## City of West Hollywood Request for Proposals (RFP) Performance Management Consulting Services

**PUBLIC NOTICE IS HEREBY GIVEN** of a Request for Proposals to work with all City teams to develop performance management metrics, KPIs and goals, and develop an ongoing evaluation framework.

The City of West Hollywood aspires to become a performance-based organization. For this Request for Proposals ("RFP"), the City seeks consulting services to work with departments and divisions to set metrics, key performance indicators, and SMART goals as part of the strategic planning process. The vendor will have a proven record working with organizations, preferably public sector clients, to implement performance management frameworks, provide staff training through facilitated workshops, and develop evaluation processes and tools.

## **Submittal Instructions**

All submissions must be uploaded electronically through the PlanetBids portal only (<a href="https://pbsystem.planetbids.com/portal/22761/bo/bo-detail/90912">https://pbsystem.planetbids.com/portal/22761/bo/bo-detail/90912</a>). The deadline for proposal submissions is <a href="https://proposals.com/portal/22761/bo/bo-detail/90912">Friday, March 11, 2022 at 4:00pm PST</a>. Proposals received after this time and date shall be disqualified. No oral, telephonic, faxed, emailed, or telegraphic proposals or modifications of proposals shall be considered.

A copy of the RFQ can also be downloaded from the City's website at: <a href="http://www.weho.org/rfp">http://www.weho.org/rfp</a>.

All interested firms are invited to submit a proposal.

BY ORDER OF the City of West Hollywood.

Melissa Crowder, City Clerk

AFFIDAVIT OF POSTING

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City of West Hollywood )

I declare under penalty of perjury that I am employed by the City of West Hollywood in the Office of the City Clerk, and that this document was posted on:

Date: February 18, 2022
Signature:\\Kimberle English\\
Office of the City Clerk