


CITY COUNCIL
UNFINISHED BUSINESS

SEPTEMBER 23, 2019

SUBJECT: PUBLIC SAFETY UPDATE AND AMENDMENT TO THE AGREEMENT FOR SERVICES WITH MYDATT SERVICES INC. d/b/a BLOCK BY BLOCK

INITIATED BY: PUBLIC SAFETY DEPARTMENT
(Kristin Cook, Public Safety Director)  for K.C.
(Captain Ed Ramirez, LA County Sheriff's Department)
(Acting Assistant Chief Mike Brown, LA County Fire Department)

CITY MANAGER'S DEPARTMENT
(Janet Jimenez, Assistant to the City Manager) 

CODE COMPLIANCE DIVISION
(Danny Rivas, Code Compliance Manager) 

HUMAN SERVICES & RENT STABILIZATION DEPARTMENT
(Corri Planck, Strategic Initiatives Manager) 
(David Giugni, Social Services Manager) 

STATEMENT ON THE SUBJECT:

The City Council will receive an update on public safety activities and provide additional direction to staff and consider amending the agreement for services with Mydatt Services, Inc. d/b/a Block by Block for additional security ambassador services for park restrooms to modify the scope of work and increase the not-to-exceed amount of the agreement.

RECOMMENDATIONS:

- 1) Receive an update on and provide additional direction to staff regarding public safety priorities such as crime prevention, resources to address homelessness, park safety, and neighborhood livability.
- 2) Give direction to staff on utilizing the city owned building at 7362 Santa Monica Boulevard for an eastside services presence, to include public safety related services, for a "Neighborhood Safety Center".
- 3) Approve Amendment No. 1 to the agreement for services with Mydatt Services, Inc. d/b/a Block by Block to modify the scope of services and increase the amount of the agreement by \$618,919 for a total not-to-exceed amount of \$3,753,010.
- 4) Authorize the City Manager or designee to execute documents incident to the agreement.

- 5) Authorize the Director of Finance & Technology Services to allocate \$212,054 from unallocated reserves in the General Fund from fiscal year 2019-2020 to account number 100-2-04-18-534113 for Security Ambassador Services for Plummer Park restrooms and a kiosk.

BACKGROUND / ANALYSIS:

Crime Statistics: January – June 2019

The City continues to be a very safe place to live, visit, and work. While West Hollywood's population is approximately 35,000, its daily population typically more than doubles with the number of people who work and play here. For a city that is only 1.9 square miles, West Hollywood is home to a large number of entertainment oriented businesses such as restaurants, lounges, bars and nightclubs; there are over 200. Additionally, West Hollywood is home to a number of large scale special events that bring hundreds of thousands of visitors at a time into the city, such as LA Pride and Halloween Carnaval.

The West Hollywood Sheriff's Station remains committed to collaborating with City officials, residents, and businesses to resolve community concerns. Sheriff's personnel have continued to focus their efforts on neighborhood patrols and maintaining the quality of life for the community. Park safety has been a top priority for the past few months, and the Sheriff's Captain has increased patrols of the City's parks and surrounding neighborhoods. Sheriff's personnel, Public Safety staff, and the Public Safety Commission regularly examine crime statistics in order to identify problem areas and adjust resource deployment as appropriate. The Station has continued to utilize both bicycle and foot patrols to supplement traditional vehicle patrols. The Innovation Division is managing the safety camera pilot program. Cameras are operational at five pilot locations, and staff has begun evaluating the different vendors and their technologies. Staff will be bringing a recommendation regarding the future of the camera program to the Public Safety Commission in October and to the City Council at a meeting later this fall. Finally, City staff and Sheriff's personnel are exploring the option of using 7362 Santa Monica Boulevard for an eastside services location, to include a Sheriff's presence with officer hours for Deputies and Sheriff's volunteers and possibly a service provider presence. Working with Innovations and Strategic Initiatives staff, an eastside services location could be called a "Neighborhood Safety Center" or a "Neighborhood Safety Resources Center".

Part 1 Crime increased 2% for January through June 2019 versus January through June 2018. Vehicle Burglary (+36%) saw the biggest increase and the 300 total incidents accounts for 26% of all Part 1 Crime in West Hollywood. The sheer number of vehicle burglaries drive the overall Part 1 Crime numbers and negated solid reductions

in several important categories such as Armed Robbery (-12%) and Residential Burglary (-36%). It should be noted that Larceny / Theft, which includes Grand Theft, Petty Theft, and Vehicle Burglary, accounts for 80% of all Part 1 Crime in West Hollywood.

Comparison Law Enforcement Resources to Other Cities

During the 2019-2020 budget process, City Council requested that staff compile a cost comparison of providing law enforcement services using a contract versus providing such services directly.

Staff reached out to the other three Westside cities, as well as other California cities through the California Society of Municipal Finance Officers' email listserv. Staff is in the process of compiling the information received, and will provide the City Council with a supplemental report.

Liability Trust Fund

The Liability Trust Fund (LTF) Committee was established in 1999 to provide input from the contracting cities into the risk management activities of the County as it concerns the contracted law enforcement services. The LTF Committee procures excess insurance, conducts financial audits and actuarial studies, and determines surcharge rates for contributions to LTF by contracting cities. The LTF Committee also makes risk management and operational recommendations to the Sheriff's Department and other departments and contracts with California JPIA to provide administrative and risk management support. In addition, the Liability Trust Fund (LTF) Claims Board was established by the County Board of Supervisors in 2000 to act as "claims board" for claims assigned to Liability Trust Fund. The LTF Claims Board determines whether to settle or fight claims within its jurisdiction, approves settlements up to \$100,000, recommends settlements over \$100,000 to the Board of Supervisors, and approves defense panel attorneys. Over the past few years, the surcharge rates for contributions to the LTF by contracting cities have increased significantly due to an increase in claims and insurance costs, with the rate currently 11% as of July 1, 2019. A subcommittee is investigating methods to control "leakage" in the system to ensure that the LTF is sustainable, including investment alternatives, claims management efficiencies, station-specific risk management efforts, and auditing of County overhead.

Sheriff's Body Cameras

The Sheriff's Department is currently implementing a body camera program for its law enforcement officers, and is using West Hollywood Station as one of the body camera

pilot stations. One Sheriff's station in each Supervisory District was chosen as a pilot station. A body camera room is currently being constructed at the West Hollywood Station with an estimated pilot start date sometime later this fall.

Community Safety Response and Resources

At the January 22, 2019 Council Meeting, the City Council asked staff to follow-up on numerous public safety related items. An update is below.

- Public Safety Plan for Plummer Park.

The Public Safety Department in collaboration with the Service Area Lieutenant manages extra patrols of the City's parks, including Plummer Park. The Sheriff's Department has increased its checks of the park and the surrounding areas which has included extra crime suppression teams and foot patrols. During the regular budget process for 2019-2020, funding for additional security resources were added. These additional resources include more Sheriff's patrols and additional PACWEST security guards. Community members and Public Safety Commissioners have expressed concern with safety issues caused by individuals utilizing single use restrooms, including narcotics use and vandalism.

The Public Safety Commission has been discussing ways over the past few months to improve safety at the City's parks, in particular at Plummer Park. Commissioners have encouraged more Sheriff and security patrols. At their August 12, 2019 meeting, the Commissioners approved a motion to recommend to City Council that in the short term, physical changes be made to the single use restrooms (i.e. doors, locking mechanism, access, etc.) in an effort to deter criminal activity. In the interim, staff recommends amending the contract with Block by Block in order to provide a restroom security ambassador to monitor the safety of the single use restrooms. Please see Appendix B for the proposed amendment to the agreement for Security Ambassador Services.

- Direct the Public Safety Department and Public Works Department to collaborate with the West Hollywood Sheriff's Department to determine appropriate ways for the City to expand its role in responding to community safety and quality of life concerns, including disaster preparedness;

The Public Safety Department along with the Sheriff's Department and Fire Department hosted a "Pizza with Public Safety" event on March 11, 2019. Sheriff and Fire personnel also had a presence at the annual Kids Fair, at the Farmer's Market, and at "Coffee with the Cops". The Public Safety Commission also hosted a "Pizza and Preparedness" event on September 9th which included "5 Minute CPR" and information from the Community Emergency Response Team (CERT). Staff is also working with High Speed Tac Med, LLC to expand its active shooter training previously offered to staff to the community.

- Develop a plan for all new LASD personnel stationed in West Hollywood to be trained in cultural competency to serve the specific needs of our community, especially for LGBTQ+ community members;

A Cultural Diversity Training was held in April 2019. Moving forward, annual trainings will be held for new and existing LASD personnel stationed in West Hollywood.

- Provide the City Council with a weekly update on the progress for identifying a permanent replacement for the LASD West Hollywood Station Captain, including a request to have the next Captain stationed for longer than one year;

Captain Ed Ramirez is serving as our West Hollywood Station's Captain, and the Department hopes to keep Captain Ramirez in place for a couple of years.

- Direct staff to improve and expand the public information available regarding community safety resources. Resources should be reviewed for comment by the Public Safety Commission before returning to the City Council;

Communications staff is working on the design of an informational magnet with frequently called numbers and accompanying directory of services to be sent city wide. In addition, Communications staff shared a draft "Public Safety Master Plan" with the Public Safety Commission in August. A final version will be ready later this fall.

Efforts to Address Homelessness

The addition of the Mental Evaluation Team (MET) Deputy and Department of Mental Health Clinician has been extremely valuable to the City. The MET team has been able to successfully diffuse many situations and convince some individuals to enter treatment. Common charges are possession of a controlled substance, under the influence of a controlled substance, shoplifting, trespassing, and battery. Possession of a controlled substance is by far the most common charge.

Although reducing Part I Crime is a priority for the station, personnel also remain committed to addressing various quality of life issues. The foot beat program has greatly improved law enforcement presence in the East District of West Hollywood, where a number of quality of life concerns have been voiced. These efforts have also improved the ability to contact and provide services to our homeless population, a portion of which suffer from a variety of mental illnesses. To effectively address these issues, station personnel, including deputies that speak a variety of languages (Spanish, Armenian, Farsi, and German among many others), and the Community Impact Team continues to work together with various City Departments. Additionally, the MET Deputy and Clinician have positively impacted these efforts. Staff will be

reporting back to the City Council on the MET team's service delivery at an upcoming Council meeting.

The West Hollywood Sheriff's Station has committed to education and training for all deputies and supervisors through a comprehensive Crisis Intervention Training that gives them additional tools and training to deal with a population that is impacted by mental health and substance abuse issues. The Station has also leveraged County and City resources for its homeless outreach operations. These operations – bringing together the Sheriff's Community Partnership Bureau and the HOST teams, L.A. County Department of Mental Health Services, the MET (Mental Evaluation Team), LAHSA outreach teams, and the City's contracted providers are a focused effort to connect people to services.

Collaboration Between Social Services and Law Enforcement

The Social Services Division continues to work closely with the following Homeless Services, Substance Abuse Treatment Services, Mental Health Services, LGBT Services and HIV/AIDS Services organizations to provide support and resources for the City's homeless community members. These organizations are nearing successful completion of the third and final year of the Social Services contract cycle and have been recommended to continue providing their services in the upcoming 2019-22 contract cycle:

- Step Up On Second – The City funds a dedicated West Hollywood Mobile Interdisciplinary Team (MIT) to provide street-based services to chronically homeless, mentally ill community members. The MIT includes a Licensed Clinical Social Worker (LCSW), a Nurse Practitioner (NP), a Licensed Vocational Nurse (LVN), a substance abuse counselor, a peer advocate and a psychiatrist. By the end of Quarter 3 of the 2019 contract, Step Up on Second's MIT successfully assisted ten West Hollywood community members in securing permanent housing.
- The Los Angeles LGBT Center's Mental Health Services – The City funds the Mental Health Clinician outreach position to assist the homeless outreach teams with critical outreach activities, including crisis intervention, counseling and support services. The primary objective is to connect homeless community members who have mental health challenges with needed services. By the end of Quarter 3 of the 2019 contract, the Mental Health Clinician conducted 217 outreach encounters and completed 77 psycho-social assessments with homeless community members.
- The Los Angeles LGBT Center's Transgender Economic Empowerment Project (TEEP) - City funds cover Outreach, Intake and Assessment, and Case

Management for Transgender community members, many of whom are homeless and engaging in sex work. Case Management Services consist of updating legal documents to include name and gender marker change, criminal records expungement, and referrals for other needed legal services provided at The Center. By the end of Quarter 3 of the 2019 contract, 57 Intakes and Assessments had been completed; 54 of those individuals currently receive case management services.

- The Los Angeles LGBT Center's Youth Services – City funding supports Outreach, Intake and Assessment, and Shelter, (both emergency and transitional). By the end of Quarter 3 of the 2019 contract, The Center's Outreach staff had provided 1,266 Contacts to homeless youth; 126 Intakes and Assessments were completed; and 18 new, unduplicated youth received shelter for a total of 2,335 bednights.
- Ascencia – City funding provides a dedicated street outreach team and access to up to ten shelter beds. By the end of Quarter 3 of the 2019 contract, Ascencia had provided 1,824 shelter bed nights to 28 homeless community members.
- AIDS Project Los Angeles (APLA) - In February 2018, the City of West Hollywood amended its contract with APLA to include an HIV Specialist Outreach position. The Specialist accompanies the City's contracted outreach teams in engaging homeless community members living with or at-risk for HIV. In addition, the Specialist participates in the Homeless Initiative Outreach program at the West Hollywood Library. Funding for this position increased for the final year of the contract cycle in order to bring the HIV Specialist Outreach Position from 35% time on the project to 100%. By the end of Quarter 3 of the 2019 contract, the HIV Specialist had conducted outreach to 165 community members and successfully completed 22 Intakes and Assessments.

In addition, two of the City's contracted substance abuse treatment providers, Safe Refuge and Tarzana Treatment Center, regularly conduct outreach with the Homeless Services organizations and participate in the Homeless Initiative Outreach program at the Library. The Outreach staff from these organizations have also made themselves available to the Sheriff's to conduct ride-alongs and to participate in the Sheriff's quarterly homeless outreach efforts.

In January 2019, the City of West Hollywood participated in the Greater Los Angeles Homeless Count, coordinated by the Los Angeles Homeless Services Authority (LAHSA). Sheriff's deputies took the lead in guiding teams of volunteers, including City Councilmembers, Commissioners, Advisory Board members, and residents, in the point-in-time count. The teams counted the number of homeless people in the census tracts that comprise the City and the West Hollywood Sheriff's station served as the deployment site for the effort.

Sheriff's station personnel actively participate in the quarterly Homeless Collaborative meetings with City staff and social services providers. One benefit of these meetings is a partnership between the Community Impact Team members and the City's contracted social services providers.

Finally, homeless individuals can obtain TAP cards and other emergency outreach supplies at the West Hollywood Sheriff's Station. These supplies are provided on an on-going basis to the Sheriff's by the Social Services and Strategic Initiatives Divisions.

Community Safety Initiatives for Eastside of West Hollywood

A December 5, 2016 City Council item directed the City Manager to work with appropriate staff to implement strategies to enhance the quality of life on the Eastside. To achieve this direction, staff continues to increase public safety on the Eastside of West Hollywood. The following are updates to safety initiatives for the Eastside of West Hollywood:

Fountain Avenue/Formosa Avenue intersection – The implementation of the safety treatments began in October 2018, as part of the Fountain Avenue Traffic Safety test project involving six intersections. All of the Fountain/Formosa treatments have been installed, including the flashing pedestrian signs and in road warning lights at the north-south Fountain Avenue crosswalk. The Fountain Avenue project was completed on March 5, 2019. The recent improvements have proven very effective. The collision rate has dropped in half. Therefore, staff is in the process of designing permanent improvements to replace the temporary turn restrictions, i.e. concrete medians in lieu of striping and plastic bollards.

Enhanced Cleaning Services in the City's Commercial Areas – The City Council approved an enhanced cleaning program which started on August 1, 2018. This program expands current services of sidewalk pressure washing, litter pick up, graffiti cleaning, and shopping cart retrieval to all the major commercial areas of the City. Staff will continue to refine the program and make adjustments to services levels as warranted.

Neighborhood Livability

Public Safety personnel continue to promote neighborhood livability and address the various quality of life issues that regularly impact the West Hollywood community, including impacts from noise (loud music, motorcycles), speeding, and night club operations as well as anti-scavenging, dogs off leash, illegal pet waste disposal, and illegal food cart vendors. Staff and Sheriff personnel continue to work with the Public

Safety Commission on public safety education, including utilizing social media and hosting “Coffee with the Cops”.

Community Impact Team (CIT) Deputies and Code Compliance staff are proactive in addressing the impacts from entertainment establishments and special events. The Code Compliance Division works with businesses and property owners in order to protect public health and safety, and maintain the City’s unique urban balance with emphasis on neighborhood livability. By means of information, education, and the Administrative Remedies program, Code Compliance staff enforces the City’s Municipal Code. The Division also oversees Animal Care and Control contract services and administers the City’s regulatory Business License Program. CIT Deputies and the Alcohol Liaison Officer work with staff at nighttime establishments to prevent alcohol related incidents and have increased criminal enforcement of various neighborhood concerns, including drinking in public, criminal transient issues, and various nuisance issues. The Sheriff’s Department and Code Compliance personnel also work with the Alcoholic Beverage Control to educate businesses and work collaboratively on alcohol related issues. On a nightly basis, they actively patrol bars, nightclubs, and hotels.

Emergency Management and Major Special Events

An interdisciplinary team headed by Event and Film Services and Public Safety staff regularly meets to plan, manage, and evaluate all major special events in West Hollywood. Participating agencies include the following:

- Fire Operations
- Fire Prevention
- Fire EMS
- Fire Command and Control Division
- Fire Training Services Section
- Fire Joint Hazard Assessment Team
- Sheriff’s Emergency Operations Bureau and Joint Regional Information Center
- Sheriff’s Special Enforcement Bureau
- Sheriff’s Arson and Explosives Unit
- County Department of Health Services Emergency Medical Services Agency and Medical Alert Center
- County Department of Public Health
- Area hospital personnel, including Cedars Sinai

Threat assessments are conducted by Sheriff’s intelligence experts on each event, and recommendations to improve security are implemented. Event Action Plans are written by staff and public safety personnel, and the Incident Command System is followed.

The multidisciplinary team also coordinates the use of the medical care centers, which allows medical professionals to treat patients on site when possible and avoids transporting patients to area hospitals when unnecessary.

This past LA Pride in June 2019, the City had the opportunity to participate in pilot project with the Homeland Security Advisory Council (HSAC) and the Mobility4 Public Safety (M4PS) team. M4PS specializes in planning innovative technology deployments across public safety disciplines by working closely to define end user requirements, and then architect solutions tailored to meet those requirements. LA Pride sponsored by Christopher Street West is one of the City's large scale events that requires substantially more public safety and other resources to maintain safe operations for attendees and the surrounding community. Having participated in the Mobility Acceleration Coalition (MAC) 2019 Los Angeles Marathon mobility deployment and realizing the improved operational communications these technologies enabled, West Hollywood and LA County leaders requested the use of the tools for LA Pride and related activities. Mobility 4 Public Safety (M4PS), lead contractor for the MAC, worked with City and County command personnel to understand the operational environment and communications challenges to customize a mobility deployment to support LA Pride operations. Similar to the Los Angeles Marathon, M4PS coordinated the technology deployment with the Homeland Security Advisory Council (HSAC). The requirements identified for the mobility deployment for LA Pride included:

1. Automate Tracking of Patient Contacts
2. Improve Collaboration & Information Sharing
3. Maintain Accurate Festival Occupancy Counts
4. Report Bed Availability in the Medical Tent
5. Track Mobile Resources to Improve Efficiency of Dispatching

The technologies utilized were configured based on the unique operational requirements above, and allowed for an improved Command Post experience. Participating agencies beyond the City of West Hollywood and LA Pride included the Los Angeles County Fire Department (LACoFD) and Los Angeles County Sheriff's Department (LASD). The mobility deployment was highly successful with several key success factors worth noting for future events, including the strong partnership among the City, LACoFD, LASD, and LA Pride, clearly defining operational requirements, setting clear expectations, and the willingness to test new systems to achieve the greatest success. In addition, the use of a messaging app for public safety operations was a great benefit. The technology deployment for LA Pride was a significant step forward for the City, the County, and the greater Los Angeles region for the adoption of interoperable mobility technologies. The lessons learned will serve as a strong baseline

for incorporating these technologies into future events and other public safety operations.

CONFORMANCE WITH VISION 2020 AND THE GOALS OF THE WEST HOLLYWOOD GENERAL PLAN:

This item is consistent with the Primary Strategic Goal(s) (PSG) and/or Ongoing Strategic Program(s) (OSP) of:

- PSG-1: Maintain the City's Unique Urban Balance with Emphasis on Residential Neighborhood Livability.
- OSP-7: Collaborative Public Safety.

In addition, this item is compliant with the following goal(s) of the West Hollywood General Plan:

- SN-6: Maintain adequate levels of law enforcement, fire protection and emergency medical services.
- SN-7: Utilize law enforcement, fire protection and emergency medical services in a proactive and preventative way.
- SN-8: Provide public safety services in a manner that reflects and is sensitive to the characteristics and needs of the West Hollywood community.

EVALUATION PROCESSES:

Staff will continue to work with the community and the Public Safety Commission to evaluate and make policy recommendations to City Council regarding public safety resources.

ENVIRONMENTAL SUSTAINABILITY AND HEALTH:

City staff will work with the County of Los Angeles and relevant vendors to ensure that resources procured are environmentally friendly whenever possible.

COMMUNITY ENGAGEMENT:

The Public Safety Commission meets monthly and provides the community an opportunity to provide input on public safety related services.

OFFICE OF PRIMARY RESPONSIBILITY:

PUBLIC SAFETY DEPARTMENT / PUBLIC SAFETY - ADMINISTRATION

FISCAL IMPACT:

This item authorizes the Director of Finance & Technology Services to allocate \$212,054 from unallocated reserves in the General Fund from fiscal year 2019-2020 to account number 100-2-04-18-534113 for Security Ambassador Services for Plummer Park restrooms and a kiosk. The expansion of the patrols to include Melrose Avenue and Beverly Boulevard were previously budgeted in the 2019-2020 budget.

**General Fund Supplemental Appropriations
Fiscal Year 2019-20**

Date	Description	Amount
Total Appropriated Revenues		\$ -
Approved Supplemental Expenditures		
7/15/2019	Rule 20A Allocations Exchange - City of El Monte	\$ 1,894,290
7/15/2019	Prop A Funds Exchange - City of Hermosa Beach	\$ 700,000
8/19/2019	Weho Park North Alley Capital Improvements	\$ 100,000
Total Approved Supplemental Expenditures to Date		\$ 2,694,290
Proposed Supplemental Expenditures		
9/23/2019	Block by Block expansion for Plummer Park	\$ 212,052
9/23/2019	Enhancements for Social Services & Poverty Reduction	\$ 673,939
9/23/2019	Bike Lanes on Santa Monica Blvd	\$ 264,000
9/23/2019	Lanterns on Santa Monica Blvd	\$ 317,900
Total Proposed Supplemental Expenditures		\$ 1,467,891
Appropriations Surplus/(Deficit) as Proposed		\$ (4,162,181)
Drawdown of Reserves		
7/15/2019	Rule 20A Allocations Exchange - City of El Monte	\$ (1,894,290)
7/15/2019	Prop A Funds Exchange - City of Hermosa Beach	\$ (700,000)
8/19/2019	Weho Park North Alley Capital Improvements	\$ (100,000)
Total Surplus/(Deficit) after Reserves		\$ (1,467,891)

ATTACHMENTS:

ATTACHMENT A – APPENDIX

- APPENDIX 1A – Sheriff’s Station Overview
- APPENDIX 1B – Community Impact Team (CIT)
- APPENDIX 1C – Detective Bureau
- APPENDIX 1D – Traffic Division
- APPENDIX 1E – Youth Programs
- APPENDIX 1F – Narcotics Bureau
- APPENDIX 1G – Volunteers
- APPENDIX 2 – Los Angeles County Fire Department
- APPENDIX 3 – Public Safety Department and Public Safety Commission
- APPENDIX 4 – Code Compliance Division
- APPENDIX 5 – Block By Block Security Ambassadors

**ATTACHMENT B – AMENDMENT TO AGREEMENT FOR SERVICES WITH MYDATT
SERVICIES, INC. d/b/a BLOCK BY BLOCK**

ATTACHMENT A – APPENDIX

APPENDIX 1A - Sheriff's Station Overview

West Hollywood Sheriff's Station

West Hollywood remains a very safe place to live, work and visit. The station remains dedicated to its goal of providing the City with efficient and effective law enforcement services on every level. As always, each person at the West Hollywood Station appreciates the strong partnership with City staff. The Community Impact Team and other station personnel make frequent efforts to speak with the West Hollywood community regarding habits that reduce the likelihood of becoming crime victims. Furthermore, the Station has increased its social media involvement as a means of reaching out to the public and providing valuable information. Sheriff's personnel plan to continue to improve upon these efforts to build public trust and to best serve the various communities of West Hollywood.

Part 1 Crime increased 2% for January through June 2019 versus January through June 2018. Vehicle Burglary (+36%) saw the biggest increase and the 300 total incidents accounts for 26% of all Part 1 Crime in West Hollywood. The sheer number of vehicle burglaries drive the overall Part 1 Crime numbers and negated solid reductions in several important categories such as Armed Robbery (-12%) and Residential Burglary (-36%). It should be noted that Larceny / Theft, which includes Grand Theft, Petty Theft, and Vehicle Burglary, accounts for 80% of all Part 1 Crime in West Hollywood.

In the West District, there was a 29% increase in Part 1 Crimes. Vehicle Burglary increased (+90%) and the 182 incidents make up 66% of all Vehicle Burglaries in the city. Although several arrests have been made, criminals from Northern California, especially the Eddy Rock street gang, continually come to West Hollywood on the weekends and target the West District. Theft of cell phones and wallets from nightclubs continue to be a problem. Theft of mail and packages from apartment building mail rooms continue to increase and contributed to increases in Grand Theft (+24%) and Petty Theft (+35%). Aggravated Assault (+79%) also saw a significant increase, due primarily to alcohol related fights at nightclubs and assaults by transients. The West District, with 647 Part 1 Crimes, accounted for 56% of all Part 1 Crime in the City.

The City Center saw a -16% decrease in Part 1 Crimes. Burglary (-54%) and Aggravated Assault (-17%) showed significant improvement, but every crime category except Vehicle Burglary +9% and Armed Robbery +200% saw strong reductions. With 206 Part 1 Crimes, the City Center accounted for 18% of all Part 1 Crime in the City.

In the East District, Part 1 Crime decreased -22% when compared to the same time period in 2018. Total Burglaries (-43%) and Total Thefts (-21%) decreased

sharply and contributed to the dramatic reduction in Part 1 Crime. In terms of overall citywide crime, the East District accounts for 27% of all Part 1 Crime.

From January through June 2019, 247 homeless persons were arrested. These figures refer only to individuals arrested and do not take into account that many transients were arrested multiple times during this time frame.

Although reducing Part I Crime is a priority for the station, personnel also remain committed to addressing various quality of life issues. The implementation of the day shift foot beat program has greatly improved law enforcement presence in the East District of West Hollywood, where a number of quality of life concerns have been voiced. These efforts have also improved our ability to contact and provide services to our homeless population who suffer from a variety of mental illnesses. To effectively address these issues, station personnel, including deputies that speak a variety of languages (Spanish, Armenian, Farsi, Portuguese, and German among many others), and the Community Impact Teams (CIT) continue to work together with various City Departments.

Due to the recent increase in vehicle burglaries, the Detective Bureau has collaborated with the Los Angeles Police Department and the Beverly Hills Police Department's detectives in an effort to combat the crimes of burglaries from vehicles.

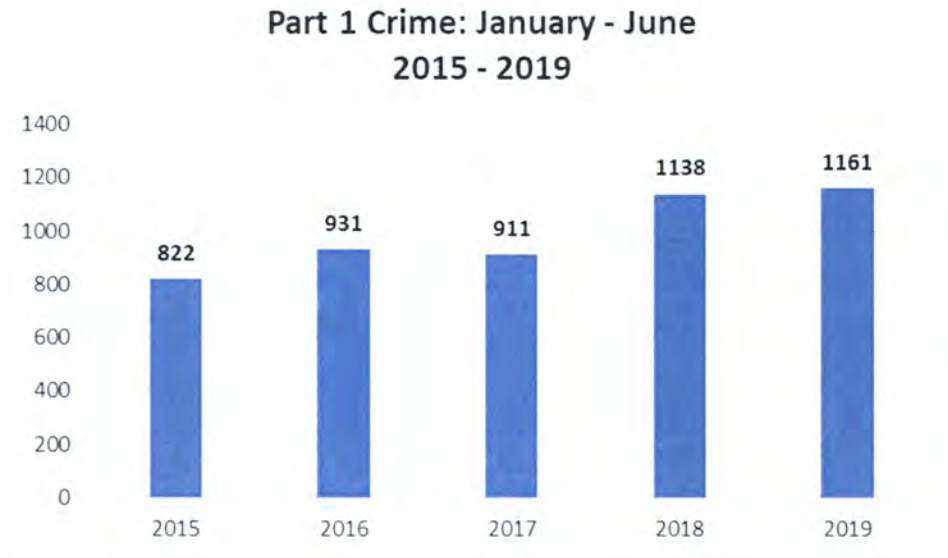
On July 01, 2018, a station Mental Evaluation Team was formed with one deputy and a clinician from the Department of Mental Health. They have been a valuable resource to the station and the community.

In addition, personnel have formed relationships with members of private organizations that are focused on providing necessary resources for our growing homeless population. On a day to day basis, the Station's ability to quickly respond to and handle the myriad of quality of life issues is greatly enhanced through the efforts of this partnership.

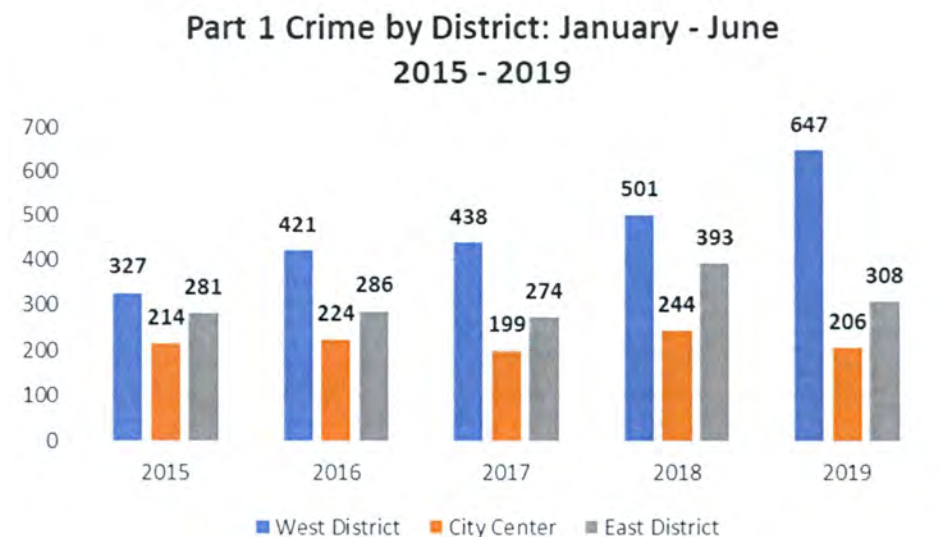
The following pages summarize crime statistics and station activity primarily for January through June of 2019.

Part 1 Crime

The following chart depicts Part 1 Crime for the months of January - June for the last five years. Part 1 Crime includes Homicide, Rape, Assaults, Robbery, Burglary, Theft, and Arson.



The following chart depicts the number of Part 1 Crimes for the months of January - June for the last five years, broken down by district. The three districts are: West District (West of La Cienega), City Center (La Cienega to Fairfax), and East District (East of Fairfax).



Citywide, Part 1 Crime increased 2% when compared to the same time period last year. This increase in overall Part 1 Crime can be attributed to substantial increases in Vehicle Burglary in the West District.

Part I Crime - Whole City	January - June 2018	January - June 2019	% Change
Homicide	2	0	-100.00%
Rape	20	11	-45.00%
Assault, Aggravated	62	62	0.00%
Robbery Total	60	60	0.00%
-Robbery, Armed	25	22	-12.00%
-Robbery, Strong Arm	35	38	8.57%
Burglary Total	123	98	-20.33%
-Burglary, Residence	64	41	-35.94%
-Burglary, Other	59	57	-3.39%
Theft Total	802	873	8.85%
-Grand Theft	164	179	9.15%
-Vehicle Burglary	220	300	36.36%
-Locker Burglary	1	5	400.00%
-Petty Theft	417	389	-6.71%
Grand Theft Auto	58	52	-10.34%
Arson	11	5	-54.55%
Total	1138	1161	2.02%

Looking at the three areas of the City separately, Part 1 Crime in the West District increased 29% when comparing January – June 2018 to January – June 2019. Vehicle Burglary, which increased (+90%), and Other Burglary (+79%) were the driving factors in the 29% crime increase.

Part I Crime - West District	January - June 2018	January - June 2019	% Change
Homicide	1	0	-100.00%
Rape	13	8	-38.46%
Assault, Aggravated	29	30	3.45%
Robbery Total	23	17	-26.09%
-Robbery, Armed	12	4	-66.67%
-Robbery, Strong Arm	11	13	18.18%
Burglary Total	44	57	29.55%
-Burglary, Residence	25	23	-8.00%
-Burglary, Other	19	34	78.95%
Theft Total	371	505	36.12%
-Grand Theft	101	112	10.89%
-Vehicle Burglary	96	182	89.58%
-Locker Burglary	1	5	400.00%
-Petty Theft	173	206	19.08%
Grand Theft Auto	18	28	55.56%
Arson	2	2	0.00%
Total	501	647	29.14%

The City Center had an impressive (-16%) decrease in Part 1 Crime when compared to the same time period last year. Total Burglaries (-54%) and Grand Theft (-14%) both saw significant decreases. Due to the low number of total incidents in the City Center, percentage increases and decreases tend to be more dramatic.

Part I Crime - City Center	January - June 2018	January - June 2019	% Change
Homicide	0	0	N/C
Rape	3	1	-66.67%
Assault, Aggravated	12	10	-16.67%
Robbery Total	12	17	41.67%
-Robbery, Armed	3	9	200.00%
-Robbery, Strong Arm	9	8	-11.11%
Burglary Total	39	18	-53.85%
-Burglary, Residence	19	8	-57.89%
-Burglary, Other	20	10	-50.00%
Theft Total	157	151	-3.82%
-Grand Theft	29	25	-13.79%
-Vehicle Burglary	65	71	9.23%
-Locker Burglary	0	0	N/C
-Petty Theft	63	55	-12.70%
Grand Theft Auto	17	9	-47.06%
Arson	4	0	-100.000%
Total	244	206	-15.57%

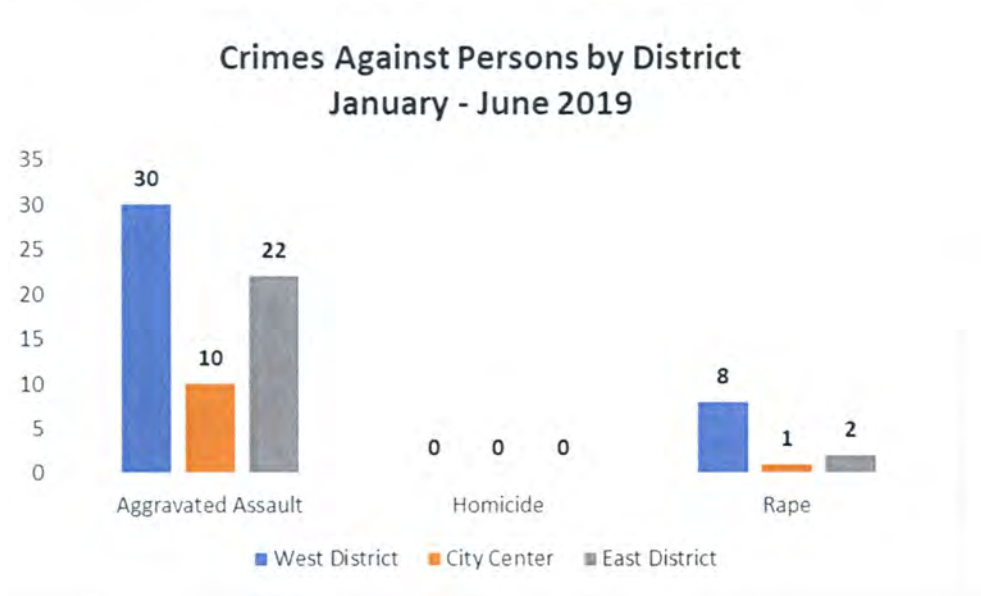
*N/C = not calculable

The East District had a (-22%) decrease in Part 1 Crime when compared to the same time period last year. Decreases occurred in almost all categories.

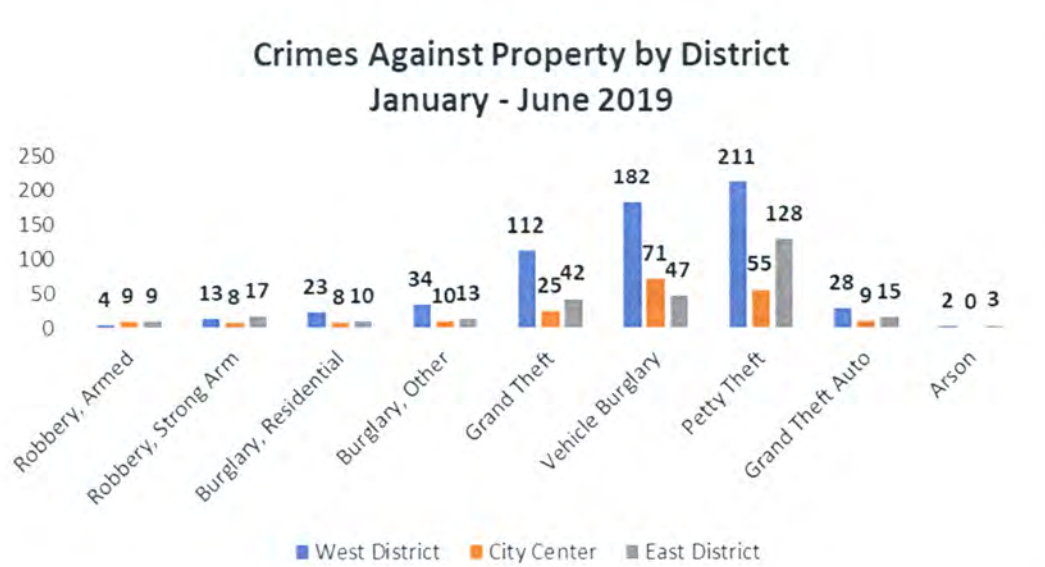
Part I Crime - East District	January - June 2018	January - June 2019	% Change
Homicide	1	0	-100.00%
Rape	4	2	-50.00%
Assault, Aggravated	21	22	4.76%
Robbery Total	25	26	4.00%
-Robbery, Armed	10	9	-10.00%
-Robbery, Strong Arm	15	17	13.33%
Burglary Total	40	23	-42.50%
-Burglary, Residence	20	10	-50.00%
-Burglary, Other	20	13	-35.00%
Theft Total	274	217	-20.80%
-Grand Theft	34	42	23.53%
-Vehicle Burglary	59	47	-20.34%
-Locker Burglary	0	0	N/C
-Petty Theft	181	128	-29.28%
Grand Theft Auto	23	15	-34.78%
Arson	5	3	-40.00%
Total	393	308	-21.63%

*N/C = not calculable

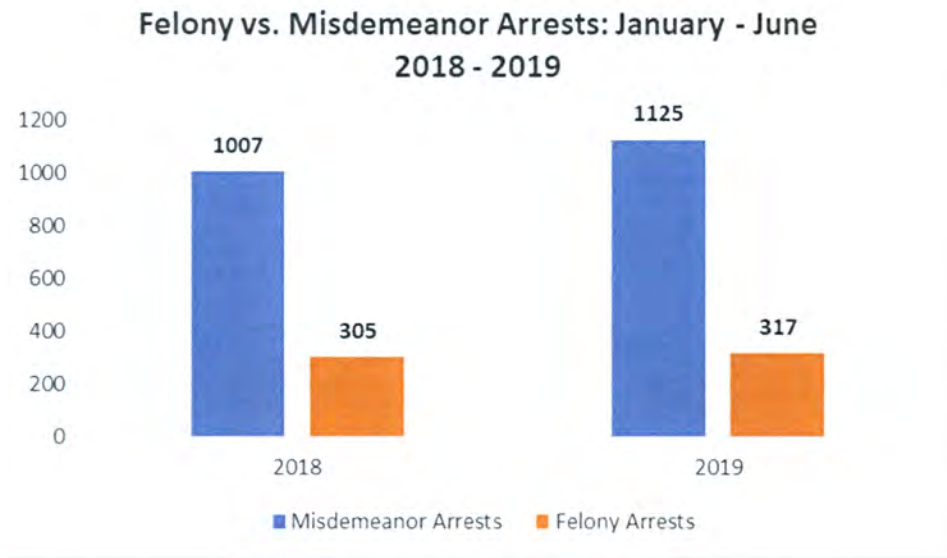
The following chart depicts crimes against persons, broken down by district, for January - June 2019.



The following chart depicts crimes against property, broken down by district, for January - June 2019.



The following chart depicts the number of Part 1 Crime arrests for felonies versus misdemeanors for January - June of the last two years.

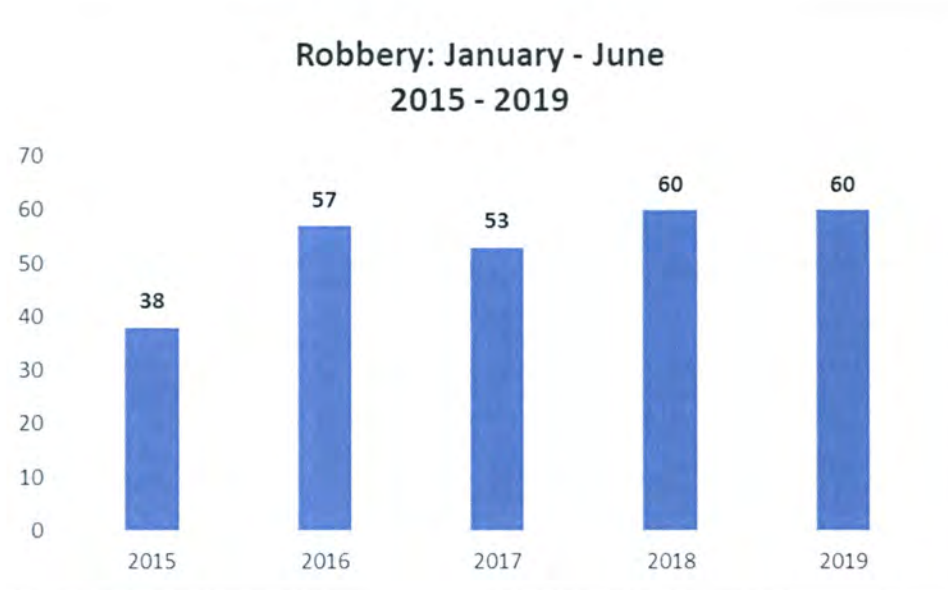


The following chart depicts the number of Part 1 Crime arrests for crimes against persons (i.e., Homicide, Rape, and Aggravated Assaults) versus those for Crimes Against Property (i.e., Robbery, Burglary, Grand Theft, Petty Theft, Grand Theft Auto and Arson) for January - June of the last two years.

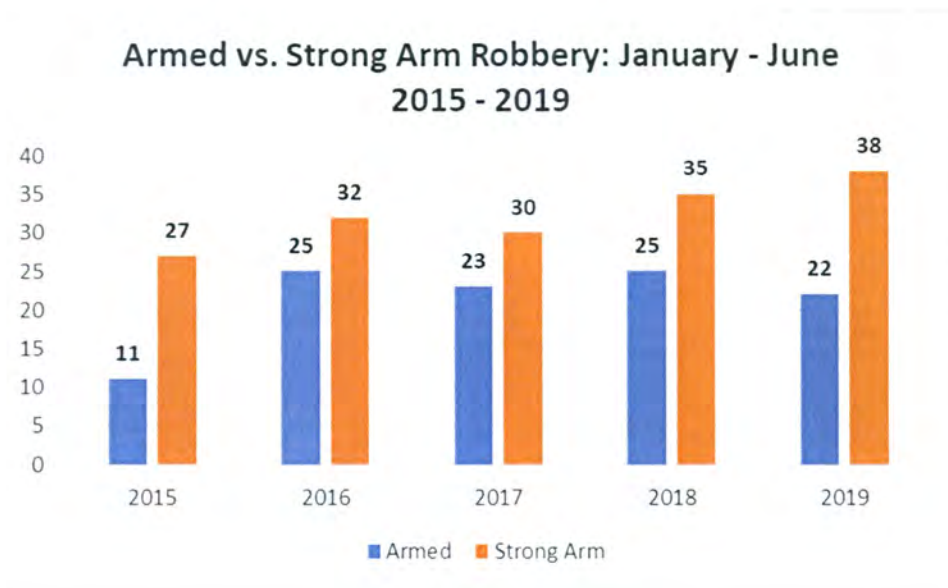


Robbery

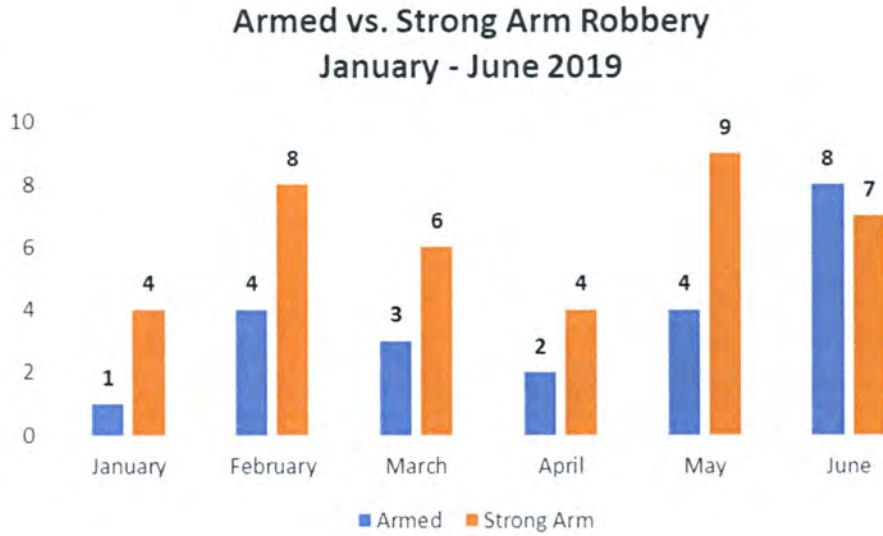
The following chart compares the number of Robberies during January - June for the last five years.



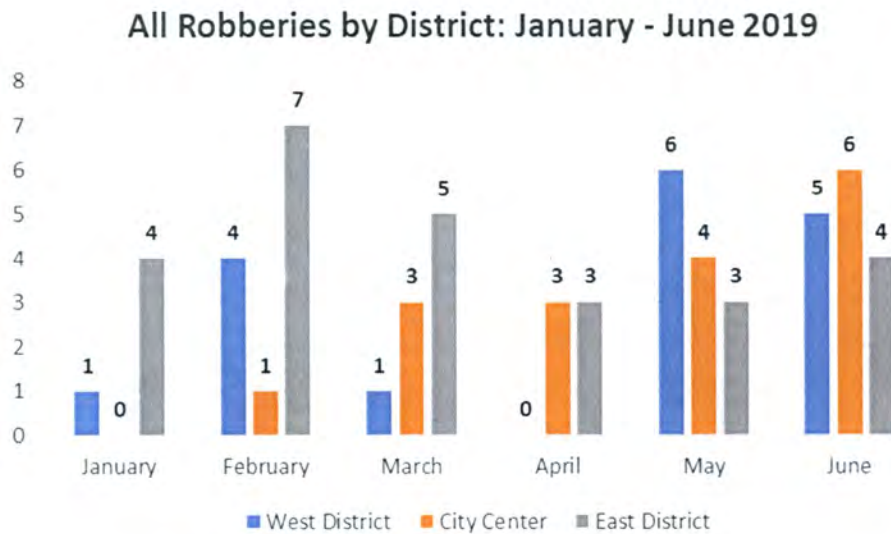
The following chart compares the number of Armed Robberies vs. Strong Arm Robberies during January - June for the last five years.



The following chart compares the number of Armed Robberies vs. Strong Arm Robberies during the months of January - June 2019.

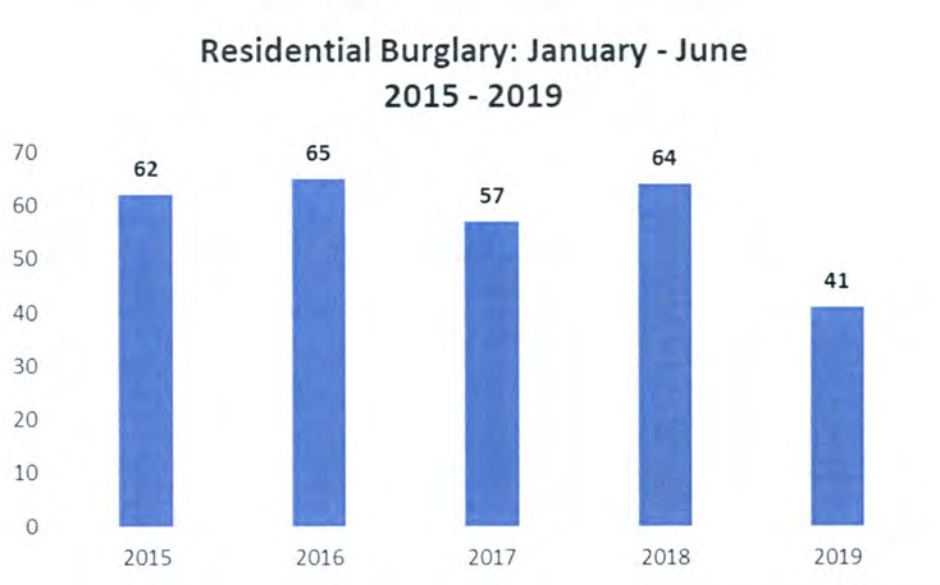


The following chart compares the number of Robberies by district for the months of January - June 2019.

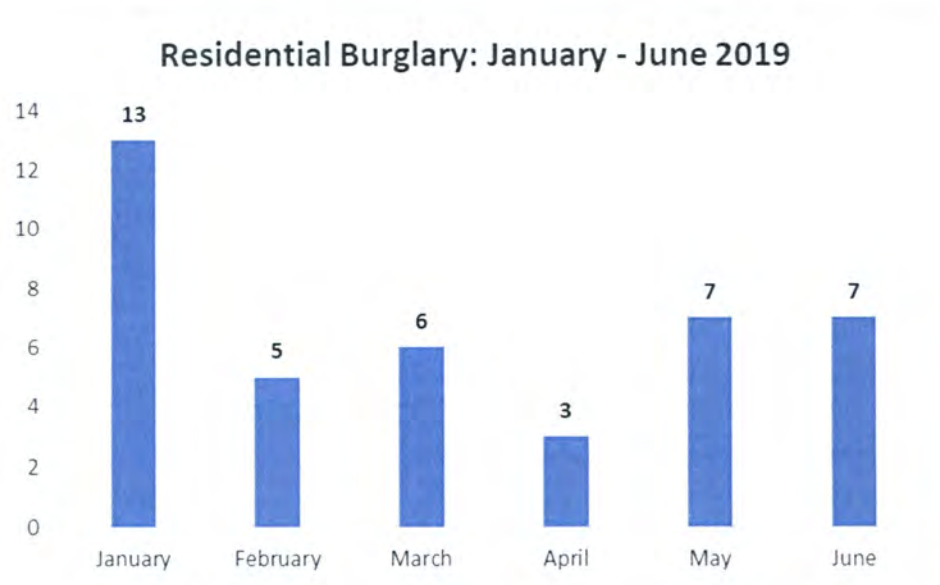


Residential Burglary

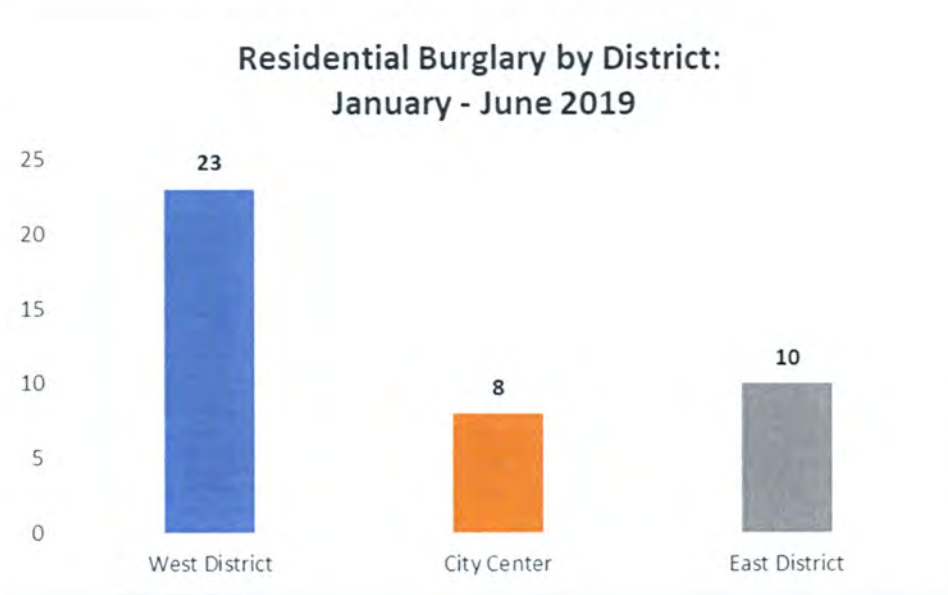
The following chart compares the number of Residential Burglaries during January - June for the last five years.



The following chart shows Residential Burglaries by month for January - June 2019.

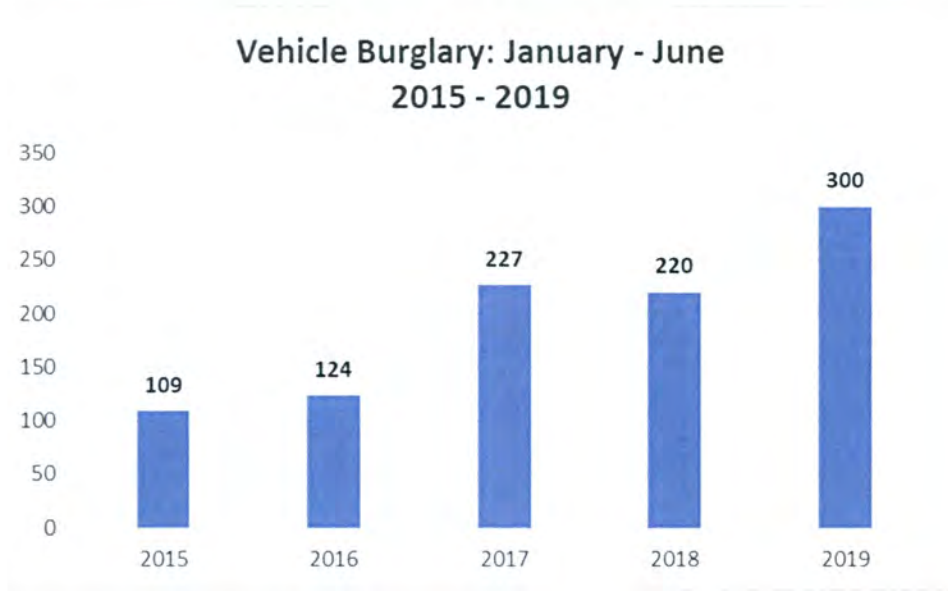


The following chart compares the number of Residential Burglaries by district for January - June 2019.

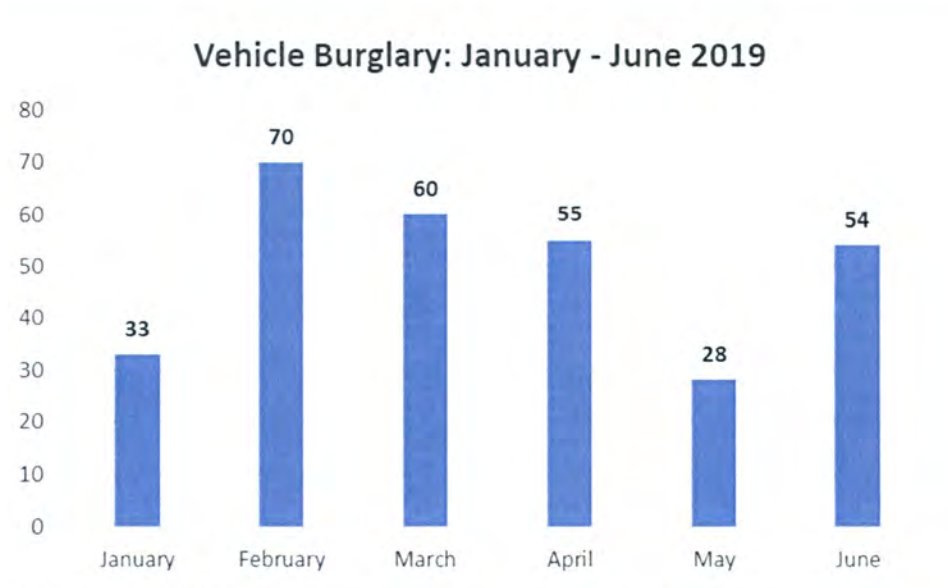


Vehicle Burglary

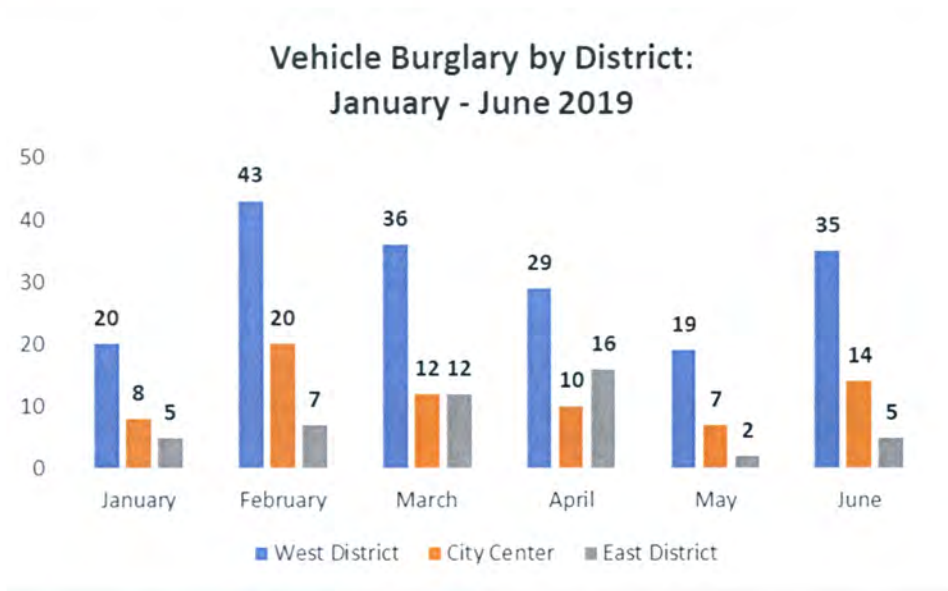
The following chart compares Vehicle Burglaries during January - June for the last five years.



The following chart shows Vehicle Burglaries by month for January - June 2019.

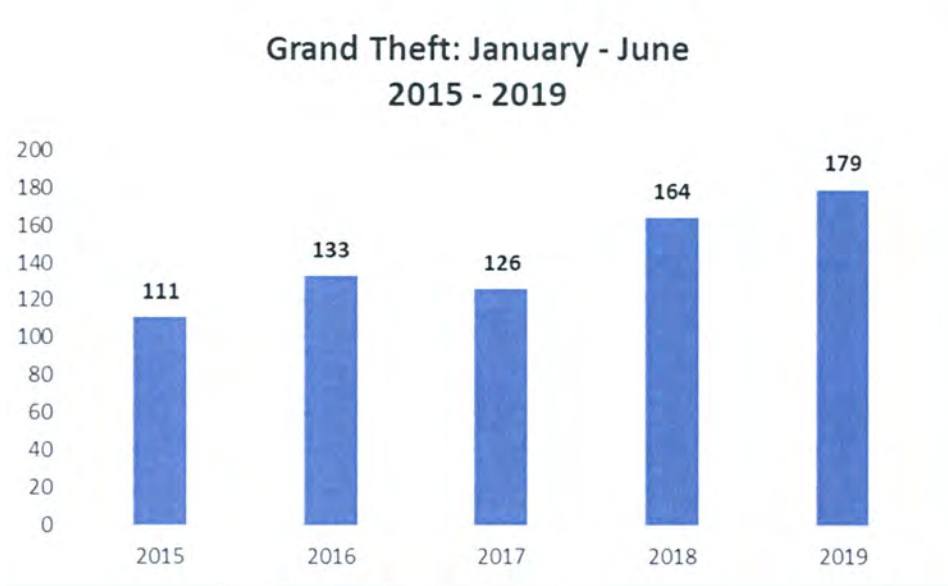


The following chart shows Vehicle Burglaries by month and district for January - June 2019.

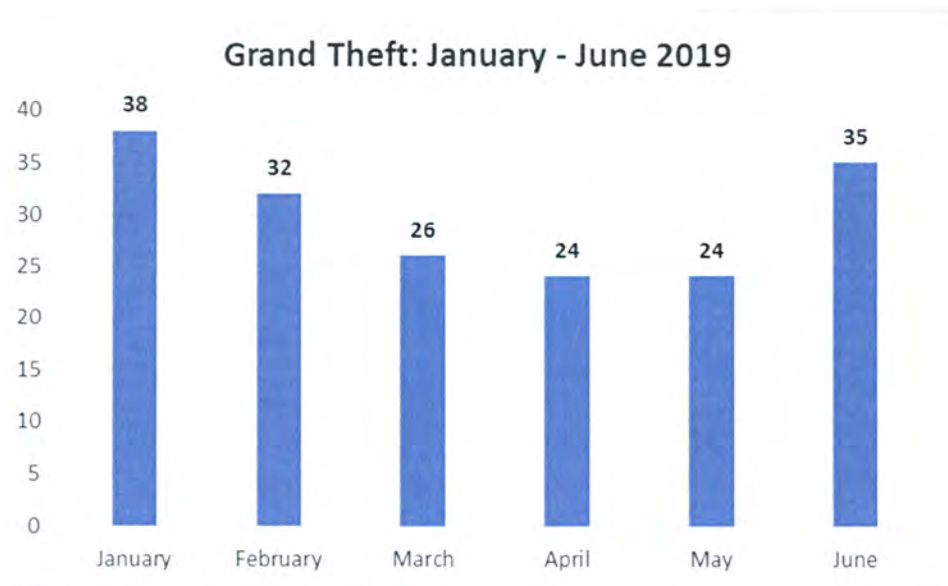


Grand Theft

The following chart compares Grand Thefts for January - June for the past five years.

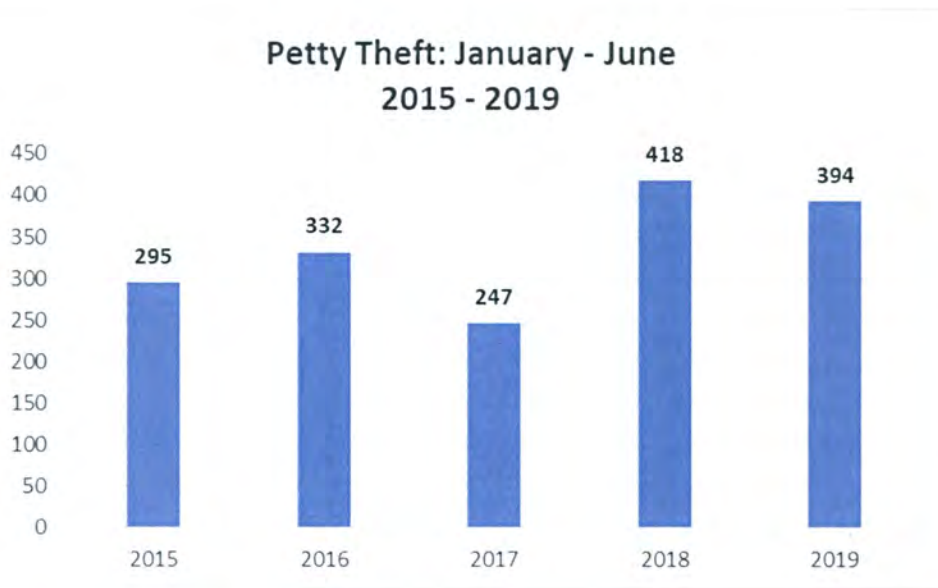


The following chart shows Grand Theft by month for January - June 2019.

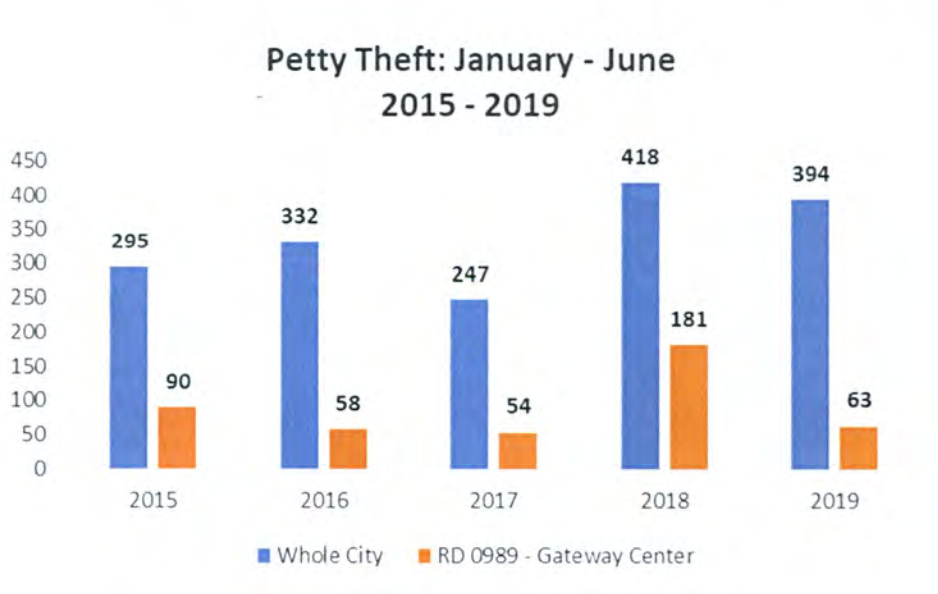


Petty Theft

The following chart compares Petty Thefts during January - June for the last five years.



The following chart compares Petty Thefts over the last five years for the entire City vs. Petty Thefts for Reporting District 0989 (Gateway Center) only.



Aggravated Assaults

The following chart shows the number of Aggravated Assaults during January - June for the last five years. Aggravated Assaults are counted by victim (not incident) per Uniform Crime Reporting guidelines.

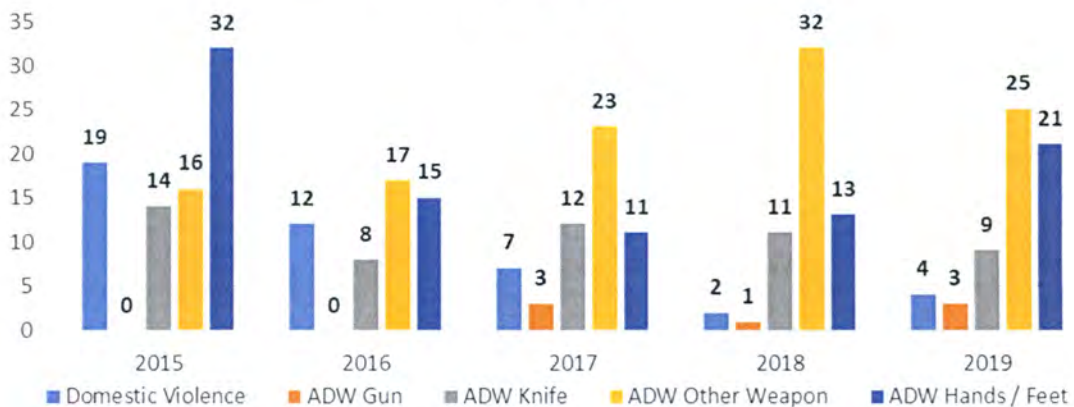
**Aggravated Assault: January - June
2015 - 2019**



* Includes Aggravated Assaults against Police Officers and Child Assaults.

The following chart shows Aggravated Assaults isolated by category for January - June for the last five years.

**Aggravated Assault: January - June
2015 - 2019**



* Aggravated Assaults against Police Officers and Child Assaults are not depicted.

The following chart shows Domestic Violence Incidents broken down by gender for January - June 2019. It should be noted, the Male - Female category does not denote a male suspect and female victim.

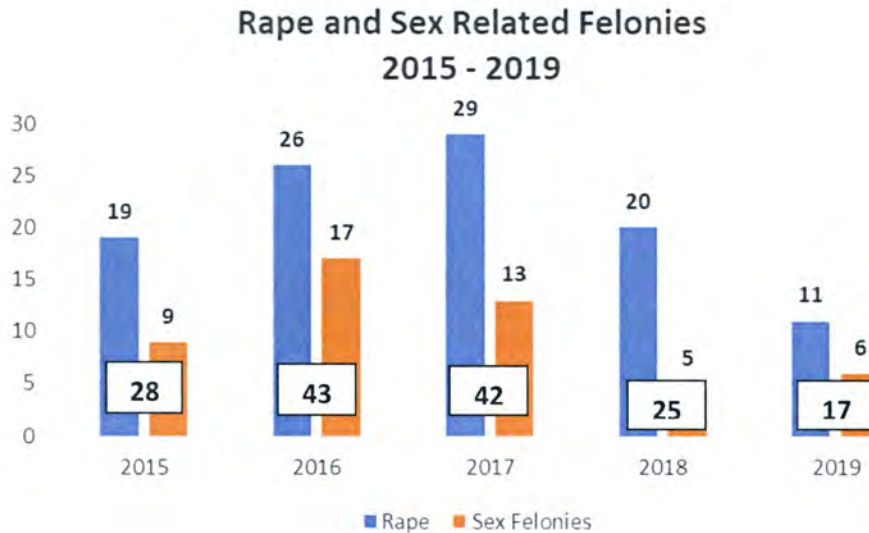
2019 (01/01 - 06/30) DV Incidents	Female - Female	Male - Female	Male - Male	Total	2018 Total	% Change
Criminal DV Incidents	5	47	19	71	84	-15.48%
Assault, Aggravated	0	3	1	4	2	100.00%
Assault, Non-Aggravated	5	44	18	67	82	-18.29%
Non-Criminal DV Incidents	0	5	2	7	11	-36.36%
Total	5	52	21	78	95	-17.89%

Assault - Aggravated: This category includes assaults by one person upon another for the purpose of inflicting severe or aggravated bodily injury (broken bones, internal injuries, or injuries requiring stitches).

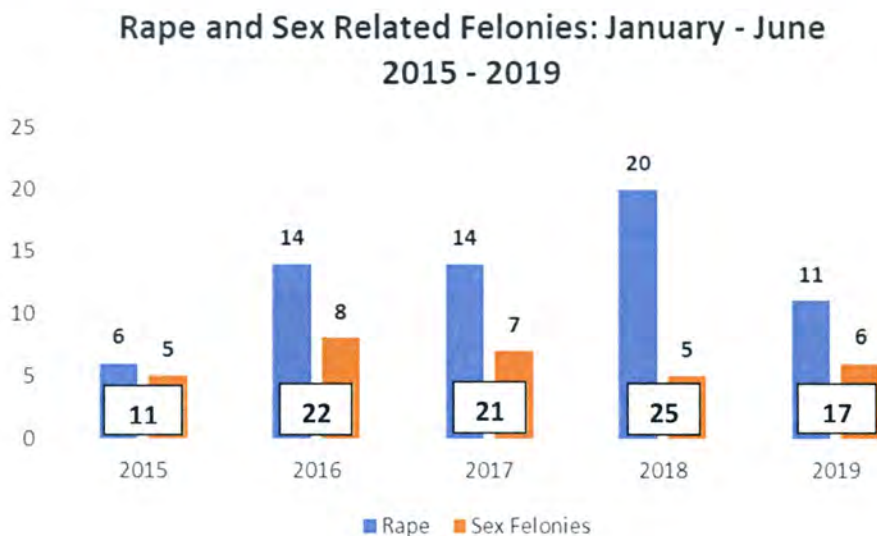
Assault - Non Aggravated: This category includes all assaults which involve the use of a personal weapon (such as hands, fist, or feet) and in which there were no serious or aggravated injuries to the victim.

Rape & Sex Related Felonies

The following chart compares Rape and Sex Related Felonies for the last five years. The numbers in each box represent the total number of Rape and Sex Related Felonies for each year.

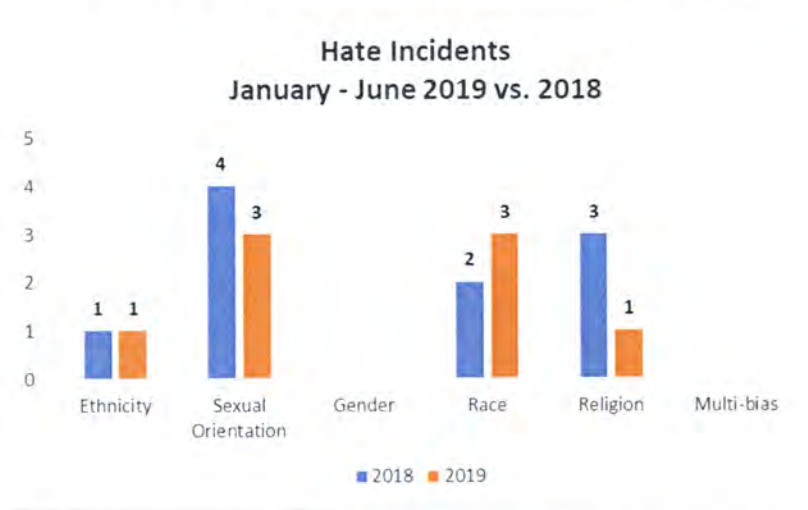


The following chart compares Rape and Sex Related Felonies July - December for the last five years. The numbers in each box represent the total number of Rape and Sex Related Felonies for the period of January - June each year.

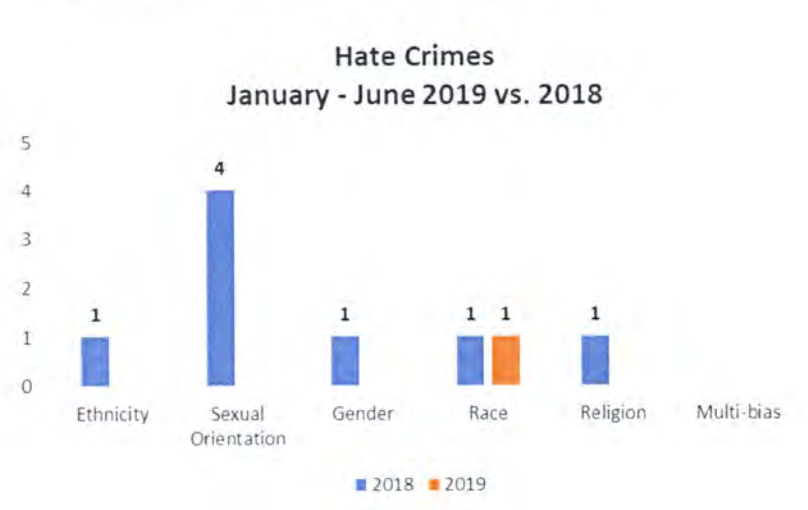


Hate Incidents & Hate Crimes

The following chart depicts the number of Hate Incidents for July – December of the last two years. A Hate “**Incident**” is any non-criminal act, including words, directed at a person or group, and motivated by a bias against that person or group, based on race, religion, ethnicity, sexual orientation, gender or disability. Hate incidents include, but are not limited to an utterance of epithets, distribution of hate materials in public places, posting of hate materials without causing property damage, and the display of offensive materials on one’s own property.



The following chart depicts the number of Hate Crimes for July – December of the last two years. A Hate “**Crime**” is any criminal act or attempted act directed toward (1) a person or group, motivated by bias against that person or group’s (actual or perceived) race, religion, ethnicity, sexual orientation, gender (including trans-gender) or disability (including mental), or a person’s association with any of the aforementioned protected groups or (2) a public agency or private institution, motivated by the fact that the agency or institution is identified or associated with an identifiable protected characteristic (i.e., race, religion, ethnicity, sexual orientation, gender or disability).



The following is a list of Part II Crimes for January - June 2019.

PART II CRIME (January - June 2019)	2018	2019	% CHANGE
FORGERY	32	35	9.38%
FRAUD	85	61	-28.24%
SEX OFFENSES - FELONIES	5	4	-20.00%
SEX OFFENSES - MISDEMEANOR	14	16	14.29%
ASSAULT, NON-AGGRAVATED	164	119	-27.44%
DOMESTIC ASSAULT, NON-AGGRAVATED	77	63	-18.18%
ASSAULT ON PEACE OFFICER	7	22	214.29%
WEAPON LAWS	22	21	-4.55%
OFFENSES AGAINST FAMILY	3	3	0.00%
NARCOTICS	155	169	9.03%
LIQUOR LAWS	4	1	-75.00%
DRUNK	83	83	0.00%
DISORDERLY CONDUCT	17	15	-11.76%
VAGRANCY	0	0	N/C
GAMBLING	0	0	N/C
DEFRAUDING INN KEEPER	7	5	-28.57%
DRUNK DRIVING	70	43	-38.57%
VEHICLE / BOATING LAWS	378	515	36.24%
VANDALISM	121	148	22.31%
RECEIVING STOLEN PROPERTY	5	8	60.00%
FEDERAL OFFENSES	8	14	75.00%
FELONIES - MISCELLANEOUS	33	41	24.24%
MISDEMEANORS, MISCELLANEOUS	112	173	54.46%
TOTAL	1402	1559	11.20%

APPENDIX 1B – Community Impact Team (CIT)

The Community Impact Team (CIT) includes the Community Oriented Policing and Problem Solving (COPPS) Team and the Entertainment Policing Team (EPT). The CIT is led by supervisors, Lieutenant William C. Moulder, Sergeant Jon Klaus, and Sergeant Nelson Rios. The CIT collectively manages community concerns and promotes crime prevention through a variety of intervention and enforcement techniques. Team members work with Code Compliance, Animal Control, Rent Stabilization, and many other City staff to address the quality of life concerns.

The Entertainment Policing Team continues its work on Sunset Boulevard, as well as on Santa Monica and Robertson Boulevards. Entertainment Policing deputies primarily focus on “entertainment” and “alcohol” related law enforcement issues in the city. On a nightly basis they actively patrol over ninety bars, nightclubs, and hotels. While patrolling the different venues the team members make contact with the management of the different establishments to maintain a cooperative working relationship and to stay informed on individual business concerns and events. The Team issues vehicle citations, tows vehicles, and completes a large number of field investigations and arrests.

As part of their regular duties, EPT handles crowd control issues and Alcoholic Beverage Control (ABC) enforcement. Personnel also continue to work closely with the Sunset Strip Business Association (SSBA), their related security detail, SSBA members, and City Code Compliance officers through specialized operations. In addition, the deputies enforce the code with regard to modified exhausts, loud music, and other quality of life issues. Another aspect of their duties includes assisting the West Hollywood Detective Bureau by documenting and monitoring gang members, probationers, and parolees in the City’s limits. The team has received numerous commendations from both the station Captain and the City.

The COPPS Team remains committed to collaborating with City officials, residents, and businesses to solve community concerns. Team members also worked with several Neighborhood Watch groups addressing residents’ concerns, including criminal transient issues such as drinking in public, public urination, drug usage, littering, trespassing, theft, panhandling, and misuse of public facilities. Team members not only make arrests for violations of law, but also provide information and assistance regarding shelters, medical attention, jobs, and substance abuse education. In addition, the COPPS team conducts numerous park patrols, and works closely with local businesses to address their concerns and institute a “Letter of Agency” where appropriate. A “Letter of Agency” gives the Sheriff’s Department the authority to enforce trespassing on private property.

The following is a list of CIT activities for January – July 2018 vs. January – June 2019.

CIT Activity	January - June 2018	January - June 2019	% Change
Felony Arrests	9	11	22.22%
Misdemeanor Arrests	301	570	89.37%
Misc. Vehicle Code Citations	170	354	108.24%
Noise Violations (27007 CVC)	8	5	-37.50%
Modified Exhaust Violations (27151 CVC)	4	3	-25.00%
Impounded Vehicles	0	10	N/C
CIT Calls for Service	980	872	-11.02%
Taxi Operations	2	1	-50.00%
Senior Safety Meetings	4	5	25.00%
School Presentations	3	6	100.00%
Crosswalk Operations	1	0	-100.00%
Robbery Suppression Operations	5	3	-40.00%
Neighborhood Watch/Community Safety Meetings	7	8	14.29%
Homelessness Meetings	8	10	25.00%
Park Security Meetings	7	8	14.29%
Code Compliance Issues	170	185	8.82%
City Quality of Life Requests	193	220	13.99%
Vacant Properties Meetings	4	5	25.00%
Probation / Parole Compliance Searches	24	12	-50.00%

The Team continued its enhanced enforcement in and around bars, nightclubs, and entertainment venues, and its proactive stance in overall enforcement and made the following noteworthy incidents:

- Assisted Station Narcotics Detectives with surveillance operations resulting in the arrests of 8 narcotics suspects.
- Arrested several persons for possession of narcotics.
- Conducted 5 “Tobacco Awareness/Education” Operations.
- Gave school safety presentations to three elementary schools.
- Conducted directed patrol of several unoccupied properties resulting in the arrest of numerous trespassers.

APPENDIX 1C – Detective Bureau

The Detective Bureau at West Hollywood conducts follow-up investigations on all criminal complaints filed at the Station. The Bureau is headed by one (1) Sergeant, ten (10) Detectives, one (1) Crime Analyst, one (1) professional staff member, and three (3) Reserve Detectives. The Detective Bureau is responsible for the investigation of crimes, ranging from disorderly conduct, vandalism, and thefts, to crimes against persons, including robberies, assaults, and hate crimes. Between January and June 2019, the Detective Bureau received 527 active criminal cases, which is down 5% from 555 active cases during January to June 2018.

Through investigations, the Detective Bureau is responsible for the identification and apprehension of criminals, recovery of property, and the identification and preservation of evidence. One detective is assigned to monitor and conduct annual registration of sex crime offenders who are registered within the City of West Hollywood. With several neighboring law enforcement agencies, the Detective Bureau participates in a multi-agency collaboration (both state and federal) in sharing information about crime trends and suspect identification. The Detective Bureau's Crime Analyst continues to document recent trends and statistics to assist with directed patrols in targeted areas. In addition, the Crime Analyst uses the available technology to assist in solving cases. The Detective Bureau continues to maintain a close working relationship with community members and Neighborhood Watch groups. They also work closely with the West Hollywood EPT and COPPS Team.

A few specific cases of interest during this period include the arrest of a man and woman for a series of robberies and burglaries to AT&T stores throughout the Los Angeles area. The suspects cut the security cords to tablet computers and cell phones and threatened employees that tried to intervene. Using surveillance video and witness statements, detectives identified a primary suspect and conducted an undercover surveillance operation to identify the second suspect. With assistance from the station Crime Analyst, detectives were able to link the suspects to similar crimes in Beverly Hills, Lakewood, Culver City, Crescenta Valley, Temple, and Newport Beach. After their arrest, both suspects admitted to their involvement in the crimes.

Detectives also made an arrest in a harassment /restraining order violation case involving a man and woman that met several years ago and associated for a short time. The pair had been out of contact for two years when the man began aggressively texting and calling the woman on the phone. After a restraining order was issued, the man continued to call and text the victim. Detectives were able to locate the suspect and arrested him. He was charged with five counts of restraining order violations by the District Attorney's Office.

Beginning in January of 2019, Detective Bureau personnel began responding to all calls involving deceased persons in which there is a belief that a drug overdose may have occurred. Detective personnel assist the patrol deputies with ascertaining the cause of death, collection of evidence, and determining if foul play was involved. From January through June 2019, West Hollywood detectives responded to nine (9) incidents involving possible overdose deaths. Of the nine incidents, four were determined to be death by natural causes, two were determined to be overdoses, and three incidents are undetermined and awaiting further information from the coroner.

The Detective Bureau also reports there were four (4) suicides from January to June 2019, which is a 300% increase from the one (1) incident during the same time period in 2018.

Automated License Plate Reader (ALPR)

The Automated License Plate Reader (ALPR) system continues to be a valuable resource for the Sheriff's station. This system is installed in a number of patrol vehicles and captures thousands of license plates as deputy personnel drive their patrol area. Deputies can also park in the middle of a busy street and capture vehicle license plates traveling in both directions. This system has and will continue to be an invaluable resource for Detectives and field personnel. This technology is also used by the Crime Analyst to document suspect vehicle movement, and also assist Detectives by tethering the vehicle into the crime being investigated or additional crimes in other jurisdictions.

Station – Direction – Street – Intersection – Lane #	Detections
WHD_EB_SntMonicaBl_LBreaAv_Ln1	1,768,397
WHD_WB_SntMonicaBl_LBreaAv_Ln1	1,448,463
WHD_SB_LBreaAv_SntMonicaBl_Ln2	1,370,260
WHD_SB_LBreaAv_SntMonicaBl_Ln1	1,194,745
WHD_NB_LBreaAv_SntMonicaBl_Ln1	1,148,999
WHD_NB_LBreaAv_SntMonicaBl_Ln2	1,145,780
WHD_EB_SntMonicaBl_LBreaAv_Ln2	524,603
WHD_WB_SntMonicaBl_LBreaAv_Ln2	220,348
WHD_NB_LBreaAv_SntMonicaBl_Ln3	109,382
WHD_SB_LBreaAv_SntMonicaBl_Ln3	49,616
Total Detections	8,980,593

APPENDIX 1D – Traffic Division

The Traffic Division monitors general traffic issues and consists of two (2) Traffic Motor Deputies, six (6) Traffic Enforcement cars, two (2) Traffic Detectives, and a full time Deputy who monitors the City's Red Light Photo Enforcement program. The Traffic Division is supervised by the Detective Bureau Sergeant. The field units monitor traffic patterns throughout the city looking for areas in need of traffic enforcement. Traffic personnel are typically the initial on-scene investigators at any collision scene.

The following is a list of activities for the Traffic Division comparing January - June 2018 to January - June of 2019:

Type of Case	January - June 2018	January - June 2019	% Change
Traffic Collision Investigations	442	377	-14.71%
Fatal Traffic Collision Investigations	1	0	-100.00%
Traffic Collision Investigations Involving Injury	115	99	-13.91%
Traffic Collision Investigations Involving Non-Injury	326	278	-14.72%
DUI Traffic Collision Investigations	30	18	-40.00%
Traffic Collision Investigations - Pedestrians vs. Vehicle	32	28	-12.50%
Traffic Collision Investigations - Bicyclists vs. Vehicle	14	10	-28.57%
Hit and Run Traffic Collision Investigations	78	91	16.67%
Total Citations Written	2,326	2,494	7.22%
Photo Enforcement Citations Processed	2062	1,265	-38.65%
DUI Arrests	70	43	-38.57%
Speeding Citations	489	198	-59.51%
Cellular Phone – Talking	153	58	-62.09%
Cellular Phone – Texting	379	465	22.69%

For January through June of 2019, the number of reported traffic collisions in the City of West Hollywood decreased 15%, as compared to January – June 2018.

The number of DUI traffic collision investigations decreased 40%, and the number of DUI arrests decreased 39%. The Traffic Division has taken a proactive approach to combat drunk driving. The Traffic Detective has continued DUI training for newly assigned Patrol and Traffic Deputies. As a result, Patrol and Traffic Deputies are more aware of the signs of drunk driving as well as proper documentation of DUI arrests. By using a combination of enforcement and educational campaigns, the West Hollywood Traffic Division aims to reduce DUI's even more in the months to follow. The implementation of DUI checkpoints by Traffic Services Division along with their conducting numerous traffic enforcement operations within the city limits has helped in this regard.

Traffic Collisions by Street January - June 2019			
Street	Total Collisions	Injury Collisions	Fatal Collisions
Fountain Avenue	35	15	0
San Vicente Blvd	8	2	0
Santa Monica Blvd	78	35	0
Sunset Blvd	53	20	0

High Incidence Intersections Report January - June 2019		
Rank	Intersection	Total Collisions
1	Robertson Blvd / Melrose Avenue	10
2	La Cienega Blvd / Melrose Avenue	8
3	San Vicente Blvd / Santa Monica Blvd	8
4	Sunset Blvd / Sweetzer Avenue	7
5	La Brea Avenue / Santa Monica Blvd	6
6	Sunset Blvd / La Cienega Blvd	6
7	Doheny Drive / Santa Monica Blvd	5
8	Fountain Avenue / La Brea Avenue	5
9	La Cienega Blvd / Santa Monica Blvd	5
10	Santa Monica Blvd / Crescent Heights Blvd	5

APPENDIX 1E – Youth Programs

Youth Activities League (YAL)

The Station's Youth Activities League, which is run by Deputy Sean Ruiz, was formed in 2007 in a joint partnership between the Sheriff's Youth Foundation and the City of West Hollywood.

The YAL exists because our children are the future. Through the YAL's various programs, we show them a path to success. The Sheriff's Youth Foundation and its team of deputies, civilian employees and volunteers help at-risk youth throughout the county to grow, be healthy and develop the tools they need to become successful adults. The YAL is dedicated to providing West Hollywood youth (ages 7 to 18) with safe facilities, planned programs and the vital tools they need to thrive and succeed in life.

During the YAL's normal hours at Plummer Park (Tuesday through Saturday, 3 to 7 PM), the members receive homework assistance, tutoring and classes in such varied areas as photography, bicycle safety, drama, video production, creative writing, physical fitness, singing, dancing, and cultural awareness. The YAL also provides field trips and camping so that its members can have experiences they might otherwise never get the chance to enjoy. As part of its mission, the YAL also tries to foster leadership skills in its members. In 2012, the YAL formed its own Sheriff's Youth Leadership Council. Its five members were elected from the YAL participants. The YAL also conducts community service on a monthly basis.

YAL Activities, Jan – June 2019

January

Registered Youth: 64

On Site Activities:

Tutoring

SYLC (Sheriff's Youth Leadership Council) meeting

Art, Teen Chef, Guitar, Photography, Dance, Games

Football / Soccer / Basketball / Dodge ball / Frisbee/ Running/SAS Project

Community Service:

Heal the Bay

Field Trips/Special Events:

WeStroll (Sunset Blvd.)

AMC Theaters

February

Registered youth: 68

On Site Activities:

Tutoring

SYLC (Sheriff's Youth Leadership Council) meeting

Art, Teen Chef, Guitar, Photography, Dance, Games

Football / Soccer / Basketball / Dodge ball / Running/Hiking

SAS Project

Community Service:

Senior Center

Field Trips/Special Events:

Valentine Dance

WE Hike (Franklin Canyon)

WeStroll (Santa Monica Blvd)

March

Registered Youth: 71

On Site Activities:

Tutoring

SYLC (Sheriff's Youth Leadership Council) meeting

Art, Teen Chef, Guitar, Photography, Dance, Games

Football / Frisbee / Basketball / Dodge ball/Soccer/Running

Hiking/SAS Project

Community Service:

Clean-up Runyon Canyon

Movies in the Park

Field Trips/Special Events:

CAL PAL – Youth Leadership Conference, Anaheim

April

Registered youth: 76

On Site Activities:

Tutoring

SYLC (Sheriff's Youth Leadership Council) meeting

Art, Teen Chef, Guitar, Photography, Dance, Games, DIY Projects

MeDay, Movie Night, Billiards

Football Soccer / Basketball / Dodge ball/ Frisbee/ Hiking/SAS Project

Community Service:

Kids Fair

City of West Hollywood Spring Fest

Field Trips/Special Events:

We Hike (Old LA Zoo)

We Stroll (West Hollywood)

Camping Castaic Lake

Rocket & Space Exhibit

May

Registered youth: 82

On Site Activities:

Tutoring

SYLC (Sheriff's Youth Leadership Council) meeting

Art, Teen Chef, Guitar, Photography, Dance, Games

Football / Soccer / Basketball / Dodge ball/Frisbee/Running/Hiking/SAS Project

Community Service:

Annual "Volunteer Awards" prep

Field Trips/Special Events:

Fallen Officers Memorial Run

Cinco de Mayo party

We Hike (Hollywood Sign)

June

Registered youth: 88

On Site Activities:

Tutoring

SYLC (Sheriff's Youth Leadership Council) meeting

Art, Teen Chef, Guitar, Photography, Photography, DIY Projects, Meday

Movie Nights, Billiards

Football / Soccer / Basketball / Dodge ball/Frisbee/Running/

Hiking/ SAS Project

Community Service:

Movie in the Park

Field Trips/Special Events:

Zuma Beach

Camp Courage (Boys)

WeHike (Franklin Canyon)

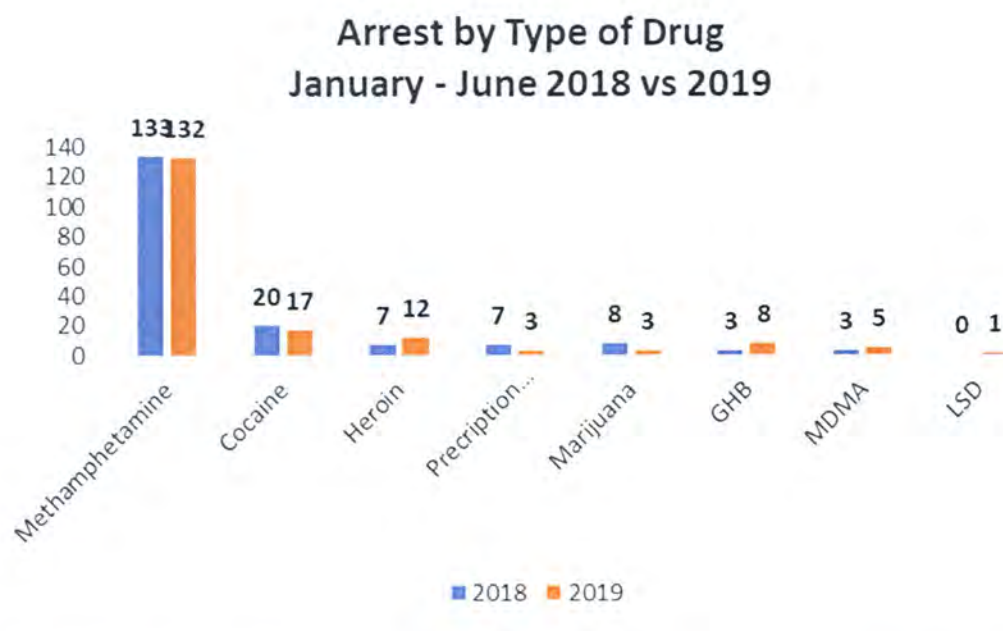
Magic Mountain

APPENDIX 1F – Narcotics Bureau

The Northwest Region Narcotics Team services West Hollywood Station, Santa Clarita Station and Lost Hills Station. During this report time, the team consisted of two (2) Detectives and one (1) Sergeant. The Northwest Region Narcotics Team regularly responds to and investigates narcotic related arrests generated by station patrol, as well as their own cases. Additionally, the Narcotics Bureau is on-call to respond after hours to any incident warranting detective intervention.

In an effort to provide a more comprehensive analysis of narcotic related arrests, the Narcotics Bureau tracks each individual drug that was found when the arrest took place. The old method relied on statistical codes used by the Sheriff's Department that grouped many types of drugs together and made it difficult to determine what drugs are problematic in West Hollywood.

The following chart shows arrests by type of drug for January – June 2018 vs. 2019.



The “Safe Drug Drop Off” program is still in effect and has monthly drop off opportunities at the station, providing the community with a safe receptacle to discard their hazardous materials (syringes, blood vials, test kits), as well as expired prescription medications. This program is intended for residents only and is not for commercial use.

The West Hollywood Narcotics Bureau detectives remained diligent in pursuing illegal narcotics activity throughout the City of West Hollywood and surrounding areas. Based on information obtained through Crime Stoppers, citizens and

confidential informants, there have been arrests of narcotics dealers and users who live in the West Hollywood area.

During this reporting period, information obtained during investigations and through interviews of arrestees suggests that the individuals arrested for narcotics possession violations typically purchased their narcotics within West Hollywood, Hollywood, Los Angeles City, and the San Fernando Valley areas. Information obtained on narcotics dealers within the City of West Hollywood suggest the individuals are selling within clubs, from their residence, to the transients and by delivery. The narcotics are being delivered from outside of West Hollywood and into the city for distribution.

In January 2019, WHD narcotics detectives served a search warrant at a location in West Hollywood and 15 gallons of GHB was seized.

In February 2019, WHD narcotics detectives served a search warrant at a location in West Hollywood and 1½ Kilos of cocaine was seized.

In March 2019, WHD narcotics detectives served a search warrant at a location in West Hollywood. Approximately one pound of Methamphetamine was seized, a gun (357 pistol) with numerous live rounds, Psilocybin (mushrooms), and GHB.

In April 2019, WHD narcotics detectives investigated a location in Hollywood regarding a drug dealer selling and delivering narcotics to prospective buyers in West Hollywood. A search warrant was written and serviced. During the investigation, the following contraband was seized: 1 pound of "Mexican Brown heroin", 1½ pounds of fentanyl, numerous grams of black tar heroin, approximately one ounce of methamphetamine, and three people were arrested. To put the fentanyl seizure into perspective, 1½ pounds of suspected fentanyl equals approximately 680,388 milligrams. With the lethal dose of 2 milligrams, the amount of fentanyl recovered is enough to kill/overdose 340,194 people.

APPENDIX 1G – Volunteers

There are twenty-three volunteers who serve the West Hollywood Station under the direction of Sergeant Jon Klaus. Station volunteers assist with Front Desk reception, clerical duties, traffic control and handicap placard violation citations. A Volunteer maintains the station's website, and assists with the, Twitter, Facebook and Nixel messaging services.

In addition, our more advanced Volunteers serve as members of the West Hollywood Station's, Volunteers on Patrol (VOP) Program. The VOP team consists of 6 volunteers who are specially trained to perform foot patrols throughout the City. This includes, patrols on Sunset Boulevard, Santa Monica Boulevard, Melrose Avenue, Robertson Boulevard and the City's parks. This team also supports all special events in the City.

The following summarizes the contributions made by station volunteers:

	Number of Volunteer hours donated	Value of hours at \$23.42 per hour	Handicap Placard Violations	Total Estimated Value of Volunteers' Time
Jan-June 2019	2,140	\$50,118	\$8,027	\$83,637

Highlights during this reporting period:

- Volunteer Training/ Development- 206 hours
- LA Marathon- 68 hours
- Memorial Torch Run- 10 Hours
- CSW Weekend Events- 115 Hours
- Volunteers on Patrol- 206 Hours
- Front desk- 1959 hours

APPENDIX 2 – Los Angeles County Fire Department

The City of West Hollywood is primarily served by three shifts of twenty personnel each, who are housed at Los Angeles County Fire Stations 7 and 8. Acting Assistant Fire Chief Mike Brown manages the resources within Division VII, of which West Hollywood is a part.

From January through June 2019, fire personnel responded to 3,701 total calls. Of these, 2,911 were for emergency medical calls (79% of all calls). In addition, there were 55 total fires, of which 3 were vehicle fires, and 29 were building fires. The remaining 23 fires were a combination of outside rubbish fires, tree fires, dumpster fires, dryer fires, or cooking fires, all of which caused no financial damage or injuries. The total fire loss during this time period was \$355,550 in property damage and \$137,550 in contents damage.

Other responses included hazardous materials incidents, public assistance calls, and elevator rescues. In addition, station and fire prevention personnel routinely conduct inspections and plan checks, and these averaged approximately 35 and 25 monthly, respectively.

The figures provided below are for informational purposes only. Correlations or comparisons cannot be made from the chart below. For example, inferences cannot be made as to whether fires, medical calls, false alarms, etc. are "up" or "down."

	July – December 2018	January – June 2019
Total Calls	3,471	3,701
Emergency Medical Calls	2,823	2,911
Total Fires	49	55
Vehicle Fires	5	3
Building Fires	8	29
Miscellaneous Fires	36	23
Total Property Damage	\$1,068,200	\$355,550
Total Contents Damage	\$128,200	\$137,550
Inspections	210	210
Plans Checked	150	150

Noteworthy incidents during this time frame include:

- February 26, 2019 – Structure Fire at 8421 Clinton Street; accidental heater malfunction in Unit #100. Three units displaced. Property damage: \$80,000; Contents damage: \$100,000; Value saved: \$2,400,000

- April 10, 2019 – Structure Fire at 1344 Havenhurst Drive; accidental balcony fire with extension into unit. Sun reflecting off mason jars ignited patio furniture. Property damage: \$100,000; Contents damage: \$10,000.
- May 16, 2019 – Apartment building; one unit with smoke and fire damage; two units with smoke and water damage; cause: arson, per Sheriff's Arson Unit, dispute between roommates. Property damage: \$80,000; Contents damage: \$15,000.

In addition, Fire Department personnel provided event management and community outreach at the following events:

- LA Pride Festival
- LA Marathon

Station personnel regularly conduct blood pressure checks with constituents who visit the local stations, and routinely provide Fire Station tours for the public. They also participate in Neighborhood Watch meetings organized by the City and Sheriff's Department when requested.

SOCIAL MEDIA:

The Los Angeles County Fire Department is engaged in social media through the use of Facebook and Twitter. Additionally, in an effort to engage our local communities, Division VII maintains its own Facebook, Twitter, and YouTube, separate from the Department's main accounts. This allows us to focus our messaging to the communities we serve. We routinely share general safety messages, but also information and photos of local happenings, such as incidents, community outreach, or firefighters engaged in training exercises.

Facebook: www.facebook.com/lacountyfire7

Twitter: www.twitter.com/LACoFD_DivVII or @LACoFD_DivVII

YouTube: www.youtube.com/lacofdiv7

Division VII also utilizes Nixle when there is a need or desire to further target our message only to the residents of West Hollywood and/or areas very nearby.

For community outreach, our use of Nixle is public; however, we also use Nixle in a more private manner (we control who receives messages) as an aid in managing large-scale events, such as Halloween and Pride. In this manner, Nixle enables us to communicate with our personnel and/or partners (law enforcement and city staff) to provide real-time information during the event.

APPENDIX 3 – Multidisciplinary Projects, Special Events, and Public Safety Education

The Public Safety Department actively participates in several multidisciplinary projects including emergency preparedness, park security, quality of life and nuisance abatement, and vacant properties; as well as managing competing residential and commercial issues. Staff manages the Public Safety Commission, the Russian Advisory Board, and the Transgender Advisory Board. Staff also had a significant role in various events during the first half of 2019 including the LA Marathon and LA Pride.

Public Safety Commissioners work closely with Public Safety staff, Sheriff's and Fire personnel. Commissioners participated in the "Coffee with the COPPS" program which provides residents and business owners with the opportunity to meet Sheriff's personnel, Public Safety staff, and Public Safety Commissioners. Additionally, Public Safety Commissioners continued to collaborate with staff on public education regarding crimes of opportunity and earthquake preparedness. Finally, Public Safety Commissioners and staff attended various Neighborhood Watch meetings as well as other Commission and Advisory Board meetings when relevant.

Anti-Violence Project

Through its participation with various violence prevention agencies, the City continues to be one of the leading municipalities with regard to advocating for improved services for survivors of domestic violence and those affected by hate crime, hate incidents, and other family violence issues. The Public Safety Department continues to work with the Los Angeles LGBT Center and other community partner agencies that provide domestic violence counseling services. Commissioners regularly meet with the Women's Advisory Board on the City's Sexual Assault Awareness Campaign. Staff continues to meet on a quarterly basis with the Los Angeles County Human Relations Commission Network Against Hate Crimes Committee. Additionally, staff arranges presentations from the Human Relations Commission when requested by Commissions or Advisory Boards.

Emergency Management

The Public Safety Department is responsible for ensuring that the City is prepared to respond to and recover from a disaster. This includes collaborating with internal staff and external agencies. In January, staff attended a workshop at UCLA on wildfire evacuations and a networking event with Cedars Sinai First Responders to strengthen the City's relationships with our external partners.

In the first half of 2019, Public Safety staff facilitated various trainings for City staff. In January, Public Safety staff organized OARRS training, where City staff

learned how to use the County's online communication system for disaster reports and resource requests. In February, the Los Angeles County Fire Department hosted Stop the Bleed training, and the Public Safety Department procured Stop the Bleed kits that will be installed in City facilities. In March, Public Safety staff presented Family Assistance Center (FAC) training for staff who are assigned to operate a FAC during an emergency. Additionally, all new city staff received basic National Incident Management System (NIMS) training and Standardized Emergency Management System (SEMS) training.

Staff conducted one on one trainings for City staff who are assigned to the Emergency Operations Center (EOC). In January's EOC Drop in Drill, staff practiced using the EOC and learned concepts related to resource requests. In February, Public Safety staff facilitated EOC Action Planning Training which was well received by City staff.

Public Safety staff collaborated with the other Area A cities (Santa Monica, Beverly Hills, and Culver City). Area A hosted a Volunteer and Donation Management training, where City staff learned the basics of managing volunteers during a disaster. In addition, Public Safety staff and Communications staff began drafting the City's Crisis Communication Plan in conjunction with a consultant hired through the Area A grant.

With respect to special events, staff conducted preparedness tabletop exercises for City staff working Pride weekend. Staff continued to organize the Command Post, participate in logistics meetings, and utilize Medical Care Centers for medical services.

The City continues its relationship with the Maple Counseling Center for counseling services for victims of crime or disaster.

Russian Community Outreach

The City's Russian Community Outreach Coordinator dedicates the majority of her time addressing ongoing issues for the Russian speaking community. This includes safety, homelessness, domestic violence, neighbor disputes, elder abuse, human trafficking, housing, and translation needs.

In collaboration with the Russian Advisory Board, staff coordinates educational seminars for the Russian speaking businesses and residents to address various issues. Staff coordinated and assisted with many events during the first six months of 2019, including the Kids Fair, Russian Cultural Month, Victory in Europe Day and WWII Veterans' Memorial March, International Women's Day and Women's History Month, and other Russian speaking cultural events for the community.

The City's Russian Community Outreach Coordinator collaborates with staff in other departments to further assist the City's interaction with the Russian speaking community. First, staff is working with the Communications Department on expanding and developing a Russian speaking community Internet portal on the City's website. Staff also continues to work with Dispute Resolution Services to provide the Russian speaking community effective and accessible conflict resolution services in its native language. Staff is working with staff and the Arts & Cultural Affairs Commission on various cultural programs. Lastly, staff continues assistance to various community groups with cultural grant applications and events.

As part of the City's Aging in Place initiative, staff provides senior safety and emergency preparedness presentations for elderly people living with access and functional needs. As seniors continue to use computers and the Internet, staff collaborates with the FBI's community outreach office on Cyber Security presentation for seniors.

Staff is also working with various businesses and non-profit organizations on providing services to senior citizens in the comfort of their homes or at the locations convenient to the residents. Volunteers from the Russian language library assist seniors with delivering books. Staff coordinated two Mature Driver Courses by the Sheriff's Department. Lastly, staff is working with the Russian Advisory Board and Community on creation of a virtual archive of the Russian speaking community.

APPENDIX 4 – Code Compliance Division

The Code Compliance Division continues to address quality of life issues proactively and in response to resident concerns. It is the goal of the Division to create a safer and cleaner community, provide prompt, courteous and professional service, and gain voluntary compliance by means of educating and encouraging responsible property and business ownership.

Dedicated Code Officers are assigned to specific areas of the City and work in conjunction with other agencies (Sheriff's Department, Fire Department, Animal Control, etc.) to uphold and maintain the City's high neighborhood livability standards. Since April of this year, Code Compliance expanded its hours of operation to provide late evening coverage seven days a week with the following schedule:

- Monday through Wednesday, 7 a.m. to 12 a.m.;
- Thursday, 7 a.m. to 1 a.m.; and
- Friday through Sunday, 7 a.m. to 3 a.m.

The majority of the issues that Code Compliance addresses are related to noise, property maintenance, public right-of-way, environmental, animals, construction, and short-term rentals. These topics heavily affect the quality of life that West Hollywood residents enjoy.

The following information reflects the total number of service requests, code enforcement cases, and administrative citations processed in the Division from January 1 through June 30 of this year:

Residents Service Requests

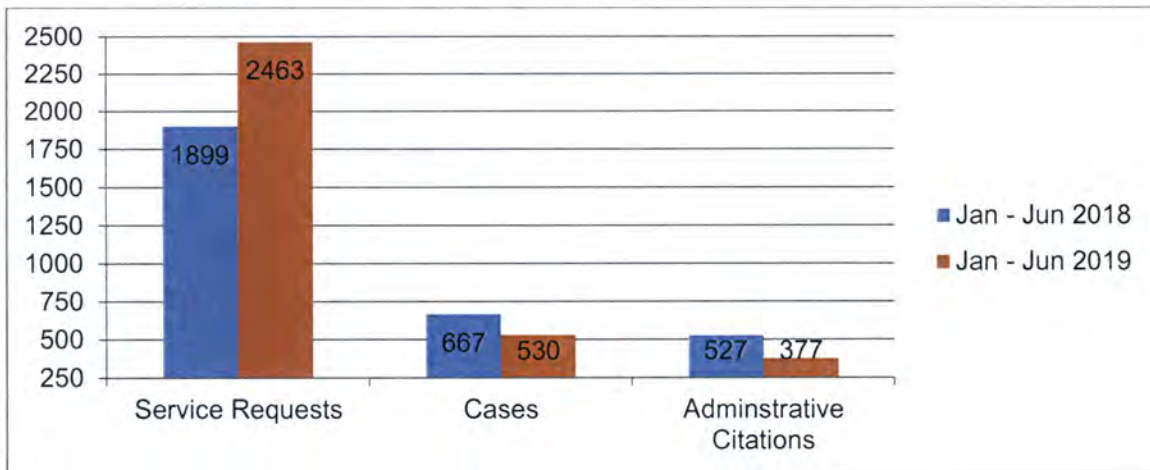
3,344 requests for service were processed through the City's official online application. This represents a 56% increase in request volume, when compared to the same time-frame in 2018.

Code Enforcement Cases

530 code enforcement cases were opened as a result of proactive observations and service requests processed. This represents a 28% decrease in case volume, when compared to the same time-frame in 2018.

Administrative Citations

377 administrative citations were issued to address noncompliant code enforcement cases. This represents a 28% decrease in the amount of administrative citations issued, when compared to the same time-frame in 2018.



Noise

The following information reflects the specific types of noise service requests processed by the Division from January 1 through June 30 of this year:

Animal Noise

107 animal noise requests were processed. This represents a 43% decrease in request volume, when compared to the same time-frame in 2018.

Gas Leaf Blower

87 gas leaf blower requests were processed. This represents a 30% decrease in request volume, when compared to the same time-frame in 2018.

Construction Noise (After-Hours Construction)

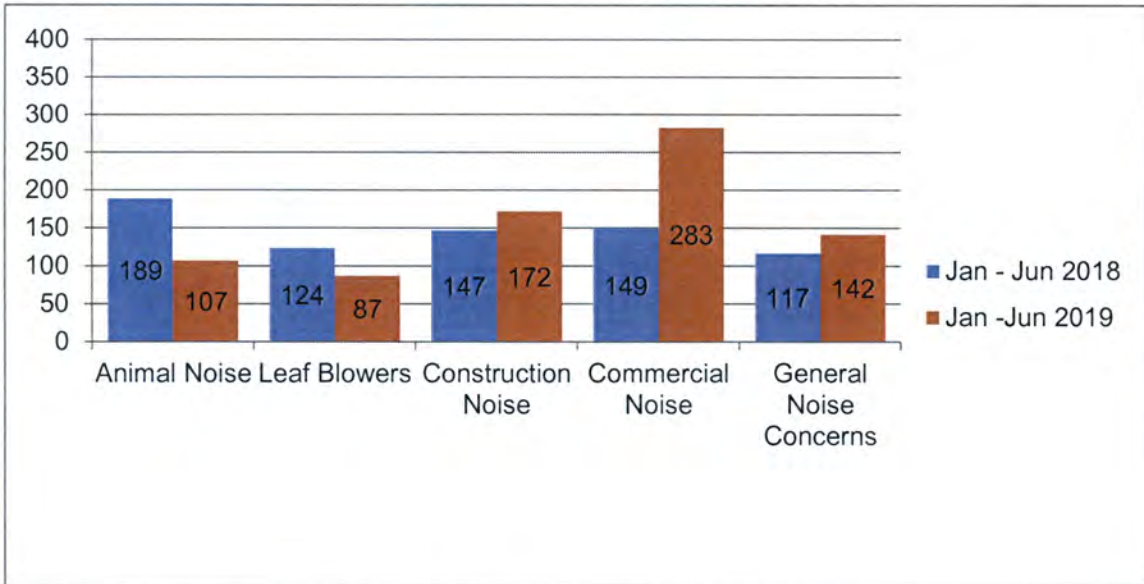
172 construction noise requests were processed. This represents a 20% increase in request volume, when compared to the same time-frame in 2018.

Commercial Noise (Bars, Nightclubs, and Restaurants)

283 commercial noise requests were processed. This represents a 90% increase in request volume, when compared to the same time-frame in 2018.

General Noise Concerns (Loud Parties, Radios, and Car Alarms)

142 general noise requests were processed. This represents a 21% increase in request volume, when compared to the same time-frame in 2018.



Property Maintenance/Vacant Property

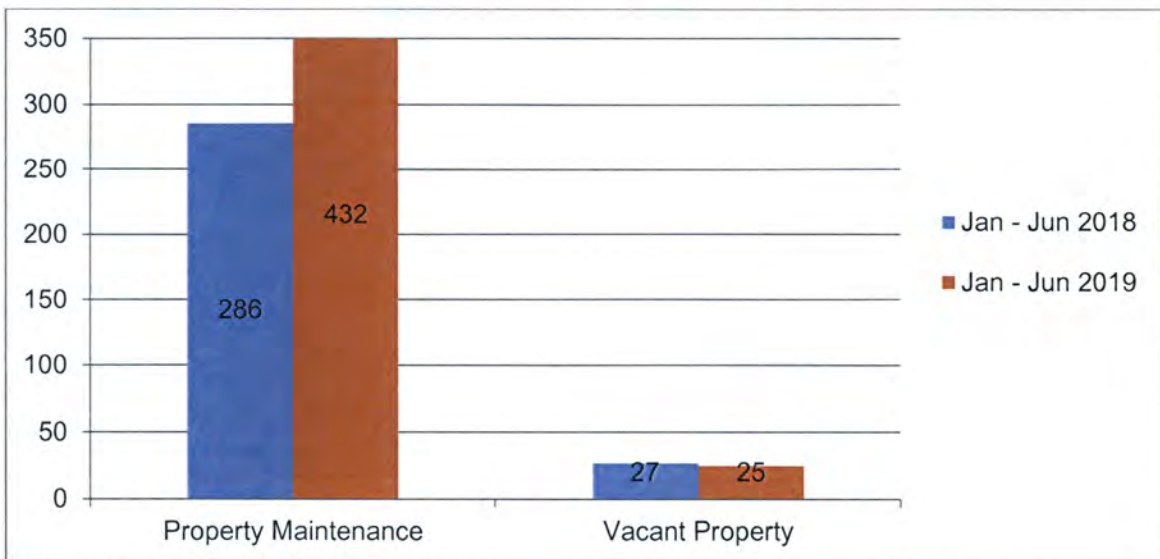
The following information reflects the number of property maintenance and vacant property service requests processed by the Division from January 1 through June 30 of this year:

Property Maintenance (Exterior Paint, Landscape, and Defective Structure)

432 property maintenance requests were processed. This represents a 51% increase in request volume, when compared to the same time-frame in 2018.

Vacant Property

25 vacant property requests were processed. This represents a 7% decrease in request volume, when compared to the same time-frame in 2018.



Public Right-of-Way

The following information reflects a breakdown of the specific types of public right-of-way (sidewalk, parkway, alley, or street) service requests processed by the Division from January 1 through June 30 of this year:

Shared Mobility Devices (eScooters)

304 shared mobility device requests were processed. There is no data to compare to within the same time-frame in 2018.

Signage

25 sign in public right-of-way requests were processed. This represents a 127% increase in request volume, when compared to the same time-frame in 2018.

Overgrown Vegetation (Hedges, Trees, and Plants)

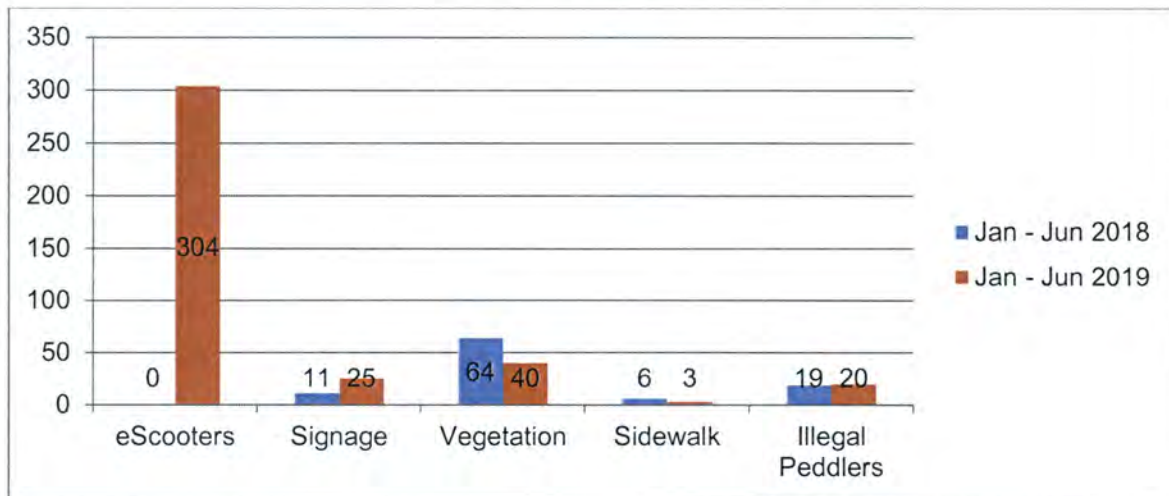
40 overgrown vegetation requests growing into the public right-of-way were processed. This represents a 38% decrease in request volume, when compared to the same time-frame in 2018.

Sidewalk/Parkway Issues (Tripping Hazards and Parkway Landscape)

3 sidewalk/parkway requests were processed. This represents a 50% decrease in request volume, when compared to the same time-frame in 2018.

Illegal Peddlers (Street Vendors or Motorized Food Trucks)

20 illegal peddler requests were processed. This represents a 5% increase in request volume, when compared to the same time-frame in 2018.



Environmental

The following information reflects a breakdown of the specific types of environmental service requests processed by the Division from January 1 through June 30 of this year:

Trash Cans Left Out

140 trash can left out requests were processed. This represents a 14% decrease in request volume, when compared to the same time-frame in 2018.

Sewer Problems

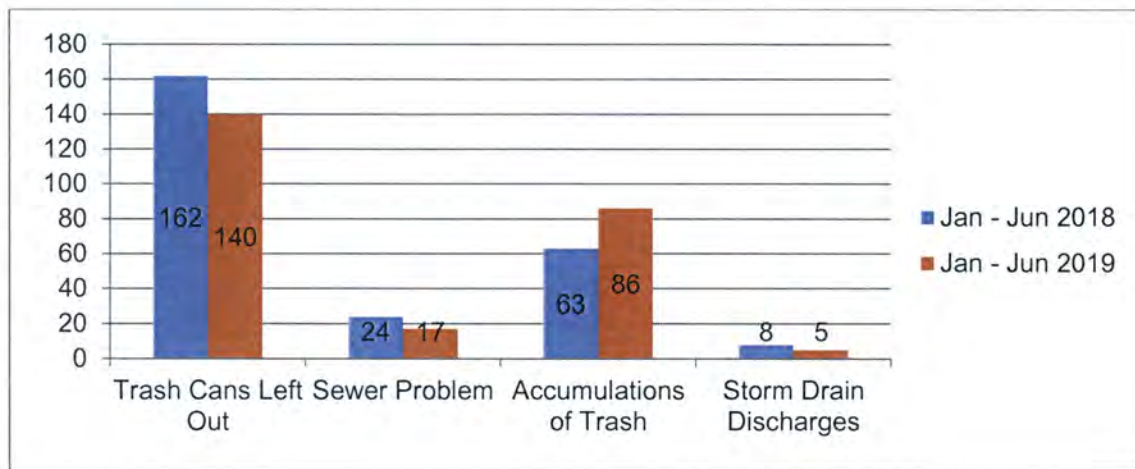
17 sewer problem requests were processed. This represents a 29% decrease in request volume, when compared to the same time-frame in 2018.

Accumulations of Trash

86 accumulations of trash requests were processed. This represents a 37% increase in request volume, when compared to the same time-frame in 2018.

Storm Drain Discharges

5 storm drain discharge requests were processed. This represents a 38% decrease in request volume, when compared to the same time-frame in 2018.



Animals

The following information reflects a breakdown of the specific types of animal service requests processed by the Division from January 1 through June 30 of this year:

Dogs Off-Leash

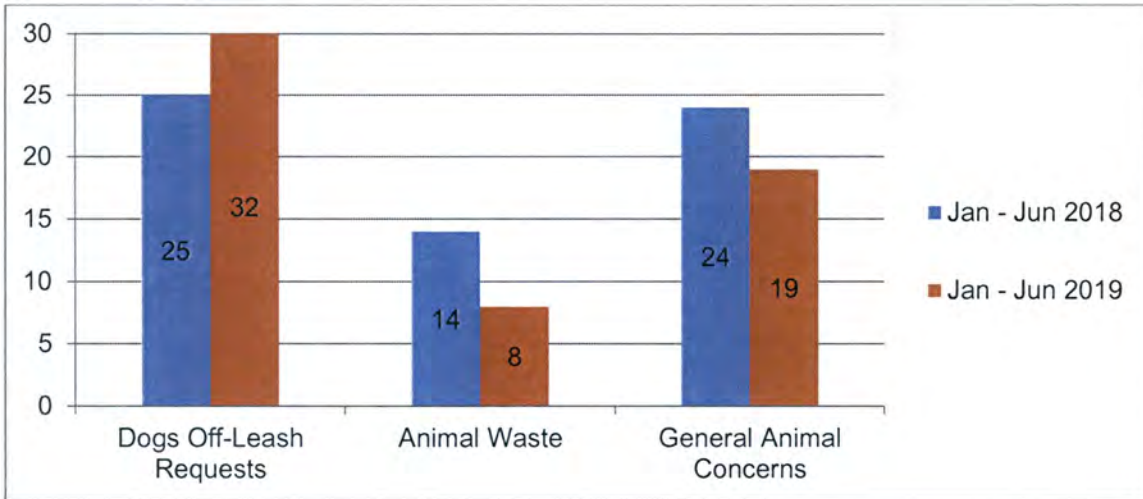
32 dogs off-leash requests were processed. This represents a 28% increase in request volume, when compared to the same time-frame in 2018.

Animal Waste

8 animal waste requests were processed. This represents a 43% decrease in request volume, when compared to the same time-frame in 2018.

General Animal Concerns

19 general animal concern requests were processed. This represents a 21% decrease in request volume, when compared to the same time-frame in 2018.



Construction

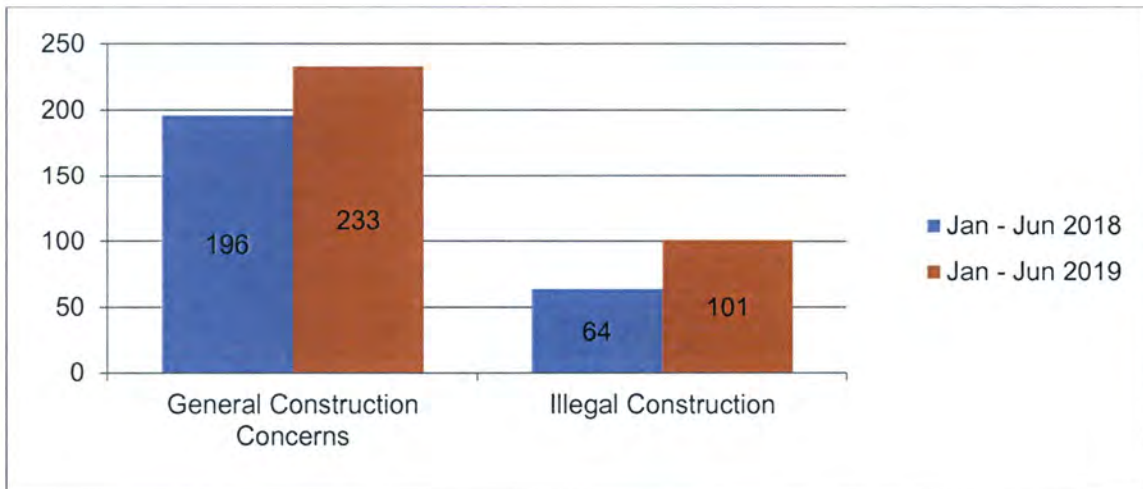
The following information reflects a breakdown of the specific types of construction service requests processed by the Division from January 1 through June 30 of this year:

General Construction Concerns

233 general construction concern requests were processed. This represents a 19% increase in request volume, when compared to the same time-frame in 2018.

Illegal Construction

101 illegal construction requests were processed. This represents a 58% increase in request volume, when compared to the same time-frame in 2018.



Short-Term Rentals

The following information reflects the number of short-term rental service requests, code enforcement cases, and administrative citations processed in the Division from January 1 through June 30 of this year:

Short-Term Rental Requests

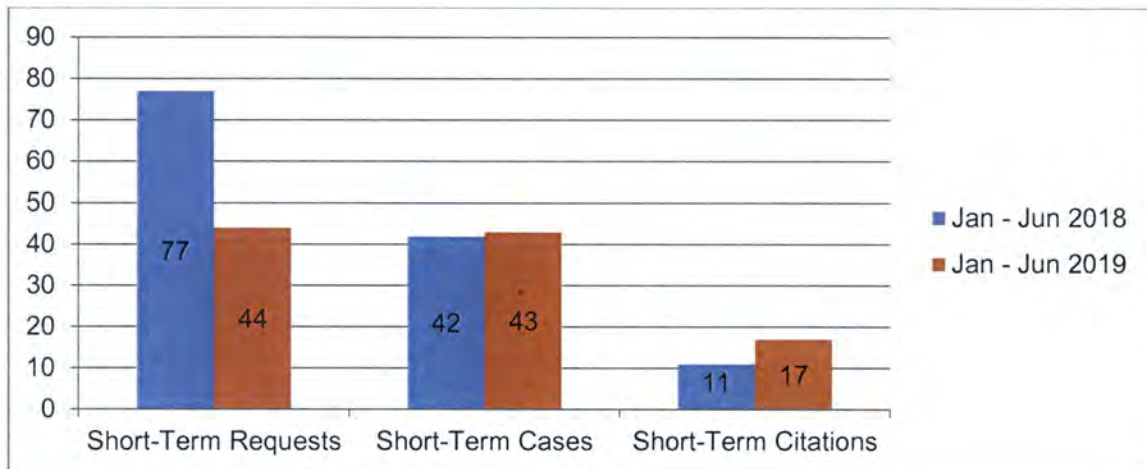
44 short-term rental requests were processed. This represents a 43% decrease in request volume, when compared to the same time-frame in 2018.

Short-Term Rental Cases

43 code enforcement cases were created as a result of the service requests processed. This represents a 2% increase in code enforcement cases created, when compared to the same time-frame in 2018.

Administrative Citations

17 administrative citations were issued to address noncompliant code enforcement cases. This represents a 55% increase in the amount of administrative citations issued, when compared to the same time-frame in 2018.



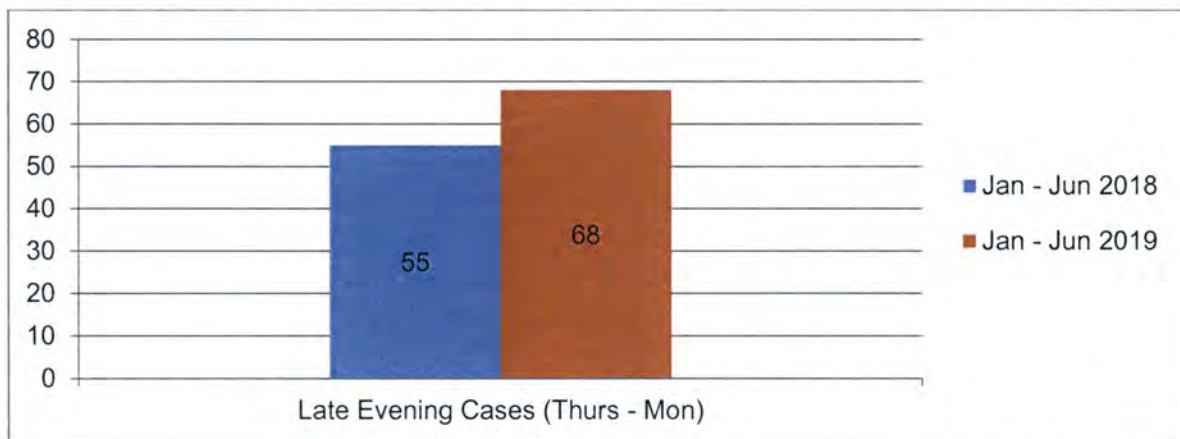
Late Evening Enforcement (Thursday – Monday)

The Code Compliance Division has one Officer that is dedicated solely to evenings who works on Thursday until 1 a.m., Friday through Sunday until 3 a.m., and Monday until 12 a.m. This Officer is tasked with monitoring and responding to complaints received about businesses that operate primarily in the evenings and on the weekends. This has enabled the City to respond to constituent complaints quickly, and has reduced some of the burden that is placed on the Sheriff's Department.

Addressing the operations of valet companies will continue to be a priority for Code Compliance. Regular site inspections have been conducted of valet operators to ensure that they are following their approved route plans, their drivers are licensed to drive, and are not operating in a manner that would endanger the public or would otherwise create unnecessary disturbances to the neighborhood-at-large. The following information reflects the number of late evening code enforcement cases processed in the Division from January 1 through June 30 of this year:

Late Evening Code Enforcement Cases

68 late evening code enforcement cases were processed. This represents a 23% increase in code enforcement cases processed, when compared to the same time-frame in 2018.

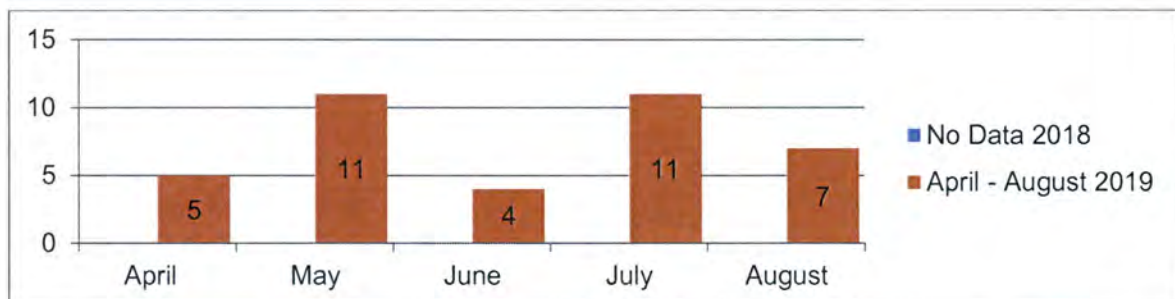


Tuesday – Wednesday Late Evening Pilot Shift

In response to City Council direction on March 18 of this year, a six-month pilot shift was implemented to expand existing coverage on Tuesday and Wednesday evenings from 8 p.m. to 12 a.m. The following information reflects the number of late evening service requests processed in the Division between the hours of 8 p.m. and 12 a.m., from April 1 through August 31 of this year:

Service Requests

38 service requests were processed. There is no data to compare to within the same time-frame in 2018.



Business Licensing

The Code Compliance Division also administers the Business Licensing program, as well as the issuance of various permits. As of September 1 of this year, there are 763 active regulatory business licenses. This number fluctuates day-to-day based on the number of new incoming businesses. The following information reflects a breakdown on the number of licenses and permits processed, as well as business licensing enforcement efforts by the Division from January 1 through June 30 of this year:

New Business Licenses

25 new regulatory business licenses were processed. This represents a 24% decrease in the amount of business licenses processed, when compared to the same time-frame in 2018.

Business License Renewals

341 business license renewals were processed. This represents a 5% decrease in the amount of business license renewals processed, when compared to the same time-frame in 2018.

Temporary Business Licenses

27 temporary business licenses were processed. This represents a 93% increase in the amount of temporary business licenses processed, when compared to the same time-frame in 2018.



Outdoor Dining Encroachment Permit Renewals

61 outdoor dining encroachment permit renewals were processed. This represents a 5% increase in outdoor dining permit renewals processed, when compared to the same time-frame in 2018.

Valet Parking Meter Encroachment Permit Renewals

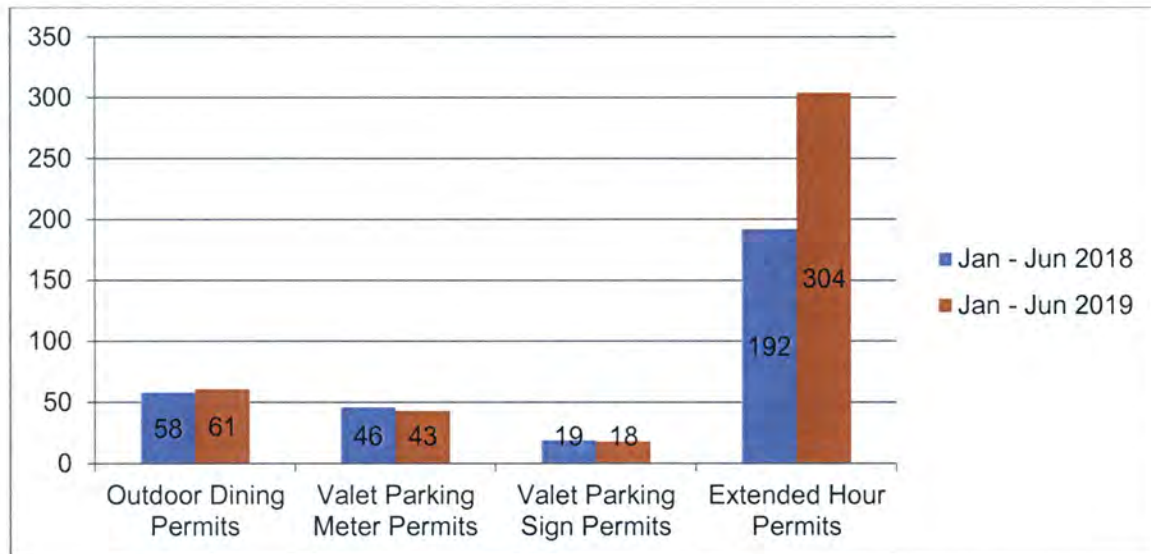
43 valet parking meter encroachment permit renewals were processed. This represents a 6% decrease in valet parking meter permit renewals processed, when compared to the same time-frame in 2018.

Valet Parking Sign Encroachment Permit Renewals

18 valet parking sign encroachment permit renewals were processed. This represents a 5% decrease in valet parking sign permit renewals processed, when compared to the same time-frame in 2018.

Extended Hour Permits

304 extended hour permits were processed. This represents a 58% increase in extended hour permits processed, when compared to the same time-frame in 2018.



Sidewalk Vendor Enforcement

Code Compliance staff led a joint operation between the Los Angeles County Sheriff and Public Health Departments to address unlicensed vendors during LA Pride. A total of 73 administrative citations were issued to unlicensed vendors. There is no data to compare to within the same time-frame in 2018.

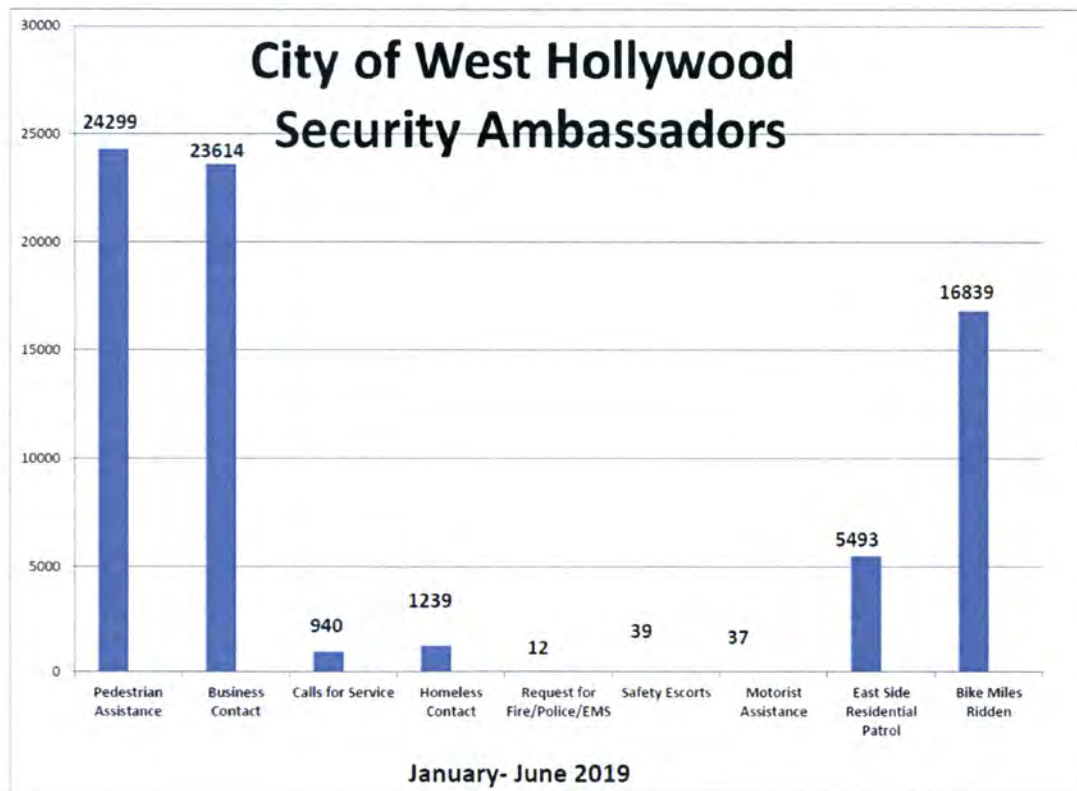
Massage Parlor Enforcement

Code Compliance staff conducted six inspections at six massage parlor businesses in conjunction with the Los Angeles County Sheriff's Department. All six businesses were found in violation of multiple massage parlor requirements and all cases are currently open. There is no data to compare to within the same time-frame in 2018.

APPENDIX 5 – Block By Block Security Ambassadors

Deploying Block by Block Security Ambassadors along Santa Monica Boulevard and adjacent residential streets has had a positive impact on safety and neighborhood livability. Security Ambassadors provide a highly visible uniform presence at the street level to serve as a visual deterrent, report unwanted activity, challenge low level quality of life crimes and work in collaboration with the West Hollywood Sheriff's Station. Security Ambassadors also provide a high level of customer service for all who live, work or visit West Hollywood. Staff is working with Block by Block to provide additional Security Ambassadors to monitor the safety of the Plummer Park single use restrooms.

The following chart shows their activities from January – June 2019:



ATTACHMENT B

CITY OF WEST HOLLYWOOD

AMENDMENT No. 1 TO AGREEMENT FOR SERVICES

This Amendment No. 1 to the Agreement for Services ("First Amendment"), is made on this _____ day of September, 2019 and amends Agreement #9038 dated July 1, 2018, by and between the CITY OF WEST HOLLYWOOD, a municipal corporation (referred to herein as "CITY") and Mydatt Services, Inc. d/b/a Block by Block, an Ohio Corporation, 2929 S. Floyd Street, Louisville, KY 40209 (hereinafter referred to as the "CONTRACTOR").

RECITALS

- A. CITY and CONTRACTOR entered into an Agreement dated July 1, 2018 (the "Agreement") wherein CONTRACTOR agreed to Security Ambassador services.
- B. CITY and CONTRACTOR desire to amend the AGREEMENT to increase the "not-to-exceed" amount of \$3,134,091 (\$1,551,530 for FY 19 and \$1,582,561 for FY 20 by an additional \$618,919, for a total of \$3,753,010 to cover the costs of providing additional services.
- C. NOW, THEREFORE, in consideration of the foregoing and the covenants and agreements set forth below, the CITY and CONTRACTOR agree as follows:

1. Amend **Article C, Section 4, Payment for Services**, to read as follows:

The CONTRACTOR shall be compensated in an amount not to exceed \$3,753,010 for services provided pursuant to this Agreement as described in "Exhibit A." Compensation shall under no circumstances be increased except by written amendment of this Agreement. The CONTRACTOR shall be paid within forty-five (45) days of presentation of an invoice to the CITY for services performed to the CITY's satisfaction. The CONTRACTOR shall submit invoices monthly describing the services performed, the date services were performed, a description of reimbursable costs, and any other information requested by the CITY.

2. Amend **Exhibit A, Scope of Services**, to include these additional services: To provide permanent patrols of the Beverly Boulevard and Melrose Avenue Districts and a Security Ambassador and kiosk for the restrooms at Plummer Park. Changes to these patrols can be made with the approval of the City Manager.

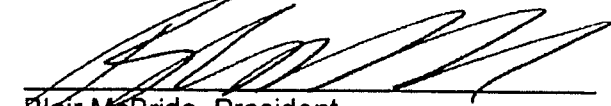
**CITY OF WEST HOLLYWOOD
AMENDMENT No. 1 TO AGREEMENT FOR SERVICES**

Except as herein amended, in all other respects the Agreement is reaffirmed and is in full force and effect.

IN WITNESS WHEREOF, the parties have executed this Agreement on the _____ day of September, 2019.

CONTRACTOR: Mydatt Services, Inc.

d/b/a Block by Block



Blair McBride, President

CITY OF WEST HOLLYWOOD:

Kristin Cook, Department Director

Paul Arevalo, City Manager

ATTEST:

Yvonne Quarker, City Clerk



Block By Block Ambassador Service Proposal For Plummer Park

Block By Block proposes to partner with the City of West Hollywood to provide safety and restroom monitoring services in Plummer Park through staffing by ambassadors during park hours.

Proposed Locations & Hours

Plummer Park: 6 a.m. to 10 p.m., Daily

Ambassador Types & Primary Duties-We are recommending the following based on our assessment and observations of the area:

- Restrooms: Ambassadors primarily stationed at branded info kiosk located between the two sets of restrooms (outside the Teen Center and by the Tennis Office); discourages anti-social behaviors; conducts intermittent restroom cleanings and checks stock of restroom supplies. Forwards to city any maintenance needs and issues.

Proposed Schedule — Summary

- 1 restroom Safety ambassador monitoring Teen Center and Tennis Office restrooms during all hours of public operation. Two would be ideal (one at each restroom).

Proposed Deployment — Plummer Park Detail *(Note: 2.8FTEs)*

Plummer Park									
Position	Hours	Sun	Mon	Tues	Wed	Thurs	Fri	Sat	Total
Restroom Safety Ambassador	6am-2:30pm	8	8	8	8	8	8	8	56
Restroom Safety Ambassador	2:30pm-10pm	8	8	8	8	8	8	8	56
Daily Totals		16	16	16	16	16	16	16	
Total Scheduled Weekly Hours									112

Proposed Pricing (one ambassador per shift from 6am-10pm)(includes uniforms, equipment, PPE and basic supplies for restroom cleaning)

Plummer Park		Wage Rate	Bill Rate	Annual Total	Price Per FTE
Classification	Weekly Hours				
Plummer Park Ambassador	112.00	\$ 14.52	\$ 23.93	\$ 139,368.32	\$ 49,774.40
TOTAL	112.00				FY 2020
FTEs	2.80		Bill Rate Includes PTI+Overhead+Benefits+ Profit		

PRICING	Plummer Park
Pay Rate	\$ 14.52
FICA	\$ 1.11
WC	\$ 0.65
Liability	\$ 0.37
Unemployment	\$ 1.02
Subtotal	\$ 17.67
Weekly Hours	112.00
Annual Hours	5,824.00
Annual Billing	\$ 102,916.40
O+B+P	\$ 6.26
Bill Rate	\$ 23.93
Weekly Hours	112.00
Annual Hours	5,824.00
Annual Billing	\$ 139,368.32



Branded Kiosk-\$1500 (rebillable approx. cost depending on branding vendor)

