of extended hours permits processed, when compared to the same time-frame in 2019.

Special Event Permits

78 extended hour permits were processed. This represents a 65% decrease in extended hour permits processed, when compared to the same time-frame in 2019.



APPENDIX 5 – Block by Block Security Ambassadors

Block by Block Security Ambassadors provide a high level of customer service for all who live, work in, or visit West Hollywood. Deploying Security Ambassadors along commercial and adjacent residential streets has had a positive impact on safety and neighborhood livability. Security Ambassadors provide a highly visible uniformed presence at the street level to serve as a visual deterrent, to report unwanted activity, to challenge low level quality of life crimes, and to work in collaboration with the West Hollywood Sheriff's Station. Park Ambassadors also are stationed with kiosks at Plummer Park to monitor the safety and cleanliness of the restroom facilities.

The following chart shows their activities from January – June 2020:

