

APPROVED
YB 3/16/20

CITY COUNCIL
UNFINISHED BUSINESS

MARCH 16, 2020

SUBJECT: PUBLIC SAFETY UPDATE

INITIATED BY: PUBLIC SAFETY DEPARTMENT

(Kristin Cook, Public Safety Director) KC
(Captain Ed Ramirez, LA County Sheriff's Department)
(Acting Assistant Chief Mike Brown, LA County Fire Department)

CITY MANAGER'S DEPARTMENT

(Janet Jimenez, Assistant to the City Manager) JJ

CODE COMPLIANCE DIVISION

(Danny Rivas, Code Compliance Manager)

HUMAN SERVICES & RENT STABILIZATION DEPARTMENT

(Corri Planck, Strategic Initiatives Manager)
(David Giugni, Social Services Manager)

STATEMENT ON THE SUBJECT:

The City Council will receive an update on public safety activities and provide additional direction to staff.

RECOMMENDATIONS:

- 1) The City Council will receive an update on public safety activities and provide additional direction to staff regarding public safety priorities such as crime prevention, resources to address homelessness, park safety, and neighborhood livability.
- 2) Receive an update on Plummer Park security enhancements.

BACKGROUND / ANALYSIS:

Crime Statistics: July – December 2019

The City continues to be a very safe place to live, visit, and work. While West Hollywood's population is approximately 35,000, its daily population typically more than doubles with the number of people who work and play here. For a city that is only 1.9 square miles, West Hollywood is home to a large number of entertainment oriented businesses such as restaurants, lounges, bars and nightclubs; there are over 200. Additionally, West

Hollywood is home to a number of large-scale special events that bring hundreds of thousands of visitors at a time into the city, such as LA Pride and Halloween Carnaval.

The West Hollywood Sheriff's Station remains committed to collaborating with City officials, residents, and businesses to resolve community concerns. Sheriff's personnel have continued to focus their efforts on neighborhood patrols and maintaining the quality of life for the community.

Eastside / Plummer Park Security Enhancements

Park safety has been a top priority for the past few months, and the Sheriff's Captain has continued to increase patrols of the City's parks and surrounding neighborhoods. In addition, security enhancements were made to Plummer Park which include facility improvements, tree and shrubbery trimming, and the addition of Security Ambassador Restroom Attendants. The additional resources added at the beginning of the fiscal year (July 1, 2019) and the new Security Ambassador Restroom Attendants have improved both the safety and the overall experience at Plummer Park.

At this time, staff recommends continuing the investment into physical improvements to facilities as well as the Security Ambassadors' physical location in the park in lieu of opening a fixed "Safety Center" location across the street at 7362 Santa Monica Boulevard. Staff will continue to evaluate this option with the Public Safety Commission and to monitor the progress in all City parks.

Sheriff's personnel, Public Safety staff, and the Public Safety Commission regularly examine crime statistics in order to identify problem areas and adjust resource deployment as appropriate. The Station has continued to utilize both bicycle and foot patrols to supplement traditional vehicle patrols.

Part 1 Crime decreased (-19%) for July through December 2019 versus July through December 2018. Arson (-56%) saw the biggest decrease, but Vehicle Burglaries (-21%), which had 80 fewer incidents, and Petty Theft (-37%) with 153 fewer incidents, were the primary factors in the (-19%) decrease in Part 1 Crimes. Although Armed Robberies decreased (-17%), Strong Arm Robberies increased significantly (+45%). Strong Arm Estes Robberies (15 incidents) and street robberies with victims walking home at late hours were targets. It should be noted that Larceny / Theft, which includes Grand Theft, Petty Theft, and Vehicle Burglary, accounts for 67% of all Part 1 Crime in West Hollywood.

Efforts to Address Homelessness

The addition of the Mental Evaluation Team (MET) Deputy and Department of Mental Health Clinician has been extremely valuable to the City. The MET team has been able

to successfully diffuse many situations and convince some individuals to enter treatment. Common charges are possession of a controlled substance, under the influence of a controlled substance, shoplifting, trespassing, and battery. Possession of a controlled substance is by far the most common charge.

Although reducing Part I Crime is a priority for the station, personnel also remain committed to addressing various quality of life issues. The continuance of the east end foot patrol, park patrol, and west end foot patrol focusing on bars and restaurants suppressing phone & wallet thefts has greatly improved law enforcement presence throughout West Hollywood, where a number of quality of life concerns have been voiced. These efforts have also improved our ability to contact and provide services to our homeless population who suffer from a variety of mental illnesses. To effectively address these issues, station personnel, including deputies that speak a variety of languages (Spanish, Armenian, Farsi, Portuguese, Lithuania, and German among many others), and the Community Impact Teams (CIT) continue to work together with various City Departments.

In fiscal year 2018-19, the City of West Hollywood contracted with the Los Angeles County Sheriff's Department (LASD) and Los Angeles County Department of Mental Health (DMH) to provide a dedicated West Hollywood Mental Evaluation Team (MET) unit on the weekly daytime shift, Tuesdays through Fridays. The West Hollywood MET is the first city-contracted MET unit in Los Angeles County.

The MET unit brings specialized expertise to the West Hollywood community and enhances the work of the West Hollywood Sheriff's Department to protect and serve the community. The goal of this co-response model is to reduce incidents involving the use of force, reduce hospitalizations, avoid unnecessary incarcerations of people with untreated severe/persistent mental illness and increase connectivity to services.

The MET unit consists of a deputy sheriff and a DMH licensed mental health clinician who is authorized to initiate involuntary acute psychiatric hospitalization, in accordance with the Welfare and Institutions Code (WIC), section 5150 or 5585. MET units provide mental health support, field crisis intervention, and appropriate psychiatric placement when patrol deputies contact community members impacted by mental illness.

As a result of the City's contract for the West Hollywood MET unit, the community benefited from MET's local availability which allowed for rapid response to community members in crisis. Compared to the County average response time of 23 minutes, the MET unit averaged a response arrival time of 5-10 minutes. Additionally, when the MET unit arrived on scene at each incident and patrol deputies had rendered the situation safe, the MET unit relieved an average 2.6 patrol deputies who could then return to patrols and be available to respond to other incidents.

West Hollywood MET's rapid response and local availability led to measurable, positive impact to the community via direct interventions with people experiencing mental health crises and through community education and training. The highlights below exemplify West Hollywood's return on investment in the MET unit and additional examples are provided in detail in Attachment A.

The team responded to 308 calls from West Hollywood Sheriff's patrol deputies and evaluated 171 cases involving a mentally ill person. Of these 171 individuals, 79 adults were involuntarily hospitalized by MET to receive mental health treatment.

The MET unit prevented the use of force in 42 interactions between Sheriff's Deputies and individual community members, and in five incidents at the West Hollywood Sheriff's Station jail where an inmate refused to exit the cell; MET's interventions prevented civilian and deputy injuries which could have led to civil claims, lawsuits, disability leave and associated administrative time to document each incident.

Six West Hollywood constituents with severe and persistent mental health needs were referred to a specialized County-funded intensive case management program to prevent reoccurrence of chronic calls for use of 911-level services.

MET conducted approximately 212 educational trainings and briefings during 2018 and reached a total of 2,218 individuals ranging from students, community members, City staff, law enforcement and/or mental health clinicians connected to West Hollywood.

West Hollywood's MET unit has also quickly become an important and strategic partner in serving West Hollywood's most vulnerable homeless community members. When not on crisis calls, the MET unit proactively engages with anchored homeless community members to build rapport and assess wellbeing. The MET unit coordinates with the City's Strategic Initiatives Division and City-contracted agencies like Step Up on Second, Ascencia, and the Los Angeles LGBT Center to connect people to services when they are ready to participate.

The West Hollywood Sheriff's Station has committed to education and training for all deputies and supervisors through a comprehensive Crisis Intervention Training that gives them additional tools and training to deal with a population that is impacted by mental health and substance abuse issues. The Station has also leveraged County and City resources for its homeless outreach operations. These operations – bringing together the Sheriff's Community Partnership Bureau and the HOST teams, L.A. County Department of Mental Health Services, the MET (Mental Evaluation Team), LAHSA outreach teams, and the City's contracted providers are a focused effort to connect people to services.

Collaboration Between Social Services and Law Enforcement

The Social Services Division continues to work closely with the following Homeless Services, Substance Abuse Treatment Services, Mental Health Services, LGBT Services and HIV/AIDS Services organizations to provide support and resources for the City's homeless community members. These organizations have successfully completed the third and final year of the Social Services contract cycle and have been recommended to continue providing their services in the upcoming 2019-22 contract cycle:

Step Up On Second - The City funds a dedicated West Hollywood Mobile Interdisciplinary Team (MIT) to provide street-based services to chronically homeless, mentally ill community members. The MIT includes a Licensed Clinical Social Worker (LCSW), a Nurse Practitioner (NP), a Licensed Vocational Nurse (LVN), a substance abuse counselor, a peer advocate and a psychiatrist. In 2019, Step Up on Second's MIT successfully assisted 16 West Hollywood community members in securing permanent housing.

The Los Angeles LGBT Center's Mental Health Services - The City funds the Mental Health Clinician outreach position to assist the homeless services outreach teams with critical outreach activities, including crisis intervention, counseling and support services. The primary objective is to connect homeless community members who have mental health challenges with needed services. In 2019, the Mental Health Clinician conducted 269 outreach encounters and completed 108 psycho-social assessments with homeless community members.

The Los Angeles LGBT Center's Transgender Economic Empowerment Project (TEEP) - City funds cover Outreach, Intake and Assessment, Case Management, Training and Technical Assistance, and Case Management for Transgender community members, many of whom are homeless and engaging in sex work. Case Management Services consist of updating legal documents to include name and gender marker change, criminal records expungement, and referrals for other needed legal services provided at The Center. In 2019, 80 Intakes and Assessments had been completed with 74 of those individuals receiving case management services.

The Los Angeles LGBT Center's Youth Services - City funding supports Outreach, Intake and Assessment, and Shelter, (both emergency and transitional). In 2019, The Center's Outreach staff had provided 1,599 Contacts to homeless youth; 182 Intakes and Assessments were completed; and 30 new, unduplicated youth received shelter for a total of 3,076 bednights.

Ascencia — City funding provides a dedicated street outreach team and access to up to ten shelter beds. In 2019, Ascencia provided 2,397 shelter bed nights to 44 homeless community members.

AIDS Project Los Angeles (APLA) – The HIV Specialist accompanies the City's contracted street outreach teams in engaging homeless community members living with or at-risk for HIV. In addition, the Specialist participates in the Homeless Initiative Outreach program at the West Hollywood Library. In 2019, the HIV Specialist had conducted outreach to 236 community members and successfully completed 34 Intakes and Assessments.

The 2019 Homeless Demographic Survey indicated an increase of problematic drug and alcohol use. In 2019, there was an increase in problematic drug use from 30% in 2018 to 35.29%. Problematic alcohol use also demonstrated an increase from 18.33% in 2018 to 32.35% in 2019. Safe Refuge recently completed their contract cycle in September 2019. Along with current contract, Tarzana Treatment Center, both agencies had regularly conducted outreach throughout 2019 with the Homeless Services organizations and participated in the Homeless Initiative Outreach program at the Library.

Additionally, the 2019 Homeless Demographic Survey also demonstrated a significant increase in the numbers of the City's homeless community members living with HIV from 8.33% in 2018 to 27.94%. Among homeless community members living with HIV, 27.77% are transgender. In response to better serve the needs of homeless transgender community members living with HIV, the City began a contract with TransLatin@ Coalition in October 2019. TransLatin@ Coalition provides Outreach and Engagement; Intake; Peer Case Management; and Linkage to Medical, Mental Health, Substance Abuse Treatment to transgender and non-binary community members experiencing homelessness.

Sheriff's station personnel actively participate in the quarterly Homeless Collaborative meetings with City staff and social services providers. One benefit of these meetings is a partnership between the Community Impact Team members and the City's contracted social services providers.

Finally, homeless individuals can obtain TAP cards and other emergency outreach supplies at the West Hollywood Sheriff's Station. These supplies are provided on an on-going basis to the Sheriff's by the Social Services and Strategic Initiatives Divisions.

Neighborhood Livability and Code Compliance

Public Safety personnel continue to promote neighborhood livability and address the various quality of life issues that regularly impact the West Hollywood community, including impacts from noise, speeding, and commercial operations as well as vacant properties, anti-scavenging, dogs off leash, illegal pet waste disposal, and illegal vendors. Staff and Sheriff personnel continue to work with the Public Safety Commission on public safety education, including utilizing social media and hosting "Coffee with the COPPS".

Community Impact Team (CIT) Deputies and Code Compliance staff are proactive in addressing the impacts from entertainment establishments and special events. The Code Compliance Division works with businesses and property owners in order to protect public health and safety and maintain the City's unique urban balance with emphasis on neighborhood livability. By means of information, education, and the Administrative Remedies program, Code Compliance staff enforces the City's Municipal Code. The Division also oversees Animal Care and Control contract services and administers the City's regulatory Business License Program. CIT Deputies and the Alcohol and Tobacco Liaison Officer work with staff at nighttime establishments to prevent alcohol related incidents and have increased criminal enforcement of various neighborhood concerns, including drinking in public, criminal transient issues, and various nuisance issues. The Sheriff's Department and Code Compliance personnel also work with the Alcoholic Beverage Control to educate businesses and work collaboratively on alcohol related issues. On a nightly basis, they actively patrol bars, nightclubs, and hotels.

Emergency Management and Major Special Events

An interdisciplinary team headed by Event and Film Services and Public Safety staff regularly meets to plan, manage, and evaluate all major special events in West Hollywood. Participating agencies include the following:

- Fire Operations
- Fire Prevention
- Fire EMS
- Fire Command and Control Division
- Fire Training Services Section
- Fire Joint Hazard Assessment Team
- Sheriff's Emergency Operations Bureau and Joint Regional Information Center
- Sheriff's Special Enforcement Bureau
- Sheriff's Arson and Explosives Unit
- County Department of Health Services Emergency Medical Services Agency and Medical Alert Center
- County Department of Public Health
- Area hospital personnel, including Cedars Sinai

Threat assessments are conducted by Sheriff's intelligence experts on each event, and recommendations to improve security are implemented. Event Action Plans are written by staff and public safety personnel, and the Incident Command System is followed. The multidisciplinary team also coordinates the use of the medical care centers, which allows

medical professionals to treat patients on site when possible and avoids transporting patients to area hospitals when unnecessary.

After the success with the Mobility Acceleration Coalition (MAC) 2019 Los Angeles Marathon mobility deployment and the 2019 LA Pride mobility deployment, West Hollywood and LA County leaders requested to continue the use of the improved operational communications tools for CicLAVia and Halloween related activities. Mobility 4 Public Safety (M4PS), lead contractor for the MAC, worked with City and County command personnel to address communications challenges customized a mobility deployment to support West Hollywood's major events. The City will continue its interoperable communications partnership with the Homeland Security Advisory Council (HSAC) and the Mobility4 Public Safety (M4PS) team for special events in 2020 which require substantially more resources to maintain safe operations for attendees and the surrounding community.

M4PS will continue to coordinate the technology deployment with the HSAC to provide an improved Command Post experience and will meet the following requirements:

- Provide a Messaging App – Bridge4PS
- Automate Tracking of Patient Contacts
- Improve Collaboration & Information Sharing
- Maintain Accurate Occupancy Counts for Ticketed Events (LA Pride 2020)
- Report Bed Availability in the Medical Care Centers
- Track Mobile Resources to Improve Efficiency of Dispatching

Participating agencies beyond the City of West Hollywood and LA Pride include the Los Angeles County Fire Department (LACoFD) and Los Angeles County Sheriff's Department (LASD). The mobility deployment for LA Pride, CicLAVia, and Halloween demonstrated the strong partnership among the City, LACoFD, LASD, and event producers and was a significant step forward for the City, the County, and the greater Los Angeles region for the adoption of interoperable mobility technologies. The lessons learned will serve as a strong baseline for incorporating these technologies into future events and other public safety operations.

CONFORMANCE WITH VISION 2020 AND THE GOALS OF THE WEST HOLLYWOOD GENERAL PLAN:

This item is consistent with the Primary Strategic Goal(s) (PSG) and/or Ongoing Strategic Program(s) (OSP) of:

- PSG-1: Maintain the City's Unique Urban Balance with Emphasis on Residential Neighborhood Livability.
- OSP-7: Collaborative Public Safety.

In addition, this item is compliant with the following goal(s) of the West Hollywood General Plan:

- SN-6: Maintain adequate levels of law enforcement, fire protection and emergency medical services.
- SN-7: Utilize law enforcement, fire protection and emergency medical services in a proactive and preventative way.
- SN-8: Provide public safety services in a manner that reflects and is sensitive to the characteristics and needs of the West Hollywood community.

EVALUATION PROCESSES:

Staff will continue to work with the community and the Public Safety Commission to evaluate and make policy recommendations to City Council regarding public safety resources.

ENVIRONMENTAL SUSTAINABILITY AND HEALTH:

City staff will work with the County of Los Angeles and relevant vendors to ensure that resources procured are environmentally friendly whenever possible.

COMMUNITY ENGAGEMENT:

The Public Safety Commission meets monthly and provides the community an opportunity to provide input on public safety related services.

OFFICE OF PRIMARY RESPONSIBILITY:

PUBLIC SAFETY DEPARTMENT / PUBLIC SAFETY - ADMINISTRATION

FISCAL IMPACT:

None.

ATTACHMENT:

ATTACHMENT A – APPENDIX

APPENDIX 1A – Sheriff’s Station Overview

APPENDIX 1B – Community Impact Team (CIT)

APPENDIX 1C – Detective Bureau

APPENDIX 1D – Traffic Division

APPENDIX 1E – Youth Programs

APPENDIX 1F – Narcotics Bureau

APPENDIX 1G – Volunteers

APPENDIX 2 – Los Angeles County Fire Department

APPENDIX 3 – Public Safety Department and Public Safety Commission

APPENDIX 4 – Code Compliance Division

APPENDIX 5 – Block By Block Security Ambassadors

APPENDIX 1A - Sheriff's Station Overview

West Hollywood Sheriff's Station

West Hollywood remains a very safe place to live, work and visit. The station remains dedicated to its goal of providing the City with efficient and effective law enforcement services on every level. As always, each person at the West Hollywood Station appreciates the strong partnership with City staff. The Community Impact Team and other station personnel make frequent efforts to speak with the West Hollywood community regarding habits that reduce the likelihood of becoming crime victims. Furthermore, the Station has increased its social media involvement as a means of reaching out to the public and providing valuable information. Sheriff's personnel plan to continue to improve upon these efforts to build public trust and to best serve the various communities of West Hollywood.

Part 1 Crime decreased (-19%) for July through December 2019 versus July through December 2018. Arson (-56%) saw the biggest decrease, but Vehicle Burglaries (-21%), which had 80 fewer incidents, and Petty Theft (-37%) with 153 fewer incidents, were the primary factors in the -19% decrease in Part 1 Crimes. Although Armed Robberies decreased (-17%), Strong Arm Robberies increased significantly (+45%). Strong Arm Estes Robberies (15 incidents) and street robberies with victims walking home at late hours were targets. It should be noted that Larceny / Theft, which includes Grand Theft, Petty Theft, and Vehicle Burglary, accounts for 67% of all Part 1 Crime in West Hollywood.

In the West District, there was an (-18%) decrease in Part 1 Crimes. Vehicle Burglary (-22%) showed improvement and the arrest of several criminals from Northern California specializing in vehicle burglary by West Hollywood deputies and surrounding agencies were an important factor in the reduction. Theft of cell phones and wallets from nightclubs continue to be a problem. The West District, with 560 Part 1 Crimes, accounted for 54% of all Part 1 Crime in the City.

The City Center remained static, although Strong Arm Robbery (+113%) and Grand Theft Auto (+89%) increased significantly. With 237 Part 1 Crimes, the City Center accounted for 22% of all Part 1 Crime in the City.

In the East District, Part 1 Crime decreased (-32%) when compared to the same time period in 2018. Every crime category except Aggravated Assault (+36%) saw large reductions and this continues a trend of the last two years of serious declines in Part 1 Crime in the East District. In terms of overall citywide crime, the East District accounts for 24% of all Part 1 Crime.

From July through December 2019, 199 homeless persons were arrested. These figures refer only to individuals arrested and do not take into account that many transients were arrested multiple times during this time frame.

Although reducing Part I Crime is a priority for the station, personnel also remain committed to addressing various quality of life issues. The continuance of the east end foot patrol, park patrol, and west end foot patrol focusing on bars and restaurants suppressing phone & wallet thefts has greatly improved law enforcement presence throughout West Hollywood, where a number of quality of life concerns have been voiced. These efforts have also improved our ability to contact and provide services to our homeless population who suffer from a variety of mental illnesses. To effectively address these issues, station personnel, including deputies that speak a variety of languages (Spanish, Armenian, Farsi, Portuguese, Lithuania, and German among many others), and the Community Impact Teams (CIT) continue to work together with various City Departments.

Due to the recent increase in vehicle burglaries, members from the Operations staff and Detective Bureau met with Los Angeles Police Department and Beverly Hills Police Department detectives in an effort to collaborate and coordinate our efforts in combating the crimes of burglaries from vehicles.

Additionally, several vehicle burglary saturations and undercover operations were conducted throughout the months of August and December. We currently are utilizing plain clothes detectives in concert with crime suppression units to work in the west end clubs & restaurant to reduce theft of cellphones & wallets of bar patrons.

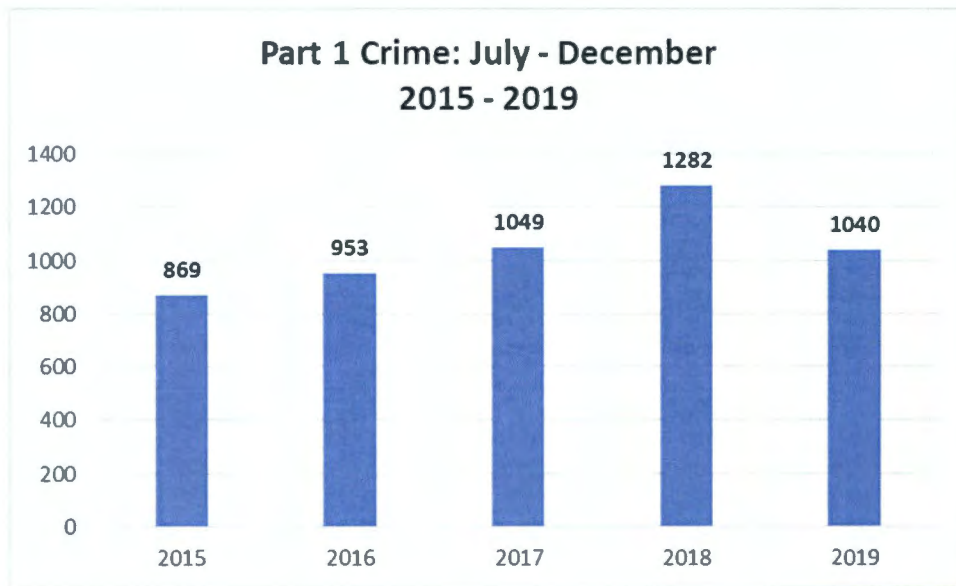
On July 01, 2018, a station Mental Evaluation Team was formed with one deputy and a clinician from the Department of Mental Health. They continue to be a valuable resource to the station and the community and are utilized throughout the day responding to calls of mentally ill citizens.

In addition, personnel have formed relationships with members of private organizations that are focused on providing necessary resources for our growing homeless population. On a day to day basis, the Station's ability to quickly respond to and handle the myriad of quality of life issues is greatly enhanced through the efforts of this partnership.

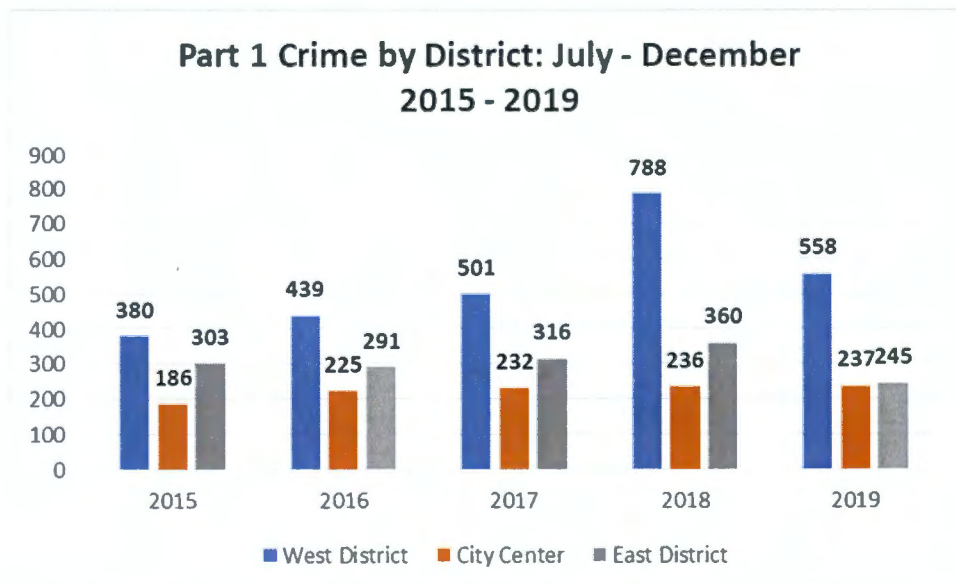
The following pages summarize crime statistics and station activity primarily for July through December of 2019.

Part 1 Crime

The following chart depicts Part 1 Crime for the months of July - December for the last five years. Part 1 Crime includes Homicide, Rape, Assaults, Robbery, Burglary, Theft, and Arson.



The following chart depicts the number of Part 1 Crimes for the months of July - December for the last five years, broken down by district. The three districts are: West District (West of La Cienega), City Center (La Cienega to Fairfax), and East District (East of Fairfax).



Citywide, Part 1 Crime decreased (-22%) when compared to the same time period last year. This increase in overall Part 1 Crime can be attributed to substantial decreases in Larceny / Theft throughout the city.

Part I Crime - Whole City	July - December 2018	July - December 2019	% Change
Homicide	1	0	-100.00%
Rape	20	13	-35.00%
Assault, Aggravated	69	69	0.00%
Robbery Total	67	79	17.91%
-Robbery, Armed	29	24	-17.24%
-Robbery, Strong Arm	38	55	44.74%
Burglary Total	117	117	0.00%
-Burglary, Residence	58	47	-18.97%
-Burglary, Other	59	70	18.64%
Theft Total	959	693	-27.74%
-Grand Theft	175	142	-18.86%
-Vehicle Burglary	375	295	-21.33%
-Locker Burglary	4	4	0.00%
-Petty Theft	405	252	-37.78%
Grand Theft Auto	40	65	62.50%
Arson	9	4	-55.56%
Total	1282	1040	-18.88%

Looking at the three areas of the City separately, Part 1 Crime in the West District decreased (-18%) when comparing July – December 2018 to July – December 2019. Grand Theft Auto (+95%) and Other Burglaries (+48%) to mail rooms and subterranean parking structures continue to be a problem.

Part I Crime - West District	July - December 2018	July - December 2019	% Change
Homicide	1	0	-100.00%
Rape	11	8	-27.27%
Assault, Aggravated	43	36	-16.28%
Robbery Total	27	35	29.63%
-Robbery, Armed	14	12	-14.29%
-Robbery, Strong Arm	13	23	76.92%
Burglary Total	46	55	19.57%
-Burglary, Residence	23	21	-8.70%
-Burglary, Other	23	34	47.83%
Theft Total	534	383	-28.28%
-Grand Theft	109	90	-17.43%
-Vehicle Burglary	230	179	-22.17%
-Locker Burglary	4	4	0.00%
-Petty Theft	191	110	-42.41%
Grand Theft Auto	21	41	95.24%
Arson	3	2	-33.33%
Total	686	560	-18.37%

The City Center had a slight increase in Part 1 Crime when compared to the same time period last year. Total Robberies (+83%) is the most concerning increase, although the total incidents remain low.

Part I Crime - City Center	July - December 2018	July - December 2019	% Change
Homicide	0	0	N/C
Rape	7	3	-57.14%
Assault, Aggravated	15	18	20.00%
Robbery Total	12	22	83.33%
-Robbery, Armed	4	5	25.00%
-Robbery, Strong Arm	8	17	112.50%
Burglary Total	35	32	-8.57%
-Burglary, Residence	17	12	-29.41%
-Burglary, Other	18	20	11.11%
Theft Total	155	143	-7.74%
-Grand Theft	22	31	40.91%
-Vehicle Burglary	64	65	1.56%
-Locker Burglary	0	0	N/C
-Petty Theft	69	47	-31.88%
Grand Theft Auto	9	17	88.89%
Arson	3	2	-33.333%
Total	236	237	0.42%

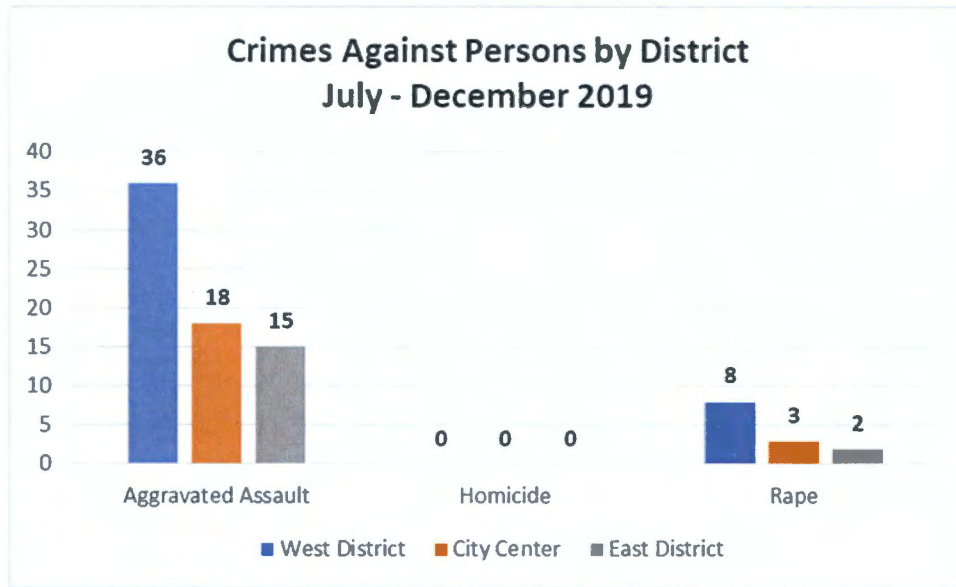
*N/C = not calculable

The East District had an impressive (-32%) decrease in Part 1 Crime when compared to the same time period last year. All categories except Aggravated Assaults showed tremendous improvement.

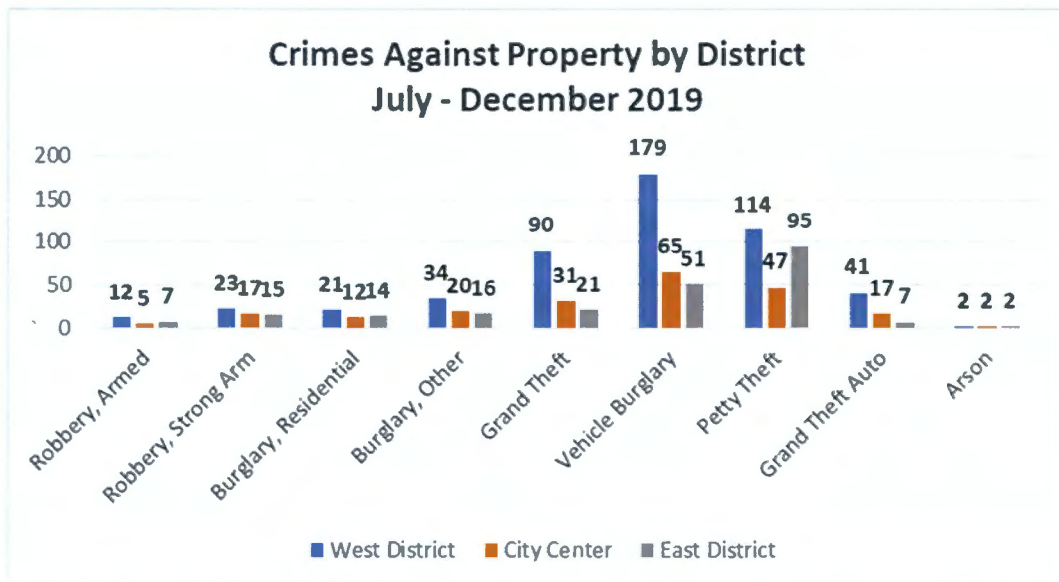
Part I Crime - East District	July - December 2018	July - December 2019	% Change
Homicide	0	0	N/C
Rape	2	2	0.00%
Assault, Aggravated	11	15	36.36%
Robbery Total	28	22	-21.43%
-Robbery, Armed	11	7	-36.36%
-Robbery, Strong Arm	17	15	-11.76%
Burglary Total	36	30	-16.67%
-Burglary, Residence	18	14	-22.22%
-Burglary, Other	18	16	-11.11%
Theft Total	270	167	-38.15%
-Grand Theft	44	21	-52.27%
-Vehicle Burglary	81	51	-37.04%
-Locker Burglary	0	0	N/C
-Petty Theft	145	95	-34.48%
Grand Theft Auto	10	7	-30.00%
Arson	3	2	-33.33%
Total	360	245	-31.94%

*N/C = not calculable

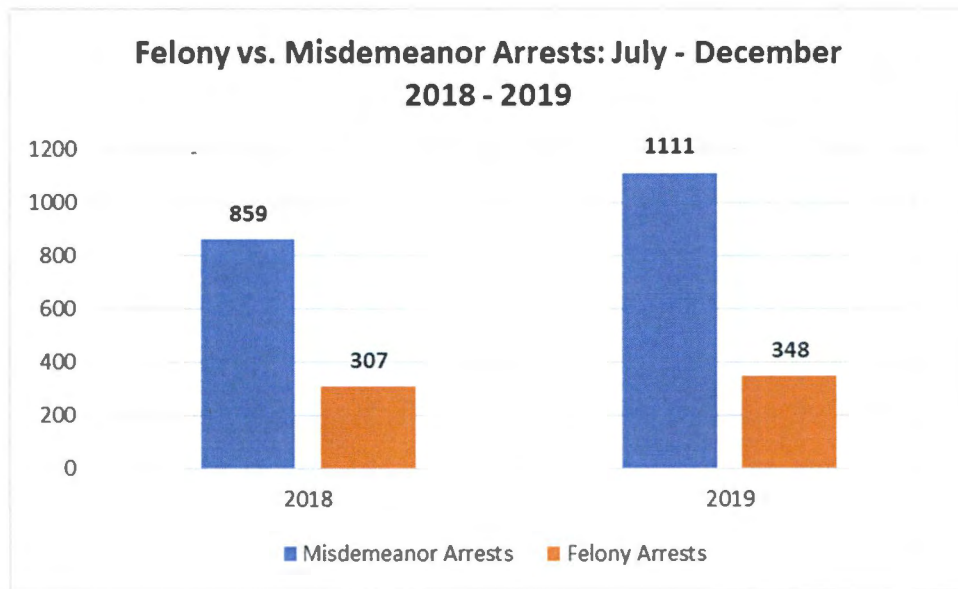
The following chart depicts crimes against persons, broken down by district, for July - December 2019.



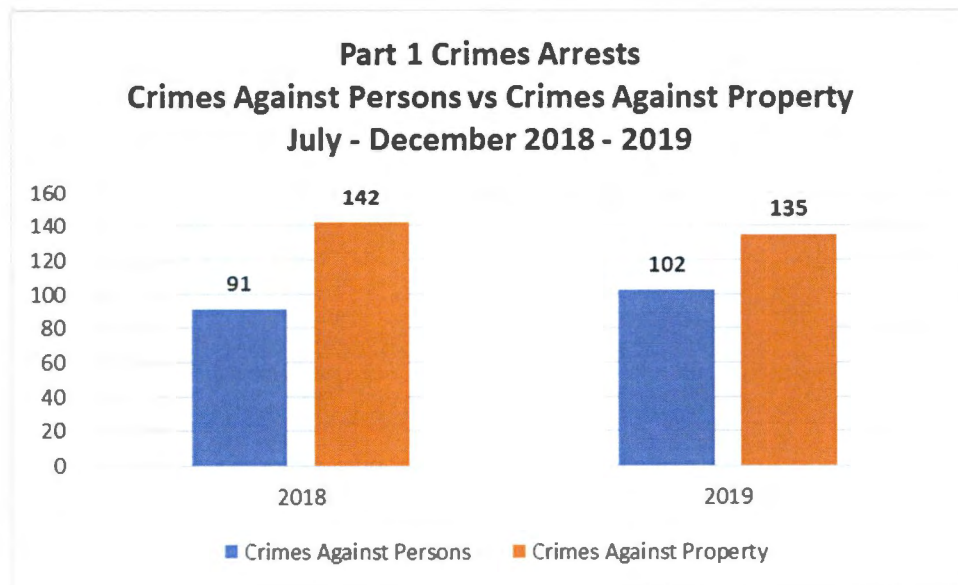
The following chart depicts crimes against property, broken down by district, for July - December 2019.



The following chart depicts the number of Part 1 Crime arrests for felonies versus misdemeanors for July - December of the last two years.

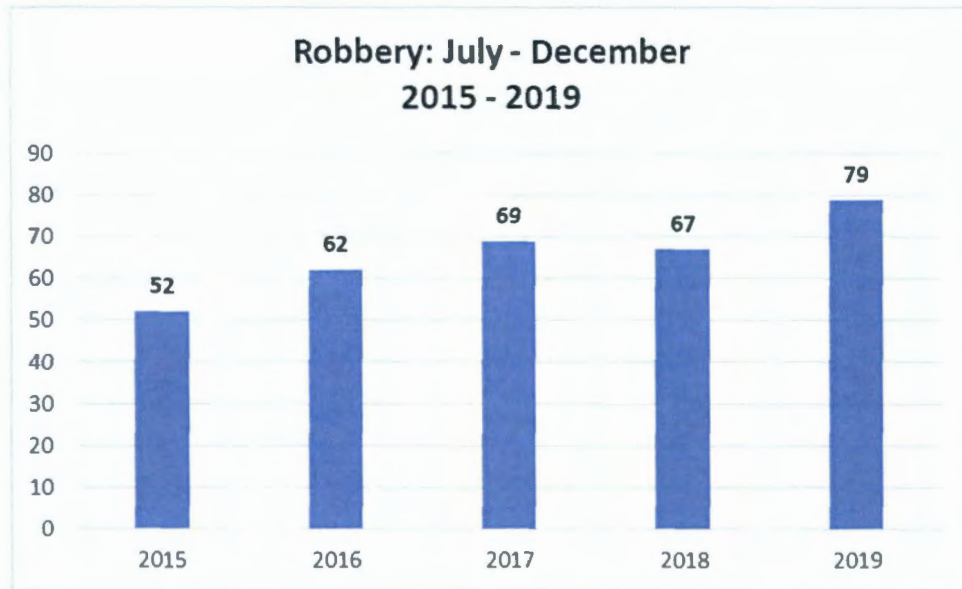


The following chart depicts the number of Part 1 Crime arrests for Crimes Against Persons (i.e., Homicide, Rape, and Aggravated Assaults) versus those for Crimes Against Property (i.e., Robbery, Burglary, Grand Theft, Petty Theft, Grand Theft Auto and Arson) for July - December of the last two years.

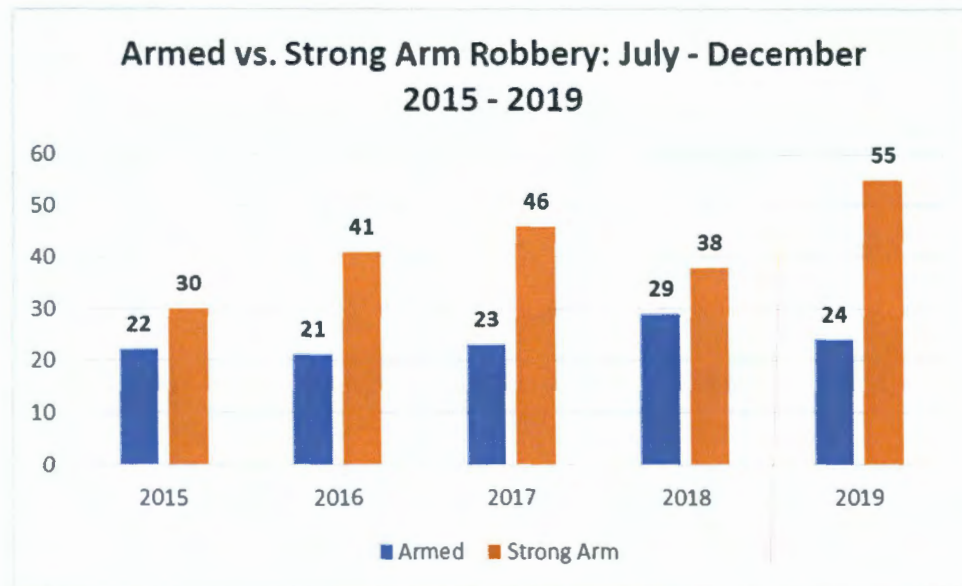


Robbery

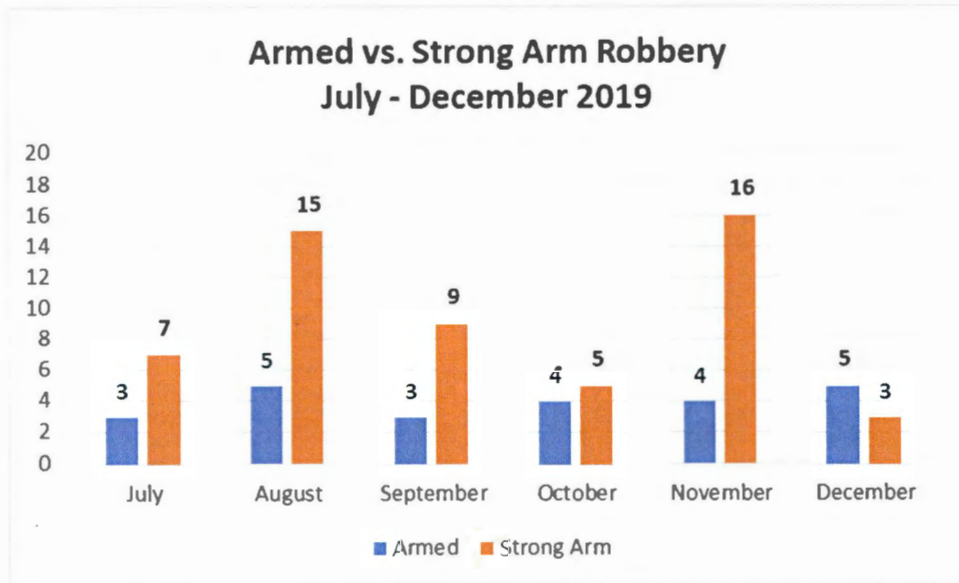
The following chart compares the number of Robberies during July - December for the last five years.



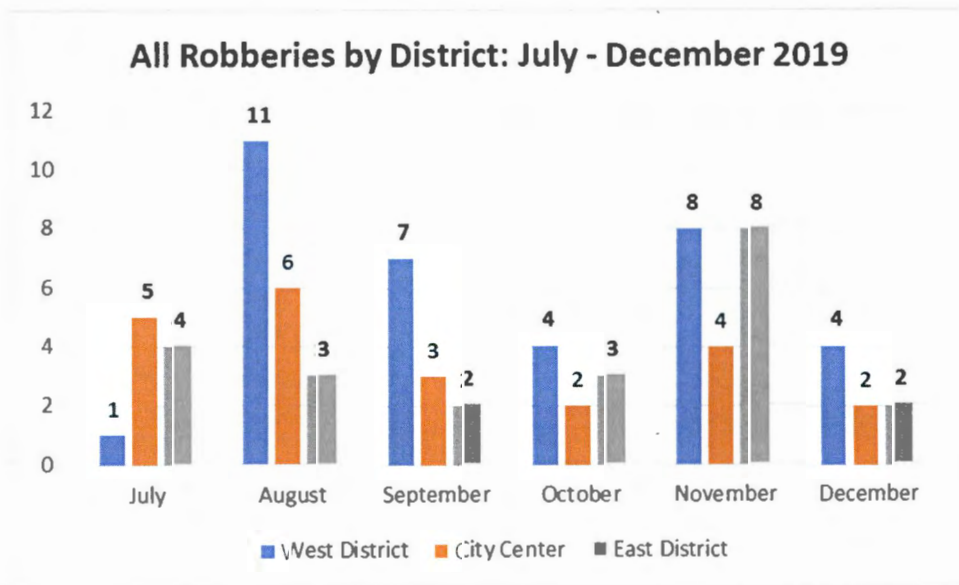
The following chart compares the number of Armed Robberies vs. Strong Arm Robberies during July - December for the last five years.



The following chart compares the number of Armed Robberies vs. Strong Arm Robberies during the months of July - December 2019.

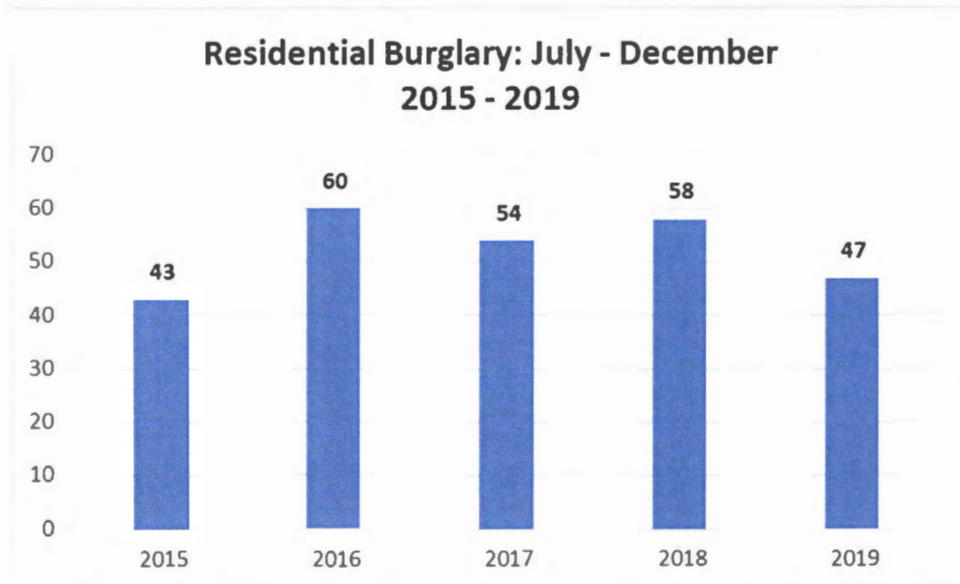


The following chart compares the number of Robberies by district for the months of July - December 2019.

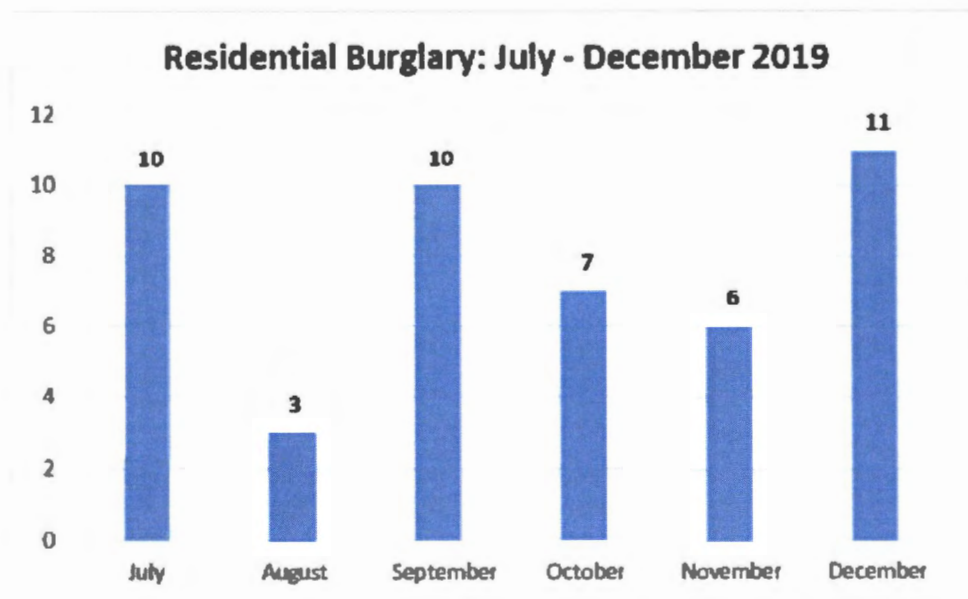


Residential Burglary

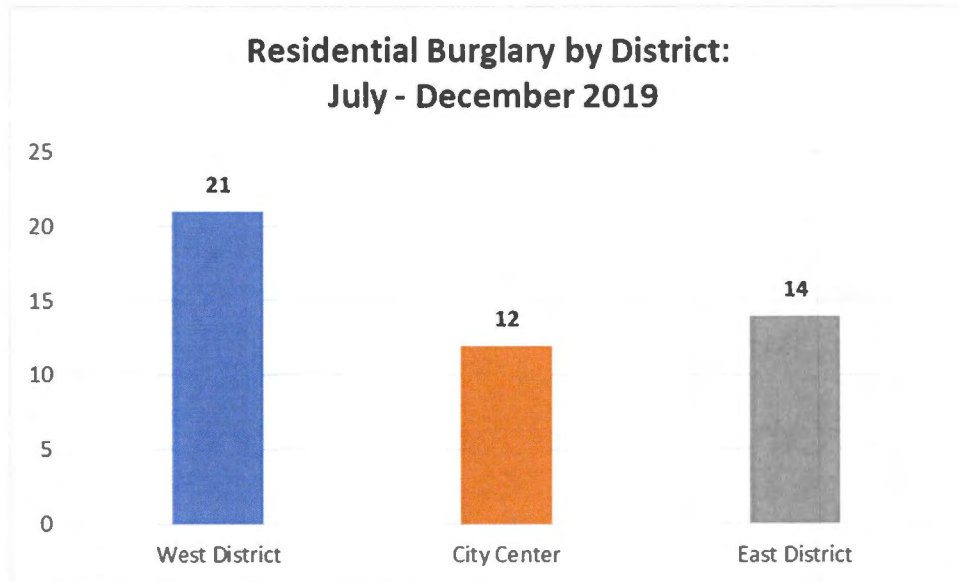
The following chart compares the number of Residential Burglaries during July - December for the last five years.



The following chart shows Residential Burglaries by month for July - December 2019.

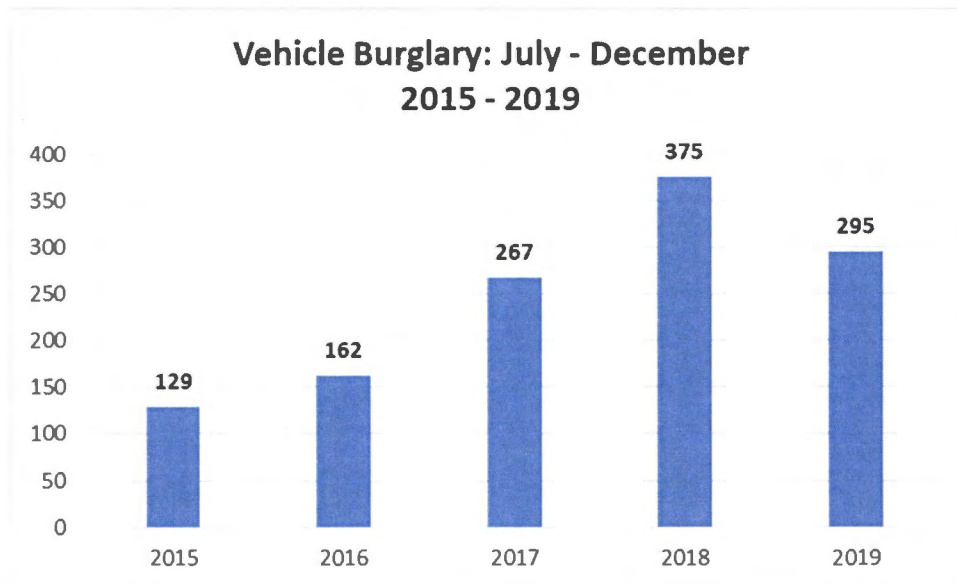


The following chart compares the number of Residential Burglaries by district for July - December 2019.

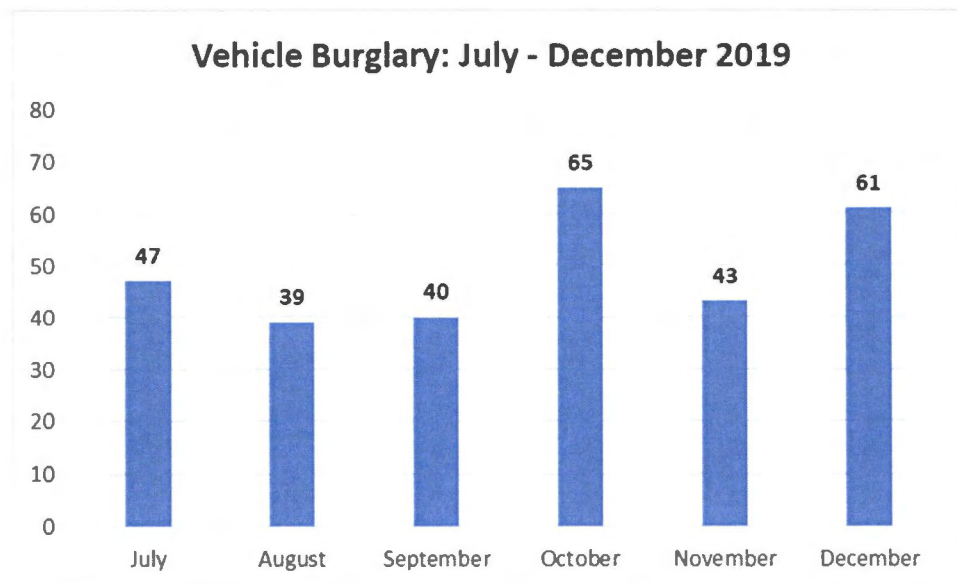


Vehicle Burglary

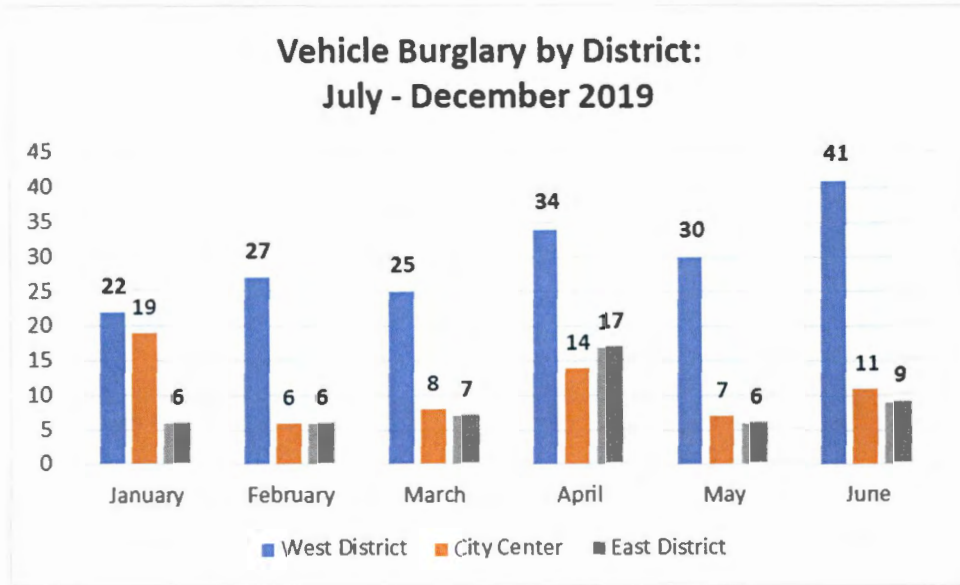
The following chart compares Vehicle Burglaries during July - December for the last five years.



The following chart shows Vehicle Burglaries by month for July - December 2019.

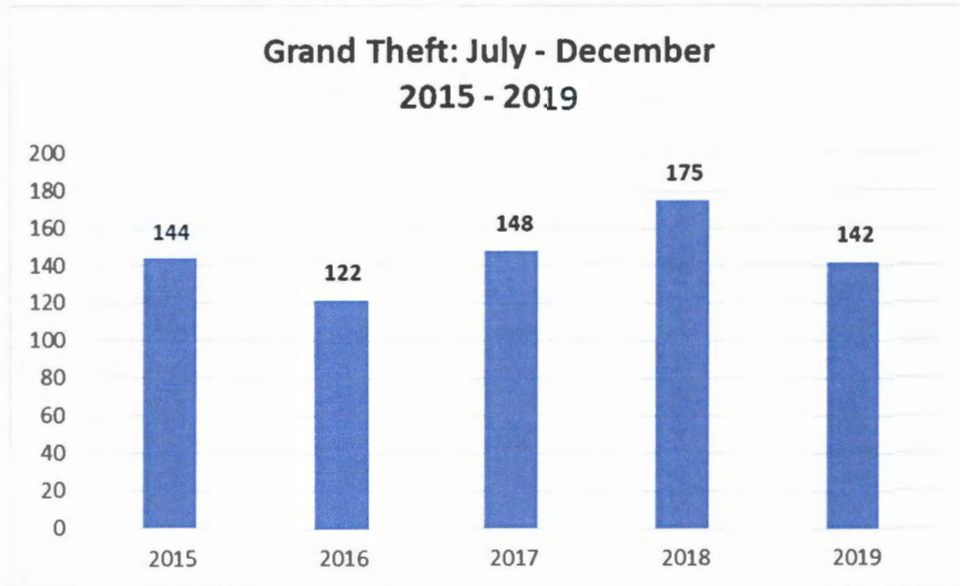


The following chart shows Vehicle Burglaries by month and district for July - December 2019.

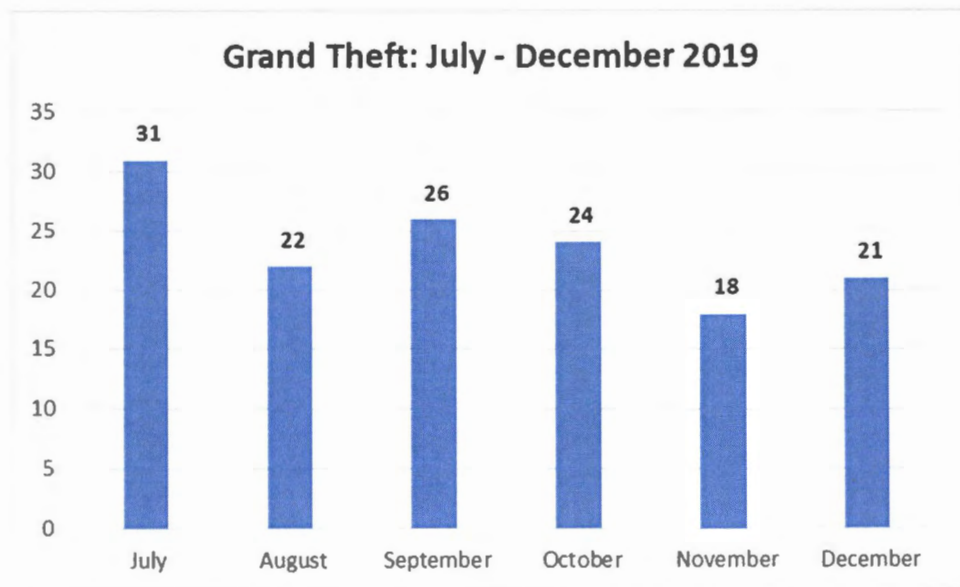


Grand Theft

The following chart compares Grand Thefts for July - December for the past five years.

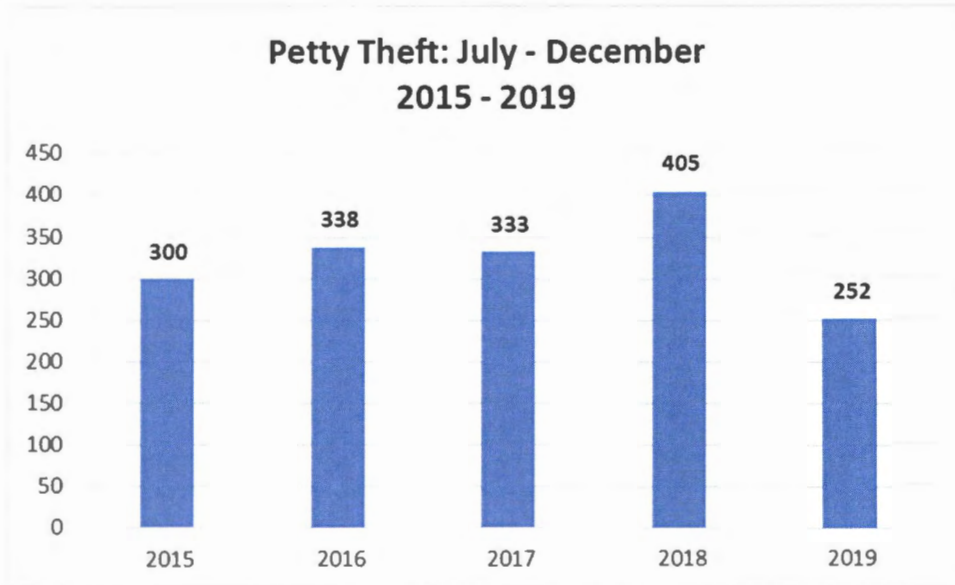


The following chart shows Grand Theft by month for July - December 2019.

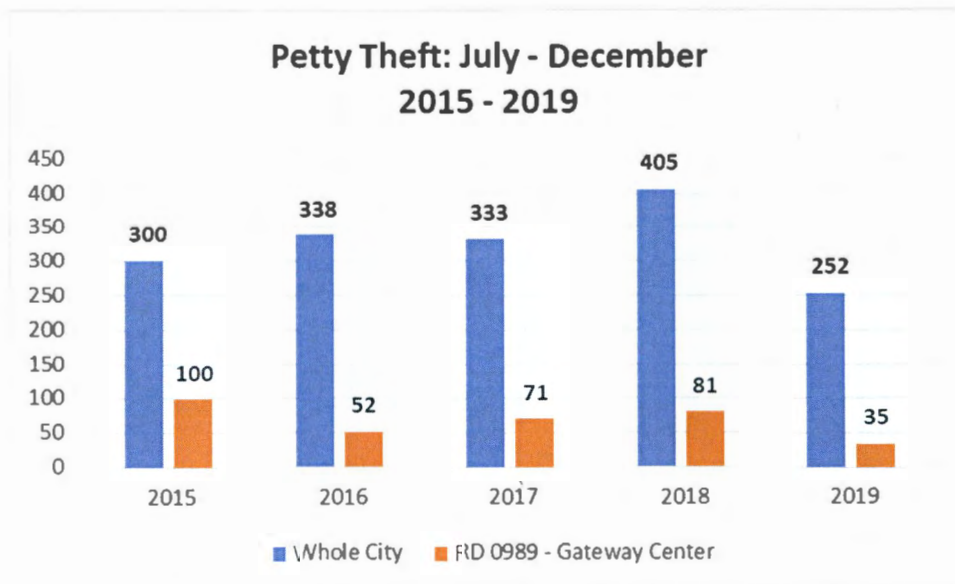


Petty Theft

The following chart compares Petty Thefts during July - December for the last five years.

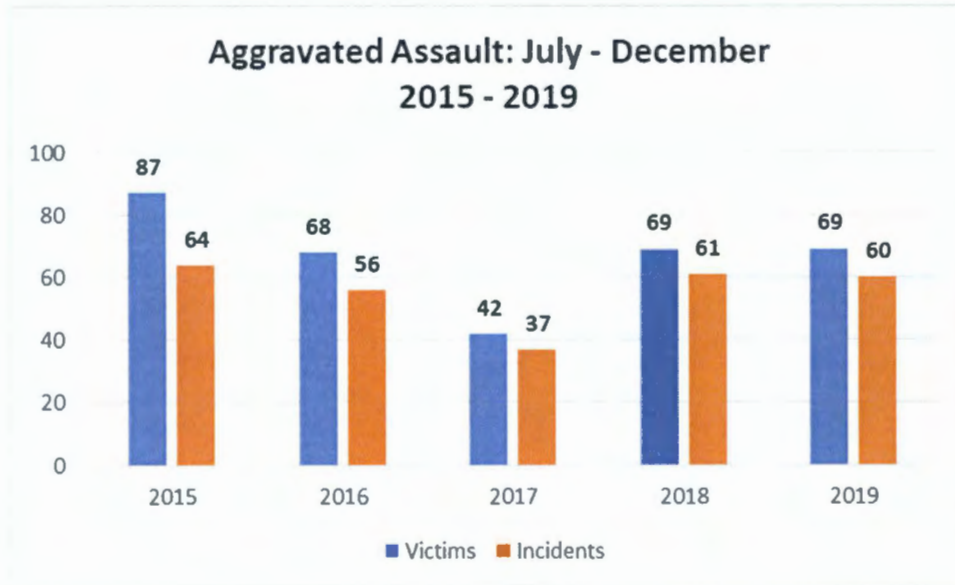


The following chart compares Petty Thefts over the last five years for the entire City vs. Petty Thefts for Reporting District 0989 (Gateway Center) only.



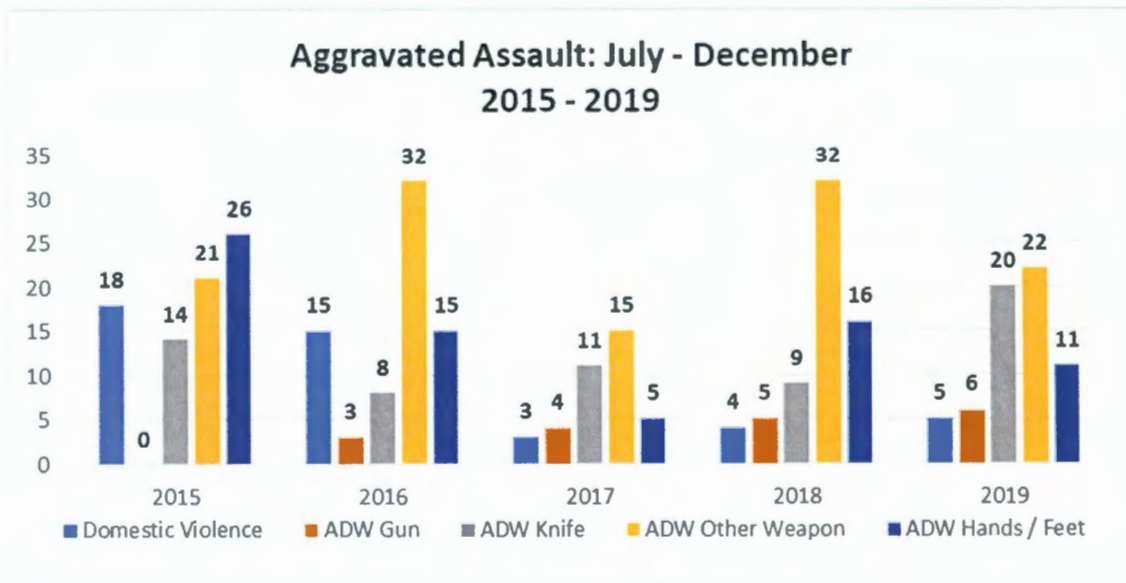
Aggravated Assaults

The following chart shows the number of Aggravated Assaults during July - December for the last five years. Aggravated Assaults are counted by victim (not incident) per Uniform Crime Reporting guidelines.



* Includes Aggravated Assaults against Police Officers and Child Assaults.

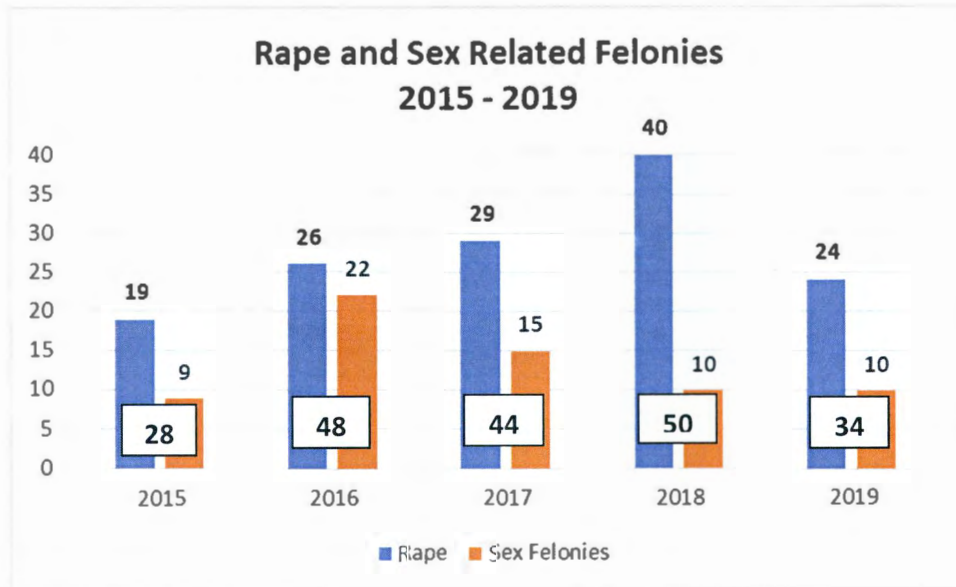
The following chart shows Aggravated Assaults isolated by category for July - December for the last five years.



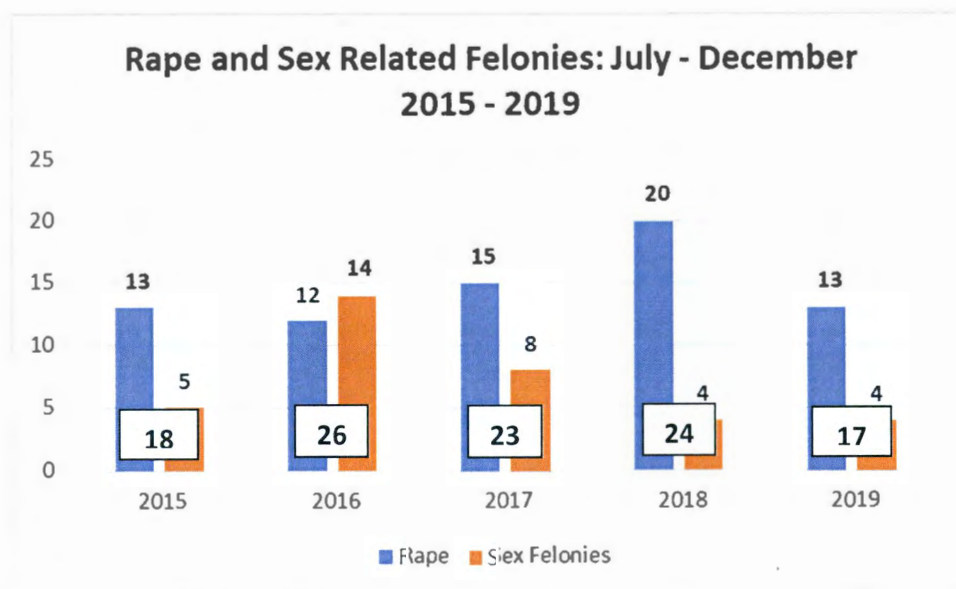
* Aggravated Assaults against Police Officers and Child Assaults are not depicted.

Rape & Sex Related Felonies

The following chart compares Rape and Sex Related Felonies for the last five years. The numbers in each box represent the total number of Rape and Sex Related Felonies for each year.

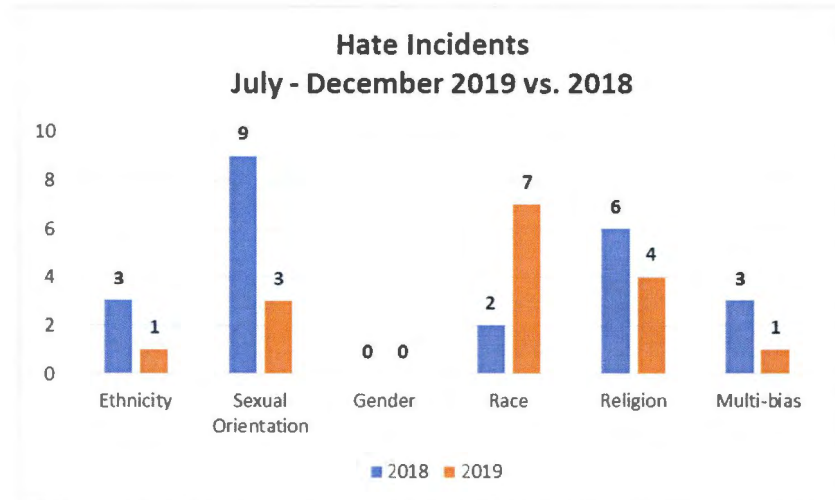


The following chart compares Rape and Sex Related Felonies July - December for the last five years. The numbers in each box represent the total number of Rape and Sex Related Felonies for the period of July - December each year.

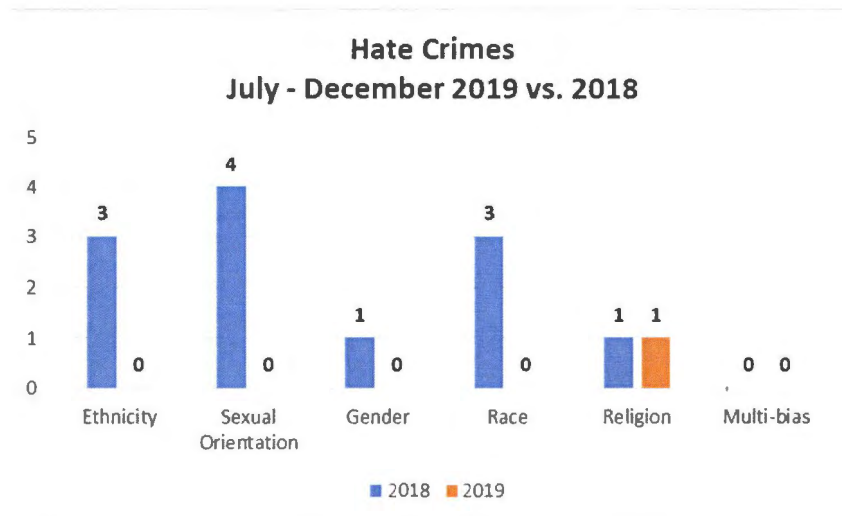


Hate Incidents & Hate Crimes

The following chart depicts the number of Hate Incidents for July – December of the last two years. A Hate “**Incident**” is any non-criminal act, including words, directed at a person or group, and motivated by a bias against that person or group, based on race, religion, ethnicity, sexual orientation, gender or disability. Hate incidents include, but are not limited to an utterance of epithets, distribution of hate materials in public places, posting of hate materials without causing property damage, and the display of offensive materials on one’s own property.



The following chart depicts the number of Hate Crimes for July – December of the last two years. A Hate “**Crime**” is any criminal act or attempted act directed toward (1) a person or group, motivated by bias against that person or group’s (actual or perceived) race, religion, ethnicity, sexual orientation, gender (including transgender) or disability (including mental), or a person’s association with any of the aforementioned protected groups or (2) a public agency or private institution, motivated by the fact that the agency or institution is identified or associated with an identifiable protected characteristic (i.e., race, religion, ethnicity, sexual orientation, gender or disability).



The following is a list of Part II Crimes for July - December 2019.

PART II CRIME (July - December 2019)	2018	2019	% CHANGE
FORGERY	31	25	-19.35%
FRAUD	107	93	-13.08%
SEX OFFENSES - FELONIES	3	4	33.33%
SEX OFFENSES - MISDEMEANOR	15	9	-40.00%
ASSAULT, NON-AGGRAVATED	134	118	-11.94%
DOMESTIC ASSAULT, NON-AGGRAVATED	64	56	-12.50%
ASSAULT ON PEACE OFFICER	12	23	91.67%
WEAPON LAWS	13	27	107.69%
OFFENSES AGAINST FAMILY	10	4	-60.00%
NARCOTICS	147	164	11.56%
LIQUOR LAWS	0	0	N/C
DRUNK	62	83	33.87%
DISORDERLY CONDUCT	18	12	-33.33%
VAGRANCY	0	0	N/C
GAMBLING	0	0	N/C
DEFRAUDING INN KEEPER	7	5	-28.57%
DRUNK DRIVING	81	60	-25.93%
VEHICLE / BOATING LAWS	315	422	33.97%
VANDALISM	150	141	-6.00%
RECEIVING STOLEN PROPERTY	2	2	0.00%
FEDERAL OFFENSES	8	9	12.50%
FELONIES - MISCELLANEOUS	33	34	3.03%
MISDEMEANORS, MISCELLANEOUS	90	169	87.78%
TOTAL	1302	1460	12.14%

APPENDIX 1B – Community Impact Team (CIT)

The Community Impact Team (CIT) includes the Community Oriented Policing and Problem Solving (COPPS) Team and the Entertainment Policing Team (EPT). The CIT is led by supervisors, Lieutenant William C. Moulder, Sergeant Jon Klaus and Sergeant Fanny Lapkin. The CIT collectively manages community concerns and promotes crime prevention through a variety of intervention and enforcement techniques. Team members work with Residential and Commercial Code Compliance, Animal Control, Rent Stabilization, and many other City staff to address the quality of life concerns.

The Entertainment Policing Team continues its work on Sunset Boulevard, as well as on Santa Monica and Robertson Boulevards. Entertainment Policing deputies primarily focus on “entertainment” and “alcohol” related law enforcement issues in the city. On a nightly basis they actively patrol over ninety bars, nightclubs, and hotels. While patrolling the different venues the team members make contact with the management of the different establishments to maintain a cooperative working relationship and to stay informed on individual business concerns and events. The Team issues vehicle citations, tows vehicles, and completes a large number of field investigations and arrests.

As part of their regular duties, EPT handles crowd control issues and Alcoholic Beverage Control (ABC) enforcement. Personnel also continue to work closely with the Sunset Strip Business Association (SSBA), their related security detail, SSBA members, and City Code Compliance officers through illegal taxi cab enforcement and other specialized operations. In addition, the deputies enforce the code with regard to modified exhausts, loud music, and other quality of life issues. Another aspect of their duties includes assisting the West Hollywood Detective Bureau by documenting and monitoring gang members, probationers, and parolees in the City’s limits. The team has received numerous commendations from both the station Captain and the City.

The COPPS Team remains committed to collaborating with City officials, residents, and businesses to solve community concerns. Team members also worked with several Neighborhood Watch groups addressing residents’ concerns, including criminal transient issues such as drinking in public, public urination, drug usage, littering, trespassing, theft, panhandling, and misuse of public facilities. Team members not only make arrests for violations of law, but also provide information and assistance regarding shelters, medical attention, jobs, and substance abuse education. In addition, the COPPS team conducts numerous park patrols, and works closely with local businesses to address their concerns and institute a “Letter of Agency” where appropriate. A “Letter of Agency” gives the Sheriff’s Department the authority to enforce trespassing on private property.

The following is a list of CIT activities for July – December 2018 vs. July – December 2019.

CIT Activity	July - December 2018	July - December 2019	% Change
Felony Arrests	18	11	-38.89%
Misdemeanor Arrests	283	401	41.70%
Misc. Vehicle Code Citations	185	270	45.95%
Noise Violations (27007 CVC)	3	2	-33.33%
Modified Exhaust Violations (27151 CVC)	0	5	N/C
Impounded Vehicles	10	7	-30.00%
CIT Calls for Service	771	777	0.78%
Taxi Operations	1	0	-100.00%
Senior Safety Meetings	2	5	150.00%
School Presentations	4	8	100.00%
Crosswalk Operations	0	0	N/C
Robbery Suppression Operations	5	4	-20.00%
Neighborhood Watch/Community Safety Meetings	6	8	33.33%
Homelessness Meetings	7	9	28.57%
Park Security Meetings	6	6	0.00%
Code Compliance Issues	175	168	-4.00%
City Quality of Life Requests	400	552	38.00%
Vacant Properties Meetings	4	4	0.00%
Probation / Parole Compliance Searches	2	5	150.00%

The Team continued its enhanced enforcement in and around bars, nightclubs, and entertainment venues, and its proactive stance in overall enforcement and made the following noteworthy incidents:

- Assisted Station Narcotics Detectives with surveillance operations resulting in the arrests of 12 narcotics suspects.
- Arrested several persons for possession of stolen property.
- Conducted 5 “Tobacco Awareness/Education” Operations.
- Gave school safety presentations to five elementary schools.
- Conducted directed patrol of several unoccupied properties resulting in the arrest of numerous trespassers, stolen/recovered property and miscellaneous warrants.

APPENDIX 1C – Detective Bureau

The Detective Bureau at West Hollywood conducts follow-up investigations on all criminal complaints filed at the Station. The Bureau is headed by one (1) Sergeant, eight (8) Detectives, one (1) Crime Analyst, one (1) professional staff member, and three (3) Reserve Detectives. The Detective Bureau is responsible for the investigation of crimes, ranging from disorderly conduct, vandalism, and thefts, to crimes against persons, including robberies, assaults, and hate crimes. Between July and December 2019, the Detective Bureau received 486 active criminal cases, which is down (-1%) from 492 active cases during July to December 2018.

Through investigations, the Detective Bureau is responsible for the identification and apprehension of criminals, recovery of property, and the identification and preservation of evidence. One detective is assigned to monitor and conduct annual registration of sex crime offenders who are registered within the City of West Hollywood. With several neighboring law enforcement agencies, the Detective Bureau participates in a multi-agency collaboration (both state and federal) in sharing information about crime trends and suspect identification. The Detective Bureau's Crime Analyst continues to document recent trends and statistics to assist with directed patrols in targeted areas. In addition, the Crime Analyst uses the available technology to assist in solving cases. The Detective Bureau continues to maintain a close working relationship with community members and Neighborhood Watch groups. They also work closely with the West Hollywood EPT and COPPS Team.

A few specific cases of interest during this period include the arrest of two men and a woman for two armed robberies in West Hollywood. The victim's stolen property was tracked to an address in Arleta, CA, and a search warrant was served. The stolen property and the handgun used in the crime were recovered. Detectives were able to link the suspects to 10 additional cases in LAPD's area, one of which involved serious injuries to the victim.

In another case, a man from Oakland, CA was arrested for vehicle burglary after breaking into a vehicle on Sunset Boulevard. Detectives obtained surveillance video of the incident and placed a want on the suspect vehicle. The vehicle and the suspect were detained in San Francisco, CA and then transported back to West Hollywood by station detectives to face charges.

Detectives also identified the suspect responsible for sending an email to a local school threatening a mass shooting. A search warrant was served using the IP address of the suspect, and it revealed the suspect was a student at the school. During questioning, the suspect admitted his involvement in the incident.

Automated License Plate Reader (ALPR)

The Automated License Plate Reader (ALPR) system continues to be a valuable resource for the Sheriff's station. This system is installed in a number of patrol vehicles and captures thousands of license plates as deputy personnel drive their patrol area. Deputies can also park in the middle of a busy street and capture vehicle license plates traveling in both directions. This system has and will continue to be an invaluable resource for Detectives and field personnel. This technology is also used by the Crime Analyst to document suspect vehicle movement, and also to assist Detectives by tethering the vehicle into the crime being investigated or additional crimes in other jurisdictions.

July - December 2019	
Station – Direction – Street – Intersection – Lane #	Detections
WHD_EB_SntMonicaBl_LBreaAv_Ln1	1,790,557
WHD_SB_LBreaAv_SntMonicaBl_Ln2	1,415,626
WHD_SB_LBreaAv_SntMonicaBl_Ln1	1,258,008
WHD_NB_LBreaAv_SntMonicaBl_Ln2	1,177,369
WHD_NB_LBreaAv_SntMonicaBl_Ln1	1,170,947
WHD_NB_LBreaAv_SntMonicaBl_Ln3	104,297
WHD_WB_SntMonicaBl_LBreaAv_Ln2	44,930
WHD_SB_LBreaAv_SntMonicaBl_Ln3	38,063
WHD_WB_SntMonicaBl_LBreaAv_Ln1	17,666
Total Detections	7,017,463

APPENDIX 1D – Traffic Division

The Traffic Division monitors general traffic issues and consists of two (2) Traffic Motor Deputies, six (6) Traffic Enforcement cars, two (2) Traffic Detectives, and a full time Deputy who monitors the City's Red Light Photo Enforcement program. The Traffic Division is supervised by the Detective Bureau Sergeant. The field units monitor traffic patterns throughout the city looking for areas in need of traffic enforcement. Traffic personnel are typically the initial on-scene investigators at any collision scene.

The following is a list of activities for the Traffic Division comparing July - December 2018 to July - December of 2019:

Type of Case	July - December 2018	July - December 2019	% Change
Traffic Collision Investigations	399	357	-10.53%
Fatal Traffic Collision Investigations	1	0	-100.00%
Traffic Collision Investigations Involving Injury	110	110	0.00%
Traffic Collision Investigations Involving Non-Injury	288	247	-14.24%
DUI Traffic Collision Investigations	31	23	-25.81%
Traffic Collision Investigations - Pedestrians vs. Vehicle	34	32	-5.88%
Traffic Collision Investigations - Bicyclists vs. Vehicle	12	16	33.33%
Hit and Run Traffic Collision Investigations	81	77	-4.94%
Total Citations Written	2,035	2,653	30.37%
DUI Arrests	74	53	-28.38%
Speeding Citations	267	335	25.47%
Cellular Phone – Talking	71	61	-14.08%
Cellular Phone – Texting	239	736	207.95%

For July through December of 2019, the number of reported traffic collisions in the City of West Hollywood decreased (-11%), as compared to July – December 2018.

The number of DUI traffic collision investigations decreased (-26%), and the number of DUI arrests decreased (-28%). The Traffic Division has taken a proactive approach to combat drunk driving. The Traffic Detective has continued DUI training for newly assigned Patrol and Traffic Deputies. As a result, Patrol and Traffic Deputies are more aware of the signs of drunk driving as well as proper documentation of DUI arrests. By using a combination of enforcement and educational campaigns, the West Hollywood Traffic Division aims to reduce DUI's even more in the months to follow. The implementation of DUI checkpoints by Traffic Services Division along with their conducting numerous traffic enforcement operations within the city limits has helped in this regard.

Traffic Collisions by Street July - December 2018			
Street	Total Collisions	Injury Collisions	Fatal Collisions
Fountain Avenue	41	17	0
San Vicente Blvd	12	6	0
Santa Monica Blvd	81	34	1
Sunset Blvd	56	14	0

High Incidence Intersections Report July - December 2018		
Rank	Intersection	Total Collisions
1	Doheny Drive / Sunset Blvd	7
2	Sunset Blvd / La Cienega	7
3	Santa Monica Blvd / Fairfax Avenue	6
4	Crescent Heights Blvd / Fountain Avenue	5
5	La Cienega Blvd / Melrose Avenue	5
6	Santa Monica Blvd / Laurel Avenue	5
7	Santa Monica Blvd / Vista Street	5
8	Fountain Avenue / Havenhurst Drive	4
9	La Cienega Blvd / Santa Monica Blvd	4
10	Robertson Blvd / Melrose Avenue	4

APPENDIX 1E – Youth Programs

Youth Athletic League (YAL)

The Station's Youth Activities League, which is run by Deputy Sean Ruiz, was formed in 2007 in a joint partnership between the Sheriff's Youth Foundation and the City of West Hollywood. The YAL exists because our children are the future. Through the YAL's various programs, we show them a path to success. The Sheriff's Youth Foundation and its team of deputies, civilian employees and volunteers help at-risk youth throughout the county to grow, be healthy and develop the tools they need to become successful adults. The YAL is dedicated to providing West Hollywood youth (ages 7 to 18) with safe facilities, planned programs, and the vital tools they need to thrive and succeed in life.

During the YAL's normal hours at Plummer Park (Tuesday through Saturday, 3 PM to 7 PM), the members receive homework assistance, tutoring and classes in such varied areas as photography, bicycle safety, drama, video production, creative writing, physical fitness, singing, dancing, and cultural awareness. The YAL also provides field trips and camping so that its members can have experiences they might otherwise never get the chance to enjoy. As part of its mission, the YAL also tries to foster leadership skills in its members. In 2012, the YAL formed its own Sheriff's Youth Leadership Council. Its five members were elected from the YAL participants. The YAL also conducts community service on a monthly basis.

YAL Activities, July – Dec 2019

July

Registered Youth: 62

Activities:

On Site:

SYLC (Sheriff's Youth Leadership Council) meeting
Art, Teen Chef, Guitar, Photography, DIY projects, Me day, Movie Night, Billiards
Football / Soccer / Basketball / Dodge ball / Frisbee / Running / Tennis

Community Service:

West Hollywood Movies in the Park

Field Trips:

Camp Courage (Girls) (Industry YAL's youth empowerment camp)
Beach Tours (Zuma)
WeHike (Old LA Zoo)
Griffith Park

August

Registered youth: 65

Activities:

On Site:

SYLC (Sheriff's Youth Leadership Council) meeting

Art, Teen Chef, Guitar, Photography, DIY projects, Me day, Movie Night, Billiards
Football / Soccer / Basketball / Dodge ball / Frisbee / Running / Tennis / Dance

Community Service:

National Night Out

Field Trips:

AMC Theater

Griffith Park

Beach Tours (Zuma)

Hike (Old LA Zoo)

WeStroll (The Grove)

September

Registered Youth: 73

Activities:

On Site:

Tutoring

SYLC (Sheriff's Youth Leadership Council) meeting

Art, Teen Chef, Guitar, Photography, DIY projects, Me day, Movie Night, Billiards
Football / Soccer / Basketball / Dodge ball / Frisbee / Running / Tennis / Dance /
Archery

Community Service:

West Hollywood Pool

Field Trips:

Hike (Hollywood Sign)

Hike (Franklin Cyn)

Six Flags Magic Mountain

October

Registered youth: 78

Activities:

On Site:

Halloween Dance

Red Ribbon Awareness

Tutoring

SYLC (Sheriff's Youth Leadership Council) meeting

Art, Teen Chef, Guitar, Photography, DIY projects, Me day, Movie Night, Billiards
Football / Soccer / Basketball / Dodge ball / Frisbee / Running / Tennis / Dance /
Archery

Community Service:

Youth Halloween Carnival

Park Clean-Up

Field Trips:

Hike (Runyon Cyn)

Hike (Hollywood Sign)

We Stroll (Melrose)

We Stroll (Hollywood Blvd)

Six Flags Magic Mountain

November

Registered youth: 82

Activities:

On Site:

Thanksgiving Celebration

Tutoring

SYLC (Sheriff's Youth Leadership Council) meeting

Art, Teen Chef, Guitar, Photography, DIY projects, Me day, Movie Night, Billiards

Football / Soccer / Basketball / Dodge ball / Frisbee / Running / Tennis / Dance /

Archery

Community Service:

First Responder Appreciation

Park Clean-Up

Field Trips:

Big Air Trampoline Park

We Stroll (Hollywood Blvd)

Hike (Franklin Cyn)

Hike (Runyon Cyn)

December

Registered youth: 82

Activities:

On Site:

Holiday Celebration

Tutoring

SYLC (Sheriff's Youth Leadership Council) meeting

Art, Teen Chef, Guitar, Photography, DIY projects, Me day, Movie Night, Billiards

Football / Soccer / Basketball / Dodge ball / Frisbee / Running / Tennis / Dance /

Archery

Community Service:

Park Clean-Up

Holiday Cards

Field Trips:

We Stroll (Hollywood Blvd)

We Stroll (Melrose Ave)

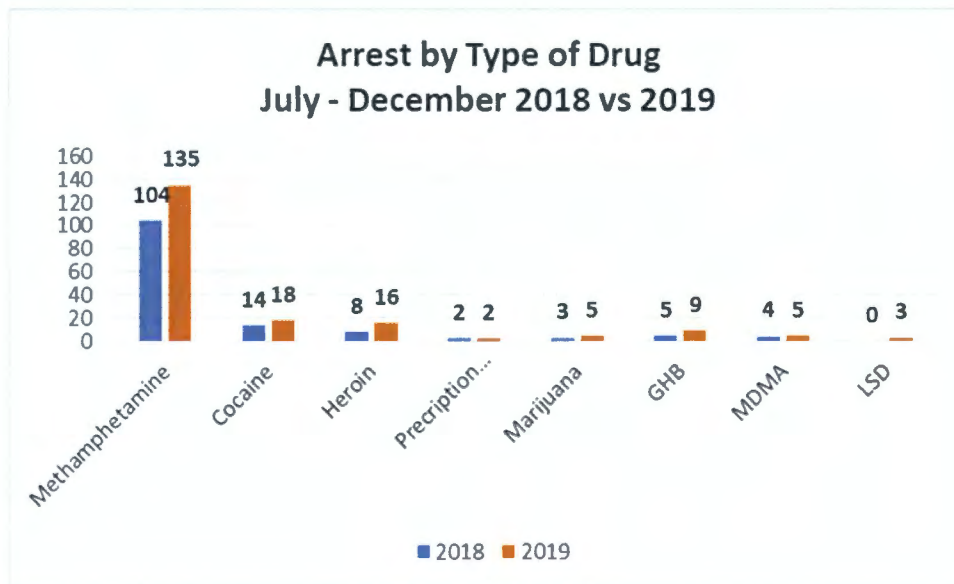
Ice Skating

APPENDIX 1F – Narcotics Bureau

The Northwest Region Narcotics Team services West Hollywood Station, Santa Clarita Station, and Lost Hills Station. During this report time, the team consisted of two (2) Detectives and one (1) Sergeant. The Northwest Region Narcotics Team regularly responds to and investigates narcotic related arrests generated by station patrol, as well as their own cases. Additionally, the Narcotics Bureau is on-call to respond after hours to any incident warranting detective intervention.

In an effort to provide a more comprehensive analysis of narcotic related arrests, the Narcotics Bureau tracks each individual drug that was found when the arrest took place. The old method relied on statistical codes used by the Sheriff's Department that grouped many types of drugs together and made it difficult to determine what drugs are problematic in West Hollywood.

The following chart shows arrests by type of drug for July – December 2018 vs. 2019.



The “Safe Drug Drop Off” program is still in effect and has monthly drop off opportunities at the station, providing the community with a safe receptacle to discard their hazardous materials (syringes, blood vials, test kits), as well as expired prescription medications. This program is intended for residents only and is not for commercial use.

The West Hollywood Narcotics Bureau detectives remained diligent in pursuing illegal narcotics activity throughout the City of West Hollywood and surrounding areas. Based on information obtained through Crime Stoppers, citizens and

confidential informants, there have been arrests of narcotics dealers and users who live in the West Hollywood area.

During this reporting period, information obtained during investigations and through interviews of arrestees suggests that the individuals arrested for narcotics possession violations typically purchased their narcotics within West Hollywood, Hollywood, Los Angeles City, and the San Fernando Valley areas. Information obtained on narcotics dealers within the City of West Hollywood suggest the individuals are selling within clubs, from their residence, to the transients and by delivery. The narcotics are being delivered from outside of West Hollywood and into the city for distribution.

APPENDIX 1G – Volunteers

There are eighteen volunteers who serve the West Hollywood Station under the direction of Lieutenant William Moulder, Sergeant Jon Klaus and Sergeant Fanny Lapkin. Station volunteers assist with Front Desk reception, clerical duties, traffic control and handicap placard violation citations. A Volunteer maintains the station’s website, and assists with Twitter, Facebook and Nixel messaging services.

In addition, our more advanced Volunteers serve as members of the West Hollywood Station’s, Volunteers on Patrol (VOP) Program. The VOP team consists of 4-6 volunteers who are specially trained to perform foot patrols throughout the City. This includes, patrols on Sunset Boulevard, Santa Monica Boulevard, Melrose Avenue, Robertson Boulevard and the City’s parks. This team supports all special events in the City.

The following summarizes the contributions made by station volunteers:

	Number of Volunteer hours donated	Value of hours at \$29.95 per hour	Handicap Placard Violations	Total Estimated Value of Volunteers’ Time
July-Dec 2019	1,889	\$56,575	\$5,239	\$61,814

Highlights during this reporting period:

- Volunteer Training/ Development- 14 hours
- National Night Out- 21 hours
- Memorial Torch Run- 10 Hours
- CicLAvia- 19 Hours
- Volunteers on Patrol- 160 Hours
- Front desk- 1699 hours
- Halloween- 26 Hours

Participation:

- Three Volunteers have between 5,000-10,000 Hours of service
- Eight Volunteers have between 1,000-5,000 Hours of Service
- Four Volunteers have between 10 and 25 Years of Service
- Six Volunteers have between 5 and 10 Years of Service

APPENDIX 2 – Los Angeles County Fire Department

The City of West Hollywood is primarily served by three shifts of twenty personnel each housed at Los Angeles County Fire Stations 7 and 8. Acting Assistant Fire Chief Mike Brown manages the resources within Division VII, of which West Hollywood is a part.

From July through December 2019, fire personnel responded to 3,519 total calls. Of these, 2,812 were for emergency medical calls (80% of all calls). In addition, there were 34 total fires, of which 4 were vehicle fires, and 3 were building fires. The remaining 27 fires were a combination of outside rubbish fires, tree fires, dumpster fires, dryer fires, or cooking fires, all of which caused no financial damage or injuries. The total fire loss during this time period was \$46,100 in property damage and \$12,000 in contents damage.

Other responses included hazardous materials incidents, public assistance calls, and elevator rescues. In addition, station and fire prevention personnel routinely conduct inspections and plan checks, and these averaged approximately 35 and 25 monthly, respectively.

The figures provided below are for informational purposes only. Correlations or comparisons cannot be made from the chart below. For example, inferences cannot be made as to whether fires, medical calls, false alarms, etc. are "up" or "down."

	January – June 2019	July – December 2019
Total Calls	3,701	3,519
Emergency Medical Calls	2,911	2,812
Total Fires	55	34
Vehicle Fires	3	4
Building Fires	29	3
Miscellaneous Fires	23	27
Total Property Damage	\$355,550	\$46,100
Total Contents Damage	\$137,550	\$12,000
Inspections	210	210
Plans Checked	150	150

Noteworthy incidents during this time frame include:

- September 19, 2019 – Structure Fire at 1268 Poinsettia Place; accidental fire started in a 2-car garage, caused by an overloaded electrical outlet. Property damage: \$25,000; Contents damage: \$0.

- November 18, 2019 – Fire and Flooding at 9220 Sunset Blvd; a basket of rags ignited in the supply closet of a coffee shop. The smoldering rags activated the overhead sprinklers which flooded the kitchen and office space. Property damage: \$5,000; Contents damage: \$5,000.

In addition, Fire Department personnel provided event management and community outreach at the following events:

- CicLAvia 2019
- Halloween Carnaval 2019

Station personnel regularly conduct blood pressure checks with constituents who visit the local stations, and routinely provide Fire Station tours for the public. They also participate in Neighborhood Watch meetings organized by the City and Sheriff's Department when requested.

SOCIAL MEDIA:

The Los Angeles County Fire Department is engaged in social media through the use of Facebook and Twitter. Additionally, in an effort to engage our local communities, Division VII maintains its own Facebook, Twitter, and YouTube, separate from the Department's main accounts. This allows us to focus our messaging to the communities we serve. We routinely share general safety messages, but also information and photos of local happenings, such as incidents, community outreach, or firefighters engaged in training exercises.

Facebook: www.facebook.com/lacountyfire7

Twitter: www.twitter.com/LACoFD_DivVII or @LACoFD_DivVII

YouTube: www.youtube.com/lacofddiv7

Division VII also utilizes Nixle when there is a need or desire to further target our message only to the residents of West Hollywood and/or areas very nearby.

APPENDIX 3 – Multidisciplinary Projects, Special Events, and Public Safety Education

The Public Safety Department actively participates in several multidisciplinary projects including emergency preparedness, park security, quality of life and nuisance abatement, and vacant properties; as well as managing competing residential and commercial issues. Staff manages the Public Safety Commission, the Russian Advisory Board, and the Transgender Advisory Board. Staff also had a significant role in various events during the second half of 2019 including Halloween, the Sheriff Civilian Oversight Commission, Transgender Awareness Month events, and the annual Holiday Toy and Food Drive. Staff continued to monitor the special Prop 65 Tobacco Grant and coordinated Tobacco Retail Observations and Outreach with the Sheriff's Department in July and October of 2019. Staff coordinated a trip to Washington, DC to attend the Trans Visibility March with the Transgender Advisory Board.

Public Safety Commissioners work closely with Public Safety staff, Sheriff's and Fire personnel. Commissioners played a vital role in examining security concerns at Plummer Park and provided guidance to staff. Commissioners participated in the "Coffee with the COPPS" program which provides residents and business owners with the opportunity to meet Sheriff's personnel, Public Safety staff, and Public Safety Commissioners. Additionally, Public Safety Commissioners continued to collaborate with staff on public education regarding crimes of opportunity and earthquake preparedness. Finally, Public Safety Commissioners and staff attended various Neighborhood Watch meetings as well as other Commission and Advisory Board meetings when relevant.

Anti-Violence Project

Through its participation with various violence prevention agencies, the City continues to be one of the leading municipalities with regard to advocating for improved services for survivors of domestic violence and those affected by hate crime, hate incidents, and other family violence issues. The Public Safety Department continues to work with the Los Angeles LGBT Center and other community partner agencies that provide domestic violence counseling services. Staff meets on a quarterly basis with the Los Angeles County Human Relations Commission Network Against Hate Crimes Committee. Additionally, staff arranges presentations from the Human Relations Commission when requested by Commissions or Advisory Boards and coordinated an educational training on Human Trafficking for the community, business owners, City staff, and the Sheriff's Department.

Emergency Management

The Public Safety Department is responsible for ensuring that the City is prepared to respond to and recover from a disaster. This includes collaborating with internal

staff and external agencies. Public Safety staff facilitated various trainings for City staff, including Active Shooter training, AED refresher training, and basic National Incident Management System (NIMS) training. Public Safety staff collaborated with the other Area A cities (Santa Monica, Beverly Hills, and Culver City) on shared projects, including major event planning and management and the Disaster Management Area A Joint Powers Agreement. As discussed in the introduction of this staff report, the City and its public safety partners continued work with the Homeland Security Advisory Council (HSAC) and Mobility for Public Safety (M4PS) on deploying and improving interoperable mobility technologies. Staff organized a special community event in September 2019, "Pizza and Preparedness", which included the participation of the Los Angeles County Sheriff and Fire Departments and vendors with emergency preparedness products and solutions. The event was well attended by the community and offered an opportunity to interact one-on-one with staff and agencies about emergency preparedness topics. Staff also coordinated the annual Great Shakeout earthquake "Drop, Cover, Hold On" drill at all City facilities and provided an opportunity for staff to purchase emergency supplies. In addition, the City continues its relationship with the Maple Counseling Center for counseling services for victims of crime or disaster.

Russian Community Outreach

The City's Russian Community Outreach Coordinator addresses ongoing issues for the Russian speaking community. This includes safety, homelessness, domestic violence, neighbor disputes, elder abuse, human trafficking, housing, and translation needs. In collaboration with the Russian Advisory Board, staff coordinates educational seminars for Russian speaking businesses and residents to address various issues as well as offering Mature Driver courses. Staff also coordinates many Russian speaking cultural events for the community and assists various community groups with cultural grant applications and events.

The City's Russian Community Outreach Coordinator collaborates with staff in other departments on many projects, such as cultural and arts programs, a community Internet portal, and Dispute Resolution Services which provide the Russian speaking community effective and accessible conflict resolution services in its native language. As part of the City's Aging in Place initiative, staff provides senior safety and emergency preparedness presentations for elderly people living with access and functional needs. Staff collaborates with the FBI's community outreach office on Cyber Security presentation for seniors. Staff is also working with various businesses and non-profit organizations on providing services to senior citizens in the comfort of their homes or at convenient locations convenient to the residents. Volunteers from the Russian language library assist seniors with delivering books. Lastly, staff is working with the Russian Advisory Board and Community on creation of a virtual archive of the Russian speaking community.

APPENDIX 4 – Code Compliance Division

The Code Compliance Division continues to address quality of life issues proactively and in response to resident concerns. It is the goal of the Division to create a safer and cleaner community, provide prompt, courteous and professional service, and gain voluntary compliance by means of educating and encouraging responsible property and business ownership.

Dedicated Code Officers are assigned to specific areas of the City and work in conjunction with other agencies (Sheriff's Department, Fire Department, Animal Control, etc.) to uphold and maintain the City's high neighborhood livability standards. The Code Compliance Division operates seven days a week with the following schedule:

- Monday through Wednesday, 7 a.m. to 12 a.m.;
- Thursday, 7 a.m. to 1 a.m.; and
- Friday through Sunday, 7 a.m. to 3 a.m.

The majority of the issues that Code Compliance addresses are related to noise, property maintenance/vacant properties, public right-of-way, environmental, animals, construction, and short-term rentals. These topics heavily affect the quality of life that West Hollywood residents enjoy.

The following information reflects the total number of service requests, code enforcement cases, and administrative citations processed in the Division from January 1 through December 31 of 2019:

Resident Service Requests

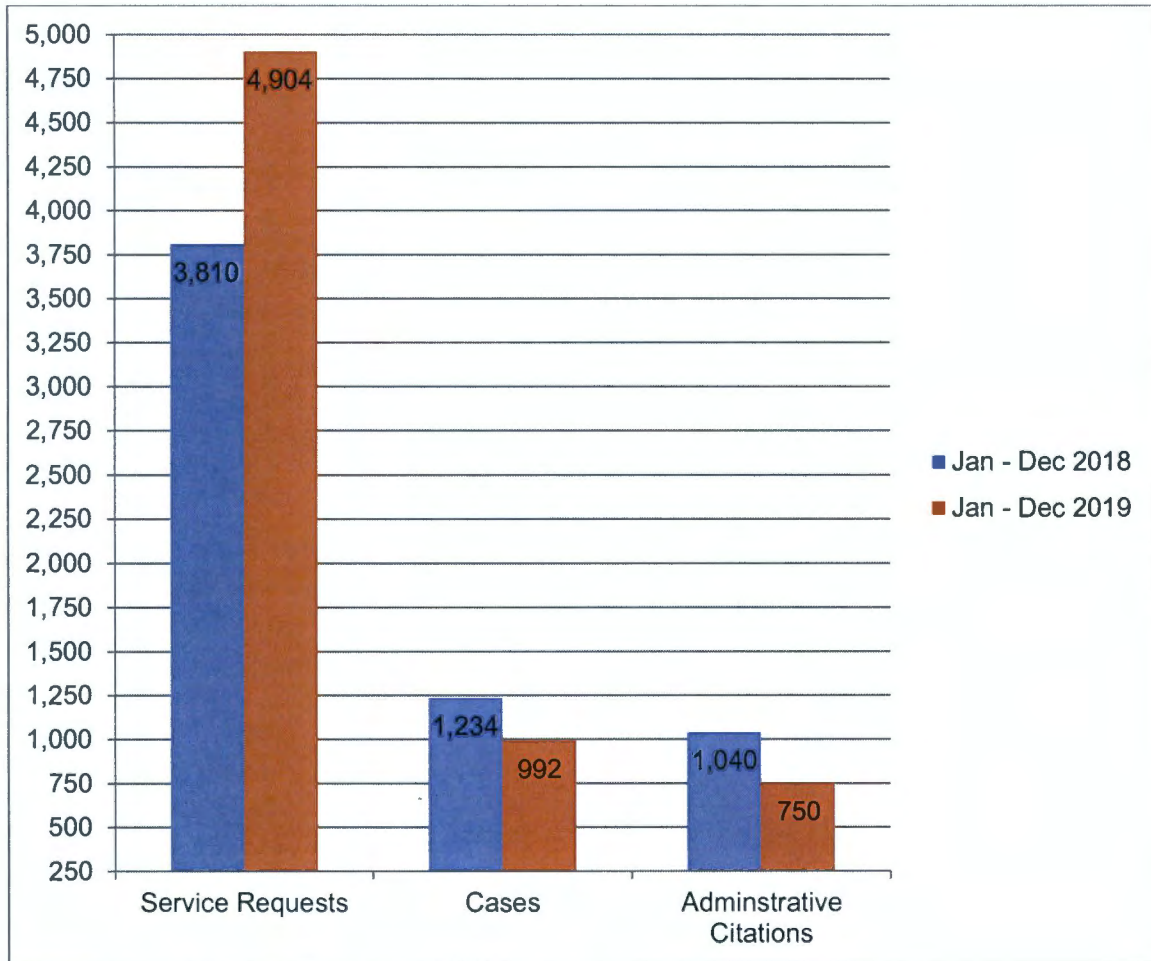
4,904 requests for service were processed. This represents a 29% increase in request volume, when compared to the same time-frame in 2018.

Code Enforcement Cases Resulting from Resident Requests

992 code enforcement cases were opened as a result of the service requests processed. This represents a 20% decrease in case volume, when compared to the same time-frame in 2018.

Administrative Citations

750 administrative citations were issued. This represents 28% decrease in the amount of citations issued, when compared to the same time-frame in 2018.



Noise

The following information reflects the specific types of noise service requests processed by the Division from January 1 through December 31 of 2019:

Animal Noise

245 animal noise requests were processed. This represents a 19% decrease in request volume, when compared to the same time-frame in 2018.

Gas Leaf Blower

168 gas leaf blower requests were processed. This represents a 15% decrease in request volume, when compared to the same time-frame in 2018.

Construction Noise (After-Hours Construction)

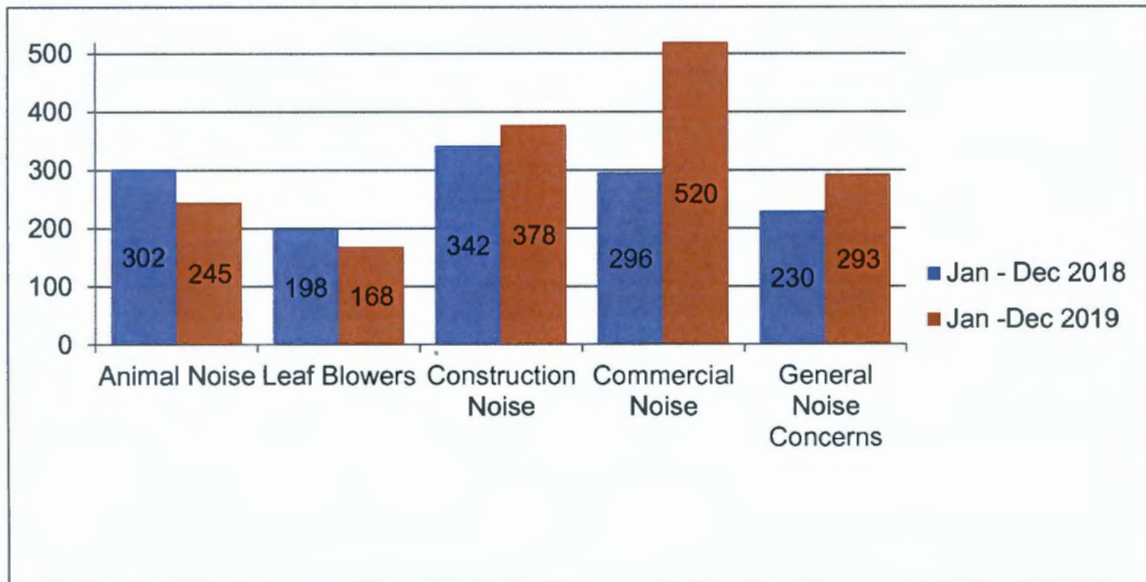
378 construction noise requests were processed. This represents a 11% increase in request volume, when compared to the same time-frame in 2018.

Commercial Noise (Special Events, Bars/Nightclubs, Hotels, & Restaurants)

520 commercial noise requests were processed. This represents a 76% increase in request volume, when compared to the same time-frame in 2018.

General Noise Concerns (Loud Parties, Radios, and Car Alarms)

293 general noise requests were processed. This represents a 27% increase in request volume, when compared to the same time-frame in 2018.



Property Maintenance/Vacant Property

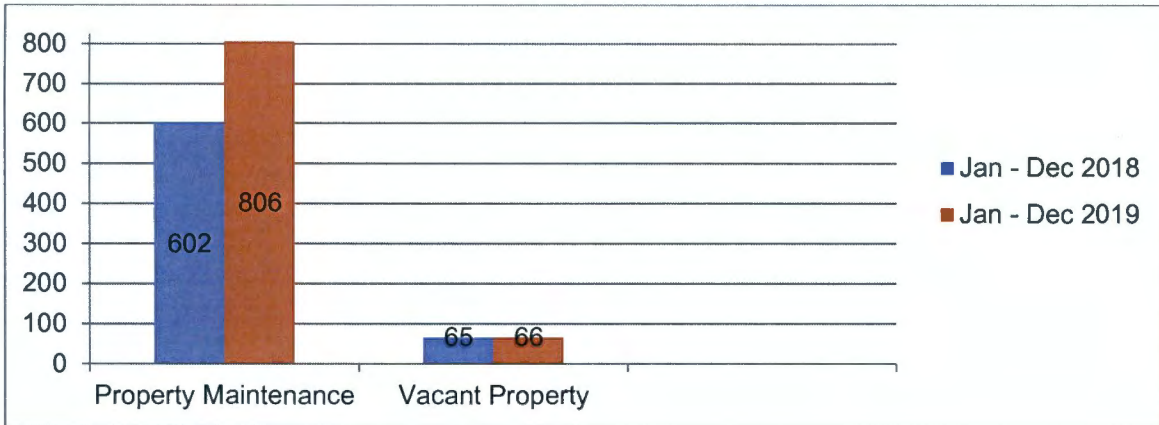
The following information reflects the number of property maintenance and vacant property service requests processed by the Division from January 1 through December 31 of 2019:

Property Maintenance (Exterior Paint, Landscape, and Defective Structure)

806 property maintenance requests were processed. This represents a 34% increase in request volume, when compared to the same time-frame in 2018.

Vacant Property

66 vacant property requests were processed. This represents a 2% increase in request volume, when compared to the same time-frame in 2018.



Public Right-of-Way

The following information reflects a breakdown of the specific types of public right-of-way (sidewalk, parkway, alley, or street) service requests processed by the Division from January 1 through December 31 of 2019:

Shared Mobility Devices (eScooters)

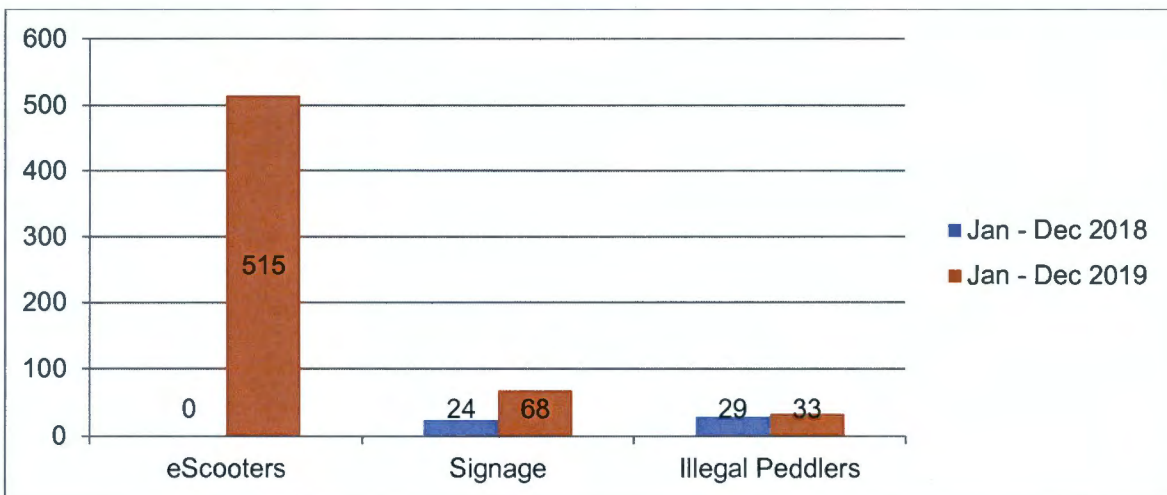
515 shared mobility device requests were processed. There is no data to compare to within the same time-frame in 2018.

Signage

68 sign in public right-of-way requests were processed. This represents a 183% increase in request volume, when compared to the same time-frame in 2018.

Illegal Peddlers (Street Vendors or Motorized Food Trucks)

33 illegal peddler requests were processed. This represents a 14% increase in request volume, when compared to the same time-frame in 2018.



Environmental

The following information reflects a breakdown of the specific types of environmental service requests processed by the Division from January 1 through December 31 of 2019:

Trash Cans Left Out

265 trash can left out requests were processed. This represents a 12% decrease in request volume, when compared to the same time-frame in 2018.

Sewer Problems

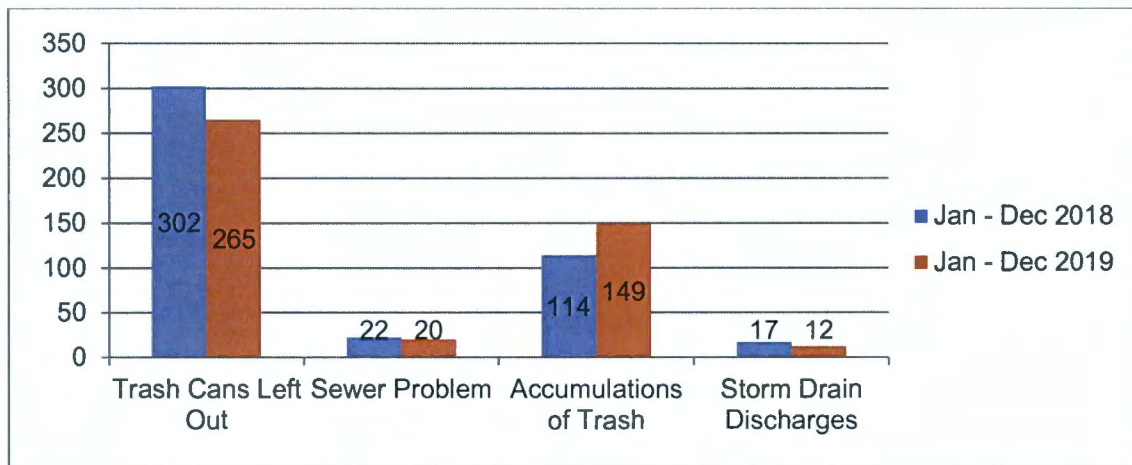
20 sewer problem requests were processed. This represents a 9% decrease in request volume, when compared to the same time-frame in 2018.

Accumulations of Trash

149 accumulations of trash requests were processed. This represents a 31% increase in request volume, when compared to the same time-frame in 2018.

Storm Drain Discharges

12 storm drain discharge requests were processed. This represents a 29% decrease in request volume, when compared to the same time-frame in 2018.



Animals

The following information reflects a breakdown of the specific types of animal service requests processed by the Division from January 1 through December 31 of 2019:

Dogs Off-Leash

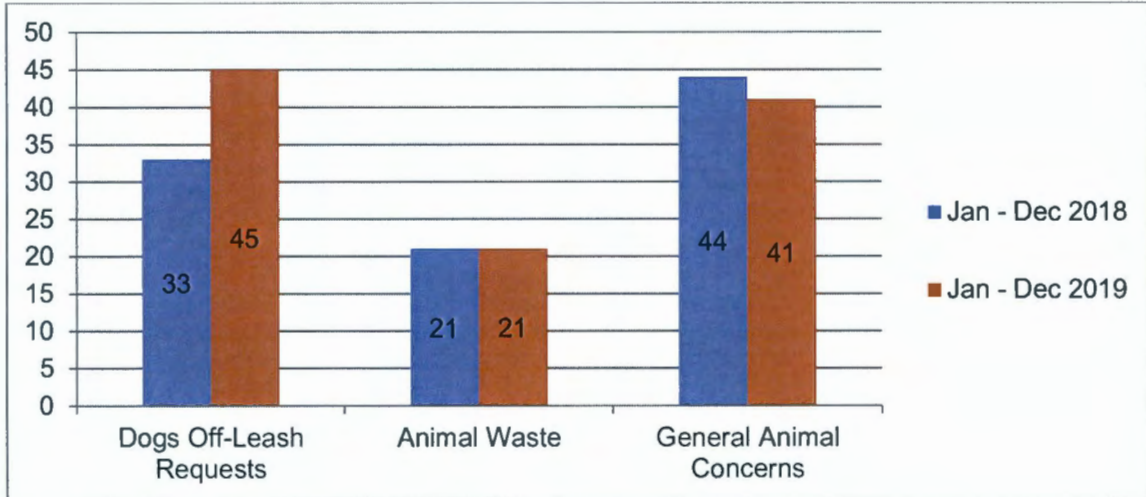
45 dogs off-leash requests were processed. This represents a 36% increase in request volume, when compared to the same time-frame in 2018.

Animal Waste

21 animal waste requests were processed. This represents no change in request volume, when compared to the same time-frame in 2018.

General Animal Concerns

41 general animal concern requests were processed. This represents a 7% decrease in request volume, when compared to the same time-frame in 2018.



Construction

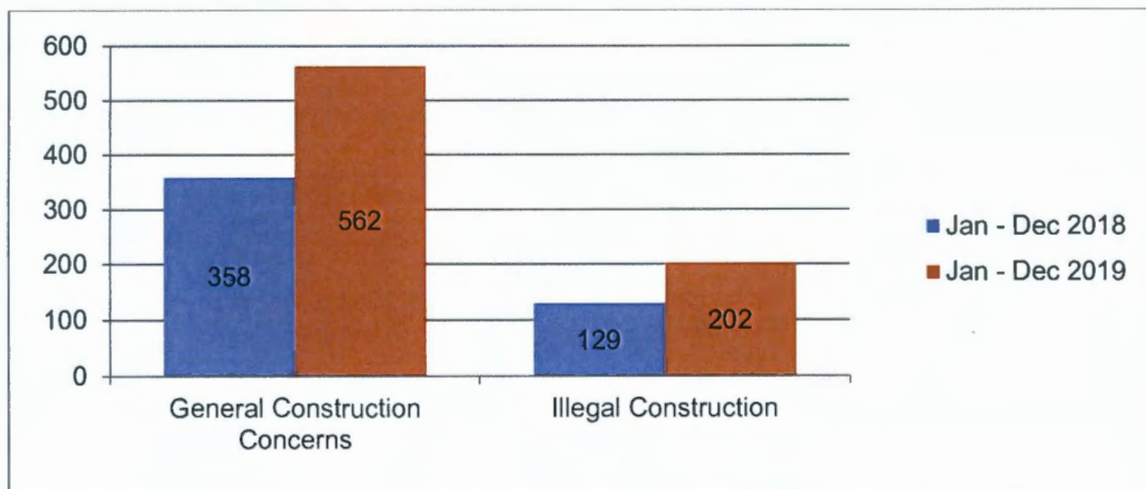
The following information reflects a breakdown of the specific types of construction service requests processed by the Division from January 1 through December 31 of 2019:

General Construction Concerns

562 general construction concern requests were processed. This represents a 57% increase in request volume, when compared to the same time-frame in 2018.

Illegal Construction

202 illegal construction requests were processed. This represents a 57% increase in request volume, when compared to the same time-frame in 2018.

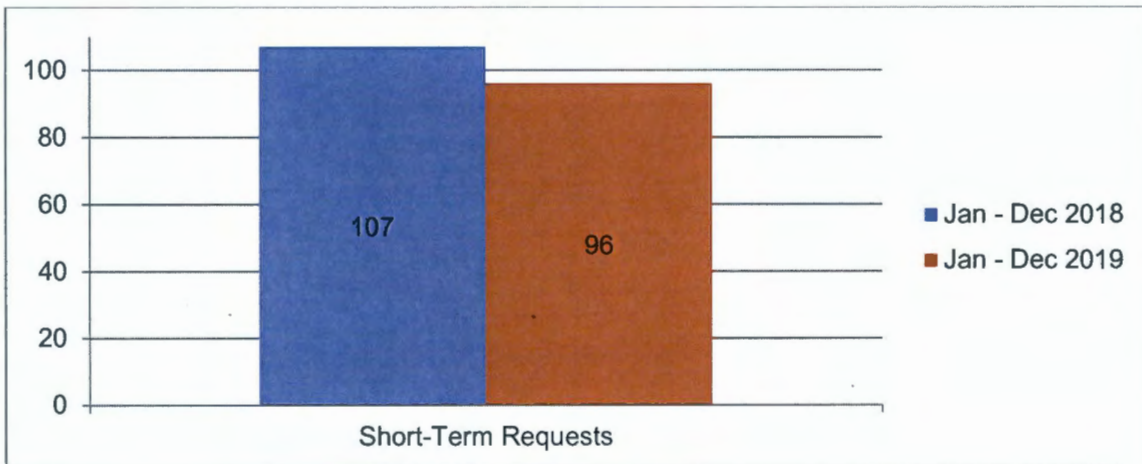


Short-Term Rentals

The Code Compliance Division continues to address illegal short-term rentals proactively and reactively, with the assistance of Host Compliance, who is the City's contractor responsible for proactively web-scraping to identify listings and units Citywide. Since the initial short-term rental report provided to City Council on July 17, 2017, staff has seen a decrease in the number of listings being advertised. At that time, the number of identified short-term listings was 1,010 covering 839 units in the City. As of March 6, 2020, there are 574 identified short-term listings covering 515 units. This reflects a 43% reduction in the number of listings and a 39% reduction in the number of units being used for illegal short-term rental purposes.

Short-Term Rental Service Requests

From January 1 through December 31 of 2019, 107 short-term rental requests were processed. This represents a 10% decrease in request volume, when compared to the same time-frame in 2018.

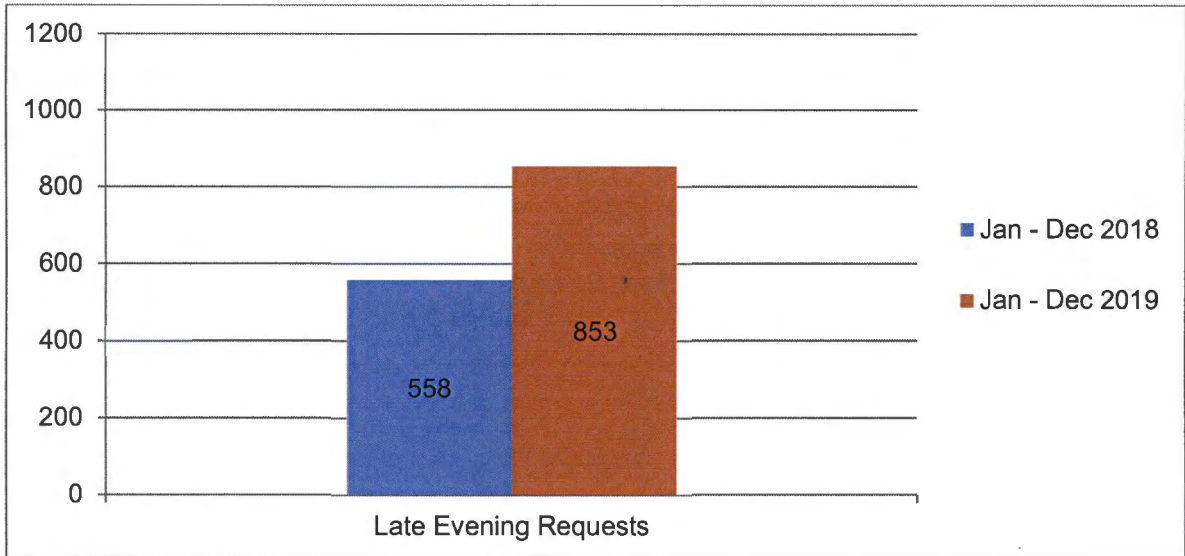


Late Evening Enforcement

The Code Compliance Division has Officers dedicated solely to evenings who provide seven day a week coverage, Monday through Wednesday until 12 a.m., Thursday until 1 a.m., and Friday through Sunday until 3 a.m. These Officers are tasked with monitoring and responding to complaints received about businesses that operate primarily in the evenings and on the weekends. This has enabled the City to respond to constituent complaints quickly, and has reduced some of the burden that is placed on the Sheriff's Department.

Late Evening Service Requests

From January 1 to December 31 of 2019, there were 853 requests for service processed in the Division. This represents a 53% increase in request volume, when compared to the same time-frame in 2018.



Business Licensing

The Code Compliance Division also administers the Business Licensing program, as well as the issuance of various permits. The following information reflects a breakdown on the number of licenses and permits processed, as well as business licensing enforcement efforts by the Division from January 1 through December 31 of this year:

New Business Licenses

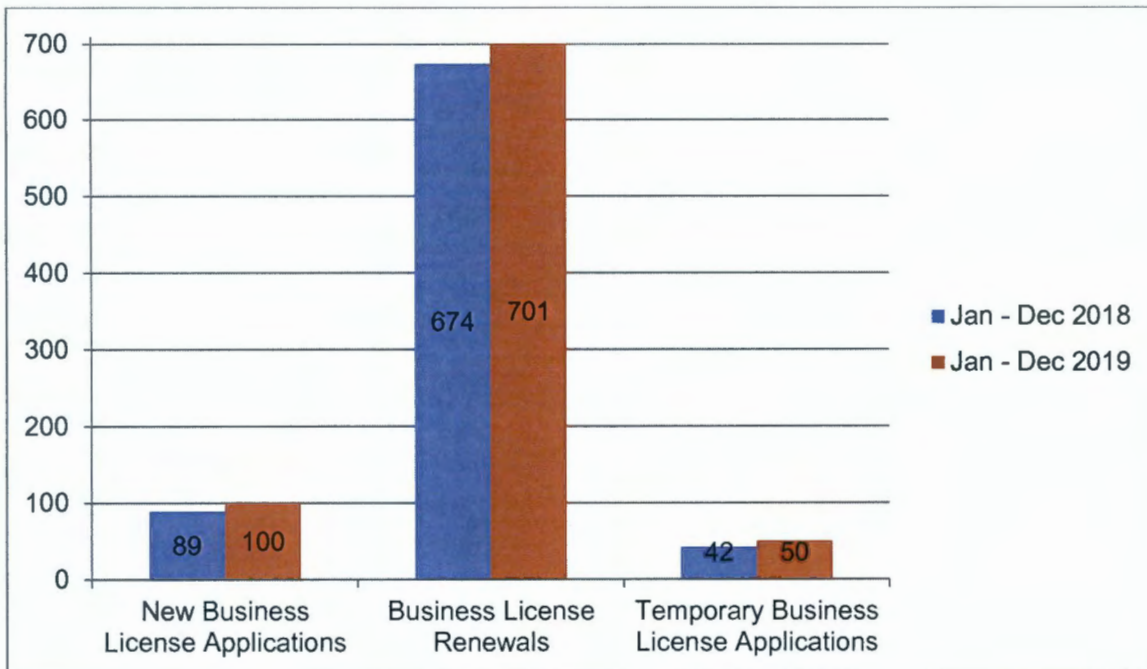
100 new regulatory business licenses were processed. This represents a 12% increase in the amount of business licenses processed, when compared to the same time-frame in 2018.

Business License Renewals

701 business license renewals were processed. This represents a 4% increase in the amount of renewal business licenses processed, when compared to the same time-frame in 2018.

Temporary Business Licenses

50 new temporary business licenses were processed. This represents a 19% increase in the amount of temporary business licenses processed, when compared to the same time-frame in 2018.



Outdoor Dining Permit Renewals

63 outdoor dining permit renewals were processed. This represents a 15% increase in the amount of outdoor dining permit renewals processed, when compared to the same time-frame in 2018.

Valet Parking Meter Encroachment Renewals

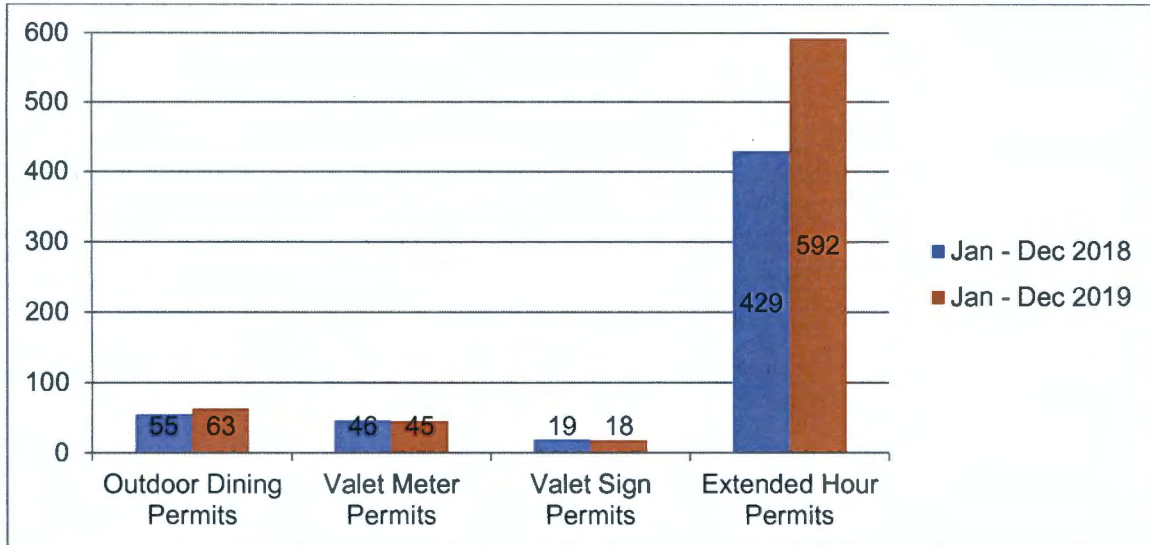
45 valet parking encroachments renewals were processed. This represents a 2% decrease in the amount of valet parking meter encroachment processed, when compared to the same time-frame in 2018.

Valet Sign Encroachment Renewals

18 valet sign encroachments renewals were processed. This represents a 5% decrease in the amount of valet sign encroachment renewals processed, when compared to the same time-frame in 2018.

Extended Hour Permits

592 extended hour permits were processed. This represents a 38% increase in extended hour permits processed, when compared to the same time-frame in 2018.



Massage Parlor License Enforcement

36 inspections were performed at 19 massage businesses. As a result of the inspections performed, 24 code enforcement cases were created. Violations identified during these inspections include operating without a required Massage Parlor's Business License, unlicensed Business License Technicians, unpermitted construction, property maintenance issues and no manager on-site. There is no data to compare to within the same time-frame in 2018.

Sidewalk Vendor License Enforcement

94 administrative citations were issued to unlicensed vendors in total during LA Pride and Halloween Carnival. There is no data to compare to within the same time-frame in 2018.

APPENDIX 5 – Block By Block Security Ambassadors

Deploying Block by Block Security Ambassadors along Santa Monica and Sunset Boulevards and adjacent residential streets has had a positive impact on safety and neighborhood livability. Security Ambassadors provide a highly visible uniform presence at the street level to serve as a visual deterrent, report unwanted activity, challenge low level quality of life crimes and work in collaboration with the West Hollywood Sheriff's Station. Security Ambassadors also provide a high level of customer service for all who live, work or visit West Hollywood.

Beginning in October 2019, Park Ambassadors are stationed with kiosk in both Plummer and West Hollywood Parks in efforts to monitor the safety and cleanliness of the restroom facilities. An Ambassador is on post at these parks from opening hours to closing, 5 days a week.

The following chart shows their activities from July – December 2019:



Memo

To: Mayor, City Councilmembers, City Manager, Assistant City Manager, and City Attorney

From: Alyssa T. Poblador, Administrative Specialist IV *ATP*

CC: K. COOK, E. RAMIREZ, M. BROWN, J. JIMENEZ, D. RIVAS, C. PLANCK, D. GIUGNI

Date: March 16, 2020

Re: Correspondence Concerning Item 4.A. on the 3/16/20 Agenda

Attached please find correspondence received relating to Item 4.A. on the March 16, 2020 Council Agenda.

4.A. PUBLIC SAFETY UPDATE

Alyssa Poblador

From: Yvonne Quarker
Sent: Monday, March 16, 2020 10:03 AM
To: Alyssa Poblador
Subject: FW: Item 4.A./CC 03/16/20

From: Ogden Dr. Neighborhood Watch <ogdenwatch@gmail.com>
Sent: Monday, March 16, 2020 8:30 AM
To: City Council Web Email Address <council@weho.org>
Cc: Danny Rivas <DRivas@weho.org>; Bill Moulder - LASD <WCMoulde@lasd.org>; Kristin Cook <kcook@weho.org>; Yvonne Quarker <YQuarker@weho.org>; Tory Berger <4light@gmail.com>
Subject: Item 4.A./CC 03/16/20

CAUTION - EXTERNAL SENDER. Please do not click links or open attachments unless you recognize the source of this email and know the content is safe.

We are grateful for increased Sheriff and BXB patrols on 1100/1200 Ogden Drive in response to recent dangerous activity in our neighborhood. Un-gated properties and properties without Letters of Agency continue to be a problem. Can we identify property owners and managers and send them the form and instructions to secure a Letter of Agency? Can we subsidize the gating of vulnerable properties? When we sign a lease with our landlords, are we entitled to a measure of safety that should be inherent in any such agreement?

Best,
Mike Carter