

APPROVED  
YQ 3/18/19

CITY COUNCIL  
UNFINISHED BUSINESS

MARCH 18, 2019

**SUBJECT: PUBLIC SAFETY UPDATE**

**INITIATED BY: PUBLIC SAFETY DEPARTMENT**  
(Kristin Cook, Public Safety Director) *KC*  
*LC* (Lily Campbell, Emergency Management Coordinator)  
(Acting Captain Bill Moulder, LA County Sheriff's Department)  
(Assistant Chief Anthony Williams, LA County Fire Department)

**CODE COMPLIANCE DIVISION**  
(Dan Mick, Acting Code Compliance Manager)

**HUMAN SERVICES & RENT STABILIZATION DEPARTMENT**  
(Corri Planck, Strategic Initiatives Manager)  
(David Giugni, Social Services Manager)

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**STATEMENT ON THE SUBJECT:**

The City Council will receive an update on public safety activities and provide additional direction to staff.

**RECOMMENDATION:**

Receive an update on and provide additional direction to staff regarding public safety priorities such as crime prevention, resources to address homelessness and neighborhood livability, and public education.

**BACKGROUND / ANALYSIS:**

**Crime Statistics: July – December 2018**

The City continues to be a very safe place to live, visit, and work. While West Hollywood's population is approximately 35,000, its daily population typically more than doubles with the number of people who work and play here. For a city that is only 1.9 square miles, West Hollywood is home to a large number of entertainment oriented businesses such as restaurants, lounges, bars and nightclubs; there are over 200. Additionally, West Hollywood is home to a number of large scale special events that bring hundreds of thousands of visitors at a time into the city, such as LA Pride and Halloween Carnival.

The Sheriff's Station remains committed to collaborating with City officials, residents, and businesses to resolve community concerns. Sheriff's personnel have continued to

focus their efforts on neighborhood patrols and maintaining the quality of life for the community. Sheriff's personnel, Public Safety staff, and the Public Safety Commission regularly examine crime statistics in order to identify problem areas and adjust resource deployment as appropriate. The Station has continued to utilize both bicycle and foot patrols to supplement traditional vehicle patrols. In addition, the Innovation Division is managing the safety camera pilot program. Cameras are operational at five pilot locations, and staff has begun evaluating the different vendors and their technologies. The County is adjusting its original estimate for installing Deputy lockers as it may be possible to use a different space to make it more affordable. City staff will continue to work with Acting Captain Moulder on the feasibility of this project. Finally, City staff and Acting Captain Moulder are exploring the option of using 7362 Santa Monica Boulevard for an eastside Sheriff's presence.

Part 1 Crime increased 22% for July through December 2018 vs. July through December 2017. Aggravated assaults (+64%) saw the biggest increase, but Vehicle Burglaries (+40%), which had 108 more incidents during the 2018 time frame, was the primary factor in the 22% increase in Part 1 Crimes. Petty Thefts (+22%) and Grand Thefts (+18%) also increased significantly. It should be noted that Larceny / Theft, which includes Grand Theft, Petty Theft, and Vehicle Burglary, accounts for 75% of all Part 1 Crime in West Hollywood.

### **Community Safety Response and Resources**

At the January 22, 2019 Council Meeting, the City Council asked staff to follow-up on numerous public safety related items. An update is below.

- (1) Direct the Public Safety Department and Public Works Department to collaborate with the West Hollywood Sheriff's Department to determine appropriate ways for the City to expand its role in responding to community safety and quality of life concerns, including disaster preparedness;

The Public Safety Department along with the Sheriff's Department and Fire Department hosted a "Pizza with Public Safety" event on March 11, 2019. During the event, attendees were able to discuss various neighborhood concerns, learn how to do "5 Minute CPR", and visit the Community Emergency Response Team (CERT) table for more information. Public Safety will also have a presence at the annual Kids Fair, and Sheriff's personnel will continue to visit the Farmer's Market and host "Coffee with the Cops". Staff will continue to work with the Public Safety Commission to identify additional ways to expand the City's role.

- (2) Develop a plan for all new LASD personnel stationed in West Hollywood to be trained in cultural competency to serve the specific needs of our community, especially for LGBTQ+ community members;

A Cultural Diversity Training has been scheduled for April 24, 2019.

- (3) Provide the City Council with a weekly update on the progress for identifying a permanent replacement for the LASD West Hollywood Station Captain, including a request to have the next Captain stationed for longer than one year;

The last update given by LASD was on March 1, 2019 which included the fact that interested Sheriff's personnel are currently in the process of identifying for which stations they want to apply. LASD hopes to have another update by the end of March.

- (4) In 45 days, develop a plan and associated costs to increase Code Compliance staffing for 24-hour service as well as targeted enforcement efforts (e.g. short-term rentals, vacant residential properties, cannabis businesses). The plan should be reviewed for comment by the Public Safety Commission before returning to the City Council;

The Department of Public Works is looking at various ways to provide additional coverage for Code Compliance related concerns. Staff is exploring expanding the role of Parking Enforcement to provide additional phone coverage later in the evenings, particularly on Tuesdays and Wednesdays when Code Compliance Staff is only available to answer inquiries until 8 PM. Public Works will also be working with the City's IT Division to better route incoming calls to ensure that the proper staff is notified.

- (5) Direct staff to improve and expand the public information available regarding community safety resources. Resources should be reviewed for comment by the Public Safety Commission before returning to the City Council;

Communications staff is working on the design of an informational magnet with frequently called numbers and accompanying directory of services to be sent city wide later this spring.

- (6) Develop an electronic and direct outreach campaign to inform community members and visitors about the available community safety resources; including

emergency preparedness information, and help them become better acquainted with the resources;

Once the additional services are in place in the Code Compliance Division, Communications staff will assist with advertising the services.

(7) Provide more outreach to our Neighborhood Watch groups; and

Community and Legislative Affairs staff is working in collaboration with Public Safety and Public Works staff on a number of the items outlined in this update. As these items are implemented, staff will work with the City's Neighborhood Watch groups to promote and distribute new informational materials and to inform the public of new resources. Staff also plans to have informational meetings with Neighborhood Watch groups and other community groups to inform the public of the various public safety and public works resources available in the City.

(8) Direct staff to return with a long-term Public Safety Plan for Plummer Park.

The Public Safety Department in collaboration with the Service Area Lieutenant manages extra patrols of the City's parks, including Plummer Park. The Sheriff's Department has increased its checks of the park and the surrounding areas which has included extra crime suppression teams and foot patrols. During the regular budget process for 2019-2020, staff will make recommendations to the City Manager and City Council for additional security resources if necessary. In addition, the City Council asked staff to develop a "Public Safety Master Plan". Communications staff is working with a designer to take the public safety content and package it in a more user friendly format to share with the community.

### **Neighborhood Livability**

Public Safety personnel continue to promote neighborhood livability and address the various quality of life issues that regularly impact the West Hollywood community, including impacts from noise (loud music, motorcycles), speeding, and night club operations as well as anti-scavenging, dogs off leash, illegal pet waste disposal, illegal hot dog cart vendors, and bandit taxi cab enforcement. Staff and Sheriff personnel continue to work with the Public Safety Commission on public safety education, including utilizing social media and hosting "Coffee with the Cops".

Community Impact Team (CIT) Deputies and Code Compliance staff are proactive in addressing the impacts from entertainment establishments and special events. CIT Deputies and the Alcohol Liaison Officer work with staff at nighttime establishments to prevent alcohol related incidents and have increased criminal enforcement of various neighborhood concerns, including drinking in public, criminal transient issues, and various nuisance issues. The Sheriff's Department and Code Compliance personnel also work with the Alcoholic Beverage Control to educate businesses and work collaboratively on alcohol related issues. On a nightly basis, they actively patrol bars, nightclubs, and hotels.

### **Efforts to Address Homelessness**

The addition of the Mental Evaluation Team Deputy and Department of Mental Health Clinician has been extremely valuable to the City. While the total number of arrests of homeless individuals has increased from 2017 (320) to 2018 (555), the MET team has been able to successfully diffuse many situations and convince some to enter treatment. The five most common charges are possession of a controlled substance, under the influence of a controlled substance, shoplifting, trespassing, and battery. Possession of a controlled substance is far and away the most common charge.

Although reducing Part I Crime is a priority for the station, personnel also remain committed to addressing various quality of life issues. The foot beat program has greatly improved law enforcement presence in the East District of West Hollywood, where a number of quality of life concerns have been voiced. These efforts have also improved the ability to contact and provide services to our homeless population, of which a portion suffer from a variety of mental illnesses. To effectively address these issues, station personnel, including deputies that speak a variety of languages (Spanish, Armenian, Farsi, and German among many others), and the Community Impact Team continues to work together with various City Departments. Additionally, the new Mental Evaluation Team Deputy and Clinician have positively impacted these efforts.

The West Hollywood Sheriff's Station has committed to education and training for all deputies and supervisors through a comprehensive Crisis Intervention Training that gives them additional tools and training to deal with a population that is impacted by mental health and substance abuse issues. The Station has also leveraged County and City resources for its homeless outreach operations. These operations – bringing together the Sheriff's Community Partnership Bureau and the HOST teams, L.A. County Department of Mental Health Services, the MET (Mental Evaluation Team), LAHSA

outreach teams, and the City's contracted providers are a focused effort to connect people to services.

### **Collaboration Between Social Services and Law Enforcement**

The following contracts were brought on-line in October 2016 to provide support and resources for the City's homeless community members. They have successfully completed the first two years of the Social Services contract cycle and have been approved for the third and final year:

- Step Up On Second – the City funds a dedicated West Hollywood Mobile Interdisciplinary Team (MIT) to provide street-based services to chronically homeless, mentally ill community members. The MIT includes a Licensed Clinical Social Worker (LCSW), a Licensed Vocational Nurse (LVN), a substance abuse counselor, a peer advocate and a psychiatrist. Additional funding from the City adds a Nurse Practitioner (NP) to the team and three additional months of service from the LVN for the 2018-19 contract year. In 2018, Step Up on Second's MIT successfully assisted ten West Hollywood community members in securing permanent housing.
- The Los Angeles LGBT Center – the City funds the mental health clinician outreach position to assist both Sheriff's personnel and street outreach teams with critical outreach activities, including participation in ride-alongs and the Sheriff's homeless outreach operations. The primary objective is to connect homeless community members who have mental health challenges with needed services. In 2018, the mental health clinician conducted outreach including the provision of referrals to 248 homeless youth and conducted 89 psycho-social assessments.
- Ascencia – City funding provides an additional dedicated street outreach team and access to up to ten shelter beds. In 2018, Ascencia assisted 16 homeless community members move into permanent housing and provided 2,124 shelter bed nights.

In February 2018, the City of West Hollywood amended its contract with AIDS Project Los Angeles (APLA) to include a full-time HIV Specialist Outreach Position. This contract amendment was in response to data collected through the 2017 Homeless Demographic Survey demonstrating that 18.2% of the City's homeless community members are living with HIV. The Specialist accompanies the City's contracted outreach teams in engaging homeless community members living with or at-risk for HIV. In addition, the Specialist participates in the Homeless Initiative Outreach program at the West Hollywood Library. The services provided through this program address a

variety of challenges that have created barriers for homeless community members seeking permanent supportive housing. Funding for this position increased for the final year of the contract cycle in order to increase the HIV Specialist Outreach Position from 35% time on the project to 100%. The 2018 Homeless Demographic Survey demonstrated a decrease in the number of the City's homeless community members living with HIV from 18.2% in 2017 to 8.33%.

In January 2019, the City of West Hollywood participated in the Greater Los Angeles Homeless Count, coordinated by the Los Angeles Homeless Services Authority (LAHSA). Sheriff's deputies took the lead in guiding teams of volunteers, including City Councilmembers, Commissioners, Advisory Board members, and residents, in the point-in-time count. The teams counted the number of homeless people in the census tracts that comprise the City and the West Hollywood Sheriff's station served as the deployment site for the effort.

Sheriff's station personnel actively participate in the quarterly Homeless Collaborative meetings with City staff and social services providers. One benefit of these meetings is a partnership between the Community Impact Team members and the City's contracted social services providers. For example, the Los Angeles LGBT Center's Transgender Economic Empowerment Project (TEEP) collaborates with the Sheriff's Department to provide resources to transgender homeless individuals in the community. This past year, TEEP staff provided a Gender Diversity training to Block by Block and Sheriff's personnel.

Finally, homeless individuals can obtain TAP cards and other emergency outreach supplies at the West Hollywood Sheriff's Station. These supplies are provided on an on-going basis to the Sheriff's by the Social Services and Strategic Initiatives Divisions.

### **Community Safety Initiatives for Eastside of West Hollywood**

A December 5, 2016 City Council item directed the City Manager to work with appropriate staff to implement strategies to enhance the quality of life on the Eastside. To achieve this direction, staff continues to increase public safety on the Eastside of West Hollywood. Chapter 9 – Public Safety and Appendix B – Public Safety Addendum of the Eastside Community Priorities Plan – adopted in October 2017 by the City Council – includes specific public safety recommendations for the Eastside. The following are updates to safety initiatives for the Eastside of West Hollywood:

*Fountain Avenue/Formosa Avenue intersection* – The implementation of the safety treatments began in October 2018, as part of the Fountain Avenue Traffic Safety test

project involving six intersections. All of the Fountain/Formosa treatments have been installed, including the flashing pedestrian signs and in road warning lights at the north-south Fountain Avenue crosswalk. The Fountain Avenue project was completed on March 5, 2019.

*Enhanced Cleaning Services in the City's Commercial Areas* – The City Council approved an enhanced cleaning program which started on August 1, 2018. This program expands current services of sidewalk pressure washing, litter pick up, graffiti cleaning, and shopping cart retrieval to all the major commercial areas of the City. Staff will continue to refine the program and make adjustments to services levels as warranted.

### **Emergency Management and Major Special Events**

An interdisciplinary team headed by Event and Film Services and Public Safety staff regularly meets to plan, manage, and evaluate all major special events in West Hollywood. Participating agencies include the following:

- Fire Operations
- Fire Prevention
- Fire EMS
- Fire Command and Control Division
- Fire Training Services Section
- Fire Joint Hazard Assessment Team
- Sheriff's Emergency Operations Bureau and Joint Regional Information Center
- Sheriff's Special Enforcement Bureau
- Sheriff's Arson and Explosives Unit
- County Department of Health Services Emergency Medical Services Agency and Medical Alert Center
- County Department of Public Health
- Area hospital personnel, including Cedars Sinai

Threat assessments are conducted by Sheriff's intelligence experts on each event, and recommendations to improve security are implemented. Event Action Plans and a Crisis Communications Plan are written by Sheriff and Fire personnel in coordination with City staff, and the Incident Command System is followed. The multidisciplinary team also coordinates the use of medical care centers, which allows medical professionals to treat patients on site when possible and avoids transporting patients to area hospitals when unnecessary.



**CONFORMANCE WITH VISION 2020 AND THE GOALS OF THE WEST HOLLYWOOD GENERAL PLAN:**

This item is consistent with the Primary Strategic Goal(s) (PSG) and/or Ongoing Strategic Program(s) (OSP) of:

- PSG-1: Maintain the City's Unique Urban Balance with Emphasis on Residential Neighborhood Livability.
- OSP-7: Collaborative Public Safety.

In addition, this item is compliant with the following goal(s) of the West Hollywood General Plan:

- SN-6: Maintain adequate levels of law enforcement, fire protection and emergency medical services.
- SN-7: Utilize law enforcement, fire protection and emergency medical services in a proactive and preventative way.
- SN-8: Provide public safety services in a manner that reflects and is sensitive to the characteristics and needs of the West Hollywood community.

**EVALUATION PROCESSES:**

Staff will continue to work with the community and the Public Safety Commission to evaluate and make policy recommendations to City Council regarding public safety resources.

**ENVIRONMENTAL SUSTAINABILITY AND HEALTH:**

City staff will work with the County of Los Angeles and relevant vendors to ensure that resources procured are environmentally friendly whenever possible.

**COMMUNITY ENGAGEMENT:**

The Public Safety Commission meets monthly and provides the community an opportunity to provide input on public safety related services.

**OFFICE OF PRIMARY RESPONSIBILITY:**

PUBLIC SAFETY DEPARTMENT / PUBLIC SAFETY - ADMINISTRATION

**FISCAL IMPACT:**

There is no fiscal impact at this time.

**ATTACHMENTS:**

ATTACHMENT A – APPENDIX

APPENDIX 1A – Sheriff's Station Overview

APPENDIX 1B – Community Impact Team (CIT)  
APPENDIX 1C – Detective Bureau  
APPENDIX 1D – Traffic Division  
APPENDIX 1E – Youth Programs  
APPENDIX 1F – Narcotics Bureau  
APPENDIX 1G – Volunteers  
APPENDIX 2 – Los Angeles County Fire Department  
APPENDIX 3 – Public Safety Department and Public Safety Commission  
APPENDIX 4 – Code Compliance Division  
APPENDIX 5 – Block By Block Security Ambassadors

## **APPENDIX 1A - Sheriff's Station Overview**

### **West Hollywood Sheriff's Station**

West Hollywood remains a very safe place to live, work and visit. The station remains dedicated to its goal of providing the City with efficient and effective law enforcement services on every level. As always, each person at the West Hollywood Station appreciates the strong partnership with City staff. The Community Impact Team and other station personnel make frequent efforts to speak with the West Hollywood community regarding habits that reduce the likelihood of becoming crime victims. Furthermore, the Station has increased its social media involvement as a means of reaching out to the public and providing valuable information. Sheriff's personnel plan to continue to improve upon these efforts to build public trust and to best serve the various communities of West Hollywood.

Part 1 Crime increased 22% for July through December 2018 versus July through December 2017. Aggravated Assaults (+64%) saw the biggest increase, but Vehicle Burglaries (+40%), which had 108 more incidents during the 2018 time frame, was the primary factor in the 22% increase in Part 1 Crimes. Petty Thefts (+22%) and Grand Thefts (+18%) also increased significantly. It should be noted that Larceny / Theft, which includes Grand Theft, Petty Theft, and Vehicle Burglary, accounts for 75% of all Part 1 Crime in West Hollywood.

In the West District, there was a 37% increase in Part 1 Crimes. This increase was fueled by a 74% increase in Vehicle Burglary as the West District continues to be targeted by criminals from Northern California specializing in vehicle burglary. Theft of cell phones and wallets from nightclubs and mail / package theft from apartment building mail rooms contributed to increases in Grand Theft (+24%) and Petty Theft (+35%). Aggravated Assault (+79%) also saw a significant increase, due primarily to alcohol related fights at nightclubs and assaults by transients. The West District, with 686 Part 1 Crimes, accounted for 54% of all Part 1 Crime in the City.

The City Center saw a 2% increase in Part 1 Crimes, but showed substantial reductions in Robberies (-33%), Grand Theft (-44%) and Grand Theft Auto (-47%). Although the total number of incidents remain low, Aggravated Assault (+275%) and Burglary (+35%) did show noteworthy increases. With 236 Part 1 Crimes, the City Center accounted for 18% of all Part 1 Crime in the City.

In the East District, Part 1 Crime increased 14% when compared to the same time period in 2017. This area saw a serious increase in Grand Thefts (+110%) and Vehicle Burglaries (+31%). In terms of overall citywide crime, the East District accounts for 28% of all Part 1 Crime.

From July through December 2018, 266 homeless persons were arrested. These figures refer only to individuals arrested and do not take into account that many transients were arrested multiple times during this time frame.

Although reducing Part I Crime is a priority for the station, personnel also remain committed to addressing various quality of life issues. The implementation of the day shift foot beat program has greatly improved law enforcement presence in the East District of West Hollywood, where a number of quality of life concerns have been voiced. These efforts have also improved our ability to contact and provide services to our homeless population who suffer from a variety of mental illnesses. To effectively address these issues, station personnel, including deputies that speak a variety of languages (Spanish, Armenian, Farsi, Portuguese, and German among many others), and the Community Impact Teams (CIT) continue to work together with various City Departments.

Due to the recent increase in vehicle burglaries, members from the Operations staff and Detective Bureau met with Los Angeles Police Department and Beverly Hills Police Department detectives in an effort to collaborate and coordinate our efforts in combating the crimes of burglaries from vehicles.

Additionally, several vehicle burglary saturation and undercover operations were conducted throughout the months of July and August.

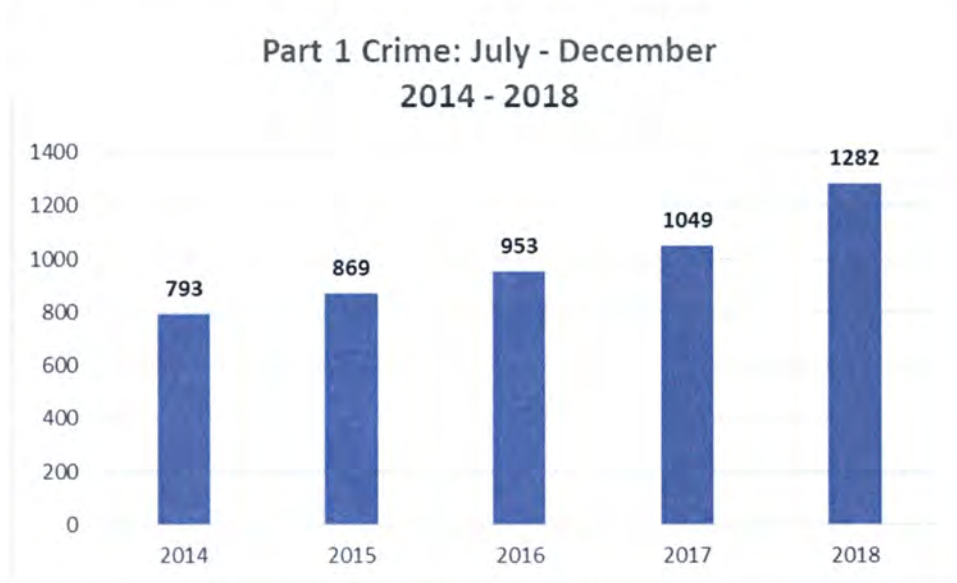
On July 01, 2018, a station Mental Evaluation Team was formed with one deputy and a clinician from the Department of Mental Health. They have been a valuable resource to the station and the community.

In addition, personnel have formed relationships with members of private organizations that are focused on providing necessary resources for our growing homeless population. On a day to day basis, the Station's ability to quickly respond to and handle the myriad of quality of life issues is greatly enhanced through the efforts of this partnership.

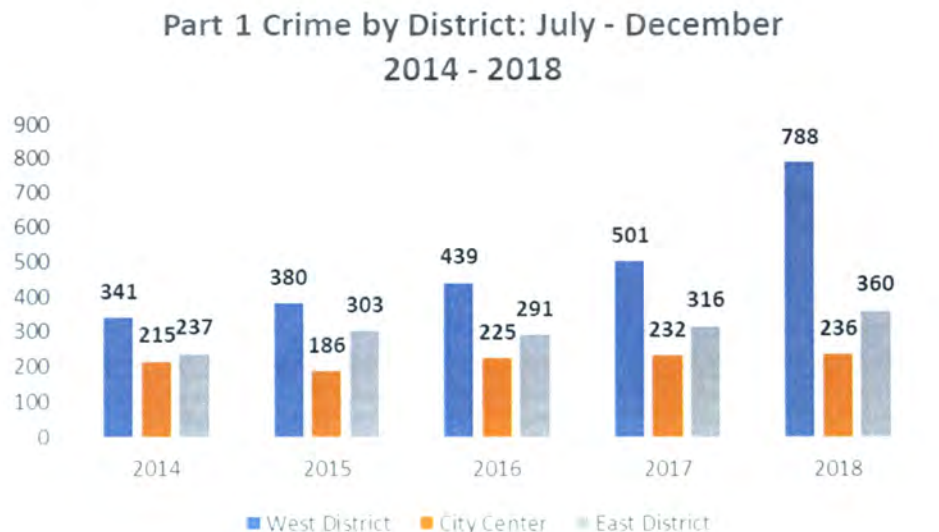
The following pages summarize crime statistics and station activity primarily for January through June of 2018.

**Part 1 Crime**

The following chart depicts Part 1 Crime for the months of July - December for the last five years. Part 1 Crime includes Homicide, Rape, Assaults, Robbery, Burglary, Theft, and Arson.



The following chart depicts the number of Part 1 Crimes for the months of July - December for the last five years, broken down by district. The three districts are: West District (West of La Cienega), City Center (La Cienega to Fairfax), and East District (East of Fairfax).



Citywide, Part 1 Crime increased 22% when compared to the same time period last year. This increase in overall Part 1 Crime can be attributed to substantial increases in Larceny / Theft throughout the city.

Part I Crime - Whole City	July - December 2017	July - December 2018	% Change
Homicide	0	1	N/C
Rape	15	20	33.33%
Assault, Aggravated	42	69	64.29%
<b>Robbery Total</b>	<b>69</b>	<b>67</b>	<b>-2.90%</b>
-Robbery, Armed	23	29	26.09%
-Robbery, Strong Arm	46	38	-17.39%
<b>Burglary Total</b>	<b>116</b>	<b>117</b>	<b>0.86%</b>
-Burglary, Residence	54	58	7.41%
-Burglary, Other	62	59	-4.84%
<b>Theft Total</b>	<b>755</b>	<b>959</b>	<b>27.02%</b>
-Grand Theft	148	175	18.24%
-Vehicle Burglary	267	375	40.45%
-Locker Burglary	7	4	-42.86%
-Petty Theft	333	405	21.62%
<b>Grand Theft Auto</b>	<b>52</b>	<b>40</b>	<b>-23.08%</b>
Arson	0	9	N/C
<b>Total</b>	<b>1049</b>	<b>1282</b>	<b>22.21%</b>

Looking at the three areas of the City separately, Part 1 Crime in the West District increased 37% when comparing July – December 2017 to July – December 2018. Vehicle Burglary, which increased 74%, and Petty Theft (+35%) were the driving factors in the 37% crime increase.

Part I Crime - West District	July - December 2017	July - December 2018	% Change
Homicide	0	1	N/C
Rape	12	11	-8.33%
Assault, Aggravated	24	43	79.17%
<b>Robbery Total</b>	<b>27</b>	<b>27</b>	<b>0.00%</b>
-Robbery, Armed	8	14	75.00%
-Robbery, Strong Arm	19	13	-31.58%
<b>Burglary Total</b>	<b>54</b>	<b>46</b>	<b>-14.81%</b>
-Burglary, Residence	23	23	0.00%
-Burglary, Other	31	23	-25.81%
<b>Theft Total</b>	<b>368</b>	<b>534</b>	<b>45.11%</b>
-Grand Theft	88	109	23.86%
-Vehicle Burglary	132	230	74.24%
-Locker Burglary	7	4	-42.86%
-Petty Theft	141	191	35.46%
<b>Grand Theft Auto</b>	<b>16</b>	<b>21</b>	<b>31.25%</b>
Arson	0	3	N/C
<b>Total</b>	<b>501</b>	<b>686</b>	<b>36.93%</b>

The City Center had a slight 2% increase in Part 1 Crime when compared to the same time period last year. Aggravated Assault (+275%) and Petty Theft (+28%) both saw significant increases, although the percentage increases are can be misleading due to the small number of total incidents.

Part I Crime - City Center	July - December 2017	July - December 2018	% Change
Homicide	0	0	N/C
Rape	1	7	600.00%
Assault, Aggravated	4	15	275.00%
Robbery Total	18	12	-33.33%
-Robbery, Armed	6	4	-33.33%
-Robbery, Strong Arm	12	8	-33.33%
Burglary Total	26	35	34.62%
-Burglary, Residence	12	17	41.67%
-Burglary, Other	14	18	28.57%
Theft Total	166	155	-6.63%
-Grand Theft	39	22	-43.59%
-Vehicle Burglary	73	64	-12.33%
-Locker Burglary	0	0	N/C
-Petty Theft	54	69	27.78%
Grand Theft Auto	17	9	-47.06%
Arson	0	3	N/C
Total	232	236	1.72%

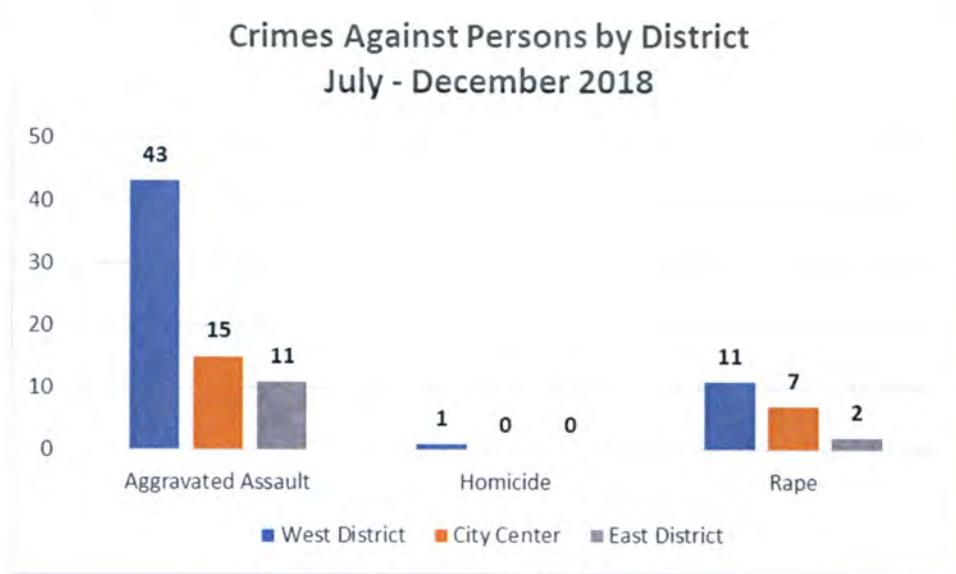
\*N/C = not calculable

The East District had a 14% increase in Part 1 Crime when compared to the same time period last year. Increases in Grand Theft (+110%) and Vehicle Burglary (+31%) were the primary factors.

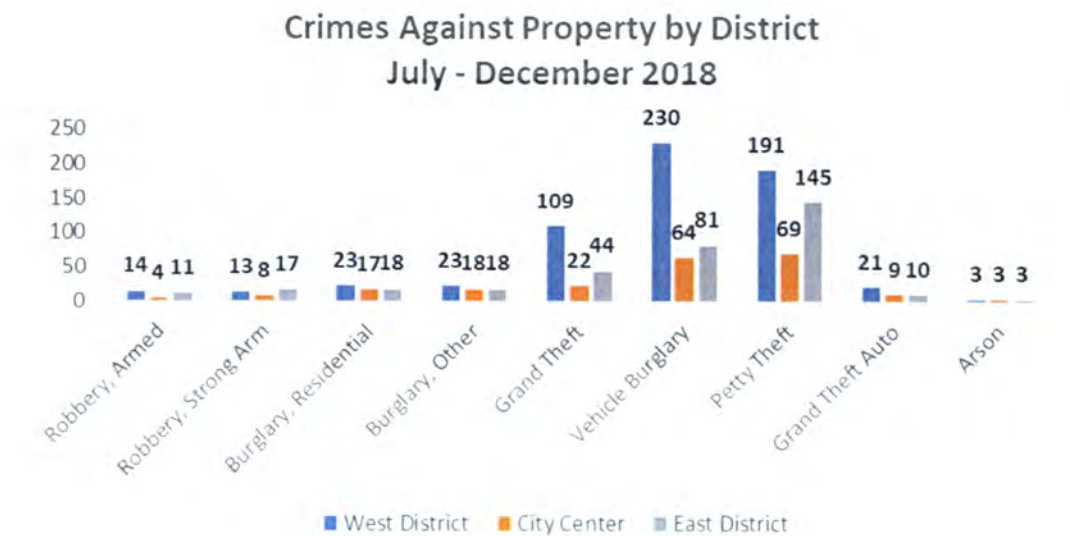
Part I Crime - East District	July - December 2017	July - December 2018	% Change
Homicide	0	0	N/C
Rape	2	2	0.00%
Assault, Aggravated	14	11	-21.43%
Robbery Total	24	28	16.67%
-Robbery, Armed	9	11	22.22%
-Robbery, Strong Arm	15	17	13.33%
Burglary Total	36	36	0.00%
-Burglary, Residence	19	18	-5.26%
-Burglary, Other	17	18	5.88%
Theft Total	221	270	22.17%
-Grand Theft	21	44	109.52%
-Vehicle Burglary	62	81	30.65%
-Locker Burglary	0	0	N/C
-Petty Theft	138	145	5.07%
Grand Theft Auto	19	10	-47.37%
Arson	0	3	N/C
Total	316	360	13.92%

\*N/C = not calculable

The following chart depicts crimes against persons, broken down by district, for July - December 2018.

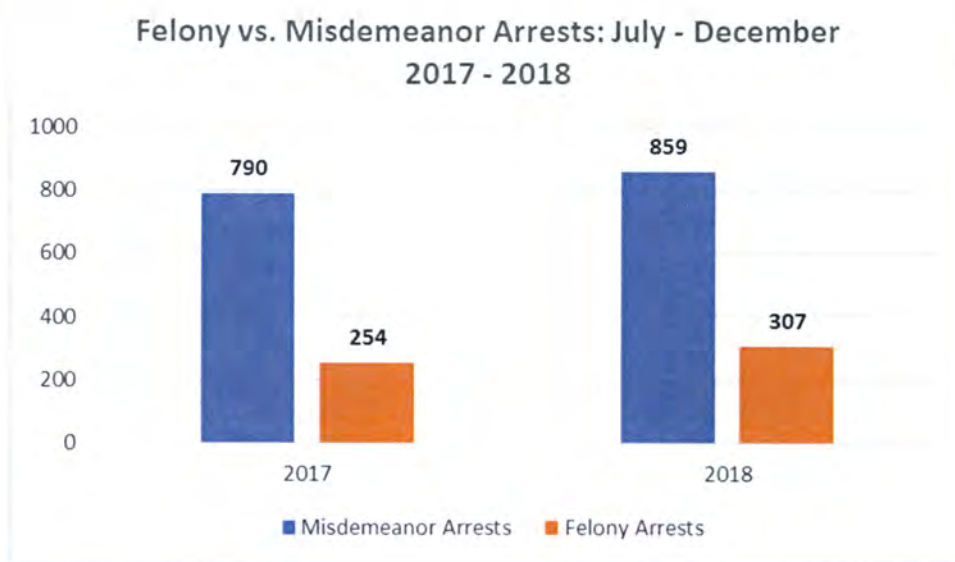


The following chart depicts crimes against property, broken down by district, for July - December 2018.

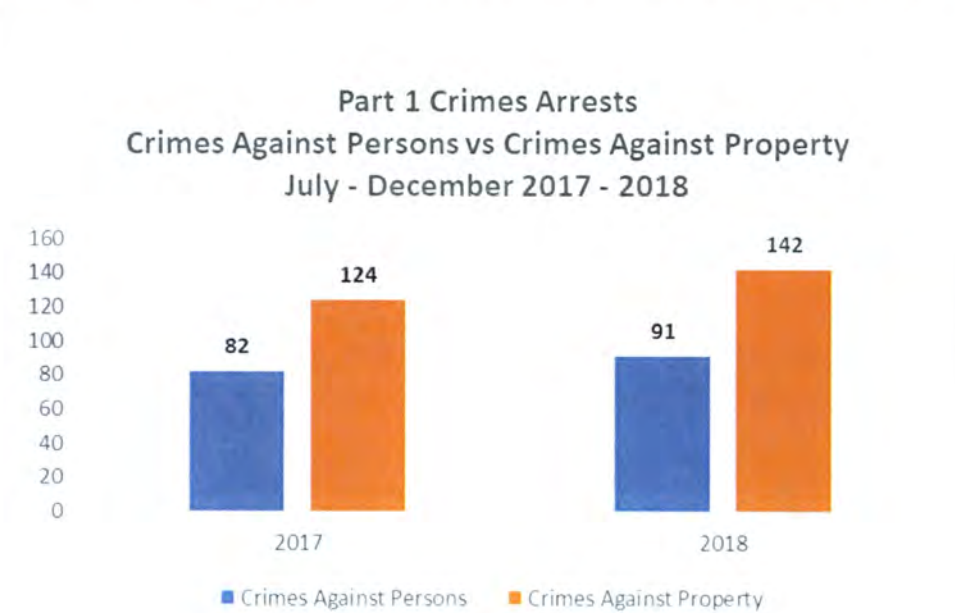




The following chart depicts the number of Part 1 Crime arrests for felonies versus misdemeanors for July - December of the last two years.

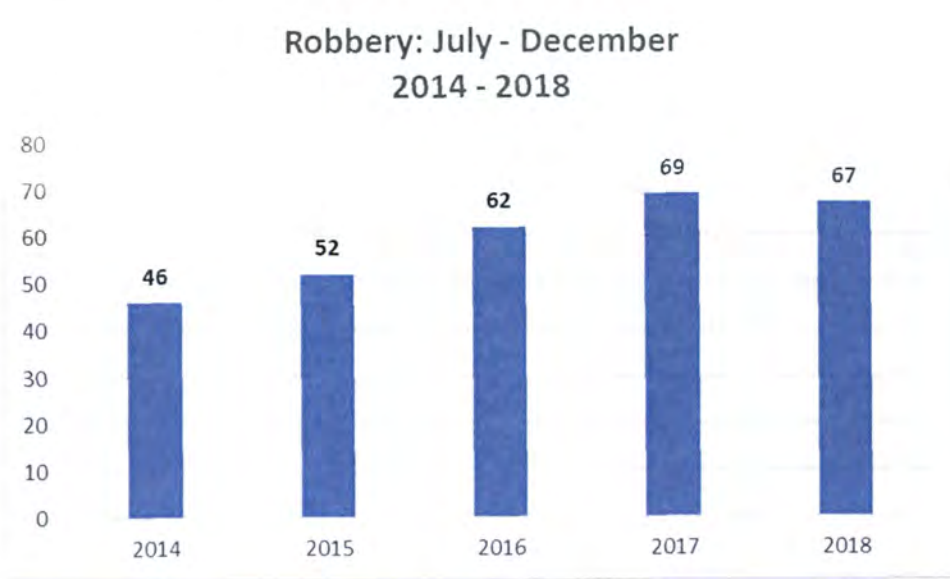


The following chart depicts the number of Part 1 Crime arrests for Crimes Against Persons (i.e., Homicide, Rape, and Aggravated Assaults) versus those for Crimes Against Property (i.e., Robbery, Burglary, Grand Theft, Petty Theft, Grand Theft Auto and Arson) for July - December of the last two years.

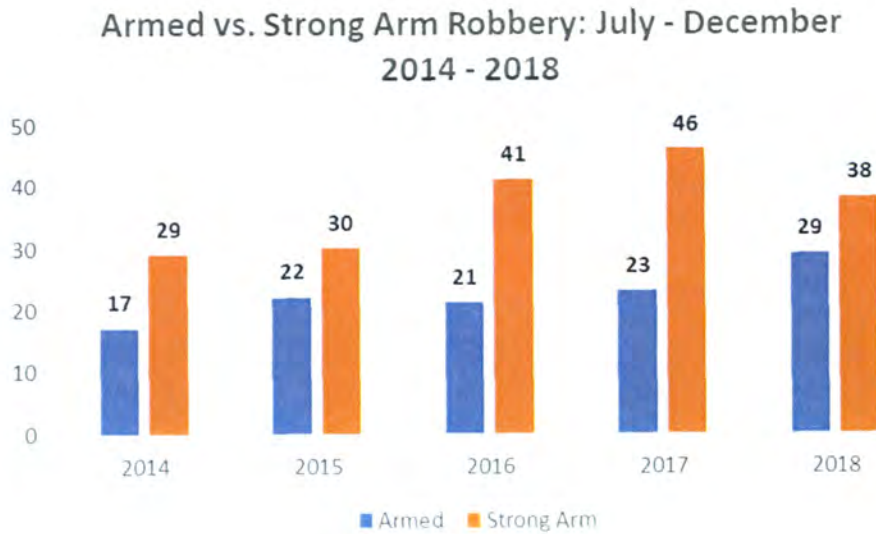


## Robbery

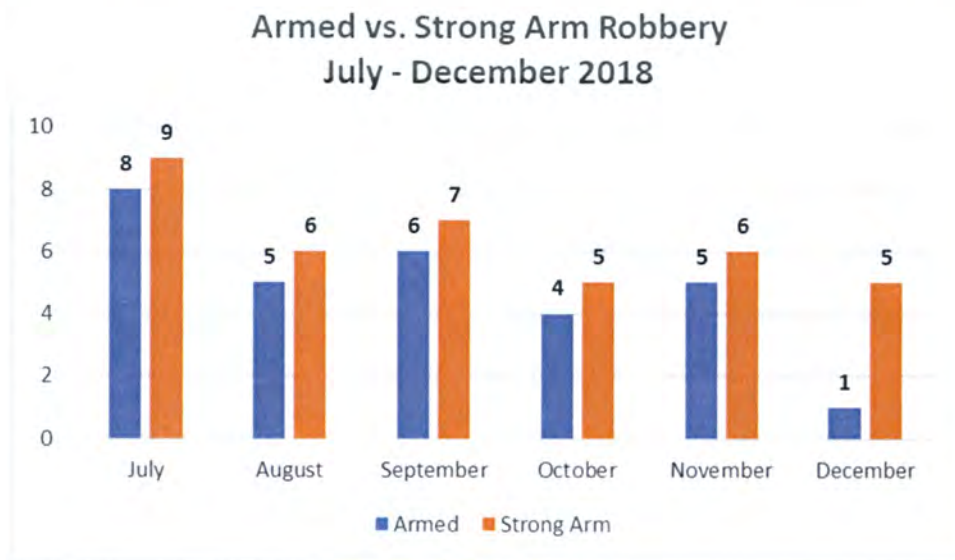
The following chart compares the number of Robberies during July - December for the last five years.



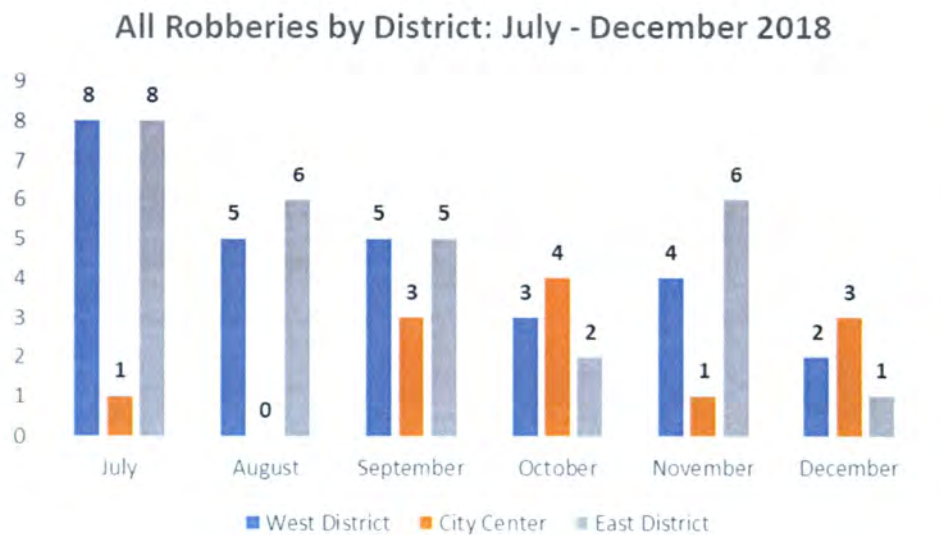
The following chart compares the number of Armed Robberies vs. Strong Arm Robberies during July - December for the last five years.



The following chart compares the number of Armed Robberies vs. Strong Arm Robberies during the months of July - December 2018.

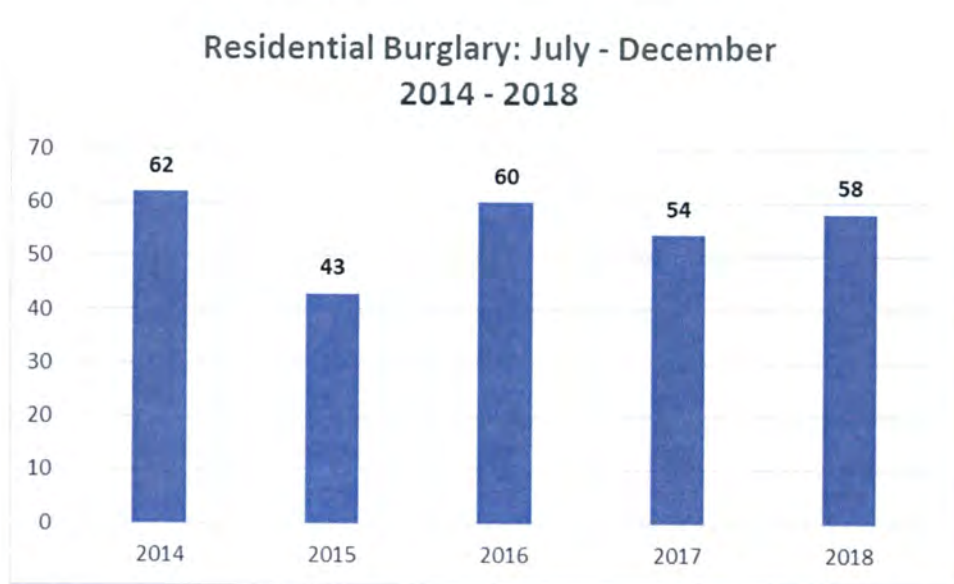


The following chart compares the number of Robberies by district for the months of July - December 2018.

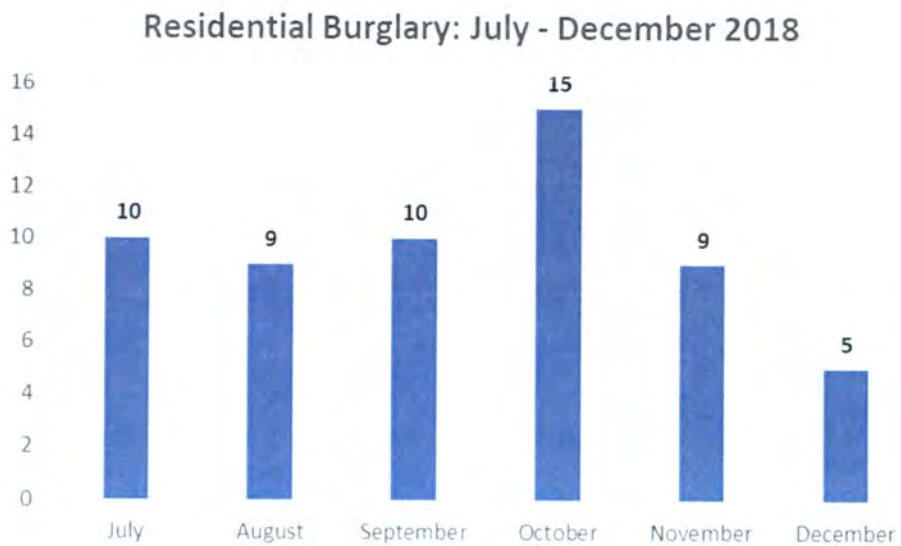


## Residential Burglary

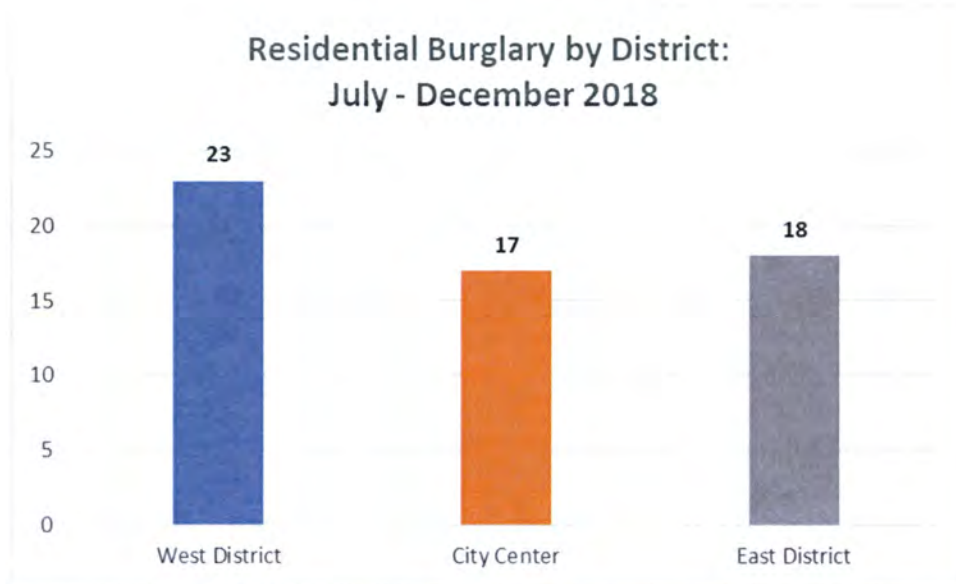
The following chart compares the number of Residential Burglaries during July - December for the last five years.



The following chart shows Residential Burglaries by month for July - December 2018.

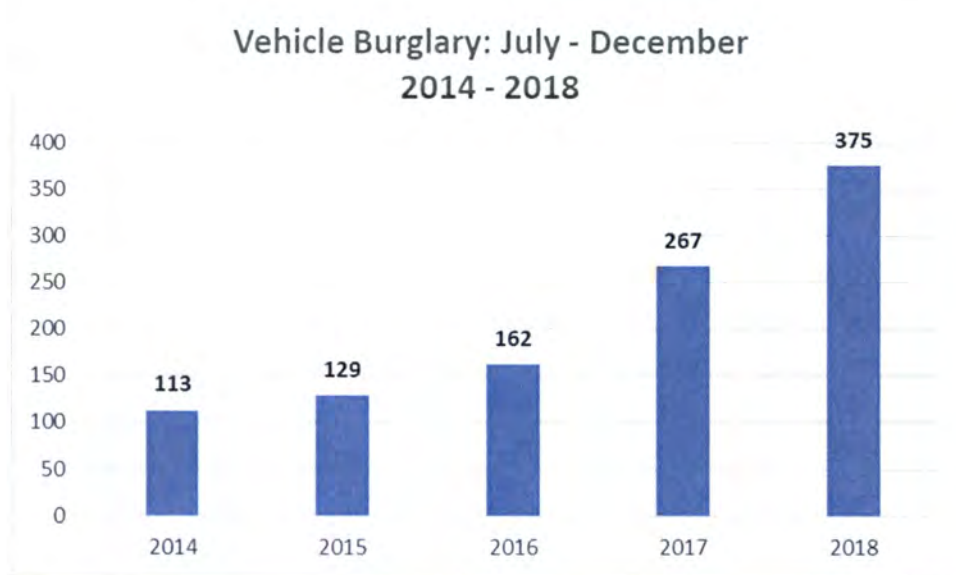


The following chart compares the number of Residential Burglaries by district for July - December 2018.

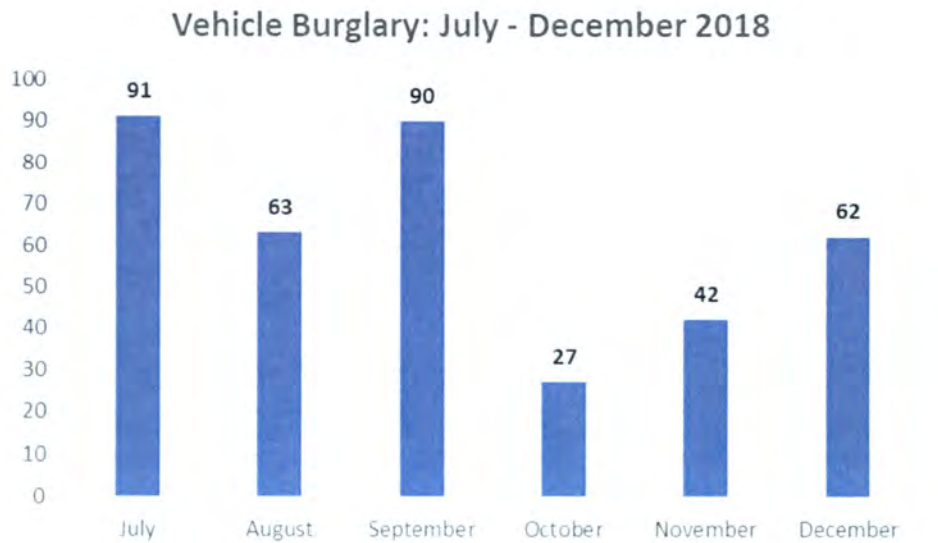


## Vehicle Burglary

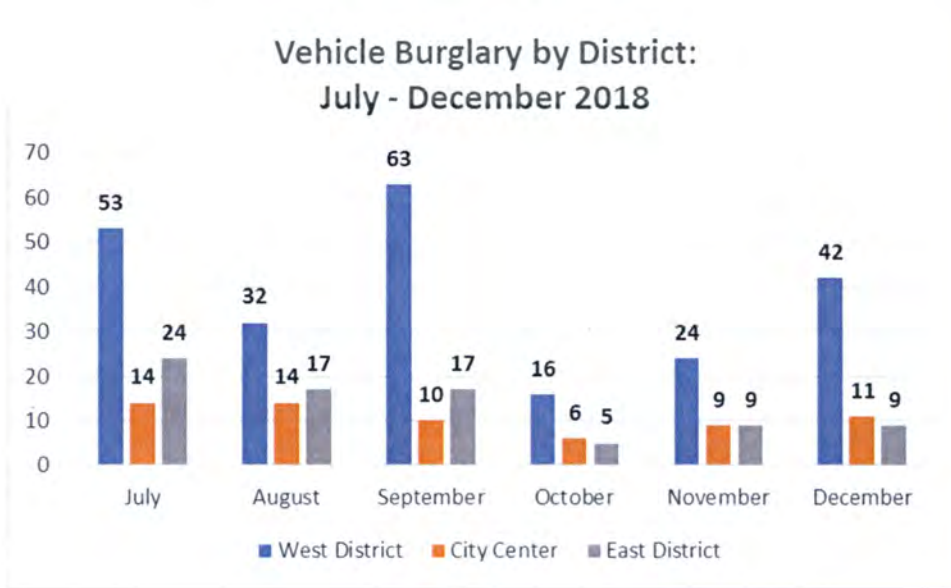
The following chart compares Vehicle Burglaries during July - December for the last five years.



The following chart shows Vehicle Burglaries by month for July - December 2018.

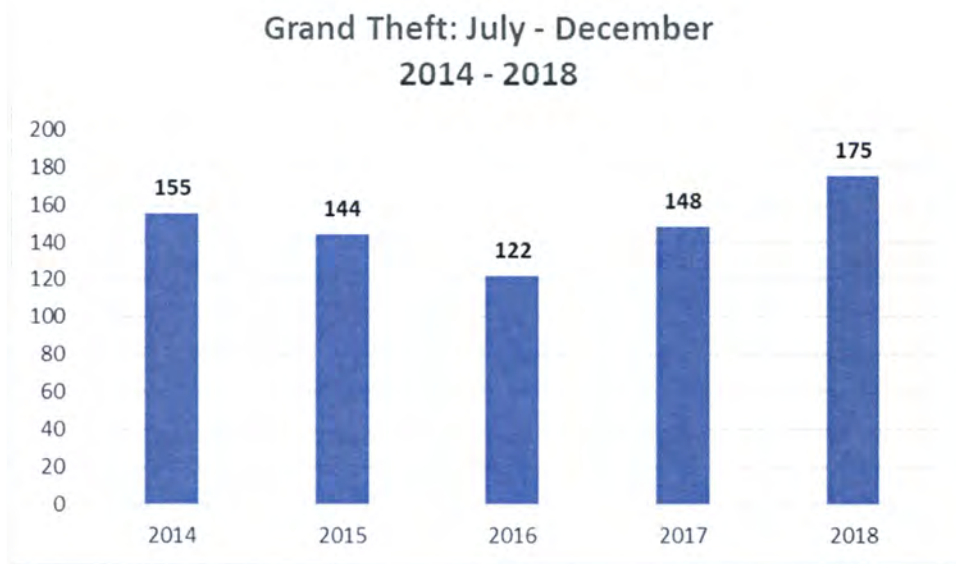


The following chart shows Vehicle Burglaries by month and district for July - December 2018.

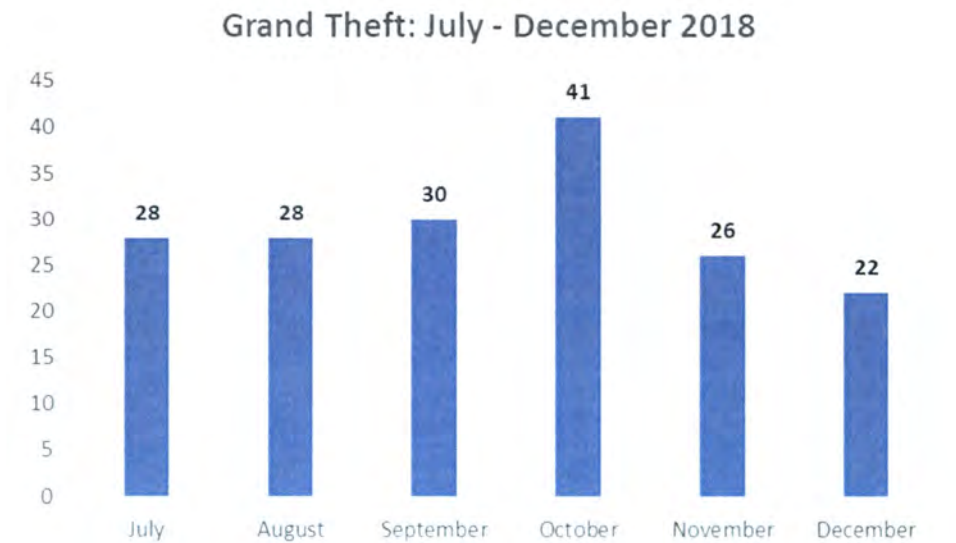


## Grand Theft

The following chart compares Grand Thefts for July - December for the past five years.



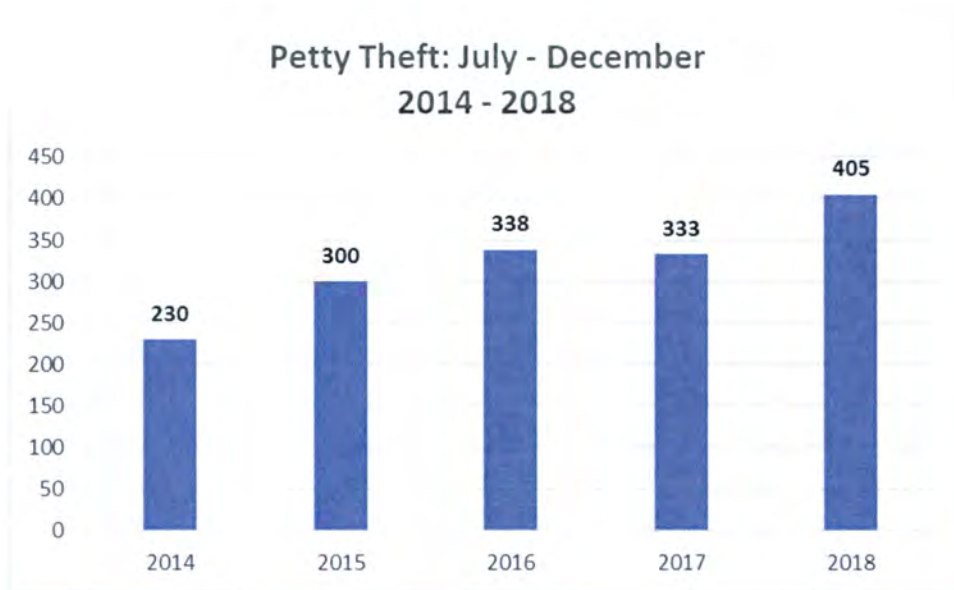
The following chart shows Grand Theft by month for July - December 2018.



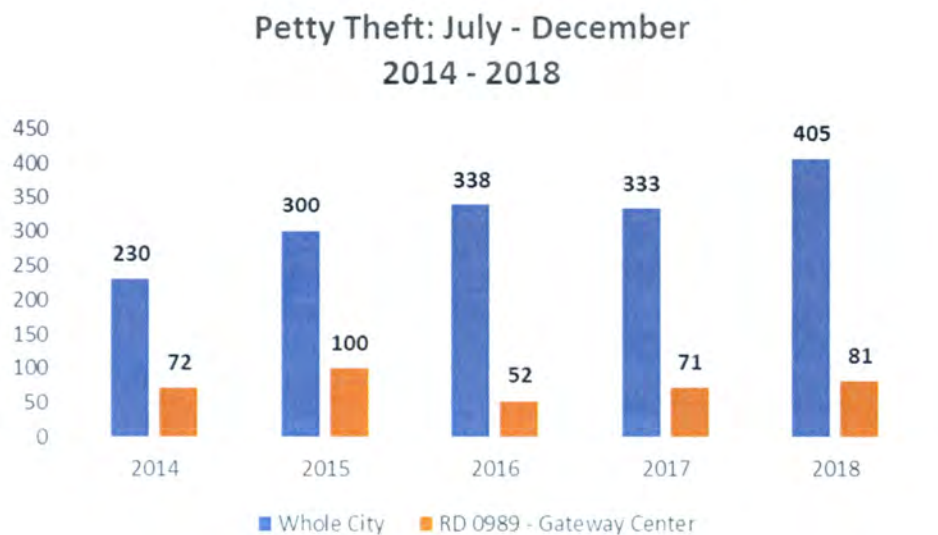


## Petty Theft

The following chart compares Petty Thefts during July - December for the last five years.

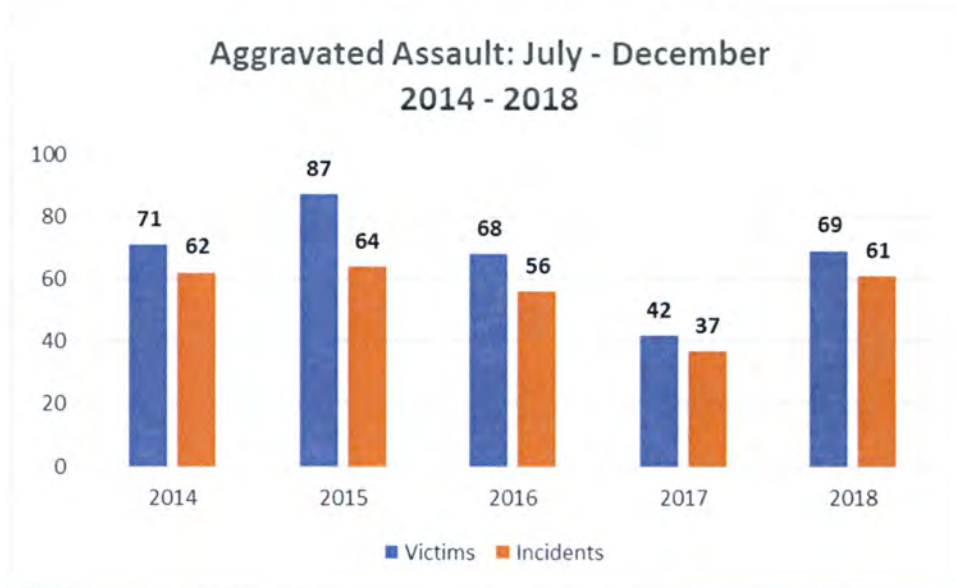


The following chart compares Petty Thefts over the last five years for the entire City vs. Petty Thefts for Reporting District 0989 (Gateway Center) only.



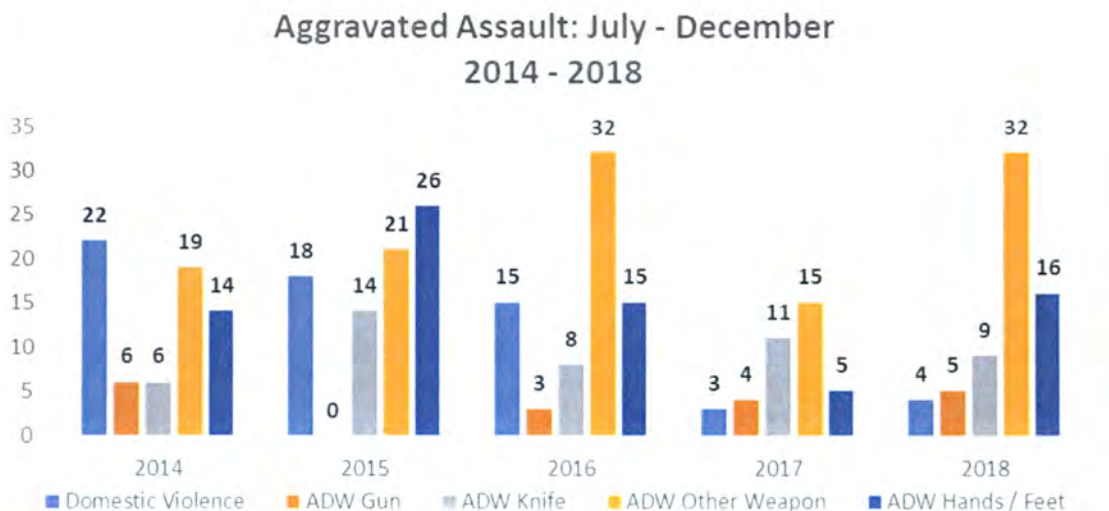
## Aggravated Assaults

The following chart shows the number of Aggravated Assaults during July - December for the last five years. Aggravated Assaults are counted by victim (not incident) per Uniform Crime Reporting guidelines.



\* Includes Aggravated Assaults against Police Officers and Child Assaults.

The following chart shows Aggravated Assaults isolated by category for July - December for the last five years.



\* Includes Aggravated Assaults against Police Officers and Child Assaults.

The following chart shows Domestic Violence Incidents broken down by gender for July - December 2018. It should be noted, the Male - Female category does not denote a male suspect and female victim.

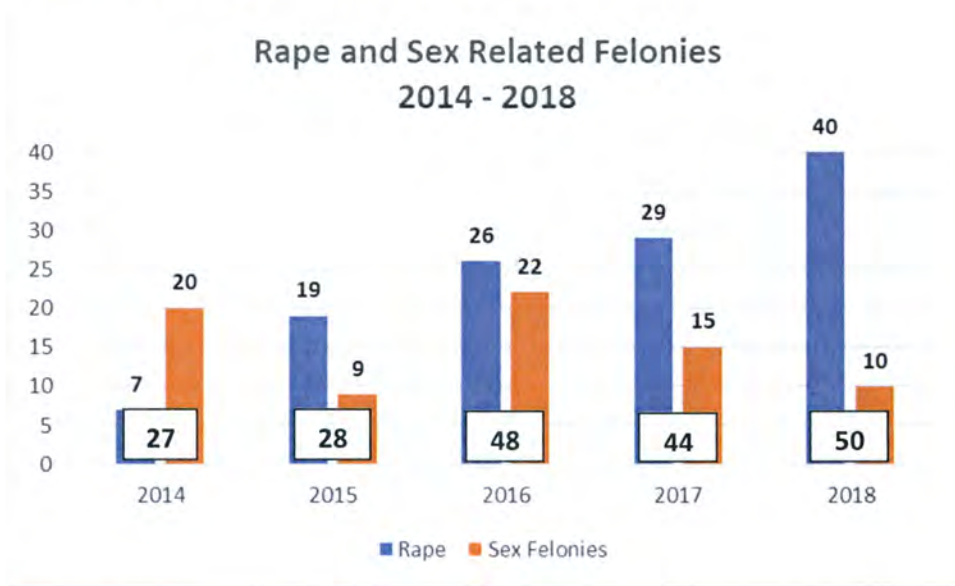
2018 (07/01 - 12/31) DV Incidents	Female - Female	Male - Female	Male - Male	Total	2017 Total	% Change
<b>Criminal DV Incidents</b>	<b>1</b>	<b>45</b>	<b>22</b>	<b>68</b>	<b>75</b>	-9.33%
Assault, Aggravated	0	3	1	4	3	33.33%
Assault, Non-Aggravated	1	42	21	64	72	-11.11%
<b>Non-Criminal DV Incidents</b>	<b>0</b>	<b>3</b>	<b>1</b>	<b>4</b>	<b>5</b>	-20.00%
<b>Total</b>	<b>1</b>	<b>48</b>	<b>23</b>	<b>72</b>	<b>80</b>	-10.00%

**Assault - Aggravated:** This category includes assaults by one person upon another for the purpose of inflicting severe or aggravated bodily injury (broken bones, internal injuries, or injuries requiring stitches).

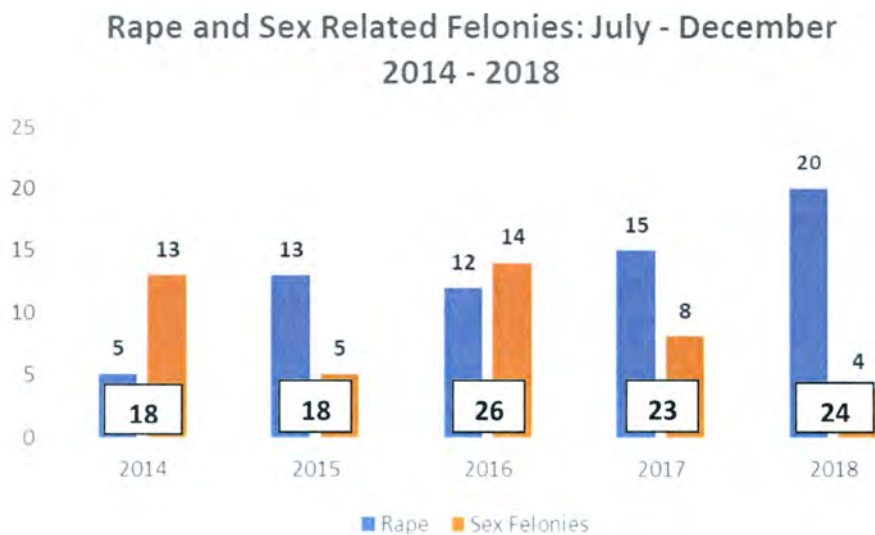
**Assault - Non Aggravated:** This category includes all assaults which involve the use of a personal weapon (such as hands, fist, or feet) and in which there were no serious or aggravated injuries to the victim.

## Rape & Sex Related Felonies

The following chart compares Rape and Sex Related Felonies for the last five years. The numbers in each box represent the total number of Rape and Sex Related Felonies for each year.

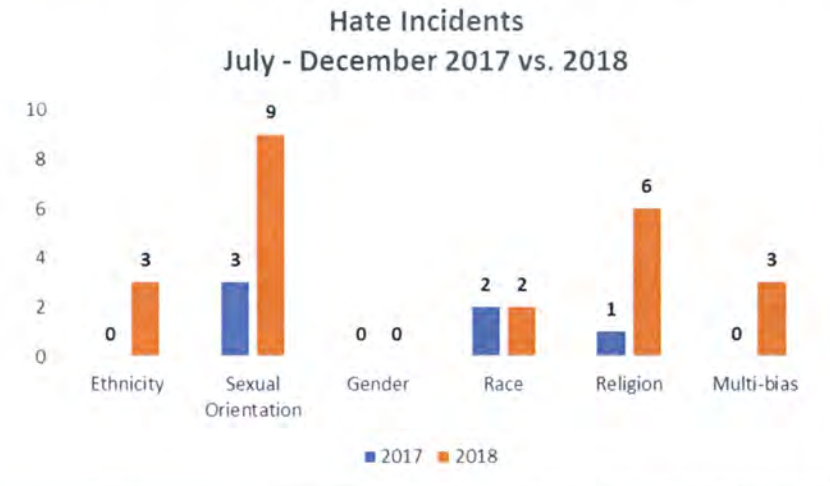


The following chart compares Rape and Sex Related Felonies July - December for the last five years. The numbers in each box represent the total number of Rape and Sex Related Felonies for the period of July - December each year.

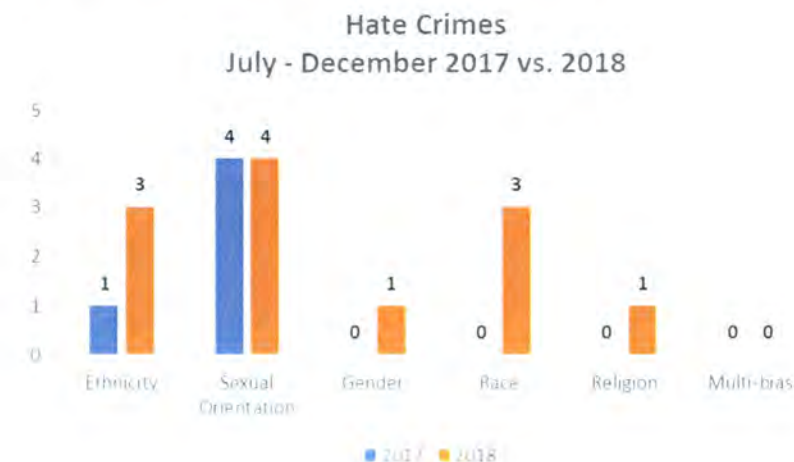


## Hate Incidents & Hate Crimes

The following chart depicts the number of Hate Incidents for July – December of the last two years. A Hate “**Incident**” is any non-criminal act, including words, directed at a person or group, and motivated by a bias against that person or group, based on race, religion, ethnicity, sexual orientation, gender or disability. Hate incidents include, but are not limited to an utterance of epithets, distribution of hate materials in public places, posting of hate materials without causing property damage, and the display of offensive materials on one’s own property.



The following chart depicts the number of Hate Crimes for July – December of the last two years. A Hate “**Crime**” is any criminal act or attempted act directed toward (1) a person or group, motivated by bias against that person or group’s (actual or perceived) race, religion, ethnicity, sexual orientation, gender (including trans-gender) or disability (including mental), or a person’s association with any of the aforementioned protected groups or (2) a public agency or private institution, motivated by the fact that the agency or institution is identified or associated with an identifiable protected characteristic (i.e., race, religion, ethnicity, sexual orientation, gender or disability).



The following is a list of Part II Crimes for July - December 2018.

<b>PART II CRIME (July - December 2018)</b>	<b>2017</b>	<b>2018</b>	<b>% CHANGE</b>
FORGERY	32	31	-3.13%
FRAUD	71	107	50.70%
SEX OFFENSES - FELONIES	5	3	-40.00%
SEX OFFENSES - MISDEMEANOR	14	15	7.14%
ASSAULT, NON-AGGRAVATED	148	134	-9.46%
DOMESTIC ASSAULT, NON-AGGRAVATED	70	64	-8.57%
ASSAULT ON PEACE OFFICER	5	12	140.00%
WEAPON LAWS	18	13	-27.78%
OFFENSES AGAINST FAMILY	2	10	400.00%
NARCOTICS	158	147	-6.96%
LIQUOR LAWS	1	0	-100.00%
DRUNK	72	62	-13.89%
DISORDERLY CONDUCT	22	18	-18.18%
VAGRANCY	0	0	N/C
GAMBLING	0	0	N/C
DEFRAUDING INN KEEPER	9	7	-22.22%
DRUNK DRIVING	22	81	268.18%
VEHICLE / BOATING LAWS	330	315	-4.55%
VANDALISM	150	150	0.00%
RECEIVING STOLEN PROPERTY	3	2	-33.33%
FEDERAL OFFENSES	18	8	-55.56%
FELONIES - MISCELLANEOUS	35	33	-5.71%
MISDEMEANORS, MISCELLANEOUS	81	90	11.11%
<b>TOTAL</b>	<b>1266</b>	<b>1302</b>	<b>2.84%</b>

## **APPENDIX 1B – Community Impact Team (CIT)**

The Community Impact Team (CIT) includes the Community Oriented Policing and Problem Solving (COPPS) Team and the Entertainment Policing Team (EPT). The CIT is led by a Service Area Manager, Lieutenant Edward Ramirez, Sergeant Jon Klaus and Sergeant Nelson Rios. The teams collectively manage community concerns and promote crime prevention through a variety of intervention and enforcement techniques. The members work with Residential and Commercial Code Compliance, Social Services, Animal Control, Rent Stabilization, and other City divisions to address the quality of life concerns.

The COPPS Team remains committed to collaborating with City officials, residents, and businesses to resolve community concerns. Team members also worked with several Neighborhood Watch groups. They address residents' concerns, including criminal transient issues such as drinking in public, urinating in public, drug usage, littering, trespassing, theft, panhandling, and misuse of public facilities. Personnel not only make arrests for violations of law, but also provide information and assistance regarding shelters, medical attention, jobs, and substance abuse education. In addition, the COPPS team conducts numerous park patrols, works closely with local businesses to address their concerns, and helps institute a "Letter of Agency" where appropriate. A "Letter of Agency" gives the Sheriff's Department the authority to enforce trespassing on private property.

The Entertainment Policing Team continues its work on Sunset Boulevard, as well as on Santa Monica and Robertson Boulevards. The deputies primarily focus on "entertainment" and "alcohol" related law enforcement issues in the City. On a nightly basis they actively patrol over sixty bars, nightclubs, and hotels. While patrolling the different venues, the team members make contact with the management of the different establishments to maintain a cooperative working relationship and to stay informed on individual business concerns and events. The EPT issues vehicle citations, tows vehicles, and completes a large number of field investigations and arrests.

As part of their regular duties, EPT handles crowd control issues and Alcoholic Beverage Control (ABC) enforcement. Personnel also continue to work closely with the Sunset Strip Business Association (SSBA), their related security detail, SSBA members, Block by Block Security Ambassadors, and City Code Compliance officers through illegal taxi cab enforcement and other specialized operations. In addition, the deputies enforce the code with regard to modified exhaust, loud music, and other quality of life issues.

Another aspect of their duties includes assisting the West Hollywood Station's Detective Bureau by documenting and monitoring gang members, probationers, and parolees in the City's limits. Additionally, they have assisted with Active Shooter training scenarios with the local nightclub and hotel staff throughout the

area. The team has received numerous commendations from both the station Captain and the City.

The following is a list of CIT activities for July – December 2017 vs. July – December 2018.

CIT Activity	July - December 2017	July - December 2018	% Change
Felony Arrests	12	18	50.00%
Misdemeanor Arrests	279	283	1.43%
Misc. Vehicle Code Citations	87	185	112.64%
Noise Violations (27007 CVC)	3	4	33.33%
Modified Exhaust Violations (27151 CVC)	0	12	N/C
Impounded Vehicles	10	8	-20.00%
CIT Calls for Service	771	1018	32.04%
Taxi Operations	1	0	-100.00%
Senior Safety Meetings	2	8	300.00%
School Presentations	4	6	50.00%
Crosswalk Operations	0	0	N/C
Robbery Suppression Operations	5	6	20.00%
Neighborhood Watch/Community Safety Meetings	6	7	16.67%
Homelessness Meetings	7	8	14.29%
Park Security Meetings	6	8	33.33%
Code Compliance Issues	175	225	28.57%
City Quality of Life Requests	400	525	31.25%
Vacant Properties Meetings	4	3	-25.00%
Probation / Parole Compliance Searches	2	4	100.00%

The Community Impact Team continued its enforcement in and around bars, nightclubs, and entertainment venues. The following incidents were noteworthy:

- Arrested 27 suspects for possession of narcotics and or narcotics paraphernalia.
- Made 155 warrant arrests.
- Arrested 45 suspects for trespassing.
- Made five Burglary arrests.
- Made four Spousal assault arrests.
- Arrested two Parolees At Large.
- Made three felony vandalism arrests.



## APPENDIX 1C – Detective Bureau

The Detective Bureau at West Hollywood conducts follow-up investigations on all criminal complaints filed at the Station. The Bureau is headed by one (1) Sergeant, ten (10) Detectives, one (1) Crime Analyst, one (1) professional staff member, and three (3) Reserve Detectives. The Detective Bureau is responsible for the investigation of crimes, ranging from disorderly conduct, vandalism, and thefts, to crimes against persons, including robberies, assaults, and hate crimes. Between July and December 2018, the Detective Bureau received 491 active criminal cases, which is down 11% from 552 active cases during July to December 2017.

Through investigations, the Detective Bureau is responsible for the identification and apprehension of criminals, recovery of property, and the identification and preservation of evidence. One detective is assigned to monitor and conduct annual registration of sex crime offenders who are registered within the City of West Hollywood. With several neighboring law enforcement agencies, the Detective Bureau participates in a multi-agency collaboration (both state and federal) in sharing information about crime trends and suspect identification. The Detective Bureau's Crime Analyst continues to document recent trends and statistics to assist with directed patrols in targeted areas. In addition, the Crime Analyst uses the available technology to assist in solving cases. The Detective Bureau continues to maintain a close working relationship with community members and Neighborhood Watch groups. They also work closely with the West Hollywood EPT and COPPS Team.

A few specific cases of interest during this period include the arrest of a man and woman from Oakland, California for a series of vehicle burglaries in the West District. The suspects were arrested during an undercover vehicle burglary operation after they were seen smashing the windows of several vehicles and removing property from the vehicles. After the arrest, detectives went to the hotel room the suspects were renting and recovered additional stolen property that detectives were able to link to several vehicle burglaries in Los Angeles and Burbank.

In another case, a man was identified using facial recognition and an arrest warrant was issued for his involvement in identity theft and credit card fraud. This case highlights one of several successful uses of the Sheriff's Departments facial recognition system.

Detectives also identified and arrested a man for a Battery / Hate Crime incident that took place in the parking lot of 7-Eleven. In this case, surveillance video of the incident was obtained and a crime bulletin was produced by the crime analyst. Patrol deputies located the suspect and he was subsequently identified by the victim and charged with the crime.

Beginning in January of 2019, Detective Bureau personnel began responding to all calls involving deceased persons in which there is a belief that a drug overdose may have occurred. Detective personnel assist the patrol deputies with ascertaining the cause of death, collection of evidence, and determining if foul play was involved.

**Automated License Plate Reader (ALPR)**

The Automated License Plate Reader (ALPR) system continues to be a valuable resource for the Sheriff’s station. This system is installed in a number of patrol vehicles and captures thousands of license plates as deputy personnel drive their patrol area. Deputies can also park in the middle of a busy street and capture vehicle license plates traveling in both directions. This system has and will continue to be an invaluable resource for Detectives and field personnel. This technology is also used by the Crime Analyst to document suspect vehicle movement, and also assist Detectives by tethering the vehicle into the crime being investigated or additional crimes in other jurisdictions.

<b>Station – Direction – Street – Intersection – Lane #</b>	<b>Detections</b>
WHD_WB_SntMonicaBl_LBreaAv_Ln1	1,793,603
WHD_EB_SntMonicaBl_LBreaAv_Ln1	1,740,794
WHD_SB_LBreaAv_SntMonicaBl_Ln2	1,415,332
WHD_SB_LBreaAv_SntMonicaBl_Ln1	1,224,696
WHD_NB_LBreaAv_SntMonicaBl_Ln1	1,167,050
WHD_NB_LBreaAv_SntMonicaBl_Ln2	1,159,237
WHD_EB_SntMonicaBl_LBreaAv_Ln2	888,664
WHD_WB_SntMonicaBl_LBreaAv_Ln2	796,721
WHD_NB_LBreaAv_SntMonicaBl_Ln3	113,295
WHD_SB_LBreaAv_SntMonicaBl_Ln3	49,633
<b>Total Detections</b>	<b>10,349,025</b>

## APPENDIX 1D – Traffic Division

The Traffic Division monitors general traffic issues and consists of two (1) Traffic Motor Deputy, seven (5) Traffic Enforcement cars, two (2) Traffic Detectives, and a full time Deputy who monitors the City's Red Light Photo Enforcement program. The Traffic Division is supervised by the Detective Bureau Sergeant. The field units monitor traffic patterns throughout the city looking for areas in need of traffic enforcement. Traffic personnel are typically the initial on-scene investigators at any collision scene.

The following is a list of activities for the Traffic Division comparing July - December 2017 to July - December of 2018:

Type of Case	July - December 2017	July - December 2018	% Change
Traffic Collision Investigations	455	399	-12.31%
Fatal Traffic Collision Investigations	1	1	0.00%
Traffic Collision Investigations Involving Injury	115	110	-4.35%
Traffic Collision Investigations Involving Non-Injury	339	288	-15.04%
DUI Traffic Collision Investigations	15	31	106.67%
Traffic Collision Investigations - Pedestrians vs. Vehicle	33	34	3.03%
Traffic Collision Investigations - Bicyclists vs. Vehicle	9	12	33.33%
Hit and Run Traffic Collision Investigations	92	81	-11.96%
Total Citations Written	2,030	2,035	0.25%
Photo Enforcement Citations Processed	1,662	0	N/C
DUI Arrests	19	74	289.47%
Speeding Citations	357	267	-25.21%
Cellular Phone – Talking	92	71	-22.83%
Cellular Phone – Texting	474	239	-49.58%

For July through December of 2018, the number of reported traffic collisions in the City of West Hollywood decreased 12%, as compared to July – December 2017.

The number of DUI traffic collision investigations increased 107%, and the number of DUI arrests increased 289%. The Traffic Division has taken a proactive approach to combat drunk driving. The Traffic Detective has continued DUI training for newly assigned Patrol and Traffic Deputies. As a result, Patrol and Traffic Deputies are more aware of the signs of drunk driving as well as proper documentation of DUI arrests. By using a combination of enforcement and educational campaigns, the West Hollywood Traffic Division aims to reduce DUI's even more in the months to follow. The implementation of DUI checkpoints by Traffic Services Division along with their conducting numerous traffic enforcement operations within the city limits has helped in this regard.

<b>Traffic Collisions by Street July - December 2018</b>			
<b>Street</b>	<b>Total Collisions</b>	<b>Injury Collisions</b>	<b>Fatal Collisions</b>
Fountain Avenue	41	17	0
San Vicente Blvd	12	6	0
Santa Monica Blvd	81	34	1
Sunset Blvd	56	14	0

<b>High Incidence Intersections Report July - December 2018</b>		
<b>Rank</b>	<b>Intersection</b>	<b>Total Collisions</b>
1	Doheny Drive / Sunset Blvd	7
2	Sunset Blvd / La Cienega	7
3	Santa Monica Blvd / Fairfax Avenue	6
4	Crescent Heights Blvd / Fountain Avenue	5
5	La Cienega Blvd / Melrose Avenue	5
6	Santa Monica Blvd / Laurel Avenue	5
7	Santa Monica Blvd / Vista Street	5
8	Fountain Avenue / Havenhurst Drive	4
9	La Cienega Blvd / Santa Monica Blvd	4
10	Robertson Blvd / Melrose Avenue	4

## APPENDIX 1E – Youth Programs

### Youth Athletic League (YAL)

The Station's Youth Athletic League (YAL) was formed in 2007 in a joint partnership between the Sheriff's Youth Foundation and the City of West Hollywood. The YAL's purpose is to provide youngsters (7 to 17 years old) with safe opportunities to grow and develop the tools they need to succeed in life. Currently, the West Hollywood YAL has over 83 members registered.

During the YAL's normal hours at Plummer Park (Monday - Friday, 3 to 8 PM), the members receive school tutoring and classes in such varied areas as photography, bicycle safety, drama, video production, creative writing, physical fitness, singing and dancing, and cultural awareness. The YAL youth also participates in community service projects each month. As part of its mission, the YAL fosters leadership skills in its members.

The Youth Program participated in the following events between July-December, 2018:

### **YAL Activities, July – December 2018**

#### July

**Registered Youth: 59**

#### **Activities:**

#### **On Site:**

SYLC (Sheriff's Youth Leadership Council) meeting  
Art, Teen Chef, Guitar, Photography, DIY projects, Me day, Movie Night, Billiards  
Football / Soccer / Basketball / Dodge ball / Frisbee / Running / Tennis

#### **Community Service:**

West Hollywood Movies in the Park

#### **Field Trips:**

Camp Courage (Boys) (Industry YAL's youth empowerment camp)  
Beach Tours (Zuma)  
Camping (Leo Carrillo State Beach)

#### August

**Registered youth: 61**

#### **Activities:**

#### **On Site:**

SYLC (Sheriff's Youth Leadership Council) meeting  
Art, Teen Chef, Guitar, Photography, DIY projects, Me day, Movie Night, Billiards  
Football / Soccer / Basketball / Dodge ball / Frisbee / Running / Tennis

#### **Community Service:**

National Night Out

**Field Trips:**

Life After High School (CAL PAL educational trip)  
Beach Tours (Zuma)  
Hike (Franklin Canyon)  
Pool Party (Weho Pool)

**September (Back to School)****Registered Youth: 61****Activities:****On Site:**

Tutoring  
SYLC (Sheriff's Youth Leadership Council) meeting  
Art, Teen Chef, Guitar, Photography, DIY projects, Me day, Movie Night, Billiards  
Football / Soccer / Basketball / Dodge ball / Frisbee / Running / Tennis  
Snack program (Providing all kids with an after school snack)

**Community Service:**

None

**Field Trips:**

UCLA Football  
AMC Theaters  
Hike (Franklin Canyon)  
We Stroll (Walking program)  
Six Flags Magic Mountain  
5K Race

**October****Registered youth: 62****Activities:****On Site:**

Halloween Dance  
Tutoring  
SYLC (Sheriff's Youth Leadership Council) meeting  
Art, Teen Chef, Guitar, Photography, DIY projects, Me day, Movie Night, Billiards  
Football / Soccer / Basketball / Dodge ball / Frisbee / Running / Tennis  
Snack program (Providing all kids with an after school snack)

**Community Service:**

Youth Halloween Carnival

**Field Trips:**

Rocktober at Santa Monica Pier  
5 Star Talent Show  
Hike (Culver City Stairs)  
We Stroll (Walking program)  
Six Flags Magic Mountain

## **November**

**Registered youth: 62**

### **Activities:**

#### **On Site:**

Thanksgiving Celebration

Tutoring

SYLC (Sheriff's Youth Leadership Council) meeting

Art, Teen Chef, Guitar, Photography, DIY projects, Me day, Movie Night, Billiards

Football / Soccer / Basketball / Dodge ball / Frisbee / Running / Tennis

Snack program (Providing all kids with an after school snack)

### **Community Service:**

Ronald McDonald House

#### **Field Trips:**

We Stroll (Walking program)

Hike (Old LA Zoo)

Girls Empowerment Summit (ELA College)

AMC Theaters

Park Picnic at Smith Park, Pico Rivera

## **December**

**Registered youth: 63**

### **Activities:**

#### **On Site:**

Holiday Celebration

Tutoring

SYLC (Sheriff's Youth Leadership Council) meeting

Art, Teen Chef, Guitar, Photography, DIY projects, Me day, Movie Night, Billiards

Football / Soccer / Basketball / Dodge ball / Frisbee / Running / Tennis

Snack program (Providing all kids with an after school snack)

### **Community Service:**

Letters to West Hollywood Seniors

#### **Field Trips:**

Pacific Theater

Six Flags Magic Mountain

Winter Fest Snow Day, Orange County

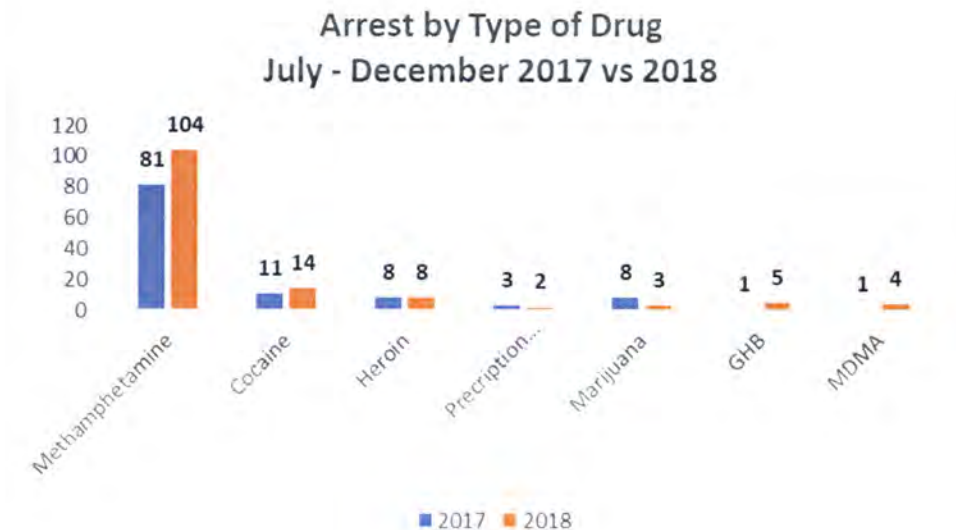
WeStroll (Walking program)

## APPENDIX 1F – Narcotics Bureau

During this reporting period, the Narcotics Bureau was reconfigured into regional teams. The Northwest Region Narcotics Team services West Hollywood Station, Santa Clarita Station and Lost Hills Station. During this report time, the team consisted of two (2) Detectives and one (1) Sergeant. The Northwest Region Narcotics Team regularly responds to and investigates narcotic related arrests generated by station patrol, as well as their own cases. Additionally, the Narcotics Bureau is on-call to respond after hours to any incident warranting detective intervention.

In an effort to provide a more comprehensive analysis of narcotic related arrests, the Narcotics Bureau has tracks each individual drug that was found when the arrest took place. The old method relied on statistical codes used by the Sheriff's Department that grouped many types of drugs together and made it difficult to determine what drugs are problematic in West Hollywood.

The following chart shows arrests by type of drug for July – December 2017 vs. 2018.



The "Safe Drug Drop Off" program is still in effect and has monthly drop off opportunities at the station, providing the community with a safe receptacle to discard their hazardous materials (syringes, blood vials, test kits), as well as expired prescription medications. This program is intended for residents only and is not for commercial use.

The West Hollywood Narcotics Bureau detectives remained diligent in pursuing illegal narcotics activity throughout the City of West Hollywood and surrounding



areas. Based on information obtained through Crime Stoppers, citizens and confidential informants, there have been arrests of narcotics dealers and users who live in the West Hollywood area.

During this reporting period, information obtained during investigations and through interviews of arrestees suggests that the individuals arrested for narcotics possession violations typically purchased their narcotics within West Hollywood, Hollywood, Los Angeles City, and the San Fernando Valley areas. Information obtained on narcotics dealers within the City of West Hollywood suggest the individuals are selling within clubs, from their residence, to the transients and by delivery. The narcotics are being delivered from outside of West Hollywood and into the city for distribution.

## APPENDIX 1G – Volunteers

There are 23 volunteers who serve the West Hollywood Station under the direction of Lieutenant Ed Ramirez and Sergeant Jon Klaus. Station volunteers assist with Front Desk reception, clerical duties, traffic control and handicap placard violation citations. A volunteer maintains the station's website, and assists with the Twitter, Facebook and Nixle messaging services.

In addition, more advanced volunteers serve as members of the West Hollywood Station Volunteers on Patrol (VOP) Program. VOP consists of 4-6 volunteers who are specially trained to perform foot patrols throughout the City, including patrols on Sunset Boulevard, Santa Monica Boulevard, Melrose Avenue, Robertson Boulevard and the City's parks. This team supports all special events in the city.

The following summarizes the contributions made by station volunteers from July - December 2018:

<b>Number of Volunteer hours donated</b>	<b>Value of hours at \$26.87 per hour</b>	<b>Handicap Placard Violations</b>	<b>Total Estimated Value of Volunteers' Time</b>
2,418	\$64,972	\$8,027	\$75,417

### Participation:

- Three volunteers have between 5,000 and 10,000 hours of service.
- Eleven volunteers have between 1,000 and 5,000 hours of service.
- Seven volunteers have between 10 and 20 years of service.
- Five volunteers have between 5 and 10 years of service.

### Highlights during this reporting period:

- 1857 Front Desk hours
- 238 VOP hours
- National Night Out - 13 hours
- CERT Training, Ride-along training - 29 hours
- Halloween - 47.5 hours

## APPENDIX 2 – Los Angeles County Fire Department

The City of West Hollywood is primarily served by three shifts of twenty personnel each housed at Los Angeles County Fire Stations 7 and 8. Assistant Fire Chief Anthony Williams manages the resources within Division VII, of which West Hollywood is a part.

From July through December 2018, fire personnel responded to 3,471 total calls. Of these, 2,823 were for emergency medical calls (81% of all calls). In addition, there were 49 total fires, of which 5 were vehicle fires and 8 were building fires. The remaining 36 fires were a combination of outside rubbish fires, tree fires, dumpster fires, dryer fires, or cooking fires, all of which caused no financial damage or injuries. The total fire loss during this time period was \$1,068,200 in property damage and \$128,200 in contents damage.

Other responses included hazardous materials incidents, public assistance calls, and elevator rescues. In addition, station and fire prevention personnel routinely conduct inspections and plan checks, and these averaged approximately 35 and 25 monthly, respectively.

The figures provided below are for informational purposes only. Correlations or comparisons cannot be made from the chart below. For example, inferences cannot be made as to whether fires, medical calls, false alarms, etc. are "up" or "down."

	January – June 2018	July – December 2018
Total Calls	3,600	3,471
Emergency Medical Calls	2,862	2,823
Total Fires	48	49
Vehicle Fires	4	5
Building Fires	5	8
Miscellaneous Fires	39	36
Total Property Damage	\$236,000	\$1,068,200
Total Contents Damage	\$47,500	\$128,200
Inspections	210	210
Plans Checked	150	150

Noteworthy incidents during this time frame include:

- July 5, 2018 – Structure Fire at 8440 DeLongpre Avenue; accidental electrical in ceiling of kitchen in Unit #206. Smoke damage to another unit, and door damage to three additional units. Property damage: \$300,000; Contents damage: \$50,000; Value saved: \$14,000,000

- August 16, 2018 – Structure Fire at 1212 N. Clark Street; accidental electrical caused by lamp malfunction. Two units with significant damage causing displacement. Property damage: \$700,000; Contents damage: \$60,000; Value saved: \$1,600,000

In addition, Fire Department personnel provided event management and community outreach at the following events:

- Senior Safety Seminars
- West Hollywood Carnaval
- National Night Out
- Emergency Operations Center (EOC) Drill

Station personnel regularly conduct blood pressure checks with constituents who visit the local stations, and routinely provide Fire Station tours for the public. They also participate in Neighborhood Watch meetings organized by the City and Sheriff's Department when requested.

#### **SOCIAL MEDIA:**

The Los Angeles County Fire Department is engaged in social media through the use of Facebook and Twitter. Additionally, in an effort to engage our local communities, Division VII maintains its own Facebook, Twitter, and YouTube, separate from the Department's main accounts. This allows us to focus our messaging to the communities we serve. We routinely share general safety messages, but also information and photos of local happenings, such as incidents, community outreach, or firefighters engaged in training exercises.

Facebook: [www.facebook.com/lacountyfire7](http://www.facebook.com/lacountyfire7)

Twitter: [www.twitter.com/LACoFD\\_DivVII](http://www.twitter.com/LACoFD_DivVII) or @LACoFD\_DivVII

YouTube: [www.youtube.com/lacofddiv7](http://www.youtube.com/lacofddiv7)

Division VII also utilizes Nixle when there is a need or desire to further target our message only to the residents of West Hollywood and/or areas very nearby.

For community outreach, our use of Nixle is public; however, we also use Nixle in a more private manner (we control who receives messages) as an aid in managing large-scale events, such as Halloween and Pride. In this manner, Nixle enables us to communicate with our personnel and/or partners (law enforcement and city staff) to provide real-time information during the event.

### **APPENDIX 3 – Multidisciplinary Projects, Special Events, and Public Safety Education**

The Public Safety Department actively participates in several multidisciplinary projects including emergency preparedness, park security, quality of life and nuisance abatement, and vacant properties; as well as managing competing residential and commercial issues. Staff manages the Public Safety Commission, the Russian Advisory Board, and the Transgender Advisory Board. Staff also had a significant role in various events during the second half of 2018 including the Emmys, Halloween, Transgender Awareness Month events and the annual Holiday Toy and Food Drive.

Public Safety Commissioners work closely with Public Safety staff, Sheriff's and Fire personnel. Commissioners participated in the "Coffee with the COPPS" program which provides residents and business owners with the opportunity to meet Sheriff's personnel, Public Safety staff, and Public Safety Commissioners. Additionally, Public Safety Commissioners continued to collaborate with staff on public education regarding crimes of opportunity and earthquake preparedness. The Public Safety Commission and Transportation Commission ad hoc subcommittee continue to meet to discuss Fountain Avenue improvements, and the Public Safety Commission and Women's Advisory Board collaborated on community outreach to promote the "Only Yes Means Yes" campaign. Finally, Public Safety Commissioners and staff attended various Neighborhood Watch meetings as well as other Commission and Advisory Board meetings when relevant.

During this reporting period, the Los Angeles County Fire Department conducted Community Emergency Response Team training on three consecutive Saturdays in October 2018. A total of fifteen community members attended all three trainings and received their CERT certification certificates.

Staff coordinated a training held by the Los Angeles LGBT center for West Hollywood Sheriff's Station personnel, Block by Block Security Ambassadors, PacWest security guards and community members.

#### **Anti-Violence Project**

Through its participation with various violence prevention agencies, the City continues to be one of the leading municipalities with regard to advocating for improved services for survivors of domestic violence and those affected by hate crime, hate incidents, and other family violence issues. The Public Safety Department continues to work with the Los Angeles LGBT Center and other community partner agencies that provide domestic violence counseling services. Staff regularly met with the Women's Advisory Board on the City's Sexual Assault Awareness Campaign. Staff continues to meet on a quarterly basis with the Los Angeles County Human Relations Commission Network

Against Hate Crimes Committee. Additionally, staff arranges presentations from the Human Relations Commission when requested by Commissions or Advisory Boards.

## **Emergency Management**

Emergency management is a key component to the Public Safety Department, and staff is responsible for ensuring that the City is prepared to respond to and recover from a disaster. This includes working closely with both internal staff and external agencies. In July, staff attended a two day seminar on mass casualties with representatives from the Los Angeles County Sheriff's and Fire departments.

During the past six months, staff participated in various preparedness efforts including organizing safety presentations by the Sheriff's Department to all City staff and safety seminars for residents. Staff presented to the Senior Advisory Board regarding emergency preparedness for the aging population. Additionally, staff organized the annual Great ShakeOut earthquake "Drop, Cover, Hold On" drill at all City facilities in October. Lastly, city staff had the opportunity to purchase emergency supplies at City Hall in September.

In addition, all new city staff received basic National Incident Management System (NIMS) training and Standardized Emergency Management System (SEMS) training. The annual NIMS refresher trainings were held in November and December for City staff, in the form of an interactive electronic game that was well-received by staff. The Public Safety Department continued to inventory emergency supplies.

Staff conducted one on one training for City staff who are assigned to the Emergency Operations Center (EOC). Additionally, staff hired the Texas A&M Engineering Extension Services (TEEX) to assist with a two-day EOC training and drill held in September. Staff followed up with an EOC drill recap to identify opportunities for improvement. Finally, staff continued collaborating with the other Area A cities (Santa Monica, Beverly Hills, and Culver City) to host an EOC Action Planning training and Crisis Communications training for staff.

With respect to special events, staff conducted preparedness tabletop exercises for City staff working Halloween Carnival. Staff continued to organize the Command Post, participate in logistics meetings, and utilize Medical Care Centers for medical services. This year, staff held conference calls with the City's Directors and Managers to keep them apprised of event occurrences.

The City continues its relationship with the Maple Counseling Center for counseling services for victims of crime or disaster. Moreover, staff holds regular tests on all emergency equipment and ensures that EOC staff practice utilizing the County's online communication system, OARRS.

## **Russian Community Outreach**

The City's Russian Community Outreach Coordinator dedicates the majority of her time addressing ongoing issues for the Russian speaking community. This includes safety, emergency preparedness, homelessness, domestic violence, neighbor disputes, elder abuse, human trafficking, housing, and translation issues.

In collaboration with the Russian Advisory Board, staff coordinates educational seminars for the Russian speaking businesses and residents to address various issues. Staff coordinated and assisted with many events during the last six months of 2018, including the National Night Out, Opera Night, a number of holiday celebrations for children and families, and other Russian speaking cultural events.

The City's Russian Community Outreach Coordinator collaborates with staff in other departments to further assist the City's interaction with the Russian speaking community. First, staff continued working with the Communications Department on expanding and developing a Russian speaking community Internet portal on the City's website. Staff also continues to work with Dispute Resolution Services to provide the Russian speaking community effective and accessible conflict resolution services in its native language. Staff is working with the Cultural Affairs Administrator and Arts & Cultural Affairs Commission on various cultural programs. Lastly, staff continues assistance to various community groups with cultural grant applications and events. Staff works closely with the Russian Language Library and assists with programming.

As part of the City's Aging in Place initiative, staff provides senior safety and emergency preparedness presentations for elderly people living with access and functional needs. As seniors continue to use computers and the Internet, staff collaborates with the FBI's community outreach office on Cyber Security presentations.

Staff works with various businesses and non-profit organizations on providing services to senior citizens in the comfort of their homes or at the locations convenient to the residents. Services provided in the Russian language include preparation of Power of Attorney and other forms, certified translation of documents, etc. Volunteers from the Russian language library assist seniors with delivering books. Staff coordinated a Mature Driver Course by the Sheriff's Department in Russian. Lastly, staff is working with the Russian Advisory Board and the community on a virtual archive of the Russian speaking community and preparing a kick off event during the Russian Arts and Culture Festival.

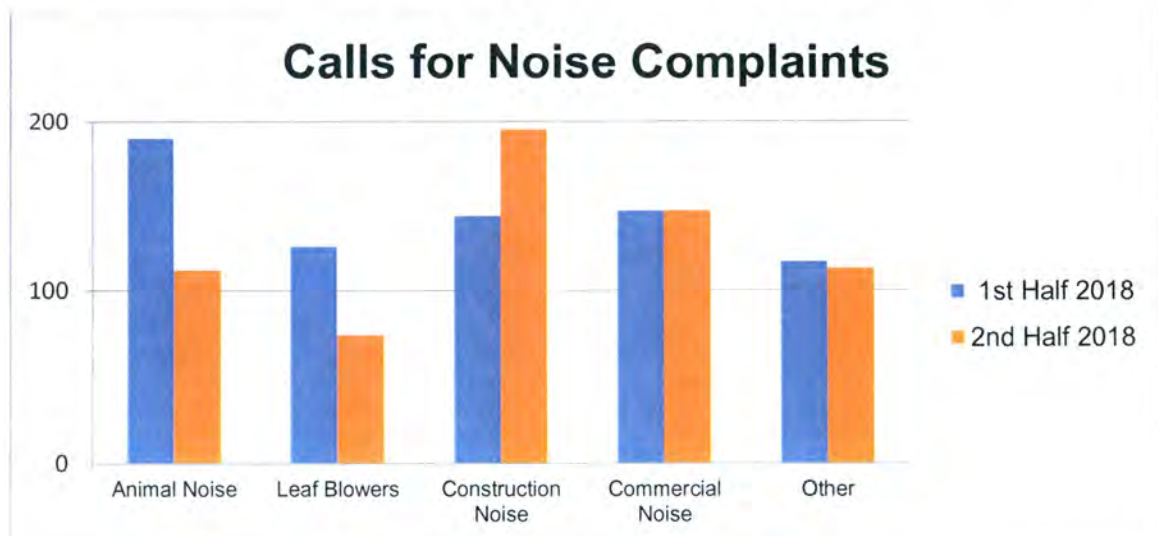
## APPENDIX 4 – Code Compliance Division

Code Compliance continues to improve its coverage of the City and its ability to respond to concerns that arise. The City is broken up into zones with a dedicated officer to cover issues that arise within that defined area. This “ownership of neighborhoods” gives the City the ability to be more responsive to issues and complaints that come up on a daily basis. Code Compliance also has dedicated weekend day and nighttime Officers which provide virtual around the clock coverage.

Working in conjunction with other agencies (Sheriff’s Department, Fire Department, Animal Control, etc.), Code Compliance staff work diligently to uphold and maintain the City’s high neighborhood livability standards. The majority of the issues that Code Compliance addresses are related to property maintenance, noise, environmental, and animal issues. These topics heavily affect the quality of life that West Hollywood residents enjoy.

### Noise

Code Compliance experienced a slight decrease in the total number of noise complaints compared to the first half of 2018. Noise from leaf blowers and animals continue to comprise a significant percentage of the calls for assistance. Code Compliance responded to 112 calls regarding animal noise and another 147 for commercial noise during the period covered by this report. 109 citations were issued for leaf blowers during this time period, as opposed to 42 during the previous reporting period. Code Compliance also received calls from residents who were appreciative of the efforts to reduce their use in the City. The City responded to 195 calls regarding after-hours construction, 147 concerns of noise from commercial businesses (bars, nightclubs, and restaurants), and 113 other noise violations that fall under other specific code sections.





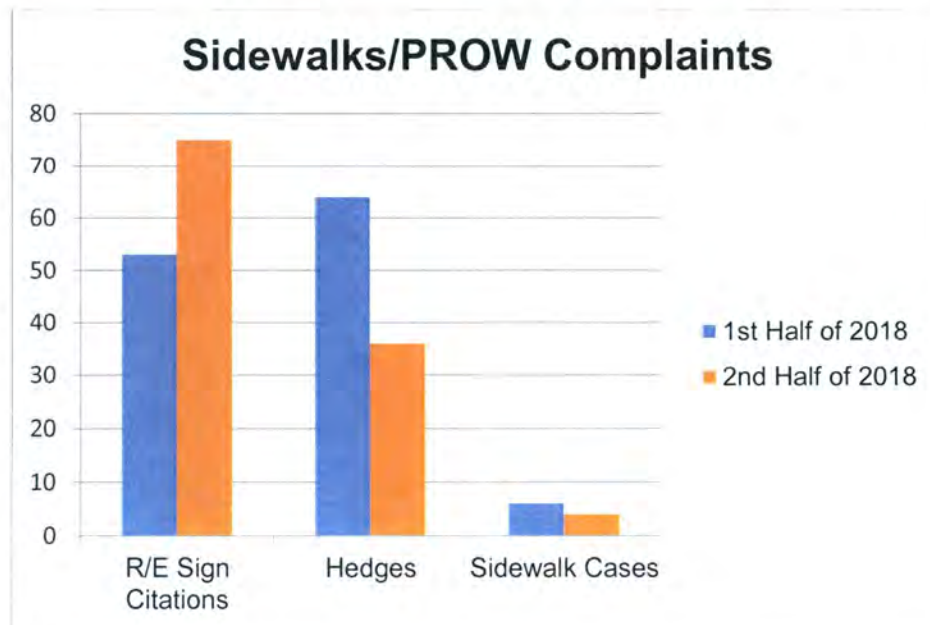
## Sidewalks/Public Right-of-Way (PROW)

Code Compliance continued its efforts to keep the sidewalks and public rights-of-way maintained properly and free of obstructions.

Obstructions placed on City sidewalks continue to be a focus of Code Compliance. These types of violations are not only a trip-and-fall hazard, but reduce the aesthetic appeal that our City is known for. Code Compliance experienced a substantial decrease in the number of real estate sign violations during this reporting period as compared with the previous six months. 75 citations were issued for signs placed on the PROW during the time period covering this report, compared to 53 for the last reporting period.

Sidewalks being improperly maintained and tables and chairs being placed on the PROW also represent potential neighborhood livability concerns to the community-at-large. Raised/uneven sidewalks, improper ground cover in the parkways, and the lack of maintenance of sidewalks all continued to receive a lot of attention from Code staff. In recent years, there has been a noticeable Citywide improvement in the condition of the sidewalks and parkways. 4 new Code Compliance cases have been initiated to address concerns over the parkways and sidewalks. Through Code Compliance efforts, West Hollywood continues to be a pedestrian-friendly City.

As the condition of the sidewalks and parkways is steadily improving in the City, staff has also begun to vigorously target private property hedges that are growing into the sidewalks. During this reporting period, 36 new cases for overgrown hedges were created and warnings were sent to each property owner. 15 citations have been issued to non-compliant property owners.



## **Environmental/ Trash**

Code Compliance is tasked with enforcing federal, state, and local environmental laws. The main areas being addressed are solid waste violations and non-storm water discharges to the storm drain.

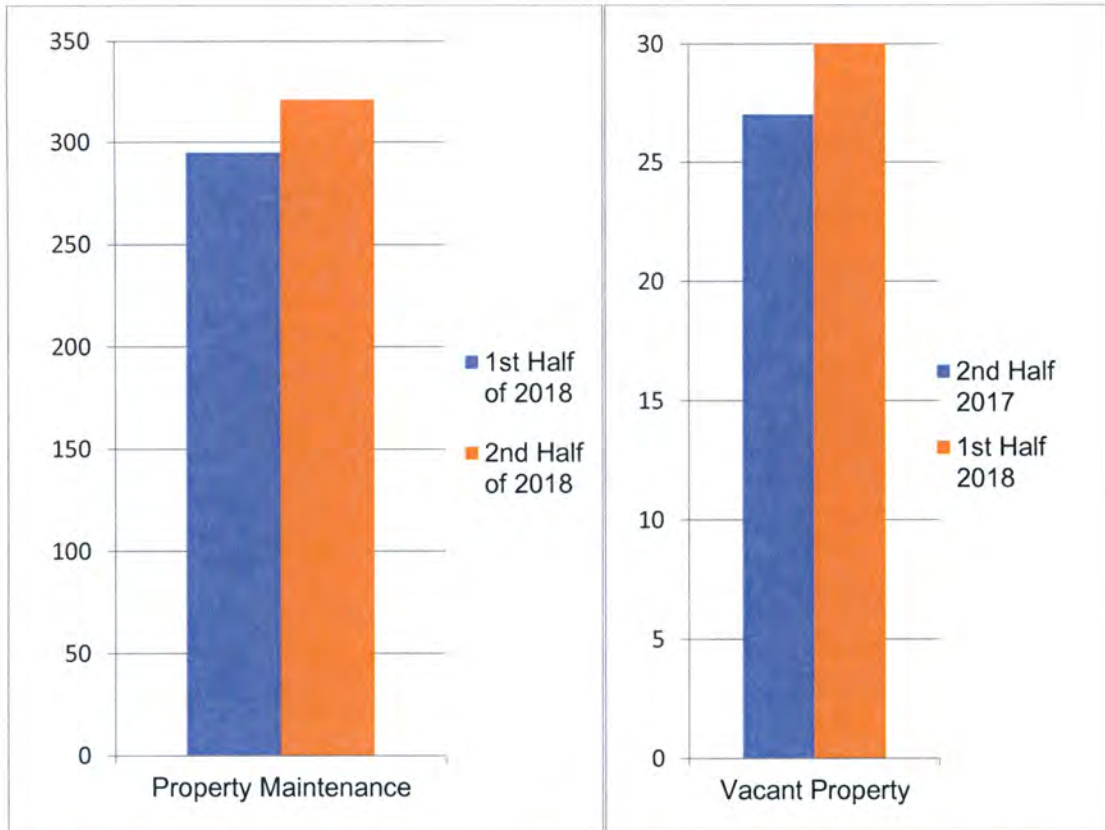
The solid waste provisions of the West Hollywood Municipal Code cover areas such as the accumulation of solid waste, scavenging, the time of placement of trash cans, and the lack of trash service. If not continuously monitored, all of these areas of concern can have a major negative effect on the quality of life that the residents and visitors enjoy in this City. In the 6 months covered by this report, 896 reports of bulky items were reported and addressed, a decrease of 46 compared to the previous period. Code Compliance has done an excellent job in monitoring these issues and will continue to do so.

Concerns about solid waste bins being left out or trash accumulating on a property are common concerns voiced by our residents. This activity not only brings down the aesthetic appeal of our city, but it often takes up valuable parking spaces or poses an impediment to our pedestrians. We have received 228 complaints about trash cans left out, have opened 76 new cases, and have issued 26 citations for trash cans during this reporting period. These numbers reflect an increase in this type of violation compared to previous reporting periods. Some of the complaints about the accumulation of solid waste are actually related to bulky items, but are included in this statistic as that is the category that was used for the filing of the concern.

## **Property Maintenance**

Property maintenance is the category that encompasses a wide variety of violations. There were 321 reports of property maintenance concerns responded to by Code Compliance. Generally, this code section ensures that buildings and properties are maintained in a clean, safe, and healthy manner. Leaky plumbing, overgrown vegetation, and deteriorating structures, as well as a host of other potential problems, all fall under this category. These violations have a direct impact on neighborhood livability and contribute to a decline in the quality of life for the community-at-large. Through inspections, both proactive and in response to complaints, Code Compliance continues to ensure that the quality of life for residents and the overall aesthetics of the community are preserved.

Vacant properties also fall under the property maintenance code. 38 new vacant property concerns were filed with the City; all of which were promptly addressed by Code Compliance and other agencies. This resulted in 11 new cases being opened. By collaborating with the Fire Department, the Sheriff's Department, Building & Safety, and other divisions and agencies, Code Compliance strives to ensure that all vacant and abandoned properties in West Hollywood are maintained in a safe and aesthetically pleasing manner.



## Animals

Code Compliance continued its collaboration with the Sheriff's Department and Los Angeles County Animal Control to enforce the animal control regulations. Code Compliance received 8 reports of off-leash animals during this reporting period and responded to each one. City staff has seen a dramatic decrease in the number of violations of animal control regulations, compared to previous years. Numerous proactive inspections, by both Code Compliance and Animal Control, took place in the parks and throughout the City during the past 6 months.

In addition to the aforementioned areas of focus, Code Compliance also responds to a wide variety of calls and complaints from local residents and businesses. While many of these calls for service are not for violations of the Municipal Code, we strive to work on resolving any concern that is brought to our attention with our ultimate goal being to maintain the high quality of life for which West Hollywood has long been known.

## Construction

Code Compliance Division continues to monitor construction projects to ensure the developers abide by their approved construction mitigation plan. New

construction development projects are vital to the City's economic growth, but if the logistics are not done properly this can impact the neighborhood. In the past 6 months, Code Compliance responded to 163 calls regarding construction related issues, which resulted in 69 citations. This number excludes the number of cases and citations for construction after-hours.

### **Nighttime Code Compliance Efforts**

The Code Compliance Division has one officer that is dedicated solely to evenings. This officer is tasked with monitoring and responding to complaints received about businesses that operate primarily in the evenings and on the weekends. This has enabled the City to respond to constituent complaints quickly, and has reduced some of the burden that is placed on the Sheriff's Department.

Addressing the operations of valet companies will continue to be a priority of Code Compliance. Regular site inspections have been conducted of valet operators to ensure that they are following their approved route plans, their drivers are licensed to drive, and that they are not operating in a manner that would endanger the public or would otherwise create unnecessary disturbances to the neighborhood-at-large. These inspections have resulted in 15 citations, as compared to 31 for the previous six months.

### **Short Term Rentals**

One issue that has become particularly prominent in the City is short term rentals. On October 21, 2015, the updated code language codifying the City's ban on short term rentals became effective. Since then, Code Compliance has made a concerted effort to address this issue. During this reporting period, Code Compliance responded to 30 unique complaints of short term rentals. 52 cases were opened and warnings were issued for each property. 14 citations were issued during this time for a total of \$59,438.00.

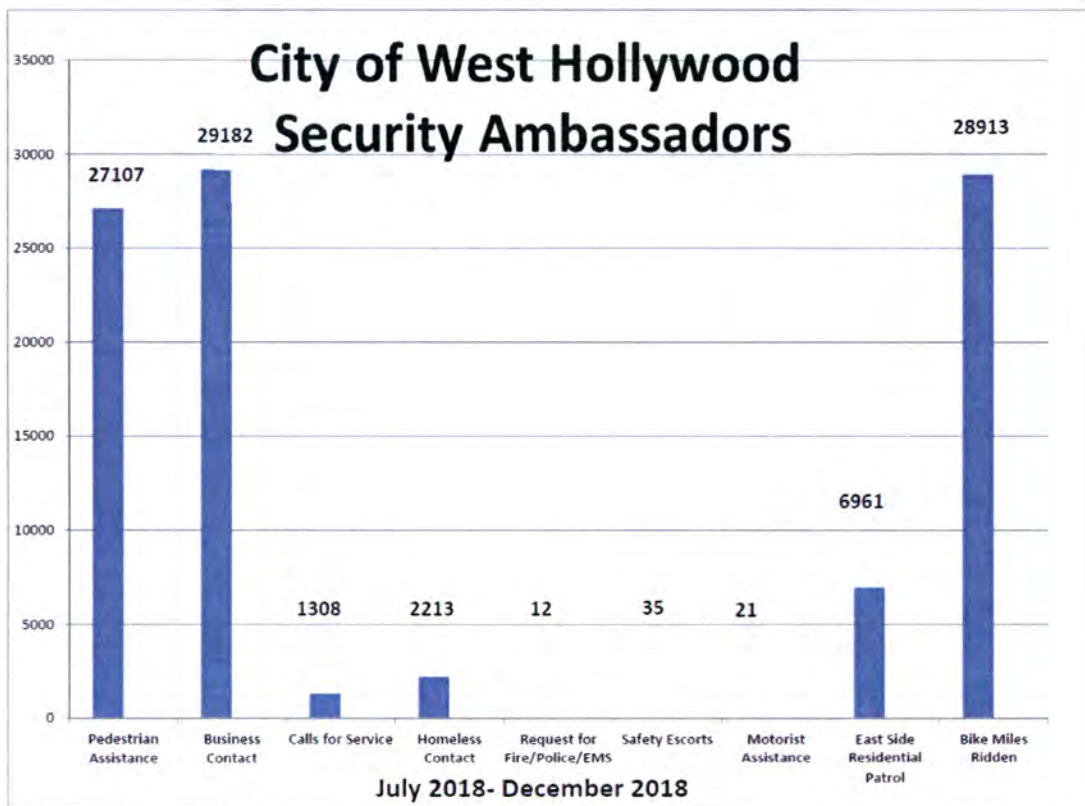
## Short Term Rentals



## APPENDIX 5 – Block By Block Security Ambassadors

Deploying Block by Block Security Ambassadors along Santa Monica Boulevard and adjacent residential streets has had a positive impact on safety and neighborhood livability. Security Ambassadors provide a highly visible uniform presence at the street level to serve as a visual deterrent, report unwanted activity, challenge low level quality of life crimes and work in collaboration with the West Hollywood Sheriff's Station. Security Ambassadors also provide a high level of customer service for all who live, work or visit West Hollywood.

The following chart shows their activities from July – December 2018:



# Memo

**To:** Mayor, City Councilmembers, City Manager, and City Attorney

**From:** Yvonne Quarker, City Clerk *YQ*.

**CC:** K. COOK

**Date:** March 19, 2019

**Re:** Additional Comments Concerning Item 4.A. on the 3/18/19 Agenda

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Attached please find additional correspondence received relating to Item 4.A. on the March 18, 2019 Council Agenda.

## 4.A. PUBLIC SAFETY UPDATE

## Yvonne Quarker

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**From:** Adam G. Bass <adamgbass@yahoo.com>  
**Sent:** Monday, March 18, 2019 4:19 PM  
**To:** Lauren Meister; Lindsey Horvath; John Heilman; John D'Amico; John Duran  
**Cc:** Yvonne Quarker; Dan Mick  
**Subject:** Tonight's agenda: Item 4.A

Councilmembers -

Tonight in Unfinished Business you will receive a public safety update as item 4.A.

On page 2 of the staff report, item 4, ("In 45 days, develop a plan...") staff suggests that having parking enforcement providing phone coverage in the evenings and working to make sure incoming calls are better routed.

This is grossly inadequate and doesn't appear to even begin to address Council's direction nor - more importantly - the community's needs.

The City needs to expand code enforcement personnel to be able to address these night-time issues in real-time, not the following day when the problem no longer exists.

As a concrete example: Just last week, on a Tuesday night, I returned home after code enforcement had left for the evening. I saw that a nearby construction company had left heavy crane equipment on the street overnight, without the requisite encroachment permits. I reported this via the City's app and by leaving a voicemail message. By the time Code Enforcement could respond - the next morning - construction crews were on-site and the only remedy available to code enforcement was to ask them not to do it again. They couldn't cite, because the crews were there and able to move the equipment - and code enforcement was unable to independently document the incident (though I provided photos). Had Code Enforcement been on duty Tuesday night, they could have issued a citation for what everyone agrees was a violation of the construction mitigation plan and conditions of approval for the project.

What is accomplished by having a parking enforcement officer take that call instead of leaving a message? Nothing.

The Council should direct staff to return with a plan to fully staff code enforcement seven days a week, late into the evenings. Council should direct staff to fund additional personnel if expanded code enforcement coverage would require such an increase.

Tonight's report simply shuffles around who takes the messages, and that accomplishes nothing substantive.

Thank you,

Adam Bass  
1000 N. Ogden Drive #2  
West Hollywood, CA 90046