



Need Help Paying Your Bill? We're Here to Help.

Clean Power Alliance envisions a more sustainable future, where clean energy is affordable for everyone in our communities. It's important that our customers benefit from financial assistance programs after they're enrolled in our service, whether they're just starting or previously received discounts.

Which Program Is Right for Me?



California Alternate Rates for Energy (CARE) Program

You participate in a public assistance program or meet income requirements

The **CARE Program** reduces energy bills for eligible customers by about 30%.



Family Electric Rate Assistance (FERA) Program

You have a family of 3 or more, participate in a public assistance program or meet income requirements

The **FERA Program** reduces energy bills for eligible customers by about 12%.



Medical Baseline Program

If you or someone in your household needs electrically powered medical equipment or meets income requirements

The **Medical Baseline Program** supplies additional energy at no extra cost to your normal energy use to keep your devices going.

How Do I Apply?

SCE administers each of these programs. To apply for any of these programs by phone for English and Spanish speakers, call SCE at **800-447-6620**.

Apply online for the CARE/FERA programs at: <https://www.sce.com/residential/assistance/care-fera>.

Apply online for the Medical Baseline program at: <https://www.sce.com/residential/assistance/medical-baseline>.

Already A CARE/FERA/Medical Baseline Customer?

Your energy bill discount will automatically continue through your SCE bill. You don't have to do anything to keep your CARE, FERA, Medical Baseline, or other discount after you start service with Clean Power Alliance.