

PROCUREMENT PROCEDURES MANUAL

FOREWARD



The Procurement Division has prepared this Procurement Procedures Manual to serve as the basis for procurement policies and procedures for Orange County. This manual is authorized by the Procurement Ordinance. It is also based on the American Bar Association's Model Procurement Code.

The procurement function involves the acquisition of materials, supplies, equipment, and services at the lowest possible cost, consistent with the quality needed to meet the required standards established and approved by the Board of County Commissioners. This act is the <u>sole</u> responsibility of the Procurement Division. Our goal is the promotion of the best interest of Orange County through intelligent action and fair dealings. This will result in obtaining maximum savings for the County.

Since rules and regulations are necessary for the proper operation of the procurement function and since it is essential that all who are involved in the procurement be well-informed, this manual has been developed to aid all employees directly or indirectly associated with the procurement function.

The objectives of the Procurement Division of Orange County are as follows:

- A. To deal fairly and equitably with all vendors seeking to do business with Orange County
- B. Provide professional procurement services for all departments and divisions within the County
- C. Assure adherence to all laws, regulations, and procedures related to County procurement
- D. Maximize competition for all procurements of the County
- E. Obtain maximum savings through innovative buying and application of value analysis techniques
- F. Administer the contracting function with internal efficiency
- G. Procure goods and services from capable vendors at the lowest price, consistent with the quality, performance and delivery requirements of the County

The Board of County Commissioners of Orange County, Florida, recognizes centralized procurement as a necessary function of effective government, and declares that it shall be the responsibility of the Procurement Manager to centralize the purchase of all supplies, equipment, services and construction for the departments and divisions of the County. The basic objective of the procurement process is to obtain the best total value consistent with operational needs, while maintaining fair and open competition.

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FORMS REFERENCE



The following forms are included in Section 18 Exhibits:

- 1. Emergency Procurement Justification
- 2. Sole Source Procurement Justification
- 3. Price Negotiation Memorandum
- 4. Term Contract Performance Evaluation
- 5. Construction Project Information Sheet
- 6. RFP Project Information Sheet Professional Services
- 7. Performance Evaluation Construction Contracts
- 8. Performance Evaluation Professional Services
- 9. Report of Unsatisfactory Materials and/or Services
- 10. Sample Scope of Services/Scope of Work Formats
- 11. Change Order Request Form
- 12. Procurement Card Application
- 13. Travel Card Application
- 14. Procurement Card Termination Form
- 15. Travel Card Termination Form
- 16. Procurement Card Monthly Purchase Log
- 17. Travel Card Monthly Purchase Log
- 18. Notification of Lost or Stolen Procurement Card
- 19. Notification of Lost or Stolen Travel Card
- 20. Procurement Cardholder Agreement and Acknowledgement of Receipt
- 21. Travel Cardholder Agreement and Acknowledgement of Receipt
- 22. Procurement Card Representative Application
- 23. Travel Card Representative Application

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- 24. Procurement Card Application for Name Change
- 25. Travel Card Application for Name Change
- 26. Procurement Card Exception Request
- 27. Protest Hearing Form
- 28. Format for Purchase Orders Tear Downs and Quotes
- 29. Procurement Thresholds
- 30. Purchase Order/Contract Documentation of Exemption Form
- 31. Alternate Contract Source Approval Form
- 32. Piggyback Requisition Checklist
- 33. Short Form Request for Quotations
- 34. Project information Sheet Request for Solicitation or Contract
- 35. Solicitation, Contract and Change Order Independent Estimate
- 36. Acknowledgement of Federal Compliance Terms and Conditions Form

GLOSSARY OF TERMS



<u>TERM</u>	<u>DEFINITION</u>
ADVANTAGE	Computerized Financial System with a Procurement Component
BLANKET PURCHASE ORDER	A Blanket Purchase Order (BPO) is a purchase order issued for the purchase of indeterminable miscellaneous items or materials, supplies, parts, etc., over a certain period of time (not to exceed one fiscal year).
BOARD APPROVAL LIMIT	The dollar value established in the Procurement Ordinance for Board of County Commissioner approval of procurements that exceed a specified dollar limit prior to contract award.
EMERGENCY PROCUREMENT	An emergency procurement is the acquisition of goods or services made with or without competition based on the determination of the Procurement Manager. Such acquisition is necessary to remedy or lessen the harmful effects of any actual or threatened occurrence which may interfere with the conduct of normal business operations, or remedy conditions which may pose an imminent or existing threat to the health, safety or welfare of persons or property within Orange County or with County governmental operations.
GSA	General Services Administration (Federal Government)
INVITATION FOR BIDS (IFB)	Invitation for Bids (IFB), also known as sealed competitive bidding, is the preferred method of procuring a good or service. Award is made to the lowest responsive and responsible bidder, based solely on the specifications set forth, and may not involve negotiation or discussion with the vendor.
INVOICE	Document that itemizes charges for the purchase of supplies, materials, equipment or services which have been furnished. It is the means by which the vendor informs the County of its obligations and should contain the same basis information as the purchase order.
MANDATORY BID LIMIT	The dollar value at which purchases must be formally solicited. This amount is adjusted annually by the CPI increase.
MASTER AGREEMENT	A term contract (called a Master Agreement in the Advantage financial system) is a formal contract (not a purchase order) issued for specified time intervals (from one to five years) generally as a result of a competitive solicitation process for specific items to be purchased for the duration of the contract. Each item on the term contract has a firm price or percentage discount which is known at the time of term contract execution.
NON – PO	An unauthorized commitment by a County employee to procure goods or services.
RESPONSIVE BIDDER	A Contractor, business entity or individual who has submitted a bid/proposal that fully conforms in all material respects to the IFB/RFP and all of its requirements; including all form and substance.

GLOSSARY OF TERMS

RESPONSIBLE BIDDER

A Contractor, business entity or

individual who is fully capable to meet all of the requirements of the solicitation and subsequent contract. Must possess the full capability, including financial and technical, to perform as contractually required. Must be able to fully document the ability to provide good faith performance.

REQUEST FOR PROPOSALS

Used to solicit proposals from potential providers of goods and (RFP) services (offerers). Price is usually not the only evaluation factor. Provides for the negotiation of all terms, including price prior to contract award.

REQUEST FOR QUALIFICATIONS (RFQu)

Used to obtain statements of qualifications of potential development teams or consultants.

REQUEST FOR QUOTATIONS (RFQ)

A small order amount procurement method.

SOLE SOURCE PROCUREMENTS

Sole source procurements are defined as the acquisition of supplies, equipment and contractual services that (1) is the only good or service that will produce the desired results or is the most appropriate for the given situation; or (2) is available from only one source of supply or the use of such source is both economically and operationally in the County's best interest. Sole source <u>services</u> must be available only from contractors/vendors/consultants who are uniquely qualified to perform such services.

SECTION 1: PROCUREMENT DIVISION – RESPONSIBILITIES AND FUNCTIONS



MISSION

The Procurement Division manages the County's procurement program through the effective use of a wide array of purchasing and contracting procedures involving the issuance of various solicitations, negotiation and award of contracts for all types of goods and services including construction and architectural and engineering services. Our goal is to provide timely and effective customer service consistent with sound public procurement principles.

RESPONSIBILITIES AND FUNCTIONS

I. The Procurement Division is responsible for establishing and administering the County's Procurement Program; issuance of various solicitations (IFB's, RFP's and RFQ's) awarding contracts; performing contract administration functions, dealing fairly with all potential sources of supply; consolidating purchases of like or common goods and services, obtaining fair prices for materials, equipment, supplies and services, and generally defining how to effect cost savings and coordinate purchasing and contracting procedures for Orange County.

No other purchasing and contracting efforts by individuals or organization that are performed outside of these procedures and/or the Procurement Ordinance will be supported by the Procurement Division.

II. Specific responsibilities, duties and functions include:

A. **Policies and Procedures:**

Develop procurement objectives, policies, programs and procedures for the procurement of all materials, supplies, equipment and services.

B. Representation:

Act as Orange County's representative on all matters pertaining to Procurement.

C. Specifications/Scopes of Work or Services

Assistance in the development of specifications/scopes of work or services in cooperation with user agencies that are subsequently included in Invitations for Bids (IFBs), or Request for Proposals (RFPs) and/or Requests for Quotations/Qualifications (RFQs).

D. Consolidation and Bulk Procurement

Consolidate requisitions and purchases of like or common items to obtain the maximum economic benefits and cost savings, and explore the possibilities of buying in bulk to realize quantity discounts. Such consolidation may include requirements of a single or multiple department/division(s).

E. Standardization

Work with departments/divisions to establish standardization of materials, supplies and equipment within a competitive environment, where feasible.

SECTION 1: PROCUREMENT DIVISION – RESPONSIBILITIES AND FUNCTIONS



F. <u>Vendor Relations</u>

Promote good will and public relations between Orange County and its vendors. Encourage full and open competition wherever possible. Assure fair and equitable business dealings with all vendors.

G. Budget

Prepare, submit and manage the annual operating budget for the Procurement Division.

H. **Procurement Analysis**

Stay informed about current developments in the field of procurement, including but not limited to, prices, market conditions and new products; and secure for the County the benefits of procurement research conducted by other governmental jurisdictions, national technical societies, trade associations and private businesses and organizations.

I. Procurement Procedures Manual

Prescribe and maintain a standard procurement procedures manual for all user departments/divisions.

J. Suspension and Debarment of Vendors

Responsible to ascertain the identity of all vendors who default on their contracts with the County, and suspend or debar said vendors as appropriate unless this prohibition is expressly waived by the Board of County Commissioners.

PROCEDURES

The following ethics statement shall govern the procurement of goods and services for the County in accordance with the existing Procurement Ordinance:

- A. All requests for goods or services shall be made through and by the Procurement Division, except as otherwise exempted by the Procurement Ordinance and this manual. In some instances, authority to request quotes and make purchases may be delegated to others.
- B. Acceptance of gifts or gratuities, other than advertising novelties of nominal value, is strictly prohibited. No employee shall become obligated to any vendor, and shall not conduct any County transaction from which he/she may personally benefit.
 - All personnel shall abide by the Code of Ethics for all Orange County Employees, as defined in the Orange County Policy Manual & Operational Regulations.
- C. No County employee shall obligate the County whereby they may derive income or benefits other than those provided as remuneration from the County for their employment.
- D. No contract, purchase or group of requisitions shall be subdivided to avoid bid, quotation or approval requirements.

SECTION 1: PROCUREMENT DIVISION – RESPONSIBILITIES AND FUNCTIONS



- E. It is unlawful for a County officer or employee to procure any materials, supplies, equipment or contractual services, other than through the Procurement Manager, without prior written authority or as specifically delegated. Any purchase order or contract that is made contrary to these provisions shall not be approved and shall not bind the County.
- F. For emergency procurement, an exception to the above policy may be made with the understanding that the person authorizing the emergency order will personally assume the responsibility of immediately following up the verbal order with proper written justification and the requisition. The requestor shall, if possible, contact the Procurement Division prior to placement of the order with the vendor. See Section 4, Emergency and Sole Source Procurement, for detailed instruction.

Inter-Divisional Relations

A. Cooperation and understanding between divisions is essential in the effective operation of the Procurement Division.

The Procurement Division will establish and maintain close contact with other departments/divisions in order to meet their purchase needs and requirements. It must be emphasized that in most instances, the Procurement Division does not determine the requirements for a particular purchase, but will be responsible for determining the applicable quality to meet the particular needs.

In cases where technical equipment, specifications, plans or design are involved, the department/division will develop the specifications. The Procurement Division will ensure that the final solicitation document is coordinated with the user department/division prior to the issuance of a solicitation, purchase order or contract.

B. The Procurement Manager or designee, will periodically present a procurement seminar for County divisions. Seminars shall aid County personnel in gaining a better understanding of the operation of the Procurement Division. The seminar material may cover state and federal requirements, procurement regulations, Board policy, emergency and sole source procurements, flow of requisitions, dissemination of purchase order copies, definition of procurement terms, change orders, procurement cards and contracts.

Vendor Relations

During interviews with salespersons, no one shall commit to preference for any product or service, or give any information regarding performance or price which might in any way compromise or obligate the Board of County Commissioners or the administration of Orange County.

Any pricing or specific information received from vendors relative to any good or service under consideration for purchase must not be divulged until after a purchase order or contract has been awarded, except when State regulations or County laws make such disclosures permissible.

All vendors submitting bids or proposals in response to a solicitation shall abide by the black-out period as established in the County Ordinance. All vendors must be afforded equal opportunities to compete. No bid shopping shall be permitted; i.e., no one shall obtain pricing from a vendor and request other vendors to meet or

SECTION 1: PROCUREMENT DIVISION – RESPONSIBILITIES AND



FUNCTIONS

beat the disclosed price. This restriction shall not apply to reverse auctioneering. New sources of supply will be given due consideration because multiple sources of supply are necessary to ensure competition, continuity of supply and availability of materials.

PROCUREMENT DIVISION RESPONSIBILITIES

The Procurement Division is the office responsible for the acquisition of goods, services, and construction in support of the County's operational needs. The Procurement Division is the County's agent authorized to issue competitive solicitations and award contracts.

The Procurement Division issues purchase orders, develops term contracts, and acquires goods and services. The County's overall objective is to ensure that goods and services are obtained expeditiously and economically, that operational requirements are satisfied, and that applicable local, state and federal procurement requirements are met.

The County may buy from any vendor who exhibits adequate financial strength, high ethical standards, a record of adhering to specifications, compliance with delivery or performance requirements and gives a full measure of service. The County strives to maintain strong and enduring relationships with vendors of proven ability and a desire to meet its needs. To accomplish this, procurement activities will be conducted so all vendors will value the County's business and make every effort to furnish its requirements on the basis of the most economical quantity, suitable quality, timely delivery, adequate service and lowest possible price.

PROCUREMENT DIVISION FUNCTIONS

- A. Provide professional, qualified procurement expertise, advice and services.
- B. Develop, promote and implement appropriate procurement strategies.
- C. To procure required services, materials, equipment, and construction while ensuring that quality, safety, and cost-effectiveness are achieved.
- D. To ensure that procurement transactions are conducted in a manner providing full and open competition whenever practical.
- E. To comply with procurement rules and applicable local, federal and state laws and regulations as required.
- F. To solicit the participation of qualified and responsible contractors and suppliers in the procurement process.
- G. To assure equity for all parties involved in the procurement process.
- H. To obtain the best value for the funding allocated.
- I. To eliminate the possibility of corruption or unethical practices in the procurement process.
- J. To ensure that procurement decisions take account of wider policy requirements.
- K. To ensure that procurement decisions are aligned against organizational objectives.



PURPOSE

The Purchase Requisition serves to inform the Procurement Division of the needs of the user department/division and to correctly define the good/service requested. The authorized requisition signifies authority to charge a specific account number and verifies there are sufficient funds available in the account specified. Requisitions will be accompanied by back-up documentation as follows:

Detailed Scope of Services (Services) or Detailed Specification (Goods) or a combination thereof. These
documents should define the level of performance required rather than specific design or brand name.
Specifications shall be clear and concise and provide the salient characteristics required by the user
department/division.

<u>NOTE:</u> Unless a procurement is a sole source, a Single quotation shall not constitute back-up documentation as the Procurement Division is unable to interpret the division's minimum requirements from a vendor's offer.

- Requisitions lacking back-up documentation are not actionable by the Procurement Division and subject to cancellation.
- The user department/division may obtain quotes for commodities and services, <u>excluding consulting services</u>, up to the mandatory bid limit, from at least three (3) vendors (including at least one M/WBE vendor) independent of the Procurement Division provided the names of the vendors, vendor number, date of quote, quotes per item, quote number, individuals submitting such quotes, and total pricing from each vendor are submitted to the Procurement Division, and quotes are verifiable. Departments and Divisions pursuing quotations are encouraged to utilize the Short Form Request for Quotations included herein as Exhibit 33. The Procurement Division reserves the right to verify such quotes or to obtain additional quotes at its discretion. In the event additional quotes are required, a detailed Scope of Services or Specification shall be immediately submitted to avoid cancellation of the requisition.

PROCUREMENT DIVISION RESPONSIBILITIES

- A. Become acquainted with the needs of all departments and divisions
- B. Support and cooperate with all departments/divisions in meeting their needs for operating supplies and equipment at the lowest cost to Orange County
- C. Assist in the preparation or review of specifications and scopes of work/services for all requirements
- D. Locate the sources and availability of needed goods and services
- E. Notify the user department/division if a change is made to the suggested vendor or any other changes such as price or delivery
- F. Process all requisitions and purchases with the least possible delay, in accordance with County procedures
- G. Work with the vendor in correlating all the steps involved in completing a purchase, including purchase order follow-up and tracing as requested by departments/divisions
- H. Provide contract administration support to all departments/divisions as required



USER DIVISION RESPONSIBILITIES

- A. Ensure the purchase is required to support official County business.
- B. Allow up to ten (10) working days for the Procurement Division to execute a Purchase Order. Advise the Procurement Division if the requisition is an <u>emergency or sole source procurement</u> by annotating the reference box on the purchase requisition. These procurements shall be supported by the appropriate justifications as described in Section 4.
- C. Provide clear and accurate description of materials, services and equipment to be procured. Specifications should be typed and forwarded via Outlook to the Procurement Division.
- D. Prepare generic specifications for goods or services that require a technical or engineering background.
- E. List anticipated requirements in advance, when possible. Involve the Procurement Division at the time the need is determined, or as early as possible.
- F. Keep the Procurement Division advised of any abnormal demands.
- G. Under no circumstances is the Procurement Division to be obligated by departments/divisions in any manner whatsoever.
- H. Advise the Procurement Division of any known qualified vendor(s).
- I. List any quotes obtained by vendor code, name, individual contacted and price obtained (by line item).
- J. Specify correct commodity code of items to be purchased.
- K. Ensure that funds have been allocated and are available in the proper object codes to support purchases. Verify that all sources of funds identified on the requisition are properly coded to a department/division and object codes. If the object code is incorrect, the requisition may be canceled by the Procurement Division. If there are insufficient funds, the Advantage financial system will not accept the requisition. The user department/division is solely responsible for the accuracy of object codes.

WHEN PREPARED

Purchase requisitions must be prepared far enough in advance to permit the Procurement Division to obtain competitive prices and to allow sufficient time for deliveries to be made. Creation of purchase requisitions at fiscal year start must occur within 10 working days after October 1st.

The following minimum time requirements are necessary to secure competitive prices after receipt of requisition(s) **and** correct specifications by the Procurement Division.

- A. Ten (10) working days for goods or services that will be quoted (greater than \$1,500 to the mandatory bid limit). The user department/division is not required to obtain quotes but they may do so for expediting purposes if desired (excluding consulting services). The department/division should focus on the development of specifications and product descriptions. The Procurement Division will have final responsibility for obtaining all quotations.
- B. Nine (9) weeks for goods or services that must be procured via a formal solicitation.



C. Twelve (12) weeks for goods and services that must be procured via a formal solicitation requiring Board approval.

NOTE: (1) Board approval is the amount established for this purpose in the Procurement Ordinance. (2) Every attempt possible should be made to also obtain quotes from M/WBE vendors for such purchases.

PREPARATION

All requisitions shall be authorized by the Department Director/Division Manager or designee. Requisitions should originate in the user department/division at the level where the purchase is to be used and proceed to the designated approval authority prior to being sent to the Procurement Division. Requisitions not properly authorized will not be accepted by the Advantage financial system.

- A. Header: A properly processed purchase requisition must contain the following information.
 - General Information Tab: (Budget FY, Fiscal Year, Period): Leave blank for Advantage to assign the date and budget year.
 - 2. <u>Reference Tab</u>: This required field must note the contract number, emergency status, sole source status, or other classification. The requisition will not validate without the reference.
 - 3. <u>Contact Tab</u>: User ID of the person issuing the requisition is defaulted by the user signon to Advantage. Enter requester user ID or name and phone number of the person requesting the goods/services.

This contact information is important as it allows the Procurement Division to make direct contact in the event of errors, omissions or questions regarding the purchase.

4. Default Shipping/Billing Tab: Enter the ship to and bill to code, the FOB and delivery date.

SHIPPING LOCATION/BILLING ADDRESS: Use the pick list or enter the correct ship to and bill to codes. If the user division has any special delivery instructions (hours, days, inside delivery, second floor - no elevator, etc.) or is using an address other than the ordering address, this must be specifically shown in the text of the requisition.

NOTE: If a new or revised ship to or bill to code is required, notify the Procurement Division and one will be issued.

Shipping Method: Use the pick list to select the appropriate delivery method.

<u>FOB</u>: Use the pick list or enter the FOB. There are two options for FOB. Option 1 (preferred) – FOB Destination, Freight Prepaid means that the shipping charges are included in the price of the goods.

Option 2 – FOB Destination, Freight Allowed means that shipping charges will be added as an additional charge.

<u>Delivery Date</u>: It is mandatory to provide a delivery date on each requisition to indicate the need or desire for delivery within a specified period of time. Terms such as ASAP or



RUSH will not be accepted by the Advantage system. Any dates noted are for the guidance of the Procurement Division to meet the user department/division's schedule of needs. Requisitions shall be prepared far enough in advance of deliveries so as not to create emergencies.

If the goods or services have been received or completed, indicate complete and date received. Such requisitions must include justification as to the reason a purchase order was not obtained prior to receipt of goods/services. Note: Such purchases may require department director approval and should be for emergencies only. Requisitions that do not qualify as emergencies will be cancelled by Procurement and the invoice will be paid as a non-purchase order. Non-purchase order payments require a detailed written justification signed by the department director and approval by the Procurement Manager prior to payment.

B. <u>Vendor</u>: Use the pick list or enter the vendor code for the vendor who submitted the quote, and confirm vendor's remittance address. If the vendor is not found the department must work with Finance for new vendor input. Vendor code 99999 shall not be used for requisitions pending a new vendor input. The Procurement Division reserves the right to verify quotations obtained by the user department/division or obtain additional quotes. The Procurement Division's goal is to obtain competition when possible. Therefore, the purchase order may not be issued to the suggested vendor or for the brand specified.

If the department requires a formal solicitation, the department shall enter 99999 with contact name and phone number.

- C. <u>Accounting Distribution</u>: Insert the <u>applicable</u> budget line funding the procurement. Enter the percentage of the order to be charged to the accounting line.
- D. <u>Special Instructions</u>: Use the pick list to insert the code for any special instructions to be included on the order. You may select up to three special instructions, such as (1) check to accompany order, (2) special delivery requirements, and (3) insurance required.

E. <u>Commodity:</u>

- 1. Commodity Code: Use the pick list or enter the commodity code for the items to be purchased. If the user department/division does not enter a commodity code, the Advantage financial system will reject the requisition.
- 2. Extended Description: Provide a clear description of the goods or services required, including size, color, type, grade, etc., and reference the quote number. If the purchase is of a technical nature, generic specifications shall be provided to the Procurement Division concurrently with the requisition, indicating the requisition number. When detailed or technical specifications are required, the Procurement Division will work with the customer in the development of the appropriate specifications. Generic specifications are strongly desired for procurements that exceed the mandatory bid limit.

If the item cannot be described, except with a great amount of detail, a brief description should be given followed by the trade name and model of an acceptable item or approved equal. Requisitions shall not provide specifications that will favor one vendor to the exclusion of all others. The Procurement Division reserves the right to challenge any



specification supplied by the user department/division. Back-up or additional information must be submitted as soon as possible to avoid significant delay in the processing of requisition(s).

If the good or service is a sole source, available from only one vendor or is justified as an emergency, the applicable Sole Source or Emergency Procurement Data Forms must be complete and placed in the shared folder concurrently with transmission of the requisition (see Section 4 for sole source and emergency procurement information). If there are any special instructions to the vendor that are not available through the Special Instructions area listed above, include them in the text at the end of the extended description.

- 3. Line Type: Select goods (items) or services from drop down list.
- 4. Quantity: Insert the quantity required and select appropriate unit of measure.
 - 5. Unit Price: Customers are required to estimate the cost in the unit price. The Procurement Division will verify the cost and make necessary corrections. When the customer is aware that a procurement will exceed the mandatory bid limit, price quotes shall not be obtained.

ROUTING

A requisition must be entered into the Advantage financial system to document requirements for goods or services.

Upon receipt of the requisition in the Procurement Division, quotations, bids, proposals, and Board approval (when necessary) for commodities or services will be obtained and a purchase order or contract will be issued.

GENERAL INFORMATION

- A. If the requisition is incomplete or not properly prepared, the Procurement Division may cancel the requisition and notify the originating division.
- B. If there are insufficient funds for the purchase, the requisition will not be accepted in the Advantage system and, therefore, cannot be processed.

REVIEW OF SPECIFICATIONS - OTHER DIVISION APPROVALS REQUIRED

Prior to issuance of a solicitation or the processing of a requisition for certain procurements, review of the goods or services to be procured and the specifications must be coordinated with applicable divisions listed below, to assure open competitive bidding, compatibility, standardization and up-to-date specifications. Documentation confirming that this review has been completed must be submitted with the requisition. The following purchases require coordination with the division indicated. This listing is subject to change.

TYPE OF EQUIPMENT/SERVICE REQUESTED	DIVISION REVIEW
Computer Equipment and Software not on County Standards List	Information Systems and Services Division
Vehicles	Vehicle Replacement Utilization Committee
Asbestos Removal/Demolition	Risk Management Division



Fire Extinguishers	Risk Management Division
Mobile Communication Devices	Information Systems and Services Division
Geographic Information Systems	Geographic Information Systems Division
Automated External Defibrillator (AED)	Health Services Department

NOTE: Ensure the above approvals are obtained and attached to the submittal of the requisition to the Procurement Division.

MULTI-FUNCTION EQUIPMENT, PRINTERS, FACSIMILE EQUIPMENT, SCANNERS, RELATED SOFTWARE, SUPPLIES AND SERVICES

The lease and/or purchase of all copiers, printers, scanners, mail processing equipment and other equipment with related supplies and services shall be exclusively acquired through the applicable State of Florida contract. They shall not be procured via any other means without the written approval of the Procurement Manager, including procurements \$1,500 or less being charged to a procurement card. The maximum allowable lease term shall be thirty-six (36) months, unless otherwise authorized by the Manager of the Procurement Division.

To ensure accurate ordering, all requests must follow standardization requirements, and the contracts must be thoroughly reviewed before an order is placed with one of the various vendors under contract. All IT related products, such as printers, copiers, computers, laptops, etc. shall be reviewed by ISS support staff to ensure compliance with Orange County's computing and support standards.



I. PURCHASE ORDERS

PURPOSE

A purchase order authorizes a vendor to ship and invoice the goods or services as specified. Purchase orders shall be clear, concise and complete. This will prevent any misunderstanding during correspondence with vendors.

ISSUANCE

Pre-numbered, computer generated purchase orders shall be issued upon receipt of a properly authorized requisition, or after receipt of competitive bids, proposals or quotations, determination of whether funds are available, and Board approval as necessary.

With the exception of delivery orders, only the Procurement Division shall issue purchase orders. The user department/division will not enter into negotiations with any vendor for the purchase of supplies, services, materials or equipment. All purchase orders shall be transmitted to the vendor by the Procurement Division, unless the user department/division specifically requests permission to supply the original copy to the vendor.

ROUTING OF ORDER

A standard purchase order form is used to make all purchases and is routed as follows:

- A. Vendor copy: mailed to vendor (with any attachments) by the Procurement Division.
- B. Department copy: mailed to department/division originating the requisition (for information and filing).
- C. Procurement copy: retained by the Procurement Division (for official alpha-numeric file by vendor name).

FOLLOW-UP AND EXPEDITING

Upon request from the user department/division, the Procurement Division shall contact the vendor for the status of a particular order, or to attempt to expedite delivery when required.

DIFFICULTIES AFTER RECEIPT OF GOOD OR SERVICE

Upon request from the user department/division, the Procurement Division shall work with the vendor to resolve any problems or difficulties with orders or contracts.

ADVANCE PAYMENT PROCEDURES

The department director/deputy director shall provide written approval for all advance payment procurements in the form of a memorandum to the Manager of the Procurement Division. After entering the requisition, customers must send separately the <u>original</u> documents showing advance payment required to the Procurement Division.



Purchase Orders (POOC) will be issued for goods and services requiring advance payment and the original POOC with advance payment designated will be forwarded to Finance. The department/division will issue a receiver for the item(s) and forward it to Finance.

II. BLANKET PURCHASE ORDERS

PURPOSE

The BPO generally establishes a maximum dollar limit, the period covered, the authorized purchasers and terms and conditions. However, since the specific items to be purchased are usually unknown at the time of issuance of the BPO, no line item pricing is generally shown. Shipments are made, as requested by the user division, against the Blanket Purchase Order number for the term of the BPO.

These documents are issued on a **very limited basis** and require prior approval by the Procurement Manager.

PREPARATION

Requests for a Blanket Purchase Order shall be made on a Requisition that indicates the general type of items to be purchased and total amount to be encumbered for the term of the BPO. The Procurement Division will determine if bids are feasible and take action to establish the vendor in accordance with the County Procurement Ordinance.

Blanket Purchase Orders shall be prepared on purchase requisition forms and contain the following information:

- A. Description and type of items to be purchased (i.e., miscellaneous hardware items).
- B. The period of time the order will remain valid. NOTE: The BPO term may not extend beyond the end of the fiscal year in which it is created.
- C. Unit price(s) shall be included if applicable. The maximum total dollar amount which cannot be exceeded for the term of the Blanket Purchase Order. If it is apparent the amount will be exceeded, an additional amount must be requested by the user department/division via a change order request.
- D. Persons authorized to place orders.
- E. Provision for cancellation of the order at any time.
- F. Individual purchase (per invoice) limits may be set on Blanket Purchase Orders by the Procurement Division to avoid rapid depletion of funds, violation of bid/quote thresholds and procedures, and unauthorized expenditure of funds for capital equipment. The daily limit may be changed only upon written request from the user department/division and approval by the Procurement Manager or designee.

ROUTING OF ORDER

A Blanket Purchase Order form is used to make all purchases and is routed in the same manner as a regular purchase order.



PROCEDURE

Upon issuance of the Blanket Purchase Order, the user department/division is authorized to place orders, via telephone or in person, directly with the vendor as needed. Example: A user division may wish to request a Blanket Purchase Order to purchase miscellaneous hardware items from a hardware store for a one-year period with total expenditures not to exceed a specified (encumbered) dollar amount for the one-year period.

The person(s) listed as authorized by the Blanket Purchase Order may place orders directly with the vendor as needed. Items may be picked up by the department/division or delivered by the vendor. The user division shall be responsible for submitting partial receiving reports with the original invoice to the Finance Department for the proper items, in the proper quantity and at a reasonable price.

PAYMENT

The Finance Department will process payment of invoices for received materials or services so any discounts may be obtained. Divisions must promptly forward the receiver document, which evidences the receipt of goods, with the original invoice(s) to the Finance Department as authority to pay invoices.

Invoices for all Blanket Purchase Orders may be reviewed periodically by the Procurement Division to ensure compliance with the terms of the purchase order.

MONITORING

The Procurement Division may actively monitor all or selected Blanket Purchase Orders to ensure adherence to County procedures. Blanket Purchase Orders may be canceled immediately by the Procurement Division should the user department/division not strictly adhere to the provisions of the Blanket Purchase Order or County procurement procedures.

CONTRACT REPAIR SERVICES

When equipment and vehicles must be disassembled to determine the extent of the repairs and develop a realistic cost estimate, competitive quotes will generally not be required and the Procurement Division will accept the customer's selection of a specific vendor for the service, subject to the following:

The user department/division shall utilize M/WBE vendors to the extent practical.

- A. No County equipment shall be removed from County premises unless the vendor signs a receipt detailing the equipment and purpose for removal.
- B. The customer instructs the vendor to inspect and/or disassemble vehicle/equipment to determine cost of repairs. The vendor shall also be requested to provide the costs, if any, for the repair quotation and re-assembly in the event the department determines that the costs are unreasonable. Quotes shall include the costs for any associated services such as specialized equipment, lifts or crane rentals. Concurrently, the customer will ensure that a purchase requisition is processed for the vendor to provide the tear-down quote and quote for the costs of repair.
- C. If the customer agrees to the repairs, the vendor will be instructed to proceed. If the user department/division does not agree to the repairs, any costs required for the quotation, including re-assembly, may be paid to the vendor via purchase order. The vendor shall not proceed with repairs until a purchase order has been issued.



- D. Failure to submit a requisition in a timely manner (concurrent with authorization to vendor to proceed) for these services will result in a non-po.
- E. Maximum costs for any repairs under this procedure shall not exceed the mandatory bid limit.
- F. Repairs exceeding the mandatory bid limit must be processed under a separately negotiated contract.
- G. When urgent mission requirements dictate that equipment be returned to an operational status as quickly as possible, the following procedures will apply:
 - (1) The Manager or designee will document the critical nature of the repair. The documentation may be limited to a statement validating that the equipment is mission critical. A copy of the documentation will be retained at the division office for future reference.
 - (2) The user division will obtain a quotation from a vendor. The vendor will be requested to provide a repair cost by performing a complete tear down.
 - (3) The user division will determine if the quotation is reasonable based on their technical expertise. If the user accepts the quotation, the vendor will be authorized to proceed with the necessary steps to affect the repair. The vendor's repair quotation will be established as a fixed amount.
 - (4) A requisition for the fixed cost of repair amount will be processed to the Procurement Division concurrent with authorization to the vendor to proceed with the repairs. Failure to submit a requisition in a timely manner will result in a non-po.
 - (5) If additional repairs are necessary that will exceed the purchase order and do not exceed the purchase order amount by more than fifteen (15%), the applicable division manager must approve the increase in writing with a short justification. If additional repairs exceed fifteen (15%) of the purchase order, written approval must be obtained by the Procurement Manager or designee.
- H. The format defined in Exhibit 28 will be applicable to all purchase orders issued under the tear down and quote process.

The customer must maintain adequate records concerning maintenance history to justify the source selection and compile data regarding specific repair problems. A rotation system in vendor selection is strongly encouraged for price analysis purposes.

These procedures are not applicable to equipment under a repair contract. Maintenance and/or repairs for all equipment/vehicles with an asset number assigned by the Fleet Management Division shall be performed by Fleet Management Division staff.

SECTION 4: EMERGENCY AND SOLE SOURCE PROCUREMENTS



I. <u>EMERGENCY PROCUREMENT</u>

GENERAL

Emergency purchases are costly and should be kept to a minimum. When emergency procurements are made, the department/division will make the purchase at the best possible price. To the extent practical, competition will be obtained for emergency procurements. However, the Procurement Manager shall have authority to waive competition requirements when the nature of the emergency dictates such action.

An emergency will often occur as a result of parts and labor needed for repairs to facilities, public safety vehicles or equipment that must be kept in operating order. Emergencies are also created through negligence and these are to be avoided. Lack of planning or funding surpluses do not constitute an emergency.

Emergency procurements that exceed the mandatory bid limit may only be authorized by the Procurement Manager or designee. Emergency procurements in excess of the Board approval limit must be ratified by the Board of County Commissioners.

STANDARD APPLICABLE EMERGENCY PROCEDURE (PRE-APPROVAL)

A requisition with the emergency justification and other required documents must be submitted to the Procurement Division as expeditiously as possible. A purchase order will be expedited upon generation of the requisition by the Advantage system. The customer may obtain quotes or explain why quotes could not be obtained. The Emergency Procurement Data Sheet (Exhibit 1) shall be signed by the department/division manager or by an individual serving as the acting manager or assistant manager. Approval of emergency services may require compliance with Risk Management recommendations.

When an emergency exists and the purchase **exceeds** the mandatory bid limit:

The applicable Division Manager or representative shall contact the Procurement Manager or designee to explain the nature of the emergency by emailing ProcurementEmergency@ocfl.net, this email address is accessible by the Manager of Procurement and all Procurement Division Supervisors.

EMERGENCIES REQUIRING IMMEDIATE ACTION; AUTHORIZED BY DIVISION MANAGERS AT RISK OF NON-PURCHASE ORDER (POST APPROVAL)

Reserved for bonafide health, public safety, operational or property damage emergencies (where anything less than immediate action would be negligent) purchases may be authorized by the applicable division manager or designee. These must be documented by immediately emailing ProcurementEmergency@ocfl.net, the email shall summarize the emergency requirement, justification and actions authorized. These procurements shall be considered at-risk of a Non-Purchase Order if they are found to have been (1) non-emergencies or (2) unnecessary deviations from the standard applicable emergency procedure.

Evidence to support the procurement such as sales tickets, invoices, delivery slips, counter receipt, etc., shall be submitted concurrently with the requisition by the user department/division to the Procurement Division within three (3) business days following the date of service. The Emergency Procurement Data Sheet (Exhibit 1) shall be signed by the department/division manager or by an individual serving as the acting manager or assistant manager. Such back-up documents will be submitted to the Finance Department with the receiver.

Failure to adhere to notification requirements and stated deadlines within this section shall result in a non-purchase order.

SECTION 4: EMERGENCY AND SOLE SOURCE PROCUREMENTS



II. SOLE SOURCE PURCHASE

AUTHORIZATION

These purchases are exempt from bid requirements upon certification by the Procurement Manager stating the conditions and circumstances necessitating the purchase via the Sole Source Procurement Data Sheet (Exhibit 2). This certification shall set forth the purpose and need, in addition to why the item is the only one that will produce the desired results. Purchase of these items or services in excess of the Procurement Manager's approval limit shall be submitted to the Board of County Commissioners.

When Board approval is required, a Price Negotiation Memorandum (Exhibit 3) may be required to accompany the Sole Source Procurement Data Sheet.

Where feasible, sole source requirements shall be posted on the County's internet site for a period of at least ten (10) calendar days to allow the vendor community to review the requested goods/services to determine if a competitive environment exists for the procurement.

NOTE: Lack of planning or funding surpluses shall not constitute an emergency or sole source purchase.

III. PRICE REASONABLENESS

Sole Source and Emergency procurements are high risk transactions susceptible to price gauging and inflated pricing. These transactions require the highest degree of review and diligence in ensuring that the County's interests are protected under disadvantageous contracting circumstances. To mitigate these risks, adequate price analysis or cost analysis is required to demonstrate prudence and adequate consideration before approval. Justification of price reasonableness may include analysis of the following:

- A. Comparable purchases by other Governmental Agencies
- B. Past Purchase History including specific references to contracts/purchase orders.
- C. Comparison to an internally developed project estimate.
- D. Comparison to an authorized consultant's estimate.
- E. A comparison of outsourced labor and internal staff/resource costs.
- F. An analysis of unit rates for labor categories in comparison to the County's labor rates.
- G. Maintenance costs expressed as a percentage of original purchase costs in comparison to industry trends.
- H. Pricing trends supported by the Consumer Price Index, Producer's Price Index or other governmental index.
- I. Documentation demonstrating the profit margins are within reasonable ratios.

Note: Sole Sources and Emergencies resulting from inadequate competition after formal solicitation may require justification of scope or specification requirements which may be restrictive to competition before recommendation of award or contract execution. Additionally, the Procurement Division may conduct inquiries with potential sources of supply who failed to respond or the supplier community at large to ensure these procurements are not unreasonably restrictive on competition.

PREPARATION

A term contract is prepared by the Procurement Division after award of a competitive solicitation. The items for which the bid is issued may be items commonly used by several departments/divisions or may be specific to one department/division based on estimated annual usage. Term Contract (Master Agreements) do not create an authorized encumbrance, encumbrances for Term contracts are created through timely Delivery Orders. Under special circumstances authorized by procurement a Purchase Order may be used to reference a Term Contract.

HOW USED

County departments/divisions may obtain copies of term contracts via download from the internet to ensure they order <u>only</u> the specified goods or services.

User departments/divisions may order directly from the vendor on the term contract by use of Delivery Orders unless specifically prohibited in the contracts (i.e., electrical repairs, HVAC repair/replacement or Appraisal Services).

PROCEDURE

The Procurement Division will survey user departments/divisions to determine estimated usage of items to be placed on term contracts. User departments/divisions may also request that the Procurement Division establish a term contract for frequently required goods or services. All solicitation requests shall be accompanied by a Project Information Sheet (See Exhibits 5, 6 and 34). The Procurement Division shall issue a formal solicitation and award the contract on an item-by-item, lot-by-lot, or all-or-none total offer basis. A contract is executed with the vendor(s).

Once a contract is established, departments/divisions are notified of the awarded vendor(s) and line-item pricing or percentage discount off of a specified price list. The departments/divisions may then order from the term contract via issuance of a Delivery Order (DOOC) directly to the awarded vendor for the item required unless specifically prohibited by the contract. Divisions are cautioned <u>not</u> to order any items via Delivery Order other than those awarded for the specific term contract. Delivery Orders are controlled documents issued through the Advantage system identified as DOOC documents.

The following are allowable timeframes for issuing Delivery Orders. Occurrences outside of these timeframes will result in a Non-PO.

- Creation of a new Delivery Order at fiscal year start: within ten (10) working days after October 1st.
- Creation of Delivery Orders for a new Master Agreement: within three (3) working days of Advantage update.
- Creation of Delivery Orders for a Master Agreement renewal: within three (3) working days of Advantage update.

The division should identify each item on the Delivery Order by the contract-assigned line item number, when applicable.

ROUTING OF ORDER

- A. Vendor copy: mailed to vendor (with any attachments) by the department/division originating the order.
- B. Department copy: retained by department/division originating the requisition (for information and filing).
- C. Procurement copy: mailed to Procurement immediately after creation (for official alpha-numeric file by vendor name).

PAYMENT

The Finance Department will process payment of invoices for received materials or services.

Departments/divisions should forward the receiving report, which evidences the receipt of goods or services, with the original invoice(s) to the Finance Department in a timely manner to ensure prompt payment discounts may be obtained. Delivery Orders for all materials and services may be reviewed periodically by the Procurement Manager or designee to verify compliance with County rules and procedures.

MONITORING

The Procurement Division actively monitors all Delivery Orders to ensure adherence to County procedures. Delivery Orders may be canceled immediately by the Procurement Division should the user division not strictly adhere to the provisions of County procurement procedures. Continued violations may result in the termination of the user department/division's right to issue orders directly to the vendor. If this occurs, all such orders will be issued by the Procurement Division.

DEPARTMENT / DIVISION CONTRACT ADMINISTRATION REQUIREMENTS

This section discusses a few key elements essential to effective contract administration. While these principles may be applied to all contracts, recognize that some contracts require more oversight than others, depending on the complexity of the work being performed, risk involved and dollar amount of the contract.

- A. After receipt of notification of award of contract, the County's representative(s) shall communicate with the Contractor or Supplier to discuss job procedures and scheduling.
- B. Project timelines as stated in the contract shall be strictly adhered to and modified only by mutual agreement formalized in a contract amendment. Such requests shall be submitted to the Procurement Division in a memorandum.
- C. Service changes or commodity substitutions as itemized in the contract shall be strictly adhered to and modified only by mutual agreement formalized in a contract amendment. Such requests shall be submitted to the Procurement Division in a memorandum. Acceptance of non-contractual goods or services will result in non-purchase order.
- D. Unsatisfactory performance, in accordance with Section 16 of this procedures manual, shall be promptly reported to the Procurement Division for proper notice and action. A Report of Unsatisfactory Materials or Service Form (Exhibit 9) should be submitted whenever deficiencies occur. <u>Note:</u> Deficiencies are not limited to scope performance. A contractor's failure to adequately invoice or provide administrative documentation should be documented as unsatisfactory if the issue is unresolved and resulting in fiscal delays.

- E. The Department/Division shall keep the Procurement Division informed of each instance when liquidated damages assessed against a contract. Excessive instances of Liquidated Damage assessments shall be documented with a Report of Unsatisfactory Materials or Service Form (Exhibit 9). See below for additional guidance concerning liquidated damages.
- F. Delivery Order balances shall be monitored to ensure that all expenses are incurred on encumbered funds. Expenses exceeding the Delivery Order value will result in non-purchase order.
- G. Change Orders shall be requested and approved by the Procurement Division before any work modifications are authorized.
- H. Contract (Master Agreement) balances shall be monitored closely to avoid exceeding contract threshold. Exceeding the contract threshold will result in non-purchase order.
- I. Contract (Master Agreement) expirations shall be monitored closely to avoid lapses. The Procurement Division will initiate contact concerning imminent expirations however, it is equally the User's responsibility to communicate with the Procurement Division concerning renewals, re-solicitations and imminent lapses, especially if these are impactful to day-to-day or critical operations.
- J. Each time a term contract is being reviewed for renewal or rebid, the user department/division will receive a Performance Evaluation Form (Exhibit 4) from the Procurement Division requesting an evaluation of the vendor's performance during the previous contract period. The County's representative shall promptly respond to ensure a timely renewal or re-solicitation of the requirement. An overall unsatisfactory rating report by the department/division will be forwarded to the vendor for response. Departments/divisions should not wait for this form in order to report receipt of unsatisfactory goods/services from a vendor. A Report of Unsatisfactory Materials or Service Form (Exhibit 9) should be submitted whenever deficiencies occur.
- K. Each time a term contract is being reviewed for renewal or rebid, the user department/division will be requested to submit a written price analysis supporting the renewal of the contract. This analysis is intended to identify any significant changes or disturbances in the market which would make the renewal a disadvantage.
- L. The Department/Division shall keep the Procurement Division informed of any changes in contract administration point of contacts.

LIQUIDATED DAMAGE DEVELOPMENT / ASSESSMENT REQUIREMENTS

The following guidance has been prepared to assist departments in understanding the legal considerations when developing liquidated damages rates for inclusion in a solicitation/contract. The Procurement Division shall have the final authority to modify, approve or deny incorporating liquidated damages into a solicitation/contract.

What are "Liquidated Damages"?

Liquidated damages are damages that contracting parties use to make damage amounts certain when, looking into the possibility of breach in the future, it is difficult to calculate what actual damages would be. Liquidated damages are not appropriate when future damages are readily ascertainable when the contract is made.^[1] In the public context, actual damage is not necessarily required for a liquidated damages clause to be upheld as the inability of the public to use a facility is enough.^[2]

What are not "Liquidated Damages"?

Liquidated damages are not penalties. If a liquidated damages clause appears to be geared towards inducing the breaching party to perform the contract, the courts will construe it as a penalty and invalidate that liquidated damages clause.

What makes a "Liquidated Damages" clause invalid?

A liquidated damages clause will be found by the courts to be invalid if:

- 1. Future damages were readily ascertainable when the contract was made^[3]; and/or
- 2. The Court finds that the liquidated damage amount is so "grossly disproportionate" that the parties "could have intended only to induce full performance, rather than to liquidate their damages."^[4]

Ensuring that a "Liquidated Damages" clause is valid:

To ensure that a liquidated damages clause will be upheld by a Court – it is important to ensure that:

- 1. The future damage amount was not ascertainable when the contract was made; and
- 2. The liquidated damages amount agreed to is not "grossly disproportionate".

While not required, it is best if liquidated damages are calculated based on a methodology that considers:

- 1. The value of the contract; and
- 2. The possible value of damages a party will suffer if the other party breaches.

Once a party breaches and the other party attempts to collect liquidated damages, the court will ensure that there is not an unconscionable result. One of the most important factors the court will look to is what liquidated damages turn out to be at the point of attempted collection in comparison with the contract price. In a survey of a number of cases, the Fifth District seems to suggest that damages around 10% of the contract price would not be unconscionable but 30% would. However, these are not by any means determinative as the courts prefer to rule on the validity liquidated damages on a "case by case" basis.

^{[1] &}lt;u>Lefemine v. Baron</u>, 573 So. 2d 326, 328 (Fla. 1991); H. L. McNorton v. Pan American Bank of Orlando, N.A., 387 So. 2d 393, 396 (Fla. 5th DCA 1980).

^[2] See <u>Public Health Trust of Dade County v. Romart Construction, Inc.</u>, 577 So. 2d 636, 638 (Fla. 3d DCA 1991) (stating that the fact the county suffered no damages did not void the liquidated damages clause because the project "was intended as a public facility, not as a profit-making enterprise").

^{[3] &}lt;u>Lefemine</u>, 573 So. 2d at 328; <u>H. L. McNorton v. Pan American Bank of Orlando, N.A.</u>, 387 So. 2d 393, 396 (Fla. 5th DCA 1980).

^[4] Lefemine, 573 So. 2d at 328.



Upon receipt of a Purchase Requisition, the Procurement Division will seek a source of supply and enter into transactions for the purchase of the commodity or service in accordance with the provisions of the County Procurement Ordinance.

PROCEDURE FOR SECURING QUOTES AND BIDS

Prices for purchases between \$1,500 and \$5,000 may be either written or oral (with proper documentation), at the discretion of the Procurement Manager or designee. Purchases estimated to exceed \$5,000 but not more than the mandatory bid limit will be made by written Request for Quotations (RFQ) where feasible. When oral rather than written quotations are received, documentation including the firm(s) contacted, contact person's name, phone number, delivery terms, date and price(s) quoted shall be noted. Every effort will be made to obtain a minimum of three (3) quotations (one of which shall be a certified M/WBE firm if available) for each item or group of items required.

Written Requests for Quotations (RFQ) may be mailed or faxed to prospective bidders, and shall indicate the deadline for receipt of the quote. Emergency purchases are exempt from competition with prior approval of the Procurement Manager. RFQ's shall be maintained with the purchase order. User departments/divisions are responsible for ensuring that adequate descriptions and specifications are provided to the Procurement Division, including manufacturer brand and part numbers.

The user department/division may obtain quotes for commodities and services* up to the mandatory bid limit, from at least three (3) vendors (including at least one M/WBE vendor) independent of the Procurement Division provided the names of the vendors, vendor number, date of quote, quotes per item, quote number, individuals submitting such quotes, and total pricing from each vendor are submitted to the Procurement Division, and quotes are verifiable. The Procurement Division reserves the right to verify such quotes or to obtain additional quotes at its discretion. The user department/division will be contacted if the vendor or product is changed.

RFQ's are not governed by the same rules and procedures applicable to formal solicitations. Therefore, the strict time and date requirements for the receipt of bids or proposals are not applicable to quotations. Quotation(s) may be negotiated with concurrence of the Procurement Manager or Administrator.

*NOTE: All quotations for consulting services that exceed \$10,000 shall be obtained by the Procurement Division. For these requirements, the user department/division shall work jointly with the Procurement Division to establish the award criterion which shall be a combination of qualifications and cost.

The Procurement Division is responsible for all procurements over the mandatory bid limit. This dollar amount may be adjusted annually in accordance with the percentage increase/decrease of the Consumer Price Index. Although the user divisions are not to obtain quotes for these procurements, they should focus on the development of adequate purchase descriptions and specifications. When a purchase or contract (including leases) may extend over multiple periods or years, the maximum amount to be paid for all years shall be the amount that determines if a formal solicitation is required.

The Procurement Division shall solicit bids/proposals from responsible prospective vendors obtained from commodity code cross-reference, market research, suggestions from the user department/division and previous vendors.

The Procurement Division shall attempt to secure at least three (3) bids. Advertisement of formal solicitations shall be in accordance with the Procurement Ordinance and all solicitations shall be made available on the County's internet site.



Bids/Proposals must be received no later than the established time, date and at the location specified in the solicitation. No bids/proposals shall be accepted after such time and date or at any other location than specified, and shall be returned unopened to bidder/proposer. It shall be the bidder/proposers' sole responsibility to ensure that their bid/proposal reach the specified time and place for receipt of bid/proposals. Bidder/Proposers shall be allowed to withdraw their bid/proposal at any time prior to opening.

Errors in the extension of unit prices stated in a bid/proposal, or in multiplication, division, addition or subtraction may be corrected by the Procurement Manager, prior to award. In such cases, the unit prices shall not be changed. When bidder/proposers quote in words and figures on items on the bid form, and the words and figures do not agree, the words shall govern and the figures shall be disregarded.

These same bidding requirements apply to <u>all</u> purchases, including leased equipment, non-professional services, general consulting, etc.

All procedures related to competitive procurement and solicitation, including the application of Sunshine Law, Public Records and bid/proposal review and award announcements, shall be compliant with Florida law as it may be amended from time to time.

The Procurement Manager shall have the right to cancel a solicitation and/or reject all bid/ proposals and authorize the entire transaction to be re-solicited.

RESPONSIBILITY FOR SPECIFICATIONS/SCOPE OF SERVICES/SCOPE OF WORK

All solicitation requests shall be accompanied by a Project Information Sheet (See Exhibits 5, 6 and 34). The preparation of specifications/scope of services/scope of work is the responsibility of the user department/division with assistance and review by the Procurement Division. Specifications/scope of services/scope of work shall permit competition except on proprietary materials or services. In general, specifications should define the level of performance required rather than specific design or brand name. Specifications shall be clear and concise and provide the salient characteristics required by the user department/division. The Procurement Division shall ensure specifications allow for open competition.

Guidelines for developing scope of services/scope of work are provided in Exhibit 10.

INVITATION FOR BIDS/REQUEST FOR PROPOSALS

Upon request, the formal solicitation is provided to prospective bidder/proposers. Public notice of solicitations shall be posted in the Procurement Division office, on the internet and Orange TV.

BID OR PROPOSAL SECURITY

As required by the Procurement Ordinance, a security bond shall be submitted with the bid or proposal. A successful bidder/proposer shall forfeit any surety upon failure on their part to enter into a contract and provide performance/payment bonds and certificates of insurance (when required in the solicitation documents) within the time specified. Bid or proposal security shall be in the form of bonds, a certified check or a cashier's check. Security and performance/payment bonds are required for purchases in excess of \$200,000.

DISPOSITION OF BIDS/PROPOSALS

Bids and proposals shall be publicly opened at the time and place stated in the public notice. No bids or proposals shall be accepted after the time and date designated for opening. Bids or proposals received after the specified time and date will be returned to the vendor unopened.



Offers by email, or telephone shall not be accepted. Faxed bids or proposals shall be rejected as non-responsive regardless of where the fax is received.

Bidders or proposers are responsible for delivery of bid documents to the Procurement Division. If the bid or proposal is delivered by an express mail carrier or by any other means, it is the bidder's responsibility to ensure delivery to the required address.

RECIPROCAL PREFERENCE

Unless otherwise prohibited by funding source, in the event the lowest responsive and responsible bid submitted in response to any Invitation for Bids is by a bidder whose principal place of business is in a county other than Orange County, and such county grants a bid preference for purchases to a bidder whose principal place of business is in such a county, then Orange County may award a preference to the next lowest responsive and responsible bidder having a principal place of business within Orange County Florida. Such preference shall be equal to the preference granted by the county in which the lowest responsive and responsible bidder has its principal place of business.

AWARD OF BIDS

The Procurement Division will obtain a recommendation of award from the user department/division prior to award, unless the low bidder and item is the one suggested on the department/division's requisition and the price is within budget.

The County shall consider other factors, in addition to price, when determining the lowest responsive and responsible bidder. These factors include but are not limited to:

- A. the ability, capacity, equipment and skill of the bidder to perform the contract.
- B. whether the bidder can perform the contract within the time specified, without delay or interference.
- C. the character, integrity, reputation, judgment, experience and efficiency of the bidder.
- D. the quality of performance on previous contracts.
- E. the previous and existing compliance by the bidder with laws and ordinances relating to the contract.
- F. the sufficiency of the bidder's financial resources to perform the contract or to provide the service.
- G. the quality, availability and adaptability of the supplies or contractual services to the particular use required.
- H. the ability of the bidder to provide future maintenance and service.
- I. the ability of the bidder to comply with County's M/WBE requirements.
- J. the number and scope of conditions attached to the bid.

The Procurement Division reserves the right to challenge any award recommendations of the user department/division.



Contract award recommendations for which the award to each vendor exceeds the Board approval limit for the initial contract period shall be submitted by the Procurement Division for approval by the Board of County Commissioners. Award shall be accomplished via issuance of a purchase order or contract by the Procurement Division.

WAIVER OF IRREGULARITIES

The Procurement Division shall have the authority to waive all irregularities in responses to formal solicitations.

TIE BIDS

Award of tie bids under the Board approval limit shall be made by the Procurement Division. Tie bids may be awarded to one of the bidders based on the following in the order listed:

- A. When one of the bidders is a business whose principal place of business is located in Orange County, and the other bidder's principal place of business is not, the recommended award shall be to the Orange County bidder
- B. M/WBE Status
- C. Previous vendor record by the vendors on similar projects or requirements
- D. Closeness to the delivery point or work site

If <u>all</u> conditions are equal, the Procurement Division will draw lots or flip a coin. This process shall be witnessed by no less than three individuals, and the contract file shall contain the names and addresses of the witnesses and the person supervising the drawing.

CONTRACTS

When required, the successful bidder or proposer shall promptly execute a formal contract signed by the proper authority. When required, such bidder or proposer shall also execute and deliver to the Procurement Division a good and sufficient performance and payment bond in the amount specified in the solicitation. Any bidder or proposer approved for contract award who fails to execute promptly and properly the required contract and bond, shall forfeit their bid security. Upon the execution of the contract by the successful bidder or proposer, the bid security will be returned. Unsuccessful bidders that submitted certified or cashier's checks as bid security shall have their bid security refunded by a County check.

Awards in this category may be made by a purchase order and as a part of the award, the solicitation and other supporting documents, if applicable, shall be an integral part.

CANCELLATION OF SOLICITATIONS

Preservation of the integrity of the competitive solicitation system dictates that after bids have been opened, award must be made to that responsible bidder who submitted the lowest responsive bid, unless there is a compelling reason to reject all bids and cancel the solicitation. Likewise, when proposals have been received, it is expected that an award will be made after proposals have been evaluated unless there is a compelling reason to reject all proposals and cancel the solicitation. The following are some of the factors that may be used by the Manager of Procurement to support the cancellation of a solicitation.

- (1) When it is determined that the goods or services are no longer required:
- (2) Inadequate or ambiguous specifications were cited in the solicitation;





- (3) All costs for the goods or services were not considered in the development of the solicitation;
- (4) The specified goods or services are available from other more economically advantageous sources;
- (5) All bids or proposals received are at unreasonable prices;
- (6) There is evidence of collusion or price fixing;
- (7) <u>Cancellation is otherwise in the County's best interest.</u>

SECTION 7: REQUEST FOR PROPOSALS (RFP) EVALUATION PROCEDURES



- I. The following are <u>general</u> guidelines for the RFP process:
 - A. Members of an evaluation/procurement committee are to be selected and shall include representatives from the user department/division, and other department/division(s) involved, and any other individual(s) with specialized expertise. Any proposed committee member lacking previous experience on the Procurement committee shall be trained prior to service on the committee. Procurement committees for proposals in excess of the Board approval limit shall also include a County Commissioner. The Manager, Administrator or a specific representative of the Procurement Division shall chair the committee as a non-voting member.

Procedures for professional services are detailed in paragraphs B (Procedures for Competitive Sealed Proposal Awards for Professional Services Requiring Board Approval) and H (Procedures for Competitive Sealed Proposal Awards for Professional Services Not Requiring Board Approval) of this section.

The members of the evaluation/procurement team should be identified prior to the solicitation issuance and a list sent to the Procurement Division. This list will be sent to the Director of the Administrative Services Department for approval.

- B. The user department/division shall submit the proposed evaluation criteria which shall include price. The Procurement Division will finalize the criteria which may include modifications to the criteria and/or weight(s). Such criteria shall be stated in the RFP.
- C. The user department/division shall assign a weight to each of the evaluation criteria by its relative importance, with the total weights equaling 100. The exception shall be the criteria of location and M/WBE status/participation. The Procurement Manager shall determine the use of these criteria and their respective weights as applicable to each project.
- D. The Procurement Division shall issue the RFP and receive proposals. Prior to the issuance of the RFP, a copy of the document shall be provided to each member of the procurement committee for review when possible. If this is not possible, each member shall receive a copy of the document upon issuance.
- E. All committee members shall evaluate the responsive proposals and <u>individually</u> score each proposal per criteria, multiplying their score by the weight to obtain the total. Committee members shall not discuss the proposals with any other committee member. All scores are to be totaled. Scores should be on the basis of 1 to 5 and represent the evaluator's best objective judgment. See item 10 below for further explanation of scoring. The user department/division shall ensure that all references are confirmed and the results reported during the meeting of the procurement committee. Also, the discussion may include any performance issues involving the proposer's performance on Orange County contracts.
- F. On certain highly technical procurements, a technical evaluation team consisting of individuals with specific expertise in the procurement will be formed. The team will evaluate the proposals and provide evaluation results with recommendations to the Procurement committee. The Procurement committee may accept, modify or reject the technical committee recommendations for justified reasons. If the technical evaluation committee's recommendations are modified or rejected, the Procurement Manager will determine the additional steps necessary to adequately address the Procurement committee's concerns.

SECTION 7: REQUEST FOR PROPOSALS (RFP) EVALUATION PROCEDURES



- G. A summary of total scores for all proposers shall be prepared after members of the evaluation team have reviewed and evaluated the written proposals. Scoring and selection shall be by consensus if possible. Proposers scoring less than 300 points or the minimum score established by the Procurement Committee will not be submitted for Board consideration or award action.
- H. A copy of evaluation forms completed by each evaluator (or the committee's consensus score) shall be maintained by the Procurement Division as part of the official file.
- I. The Procurement Division will prepare an agenda item for Board approval when proposal fees exceed the Board approval limit.

J. **SCORING DEFINITIONS:**

- 1 = **Poor** Proposal is lacking or inadequate in most basic requirements, specifications, or provisions for the specific criteria.
- Below Average Proposal meets many of the basic requirements, specifications or provisions of the specific item, but is lacking in some essential aspects for the specific criteria.
- Average Proposal adequately meets the minimum requirements, specifications, or provisions of the specific item, and is generally capable of meeting the County's needs for the specific criteria.
- 4 = **Above Average** Proposal more than adequately meets the minimum requirements, specifications, or provisions of the specific criteria, and exceeds those requirements in some aspects for the specific criteria.
- 5 = **Excellent** Proposal exceeds minimum requirements, specifications, provisions in most aspects for the specific criteria.

SUGGESTED PRICE EVALUATION:

If price is included as one of the evaluation criteria, the lowest priced proposal should receive the maximum weighted score for the price criteria. The other proposals should receive a percentage of the weighted score based on the percentage differential between the lowest proposal and the other proposals in accordance with the following example:

Vendor	Proposed	Highest Score	Ву	Weight	Equals	Total Points	Ву	Percentage	Equals	Weighted Score
	Price									
Α	\$20,000	5	Х	25	=	125	Х	100	=	125
В	\$25,000	5	Х	25	II	125	Х	80	II	100
С	\$28,000	5	X	25	II	125	Х	71	II	88.75

SECTION 7: REQUEST FOR PROPOSALS (RFP) EVALUATION PROCEDURES



- * Vendor B's \$20,000 ÷ \$25,000 = 80% X total possible points of 125 = 100
- ** Vendor C's \$20,000 ÷ \$28,000 = 71% X total possible points of 125 = 88.75

The price evaluation and calculation may be revised to conform to the needs for each individual RFP selection.

This procedure is designed to comply with Section IV of the Procurement Ordinance entitled Competitive Sealed Proposals.

Exception: If an inordinately low price is indicative of a misunderstanding of the scope of services by the proposer, a score of only 1 or 2 points may be given at the discretion of the evaluator(s).

TIE BREAKING

Occasionally, Procurement Committee evaluations end in a tie. When this occurs, the Procurement Committee will take actions to break the tie based upon reconsideration of the following criteria in the order listed:

- A. Technical Approach/Scope Response/Understanding
- B. Project Team/Qualifications of Staff
- C. Project Manager/Key Staff Person/Lead Project Person/Account Representative

PROCURMENT COMMITTEE PROCESS

Prior to the Procurement Committee Meeting:

- A. <u>All Committee members are required to have proper training in the Procurement Committee process.</u>
- B. All Committee members must score each criterion for each proposer individually.
- C. Committee members shall not discuss the proposals with any other Committee member(s).

At the Procurement Committee Meeting:

- A. The Procurement Committee Chair stresses that the Procurement Committee meeting is a public meeting which will be held in accordance with Florida Statutes and the County's Administrative Regulations. Each Committee member shall conduct themselves in a professional manner.
- B. The Chair shall provide the following instructions to the Committee members and conduct the meeting as follows:
 - 1. Each proposer will be evaluated separately.
 - One-by-one, the Chair will verbally obtain and make note of each Committee member's score for the first criterion.
 - 3. Scores shall be obtained in the following order:
 - i. the user division/department representative,
 - ii. other County staff members and representatives,
 - iii. any non-staff members,
 - iv. Business Development representative,
 - v. County Commissioner, if in attendance

SECTION 7: REQUEST FOR PROPOSALS (RFP) EVALUATION PROCEDURES



- 4. If all scores for the specific criterion are the same, no further discussion is required. If, after all scores have been obtained for the first criterion, there is a disparity in the scores, consensus will be attempted by discussing the high and low scores in more detail.
- 5. In an effort to further obtain consensus, the other members' scores for the specific criterion may be discussed in more detail.
- 6. Reference checks (if any) shall be provided by the user department during discussion of the appropriate criterion (ex. experience of the firm).
- 7. If unable to reach consensus, the members' scores shall be totaled to obtain an average score for the specific criterion. **No rounding of scores will be done.**The average score shall be multiplied by the weight to determine the final score for each criterion.
- 3. If the final score determined by the Committee is different than the Committee member's original score for any criteria; the member will strike-through their original score, write in the Committee score, and initial it. No erasures will be permitted.
- Each criterion for each proposer is to be scored in accordance with the process delineated above.

RFP No. _____



EVALUATION SHEET	
PROPOS	ER:
EVALUATION CRITERIA	WEIGHT SCORE TOTAL
	<u>(1-5)</u>
Qualifications of Firm	15
Qualifications of Staff	15
Technical Approach	25
M/WBE Utilization	10
Location	10
Fee Proposal	25
TOTAL	
Displaced Workers 5	
Registered Service Disabled Veteran Hires 15	
TOTAL SCORE:	
POINT STRUCTURE	
1= Poor 2=Below Average 3= Average	Evaluator's Signature



4= Above Average
5= Excellent Date

Procedures for Competitive Sealed Proposal Awards for Professional Services Requiring Board Approval:

A. Policy:

Orange County's selection process for professional services (architecture, engineering, landscape architecture, surveying or cartography/mapping) must be in accordance with Florida State Statute Section 287.055, The Consultants' Competitive Negotiation Act (CCNA).

B. Procurement Committee Composition:

The Procurement Committee shall consist of the following voting and non-voting members:

1. Board Delegate

One member of the Board of County Commissioners shall be the monthly delegate to the Procurement Committee. Board members shall serve on a monthly rotational basis as delegates in numerical order of Commission District.

The Board member shall sit on the Procurement Committee for one full calendar month. Participation on the committee is discretionary for the Board member designated for any specific month. If the month in which a Commissioner served has expired, the Commissioner will continue to remain as the Board Delegate for any specific project for which the review/evaluation process is not completed prior to the month's end. If a Commissioner chooses not to participate, the committee shall proceed with its business and the Board member will be offered a briefing on the actions of the committee.

2. User Department or User Agency Delegate

The Director of the department or agency of the County which will be the primary user of the procured service shall serve, or appoint a member of the using department or agency to serve on the Procurement Committee.

3. County Administration Delegate

The County Administrator shall serve or appoint a representative to serve on the Procurement Committee.

4. At Large Technical Delegate

A person may be designated to serve on the Procurement Committee who shall have special expertise germane to the procurement, and who is sufficiently qualified to evaluate the technical qualifications of the proposals, or shall otherwise be a person that provides useful assistance to the particular procurement. The delegate may be County staff, or in certain instances, members of the community. The inclusion of a non-county employee on a committee not involving multiple public entities requires the prior concurrence of the Procurement Manager.

5. User Division Delegate



The Manager of the division which will be the primary user of the procured service shall serve, or appoint a member of the using division to serve on the Procurement Committee.

6. Business Development Division Delegate

The Manager of the Business Development Division or the Administrator shall serve or designate a person to serve on the Procurement Committee.

7. Selection Committee Chairperson

The Procurement Committee shall be chaired by the Procurement Manager or designee, who shall be a non-voting member. The Chairperson shall assume those duties and responsibilities conducive to adherence to proper procedures and fair and consistent evaluation of all proposers and shall be in charge of all administrative processes and procedures concerning the Procurement Committee and its deliberations.

I. PROCEDURES:

The purpose of these procedures is to establish a fair, equitable and impartial process by which the Board of County Commissioners makes awards in competitive sealed proposals procurement for services of all types and when the Board otherwise selects architects, engineers, landscape architects, surveyors and cartographers/mappers, in accordance with the requirements of Florida State Statute 287.055.

The Procurement Manager and the staff of the Procurement Division retain overall control of the administration of the competitive sealed proposal process, including scheduling, record keeping, distribution of proposals and other materials, and preparation of all documents and recommendations required by the Board of County Commissioners and County Administrator.

The following delineates specific responsibilities of appropriate parties during this process. These procedures also incorporate the methodology whereby the Board of County Commissioners makes awards in competitive sealed proposal procurement.

A. Procurement Division

- 1. Obtains a budget amount and in most instances, a purchase requisition from the user department/division allocated for the project.
- 2. Confirms selection criteria with user department/division.
- 3. In accordance with the County Procurement Ordinance, advertises (if required) and issues Request for Proposals (RFP) including identification of the evaluation criteria and weights.
- 4. Reviews received proposals in order to determine prima facie responsiveness.
- 5. Distributes proposals to members of the Procurement Committee and distributes a list of non-responsive proposals, if any, including the reasons for such determination.

B. Business Development Division

Reviews and evaluates proposals according to M/WBE criteria, bonus points for the hiring of Displaced workers and registered Service – Disabled Veterans and forwards recommendations



to the Procurement Committee members via the Procurement Division. The extent of the Business Development Division's involvement in the evaluation of other aspects of the proposal will be as prescribed by Administrative Regulation 9.01.13.

C. User Department/Division

- May request that the Procurement Committee consider additional criteria or changing of criteria weights prior to RFP issuance in accordance with item A.2. above. Determines relative weights of Criteria I (similar projects completed as the Project Manager) and II (similar projects completed by the Project Engineer/Architect). Criteria and weights (except as provided above) may be revised by majority vote of the Procurement Committee prior to issuance of the RFP.
- 2. Presents the evaluations of the user department/division to other Procurement Committee members.

D. Procurement Committee

- Procurement Committee members shall individually review and score all submittals by proposers, and such individual scoring shall be done on ranking sheets provided for in the County's administrative regulations or otherwise provided by the Procurement Manager. Scoring shall be based on the criteria provided in the RFP or in the administrative regulation. During deliberations and discussion by the Committee, individuals may change initial scoring, based on the merits of the discussion, provided such changes are initialed by the individual.
- 2. The Chairman of the Procurement Committee shall ensure that minutes of Procurement Committee meetings are maintained.
- 3. An announcement of each meeting of the Procurement Committee shall be posted at the Procurement Division at least one (1) working day prior to the meeting.
- 4. Oral presentations are generally not allowed. However, Commissioners may request oral presentations by short-listed firms on any project. The short listed proposer's project manager, who is named as the day-to-day project manager, may be required to be present at such oral presentations.
- 5. When an oral presentation is to be part of the selection process, that fact will be advertised, when possible, in the Request for Proposals.
- 6. Three voting members of the Procurement Committee shall constitute a guorum.
- 7. Selection and scoring shall be by consensus if possible. If the Chairman deems a consensus impossible, he may so declare, and selection and scoring shall then take place by averaging the scores of the committee members. All score sheets must be submitted to the Procurement Manager for filing, verification and final validation for correctness. Decisions made at the meeting cannot be revised without concurrence by the Procurement Committee members.
- 8. The Procurement Division shall:



- a. Post the recommended short-list and handle formal protests in accordance with the Orange County Procurement Ordinance.
- b. Submit the alphabetized list of the top two or more proposers to Agenda Development for submission to the Board of County Commissioners. The Procurement Manager shall submit the consensus scores of the Procurement Committee members for the short-listed firms.
- 9. The Board of County Commissioners may:

Select a proposer (and generally two ranked alternates for professional services) and authorize contract negotiations and execution of the contract by the Procurement Division, provided the negotiated contract does not exceed the stated budget for the project services.

- 10. The User Department/Division or Agency and the Procurement Division:
 - a. Enters into contract negotiations the top ranked proposer selected by the Board. Such negotiations shall be conducted by the user agency and the Procurement Division with assistance from others as necessary. Negotiations conducted pursuant to a competitive solicitation shall comply with Florida Statute 286.0113(2)(b)(1) and 286.0113(2)(c)(1).
 - b. Submits a recommended negotiated contract to the Procurement Division for review and approval.
- 11. The Procurement Division obtains the evaluation from the Business Development Division, reviews the contract for price acceptability and cost analysis, and executes the contract after signature by the contractor if acceptable.

II. EVALUATION CRITERIA AND DEFINITIONS

A. Similar Projects Completed by Proposed Project Manager

Projects may each be awarded:

- 1. a <u>full point</u> for projects satisfactorily completed, similar in nature to the proposed project, and containing required disciplines listed in the description of similar projects
- 2. a <u>half point</u> for projects satisfactorily completed, similar in nature to the proposed projects, and containing <u>most but not all</u> disciplines listed in the description of similar projects, or
- 3. <u>zero points</u> for projects not satisfactorily completed, not similar to the proposed project, or containing few of the disciplines contained in the description of similar projects, as determined on a case by case basis by the Procurement Committee.

Alternately, the RFP may specify certain project elements required to be completed for a full point and for a half point, and may also specify some elements as mandatory. In this case, the guidelines contained in the RFP for award of a full, half or zero points shall be



used.

B. Similar Projects Completed by Proposed Project Engineer or Architect

Projects may each be awarded:

- 1. a <u>full point</u> for projects satisfactorily completed, similar in nature to the proposed project, and containing required disciplines listed in the description of similar projects.
- 2. a <u>half point</u> for projects satisfactorily completed, similar in nature to the proposed projects, and containing <u>most but not all</u> disciplines listed in the description of similar projects, or
- 3. <u>zero points</u> for projects not satisfactorily completed, not similar to the proposed project, or containing few of the disciplines contained in the description of similar projects, as determined on a case by case basis by the Procurement Committee.

Alternately, the RFP may specify certain project elements required to be completed for a full point and for a half point, and may also specify some elements as mandatory. In this case, the guidelines contained in the RFP for award of a full, half or zero points shall be used.

C. Skills and Experience of the Project Team

Based upon the information provided, the evaluation shall address the prime consultant's experience, personnel other than the project manager and project engineer or architect, the proposed sub-consultants' experience, other resources available for the project, the management plan and organizational chart.

Points will be awarded as follows:

5 Points

Excellent - Members of the project team exhibit exemplary experience on projects of a similar nature. The management plan displays a superior knowledge and understanding of the scope of services.

4 Points

Above Average - Members of the project team exhibit experience that is more than adequate on projects of a similar nature. The management plan displays knowledge and understanding of the scope of services that is more than adequate.

3 Points

Average - Members of the project team display adequate experience on projects of a similar nature. The management plan addresses most but not all of the scope understanding.

2 Points

Below Average - Members of the project team exhibit experience in many of the basic elements



of the project but are lacking in some essential elements of some aspects on projects of a similar nature.

The management plan addresses some but not all aspects of the scope understanding.

1 Point

Poor - Members of the project team fail to exhibit adequate experience on projects of a similar nature. The management plan fails to address all aspects of the scope understanding.

NOTE: One bonus point, to a maximum of five (5) points for each category, may be awarded in any one of these first three criteria for excellent work (as documented) performed previously for the County. Conversely, two (2) points may be deducted in any one of the first three categories for poor work (as documented) previously for the County. This provides the County an opportunity to evaluate actual performance which then may be a factor on future selections. Documentation supporting the award or deduction of one point may be distributed with the Procurement Committee Agenda upon the request of the using division/department.

D. <u>M/WBE Participation</u>

(Scores provided by the Business Development Division)

Scoring for M/WBE participation for Services projects shall be as follows:

5 Points

- (1) Certified Orange County M/WBE firm proposing 24% M/WBE sub consultant utilization AND 24% minority/women workforce
- (2) M/WBE Joint Venture with 24% workforce

4 Points

- (3) Certified Orange County M/WBE firm proposing 24% M/WBE sub consultant utilization OR 24% minority/women workforce
- (4) Non-M/WBE firm proposing 24% M/WBE sub consultants utilization AND 24% minority/women workforce
- (5) M/WBE Joint Venture with less than 24% workforce

3 points

- (6) Certified Orange County M/WBE firm, BUT has not stated that 24% of the contract will be utilized by M/WBE sub consultants AND 24% of their workforce does not consist of minority/women
- (7) Non-M/WBE firm but will subcontract 24% of their ultimate fee to M/WBE sub consultant OR 24% workforce of minority/women

2 Points

(8) The proposer has a written statement that they will comply with Orange County M/WBE Ordinance as it relates to the M/WBE subcontract utilization



1 Point

(9) Will not comply with the Orange County M/WBE Ordinance as it relates to the M/WBE subcontract utilization and the Minority/Women workforce goals

0 Points

(10) There is no M/WBE sub-consultant utilization and no percentage of minority/women workforce

Note: The evaluation of the Minority/Women workforce is based only on the employees in the following categories: Official/ Manager/ Supervisor; Professional; Technician; Apprentice and Intern/Co-Ops.

Scoring for M/WBE participation for Professional Services projects shall be as follows:

5 Points

- (11) Certified Orange County M/WBE firm proposing 27% M/WBE sub consultant utilization AND 24% minority/women workforce
- (12) M/WBE Joint Venture with 24% workforce

4 Points

- (13) Certified Orange County M/WBE firm proposing 27% M/WBE sub consultant utilization OR 24% minority/women workforce
- (14) Non-M/WBE firm proposing 27% M/WBE sub consultants utilization AND 24% minority/women workforce
- (15) M/WBE Joint Venture with less than 24% workforce

3 points

- (16) Certified Orange County M/WBE firm, BUT has not stated that 27% of the contract will be utilized by M/WBE sub consultants AND 24% of their workforce does not consist of minority/women
- (17) Non-M/WBE firm but will subcontract 27% of their ultimate fee to M/WBE subconsultant OR 24% workforce of minority/women

2 Points

(18) The proposer has a written statement that they will comply with Orange County M/WBE Ordinance as it relates to the M/WBE subcontract utilization

1 Point

(19) Will not comply with the Orange County M/WBE Ordinance as it relates to the M/WBE subcontract utilization and the Minority/Women workforce goals

0 Points



(20) There is no M/WBE sub-consultant utilization and no percentage of minority/women workforce

Note: The evaluation of the Minority/Women workforce is based only on the employees in the following categories: Official/ Manager/ Supervisor; Professional; Technician; Apprentice and Intern/Co-Ops.

Bonus Points for Hiring Displaced Workers

Proposers can be awarded a maximum of five (5) bonus points for a commitment to hire displaced workers residing in Orange County, Florida as full-time employees for the duration of the contract. One point will be awarded for each new full-time hire up to and including a minimum of five (5) points.

Bonus Points for Hiring Registered Service Disabled Veterans

Proposers can be awarded bonus points for the following:

- a. Registered service-disabled veteran business enterprise proposer competing as a prime Consultant shall receive (5) points
- b. Registered service-disabled veteran business enterprise proposer with registered service-disabled veteran business enterprise sub-consultants on their team shall receive two points for each sub-consultant up to a maximum of ten (10) points.
- c. Proposers with registered service-disabled veteran business enterprise subconsultants on their team shall receive two points for each sub-consultant to a maximum of ten (10) points.

5 points:

The proposer is certified by Orange County Business Development Division as a minority business enterprise pursuant to the M/WBE Ordinance, **AND** 24% of their ultimate fee will be subcontracted to M/WBE professional /technical consultants **AND** 24% of the proposer's professional/technical workforce consists of minorities and/or women.

4 points:

The applicant is certified by Orange County Business Development Division as an MBE or WBE, **AND** 24% of their ultimate fee will be subcontracted to M/WBE professional/technical consultants, **OR** 24% of their professional/technical workforce consists of minorities and/or women; **OR** is a non-M/WBE **AND** 24% of their ultimate fee will be subcontracted to M/WBE professional/technical consultants **AND** 24% of their professional/technical workforce consists of minorities and/or women.



3 points:

The proposer is certified by Orange County Business Development Division as an MBE or WBE **BUT HAS NOT** stated that 24% of their ultimate fee will be subcontracted to M/WBE professional/technical consultants, **AND** 24% of their professional/technical workforce **does not** consist of minorities and/or women; **OR** is a non-M/WBE **BUT** has certified that they will subcontract 24% of their ultimate fee to M/WBE professional/technical consultants, **OR** that 24% of their professional/technical workforce consists of minorities and/or women.

2 points:

The proposer has certified by written statement that they will comply with the Orange County M/WBE Ordinance, **OR** their written statement is less responsive than the previous criteria.

1 point:

Anything less than the above will be considered noncompliant to the M/WBE Ordinance.

0 points:

The proposer's submittal will be considered *non-responsive* if the Letters of Intent for all M/WBE firms listed in their proposal are not included with the proposal.

NOTE: 51/49 minority/majority joint ventures, meeting the MBE/WBE criteria with at least 24% minority/women combined workforce in the official/manager/supervisor, professional technician, apprentice and intern/co-op categories, will receive 5 points regardless of the proposed utilization of M/WBE sub-consultants. Minority/majority joint ventures with less than 24% of its workforce consisting of minority and/or women in the categories mentioned above will receive 4 points although it will be considered an MBE or WBE.

E. <u>Location (Proximity to the Project)</u>

(Scores provided by the Procurement Division)

Points will be awarded as follows:

5 points:

90-100% of the total dollar amount of all work will be performed by prime consultant and subconsultants with staff permanently assigned to their firm's offices located **in Orange and/or Seminole Counties**.

4 points:

90-100% of the total dollar amount of all work will be performed by prime consultant and subconsultants with staff permanently assigned to their firm's offices located in the following counties, either singularly or in combination: Orange, Seminole, Lake, Volusia, Brevard, Osceola and Polk.

NOTE: This is exclusive of the percentages that warrant 5 points for work in Orange and/or Seminole as described above.



3 points:

80-89 % of the total dollar amount of all work will be performed by prime consultant and subconsultants with staff permanently assigned to their firm's offices located in Orange and/or the following counties: Seminole, Lake, Volusia, Brevard, Osceola and Polk

2 points:

50-79% of the total dollar amount of all work will be performed by prime consultant and subconsultants with staff permanently assigned to their firm's offices located in Orange and/or the following counties: Seminole, Lake, Volusia, Brevard, Osceola and Polk

1 point:

The total dollar amount of all work to be performed by prime consultant and sub-consultants does not fall within the categories stated above, but 50% of the work will be performed by prime consultant and subconsultants with staff permanently assigned to their firm's offices located in the State of Florida

0 points:

Work to be performed does not fall within any of the categories listed above.

F. <u>Volume of Work Previously Awarded by the County</u> (Scores provided by Procurement Division)

The total fees awarded to prime consultants as either a prime consultant or a sub-consultant for Orange County, Florida shall be considered at the following adjusted rates as of October 1 for the period noted. The date of the agreement or task authorization shall determine the applicable period.

1. From October 1 of previous fiscal year to current date

100% of the fee

2. From October 1 – September 30 of fiscal year preceding #1 above
3. From October 1 – September 30 of fiscal year preceding #2 above
4. From October 1 – September 30 of fiscal year preceding #3 above
50% of the fee
25% of the fee
5. Total fees under negotiation
90% of the budget

Points will be awarded as follows:

Firms with no previous work with the County as a prime consultant or sub-consultant during the current fiscal year and previous fiscal years

5 Points



Firms with adjusted fees of \$1 through \$2,000,000 4 Points

Firms with adjusted fees of \$2,000,001 through \$3,000,000 3 Points

Firms with adjusted fees of \$3,000,001 through \$4,000,000 **2 Points**

Firms with adjusted fees of \$4,000,001 through \$5,000,000 **1 Point**

Firms with adjusted fees exceeding \$5,000,000 **0 Points**

When a Joint Venture submits a proposal, the volume of work awarded by the County to each Joint Venture firm will be multiplied by the percentage of participation in the Joint Venture by that firm and those adjusted figures totaled to determine the total dollar amount to be used in the category.

G. Approach to the Project/Scope Response and Understanding

Proposed design philosophy; anticipated problems and concern for design and/or construction; alternatives or proposals to solve anticipated problems and concerns; budgetary and cost containment considerations, possible alternatives for cost savings and/or energy conservation to the County; permitting considerations, if any, and approach to obtaining such permits.

Points will be awarded as follows:

5 points:

Excellent - Proposal exceeds minimum requirements, specifications, or provisions in most or all aspects for this specific criteria.

4 points:

Above Average - Proposal more than adequately meets the minimum requirements, specifications, or provisions of the specific criteria and exceeds those requirements in some aspects for this specific criteria.

3 points:

Average - Proposal adequately meets the minimum requirements, specifications, or provisions of the specific item and is generally capable of meeting the County's needs for this specific criteria.

2 points:

Below Average - Proposal meets many of the basic requirements, specifications, or provisions of the specific item but is lacking in some essential aspects for this specific criteria.

1 point:

Poor - Proposal is lacking or inadequate in most basic requirements, specifications, or provisions for this specific criteria.



H. Procedures for Competitive Sealed Proposal Award for Professional Services Not Requiring Board approval:

Requirements falling within this classification will be processed in the same manner as those exceeding the Board approval limit except that Board representation on the Procurement Committee and Board approval of the selections are not required. Professional services less than the thresholds in Florida State Statute 287.055 (4) (c) shall be awarded using a procurement method authorized by the Procurement Manager.

1. Administration of Continuing Contracts for Professional Architecture, Engineering, Landscape Architecture, Surveying and Cartography/Mapping Services:

a. Purpose

Continuing contracts for architecture, engineering, landscape architecture, surveying, cartography/mapping services provide a timely and efficient means to acquire professional services to support County operations. These procedures are consistent with the requirements of Florida State Statute 287.055.

b. Procedures

i. Definitions:

Continuing Contract shall mean a contract for architecture/engineering, landscape architecture, surveying, cartography/mapping services established on an annual or ongoing basis whereby the firm provides professional services to the County for projects for which construction costs do not exceed the thresholds set in Florida State Statute 287.055 (2)(g), for study activity when the fee for such professional services does not exceed the thresholds set in Florida State Statute 287.055 (2)(g) or for work of a specified nature as outlined in the contract required by the County. Continuing contracts containing work of a specific nature must receive approval by the Procurement Manager, prior to issuance of the solicitation.

The continuing contract specifies the types of services or projects to be performed, hourly rates, overall multiplier (including direct and indirect labor, fringes, general administrative and overhead and profit), and duration of the contract. Services for study activity or designs for construction, renovation, or rehabilitation activities are rendered on an as needed basis by means of a negotiated task authorization encumbered by purchase order, as defined below. Pricing shall be documented in project-specific price proposals for task authorizations issued against the continuing contract. Continuing contracts are established utilizing competitive sealed proposals.

Task authorization shall mean a project-specific work order issued against a continuing contract. A Task authorization specifies the specific project, project schedule and completion time, detailed scope of services and total compensation for the task authorization.

Study Activity shall mean professional services involving research, investigation



and/or evaluation which result in the presentation of findings, recommendations and/or a general plan for resolving a problem or need, but which do not involve the preparation of specific project designs, plans, specifications or other documents that would be used in obtaining priced proposals or awarding construction contracts.

- ii. Architecture, engineering, landscape architecture, surveying, and cartography/mapping services contracts may be established on a continuing basis for a period of one (1) year, renewable at one (1) year intervals for a maximum period of three (3) years, unless a longer period is authorized by the Procurement Manager. Contracts shall include a clause that allows the County to terminate at any time without cause with payment limited to services satisfactorily performed through the effective date of termination.
- iii. Task authorizations should be negotiated on a lump sum basis to the extent possible. Such task authorizations shall be supported by a fee proposal showing the labor classifications, number of hours, contract hourly rate, break-even multiplier (direct and indirect labor, fringes, general administrative and overhead costs), profit margin, reimbursable, out-of-pocket expenses, and sub-consultant fees to determine overall lump sum cost.
- iv. Prior to a task authorization or an amendment to a task authorization being approved under the terms of this procedure, sufficient funds for the services must be available in an appropriate, approved budget line item evidenced by receipt of a purchase requisition by the Procurement Division.

The following approval authority is hereby effective for task authorizations and amendments to task authorizations issued against continuing contracts:

- (a) The Procurement Manager shall be authorized to approve individual task authorizations within the overall scope of the continuing contract up to \$500,000.00.
- (b) The Procurement Committee shall be authorized to review and provide preliminary approval of individual task authorizations within the overall scope of the continuing contract beyond the Procurement Manager's approval authority. The Board has final authority for such task authorizations.
- (c) The Procurement Manager shall be authorized to approve amendments to individual task authorizations up to the limits prescribed by the Procurement Ordinance. Amendments exceeding the Manager's authority require Board approval.
- (d) Task authorizations shall not be artificially divided to circumvent the **above** approval requirements.

SECTION 8: GRANT AND FEDERALLY FUNDED/REIMBURSED PROCUREMENT AND CONTRACTING

This procedure shall be a general guideline for externally funded Procurements and sub-recipient contracts. Funding sources may include State and Federal Grants. Recognizing that each grant will have its own terms, conditions and contingencies the guideline below is not inclusive of all requirements or steps that may arise for regulatory compliance.

Additionally, noting that some emergency procurement activities may be reimbursable by the Federal Emergency Management Agency, term contracts which may be utilized during an emergency activation shall be procured in compliance with the latest Federal guidance.

A. DEPARTMENTAL PRE-PROCUREMENT/CONTRACTING ACTIVITIES

- 1. Grant Applications shall be the responsibility of the user department. The procurement must be funded before a solicitation is published. This may be general funding at-risk of non-appropriation of grant funding or grant funding.
- The department shall conduct analysis to determine if the contract relationship
 is a Contractor/Supplier or Sub-Recipient. This analysis shall be based on
 program requirements and regulatory definitions (if applicable). Concurrence
 from the Orange County Attorney's office is strongly encouraged to ensure the
 appropriate contract format is selected.

B. SUBMITTAL REQUIREMENTS - DOCUMENTATION

- It is the department's responsibility to read the grant and communicate special requirements impacting procurement/contracting to the Procurement Division. The department shall be particularly aware of prohibited practices, sole source and emergency limitations. All requirements shall be communicated at the time of submittal.
- 2. For any federally assisted construction contract, in excess of two thousand dollars (\$2,000), the department shall provide a Davis Bacon Prevailing Wage Validation by using the following resource: http://www.wdol.gov/dba.aspx
 - For a definition of "Construction" see 48 CFR 2.101 (https://www.ecfr.gov/cgibin/text-idx?node=sp48.1.2.2_11).
- 1. Procurements shall not advance without a completed Project Information Sheet with all applicable attachments (See Exhibits 5, 6 and 34). Submittals which are incomplete shall be rejected.
- An Independent Estimate shall be prepared by the user department (See Exhibit 35). The estimate may be based on price analysis (preferred) or cost analysis only. The independent estimate <u>cannot be based on the budget</u>. Budgets shall be sufficiently funded to support the amount of the Independent Estimate.

SECTION 8: GRANT AND FEDERALLY FUNDED/REIMBURSED PROCUREMENT AND CONTRACTING

- 3. In addition to the above departments shall factor the following into their analysis.
 - i. The County's M/WBE Program may not be applicable and other socioeconomic program goals may be applicable or required for compliance.
 - ii. Geographic requirements may be disallowed
 - Additional marketing to small or disadvantaged business segments may be required
 - iv. Sole sources and emergencies may be subject to the validation/approval of the external funding source.
 - v. Prequalification may be disallowed
 - vi. Piggybacking may be disallowed
 - vii. Cost-plus pricing structure may be disallowed
 - viii. Brand specific requirements may be disallowed
 - ix. Adequate competition, as defined by the funding source, may not consider "no-quotes" as quotes and may specify a minimum number of responses. For instance, Federal compliance requires two valid quotations but FEMA compliance requires three valid quotations to meet the definition of adequate competition.

B. SUBMITTAL REQUIREMENTS – ADVANTAGE FINANCIAL

- Departments shall submit a comprehensive scope of services or specification for review, approval and solicitation by the Procurement Division. Expediting at the department level will not be allowed for grant funded procurements unless public exigency applies.
- 2. When submitting a requisition in Advantage the user shall indicate the appropriate funding source by making a selection in "Reporting 3".
 - (1) Standard

Orange County Funded – Federal/State Funding or Reimbursement is <u>not</u> a consideration of this procurement.

(2) Federally Compliant

This shall apply to the following Procurements: (1) Federal Grant funded (2) Federal pass-through dollars (sub-recipient) (3) Federally Reimbursable Procurements (4) Procurements related to Disaster Preparedness, Response and Recovery.

SECTION 8: GRANT AND FEDERALLY FUNDED/REIMBURSED PROCUREMENT AND CONTRACTING

(3) State Compliant

This shall apply to procurements required to comply with State Grant Requirements.

CAUTION:

Failure to make the appropriate selection may result in non-compliant procurement, funding disallowances and the possibility for major adverse impacts to the County.

3. When utilizing Master Agreements (Delivery Orders) users shall refer to "Reporting 3" to determine if use of the contract is allowed or disallowed for the specified funding source. For instance, most Master Agreements will not be State or Federally compliant and shall not be encumbered when utilizing State or Federal funding, this will be reflected in reporting 3 as follows:

(1) Standard

Federal Funding is disallowed. State Funding may be disallowed depending on the funding source.

(2) Federally Compliant

Approved for use for federally funded projects and disaster response and recovery. This shall also apply to grant funded procurements or sub-recipient agreements which include Federal pass-through dollars.

(3) State Compliant

Approved for use by the specified State Agency.

A list of Federally Compliant contracts will be maintained by the Procurement Division and shall be accessible by user departments.

CAUTION:

Utilization of a non-conforming contract may result in funding disallowances and the possibility for major adverse impacts to the County.

C. COMPLIANCE REQUIREMENTS

Departments shall be responsible for:

- 1. Complying with cost principles for the initial procurement and all change orders.
- 2. Providing the Procurement Division with any Notices of Award, after-the-fact conditions or Modification of Award documents for the life of the grant.
- 3. Monitoring sub-recipients
- 4. Producing outcomes
- 5. All non-procurement related deliverables and requirements of the grant.

SECTION 8: GRANT AND FEDERALLY FUNDED/REIMBURSED PROCUREMENT AND CONTRACTING

- 6. Compliance with all Orange County Administrative Regulations concerning grants and contract administration.
- 7. For P-Card transactions, to the extent practicable, the department must distribute purchases equitably among qualified suppliers. All contractors/suppliers shall be checked in SAM.gov to ensure they are free of exclusions.

D. EMERGENCY ACTIVATIONS – FEDERALLY FUNDED OR REIMBURSED

- Only Master Agreements listed in Advantage as "Federally Compliant" within Reporting 3 shall be utilized to support emergency activation, response and recovery. Additionally, a list of compliant procurements will be maintained and disseminated by Procurement Division.
- 2. The County's Minority Business Program will not be applicable.
- 3. The County's Service Disabled Veteran Program will not be applicable.
- 4. The County's Service Displaced Workers Program will not be applicable.
- 5. Geographic requirements are disallowed.
- 6. Additional marketing to small or disadvantaged business segments is required.
- 7. Sole sources and emergencies may be subject to the validation/approval of the external funding source or subject to public posting.
- 8. Prequalification is disallowed.
- 9. Piggybacking is disallowed.
- 10. Cost-plus pricing structure is disallowed.
- 11. Brand specific requirements are disallowed unless equivalents are allowed.
- 12. Exemptions from competition shall not apply.
- 13. The County's non-competitive threshold shall not apply.
- 14. Adequate competition shall be defined as three (3) valid quotations. "No-Quotes" shall not qualify as quotes. Procurements with inadequate competition may advance if competition attempts are exhausted and sole source documentation is approved. Note: all specific competition requirements shall be communicated to the Procurement Division at the time of submittal for consideration during the procurement process.

For procurement processes completed during the exigency period the user department shall, at minimum, provide a signed Acknowledgement of Federal Compliance Terms and Conditions Form from the contractor (See Exhibit 36).



SECTION 9: CONTRACT MODIFICATIONS AND TERMINATIONS

Modifications are written changes to a contract or purchase order that revise the quantities or make changes within the scope of services and may include an extension of time to complete the contract. A change order is a contract modification.

FORMAL CONTRACTS - MODIFICATIONS AFTER AWARD

A. The Procurement Manager may authorize modifications for construction, and goods or services within the overall scope of the project or procurement up to the amount allowed by the Procurement Ordinance. If the amendment/change order exceeds the Manager's authority, Board approval is required. With the exception of design-build and construction manager contracts, each department/division will be responsible for presentation of construction change orders to the Board for approval on the Consent Agenda. Construction change orders for design-build and construction manager contracts will be presented to the Board by the Procurement Division. The department/divisions shall follow guidelines issued by the Procurement Division on the preparation of these agenda items.

When the amendment/change order requires Board approval, a Price Negotiation Memorandum (Exhibit 3) shall accompany the request when submitted to the Procurement Division.

B. If a modification is outside the scope of the original project or procurement as determined by the Procurement Manager, a new formal solicitation must be issued unless soliciting would cause a significant delay or other adverse impact on the project. If a new solicitation would cause a significant delay or adversely impact the project, the user may seek to obtain the goods or services via an emergency procurement. Extension of time frames for completion of contracts may be authorized by the Procurement Manager.

C. **VERBAL ORDERS**

Under the following conditions, the Project Manager may issue verbal change orders to the contract:

- 1. To address bona fide emergency requirements. Emergency requirements are described as those requiring immediate action due to (1) an imminent or existing threat to the health, safety or welfare of persons or property and (2) conditions which poses serious economic damage to the County.
- 2. To ensure the continuity of critical elements of contract performance.

Any such verbal direction shall be confirmed in writing by the Project Manager to the Contractor within five (5) calendar days after issuance. A copy of the written direction shall be provided to the Procurement Manager with documentation in the form of an emergency justification to support the action taken. A formal change order and associated contract amendment, if applicable, will be negotiated in conjunction with the Procurement Division and shall succeed the written confirmation not later than thirty (30) calendar days after issuance of the verbal direction.

Board approval shall be obtained as applicable.



SECTION 9: CONTRACT MODIFICATIONS AND TERMINATIONS

PURCHASE ORDERS

A Change Order to a <u>Purchase Order</u> is handled in much the same way as the issuance of a Purchase Order. The department/division requesting the Change Order shall submit to the Procurement Division a Change Order Request (Exhibit 11) indicating the original purchase order number and the reason for the changes, i.e.; increase in quantity, addition of items, etc. A revised or new quote must accompany the change order form. <u>Change order requests that list a price change with no explanation for the increase or decrease may be returned to the originator.</u> A new requisition must be submitted for new FY encumbrances. Change orders will not be processed to extend services beyond the original PO service dates except in the instance of limited multi-year agreements such as leases, these shall include the number of periods being added once the budget is available. For instance "Months 13-24 of a 36 month lease". Change Orders must be processed for all increases of the original Purchase Order. Change orders are also required to close out documents that have an open balance.

TERMINATIONS

The Procurement Manager shall have the authority to terminate for convenience or default all contracts entered into on behalf of the Board of County Commissioners.

SECTION 10: COMPETITION EXEMPTIONS, STANDARDIZATION AND ALTERNATE CONTRACT SOURCES

COMPETITION EXEMPTIONS

The following are exempt from the competitive requirements in accordance with the Procurement Ordinance:

- A. Agreements between the Board of County Commissioners and non-profit organizations or governmental entities including the procurement, transfer, sale or exchange of goods and/or services.
- B. Procurement of dues and memberships in trade or professional organizations; subscriptions for periodicals; advertisements; postage; paralegal services, expert witnesses, court reporters and specialized legal services; abstracts of titles for real property; title insurance for real property; real property; water, sewer, and electrical utility services; copyrighted materials; patented materials; art and artistic services; employment agreements; and fees and costs of job-related travel, seminars, tuition, registration and training.
- C. Goods and/or services given or accepted by the County via grant, gift or bequest.
- D. Goods purchased with petty cash in accordance with established County procedures.
- E. Purchases from State of Florida, Federal GSA Contracts or contracts awarded by any local, state, or national governmental agency, cooperative procurement organizations or procurement associations.
- F. Blanket purchase orders issued on an annual basis wherein the exact quantity of items or identification of specific items cannot be determined in advance.
- G. Items purchased for resale to the general public.

Such procurements, transactions and expenditures listed above shall be authorized by the Procurement Manager or designee. Such approval shall be requested utilizing the Purchase Order/Contract Documentation of Exemption Form (Exhibit 30).

Note, exemption from the competition requirement <u>does not convey exemption from requesting a timely encumbrance</u> before goods are delivered or services are rendered. A limited list of procurements may be submitted directly to finance without encumbrance. See Section 13: Invoices.

STANDARDIZATION

- A. <u>Compatibility</u> to existing equipment shall be an acceptable justification for waiver of bidding procedures provided the item meets the other criteria within the definition of sole source item (i.e.; available from only one source and only item that will produce the desired results).
- B. Where standardization is determined to be desirable by the Procurement Manager, the purchase of materials, supplies, equipment and certain contractual services may be made by negotiation. Approval levels stipulated in the County Procurement Ordinance shall apply to such purchases.

In order to standardize a good/service, the department/division must supply the following information:

SECTION 10: COMPETITION EXEMPTIONS, STANDARDIZATION AND ALTERNATE CONTRACT SOURCES

- 1. the number and types of the same or similar equipment or systems currently in the user's inventory
- 2. reason(s) why the decision was made to standardize on a particular make or model. Qualified personnel should reach this decision after a comprehensive analysis of various equipment or systems. This analysis must be documented
- 3. discussion of operational advantages, if any, that the desired equipment/system has over comparable models and why these capabilities are essential to their mission
- 4. discussion of maintenance advantages, if any, that the desired equipment/system has over comparable models. Factors that should be considered include ease of maintenance; current skills of maintenance personnel; costs of additional training if another system or different equipment is procured; existing parts inventory; etc.

Departments/divisions are be cautioned that the conclusions they reach must be based on credible factors that are sufficient to withstand challenges from other manufacturers or their representatives and scrutiny by County authorities. Justification for the equipment/system must be signed or approved by an individual at the manager level or above.

All standardization requests must be approved by the Manager, Procurement Division.

ALTERNATE CONTRACT SOURCES (ACS)

- A. The Procurement Manager shall have the authority to join with other units of government in cooperative procurement ventures when the best interests of the County would be served and the purchase is in accordance with County Ordinances.
- B. Purchases in any amount may be made against established State of Florida, and Federal GSA contracts without bidding, provided they are in the best interest of the County. Minor dollar value optional items that are not covered by the utilized contract may be approved by the Procurement Division when adequate justification is provided. Optional items of significant dollar value will be procured separately. The determination as to whether an item is of minor or major dollar value will be made on a case-by-case basis by the Procurement Manager.
 - State Contracts Prior to requisitioning services or equipment (especially vehicles/large trucks with dealer options) against a state contract, the department/division must evaluate whether the contract includes all of their requirements. If all requirements are not covered, they must decide whether they want the entire purchase to be made on the open market or whether they want to use the state contract for the covered items only.
 - 2. Purchase orders for GSA contracts must be issued directly to the contractor that is listed on the contract. A dealer's offer to quote the GSA price does not equate to an order under a GSA contract since such orders are not supported by the terms and conditions of the contract. In essence, the dealer's quote is simply an open market price. A copy

SECTION 10: COMPETITION EXEMPTIONS, STANDARDIZATION AND ALTERNATE CONTRACT SOURCES

of the GSA contract is required, which may be in the form of a published price list with the applicable order, delivery, pricing and other terms included.

For GSA contracts other than those open to the County (designated as Cooperative Procurement contracts), the GSA contractor must provide a specific written affirmation that the contract and all of its terms, conditions and pricing shall apply to any order issued by Orange County.

Procurements in excess of \$50,000 utilizing a GSA Schedule shall be supported by a price analysis memorandum demonstrating pricing advantages offered by the schedule.

- C. Piggyback purchases may also be made against contracts from other governmental entities provided the following criteria are met:
 - 1. The work/services/commodities must be specifically with the scope of the contract and the contract must be **active**. A purchase cannot be made against a contract that has expired.
 - A bid tabulation, if solicited by an IFB, or scoring matrix if solicited by an RFP, proof of award, copy of the contract, and information whether the award was competitive or sole source must be supplied. If competitive, the file will be documented with information to support the competitive nature of the contract

Insurance and/or bonds, as applicable, in accordance with the County's standard procedures shall be obtained from the contractor for contracts involving: construction, services performed at a County facility or on County property or services performed for the County in which liability may be an issue and instances where commodities requiring frequent visits to County facilities/property.

D. ALTERNATE CONTRACT SOURCE APPROVAL PROCESSING

CONTRACT APPROVAL

Approval of Alternate Contract Sources shall be requested by submission of the Alternate Contract Source Approval Form (Exhibit 31) and all documentation specified therein to the Procurement Division for consideration. Approved alternate contract sources will be logged by the Procurement Division and accessible by County Departments and Divisions. Approval shall be at the contract level and not at the cooperative entity or agency level.

2. REQUISITION APPROVAL

Purchases requisitioned under Approved Alternate Contract Sources shall be accompanied by the Piggyback Requisition Checklist (Exhibit 32) and all documentation specified therein.



I INTRODUCTION

The Orange County Procurement Card Program is designed to improve efficiency in processing low dollar purchases from any vendor that accepts the Visa credit card.

This program will allow the cardholder to purchase approved commodities and services directly from vendors. Each procurement card is issued in the cardholder's name and Orange County, which are clearly printed on the card.

The Procurement Division in partnership with the Comptroller are responsible for the overall management of this program.

A. PURPOSE

The purpose of these policies and procedures is to accomplish the following:

- 1. To provide an efficient method of purchasing and paying for goods and services not exceeding \$1,500 per purchase. For travel card information and procedures, refer to Section I., D Responsibilities of Key Personnel and Section II, E. Division Travel.
- 2. To ensure procurement card purchases are in accordance with the County's policies and procedures.
- To provide a convenient method for small purchases, payment consolidation, improved customer service, transaction costs reduction, streamlining processes and capturing spending information.
- 4. To reduce the time spent by Accounts Payable processing low dollar transactions.
- 5. To provide for disciplinary action if the procurement cards are misused (see Disciplinary Action Section).

The policies and procedures provided herein are minimum standards for department/divisions who may establish additional controls beyond those stipulated herein.

The procurement card has been proven to be an effective, and efficient method for small purchase procurements.

B. **HOW IT WORKS**

The Procurement Card program simplifies the procurement/disbursement process by allowing the cardholder to place orders directly with the vendor, and pay for allowable expenses for the cardholder. Division travel cards are issued to pay for allowable expenses for employees who do not have a regular County procurement card.

When a purchase authorization is requested by the supplier at the point-of-sale, the Visa Procurement Card system validates the transaction against preset limits. All transactions are approved or declined (electronically) based on the established procurement card authorization criteria. The authorization criteria may be adjusted as needed and may include, but is not limited to the following:

- 1. Number of transactions allowed per day (30)
- 2. Single purchase limit (not to exceed \$1,500)



- 3. Monthly spending limit (not to exceed \$37,500)
- 4. Approved Merchant Category Codes

The above limits may be increased for selected positions based upon specific duty requirements. Any such increases shall be approved by the Procurement Manager, with a copy routed to the Comptroller/Accounts Payable.

The authorization process occurs through the electronic system that supports the procurement card processing services under the County's agreement with the issuing bank.

C. TRAINING

All cardholders shall complete training before they are issued a procurement or travel card. Transaction Approver/Division Representative must take the same training before they assume the responsibilities of this position. This training is also required for supervisors and division managers.

1. Participating in the Procurement Card Program is a privilege offered by the County. Inappropriate use or late submittal of statements may result in suspension or revocation of cardholder privileges (see Prohibited Usage and Disciplinary Action sections).

D. **RESPONSIBILITIES OF KEY PERSONNEL**

The following is a summary of responsibilities of the individuals and organizations involved in the Procurement Card Program:

Division Manager:

- 1. Request procurement cards/travel cards for designated employees (Exhibit 12)
- 2. Designate representatives responsible for authorizing charges

Cardholder:

- Hold and secure procurement card (Allow no one else to use the card)
- Order material and services
- 3. Collect and save sales receipts
- 4. Match receipts with monthly card statement and monthly mandatory purchase log
- 5. Review monthly statements for validity of all transactions
- 6. Sign monthly statements authorizing charges
- 7. Assign cost center codes (accounting lines) for each transaction
- 8. Identify disputed charges, file dispute with the bank and record on monthly mandatory purchase log
- 9. Provide Finance with supporting documentation for the dispute
- 10. Provide Transaction Approver, also known as Division Representative with completed and signed monthly statement by the internal deadline set by the department/division
- 11. Surrender procurement card to Transaction Approver upon termination of employment

Division Travel Procurement Cardholder:

1. Purchase travel services such as airline tickets, hotel reservations, conference fees and training fees for employees of the department/division. Not allowed to be used for meals or car rental charges.



- 2. Hotels a pre-authorization form may be required by the selected vendor. The cardholder must comply with the vendor's request.
- 3. Collect all receipts, approved Travel Request/Reimbursement forms (refer to Administrative Regulations 7.11 and 7.112), and all supporting documentation associated with the travel related purchase(s)
- 4. Match all receipts with monthly purchases, the monthly statement and monthly mandatory purchase log
- 5. Sign monthly statement authorizing charges
- 6. Assign cost center codes (accounting lines) to each transaction
- 7. Identify disputed charges, file disputes with the bank and record on monthly mandatory purchase log
- 8. Provide Finance with supporting documentation for the dispute
- 9. Provide Transaction Approver with completed and signed monthly statement by the internal deadline set by the department/division

Transaction Approver, also known as Division Representative:

(Cannot be a cardholder and MUST be approved by completing an Orange County Procurement Card Transaction Approver/Division Representative Form. This form must be submitted by the applicable manager to Procurement and Finance)

- 1. Review monthly statement to verify charges are for a public purpose and verify that each transaction has supporting documentation
- 2. Sign the monthly statement authorizing charges
- 3. Assign or verify cost center codes (accounting lines) for each transaction
- 4. Assist in handling disputed items, verify appropriate action has been followed and included on the monthly mandatory purchase log. The Transaction Approver/Division Representative will also prepare a monthly log of the cardholders expected credits and disputed items for follow-up purposes and management's review
- 5. Forward statement and supporting receipts to Comptroller/Accounts Payable by program deadline
- 6. Serve as liaison with Comptroller/Accounts Payable and Procurement
- 7. Check budget availability to support purchases and process budget transfers as necessary
- 8. Collect cards from cardholders that cease employment (obtain and verify statement of all purchases prior to issuance of last payroll check)
- 9. Take immediate action to ensure cards are returned to the Purchasing Card Program Administrator and cancelled when employees transfer, terminated or otherwise concludes employment with the County.

Procurement Card Program Administrator (Procurement Division)

representatives

1.	Coordinate issuance and cancellations of cards with issuing bank
2.	Coordinate program policy issues
3.	Participate in ongoing program reviews and recommended process improvements
4.	Coordinate and maintain internal controls
5.	Maintain policy and cardholder guides/manuals
6.	Receive and issue cards
7.	Review all procurement card requests
8.	Pursue supplier discount opportunities
9.	Evaluate procurement card feedback from supplier
10.	Provide initial and ongoing training to all cardholders and transaction approvers/division



- 11. Prepare and send out notification letters of disciplinary actions to cardholder, transaction approvers/division representative, and Finance
- 12. Review transactions for possible misuse situations
- 13. Prepare and maintain a cardholder and transaction approver/division representative reference file

Accounts Payable (Comptroller)

- 1. Receive approved monthly statements from all cardholders
- 2. Receive consolidated statement from issuing bank and confirm that all charges are authorized by cardholder and transaction approver/division representative
- 3. Notify divisions when approved monthly statements are not received
- 4. Pay all monthly charges from consolidated statement
- 5. Review accounting lines per transaction
- 6. File and store statements, receipts etc.
- 7. Administer 1099 reporting
- 8. Participate in resolving supplier billing disputes
- 9. Coordinate program policy issues
- 10. Coordinate and maintain internal controls
- 11. Review transactions for possible misuse situations and report to the Procurement Division
- 12. Provide the Procurement Division with a list of possible cardholder and transaction approver/division representative violations
- 13. Maintain an approved Transaction Approver/Division Representative reference book
- 14. Participate in ongoing program reviews and recommended process improvements
- 15. Review and record cardholder suspensions or revocations
- 16. Suspend or revoke cardholder privileges subject to Procurement Division approval
- 17. Verify the cardholder and transaction approver/division representative reference file provided by the Procurement Division

Internal Auditor (Comptroller)

1. Conduct periodic operational and compliance audits

II. POLICIES AND PROCEDURES

A. <u>LIMITATIONS ON USE OF PROCUREMENT CARD</u>

1. CARDHOLDER USE ONLY

Only the employee whose name is embossed on the card may use the procurement card. **No other person is authorized to use the card**.

COUNTY PURCHASES ONLY

The procurement card is to be used for County authorized purchases only. The procurement card <u>cannot</u> be used for any personal use. Any such use will require immediate reimbursement and <u>will result in disciplinary action</u>, which may include dismissal (see Pages 10-13 and 10-14, Misuse of Procurement Card).

3. DOLLAR LIMITATIONS



- a. The division manager approving the assignment of a purchasing card will set two limits for each cardholder, a single purchase limit and a 30 day limit. The maximum limits shall be \$1,500 for a single purchase and \$37,500 during the 30-day billing cycle. Requests for spending limit changes may be requested by the division manager.
- b. A purchase of multiple items under one transaction may be made, but the total purchase cannot exceed \$1,500. Charges for purchases shall not be split to stay within the \$1,500 single purchase limit, as this is considered pyramiding.
- c. For P-Card transactions associated with federal funding such as emergency activation, response and recovery, to the extent practicable, the department must distribute purchases equitably among qualified suppliers. To this end departments are encouraged to consider obtaining three quotations. Additionally all suppliers shall be checked in SAM.gov to ensure they are free of exclusions.

PAYMENT FOR CELL PHONES AND EQUIPMENT/ACCESSORIES

a. Automated billing against the procurement card is prohibited. Cardholders should contact the vendor each time they want to charge cell phones or equipment/accessories to the procurement card.

OTHER CONDITIONS/USES

a. All items purchased over-the-counter, by telephone or internet must be immediately available. Back orders are prohibited. All items purchased must be delivered by the vendor within the 30-day billing cycle. **Do not misinterpret this to mean delivery within 30-days. This refers only to the billing cycles.**

6. TRAVEL

a. Cardholders may use their procurement card for travel expenses with a completed and approved Travel Request/Reimbursement Form (refer to Administrative Regulation 7.10-7.12). Authorized charges would be registration, training fees, airline tickets, hotel bills and parking for the cardholder <u>ONLY</u>. Meals, gasoline, dry cleaning, non-business phone calls/faxes, movie rentals, etc are prohibited.

b. **DIVISION TRAVEL CARD:**

- i. Each division will have a travel card assigned to a designated individual who will purchase travel services for division employees who are not cardholders. Purchases may be made to acquire airline tickets, hotel reservations, conference and training fees for employees of the division. It shall not be used for meals or car rental charges. The traveler must be prepared to pay for the additional charges.
- ii. The travel card may also be used to support travel by non-County personnel who are performing official County business. This card shall not be used to support contractor personnel at any tier.
- c. An approved Travel Request/Reimbursement Form (refer to Administrative Regulations 7.10-7.12) must be completed before placing any charges on the



purchasing or travel card. A copy of this form shall be included with the cardholder monthly statement submitted to Finance.

7. Subscriptions, fees for certification/re-certification, membership dues in professional organizations are allowed on the procurement card for employees other than yourself; however, that person must countersign the supporting documentation (invoice/membership renewal form, subscription renewal form, etc).

8. PROHIBITED USES OF PROCUREMENT CARD

The following types of items **shall not** be purchased with a procurement card, regardless of the dollar amount.

- a. Gasoline, fuel, or oil for County or personal vehicles (Exceptions approved through Procurement)
- b. Cash advances
- c. Charges for telephone, cell phone, or utility services
- d. Any items or services available on a County term contract with the exception of purchases from the Countywide office supply contract
- e. Any additional goods or services specifically restricted by their department/division or by the Procurement Division
- f. Back orders
- g. Auto payments
- h. Pyramiding- splitting invoices up in order not to exceed \$1500 single purchase
- i. Food purchases that are travel related
- j. Maintenance and service agreements in excess of \$1,500 per year
- k. Items purchased that do not serve a public purpose (includes purchases of a personal nature)
- I. Payment of invoices for purchases more than 45 days old
- m. Vendors who require payment through a PayPal account that is set-up with the procurement card. This does not apply to PayPal merchant invoices which do not require an account setup.
- n. E-Pass or Sun Pass charges
- Prohibited travel charges as identified in 6a
- p. Transactions that must meet the County's insurance requirements such as services performed on-site or hand delivered on-site (other than common courier delivery)
- q. Transactions that have any agreement that requires signature for the processing of the transaction



The Procurement Division may, when operationally necessary, approve p-card exception requests for the exclusions above (Exhibit 26), in these instances written approval is obtained from Risk Management waiving the insurance requirements, utilizing the p-card exception form (Exhibit 26).

B. PROCEDURES FOR USE OF THE PROCUREMENT CARD:

Cardholders using the Procurement Card shall:

- 1. Ensure that the goods or services to be purchased are for a public purpose, within your authorized Merchant Category Code (MCC).
- 2. Verify that the intended purchase is within cardholder's procurement card limit.
- Inform the vendor that the purchase will be made using the VISA Procurement Card authorized by Orange County. Cardholder shall present County identification at time of purchase.
- 4. Inform the merchant that the purchase is sales tax-exempt. Review the receipt before signing receipt, and if taxes were included, request a credit. The credit must be processed as a separate transaction and you must obtain a copy of the credit slip. The copy of the credit slip shall be submitted with the applicable statement for the incorrect billing and also with the statement containing the credit.
- 5. Monthly Procurement Card Purchase Log (Mandatory), shall be completed for each purchase made, and submitted to Finance with the monthly statement. The use of this form may reduce the likelihood that the cardholder will incur an infraction involving late invoices.

C. TELEPHONE/MAIL ORDERS:

- 1. If you place a telephone or mail order and sales taxes was charged or the billed amount is incorrect, contact the merchant and request that a credit be processed for the incorrect amount. A copy of the credit sales receipt is required.
- Purchases made and for use in Florida are exempt from Florida sales and use taxes. The County's tax-exempt identification number is printed on the face of the procurement card. As with all County purchases, the cardholder must be diligent when dealing with merchants regarding taxes.
- 3. If the item is not currently available, the procurement card cannot be used for the transaction.
- 4. To ensure prompt delivery of items ordered by telephone or by mail, provide the vendor with the appropriate delivery information do not use Post Office Box for "Ship to" addresses. Request that your name and "Ship to" address with room number (where applicable) be clearly marked on the outside of the package.
- 5. Instruct the vendor to send the sales receipt directly to the cardholder or the ship to address and **not to send an invoice to Accounts Payable.**
- 6. Inform the vendor that any shipping or delivery fees must be either included in the unit price FOB: Destination, or listed as a separate item on the transaction.



D. **INTERNET ORDERS**

- 1. Identify the purchase needed and determine if the transaction amount is within the approved single transaction limit of \$1500.00.
- 2. Procurement Cards should only be used on secured internet sites. A secured site has a closed "lock" on the screen. If you do not see a lock, or if the lock is opened, then do not enter your procurement card information, as this is not a secure web site.
- 3. Locate the merchant's web site and place order.
- 4. Purchase goods/services and print all pages from the on-line order that details the item, quantity and total cost of the transaction to submit with your statement packet.
- 5. Purchases made and for use in Florida are exempt from Florida sales and use taxes. The County's tax-exempt identification number is printed on the face of the procurement card. Vendors can be located in Florida, but if the items are ordered and shipped from a location outside of Florida, you may be required to pay tax. As with all County purchases, the cardholder must be diligent when dealing with merchants regarding taxes.
- 6. Relay all pertinent information to supplier (name, card number, expiration date and a Orange County physical shipping address, not a PO Box). The "bill to" and "ship to" name and address should list the county department/division placing the order.
- 7. If an Internet purchase is a product that requires downloading, print out the electronic confirmation for submission with statement packet.
- 8. Inspect and verify order for accuracy, quality and price when merchandise arrives.
- 9. Retain shipping documents and receipts received with merchandise to also submit with your statement packet.

Amazon – Tax Exempt Account

The name on the account must begin with Orange County Board of County Commissioners, followed by the cardholder's name. An authorized Orange County work email address must also be used. If you do not already have an Orange County Board of County Commissioners account with Amazon.com, one must be created before placing an order.

- Log onto Amazon.com.
- · Choose "New Customer" under "Sign in".
- Complete the Registration information.

NOTE: You must make the name on the account: Orange County Board of County Commissioners/your name embossed on P-Card. If you already have an account in the name embossed on your P-Card, add the OCBCC at the beginning of your name. An authorized Orange County work email address must be used. OCBCC in the account name and an authorized Orange County work email address is important to ensure that Amazon.com will allow tax exempt status to an account.

- After completing the registration, click "Create account".
- Go to "Your Account".
- Choose "Settings", then "Amazon Tax Exemption Program".



- Upload the Orange County Board of County Commissioners tax exempt certificate which can be found on County Files link under the tab, Search County File, consumer's certificate of (tax) exemption:
- You will get a notice from Amazon.com when you have successfully uploaded your tax exemption information. You only have to do this one time.

If an order gets charged tax, call 866-486-2360 (Amazon.com tax department) to get credit for the tax. The **tax exempt status does not apply to third party sellers on Amazon.com** in which the vendor sells and ships their own product. **You will need to contact these vendors directly to not be charged tax.**

E. MERCHANDISE RETURNS

Cardholder is responsible for managing any returns/exchanges and ensuring that proper credit is received for returned merchandise.

- 1. Contact the vendor and obtain instructions for return.
- 2. Review your next statement to ensure that your account is properly credited for the return (pending credit documentation is a requirement when submitting your statement and should be listed on the mandatory purchase log).

F. DIVISION TRAVEL CARD HOLDERS

- 1. Division travel cards shall be utilized for travel related purchases made for the Division employees that do not hold an Orange County procurement card.
- 2. Travel cards are to provide an efficient method of purchasing and paying for travel services not exceeding a single purchase limit of \$5,000 and a monthly spending limit of \$37,500.
- 3. Cardholders may use their travel card for travel expenses with a completed and approved Travel Request/Reimbursement Form (refer to Administrative Regulation 7.10-7.12). Authorized charges include registrations, training fees, seminars, airline tickets, hotel accommodations. Prohibited charges include meals, gasoline, dry cleaning, non-business phone calls/faxes, movie rentals, car rentals, parking.

G. DOCUMENTATION, RECONCILIATION AND PAYMENT PROCEDURES

- 1. <u>Documentation</u> Any time a purchase is made with the procurement card, the cardholder shall obtain an itemized vendor's sales receipt, or detailed invoice. These items are required documentation therefore, the original invoice/receipt should be supplied to Comptroller/Accounts Payable with the monthly statement.
- 2. Working meals and travel related charges require additional completed forms supplied to Comptroller/Accounts Payable with the monthly statement (refer to Administrative Regulations 7.10, 7.11 and 7.14).
- 3. <u>Missing Documentation</u> If the cardholder is unable to obtain the sales receipt or invoice from the vendor, he/she must attach an explanation statement that includes a description of the item, date of purchase, vendor's name and why there is no supporting



documentation. An email from the cardholder or transaction approver/division representative which includes the above information is acceptable as a missing documentation statement.

The monthly Procurement Card Purchase Log is a mandatory form. To properly document these deficiencies, this form must be submitted with the cardholder's monthly statement.

Instances of frequent abuse of this provision will result in suspension or revocation of the cardholder's procurement card privileges.

- 4. <u>Expenditures</u> Purchases made by employees will be expensed by Accounts Payable once the cardholder certification and approving official verification has been completed and accounting numbers assigned for each transaction and verified.
 - a. <u>Receipts</u>: <u>The itemized vendor's sales receipt for purchases must be supplied</u>. When purchases are conducted by telephone, request the vendor to forward the receipt to you.

These receipts are to be stapled together (one staple, large clip, or rubber band) and included with the monthly statement in the order they appear on the statement (if the receipt is small, tape it to a letter sized piece of paper, if the receipt is printed on glossy, nor paper, make a copy of the receipt and tape the original copy next to it). Failure to keep adequate receipts will lead to the loss of procurement card privileges. If receipts are lost or lack detail, provide a missing documentation statement.

- b. The statements will be accessible via on-line website beginning on the 5th of each month and available for cardholder access for transaction notes and accounting line information until the statement deadline set by the Procurement Division, Comptroller/Accounts Payable, or the Procurement Card Administrator. This statement will have a listing of all items processed within the past 30 days of the billing cycle. Specific detail on accessing the website will be provided by the Procurement Division Program Administrator.
- c. The cardholder is required to review the statement and to note any errors on the bill. Any notes or justifications can be typed in the section located on-line available in each transaction section. The receipts will then be attached to the copy of the statement printed from the on-line website.

The cardholder signs the statement next to their printed name, certifying items purchased, assigns accounting lines, and forwards to the designated transaction approver/division representative within the internal deadline designated by the department/division after it is available on-line.

By signing the statement, the cardholder is certifying that all charges are appropriate, authorized, and supported by attached receipts. Noncompliance will result in suspension or revocation of cardholder privileges.

d. The division's designated representative (transaction approver/division representative) reviews statements from cardholder, verifies accounting lines, verifies budget availability and signs and prints their name on the statement clearly





identifying him/her as the division's designated representative. The division's designated representative will forward any "Statement of Disputes" with the applicable monthly statement to Accounts Payable for resolution with the issuing bank. By signing the statement, the transaction approver/division representative is also certifying that all charges are appropriate, authorized, and supported by required documentation; therefore, responsibility is also placed on the division's designated representative.

e. <u>Cardholder Absence</u>: It will be the responsibility of the cardholder to provide his/her division's designated representative with the documentation for the statement, which will be prepared by this individual in the cardholder's absence. The division manager and/or designated representative will complete the statement, make a copy for the absent employee and forward to Accounts Payable. The cardholder can also contact Procurement or the Comptroller/Accounts Payable to bring their card limit down to one dollar during their absence, to reduce the risk of someone else using their card. The original cardholder statement will be signed by the cardholder at the time he/she returns.

Designate a specific location for the documentation necessary to process your statement and advise your transaction approver/division representative or designee of this location.

- f. The transaction approver/division representative will be responsible for the receipt of statements from all cardholders, verification of budget availability, verification of purchases, resolution of any questions on the purchases, signing the statements and forwarding complete cardholder statements with all attachments to Comptroller/Accounts Payable on or before the 25th of each month. If the statements are not received by the transaction approver/division representative in a timely manner, it will be his/her responsibility to contact the cardholder for immediate submission.
- g. All supporting documentation must be stapled to the statement in the order they appear on the statement and must be in the Comptroller/Accounts Payable office on or before the 25th of every month. If the 25th falls on the weekend or a holiday, the statement is due the following business day.



H. APPROVAL

- 1. Based on their knowledge of the cardholder's responsibilities, the transaction approver/division representative shall review each purchase to determine if the purchase was for a public purpose and in accordance with these procedures.
- If for any reason the transaction approver/division representative questions the purchase(s), it is his/her responsibility to resolve the issue with the cardholder. If they are not satisfied that the purchase was necessary and for a public purpose, the cardholder must provide a credit voucher proving item(s) were returned for credit. The transaction approver may also document the questionable transaction on the statement they are signing.
- 3. Resolution for improper use of the procurement card will be the responsibility of the transaction approver/division representative. <u>Unauthorized use of the procurement card will result in termination of card and privileges, and the cardholder shall be subject to disciplinary action up to and including termination of employment.</u>

4. OTHER DIVISION APPROVALS REQUIRED

Prior to making transactions for certain purchases the specifications must be coordinated with applicable divisions listed below. Documentation confirming that this review has been completed shall be submitted with the card statement reconciliation. This listing is subject to change.

TYPE OF EQUIPMENT	DIVISION REVIEW
Computer Equipment and Software (excluding mouse, keyboard and flash drives)	Information Systems and Services Division
Fire Extinguishers	Risk Management Division
Mobile Communication Devices	Information Systems and Services Division
Geographic Information Systems	Geographic Information Systems Division
Automated External Defibrillators (AED) for County Facilities.	Health Services Department

I. DISPUTES/UNAUTHORIZED CHARGES

1. If a charge appears on a monthly statement in error or is incorrectly billed, the cardholder must first attempt to contact the vendor immediately. If the cardholder cannot obtain a credit from the vendor, they should complete the dispute form supplied by the bank and follow the required procedures. The cardholder is responsible for handling the dispute initially. The transaction approver/division representative shall verify that the dispute was handled properly. The dispute form should be forwarded with the statement that the



- dispute charge appears <u>and</u> with the statement that includes the resolution (credits or price adjustments).
- 2. If items purchased with the procurement card are found defective or the repair or services faulty, the cardholder has the responsibility to return item(s) to the vendor for replacement or receive a credit on the purchase. If the vendor refuses to replace or correct the faulty item, the purchase of this item will be considered to be in dispute.

J. REQUEST FOR PROCUREMENT CARDS, DIVISION TRAVEL CARDS OR CHANGES TO PROCUREMENT CARD

- 1. All requests for new cards or changes to current cardholder information will be submitted on the "Request for Procurement or Travel Card" form. This form shall be signed by the division manager. The form will be submitted to the Procurement Card Program Administrator in the Procurement Division and to Comptroller/Accounts Payable for cardholder and transaction approver/division representative verification. Procurement cards may be issued to individual employees who frequently purchase goods and services.
- 2. When procurement cards are received at the Procurement Division from the bank, the cardholder will be required to complete orientation training and execute the cardholder agreement before issuance of the card. All cards issued shall be signed by the cardholder.
- 3. The procurement card will contain the employee's name, the County's name, the applicable tax exemption number and the expiration date embossed on the face of the card.

K. LOST OR STOLEN PROCUREMENT CARDS

1. If a procurement card is lost or stolen, it is the responsibility of the cardholder to immediately notify the issuing bank, the Procurement Card Program Administrator and Comptroller/Accounts Payable. The telephone number of the issuing bank will be provided when the procurement card is issued to the cardholder. Telephone notifications will be confirmed in writing using the Procurement Card Notification of Lost or Stolen Card form. Failure to promptly notify the issuing vendor of the theft, loss, or misplacement of the procurement card may result in the County being liable for any fraudulent use of the card and loss of privileges for the cardholder. Disciplinary action as appropriate may be taken against the cardholder.

L. TERMINATION/TRANSFER

- Cardholders whose employment is terminated must return their procurement card on or before separation. The card will be returned to the Procurement Card Program Administrator through the respective transaction approver/division representative in a secure manner.
- 2. Termination of Procurement Card. Upon receipt of the card, the Procurement Card Program Administrator will take timely action to deactivate the card and destroy it. A cardholder who uses a procurement card after separation shall be subject to legal action.
- 3. The transaction approver/division representative, supervisor, manager or higher authority must be aware of circumstances, which may require the termination of a cardholder's rights beyond what has been specifically cited in these procedures.

SECTION 11: PROCUREMENT CARD PROGRAM



A manager should consider termination of an employee's procurement card when the following situations occur:

- a. Employee has been identified for termination.
- b. Employee is scheduled to take an extended leave from County employment (can also reduce the card limit to one dollar until the cardholder returns).
- c. Employee is charged with a felony offense or a misdemeanor involving fraud.
- d. Employee is or will be hospitalized for an extended period (can also reduce the card limit to one dollar until the cardholder returns).
- e. Employee will be absent from the duty section for an extended period for any other reason.
- 4. Any cardholder transferred from one division to another within the County shall return their procurement card to the respective transaction approver/division representative for submission to the Procurement Card Program Administrator for disposition. The form entitled "Procurement Card Termination Form" is for this purpose.
- 5. Procurement cards canceled for any reason shall be deactivated and destroyed by the Procurement Card Program Administrator.

M. CARDHOLDER COMPLIANCE WITH REPORTING AND USE REQUIREMENTS

Delinquent Statements:

A cardholder is in violation when they fail to submit the statement along with the required documentation, including all applicable reconciliation functions by the deadline set by the Procurement Division and Comptroller/Accounts Payable.

- 1. First Occurrence Written Notice of Warning to the cardholder from Comptroller/Accounts Payable.
- 2. Second Occurrence Infraction Letter to the cardholder from Comptroller/Accounts Payable.
- 3. Third Occurrence Refer infraction to Procurement for three (3) month suspension.
- 4. Fourth Occurrence refer infraction to Procurement for six (6) month suspension.
- 5. Fifth Occurrence refer infraction to Procurement for twelve (12) month suspension.
- 6. Sixth Occurrence refer to Procurement to permanently revoke cardholder privileges.
- 7. All warnings and infractions will be noticed to the cardholder and copied to the Division Manager, Transaction Approver/Division Representative, Procurement Manager, and Procurement Card Administrators.

Misuse of Purchase Card:

SECTION 11: PROCUREMENT CARD PROGRAM



Procurement Card misuse includes, but is not limited to, pyramiding, other unauthorized purchases, and use of the card by someone other than the cardholder (including their staff or clerical support). The cardholder will receive notice informing them of the infraction and providing them the opportunity to respond with any additional information that might clarify the situation. If acceptable information is received, the infraction notice will be withdrawn. If no information is received or the information received is unacceptable, the warning will remain and future offenses will be handled as specified in this section.

- 1. First Occurrence Written Notice of Warning to the cardholder.
- 2. Second Occurrence Infraction letter to the cardholder.
- 3. Third Occurrence Infraction letter to notify cardholder of a three (3) month suspension of cardholder privileges and mandatory procurement re-training.
- 4. Fourth Occurrence Infraction letter to notify cardholder of a six (6) month suspension of cardholder privileges and mandatory procurement re-training.
- 5. Fifth Occurrence Infraction letter to notify cardholder of twelve (12) month suspension of cardholder privileges and mandatory procurement re-training.
- 6. Sixth Occurrence Notification of permanent revocation of cardholder privileges.
- 7. All suspension, revocations or terminations will be noticed, by the Procurement Division, to the cardholder and copied to the Division Manager, Transaction Approver/Division Representative, Procurement Card Administrator and Accounts Payable.

Any cardholder who demonstrates a lack of responsibility by failing to meet the overall requirements of the procurement card program will have their cardholder privileges permanently revoked.

Note: These requirements do not supersede Orange County Personnel Policy and cardholders may be subject to further disciplinary action.

Personal Use of Purchase Card

While each cardholder must clearly understand that personal purchases via the county's purchase card are strictly prohibited, there may be certain instances in which an inadvertent or unintentional personal purchase is made. For these situations, the following steps must be closely followed:

- 1. Timeliness of Reimbursement Cardholder must reimburse the county not later than one (1) business day following the transaction date.
- 2. Statement of Facts In a typed, signed and dated memorandum, Cardholder shall document and submit the following information to the Procurement Card Administrator (Procurement Division) within one (1) business day following the transaction date:
 - a. Circumstances leading to the unintentional or inadvertent purchase to include a full explanation of the incident and how it occurred, nature and cost of purchase, and location of vendor/establishment where purchase was made.

SECTION 11: PROCUREMENT CARD PROGRAM



b. Memorandum shall be countersigned and dated by the division manager under the statement – "I concur with the statement of ______ that this purchase was unintentional or inadvertent as detailed in Statement of Facts."

Submission of the above documentation within the time prescribed above may limit suspension of the cardholder's privileges to three (3) months. The cardholder may be subject to the permanent revocation of privileges if (1) the information is not submitted within the time period required or (2) the manager refuses to concur with the cardholder's Statement of Facts.

If the cardholder's privileges are suspended for three (3) months, reinstatement shall only be approved if the manager requests such in writing upon expiration of the suspension period.

Note: These requirements do not supersede Orange County Personnel Policy and cardholders may be subject to further disciplinary action.

N. REBATES, DISCOUNTS, GIFT CARDS/CERTIFICATES AND OTHER INCENTIVES

Any rebates, discounts, gift cards/certificates or similar incentives received from merchants based on purchases made by the cardholder belongs to the County and shall be submitted to the division manager or authorized representative for official use. These incentives shall not be used by the individual cardholder for personal use. Use of such incentives for personal gain is considered fraud and will result in appropriate disciplinary action up to and including termination of employment.

Gifts from vendors shall not be accepted. If gifts are received, they shall be given to Orange County's GOV centers or returned immediately to the vendor.

O. AUDITS

This program is subject to periodic audits by the Comptroller.

P. 1099 COMPLIANCE

This program must be in compliance to 1099 vendors. Finance will have a 1099 compliance specialist and supervisor reviewing this information.

O. VENDOR SIGN-UP

It is important to the success of the Procurement Card Program that vendors interested in doing business with the County via the procurement card receive assistance in doing so. If vendors currently accept VISA credit cards, they are already equipped to accept the County's procurement card. Vendors not currently accepting VISA credit cards should be instructed by the cardholder to contact their appropriate financial institution.



On October 15, 2002, the Board of County Commissioners passed Ordinance 2002-15 that addresses posting, protest and lobbying for County solicitations. The protest and lobbying procedures are as follows:

PROTEST PROCEDURES

A. General

A protest is only valid if submitted no later than the fifth full business day after posting of the award recommendation at the Procurement Division. Agenda items/recommendations of award shall be posted for a period of five full business days. Challenges to award actions **prior** to or **after** this period are not valid. The Contract Administrator/Purchasing Agent (CA/PA) ensures that the agenda item/recommendation of award remains posted to allow for the five business days to conclude. The CA/PA will ensure that the item is removed from the BCC agenda until the protest has been resolved.

Upon receipt of a protest, the CA/PA, their supervisor, and the Procurement Manager will meet to discuss the protest and resolution strategy. Notices of all meetings with the protester to resolve the protest will be publicly posted.

The following situations shall not be the basis for a protest:

- (1) Decision to refuse to consider a bid or proposal received beyond the date/time established in the solicitation:
- (2) The decision to cancel a solicitation.

B. **Invitation for Bids**

An award recommendation/agenda item shall be posted at the Procurement Division no less than three (3) full business days after the decision to recommend award to a bidder is made. Any notice of protest must be submitted not later than 5:00 p.m., local time, on the fifth full business day after posting of the award recommendation in order to be valid. The item shall remain posted for the entire five full business days. **Failure to comply with this time limit renders the protest invalid.** The notice of protest must be in writing and must identify the protester, the IFB number and Title and contain a factual summary of the basis of the protest.

A formal written protest must be filed no later than 5:00 p.m. on the fifth full business day after the date of submittal of the notice of protest. **Failure to comply with this time limit renders the protest invalid.** The formal written protest shall:

- 1. identify the protester and the solicitation involved
- 2. clearly state the grounds on which the protest is based
- 3. refer to the statues, laws, ordinances or other legal authorities, which the protester deems applicable to such grounds



4. specifically identify the relief to which the protester deems himself/herself entitled the protester shall mail a copy of the notice of protest and formal written protest to all other bidders and shall provide the Procurement Manager with evidence of this mailing. A formal written protest is considered filed with the County when the Procurement Division receives it. Failure to file the notice of protest and subsequent written formal protest within the time period specified shall result in the waiver of any right to protest.

Resolution by the Procurement Manager

- 1. The Procurement Manager will meet with the protester after receipt of a timely formal protest to attempt to resolve the protest (Protest Review). A letter establishing the date and time for the Protest Review will be issued. **(This letter must be posted)**.
- 2. The Procurement Manager will issue a written decision to the protester with copies to all other bidders.
- 3. The protester may appeal the decision, in writing, to the Procurement Manager no later than 5:00 p.m. on the fifth full business day after the date of the decision. This appeal elevates the matter to a formal protest hearing.
- 4. If an appeal is received, a letter will be sent to the protester informing the protester of the date, time, and location of the protest hearing with a copy to all other bidders. A copy of the meeting's agenda and the protest will be attached to the letter. A courtesy copy of the letter will be provided to the members of the protest committee along with a copy of the IFB, bids(s) involved, formal protest, and agenda. (This letter must be posted). The protest committee consisting of the Procurement Manager (non-voting chairperson), representatives from the County Attorney, County Administration, the user department (applicable division manager), and the Business Development Division will convene on the date/time/location arranged to resolve the protest (Protest Hearing).
- 5. At the protest hearing, the protester and any other actual or prospective bidders allegedly aggrieved by the award recommendation will be allowed to make an oral presentation. During the protest hearing, the agenda will be closely followed. The entire meeting is a public meeting which shall be held and recorded in accordance with Florida Statutes and the County's Administrative Regulations.
- 6. Upon completion of deliberations, the Procurement Manager will document the committee's decision and each member will sign and date the Protest Hearing Form (Exhibit 27). This form will be included in the official contract file.
- 7. The award recommendation/agenda item shall be revised to incorporate information on the protest and its resolution. A copy of the revised agenda item incorporating the protest and its resolution will be provided to the protester and other substantially affected persons or businesses. This agenda item shall not be posted.
- 8. The decision of the protest committee shall be final and conclusive unless the protester submits a letter of objection to the Board as outlined below or a party commences action in court.
- A bidder who has protested a competitive bid procurement requiring Board approval may appeal to the Board if he/she believes the protest committee's decision is unfair or incorrect. To exercise this right, the protester must provide a letter of objection with all



attachments (if any) to all Board members objecting to the protest committee's decision no later than 5:00 p.m. on the fifth full business day after the date the Procurement Manager issues the protest committee's written decision. The written decision shall be the final agenda item, which shall include a synopsis of the protest, and its resolution.

See Procurement Ordinance Section 17-313(g)(1) for specific information that must be included in the letter of objection. The bidder shall simultaneously deliver duplicate copies of the letter of objection with all attachments (if any) to the County Administrator, County Attorney and the Procurement Manager.

10. The Procurement Division shall ensure that a copy of the letter of objection is provided to all other bidders. Thereafter, the protester and any other bidders may lobby members of the board. Inquiries about lobbying requirements, procedures and restrictions shall not be addressed by the Procurement Division. Individuals requiring information on this issue shall be referred to the County Attorney's Office.

C. Request for Proposals

A letter of protest must be received no later than 5:00 p.m. on the fifth full business day after posting of the agenda item. The agenda item shall be posted for five full business days. Failure to comply with this time standard renders the protest invalid. The protest letter must specifically delineate the alleged omission, error, mistake or incorrect evaluation, and include a suggested remedy, which could be administered by the procurement committee.

Note that the procurement committee used to evaluate the proposals shall also hear and resolve the protest. A notice of protest is not applicable to a protest resulting from an RFP.

Procurement Division staff will schedule and attend the protest hearing and confirm the protest hearing by letter to the protester with a copy of the agenda and any other pertinent documents. Courtesy copies of the letter will be provided to other interested parties and members of the procurement committee with a copy of the protest, agenda and any other pertinent documents. The protest hearing scheduling letter must be posted.

The protestor, their representative or counsel and any other parties affected by the procurement committee's evaluation, may make an oral presentation at the protest hearing. The protest is public meeting which shall be held and recorded in accordance with Florida Statutes and the County's Administrative Regulations.

Upon completion of the deliberations, the committee will document their decision on the Protest Hearing Form (signed by all members) and the final agenda item documenting the protest and its resolution will be issued to Agenda Development. A copy of the final agenda item documenting the resolution of the protest will be provided to the protester and other substantially affected persons or businesses. This agenda item **shall not** be posted.

The decision of the procurement committee shall be final and conclusive unless the protester submits a letter of objection to the Board or a party commences action in court.

A proposer (protestor) who has protested a competitive proposal procurement **requiring Board approval** may appeal to the Board if he/she believes the procurement committee's decision is unfair or incorrect. To exercise this right, the protester must provide a letter of objection with all attachments (if any) to all Board members objecting to the protest committee's decision **no later** than 5:00 p.m. on the third full business day after the date the Procurement Manager issues the procurement committee's written decision.



The written decision shall be the final agenda item, which shall include a synopsis of the protest, and its resolution. See Procurement Ordinance 17-313-1(f)(1) for specific information that must be included in the letter of objection. The protester shall simultaneously deliver duplicate copies of the letter of objection with all attachments (if any) to the County Administrator, County Attorney and the Procurement Manager.

Procurement Division staff shall ensure that a copy of the letter of objection is provided to all other proposers.

Thereafter, the protester and any other proposers may lobby members of the Board. Inquiries about lobbying requirements, procedures and restrictions shall not be addressed by the Procurement Division. Individuals requiring information on this issue shall be referred to the County Attorney's Office.

LOBBYING PROCEDURES

A lobbying blackout period begins upon issuance of the solicitation and continues until the Board selects the successful proposer/bidder. For procurements that do not require Board approval, the blackout period starts when the solicitation is issued and ends upon contract award. Proposers/bidders are allowed to lobby the Board only if a final decision has been made on their protest and if they are appealing the decision on that protest to the Board of County Commissioners.



A. <u>Award of Design-Build Contracts</u>

Contracts for the design-build of public construction projects for the County and independent agencies that utilize the services of the County's Procurement Division shall be awarded in accordance with this procedure.

B. <u>Definitions</u>

For the purpose of this procedure, the following terms have the meanings indicated:

1. <u>Design-Build</u>

As defined by Orange County Procurement Ordinance 92-26, "The requirement for which a single contract with a Design-Build firm is entered into for the design and construction of a Capital Improvement construction project." Further, providing one single administrative entity (a firm as defined herein) responsible for design and construction under one contract where architectural and engineering services are performed by a registered architect or professional engineer and where construction services are performed by a certified or registered contractor.

2. Design-Build Contract

A single contract with a design-build firm for the design and construction of a public construction project.

3. <u>Design-Build Firm</u>

A partnership, joint venture, corporation or other legal entity which:

- a. is certified under Florida State Statute 489.119 to engage in contracting through a certified or registered general contractor or a certified or registered building contractor as a qualifying agent, or is certified under Florida State Statute 471.023 to practice or to offer to practice engineering, or is certified under Florida State Statute 481.219 to practice or offer to practice architecture; or certified under Florida State Statute 481.319 to practice or offer to practice landscape architecture; or
- b. has among the principal parties to the legal entity a principal party which is certified under Florida State Statute 489.119 to engage in contracting through a certified or registered general contractor or a certified or registered building contractor as a qualifying agent; or among the parties to the legal entity a principal party which is certified under Florida State Statute 471.023 to practice or to offer to practice engineering, or is certified under Florida State Statute 481.219 to practice or to offer to practice architecture; or certified under Florida State Statute 481.319 to practice or offer to practice landscape architecture.

4. <u>Design Criteria Package</u>

Concise, performance-oriented drawings or specification of the public construction project defining the design and construction requirements.



The purpose of the design criteria package is to furnish performance criteria and sufficient information so as to permit design-build firms to prepare competitive technical and price proposals in response to the County's Request for Proposals, in order to permit the County to enter into a negotiated design-build contract. The design criteria must be issued with the RFP on all competitive projects solicited via the competitive proposal process. For a qualifications based process, the design criteria package shall be provided to the top ranked firm after Board approval, if necessary [See Florida State Statute 287.055(10)(c)]. The design criteria package must specify such performance based criteria for the project and must include but is not limited to:

- a. the legal description of the site
- b. survey information concerning the site
- c. interior space requirements
- d. material quality standards
- e. schematic layouts and conceptual design criteria of the project
- f. cost or budget estimates
- g. design and construction schedules
- h. site development requirements
- provisions for utilities, storm water retention and disposal, and parking requirements, as may be applicable to the project.

The firm to whom the design-build contract is awarded will be responsible for creation of the project design based on the criteria in the design criteria package.

5. <u>Design Criteria Professional</u>

A firm or individual who holds a current certificate of registration under Florida State Statute 481 to practice architecture or landscape architecture, a firm or individual who holds a current certificate as a registered engineer under Florida State Statute 471 to practice engineering and who is employed by or under contract to the County for the furnishing of professional architectural or engineering services, in connection with the preparation of the design criteria package.

The design criteria professional shall not be eligible to render services under a designbuild contract on a project for which the design criteria professional has prepared the design criteria package.

At the discretion of the County, the design criteria professional may be consulted:

- a. during the evaluation process to review and evaluate the design-build firms' performance qualifications, technical and price proposals;
- b. during the review and evaluation of the detailed design and construction plans and specifications; and
- c. during the construction work performed by the design-build firm for compliance and conformance with the requirements and provisions of the design criteria package and the design-build contract documents.



C. Use of Design-Build Contracts

The Procurement Manager will determine if the design-build method is appropriate for a particular requirement. In making the decision, the Procurement Manager will determine whether design-build or contracting separately for professional design and construction services is in the best interest of the County by considering the following factors:

- 1. the potential for project cost savings and /or cost reduction;
- 2. the need or potential for reducing the time to complete the project;
- 3. the need or potential for enhancing revenue production by expediting completion, activation and operational use of the project;
- 4. the need or potential to expedite the completion, activation and operation of the project due to public service considerations or user division operational needs and requirements;
- 5. the potential for collaboration to develop designs and construction methodology that could provide a project with enhanced qualities of aesthetics, innovative use of materials, economy of construction, operational efficiency, and/or functional effectiveness;
- 6. The need or potential for protecting, preserving and enhancing the health, safety and welfare of the public.

D. Procurement Procedures for Design-Build Contract Services

Upon the decision to utilize the design-build contracting method for a specific project, the procurement and contracting of design-build contract services shall be in accordance with the following procedures:

- Competitive Proposal Selection Process
 - a. <u>Design Criteria Package</u> This is the preferred process.

The Design Criteria Professional employed or contracted by the County shall prepare, produce and seal a design criteria package for use by the County in:

- i. soliciting design-build firms;
- ii. providing a basis for determining and selecting the most highly qualified design-build firms;
- iii. soliciting competitive technical and price proposals from design-build firms; and
- iv. providing a basis for awarding a design-build contract.





b. Requests for Proposals

The Request for Proposals should contain, as a minimum:

- a copy of the design criteria package prepared by the design criteria professional who is under contract with or employed by the County;
- ii. the scope of services to be provided by the design-build firm during the performance of the design-build project, including the schedule and time period in which the design-build services are to be completed;
- iii. the County's minimum goals for M/WBE participation;
- iv. the insurance coverages and bonding requirements;
- v. instructions covering the required form, content and manner in which the qualifications statement, technical proposal and price proposal are to be submitted to the County;
- vi. the evaluation criteria and proportional weighting to be used to evaluate the proposals;
- vii. draft design-build contract, including general and supplemental terms and conditions:
- viii. any other information the County deems appropriate to the selection process.

The County shall provide adequate notice of its intent to solicit design-build services in a manner consistent with the Procurement Ordinance 92-26, Part IV, Competitive Sealed Proposal Process.

2. Review and Evaluation of Qualifications Proposals

The Procurement Committee shall review and evaluate all submittals which have been received prior to the announced deadline using the standard criteria established by the County for the selection of architects and engineers with the exception of volume of work. This evaluation shall include a determination that the firms submitting proposals meet the design-build firm definition. Qualifications of the firm and project manager shall be considered for the design team as well as the construction team.

The Procurement Committee's evaluation of the qualifications proposal shall constitute 30% of the total scoring for the combined qualifications proposals, technical proposals and price proposals.

3. Review and Evaluation of Technical and Price Proposals

Firms responding to the Request for Proposals shall submit a technical and price proposal, in addition to other required documents. The Procurement Manager may elect to require separate submissions of qualifications, technical proposals and price proposals depending on the complexity and nature of the requirement.

a. Technical Proposal



- The technical proposal shall be based on the design criteria package and the other information and requirements set forth in the County's Request for Proposal package.
- ii. A Technical Evaluation Team, consisting at a minimum of the Manager and one representative of the Project's primary user division, a representative selected based on technical expertise and other staff as needed, shall convene at the call of the Procurement Manager who shall chair, as a nonvoting member, the evaluations of the technical proposals. The Design Criteria Professional may also be requested to attend this meeting as an observer. This Technical Evaluation Team shall evaluate the technical proposals submitted by each proposer and shall present its evaluations and recommendations regarding the technical proposals to the Procurement Committee at its regularly scheduled meeting.
- iii. The content and form of the technical proposal should present a clear, comprehensive and well documented representation, understanding and commitment of how the design-build firm proposes and intends to implement and fulfill the requirement set forth in the design criteria package and other stated requirements of the design-build contract; and how they intend to manage, administer, coordinate, carry-out or otherwise complete all phases, elements, needs and requirement of the design-build project with special emphasis on design quality control and construction quality assurance. The design-build firm should demonstrate how it will implement the requirements and provisions of the design criteria package and other stated contract requirements pursuant to the intended design-build contract and include in the technical proposal such information including but not limited to: preliminary designs, plans and specifications, and schedules for design and construction.

The technical portion of the proposal should contain sufficient information to enable the Technical Evaluation Team to evaluate each of the criteria to be used in scoring the technical proposals.

iv. The evaluation of the technical proposals shall be done on the basis of the relative weighting factors for components of the projects, as included in the Request for Proposals.

If the Procurement Committee accepts the recommendations of the Technical Evaluation Team, the technical proposal will receive 40% of the total scoring for the combined qualifications proposals, technical proposals, and price proposals. The Procurement Committee retains the right to evaluate and weigh the recommendation of the Technical Evaluation Team to include acceptance, rejection or revision of their recommendations.

b. Price Proposal

The price proposal shall consist of either a lump sum, fixed fee amount or a guaranteed maximum not to exceed price.



The price proposal shall be based upon and include all costs or expenses to be incurred by the design-build firm in implementing, fulfilling and completing all aspects of the design-build project, including but not limited to the design, plans approval, permitting, construction and activation of the project, in accordance with the requirements and provisions of the County's design criteria package, the requirements set forth in the County's Request for Proposals, the stated requirements pertaining to the design-build contract and the requirement of all agencies or organizations having jurisdiction for project plans review, permit approval or the design, construction, occupancy, activation, use or operation of the project, or use of the property on which the project is located. The price proposal, in addition to all direct costs and expenses, shall include all other costs and expenses including but not limited to such costs as design and engineering services, the design-build firm's general, administrative and overhead costs, project management and supervisory costs, all fees, charges and taxes, labor, direct and indirect payroll costs, insurance and bond costs, cost of equipment, materials, tools, transportation, and service fee (profit).

The price proposal shall be submitted with the firm's proposal and publicly opened at the date and time indicated in the RFP. Price proposals exceeding the County's budget amount may be rejected from further consideration or alternately; negotiations may be conducted with the selected design build firm.

The amount of each competitive price proposal should be evaluated by the Procurement Committee using Section 7 of the Orange County Procurement Procedures Manual, Page 3, Option 2 as a guide, and shall constitute 30% of the total scoring for the combined qualifications proposals, technical proposals, and price proposals.

4. Design-Build Contract Award

The Procurement Committee shall submit, through the Procurement Division, an alphabetical listing of the short listed firms, providing score sheets as back-up, to the BCC for selection of one firm and two ranked alternates, if available, and approval to negotiate and award a design-build contract with the selected firm, provided the final negotiated price does not exceed the price submitted in their proposal.

Prior to award and execution of the design-build contract, the County may negotiate minor changes in the technical proposal and contract price for the purpose of clarifying and/or refining the project requirements and the services to be performed and/or the work to be done.

a. Qualification-Based Selection Process – This is not the preferred process. It shall only be used when there are compelling reasons for this approach.

i. Design Criteria Package

The Design Criteria Professional employed or contracted by the County shall prepare, produce and seal a design criteria package for use by the County in;

- (b) negotiating with the selected design-build firm;
- (c) obtaining a technical and price proposal from the selected design-build



firm;

E. Providing a basis for awarding a design-build contract.

1. Requests for Proposals

- a. The Request for Proposals should contain, as a minimum:
 - the scope of services to be provided by the design-build firm during the performance of the design-build project, including the schedule and time period in which the design-build services are to be completed;
 - ii. the County's minimum goals for M/WBE participation;
 - iii. the insurance coverages and bonding requirements;
 - iv. instructions covering the required form, content and manner in which the qualifications statement is to be submitted to the County;
 - v. the evaluation criteria and proportional weighting to be used to evaluate the proposals;
 - vi. draft design-build contract, including general and supplemental terms and conditions;
 - vii. any other information the County deems appropriate to the selection process.

The County shall provide adequate notice of its intent to solicit design-build services in a manner consistent with the Procurement Ordinance 92-26, Part IV, Competitive Sealed Proposal Process.

2. Review and Evaluation of Qualifications Proposals

The Procurement Committee shall review and evaluate all proposals which have been received prior to the announced deadline using the standard criteria established by the County for the selection of architects and engineers. This evaluation shall include a determination that the firms submitting proposals meet the design-build firm definition. Qualifications of the firm and project manager shall be considered for the design team as well as the construction team.

3. Technical and Price Proposals

The selected design-build firm shall be required to submit a technical and price proposal. These proposals shall form the basis of contract negotiation and award of the design-build contract.

4. Design-Build Contract Award





The Procurement Committee shall submit through the Procurement Division, an alphabetical listing of the short listed firms, providing score sheets as back-up, to the BCC for selection of one firm and two ranked alternates, and approval to negotiate and award a design-build contract with the selected firm, provided the final negotiated price does not exceed the project budget. Prior to award and execution of the design-build contract, the County may negotiate minor changes in the technical proposal and contract price for the purpose of clarifying and/or refining the project requirements and the services to be performed and/or the work to be done.

- 5. Development of the Guaranteed Maximum Price (GMP)
 - a. Pre-GMP Services:

The selected design-build firm shall negotiate the cost of services required to design and manage the project that will be incurred prior to the establishment of the GMP. These services may include but are not limited to:

i. design to 65% or otherwise specified percentage of completion value

engineering;

ii. identification of long-lead/early procurement and direct purchase items;

iii. insurance and bonding costs;

iv. project information management system development and administration.

- b. The contract will be awarded on the basis of the Pre-GMP costs. Upon completion of the design to the required level, the cost of constructing the work will be developed and negotiated. The GMP is comprised of Pre-GMP services, the cost of constructing the work, any design-builder and/or Owner's contingencies, and other costs as deemed appropriate for the project. The GMP will be incorporated into the designbuild contract by contract amendment.
- c. The initiating division/department will submit the negotiated contract to the Procurement Division. The Procurement Division obtains review by the Business Development Division, performs cost analysis, and executes the contract if acceptable.



WHAT AN INVOICE SHOULD CONTAIN

- A. Purchase order number;
- B. Date of order (if possible);
- C. Date of delivery;
- D. Itemized list of materials or services rendered;
- E. Destination of delivery;
- F. Quantities, prices, (both unit and total), terms and any other charges contained in the purchase order:
- G. Delivery charges should be listed separately from the materials and supplies if they are not included in the unit price

Invoices should be submitted to the ordering division as delineated on the purchase order.

WHO RECEIVES INVOICES

The ordering department/division receives all invoices from vendors and/or contractors.

- A. The ordering department/division shall match the invoice with the delivery ticket and receiving report.
- B. The ordering department/division will forward the payment package to Accounts Payable for processing. After reviewing the invoice, Accounts Payable will prepare a voucher for payment.

NOTE: Invoices for construction contracts and professional services (architecture, engineering. Landscape architecture, survey and cartography/mapping) may also be reviewed by the Business Development Division prior to submittal to Accounts Payable for payment.

PROCUREMENTS APPROVED FOR DIRECT PAYMENT WITHOUT ENCUMBRANCE

The following commodities and services may be authorized and submitted directly for payment to the Finance Office <u>without</u> the requirement for a Purchase Order / Delivery Order encumbrance.

- A. Procurement of dues and memberships in trade or professional organizations
- B. Subscriptions for periodicals
- C. Advertisements & Legal Notices
- D. Funding disbursed by the County via grant, gift or bequest (subject to Board Approval).
- E. Goods purchased with petty cash in accordance with established County procedures.
- F. Postage & Common Carrier Shipments (i.e. Fedex, UPS, DHL)

SECTION 14: INVOICES



- G. Water, sewer, and electrical utility services.
- H. Communication utility services (internet service provider, phone and cellular service)
- Art and artistic services
- J. Employment agreements (via payroll only; excludes staff augmentation contracts)
- K. Fees and costs of job-related travel, seminars, tuition, registration and training.
- L. Government fines
- M. Lines of Insurance Coverage and deductibles when approved by Risk Management
- N. Toll charges and toll violations
- O. Medical Bills
- P. Paralegal services, expert witnesses, court reporters and specialized legal services unless associated with a County Term Contract.
- Q. Legal Settlements
- R. Court Costs
- S. Court Orders
- T. Title Insurance for Real Property
- U. Real Property
- V. Abstracts for titles of Real Property
- W. Fees associated with obtaining Public Records from other Government agencies (FDLE background checks, Freedom of Information Act requests, Florida Public Records, etc.)

SECTION 15: NON-PURCHASE ORDER TRANSACTIONS



Non-purchase order transactions occur when a department/division obtains goods or services without using a properly authorized instrument (i.e. procurement card, delivery or purchase order). Contracts authorized for goods and services with specified service periods require encumbrances within the following timeframes:

- A. Creation of Requisitions (RQSOC) at fiscal year start: within 10 working days of the first working day of the new fiscal year.
- B. Submission of Change Orders for extended service periods at fiscal year start: within 10 working days of the first working day of the new fiscal year.
- C. Creation of Delivery Orders at fiscal year start: within 10 working days of the first working day of the new fiscal year.
- D. Creation of Delivery Order for a new Master Agreement: within 3 working days of the Advantage update.
- E. Creation of Delivery Order for a Master Agreement renewal: within 3 working days of the Advantage update.

Departments/divisions who have obtained goods or services without using a properly authorized instrument are not allowed to charge such goods or services to their procurement card or enter a requisition for the goods or services after they have previously obtained such goods or services. The only exception is if the department/division has pre-notified Procurement of an emergency requirement. Emergency requirements may be submitted by requisition after the fact (see Section 4).

When the goods or services are ordered, received and invoiced without proper authorization, they must be paid through a non-purchase order request sent to the Procurement Manager.

For unauthorized commitments under \$10,000, the non-purchase order request must include:

- A. a memo from the department director justifying the transaction and providing the corrective action that has/will be taken to prevent the reoccurrence in the future;
- B. the invoice with the proper approval signatures; and
- C. the accounting line(s) that will be used to pay the invoice.

Unauthorized commitments over \$10,000 require the information outlined above and will be forwarded to the County Administrator for final approval.

SECTION 16: RECEIPT OF GOODS AND MATERIALS



USING (ORDERING) DEPARTMENT/DIVISION

The using department/division is charged with the responsibility of inspecting all supplies to determine quality, quantity and conformance with specifications and the purchase order.

The Procurement Division shall have the authority to question, examine, or test the quality of materials requested or received by the using department/division.

PROCEDURE IN DIVISIONS

Upon receipt of materials and after inspecting and/or testing, the department/division should sign delivery tickets presented by the vendor and complete the receiver in the Advantage system noting the quantity received. The original receiver shall be forwarded to Accounts Payable with copies of all original delivery tickets or packing slips attached. Any variation in quantity received shall be notated on the vendor's delivery ticket or the receiver. Additional receivers are to be entered in the Advantage system and sent to Accounts Payable for any back ordered or additionally received or rejected items. Copies of all freight bills must be forwarded to Accounts Payable. If the materials delivered are not in conformance with specifications and are not acceptable by the using department/division (see Section 16), they should notify the Procurement Division at once of the reasons for withholding acceptance.

The Procurement Division will take immediate action to require replacement by the vendor or otherwise take action to supply the using agency with the needed materials.

Signature on the Receiver Report signifies the items have been properly received, inspected, and accepted.

SECTION 17: REPORT OF UNSATISFACTORY MATERIALS OR SERVICES/DELIVERY/PERFORMANCE NOTICES

I. REPORT OF UNSATISFACTORY MATERIALS OR SERVICES

PURPOSE

The Report of Unsatisfactory Materials or Services (Exhibit 9) should be utilized to inform the Procurement Division of any difficulties due to poor service, performance, quality, or materials that do not meet specification requirements. This is not an expediting tool.

HOW TO PREPARE

A properly prepared Report of Unsatisfactory Materials or Services should contain the following information:

- A. date:
- B. vendor name, address, and phone number;
- C. user department/division, contact person, and phone number;
- D. purchase order number;
- E. division manager signature;
- F. brief statement of **exactly** what the problem is, and why the product or service is unacceptable;
- G. all available documentation should be attached.

DISTRIBUTION

The Report of Unsatisfactory Materials or Services is to be forwarded to the Procurement Division. The Procurement Division will send a copy to the vendor for their response.

The user department/division will be notified as to the vendor's response and any action to be taken by the Procurement Division.

II. DELIVERY/PERFORMANCE NOTICES

These notices are secondary to the report of unsatisfactory materials or services, and shall only be issued by the Procurement Manager. They are intended to address serious performance deficiencies with the full understanding that the County will terminate the contract for default if the performance/delivery deficiency is not adequately resolved. Before any notice is issued, documentation signed by the applicable department/division manager justifying the recommended action must be submitted. If the user does not desire termination for default, alternate means to resolve the issues should be pursued. The two steps in this process are as follows:

SECTION 17: REPORT OF UNSATISFACTORY MATERIALS OR SERVICES/DELIVERY/PERFORMANCE NOTICES

- A Cure Notice If it has been determined that it is likely that the contract will be terminated for default before expiration of the delivery date or performance period, a cure notice will be issued. Before using this notice, it must be determined that an amount of time equal to or greater than the period of cure remains in the contract. If the time remaining in the contract is insufficient to allow a cure period of at least seven (7) days, a cure notice should not be issued. Depending on the specific circumstances, the cure notice may require the contractor to submit a specific recovery or corrective action plan when it is not realistic to expect correction of the deficiencies within seven (7) days.
- B. Show Cause Notice If the time remaining in the performance schedule is not sufficient to permit a realistic cure period of seven (7) days, or if the contractor has not resolved deficiencies cited in a Cure Notice, the Show Cause Notice shall be used. It shall be mailed immediately after expiration of the performance period and shall give the contractor a deadline for explaining why the contract should not be terminated.

SUSPENSION AND DEBARMENT

The Procurement Manager may suspend or debar for cause the right of a vendor to be included on a vendor list and any bid or response from that vendor rejected; provided, however, the Board of County Commissioners shall have the power to waive or lift such suspension or debarment.

A. <u>SUSPENSION</u>

A vendor may be suspended for a period not to exceed two (2) years as determined by the Procurement Manager based upon the following:

- 1. Vendor defaults or fails to fully comply with the conditions, specifications or terms of a bid, quotation, proposal or contract with the county; or
- 2. Vendor commits fraud or misrepresentation in connection with a bid, quotation, proposal or contract with the county; or
- Vendor is charged by a court of competent jurisdiction with the commission of a criminal
 offense as an incident to obtaining or attempting to obtain a public or private contract or
 subcontract or in the performance of such contract or subcontractor; or
- 4. Vendor is charged by a court of competent jurisdiction with the following: embezzlement, theft, forgery, bribery, falsification or destruction of records, receiving stolen property, or any other offense indicating a lack of business integrity or business honesty which currently, seriously and directly affects responsibility as a county government contractor. If charges are dismissed or the vendor found not guilty, the suspension shall be lifted automatically upon written notification and proof of final court disposition provided by the vendor to the county; or
- 5. Vendor becomes insolvent, has proceedings in bankruptcy instituted against it, or compounds its debts or assigns over its estate or effects for payment thereof, or has a receiver or trustee appointed over its property; or
- 6. Vendor commission of any act or omission to perform any act which is grounds for debarment; or

SECTION 17: REPORT OF UNSATISFACTORY MATERIALS OR SERVICES/DELIVERY/PERFORMANCE NOTICES

- 7. Vendor violates the ethical standards set forth in local, state or federal law; or
- 8. Vendor fails to comply with the M/WBE participation or M/WBE requirements of an awarded contract; or
- 9. Suspension by another government entity; or
- 10. Any other cause the Procurement Manager determines on a commercial basis to be so serious and compelling as to materially and adversely affect the capability of a business to function as a county contractor.

B. DEBARMENT

A vendor may be permanently debarred for the following:

- 1. Default or failure to fully comply with the conditions, specifications, drawings or terms of a bid, proposal or contract with the county twice in any three-year period; or
- Conviction by or judgment obtained in a court of competent jurisdiction for commission of those offenses in connection with the vendor's commercial enterprise stated in subsection A(3) and A(4). If the conviction or judgment is reversed through the appellate process, the debarment shall be removed immediately upon written notification and proof of final court disposition from the vendor to the county.

After the Procurement Manager has determined to suspend or debar a vendor, the vendor shall be notified in writing of the debarment or the period of suspension and the reasons for the action taken. The Procurement Manager, prior to issuance of written notification, may schedule an informational hearing with the vendor to determine if suspension or debarment is warranted.

Any vendor who has been convicted of a public entity crime as defined by Florida Statute 287.133 shall not be able to transact business with the county to the extent as specified in Florida Statute 287.133(a).

The suspension or debarment shall be final and conclusive, unless the suspended or debarred vendor initiates protest proceedings pursuant to Orange County Code, Article III, Division 3, Section 17-313 within twenty-one (21) days after the date of notification.

SECTION 18: CONFLICT OF INTEREST AND ETHICS IN PUBLIC PROCUREMENT



I. CONFLICT OF INTEREST

The purpose of this Section is to provide guidance to employees engaged in any aspect of the procurement function concerning the avoidance of conflict of interest.

Employees engaged in the procurement function are expected to be free of interests or relationships which are actually or potentially conflicts of interest or detrimental to the best interest of the County, and shall not engage or participate in any commercial transaction involving a company, its affiliates, divisions or subsidies in which they have a significant undisclosed financial interest.

Employees engaged in procurement who have assumed, or are about to assume, a financial or other outside business relationship that might involve a conflict of interest must immediately inform their supervisor of the circumstances involved. This information will be reviewed at an appropriate level for decision on whether a conflict of interest is present, and, if so, what course of action will be taken.

In this connection, a conflict of interest exists where an employee:

- A. Has an outside interest that materially encroaches on time or attention that should be devoted to the affairs of the County.
- B. Has a direct or indirect interest in or relationship with an outsider that is inherently unethical or that might be implied or construed to be, or make possible personal gain due to the employee's ability to influence dealings.
- C. Is partial toward an outsider for personal reasons or whose business judgment is impartial or otherwise inhibited.
- D. Places himself or the County in an equivocal, embarrassing or ethically questionable position.
- E. Takes personal advantage of an opportunity that properly belongs to the County.

II. <u>ETHICS IN PUBLIC PROCUREMENT</u>

Acceptance of gifts at any time, of any nature from vendors is prohibited. Employees must not become obligated to any vendors and shall not conduct any transactions from which they may personally benefit. No County employee or officer shall seek to influence the purchase of a product or service from any offeree. Such restrictions shall not be construed to restrict persons from evaluating and appraising the quality and value of the product to be purchased or service to be rendered where the person's scope of employment contemplates advice and counsel with respect to the purchase. No County employee or officer shall receive any gift or benefit of any nature from prospective bidders. The avoidance of actual or apparent conflicts of interest is a prime requisite to the efficient and sound operation of government and maintenance of the public trust.



SECTION 18: CONFLICT OF INTEREST AND ETHICS IN PUBLIC PROCUREMENT

All Orange County employees shall adhere to the ethical standards contained in Florida Statutes Chapter 112, Part III, Code of Ethics for Public Officers and Employees, as well as those contained in the Orange County Policy Manual & Operational Guidelines.

The Procurement Division supports the National Institute of Governmental Procurement (NIGP) Code of Ethics and adheres to their philosophy of protecting the public trust.

The provisions in this Section are subject to the statutory Code of Ethics contained in Chapter 112, Florida Statutes. The provisions stated in this Procurement Procedures Manual shall be interpreted to be consistent with the requirements of Florida statutes, unless a more restrictive requirement is expressly provided in this Manual and the subject of the more restrictive requirement is allowable to the County pursuant to Section 112.326, Florida Statutes.



EXHIBITS

EXHIBIT 1 EMERGENCY PROCUREMENT JUSTIFICATION

Date Submitted:		omitted:	Department/Division:		
Requisition Number:		ion Number:	Technical Contact Name:		
Amount of Purchase:		of Purchase:	Technical Contact Phone:		
1.	Nam	ne of all sources contacted	and their quotes:		
		Recommended Source	Person Contacted		Amount
	1.			_ \$	
		Other Sources	Person Contacted		Amount
	2.			_ \$	
	3.			\$	
2.	If ap	plicable, what are the circu	umstances resulting in non-competitive procure	ement?	
		The public exigency or emosolicitation	ergency for the requirement will not permit a de	lay resu	lting from a competitive
			ber of sources, competition is determined inade tively impact County operations or public safety	•	e-solicitation would result
		The federal awarding agen	ncy or pass-through entity expressly authorizes n	on-com	petitive proposals in response

3. Equipment/Facility requiring emergency action:

written request from the non-Federal entity.

Not Applicable, competitive quotes were obtained.

4.	Detail any adverse impacts to the County if this Emergency Procurement is not approved and expedited.
5.	Detail the research and analysis conducted to determine that the pricing associated with this emergency requisition is fair and reasonable.
Al	PPROVAL PROCESS
	ertify that to the best of my knowledge, this request is an emergency and the information provided herein is

I certify that to the best of my knowledge, this request is an emergency and the information provided herein is accurate and truthful.

Note: Procurements over \$100,000 may require a Price Negotiation Memorandum and Board Approval.

REQUESTING DEPARTMENT / DIVISION	
[Sign] Requestor/ Technical Contact	Date
[Sign] Division Manager OR Department Director	Date
[Print Div. Manager or Dept. Direct	tor Name]

PROCUREMENT DIVISION APPROVA	<u>L</u>
[Sign] Buyer/ Purchasing Agent / Senior Contract Administrator	 Date
[Sign] Supervisor	 Date
[Sign] Division Manager / Administrator	Date



[rev. 03-18]

ORANGE COUNTY PROCUREMENT DIVISION SOLE SOURCE PROCUREMENT JUSTIFICATION

Vendor Name:		
Date Submitted:	Department/Division:	
Requisition Number:	Technical Contact Name:	
Amount of Purchase:	Technical Contact Phone:	

Sole source purchases are defined as purchases of supplies, equipment and contractual services that meet both of the following criteria: It is the only good or service that will produce the desired results or are the most appropriate for the given situation and it is available fro W ar

om	only o	ne source of supply or the use of such source is both economically and operationally in the County's best interest. In accordance a Statute 839.13, any public officer, or employee of a public agency, knowingly and willfully concealing any issue or falsifying
ny d	ocum	ent shall be guilty of a misdemeanor punishable as provided in FS. 775.082 or FS.775.083.
1.	Wha	at are the circumstances resulting in non-competitive procurement?
		This item/service is available only from a single source.
		The federal awarding agency or pass-through entity expressly authorized non-competitive proposals in response to a written request from the non-Federal entity. (Documentation is required)
		After solicitation of a number of sources, competition is determined inadequate.
2.		is product/service is proprietary have you confirmed that there are no authorized distributors or service ners able to compete for this award?
		Yes, vendor has confirmed in writing that they are an exclusive distributor or the exclusive source of services. (If yes, documentation is required. Include with this form the vendor's signed statement on letterhead.)
		Not Applicable
3.	requ	ain what part(s) of the requirement restrict this requisition to only one supplier and explain why these airements are essential to the accomplishment of your work. Explain any necessity for compatibility with ting equipment or instrumentation (if applicable).

4. List any known company, other than your suggested source, who supplies similar goods/services and provide the reasons competing goods/services are not conforming.

5.	Detail any adverse impacts to the County if this sole source is not approved. If the recommended source was unable to provide these goods/services how would the County accomplish its objective?
6.	Detail the research and analysis conducted to determine that the pricing associated with this sole source requisition is fair and reasonable?

APPROVAL PROCESS

I certify that to the best of my knowledge, this request is a sole source and the information provided herein is accurate and truthful.

Note: Procurements over \$100,000 may require a Price Negotiation Memorandum and Board Approval.

REQUESTING DEPARTMENT / DIVISION	
[Sign] Requestor/ Technical Contact	Date
[Sign] Division Manager OR Department Director	Date
Print Div. Manager or Dept. Direc	tor Name]

PROCUREMENT DIVISION APPROVA	<u>AL</u>
[Sign] Buyer/ Purchasing Agent / Senior Contract Administrator	 Date
[Sign] Supervisor	Date
[Sign] Division Manager / Administrator	 Date



ORANGE COUNTY PROCUREMENT DIVISION SOLE SOURCE PROCUREMENT FREQUENTLY ASKED QUESTIONS

Question 1:	ABC Firm is an authorized distributor of product XYZ, is this a sole source?	
Answer 1:	The term authorized distributor does not convey exclusivity. If there is a formal geographic territory	
	imposing restrictions against competition ABC Firm may be considered a sole source. If there are	
	multiple distributors, without restrictions, competition will not be waived.	

Question 2:	ABC Firm has a long history working with the County, is this a sole source?
Answer 2:	No, past performance or known qualifications shall not be the basis of waiving the requirement for
	competition.

Question 3:	It is more convenient to have a long-term supplier, is this a sole source?	
Answer 3:	No, however, noting the advantages of term contracting, the Procurement Division encourages the	
	use of competitively solicited multi-year contracts.	

Question 4:	4: Product XYZ is known to be a better quality product, is this a sole source?	
Answer 4:	No, the determination of quality shall be made on the basis of competition.	

Question 5:	ABC Firm is offering a 50% off sale this month, is this a sole source?	
Answer 5:	No, the determination of best pricing shall be made on the basis of competition.	

Question 6:	Equipment Model 123 requires specific parts for compatibility purposes, is this a sole source?
Answer 6:	If those parts are available from a single exclusive distributor this may be considered a sole source.

Question 7:	This service is highly technical and the recommended source was the original implementer, is this a sole source?
Answer 7:	If a new source would be unable to provide services without a substantial effort to survey custom
	hardware as built or interpret custom programming this may be a sole source.

Question 8:	My equipment is under warranty, although there are multiple suppliers, utilizing another supplier would void my warranty, is this a sole source?
Answer 8:	This may be approved as a sole source. The period of the warranty must be specified on the sole
	source justification form.

Question 9:	ABC Firm has compliant insurance that has been approved by Risk Management, is this a sole source?
Answer 9:	No, compliant insurance or known qualifications shall not be the basis of waiving the requirement for competition.

Question 10:	This was approved as a sole source last year, is this still a sole source?
Answer 10:	Sole sources require a new submittal and analysis for each request.

Que	stion 11:	How do I determine that the pricing of a sole source is reasonable?			
Ansv	wer 11:	Justification of price reasonableness may include past purchase history including specific references to contracts/purchase orders, analysis of purchases by other Governmental Agencies, comparison to an internally developed project estimate, comparison to an authorized consultant's estimate or other well documented justification. See the Procurement Procedures Manual, Section 4, for additional instruction on price reasonableness.			
		instruction on price reasonableness.			

EXHIBIT 3 PRICE NEGOTIATION MEMORANDUM

PRICE NEGOTIATION MEMORANDUM

This memorandum must be completed for non-competitive procurements exceeding \$100,000 and for change orders/amendments to existing contracts that will require Board approval. The purpose of this form is to create an audit record evidencing that negotiations were conducted with the contractor/consultant/vendor, the extent of such negotiations, and that the overall price offered is fair and reasonable.

	ject:	Project			
				Contract Number	
intro	ductor	y Summary	y:	Contract Title	_
Nead	otiations	for the pur	chase of:		
				Product/Services	
Were	e compl	eted on:			
				Date	
With:	:			Contractor/Consulta	ant\/andor
				Contractor/Consult	anvvendor
Coun	ITY'S		Contra	actors/Consultants/	Agreed Upon
LSun	nate		Vendo	ors Offer	Price
			Vendo	ors Offer	0
	nate	lete Name	Vendo	ors Offer	0
Parti	culars:			ors Offer	0 '
Parti	culars:	lete Name		ors Offer	0
Parti	culars:	lete Name		ors Offer	0 1
Parti	culars: Comp	lete Name	pany	ors Offer	0

D.	Unit prices, (if applicable) quoted and negotiated. If additional room is required, attach as a schedule.					
	Proposed	<u>N</u>	<u>egotiated</u>			
E.	Profit (Refer to IV	(C) below for factor	ors to conside	er).		
	Proposed		egotiated	,		
			sting the cont			
F.	Name and titles of County in the nego	r persons represer otiations, identifyin	iting the cont ig the principa	ractor/consultant and t al negotiators:		
F.	County in the nego	persons represer otiations, identifyin <u>Title</u>	iding the Conti ig the principa	ractor/consultant and tall negotiators: Organization		
	County in the nego	otiations, identifyin	iding the conting the principa	al negotiators:		
	County in the nego	otiations, identifyin	iding the conting the principa	al negotiators:		

PNM	
Page	3

	В.	between the schedule desired	od of performance. If there is a difference or required and that proposed by the uss the resolution or compromise, if any.
·	_		
	C.	to the complexity of the work to contractor/consultant/vendor, the	conable profit, consideration must be given be performed, the risk borne by the contractor/consultant/vendor's investment, quality of its record of past performance raphical area for similar work.
V.	Ne	gotiation Summary:	
	A.	Summarize the Contractors/Con County's negotiation objective and tagreed upon price is fair and reason	sultants/Vendors pricing proposal, the the negotiation results and the reasons the nable.
			· · · · · · · · · · · · · · · · · · ·
		,	
The co	ontr tion	actor's/consultant's/vendor's propos of the contract/change order/amend	al is considered fair and reasonable and ment is recommended.
Depar	tme	nt/Division	Full Name of Negotiator Printed
			Signature
			Date



Division Manager Name

Contract Information				
1. Contract Number	2. Contract Title			
Contractor Inform	nation			
3. Contractor Name	4. Vendor Number			ndor Number
5. Contractor Address				
6. Description and Loc	ation of Work			
Assessment of P	erformance Ele	ements		
7. Overall Evaluation	☐ Outstanding	☐ Satisfacto	ory	☐ Unsatisfactory (attach documentation)
8. Quality of Work	☐ Outstanding	☐ Satisfacto	ory	☐ Unsatisfactory (attach documentation)
9. Timely Performance	Outstanding	☐ Satisfacto	ory	☐ Unsatisfactory (attach documentation)
10. Other	☐ Outstanding	☐ Satisfacto	ory	☐ Unsatisfactory (attach documentation)
11. Comments: (Required)				
Evaluator(s)	<u>'</u>			
Division Contract Admir	nistrator Namo/Titlo		Ciana	ature/Date

Signature/Date

CONSTRUCTION PROJECT INFORMATION SHEET



Date Submitted:	

CONTRACT TYPE		
☐ Major Construction	☐ Minor Construction	☐ Term Contract*
>\$200k	\$35k - \$200k	
	·	
GENERAL		
Project Title		
County Project		
Manager/Division Phone		
Phone		
Email		
BCC District		
Purpose & Justification		
(Describe intended use, benefit to		
County/Department, etc.)		
Scope of Work		
PROJECT INFORMA	ATION	
Consultant Name and Address		
Consultant Name and Address		
Email Address		
Phone Number		
Cost of Bid Documents		
cost of bid bocuments		
Pre-Bid/Pre-Proposal	☐ Non-Mandatory	Justification:
Conference	☐ Mandatory	
	(Justification required; subject to Procurement	
Due Did Leastie	approval)	
Pre-Bid Location:		
Substantial Completion (# of	Final Completion (# of days):	Liquidated Damages (\$ per day):
acvel.	1	T C C C C C C C C C C C C C C C C C C C

*Number of Contracts Requested:		*Number of Renewals:			
*Minimum Order Amount	1	*Maximum Order Amount:		*Guaranteed Dollar Amount: (If more than one contract)	
Alternative Bids/Additive/	Dedu	ctive Bid Items	Supplemen	tary Provisions	
□ Yes □ No			☐ Yes	□ No	
Fees/Permits to be Paid by	Own	er:	If Fees/Peri	mits to be Paid by	Contractor List Permits and
☐ Yes ☐ No			Costs:		
If unit priced contract wha	t perc	ent of total bid amount is	allowed for N	1obilization:	
Bid Form Attached:	Sp	ecifications Attached:	Plans Attac	hed:	CD's Attached:
□ Yes □ No		Yes □ No	☐ Yes	□ No	□ Yes □ No
FUNDING					
Estimated Construction					lependent Estimate for
Cost				Federally Grant	Funded Procurements.
				Click Here to vi	ew Regulation §200.323
Accounting Line					
Commodity Codes (Click for List)					
Declaration of		his contract <u>MAY</u> be use	ed for	☐ This contrac	t <u>WILL NOT</u> be used for
Emergency	disas	ster recovery. (COMPLE	TE PART 2)	disaster recove	ry.
Federal Compliance	□Fe	ederal Funding <u>IS</u> a cons	ideration of	☐ Federal Funding is not a consideration	
	this	procurement. (COMPLE	TE PART 2)	of this Procurer	ment
Grant Funding	□Gr	rant Funding IS a consid	eration of	☐Grant Fundin	ng is not a consideration of
_	this	procurement. (COMPLE	TE PART 2)	this Procureme	nt
		P/	ART 2		
ADDITIONAL REQUIREMENTS FOR GRANT FUNDED PROCUREMENTS (MANDATORY)					
Grant		irect Federal Grant	☐ Federal Pa	iss-through	☐ State Grant
(if applicable)		Other Grant (Specify):			
☐ Not Applicable	Gran	t Start/Expiration		THROUGH	
This contact is		Attach first page of Notice	ce of Grants A	ward	
anticipated to be used for Disaster Response		County Funded at Risk or From the Office of Mana			funds. Written approval ed.

and Recovery (FEMA Reimbursable)	☐ Provide any specific information the Grant requires to be included in the solicitation	<u>List below</u> (examples: grant number, amount, agency specific clauses, retention requirements, specific competition requirements or checklists):	
	the solicitation		
Procurement of	If applicable, identify speci	fic recovered materials to be used for project execution	
Recovered Materials <u>Click Here to view</u>	List Below:		
Regulation §200.322			
COMPETITION S	STANDARDS		
	OR BIDS; FORMAL SEALED SO	DLICITATION	
Award shall be made requirements.	to the lowest responsive and	responsible bidder meeting all qualification	
•	FOR QUALIFICATIONS; FORM in a shortlist of firms pre-qua	AL SEALED SOLICITATION alified for future solicitation opportunities (disallowed for	
☐ SOLE SOURCE (FORM	REQUIRED)		
☐ EMERGENCY (FORM REQUIRED)			
POTENTIAL BIDE	DERS		
Provide <u>Firm Name</u> and <u>Er</u> <u>Address</u> for each Firm	<u>mail</u>		
Duningt Managards Circuit		Data	
	re:		
manager 3 Signature.			

☐ Copy to Director:
□Copy to Client:
□Copy to Procurement Contracts Supervisor:
REFERENCES
dentify the number of similar projects (Note 1) you want to evaluate that were successfully completed by the Bidder, as a Prime Contractor, Subcontractor etc. (Note 2) within the past # years (Note 3)
For the purposes of the Invitation for Bids, a similar project is described as follows: (Note 4)
Additionally, at least one of the projects submitted must meet the following requirements (if applicable): (Note 5)
NOTES
 Discuss experience requirements with your representative from the Procurement Division to determine the minimum number of projects required to document experience. (3-5 projects)
Determine if experience can be as a Prime, Subcontractor, or a combination of both or if the bidder's subcontractor experience is acceptable.
3. An arbitrary number of years are not appropriate. An average time period should be 10 years but

- can be more or less if project personnel have compelling reasons for a shorter or longer period.
- 4. The project manager must develop and submit a similar project description with the bid package.
- 5. To be used only when an additional experience requirement is necessary.

ORANGE COUNTY PROCUREMENT BID CHECKLIST FOR MINOR CONSTRUCTION

Please use this checklist as a guide for preparing your minor construction bid packages and include it with your bid package to Procurement.

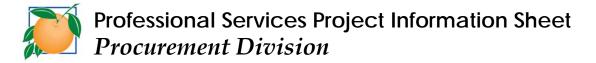
Project Name:
Project Manager:
☐ Project Information Sheet
☐ Purchasing Requisition for projects between \$35k and \$200k OR
☐ Procurement Deadline Memo
☐ Estimate (Attach Summary Sheet)
☐ 90% Comments with Resolution
☐ Two (2) Sets of Drawings (if applicable)
☐ One (1) Set of Unbound Single Sided Specification Book
☐ Three (3) CDs containing two files of the following:
☐ Drawings (if applicable) in PDF Format (all drawings in one file, up to 50 MG per file)
\square Technical Specifications (minimum of Division 1) and Scope of Work in separate PDF file
☐ One (1) CD for Purchasing containing the following:
☐ Drawings (if applicable) in PDF Format (all drawings in one file, up to 50 MG per file)
☐ Technical Specs/Scope of Work (PDF File)
☐ Brief and concise description of the project (Word File)
☐ Index of Drawings (if applicable) (Word File)
☐ Index of Technical Specs/Scope of Work (Word File)
☐ Special Terms and Conditions, if any (Word File)
☐ Bid Item Schedule for Unit Price Contracts (Word or Excel File)
☐ Engineer's Estimate (PDF File)
☐ Other:
Delivered to Procurement on:

ORANGE COUNTY PROCUREMENT BID CHECKLIST FOR MAJOR CONSTRUCTION

Please use this checklist as a guide for preparing your major construction bid packages and include it with your bid package to Procurement.

Project Name:
Project Manager:
☐ Project Information Sheet
☐ Purchasing Requisition OR
☐ Procurement Deadline Memo
☐ Similar Project (version approved during 90% submittal)
☐ Estimate (Attach Summary Sheet)
☐ 90% Comments with Resolution
☐ Two (2) Sets of Drawings
☐ One (1) Set of Unbound Single Sided Specification Book
☐ Three (3) CDs containing two files of the following:
☐ Drawings (if applicable) in PDF Format (all drawings in one file, up to 50 MG per file)
\square Technical Specifications (minimum of Division 1) and Scope of Work in separate PDF file
\square One (1) CD for Purchasing containing the following:
☐ Drawings (if applicable) in PDF Format (all drawings in one file, up to 50 MG per file)
☐ Technical Specs/Scope of Work (PDF File)
☐ Brief and concise description of the project (Word File)
☐ Index of Drawings (if applicable) (Word File)
☐ Index of Technical Specs/Scope of Work (Word File)
☐ Special Terms and Conditions, if any (Word File)
☐ Bid Item Schedule for Unit Price Contracts (Word or Excel File)
☐ Engineer's Estimate (PDF File)
☐ Other:
Delivered to Procurement on:

RFP PROJECT INFORMATION SHEET PROFESSIONAL SERVICES



Date Submitted:]

CONTRACT TYPE

☐ Project Specific (800's)	☐ Continuing (900's)
Project Specific (800 s)	Continuing (300 s)

GENERAL

PROJECT INFORMATION

Consultant Name and Address		
Email Address		
Phone Number		
Pre-Proposal Conference	 □ Non-Mandatory □ Mandatory (Justification required; subject to Procurement approval) 	Justification:
Pre-Proposal Location:		
*Number of Contracts Requested (900's):	*Number of Renewals (900's):	*Guaranteed Dollar Amount (900s): (If more than one contract)
*Design Budget (800's):	*Construction Budget (800's):	Services to be completed within days after Notice to Proceed

KEY PERSONNEL

Project Manager	Check all that apply:
	Employed by Prime
	☐ May be same individual as Project Engineer/Architect/other
	☐ May be different individual than Project Engineer/Architect/other
	☐ Must be Professional Registered in the
	State of Florida
	Other Requirements
Project Engineer / Architect /	Check all that apply:
Other	Employed by Prime
	☐ Must be Professional Registered in the
	State of Florida
	☐ Other Personnel:
Weighted Criteria (sum of the	Similar Projects Completed by the Proposed Project Manager pts
following 2 criteria must equal 25)	
	Similar Projects Completed by the Proposed Project Engineer/Architect/other
	pts
Similar Project Description	Describe type of project
(provide as an attachment)	Projects to be completed within last years
(provide as an attachment)	List of activities or elements required to have been performed
	Note mandatory elements is applicable
	Describe what/how many elements for ½ point, for full point
	List any exceptions (i.e., projects that will not be considered similar)
Scope of Work	☐ Attached (becomes Exhibit A to the contract)
-	,

FUNDING

Estimated Construction Cost		Note: Attach Independent Estimate for Federally Grant Funded Procurements.
		Click Here to view Regulation §200.323
Accounting Line		
Commodity Codes (Click for List)		
Declaration of	☐ This contract MAY be used for	☐ This contract WILL NOT be used for
Emergency	disaster recovery. (COMPLETE PART 2)	disaster recovery.
Federal Compliance	☐ Federal Funding <u>IS</u> a consideration of this procurement. (COMPLETE PART 2)	☐ Federal Funding is not a consideration of this Procurement
Grant Funding	☐ Grant Funding IS a consideration of this procurement. (COMPLETE PART 2)	☐ Grant Funding is not a consideration of this Procurement

ADDITIO		ART 2 IT FUNDED PROCUREMENTS (M	IANDATORY)							
ADDITION	NAL REQUIREIVIEN 13 FOR GRAIN	NI FONDED PROCOREINIENTS (IV	IANDATORT							
Grant	☐ Direct Federal Grant	☐ Federal Pass-through	☐ State Grant							
(if applicable)	☐ Other Grant (Specify):	5								
☐ Not Applicable	Grant Start/Expiration	THROUGH								
This contact is anticipated to be used for Disaster Response and Recovery (FEMA Reimbursable)	 Attach first page of Notice of Grants Award County Funded at Risk of Non-Appropriation of Grant funds. Written approval from the Office of Management and Budget is attached. 									
	☐ Provide any specific information the Grant requires to be included in the solicitation	number, amount, agency equirements, specific or checklists):								
	the solicitation									
Procurement of Recovered Materials Click Here to view Regulation §200.322 If applicable, identify specific recovered materials to be used for project List Below:										
	PROPOSALS; FORMAL SEAL	E D SOLICITATION meeting all qualification requ	irements.							
POTENTIAL BIDE)FRS									
Provide Firm Name and En Address for each Firm										
Project Manager's Signat	ture:	Date:								
☐ Copy to Director:										
		 age 3 of 4	 [Rev.10/18]							

REFERENCES

Identify the number of similar projects (Note 1) you want to evaluate that were successfully completed by the Bidder, as a Prime Contractor, Subcontractor etc. (Note 2) within the past # years (Note 3)
For the purposes of the Invitation for Bids, a similar project is described as follows: (Note 4)
Additionally, at least one of the projects submitted must meet the following requirements (if applicable): (Note 5)

NOTES

- 1. Discuss experience requirements with your representative from the Procurement Division to determine the minimum number of projects required to document experience. (3 or 5 projects)
- 2. Determine if experience can be as a Prime, Subcontractor, or a combination of both or if the bidder's subcontractor experience is acceptable.
- 3. An arbitrary number of years are not appropriate. An average time period should be at least 10 years but can be more or less if project personnel have compelling reasons for a shorter or longer period.
- 4. The project manager must develop and submit a similar project description with the bid package.
- 5. To be used only when an additional experience requirement is necessary.

PERFORMANCE EVALUATION CONSTRUCTION CONTRACTS

PERFORMANCE EVALUATION - CONSTRUCTION CONTRACTS											
PART I - GENERAL CONTR	ACT D	ATA									
A. CONTRACT NUMBER AND	TITLE		B. CONTRACTOR (Name, address and ZIP code)								
	I FIXED	PRICE		D. COMPLEXITY OF WORK							
CONTRACT SO	LE SO	URCE		□DIFFICULT							
☐ TEI				□ROUTINE							
□ NE						-					
E. DESCRIPTION AND LOCAT	-										
PART II – FISCAL DATA											
A. ORIGINAL CONTRACT AMOUN \$	Т	B. TOTAL AMOUNT OF CHANGE ORDERS \$		C. LIQUI DAMAG \$	IDATED ES ASSESSED	D. \$	FINAL AMOU	CONTRACT NT			
PART III - CONTRACT DAT	ES										
A. DATE OF CONTRACT AWARD	DRIGINAL CONTRACT MPLETION DATE	ACT C. REVISED CON COMPLETION D.									
PART IV - TYPE AND EXTE	NT O	SUBCONTRACTING									
PART V - PERFORMANCE	VALU	ATION OF CONTRACT	OR (Ch	eck app	propriate box)						
PERFORMANCE ELEMENTS		OUTS	STANDIN	1G	SATISFACTOR	RΥ	UNSATISFACTORY				
A. QUALITY OF WORK											
B. TIMELY PERFORMANCE											
C. EFFECTIVENESS OF MANA											
D. COMPLIANCE WITH SAFET OVERALL EVALUATION	Y STA	NDARDS									
☐ OUTSTANDING ☐ SATISFACTORY ☐ UNSATISFACTORY (Exp	lain on	next page)									
PART VI - EVALUATED/RE\	IEWE	D BY									
DEPARTMENT/DIVISION (Type or											
NAME AND TITLE (Type or Print)	SIGNATI	URE					DATE				
	RE	VIEWED BY DEPARTM	IENT/DI	VISIO	N MANAGER						
NAME AND TITLE (Type or Print)		SIGNATI	URE					DATE			
,											

(Part V continued) Explanation for Unsatisfactory Rating (Attach supporting documentation)
Explanation on Satisfactory Rating (Attach Supporting documentation)

PERFORMANCE EVALUATION PROFESSIONAL SERVICES

PE	RFORM	IANCE EVALU	JATION	N (PROFES	SIONAL	SERVI	CES)			
1. CONTRACT NUMBER AND TITLE		_	2. PURCHASE ORDER NUMBER AND PROJECT TITLE (If applicable)							
					,					
3. TYPE OF REPORT (Check one) COMPLETION OF DESIGN OR COMPLETION OF CONSTRUCT TERMINATION			4. REPO	4. REPORT NUMBER 5. DATE OF REPORT			OF REPORT			
6. PROJECT NAME			7. PROJECT ADDRESS							
8. DIVISION/DEPARTMENT RESPONSI		D OF CONT	DAOT	10.4		ONTRACT				
A. SELECTION OF CONSULTANT		3. NEGOTIATIOI	N/AVVAF	RD OF CONT	RACI	C. Al	OMINISTRATION OF C	CONTRACT		
9. CONTRACT INFORMATION										
A. TYPE OF SERVICES	B. TY	PE OF CONT LUMP NOT T SOLE	SUM O EXCE SOURC	E						
C. DESIGN/STUDY COMPLEXITY	INITIAL	. FEE		AMENDMEN	NTS		TOTAL FEE			
☐ DIFFICULT ☐ROUTINE ☐ SIMPLE	\$			\$	<u>mount</u>		\$			
E. DATE CONTRACT AWARDED		NTRACT COMPI (Including Exter		DATE	G. ACT	UAL CO	MPLETION DATE OF (CONTRACT		
10. CONSULTANT DATA										
A. NAME		B. ADDRESS		C. SPECIALTY			CIALTY			
11. CONSTRUCTION COSTS (If applica	able)				,					
A. INITIAL ESTIMATE \$		B. AWARD AM \$	MOUNT	NT C. FINAL CONSTRUCTI \$			AL CONSTRUCTION (CONTRACT AMOUNT		
D. CONSTRUCTION CHANGES AND DEFIC	IENCES	(If any)		N	UMBER	I	TOTAL			
Construction Changes							\$			
Construction changes resulting from deficience	ies in cor	nsultant performa	ance				\$			
Deficiencies paid for by consultant				\$,			
Deficiencies paid for by county							\$			
12. CONSUTLANT'S RATING (If unsatis	sfactory r	rating is given in	any area	a explain on t	he next pa	age.)				
Quality of services provided commensurate	with cost	of services		□EXCELLE	NT □SATI	SFACTOR	RY DUNSATISFACTORY			
Responsiveness to Owner's needs				□EXCELLENT □SATISFACTORY □UNSATISFACTORY						
Maintained schedule				□EXCELLENT □SATISFACTORY □UNSATISFACTORY						
Invoiced in accordance with the Contract				□EXCELLE	NT □SATI	SFACTOR	RY DUNSATISFACTORY			
Designed within funding limit (if applicable)				□EXCELLEN	IT SATIS	SFACTOR	Y DUNSATISFACTORY			
Design/Study included current code interpret	ations			□EXCELLE	NT □SATI	SFACTOR	RY DUNSATISFACTORY			
Experience with the scope of work				□EXCELLE	NT □SATI	SFACTOR	RY DUNSATISFACTORY			
Comprehensiveness of design/study perform	ned			□EXCELLENT □SATISFACTORY □UNSATISFACTORY						
Management/coordination of staff and Sub C	Consultar	nts		□EXCELLE	NT □SATI	SFACTOR	RY DUNSATISFACTORY			
OVERALL RATING				-	RECOMM	ENDED F	OR FUTURE CONTRACT	S		
☐ EXCELLENT☐ SATISFACTORY ☐U NAME AND TITLE OF RATING OFFICIAL	INSATIS	FACTORY		NAME AND T			O (If No, explain on nex	t page)		
IVANUE AND THEE OF RATING OFFICIAL				NAIVIE AIND II	ILL OF KI	∟ v i⊑ vV IINC	O I I IOIAL			
SIGNATURE		DATE		SIGNATURE				DATE		

12. (continued)
Justification for Unsatisfactory Rating (Attach any supporting documentation):
Justification for recommendation for future contracts:

REPORT OF UNSATISFACTORY MATERIALS AND/OR SERVICES



ORANGE COUNTY PROCUREMENT DIVISION
400 E. SOUTH STREET, 2ND FLOOR ORLANDO, FL 32801 | MAIN: (407) 836-5635

REPORT OF UNSATISFACTORY MATERIALS AND/OR SERVICES

Vendor Name:	Contract/Purchase Order No.:
Report Prepared by:	
[Name and Title]	[Signature] / [Date]
Dept/Division Approval:	
[Name and Title] Statement of Problem:	[Signature] / [Date]
[Attach additional sheets and documentation as nece	accanyl
[Attach additional sheets and documentation as nece	:33ai y]
Orange County Procurement Division at the addre	y Division / Department. Complete the response below and return to ess indicated above. Failure to respond may result in the County cause for disqualification from future business opportunities with
VENDOR'S R	RESPONSE TO COMPLAINT
In the space below (or via attachment), kindly respor	nd within business days.
Response to Complaint AND Plan for Resolution	of Problem:
[Attach additional sheets and documentation as nece	essary]
Vendor Representative:	
[Name and T	[Signature] / [Date]
Representative Contact:	
[Phone Numb	ber] [E-Mail Address]

Procurement (Rev. 02/2017)

SAMPLE SCOPE OF SERVICES/SCOPE OF WORK FORMATS

Interoffice Memorandum

DATE:

June 4, 2013

TO:

Contract Administrators, Purchasing Agents and Buyers

FROM:

mny M. Richardson, Manager, Purchasing and Contracts Division

SUBJECT: Sample Scope of Services/Scope of Work Formats, Internal Procedures 1-

Attached is a sample format for a scope of services or a scope of work. Please note that when one generally refers to a scope of work it involves a construction project while the scope of services is primarily used for a service requirement.

A well-written scope answers the "what, why, where, when and how" questions.

- a. What you want to buy is addressed in the background and scope sections.
- b. Why you want it is explained in the background section.
- c. Where the work is to be done is covered in the place of performance section.
- d. When the work is to be done is covered in the period of performance and the deliverables sections.
- e. **How** the work is to be performed is set forth in the technical requirements.

This sample should be used by you when you assist customers with the development of their scopes of services or scopes of work. These formats will be added to the procurement procedures manual at a future date. Note that these are not mandatory requirements but is a format that should be used as a guide in the development of these documents. Certain sections may not be applicable to all procurements. Therefore, it should be tailored for each requirement.

Attachment **Format**

SAMPLE FORMAT

SCOPE OF SERVICES SCOPE OF WORK

PART I GENERAL INFORMATION

A. BACKGROUND

- Provide a general description of the requirement.
- Briefly discuss why the project is required and, if applicable, how it will relate to previous, ongoing or future projects.
- If applicable, discuss any known difficulties or constraints.

This information must provide sufficient details to enable a prospective contractor to understand the basis for the project.

If there is a need to refer to documents that are too voluminous to include in the scope, they must be referenced in the scope with specific directions on how they may be obtained or accessed. Conversely, other documents may be designated as an attachment to the scope.

Do not include any material pertaining to the solicitation.

B. SCOPE

The scope is the entire summary of the proposed procurement. It must fully describe the purpose of the project and specific objectives of the requirement. For example:

The overall purpose of this procurement is to perform a comprehensive analysis of the county's parks and recreation activities to include the following:

- a. Determine whether the existing system meets the needs of the citizens by hosting community meetings and other outreach activities.
- b. Identify ideal locations for new parks.
- c. Determine if current funding sources are adequate to meet current and future demands for recreation.
- d. Review potential savings and efficiencies, if any, that may be achieved via privatization.
- e. Provide an analysis of comparable counties to determine if Orange County's recreational programs are consistent with similar counties.

C. APPLICABLE DOCUMENTS

The purpose of this section is to provide the contractor a consolidated listing of all documents cited in the scope of work/services. This listing helps to ensure that the contractor takes into consideration all pertinent documents during the development of the proposal.

The applicable documents should be referenced early in the scope to ensure that the contractor reads them.

Ensure that the specific requirement of the reference is cited and not simply the overall document.

PART II WORK REQUIREMENTS

A. TECHNICAL REQUIREMENTS

This section describes the work requirements. This is the most important part of the scope. It contains all of the technical details related to the project. Describe the work requirements, the required end products, and any special considerations that apply. Provide the criteria that will be used in determining whether the requirements are met.

Provide specific and precise descriptions of the work/services required. For example if your requirement is for soils testing, would you simply state that "the contractor shall test all soil samples?"know, at a minimum, it should include the following:

- (1) Description of what you are testing for and why.
- (2) The type of tests that must be performed.
- (3) The number of tests required.
- (4) When and where must the tests be conducted.

If logical, divide the work into tasks and subtasks. Describe each separately. Specify the work related to each task including the criteria for determining if the requirements are achieved.

B. DELIVERABLES

A deliverable may be a design, a report, computer software or anything else that can be delivered physically. This definition includes interim deliverables such as draft documents, interim findings, and test results and analyses, as well as end products. A deliverable usually signals the end of a task or the accomplishment of a milestone and is used to measure successful performance. A certain percentage of the overall payment may be applied to applicable deliverables.

In this section, a Schedule of Deliverables should be developed to at a minimum describe the deliverable, the applicable section of the scope that requires the document and the number of days after award or some other milestone that the deliverable must be provided. For example:

Schedule of Deliverables

<u>Deliverable</u>	Scope Reference	Delivery Time
Initial analysis	Sect 2, para 2d	90 days after award
Draft Report	Sect IV, para a	180 days after award

When the scope requires numerous and specific meetings, these may be included in a Schedule of Meetings that outline when the meetings are held. If the contractor will be required to prepare and submit minutes of such meetings, these minutes should be listed as a deliverable.

PART III SUPPORTING INFORMATION

A. SECURITY

Define any specific security requirements that the contractor's personnel must comply with such as background investigations, physical inspection of workers and toolboxes, etc. Specify who will be responsible for the costs of background inspections. Also, specify that the County will not be responsible for any delays occasioned by the time required for entry and exit from controlled areas.

B. PLACE OF PERFORMANCE

If applicable, specify the place(s) where the service or work will be performed.

EXHIBIT 11 CHANGE ORDER REQUEST FORM



ORANGE COUNTY PROCUREMENT DIVISION CHANGE ORDER REQUEST FORM

REQUEST DATE	BUDGET FY	GRANT FUNDING
		☐ N/A ☐ THIS REQUEST COMPLIES
		WITH COST PRINCIPLES

GIVITOL GREEK REGULAT I GRAN												w	/IIH CC	JST PRIN	CIPLES			
DEPARTMENT/DIVISION CONTACT NAM						TACT NAME		CONTACT PHONE BUYER/PA/C				PA/CA	NAME					
	VE	NDOR			CHANGE ORDER NO					TYPE	CONT	RACT NUMBER	CANCEL ENTIRE PO/DO)	
									F	2000] DC	NOT M	AIL V	ENDOR	COPY
INCREA	SE, DECRE	ASE O	R DELETE	COM	MODITY L	INE					<u>, </u>							
CMDTY. LINE NO. ACTION						PREVIOUNE DOLLAR AMOUNT				NE\ DLLAR AM	E OUNT			DDITY L N/COM	INE IMENTS			OLLAR NGE
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	Selec	ct Ac	ction	FROI	М												\$ 0	.00
	Selec	et Ac	ction	FROI	М												\$ 0	.00
ADD CO	MMODIT			10													T	
		LINE		DESC	RIPTION													
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																	\$ C	0.00
																	\$ C	0.00
																	\$ C	.00
FUNDING: ACCOUNTING LINE OR REPORTING CODE CHANGE																		
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ORIGINA	IL PO/DO AN	/II.			SUBTRACT	THIS C/O ☐ ADD ☐ SUBTRACT												
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JUSTIFIC	ATION (KE	QUINED	FOR ALL	TRANS	ACTIONS)													
					hereby rele iated with			nty, its agents and order.	d en	nployees	from a	iny and all lial	oilities	s unde	er this con	tract _.	for furtl	ner
VENDOR/ CONTRACTOR AUTHORIZATION DATE:																		
D	EPARTMEN	<i>IT</i> APPR	ROVAL SIG	NATUI	RE		21/1-			10V-110				DA	TE:			
						OFFI	JAL	PROCUREMENT DI	VIS	ION USE	ONLY							
PROCUR	EMENT AP	PROVA	L:												DATE	<i>:</i>		
ADD THE	FOLLOWI	NG TEX	T TO PO/I	00:	TR	ACK CH	ANGE	S: YES N	10	CH	IANGE	AWARD AMO	UNT T	го :				



CHANGE ORDER REQUEST FORM CONTINUATION SHEET

CHANGE **DOCUMENT NUMBER** ORDER NO. (ATTACH A COPY)

INCREASE, DECREASE OR DELETE COMMODITY LINE

CMDTY. LINE NO.	ACT	ION	PREVIOUS LINE DOLLAR AMOUNT	NEW LINE DOLLAR AMOUNT	COMMODITY LINE DESCRIPTION/COMMENTS	NET DOLLAR CHANGE
	Select Action	FROM TO				\$ 0.00
		FROM				
	Select Action	TO				\$ 0.00
	Select Action	FROM				\$ 0.00
	0010017 (011011	TO				Ψ 0.00
	Select Action	FROM TO				\$ 0.00
	0 1 1 1 1	FROM				Ф 0 00
	Select Action	ТО				\$ 0.00
	Select Action	FROM				\$ 0.00
	OCICOL / TOLIOTI	TO				Ψ 0.00
	Select Action	FROM				\$ 0.00
	OCICOL / LOLIOIT	ТО				Ψ 0.00
	Select Action	FROM				\$ 0.00
	COICCE / TOTION	TO				Ψ 0.00
	Select Action	FROM TO				\$ 0.00
		10				Ŧ

ADD CC	MMODITY	LINE						
CMDTY.	CMDTY.	DESCRIPTION						
LINE NO.	CODE	FOR D.O. YOU MUST SPECIFY AN MA LINE	MA LINE	QTY.	OF MEAS.	UNIT COST	ACCOUNTING LINE	CHANGE
								\$ 0.00
								\$ 0.00
								\$ 0.00
								\$ 0.00
								\$ 0.00
								\$ 0.00
								\$ 0.00
								\$ 0.00
								\$ 0.00

CMDTY. LINE NO.	ACCTG. LINE NO.	FROM AMOUNT	TO AMOUNT	FROM ACCOUNTING LINE	TO ACCOUNTING LINE	FROM REPORTING CODE	TO REPORTING CODE

EXHIBIT 12 PROCUREMENT CARD APPLICATION

Bank of America Merrill Lynch Orange County Procurement Card Application

EMPLOYEE INFORMATION			
First Name	Middle Initial		Last Name
Department		Division	on
Business Address			
City		State	Zip
() Business Phone	Email Address		Employee ID #
Fund (example: 0001)	Department Code	e (example: 043)	Unit (example: 2000)
Division Transaction Appro	ver	Signature of Div	rision Transaction Approver
EMPLOYEE / APPROVAL SIG	SNATURE		
Signature of Applicant / Da	te	Signature of N	Manager / Date

Revised 11/01/15 Attachment 1

EXHIBIT 13 TRAVEL CARD APPLICATION

Bank of America Merrill Lynch Orange County Procurement Travel Card Application

D' . N	20111 7 11 1		Y X	
First Name	Middle Initial		Last Name	
Department		Divisi	on	
Business Address				
City		State	Zip	
()	<u> </u>			
Business Phone	Email Address		Employee ID #	
Fund (example: 0001)	Department Code	e (example: 043)	Unit (example: 2000)	
Division Transaction Appr	rover	Signature of Division Transaction Approver		
EMPLOYEE / APPROVAL SI	GNATURE			
Signature of Applicant / D	ate	Signature of N	Manager / Date	

Revised 11/01/16 Attachment 1

EXHIBIT 14 PROCUREMENT CARD TERMINATION FORM

DATE:	
TO:	Procurement Card Program Administrator Procurement Division
THRU:	(Division Manager)
SUBJECT:	Procurement Card Termination Form
The attached information is	d procurement card is returned for appropriate disposition. The following provided:
a.	Name:
b.	Procurement Card Number:
C.	Division:
d.	Department:
e.	Reason for termination of card: (Check appropriate block)
	(1) Termination of County employment
	(2) Transfer to another Division within the County
	(3) Other: Reason:
f.	Effective date of termination:
Signature of E	Employee
Attachment (F	Procurement Card) - MUST BE HANDCARRIED TO PROCUEMENT MONITOR
Receipt acknowledge	owledged by:
Procurement Procurement	Division Date Card Administrator
c: Accounts F	Payable, Comptroller

EXHIBIT 15 TRAVEL CARD TERMINATION FORM

DATE:	
TO:	Procurement Travel Card Program Administrator Procurement Division
THRU:	(Division Manager)
SUBJECT:	Procurement Travel Card Termination Form
The attached information is	procurement card is returned for appropriate disposition. The following provided:
a.	Name:
b.	Procurement Travel Card Number:
C.	Division:
d.	Department:
e.	Reason for termination of card: (Check appropriate block)
	(1) Termination of County employment
	(2) Transfer to another Division within the County
	(3) Other: Reason:
f.	Effective date of termination:
Signature of E	mployee
Attachment (P	rocurement Travel Card) - MUST BE HANDCARRIED TO PROCURMENT
Receipt ackno	wledged by:
Procurement I Procurement (Division Date Card Administrator

c: Accounts Payable, Comptroller

PROCUREMENT CARD MONTHLY PURCHASE LOG

PROCUREMENT CARD MONTHLY PURCHASE LOG

(MANDATORY)

Cardholder (Print Name):	Statement for the Month of:
Cardholder Signature:	Division:
	Extension:

	Receipt or			Dollar Amount	Dispute (d)/	
Date	Invoice #	Description of Purchase	Vendor's Name	of Purchase	Credit (c)	Remarks

TRAVEL CARD MONTHLY PURCHASE LOG

PROCUREMENT TRAVEL CARD MONTHLY PURCHASE LOG

(MANDATORY)

Cardholder (Print Name):	Statement for the Month of:
Cardholder Signature:	Division:
	Extension:

	Receipt			Dollar Amount	Dispute (d)/	
Date	Invoice #	Description of Purchase	Vendor's Name	of Purchase	Credit (c)	Remarks

NOTIFICATION OF LOST OF STOLEN PROCUREMENT CARD

NOTIFICATION OF LOST OR STOLEN PURCHASING CARD

DATE:	
TO:	Bank of America Merrill Lynch Attn.: Commercial Card Services Fax Number:
THRU:	Division Manager
FROM:	(Cardholder)
SUBJECT:	Notification of Lost or Stolen Purchasing Card
	reby notified that the following purchasing card is no longer in my possession and is be lost or stolen:
	Cardholder Information
Name:	
Employee I	D#:
Division: _	
Purchasing	Card Account Number:
Indicate if le	ost or stolen:
Date Missin	ng:
Signature of	f Cardholder
	curement Purchasing Card Program Administrator, Procurement Division and ounts Payable Purchasing Card Program Administrator, Comptroller

Revised 11/01/15

NOTIFICATION OF LOST OR STOLEN TRAVEL CARD

NOTIFICATION OF LOST OR STOLEN TRAVEL CARD

DATE:	
TO:	Bank of America Merrill Lynch Attn.: Commercial Card Services Fax Number:
THRU:	Division Manager
FROM:	(Cardholder)
SUBJECT:	Notification of Lost or Stolen Travel Card
	eby notified that the following purchasing card is no longer in my possession and is be lost or stolen:
	Cardholder Information
Name:	
Employee II	D#:
Division:	
	Card Account Number:
Indicate if lo	st or stolen:
Date Missing	g:
Signature of	Cardholder
o. Dagos	years ant Dynahaging Could Dungman Administrator Dungyears ant Division and

c: Procurement Purchasing Card Program Administrator, Procurement Division and Accounts Payable Purchasing Card Program Administrator, Comptroller

Revised 11/01/15 Attachment 7

PROCUREMENT CARDHOLDER AGREEMENT AND ACKNOWLEDGEMENT OF RECEIPT

ORANGE COUNTY PURCHASING CARDHOLDER AGREEMENT AND ACKNOWLEDGEMENT OF RECEIPT

I agree to use this purchasing card only for actual and necessary County business expenses incurred by me in accordance with County's Purchasing Card Procedures.

I have read the Purchasing Card Procedures, and agree to abide by the procedures contained therein. I acknowledge that use of this card for any purpose other than County approved business expenses is prohibited and will be grounds for disciplinary action, up to and including termination. In addition, I must reimburse the County for such charges.

I agree to surrender the purchasing card immediately upon retirement, termination, or upon request of an authorized representative of the County. I understand that use of the purchasing card after privileges are withdrawn is prohibited.

If the card is lost or stolen, I will immediately notify the issuing bank by telephone. I will confirm the telephone notification by mail or facsimile to the issuing bank with a copy to Purchasing Monitor. I understand that failure to promptly notify the issuing bank of the theft, lost, or misplacement of the purchasing card may make me responsible for any fraudulent use of the card.

The use of this purchasing card is to be limited to \$1,500.00 or less per transaction in accordance with the procedures.

I certify that I received the VISA purchasing card listed below and a copy of the County's Purchasing Card Procedures. I understand that failure to use this purchasing card in accordance with all procedures may result in my card privileges being suspended or revoked. I further understand that personal use of the purchasing card is strictly prohibited. Moreover, any personal use will require immediate reimbursement to the County, cancellation of card privileges and disciplinary action, which may include dismissal.

I hereby authorize the County to deduct from my wages or from any other amounts payable to me, an amount equal to the total charges for improper or unauthorized purchases with the purchasing card even if I am no longer employed by the County. Also, if the County initiates legal proceedings to recover amounts owed by me for unauthorized/improper purchases, I agree to pay court costs, reasonable attorney fees and other expenses incurred by the County in such proceedings assuming the County prevails in such legal action.

Card Number:		Single Purchase Limit: <u>\$1,500.00</u> 30-Day Limit: <u>\$37,500.00</u>		
Sign	ature:			
		(Print or Type Name)		
Date				
Divis	sion:	Extension:		
Tran	saction Approver:	Extension:		
c:	Cardholder			
	Transaction Approver			
	Purchasing Card Program Administrator			
	Accounts Payable			

Revised 8/20/07 Attachment 9

TRAVEL CARDHOLDER AGREEMENT AND ACKNOWLEDGEMENT OF RECEIPT

ORANGE COUNTY PURCHASING TRAVEL CARDHOLDER AGREEMENT AND ACKNOWLEDGEMENT OF RECEIPT

I agree to use this purchasing travel card only for actual and necessary County business expenses incurred by me in accordance with County's Purchasing Card Procedures.

I have read the Purchasing Travel Card Procedures, and agree to abide by the procedures contained therein. I acknowledge that use of this travel card for any purpose other than County approved business expenses is prohibited and will be grounds for disciplinary action, up to and including termination. In addition, I must reimburse the County for such charges.

I agree to surrender the purchasing travel card immediately upon retirement, termination, or upon request of an authorized representative of the County. I understand that use of the purchasing card after privileges are withdrawn is prohibited.

If the card is lost or stolen, I will immediately notify the issuing bank by telephone. I will confirm the telephone notification by mail or facsimile to the issuing bank with a copy to Purchasing/Travel Monitor. I understand that failure to promptly notify the issuing bank of the theft, lost, or misplacement of the purchasing card may make me responsible for any fraudulent use of the card.

The use of this purchasing card is to be limited to \$5,000 or less per transaction in accordance with the procedures.

I certify that I received the VISA purchasing card listed below and a copy of the County's Purchasing Travel Card Procedures. I understand that failure to use this purchasing travel card in accordance with all procedures may result in my card privileges being suspended or revoked. I further understand that personal use of the purchasing travel card is strictly prohibited. Moreover, any personal use will require immediate reimbursement to the County, cancellation of card privileges and disciplinary action, which may include dismissal.

I hereby authorize the County to deduct from my wages or from any other amounts payable to me, an amount equal to the total charges for improper or unauthorized purchases with the purchasing card even if I am no longer employed by the County. Also, if the County initiates legal proceedings to recover amounts owed by me for unauthorized/improper purchases, I agree to pay court costs, reasonable attorney fees and other expenses incurred by the County in such proceedings assuming the County prevails in such legal action.

Card Number:		Single Purchase Limit: <u>\$ 5,000.00</u> 30-Day Limit: <u>\$37,500.00</u>		
Sign	ature:			
		(Print or Type Name)		
Date				
Divi	sion:	Extension:		
Tran	saction Approver:	Extension:		
c:	Cardholder			
	Transaction Approver			
	Purchasing Card Program Administrator			
	Accounts Payable			

Revised 8/20/07 Attachment 10

PROCUREMENT CARD REPRESENTATIVE APPLICATION

ORANGE COUNTY PURCHASING CARD REPRESENTATIVE

DATE: _	
TO:	Julie Ackley-Danielson, Purchasing Card Program Administrator Purchasing and Contracts Division
FROM:	Division Manager,
SUBJECT:	Purchasing Card Representative
The following	g individual is the purchasing card representative:
Employee's F	full Name: (Type)
Signature	
Title:	
Telephone:	
Business Add	ress:
Email Addres	s:
Division:	
Department:	
Accounting I	(example: 0001 fund, 043 dept., 2000 unit)
Signature	of Division Manager:(must have Division Manager's signature
	FIC CARDHOLDER/S THAT YOU WILL BE ASSISTING WITH CONS & NOTES IN PAYMENTNET AS THE REPRESENTATIVE:
c: Accounts l	Payable, Comptroller

Revised 8/17/07 Attachment 12

TRAVEL CARD REPRESENTATIVE APPLICATION

ORANGE COUNTY PURCHASING TRAVEL CARD REPRESENTATIVE

DATE:	
TO:	Julie Danielson, Purchasing Travel Card Program Administrator Purchasing and Contracts Division
FROM:	Division Manager,
SUBJECT:	Purchasing Travel Card Representative
The following	g individual is the purchasing travel card representative:
Employee's F	Full Name: (Type)
Signature	
Title:	
Telephone: _	
Business Add	ress:
Email Addres	s:
Division:	
Department:	
Accounting 1	(example: 0001 fund, 043 dept., 2000 unit)
Signature	of Division Manager:(must have Division Manager's signature)
	FIC CARDHOLDER/S THAT YOU WILL BE ASSISTING WITH IONS & NOTES IN PAYMENTNET AS THE REPRESENTATIVE:
c: Accounts	Payable, Comptroller

Revised 8/17/07 Attachment 12

PROCUREMENT CARD APPLICATION FOR NAME CHANGE

Bank of America Merrill Lynch Orange County Procurement Card Application for Name Change

EMPLOYEE INFORMATION					
First Name Middle Initi	al Form	er Last Name	Current Last Name		
		Divisi	on		
Business Address					
		Q			
City		State	Zip		
Business Phone	Email Address		Employee ID #		
Fund (example: 0001)	Department (exa	ample: 043)	Unit (example: 2000)		
Division Transaction Approver		Signature of Di	vision Transaction Approver		
EMPLOYEE / APPROVAL SIGNA	ГURE				
Signature of Applicant / Date		Signature of Manager / Date			

Revised 11/01/15 Attachment 14

TRAVEL CARD APPLICATION FOR NAME CHANGE

Bank of America Merrill Lynch Orange County Purchasing Travel Card Application for Name Change

EMPLOYEE INFORMATION				
F' (N) M'111 I	'' 1 E I (N			
First Name Middle In	nitial Former Last Name	Current Last Name		
Department	Divis	sion		
Business Address				
City	State	Zip		
() Business Phone	Email Address	Employee ID #		
Fund (example: 0001)	Department (example: 043)	Unit (example: 2000)		
Division Transaction Appro	ver Signature of D	vivision Transaction Approver		
Employee / Approval Sig	NATURE			
Signature of Applicant / Dat	e Signature of	Manager / Date		

Revised 11/01/15 Attachment 14

EXHIBIT 26 PROCUREMENT CARD EXCEPTION REQUEST

P-Card Exception Request

Note: Exceptions may only be considered for review prior to the purchase/transaction being processed. Post purchase exception requests will not be processed.

Instructions: The original exception request form must be completed and forwarded to the Division Manager for signature. Once the form has been signed, you must scan and email to Susan.Martin@ocfl.net, Gina.Segui@ocfl.net and PcardAdmins@ocfl.net for review. During the review process Susan/Gina will determine the insurance requirements or waiver, and the P-Card Administrative Team will provide the approval or decline for the transaction to be processed on the P-Card.

Date:	Department Name:	
Division Name:	Division Contact for Request	t:
Division Contact E-mail:	Division Contact Pho	ne Number:
the type/scope of purchase	on of the P-Card exception that is being requested, the amount and the reason that the exception is ined or an additional sheet for comments and back	needed. Attach any and all insurance documents
(Field length is limited to th	ne visible area)	
Division Manager Name (Print)	Signature	Date
Risk Management Divisio		
-		
Insurance Waived	Insurance Compliant	
Name (Print)	Signature	Date
Procurement Division		
	Signature	Date
Additional Instruction		

EXHIBIT 27 PROTEST HEARING FORM

PROCUREMENT DIVISION PROTEST HEARING FORM ORANGE COUNTY, FLORIDA

BIDDER/PROPOSER NAME:	
IFB/RFP NUMBER:	
DATE OF HEARING:	
NATURE OF PROTEST:	
FINDING/RECOMMENDATION OF PROTEST	
COMMITTEE/PROCUREMENT COMMITTEE:	
SIGNATURES OF PROTEST COMMITTEE/PROC COMMITTEE:	CUREMENT
	DATE

FORMAT FOR PURCHASE ORDERS FOR TEAR DOWNS AND QUOTES

These Purchase Orders shall be consistent with the following format: (SAMPLE)

THE PURPOSE OF THIS PURCHASE ORDER IS TO PROVIDE A TEAR DOWN AND QUOTE TO DETERMINE THE EXTENT OF REPAIRS REQUIRED FOR THE FOLLOWING EQUIPMENT:

Cummins 850 water cooled engine

LOCATION:

Public Works Maintenance Facility, 1234 Gardener Lane, Orlando, FL.

CONTACT PERSON:

Walter Summers, 407-836-1018

SCOPE OF SERVICES:

Vendor shall inspect and/or disassemble equipment to determine the cost of the repair. The vendor shall provide two quotations

a)	One quotation shall be the costs to re-assemble the equipment and return it to the County site if previously removed for evaluation.	\$
b)	The other quotation shall be for the repair costs.	\$

This purchase order is our acceptance of your quote for the cost of repairs, or reassemble and return.

EXHIBIT 29 PROCUREMENT THRESHOLDS

Procurement Thresholds

- Small Purchases (up to \$1,500): Purchases under \$1,500 are procured on the open market with or without competition. However, every attempt shall be made to secure such purchases from certified M/WBE vendors.
- II. **Informal Quotes** (greater than \$1,500 \$35,000*): Purchases from \$1,500 to \$35,000 are procured via a minimum of three (3) telephone or written quotes from selected vendors, one of which should be a certified M/WBE vendor, if available.
- III. Formal Solicitations (Invitation for Bids, Request for Proposals) (over \$35,000): All requirements exceeding \$35,000 are acquired through this process, with the exception of sole source and emergency procurements.

^{*}Subject to annual adjustment

PURCHASE ORDER/CONTRACT DOCUMENTATION OF EXEMPTION FORM



ORANGE COUNTY PROCUREMENT DIVISION [rev PURCHASE ORDER / CONTRACT DOCUMENTATION OF EXEMPTION

Vendor	Name:				
Date Su	bmitted:		Department/Di	vision:	
Requisit	ion Number:		Requestor Nam	ie:	
Amount	of Purchase:		Requestor Phor	ne:	
In acco	rdance with the	Orange County Ordinanc	e, Chapter 17, Fir	nance, Ar	ticle III, Procurement:
depart	ments and advis	sory boards which are und	ler the control of	the boar	y the board of county commissioners and the d of county commissioners, irrespective of their rwise specified by law. They shall not apply to:
	-	etween the board of county			Water, sewer, and electrical utility services
commissioners and nonprofit of governmental entities includin procurement, transfer, sale or					Copyrighted & Patented materials
		transfer, sale or exchange			Art and artistic services
	and/or service	S.			Employment agreements
		of dues and memberships I organizations	in trade		Fees and costs of job-related travel, seminars, tuition, registration and training.
	Subscriptions f	for periodicals		Goods and/or services given,	
	Advertisement	ts			county via grant, gift or bequest.
	Postage				Blanket purchase orders issued on an annual
	Paralegals & C	ourt reporter services			basis wherein the exact quantity of items or identification of specific items cannot be
	Specialized leg	gal services & Expert witne	esses		determined in advance.
		abstracts of titles for real	property		Items purchased for resale to the general public

APPROVAL PROCESS

- 1. Indicate the exemption requested by making a selection above.
- 2. Attach all supportive documentation for consideration and approval.
- 3. Sign, date and attach this form to the applicable purchase requisition back-up.

I certify that, to the best of my knowledge, this request for exemption and the information provided herein is accurate and truthful.

REQUESTING DEPARTMENT / DI	<u>VISION</u>			
[Sign] Division Manager OR Department Director	Date			
[Print Div. Manager or Dept. Director Name]				

PROCUREMENT DIVISION APPROVAL				
[Sign] Buyer/PA/CA	 Date			
[Sign] Division Manager / Administrator	 Date			

ALTERNATE CONTRACT SOURCE APPROVAL FORM

[rev. 03-18]

i.e YYYY - MM- DD; ABC CO; A123-45-6789



ORANGE COUNTY PROCUREMENT DIVISION ALTERNATE CONTRACT SOURCE APPROVAL

Vendor Nar	ne:		Originating Agency or Cooperative Entity					
Date Submi	itted:	Department/Division:						
Requestor f	questor Name: Requestor Phone:							
	JESTOR SHALL COMPLETE STEPS 1-3 AND PROVIDE THE REQUIRED DOCUMENTATION:							
PROCESS	_	ALL COMPLETE STEP TACH COPIES:	_		OVIDE THE R	-	OCUMEN	TATION:
Step 1		Executed Contract					tive or ni	ggy-hack provision
otep 1	-	Excedited Contract		☐ The contract contains a cooperative or piggy-back provision allowing use by other government agencies.				
				_	•	•	_	
					m			
		Control North				terms and c	onditions	and take no
		Contract Number		exception	n.			
				Paymen	t provision is	no less tha	n Net 30.	
Step 2		Formal Solicitation		Solicitat	on was adve	ertised, oper	n and uni	estricted.
		(Invitation for Bids or						
		Request for Proposals)						
Step 3		Bid tabulation or		Validate	competition	was achiev	ed.	
proof of award								
SUBMIT	T A I		•					
			CI IM OI	atation fo	r considerat	ion and ann	roval Tra	nsmit this file to the
•		cach all supportive do				ion and appr	Ovai. Ira	nsmit this file to the
	•	or the Department/Di		•				
REQUEST	ING D	EPARTMENT DIREC	ror /	DIVISIO	N MANAGER			
[Sign]								
[Print]				Date				
[i iiiie]							Date	
_				_	_			
<u>PROCU</u>	<u>REM</u>	<u>ENT REVIEW -</u>	<u>- OFI</u>	<u>FICIAL</u>	USE ON	LY [Bu	yer:	
Agency Enab	ling	Method of Selection			nd Conditions	Payment ter	ms are	Pricing methodology is
Legislation	اء ماء ما	competitive standar	ds.	are not o	bjectionable.	achievable.		structured, verifiable and
reviewed/att	acned			auditable.				auditable.
□ PASS □	J FAIL	□ PASS □ FAIL		☐ PASS	☐ FAIL	☐ PASS □	□ FAIL	☐ PASS ☐ FAIL
Comment	s:	<u> </u>		<u>I</u>				<u>I</u>
PROCURE	MENT	DIVISION APPROVA	<u> </u>					
[Sign]								
		nager/Administrator					Date	
LOGGED:	:	Buyer Initials		Date	(Scanned	file format: Exp	iration;Ven	dor Name;Contract Numbe

EXHIBIT 32 PIGGYBACK REQUISITION CHECKLIST



ORANGE COUNTY PROCUREMENT DIVISION [rev. 03-18] PIGGYBACK REQUISITION CHECKLIST (APPROVED ALTERNATE CONTRACT SOURCES)

Vendor Name:	Requisition Number:	
Date Submitted:	Department/Division:	
Requestor Name:	Requestor Phone:	

FOR APPROVED ALTERNATE CONTRACT SOURCES (ACS) ONLY

REQUEST	OR	SHALL COMPLETE	STEPS BELOW AND PROVID	DE TI	HE RE	QUIRED DOCUMENTATION	
PROCESS	AT	TACH COPIES:		VA	LIDAT	TE THE FOLLOWING:	
Step 1		Contract Cover Pa	ge and any renewal		Conf	firm Contract is on the ACS log.	
		amendments			Cont	tract is not expired.	
Step 2		Contract Quotatio	n		☐ Vendor Name on the contract m		
					the o	quote and requisition	
Step 3		Line-by-Line Pricin	g Validation (Critical)		Valid	date each item offered in the	
		Provide highlighte	d price sheets matching		quot	cation is verifiable on the contract	
		contractual prices	and documentation when		and	accurately priced.	
		applicable.					
				u	Flag	any open market items.	
Additional		GSA Procurement	s over 50K require written		Afte	r analysis, pricing is deemed	
Step 4		analysis demonstrating this is the most				onable and this is documented in	
/CC4 CAUV)	advantageous procurement method				men	no format and attached to the	
(GSA ONLY)					quote.		
			s require a signed statement				
			holder authorizing the	u	Contract Holder statement is on		
		•	e GSA contract and		lette	erhead.	
		extending the pric	ing, terms and conditions.		Contract Holder statement is signed.		
		This is not applical	ble to schedule 70 & 84.		Com	riact noider statement is signed.	
PROCURE	ME	NT REVIEW -	- OFFICIAL USE ON	LY			
Approved A	.CS:	☐ Pass ☐ Fail	Active Contract: Pass	☐ Fa	ail	Pricing Audit: ☐ Pass ☐ Fail	
* *		☐ Pass ☐ Fail	File is Current: Pass				
COMMENTS:							
PROCUREMENT	ΓDI\	/ISION APPROVAL					
[Sign]			[Print]				
Buyer						Date	
IF APPLICABLE						Date	

[Sign] _

Procurement Manager/Administrator

Date

Contract Pricing / Open Market Ratio Evaluation

☐ Pass ☐ Fail

EXHIBIT 33 SHORT FORM REQUEST FOR QUOTATIONS



ORANGE COUNTY BOARD OF COUNTY COMMISSIONERS REQUEST FOR QUOTATIONS

ISSUED DATE: 01/01/01

DIRECT QUESTIONS TO: First Name Last Name

EMAIL ADDRESS: First.Last@ocfl.net PHONE NUMBER: 407.836.0000

PRICE QUOTES MUST BE FIRM FOR 60 DAYS REPLY NO LATER THAN: 01/10/17 at 12:00PM REPLY VIA EMAIL TO: First.Last@ocfl.net

Scope of Services: Describe the work required.
Licenses/Qualifications: Describe the experience and credentials required.

REQUEST FOR QUOTATIONS FORM

PAYMENT TERMS: Net 45, in accordance with the Local Government Prompt Payment Act, F.S. 218.70

ORDER TERMS: Delivery/Performance required ____ days After Receipt of Order. Pricing shall be FOB Destination – Freight Prepaid.

INSURANCE REQUIREMENTS: Contractor shall possess or obtain within 10 days of notification by the County the following coverage:

Commercial General Liability - Coverage issued on the most recent version of the ISO form as filed for use in Florida or its equivalent, with a limit of liability of not less than \$500,000 Initial

Endorsement(s):

- 1) Orange County BCC listed as Additional Insured- Form CG 20 26 or CG 20 10/CG 20 37 or their equivalents.
- Waiver of Transfer of Rights of Recovery in favor of Orange County BCC- Form CG 24 04 or its equivalent.

Business Automobile Liability- Coverage for all owned; non owned and hired vehicles issued on the most recent version of the ISO form as filed for use in Florida or its equivalent, with limits of not less than \$500,000 per accident Initial

Initial

Workers' Compensation - Coverage for Contractor's employees with statutory workers' compensation limits, and no less than \$100,000 each incident of bodily injury or disease for Employers' Liability. Endorsement(s):

1) Waiver of Subrogation in favor of Orange County BCC- Form WC 00 03 13 or its equivalent

Certificate Holder - Orange County BCC, Attn: Procurement Division, 400 E. South Street, 2nd Floor, Orlando, Florida 32801

Initial

PRICE QUOTATION

ITEM	DESCRIPTION	UNIT	UNIT COST	QUANTITY	CONTRACTOR"S QUOTE
1.	LABOR	MAN HOUR			\$
2.	MATERIALS	LUMP SUM			\$
3.					\$
4.					\$
TOTAL	\$				

Company Name:	
Signature of Quoter:	
Email & Phone Number	

EXHIBIT 34

PROJECT INFORMATION SHEET REQUEST FOR SOLICITATION OR CONTRACT



Date Submitted:

Click Here

This Document shall be submitted to Procurement in MS Word – Do Not PDF or Submit Hardcopies

GENERAL		
Solicitation Title		
Current Contract Number (if this is a rebid)	er	
Service Start Date OR		
Commodity Need Date		
Project Brief Summary		
Department / Division		
PROJECT SPO	NSORS	
Project Representative Name & Title		
Email Address		
Phone Number		
Authorized By		
Name (Mgr. or Dir.)		
FUNDING		
Estimated Budget		
Accounting Line		
Commodity Code (Click for List)		
Declaration of	\square This contract <u>MAY</u> be used to	\square This contract <u>WILL NOT</u> be used to
Emergency	respond to disaster recovery. (COMPLETE PART 2)	respond to disaster recovery.
Federal Compliance	☐ Federal Funding IS a consideration of	☐ Federal Funding is not a
	this procurement. (COMPLETE PART 2)	consideration of this Procurement
Grant Funding	☐ Grant Funding IS a consideration of	☐ Grant Funding is not a consideration
	this procurement. (COMPLETE PART 2)	of this Procurement

☐ RFQ - REQUEST FOR	QUOTATIONS (UNDER THE BID LIMIT); INFORMAL PROCESS
Award shall be made to requirements.	o the lowest responsive and responsible quoter meeting all qualification
☐ IFB - INVITATION FOR	R BIDS; FORMAL SEALED SOLICITATION
	o the lowest responsive and responsible bidder meeting all qualification
☐ RFP — REQUEST FOR	R PROPOSALS; FORMAL SEALED SOLICITATION
Award shall be made to	o the high ranking proposer based on a series of evaluation factors.
Award shall be made to	SE REQUEST FOR PROPOSALS; FORMAL SEALED SOLICITATION the high ranking proposer based on a series of escalating evaluation factors (Phase, Phase 2- on-site demonstrations & Phase 3 – Cost & Socioeconomic factors)
	OR QUALIFICATIONS; FORMAL SEALED SOLICITATION n a shortlist of firms pre-qualified for future solicitation opportunities (disallowed for
\square SOLE SOURCE (FORM	REQUIRED)
☐ EMERGENCY (FORM R	EQUIRED)
CONTRACT TY	PE
☐ One-Time	☐ Term Contract (Multi-Year Requirement) – Specify Term / Renewals below:
PERFORMANC	E / DELIVERY REQUIREMENTS
Invoice Location / Contac	t
Performance Requiremen	nts
Delivery Requirements	

□ Non-Construction	"Construction and painting definition, to limited to, in streets, subtrailways, aid jetties, breamanufactur	on" means con ng) of building the terms "buil mprovements oways, tunnels rport facilities akwaters, leve e, production,	struct s, struct dings, of all t , sewe , term es, ca , furn	ion, alteration, or re uctures, or other r structures, or othe ypes, such as bridge ers, mains, power l inals, docks, piers, nals, and channels.	ck Here to View Subpart 2.1 epair (including dredging, excavating, real property. For purposes of this real property" include, but are not es, dams, plants, highways, parkways, ines, cemeteries, pumping stations, wharves, ways, lighthouses, buoys, Construction does not include the et, alteration, repair, processing, or onal property.	
Fee Schedule	☐ Fi	rm Fixed Fee		Revenue Sharing	□Cost Plus	
				8	(Disallowed for Federal Grants)	
POTENTIAL VEI	NDORS					
Provide Firm Name and						
Email Address for each F	irm					
	T	T				
Pre-Bid/Pre-Proposal/	□ N/A	☐ Non-Man		У	Justification:	
Pre-Quote Conference		☐ Mandato	•	uired; subject to		
		,		nt approval)		
\(\begin{align*} \text{\text{\$P\$} \text{\text{\$P\$} \text{\text{\$Q\$} \text{\$P\$} \text{\text{\$Q\$} \text{\$Q\$} \text{\text{\$Q\$} \text{\$Q\$} \text{\text{\$Q\$} \text{\$Q\$} \text{\text{\$Q\$} \text{\$Q\$} \text{\$Q\$} \text{\text{\$Q\$} \text{\$Q\$} \text{\text{\$Q\$} \text{\$Q\$} \text{\$Q\$} \text{\text{\$Q\$} \text{\$Q\$} \text{\text{\$Q\$} \text{\$Q\$} \text{\$Q\$} \text{\text{\$Q\$} \text{\$Q\$} \text{\$Q\$} \text{\$Q\$} \text{\text{\$Q\$} \text{\$Q\$} \text{\$Q\$} \text{\$Q\$} \text{\text{\$Q\$} \text{\$Q\$} \text{\$Q\$} \text{\$Q\$} \text{\$Q\$} \text{\$Q\$} \text{\text{\$Q\$} \text{\$Q\$} \te						
VENDOR QUA				licable to	-	
Edit the base language (right) as req	uired:	The re	espondent shall su the bid:	bmit the following information with	
Consider:			A.	list and brief	description of work substantially	
Do you need a specific Li		ation?	Λ.		e and magnitude satisfactorily	
Do you require resumes	to validate			<u>-</u>	ocation, dates of contract, names,	
experience? What factors distinguish	a qualified	firm from			ail addresses and telephone ners by completing the attached	
What factors distinguish a qualified firm from an unqualified firm?				reference sheets	, ,	
Do you require sample g Will the County make sit		ore award?	В.	List of equipment and facilities available to do the work.		
		1	C.	List of personnel to perform the wo	, by name and title, contemplated ork.	

RESPONDENT QUALIFICATIONS (Applicable to RFP)

☐ Attached Hereto

This document provides the weighted criteria and the corresponding submittals for evaluation purposes.

SPECIFICATIONS / SCOPE OF SERVICES

☐ Attached Hereto

This document defines the performance requirements, deliverables and deadlines associated with your procurement. A scope of services is the foundation of a services contract. A scope of services provides clear direction to the service provider before the work begins.

Guideline:



BID FORM/ FEE PROPOSAL FORM

☐ Attached Hereto

This document provides the basis for a competitive fee comparison. Line items and descriptions shall indicate unit rates and estimated quantities to arrive at a total contract value which shall be used to determine (1) the lowest responsive and responsible bidder (2) the proposer with the lowest fee proposal subject to evaluation.

The bid form/fee proposals form shall be inclusive of all items, services and incidentals required to fulfill the scope of services.

PART 2 ADDITIONAL REQUIREMENTS FOR GRANT FUNDED PROCUREMENTS (MANDATORY)							
ADDITION	AL REQUIREMENTS FOR GRAIN	I FUNDED PROCE	OKEIVIEN 13 (IVI	ANDATOR	1)		
Grant	☐ Direct Federal Grant	☐ Federal Pass	s-through	☐ Stat	e Grant		
(if applicable)	☐ Other Grant (Specify):						
☐ Not Applicable	Grant Start/Expiration	Click Here	THROUGH	Click He	re		
This contact is anticipated to be used for Disaster Response and Recovery (FEMA Reimbursable)	 □ Attach first page of Notice of Grants Award □ County Funded at Risk of Non-Appropriation of Grant funds. Written approval from the Office of Management and Budget is attached. 						
	☐ Provide any specific information the Grant requires to be included in the solicitation	List below (example) (exam	s, retention r	equireme	•		
	the solicitation						
Solicitation Type Click Here to view Regulation §200.330	☐ Contractor Solicitation The County is <u>solely</u> responsible for reporting on grant required outcomes.	The awardee is responsible for program decisions and					
Independent Estimate (Cost/Price Analysis) Click Here to view Regulation §200.323	1. Complete the document 2. Revise and save the document	•	ll attach to th	is form.	Independent Estimate Final [Rev C		
Procurement of Recovered Materials Click Here to view Regulation §200.322	If applicable, identify speci execution List Below:	fic recovered m	aterials to be	used for	project		

EXHIBIT 35

SOLICITATION, CONTRACT AND CHANGE ORDER INDEPENDENT ESTIMATE



Grant Funded Procurements (Mandatory) Click Here to view Regulation §200.323

Solicitation/Contract Title		
ANALYSIS TYPE		
☐ Price Analysis (Prefe	erred)	☐ Cost Analysis
PRICE ANALYSIS will be the usual proc situation and in situations where items are bei commercial marketplace to the general pure evaluation of the budgeted price relative to vendors and being paid by the general public essential factors, which must be present in ord as follows: • The product must be a "commercial proc basis of comparison in the commercial would not be suitable, for example, for or for one-of-a-kind items for which the transition of the interest of the product being offered, but you must be capabilities and their respective price dicapabilities. By such comparisons one that a particular product's performanc lower price than a competing product.	redure followed in a competitive ng procured which are sold in the ablic. A "price analysis" is an the prices being offered by other for the same or similar items. The der to make a "price analysis," are duct" (i.e., one for which there is a cial marketplace). Price analysis research and development items, ere was no basis of comparison. oducts be exactly identical to the be able to compare the products' ifferences in light of those varying is able to make value judgments	COST ANALYSIS will be required whenever a price analysis cannot be performed. A cost analysis entails the review and evaluation of the separate cost elements and the proposed profit of an offeror's cost proposal. A cost analysis is conducted to perform an opinion on the degree to which the acceptable cost, including profit, represents what the performance of the contract 'should cost', assuming reasonable economy and efficiency. A cost analysis will be appropriate in the following situations: • The product or service being offered is not susceptible to being evaluated against other commercially available items of similar products or services. Examples would include a procurement for professional services where no competing price proposals are submitted or a sole-source procurement for other types of services. • When change orders are issued to contracts requiring the contractor to do work whose cost can only be evaluated by examining the various cost elements, such as labor, materials, travel, etc.
where cost analysis is performed. To establ	lish a fair and reasonable profit, or's investment, the amount of sul	the price for each contract in which there is no price competition and in all case consideration must be given to the complexity of the work to be performed, the becontracting, the quality of its record of past performance, and industry prof
PRICE ANALYSIS		
_		based on the budget. However, budgets shall of the Independent Estimate.
	•	e of lease versus purchase alternatives, and the most economical approach.



[Independent Estimate Supplement]

	MA	TERIALS/ EQU	IPMENT		LABOR			PROFIT SUB	
DESCRIPTION	QTY.	UNIT OF MEAS.	UNIT COST	QTY.	UNIT OF MEAS.	UNIT COST	OVERHEAD		SUB-TOTAL
COST ANALYSIS GRAND TOTAL ESTIMATE									

Procurement Division [Rev.09/18]

EXHIBIT 36

ACKNOWLEDGEMENT OF FEDERAL COMPLIANCE TERMS AND CONDITIONS FORM

ACKNOWLEGEMENT OF FEDERAL COMPLIANCE TERMS AND CONDITIONS

1. PRICE/DELIVERY

Price(s) quote must be the price(s) for new goods, unless otherwise specified. Any quotes containing modifying or "escalator" clauses will not be considered unless specifically requested in the quote specifications.

"Acceptance" as herein used means the acceptance by Orange County after the Manager, Procurement Division or authorized agent has, by inspection or test of such items, determined that they fully comply with specifications.

Time is of the essence and the Contractor's delivery date must be specified and adhered to. Should the Contractor, to whom the order or contract is awarded, fail to deliver on or before the stated date, the County reserves the right to CANCEL the order or contract and make the purchase elsewhere, and the Contractor shall be required to compensate the County for the difference in price paid for the alternate goods. The Contractor shall be responsible for making any and all claims against carriers for missing or damage goods. Partial shipments will be acceptable unless otherwise stated.

2. FEDERAL AND STATE TAX

The County is exempt from Federal and State Sales and Use Taxes for tangible personal property (Certificate of Registry for tax transactions under Chapter 32, Internal Revenue Code and Florida Sales/Use Tax Exemption Certificate). The Manager, Procurement Division will sign an exemption certificate submitted by the Contractor.

Contractors doing business with the County shall not be exempted from paying sales tax to their suppliers for materials to fulfill contractual obligations with the County, nor shall any Contractor be authorized to use the County's Tax Exemption Number in securing such materials.

3. <u>ACCEPTANCE/REJECTION/CANCELLATION</u>

The County reserves the right to accept or to reject any or all quotes and to make the award to that quoter who, in the opinion of the County, will be in the best interest of and/or the most advantageous to the County. The County also reserves the right to reject the quote of any quoter who has previously failed in the proper performance of an award or to deliver on time contracts of a similar nature or who, in the County's opinion, is not in a position to perform properly under this award. The County reserves the right to inspect all facilities of quoters in order to make a determination as to the foregoing. The County reserves the right to waive any irregularities and technicalities and may, at its discretion, request a re-quote. Award will be made to the lowest responsive and responsible quoter as determined by the County. The County reserves the right, and the Manager, Procurement Division has absolute and sole discretion, to cancel a solicitation at any time prior to approval of the award by the Board of County Commissioners when such approval is required. The decision to cancel a solicitation cannot be the basis for a protest pursuant to the Orange County Code.

4. BRAND NAME OR EQUALS/DEVIATIONS

Unless otherwise specified, the mention of a particular manufacturer's brand name or number in the specifications does not imply that this particular good is the only one that will be considered for purchase. This reference is intended solely to designate the type or quality of good that will be acceptable. Equal offers will be considered and must include descriptive literature and/or specifications. Failure to provide descriptive literature and/or specifications with equal offers will result in the disqualification of the quote.

The determination as to whether any alternate good or service is or is not equal shall be made solely by the County and such determination shall be final and binding upon all quoters. The County reserves the right to request and review additional information to make such a determination.

Although the County provides for the consideration of alternate quotes, it reserves the right to make an award in the best interest of the County. Award may not necessarily be given to the lowest quote offered.

The Quoter shall be responsible for reading very carefully, and understanding completely, the requirements and the specifications of the items quote upon. Unless the quote is in response to a "Brand Name or Equal" requirement, deviations from the specifications will only be considered if requested in writing prior to the date and time specified for receipt of quotes.

Deviations, if accepted, will be specifically addressed in writing via an addendum to this Request for Quotations. Any goods or services that are not in compliance with the specifications will not be accepted.

5. NO QUOTE

Where more than one item is listed, any items not quote upon shall be indicated as "NO QUOTE".

CONFLICT OF INTEREST

The award is subject to provisions of applicable State Statutes and County Ordinances. All quoters must disclose with their quote the name of any officer, director, or agent who is also an employee of Orange County. Further, all quoters must disclose the name of any County employee who owns, directly or indirectly, an interest of ten percent (10%) or more in the Quoter's firm or any of its branches. Should the Contractor permanently or temporarily hire any County employee who is, or has been, directly involved with the Contractor prior to or during performance of the resulting contract, the contract shall be subject to immediate termination by the County.

LEGAL REQUIREMENTS

All applicable Federal and State laws and County ordinances that in any manner affect the items covered herein apply. Lack of knowledge by the Quoter shall in no way be a cause for relief from responsibility. Contractors doing business with the County are prohibited from discriminating against any employees, applicant, or client because of race, religion, color, disability, national origin, gender, or age with regard to but not limited to the following: employment practices, rates of pay or other compensation methods, and training selection.

GOVERNING LAW AND VENUE

Any and all legal actions associated with this contract will be governed by the laws of the State of Florida. Venue for any litigation involving this contract shall be in the Ninth Circuit Court in and for Orange County, Florida. Should any federal claims arise for which the courts of the State of Florida lack jurisdiction, venue for those actions will be in the Orlando Division of the U.S. Middle District of Florida.

9. **JURY WAIVER**

Each party hereto hereby irrevocably waives, to the fullest extent permitted by applicable law, any right it may have to a trial by jury in any legal proceeding directly or indirectly arising out of or relating to this agreement.

10. <u>ATTORNEYS' FEES AND COSTS</u>

The Parties shall each bear their own costs, expert fees, attorneys' fees, and other fees incurred in connection with this Agreement and any litigation that arises either directly, or indirectly.

1. <u>UNIFORM COMMERCIAL CODE</u>

If Applicable, the Uniform Commercial Code (Florida Statutes, Chapter 672) shall prevail as the basis for contractual obligations between the Contractor and the County for any terms and conditions not specifically stated in this Request for Quotations.

2. MISTAKES

In the event of extension error(s), the unit price will prevail and the Quoter's total offer will be corrected accordingly. In the event of addition errors, the extended totals will prevail and the Quoter's total will be corrected accordingly. Quoters must check their quote where applicable. Failure to do so will be at the Quoter's risk. Quotes having erasures or corrections must be initialed in ink by the Quoter.

3. <u>AVAILABILITY OF FUNDS</u>

The obligations of the County under this award are subject to the availability of funds lawfully appropriated for its purpose by the State of Florida and the Orange County Board of County Commissioners, or other specified funding source for this procurement.

14. <u>EEO STATEMENT</u>

It is hereby declared that equal opportunity and nondiscrimination shall be the County's policy intended to assure equal opportunities to every person, regardless of race, religion, sex, sexual orientation and gender expression/identity, color, age, disability or national origin, in securing or holding employment in a field of work or labor for which the person is qualified, as provided by Section 17-314 of the Orange County Code and the County Administrative Regulations.

Further, the Contractor shall abide by the following provisions:

- A. The Contractor shall represent that the Contractor has adopted and maintains a policy of nondiscrimination as defined by applicable County ordinance throughout the term of this contract.
- B. The Contractor shall allow reasonable access to all business and employment records for the purpose of ascertaining

compliance with the non-discrimination provision of the contract

The provisions of the prime contract shall be incorporate by the Contractor into the contracts of any applicable subcontractors.

15. QUOTE AND RELATED COSTS

By submission of a quote, the Quoter agrees that any and all costs associated with the preparation of the quote will be the sole responsibility of the Quoter. The Quoter also agrees that the County shall bear no responsibility for any costs associated with the preparation of the quote including but not limited to any administrative or judicial proceedings resulting from the solicitation process.

16. CONTRACTUAL AGREEMENT

This Request for Quotations shall be included and incorporated in the final contract or purchase order. The order of contract precedence will be the contract (purchase order), quote document, and response. Any and all legal actions associated with this Request for Quotations and/or the resultant contract (purchase order) shall be governed by the laws of the State of Florida. Venue for any litigation involving this contract shall be the Ninth Circuit Court in and for Orange County, Florida.

17. PUBLIC ENTITY CRIME

Section 287.133(3)(d), Florida Statutes, provides that the Florida Department of Management Services shall maintain a list of the names and addresses of those who have been disqualified from participating in the public contracting process under this section.

http://www.dms.myflorida.com/business_operations/state_purchas ing/vendor_information/convicted_suspended_discriminatory_com_ plaints_vendor_lists/convicted_vendor_list_

A person or affiliate who has been placed on The Convicted Vendor list following a conviction for a public entity crime shall not submit a quote on a contract with a public entity for the construction or repair of a public building or public work, shall not submit quotes on leases of real property to a public entity, shall not be awarded or perform work as a contractor, supplier, subcontractor, or consultant under a contract with a public entity, and shall not transact business with any public entity in excess of the threshold amount provided in Florida Statute Section 287.017, for CATEGORY TWO for a period of thirty-six (36) months from the date of being placed on The Convicted Vendor List.

18. DRUG-FREE WORKPLACE

By submission of an offer the respondent affirms compliance with Florida Statute 287.087 and hereby certifies compliance with the following:

- 1. Publish a statement notifying employees that the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance is prohibited in the workplace and specifying the actions that will be taken against employees for violations of such prohibition.
- 2. Inform employees about the dangers of drug abuse in the workplace, the business's policy of maintaining a drug-free workplace, any available drug counseling, rehabilitation, employee assistance programs and the penalties that may be imposed upon employees for drug abuse violations.
- 3. Give each employee engaged in providing the commodities or contractual services that are under quote a copy of the statement specified in Paragraph 1.
- 4. In the statement specified in Paragraph 1, notify the employees that, as a condition of working on the commodities or contractual services that are under quote, the employee will abide by the terms of the statement and will notify the employer of any conviction of, or plea of guilty or nolo contendere to, any violation of Florida Statute 893 or of any controlled substance law of the United States or any state, for a violation occurring in the workplace no later than five (5) days after such conviction.
- 5. Impose a sanction on, or require the satisfactory participation in a drug abuse assistance or rehabilitation program if such is available in the employee's community, by any employee who is so convicted.
- 6. Make a good faith effort to continue to maintain a drug-free workplace through implementation of Paragraphs 1 thru 5.

19. <u>SUBCONTRACTING</u>

Quoters subcontracting any portion of the work shall state name and address of subcontractor and the name of the person to be contacted within their quotation.

20. <u>CONFLICT OF INTEREST</u>

By submission of an offer respondent affirms that to the best of their knowledge respondent has no potential conflicts of interest due to any other clients, contracts, or property interest for this project. Additionally the respondent has had no litigation and/or judgments entered against it by any local, state or federal entity and has had no litigation and/or judgments entered against such entities during the past ten (10) years.

21. PROPRIETARY/RESTRICTIVE SPECIFICATIONS

If a prospective quoter considers the specification contained herein to be proprietary or restrictive in nature, thus potentially resulting in reduced competition, they are urged to contact the Procurement Division <u>prior</u> to quote opening. Specifications which are unrelated to performance will be considered for deletion via addendum to this Request for Quotations.

2. <u>DEVELOPMENT OR ASSISTANCE IN DEVELOPMENT OF SPECIFICATIONS/ REQUIREMENTS/ STATEMENTS OF WORK</u>

Firms and/or individuals that assisted in the development or drafting of the specifications, requirements, statements of work, or solicitation documents contained herein are excluded from competing for this solicitation.

This shall not be applicable to firms and/or individuals providing responses to a publicly posted Request for Information (RFI) associated with a solicitation.

23. PAYMENT TERMS/DISCOUNTS

The County's payment terms are in accordance with Florida Statute 218, Local Government Prompt Payment Act. Cash discounts for prompt payment will be considered in determining the lowest net cost for quote evaluation purposes. Notwithstanding the above, discount payment terms shall not be less than net 30 calendar days from receipt of correct invoice.

4. PATENTS AND ROYALTIES

Unless otherwise provided, the Contractor shall be solely responsible for obtaining the right to use any patented or copyrighted materials in the performance of the contract resulting from this Request for Quotations.

The Contractor, without exception, shall indemnify and save harmless the County and its employees from liability of any nature or kind, including cost and expenses for or on account of any copyrighted, patented, or unpatented invention, process, or article manufactured or supplied by the Contractor. In the event of any claim against the County of copyright or patent infringement, the County shall promptly provide written notification to the Contractor. If such a claim is made, the Contractor shall use its best efforts to promptly purchase for the County any infringing products or services or procure a license, at no cost to the County, which will allow continued use of the service or product.

If none of the alternatives are reasonably available, the County agrees to return the article on request to the Contractor and receive reimbursement, if any, as may be determined by a court of competent jurisdiction.

25. <u>INDEMNIFICATION</u>

To the fullest extent permitted by law, the Contractor shall defend, indemnify, and hold harmless the County, its officials, agents, and employees from and against any and all claims, suits, judgments, demands, liabilities, damages, cost and expenses including attorney's fees of any kind or nature whatsoever arising directly or indirectly out of or caused in whole or in part by any act or omission of the Contractor or its subcontractors, anyone directly or indirectly employed by them, or anyone for whose acts any of them may be liable; excepting those acts or omissions arising out of the sole negligence of the County.

CLARIFICATIONS

It is the Quoter's responsibility to become familiar with and fully informed regarding the terms, conditions and specifications of this Request for Quotations. Lack of understanding and/or misinterpretation of any portions of this Request for Quotations shall not be cause for withdrawal of your quote after opening or for subsequent protest of award. Quoter's must contact the Procurement Division, at the phone number on the quote cover sheet <u>prior</u> to quote opening, should clarification be required.

Modification or alteration of the documents contained in the solicitation or contract shall only be valid if mutually agreed to in writing by the Quoter and the County.

27. <u>CERTIFICATION OF INDEPENDENT PRICE</u> <u>DETERMINATION</u>

By submission of this quote, the Quoter certifies, and in the case of a joint quote each party thereto certifies as to its own organization, that in connection with this procurement:

- A. The prices in this quote have been arrived at independently, without consultation, collusion, communication, or agreement for the purpose of restricting competition, as to any matter relating to such prices with any other quoter or with any competitor.
- B. Unless otherwise required by law, the prices which have been quoted in this quote have not been knowingly disclosed by the Quoter and will not knowingly be disclosed by the Quoter prior to opening, directly or indirectly to any other Quoter or to any competitor; and,
- C. No attempt has been made or shall be made by the Quoter to induce any other person or quoter to submit or not to submit a quote for the purpose of restricting competition.

28. SUCCESSORS AND ASSIGNS

The County and the Contractor each binds itself and its partners, successors, executors, administrators, and assigns to the other party of this Contract and to the partners, successors, executors, administrators, and assigns of such other party, in respect to all covenants of this Contract. Except as above, neither the County nor the Contractor shall assign, sublet, convey or transfer its interest in this Contract without the written consent of the other. Nothing herein shall be construed as creating any personal liability on the part of any officer or agent of the County which may be a party hereto, nor shall it be construed as giving any rights or benefits hereunder to anyone other than the County and the Contractor.

29. NO REPRESENTATIONS

Each party represents that they have had the opportunity to consult with an attorney, and have carefully read and understand the scope and effect of the provisions of this Agreement. Neither party has relied upon any representations or statements made by the other party hereto which are not specifically set forth in this Agreement.

30. <u>SEVERABILITY</u>

In the event that any provision hereof becomes or is declared by a court of competent jurisdiction to be illegal, unenforceable or void, this Agreement shall continue in full force and effect without said provision.

31. PRICING/AUDIT

The Contractor shall establish and maintain a reasonable accounting system, which enables ready identification of Contractor's cost of goods and use of funds.

Such accounting system shall also include adequate records and documents to justify all prices for all items invoiced as well as all charges, expenses and costs incurred in providing the goods for at least five (5) years after completion of this contract. The County or its designee shall have access to such books, records, subcontract(s), financial operations, and documents of the Contractor or its subcontractors, as required to comply with this section for the purpose of inspection or audit anytime during normal business hours at the Contractor's place of business. This right to audit shall include the Contractor's subcontractors used to procure goods under the contract with the County. Contractor shall ensure the County has these same rights with subcontractors and suppliers.

32. EMPLOYEES OF THE CONTRACTOR

All work under this contract shall be performed in a professional and skillful manner. The County may require, in writing, that the Contractor, remove from this contract any employee the County deems incompetent, careless, or otherwise objectionable.

33. TOBACCO FREE CAMPUS

All Orange County operations under the Board of County Commissioners shall be tobacco free. This policy shall apply to parking lots, parks, break areas and worksites. It is also applicable to Contractors and their personnel during contract performance on County owned property. Tobacco is defined as tobacco products including, but not limited to, cigars, cigarettes, e-cigarettes, pipes, chewing tobacco and snuff. Failure to abide by this policy may result in civil penalties levied under Chapter 386, Florida Statutes and/or contract enforcement remedies.

34. CONTRACT CLAIMS

"Claim" as used in this provision means a written demand or written assertion by one of the contracting parties seeking as a matter of right, the payment of a certain sum of money, the adjustment or interpretation of contract terms, or other relief arising under or relating to this contract.

Claims made by a Contractor against the County, relating to a particular contract shall be submitted to the Manager, Procurement Division in writing clearly labeled "Contract Claim" requesting a final decision. The Contractor also shall provide with the claim a certification as follows: "I certify that the claim is made in good faith; that the supporting data are accurate and complete to the best of my knowledge and belief; that the amount requested accurately reflects the contract adjustment for which the Contractor believes the County is liable; and that I am duly authorized to certify the claim on behalf of the Contractor."

Failure to document a claim in this manner shall render the claim null and void. No claim shall be accepted after final payment of the contract.

The decision of the Manager, Procurement Division shall be issued in writing and furnished to the Contractor. The decision shall state the reasons for the decision reached. The Manager, Procurement Division shall render the final decision within sixty (60) days after receipt of Contractor's written request for a final decision. The Manager, Procurement Division decision shall be final and conclusive.

The Contractor shall proceed diligently with performance of this contract pending final resolution of any request for relief, claim, appeal or action arising under the contract and shall comply with any final decision rendered by the Manager, Procurement Division.

5. <u>VERIFICATION OF EMPLOYMENT STATUS</u>

Prior to the employment of any person under this contract, the Contractor shall utilize the U.S. Department of Homeland Security's E-Verify system to verify the employment eligibility of all new employees hired by the Contractor during the contract term, and an express requirement that Contractors include in such subcontracts the requirement that subcontractors performing work or providing services pursuant to the state contract utilize the E-Verify system to verify the employment eligibility of all new employees hired by the subcontractor during the contract term. For more information on this process, please refer to United States Citizenship and Immigration Service site at: http://www.uscis.gov/portal/site/uscis.

Only those employees determined eligible to work within the United States shall be employed under this contract.

By submission of a quote in response to this solicitation, the Contractor affirms that all employees in the above categories shall undergo everification before placement on this contract.

CONFIDENTIAL INFORMATION

In accordance with Chapter 119 of the Florida Statutes (Public Records Law), and except as may be provided by other applicable State or Federal Law, all quoters should be aware that Request for Quotations and the responses thereto are in the public domain. Quoters must identify specifically any information contained in their response which they consider confidential and/or proprietary and which they believe to be exempt from disclosure, citing specifically the applicable exempting law. If a Quoter fails to cite the applicable exempting law, we will treat the information as public.

7. <u>FEDERAL REQUIREMENTS</u>

In the event this Contract is paid in whole or in part from any federal government agency or source, the specific terms, regulations and requirements governing the disbursement of these funds shall be specified herein and become a part of this clause.

<u>Equal Employment Opportunity:</u> For any federally assisted construction contract, as defined in 41 CFR 60-1.3, the contractor, subcontractor, subrecipient shall follow all of the requirements of the Equal Opportunity Clause as stated in 41 CFR 60-1.4.

<u>Davis–Bacon Act:</u> For any federally assisted construction contract, in excess of two thousand dollars (\$2,000), the contractor, subcontractor, subrecipient shall comply with all of the requirements of the Davis-Bacon Act (40 U.S.C. 3141 – 3148) as supplemented by Department of Labor Regulations (29 CFR Part 5, "Labor Standards Provisions Applicable to Contracts Covering Federally Financed and assisted Construction"); and the Copeland "Anti-Kickback" Act (40 U.S.C. 3145), as supplemented by Department of Labor regulations (29 CFR Part 3, "Contractors and Subcontractors on Public Building or Public Work Financed in Whole or in Part by Loans or Grants from the United States").

For a definition of "Construction" see 48 CFR 2.101.

Contract Work Hours and Safety Standards Act: For any federally assisted contract, in excess of one hundred thousand dollars (\$100,000), that involves the employment of mechanics or laborers, the contractor, subcontractor, subrecipient shall comply with all of the requirements of the Contract work Hours and Safety Standards Act (40 U.S.C. 3702 and 3704), as supplemented by Department of Labor Regulations (29 CFR Part 5).

Byrd Anti-Lobbying Amendment (31 U.S.C. 1352) - Contractors that apply or quote for an award exceeding one hundred thousand dollars (\$100,000) must file the required certification. Each tier certifies to the tier above that it will not and has not used Federal appropriated funds to pay any person or organization for influencing or attempting to influence an officer or employee of any agency, a member of Congress, officer or employee of Congress, or an employee of a member of Congress in connection with obtaining any Federal contract, grant or any other award covered by 31 U.S.C. 1352. Each tier must also disclose any lobbying with non-Federal funds that takes place in connection with obtaining any Federal award. Such disclosures are forwarded from tier to tier up to the non-Federal award.

Rights to Inventions Made Under a Contract or Agreement: For any federally assisted contract, awarded to a small business firm or nonprofit organization as defined in 37 CFR 401.2 for the performance of experimental, developmental, or research work, the contractor, subcontractor, subrecipient agrees to all of the terms in 37 CFR 401.14(a) and (b) regarding Patent Rights and The Allocation of Principal Rights.

Clean Air Act and the Federal water Pollution Control Act: For any federally assisted contract, or subgrant, in excess of one hundred and fifty thousand dollars (\$150,000), the contractor, subcontractor, subrecipient or subgrant recipient shall comply with all of the requirements of the Clean Air Act (42 U.S.C. 7401 -7671q.) and the Federal water Pollution Control Act as amended (33 U.S.C. 1251 – 1387).

Procurement of Recovered Materials:

- In the performance of this contract, the Contractor shall make maximum use of products containing recovered materials that are EPA-designated items unless the product cannot be acquired
 - a. Competitively within a timeframe providing for compliance with the contract performance schedule;
 - b. Meeting contract performance requirements; or
 - c. At a reasonable price.
- (2) Information about this requirement, along with a list of EPA-designated items, is available at EPA's Comprehensive Procurement Guidelines web site, https://www.epa.gov/smm/comprehensive-procurement-guideline-cpg-program.

Awarded Contractors are required to fully comply with all requirements outlined in 2 CFR Part 200 – Uniform Administrative Requirements, Cost Principles, and Audit Requirements for Federal Awards.

38. <u>SMALL AND MINORITY BUSINESS ENTERPRISE (MBE), WOMEN BUSINESS ENTERPRISES (WBE), AND LABOR SURPLUS AREA FIRMS</u>

- A. By submission of an offer, the respondent affirms that it is in compliance with the requirements of 2 CFR §200.321 (or 45 C.F.R. §75.330 for Health and Human Services funds) which mandates that the Prime Contractor partake in five "affirmative steps" designed to ensure that small and minority-owned, women-owned business enterprises, and labor surplus area firms have been, and for the duration of the project continue to be, afforded subcontracting opportunities. These affirmative steps are:
 - Placing qualified small and minority businesses and women's business enterprises on solicitation lists:
 - Assuring that small and minority businesses and women's business enterprises are solicited whenever they are potential sources;
 - Dividing total requirements, when economically feasible, into smaller tasks or quantities to permit maximum participation by small and

- minority businesses and women's business enterprises;
- 4. Establishing delivery schedules, where the requirement permits, which encourage participation by small and minority businesses, and women's business enterprises; and
- 5. Using the services and assistance, as appropriate, of such organizations as the Small Business Administration (SBA) and the Minority Business Development Agency of the Department of Commerce.

39. CONTRACTOR EMPLOYEE WHISTLEBLOWER RIGHTS AND REQUIREMENT TO INFORM EMPLOYEES OF WHISTLEBLOWER RIGHTS (APR 2014)

- A. This Agreement and employees working on this Agreement will be subject to the whistleblower rights and remedies in the pilot program on contractor employee whistleblower protections established at 41 U.S.C. 4712 by section 828 of the National Defense Authorization Act for Fiscal Year 2013 (Pub. L. 112-239) and FAR 3.908.
- B. The Subrecipient shall inform its employees in writing, in the predominant language of the workforce, of employee whistleblower rights and protections under 41 U.S.C. 4712, as described in section 3.908 of the Federal Acquisition Regulation.
- C. The Subrecipient shall insert the substance of this clause, including this paragraph, in all subcontracts that exceed thirtyfive thousand dollars (\$35,000) in value.

. SCRUTINIZED COMPANIES

- A. By executing this Acknowledgement, the Contractor certifies that it is eligible to quote on, submit a proposal for, or enter into or renew a contract with the County for goods or services pursuant to Section 287.135, Florida Statutes.
- B. Specifically, by executing this Acknowledgement, the Contractor certifies that it is <u>not</u> on the Scrutinized Companies that Boycott Israel List, created pursuant to Section 215.4725, Florida Statutes, or is engaged in a boycott of Israel.
- C. Additionally, if this Acknowledgement is for an amount of one million dollars (\$1,000,000) or more, by executing this Agreement, the Subrecipient certifies that it is <u>not</u>:
 - On the "Scrutinized Companies with Activities in Sudan List" or the "Scrutinized Companies with Activities in the Iran Petroleum Energy Sector List," created pursuant to Section 215.473, Florida Statutes; and/or
 - Engaged in business operations in Cuba or Syria.
- D. The County reserves the right to terminate this Agreement immediately should the Contractor be found to:
 - 1. Have falsified its certification of eligibility to quote on, submit a proposal for, or enter into or renew a contract with the County for goods or services pursuant to Section 287.135, Florida Statutes; and/or
 - 2. Have become ineligible to quote on, submit a proposal for, or enter into or renew a contract with the County for goods or services pursuant to Section 287.135, Florida Statute subsequent to entering into this Agreement with the County.
- E. If this Agreement is terminated by the County as provided in subparagraph 4(a) above, the County reserves the right to pursue any and all available legal remedies against the Contractor, including but not limited to the remedies as described in Section 287.135, Florida Statutes.
- F. If this Agreement is terminated by the County as provided in subparagraph 4(b) above, the Contractor shall be paid only for the funding-applicable work completed as of the date of the County's termination.
- G. Unless explicitly stated in this Section, no other damages, fees, and/or costs may be assessed against the County for its termination of the Agreement pursuant to this Section.

41. FORCE MAJEURE - EMERGENCY RESPONSE CONTRACTS

The Contractor shall not be held responsible for any delay and/or failure in performance of any part of this contract to the extent such delay or failure is caused by explosion, war, embargo, government requirement, civil or military authority, act of God, or other similar causes beyond the Contractor's control so long as the Contractor's delay is not caused by the Contractor's own fault or negligence. That notwithstanding, the Contractor shall notify the County in writing

within twenty-four (24) hours after the beginning of any such cause that would affect its performance hereunder and the County reserves the right the request additional information that supports the validity of the Contractor's Force Majeure claim. Failure to notify the County in a timely manner of any claim of Force Majeure made pursuant to this section is cause for termination of this contract.

- 1. If the Contractor's performance is delayed pursuant to this section for a period exceeding two (2) calendar days from the date the County receives the required Force Majeure notice, the County shall have the right to terminate this contract thereafter and shall only be liable to the Contractor for any work performed and validated (if required for payment hereunder) prior to the date of the County's contract termination. Notwithstanding, the County shall not be prohibited from terminating this contract and soliciting immediate services required to respond to imminent risks to health and public safety at the discretion of the Manager of the Procurement Division.
- 2. As the nature of this contract relates to emergency and/or natural disaster response (including, but not limited to, hurricanes), the Contractor is expected, as part of the Contractor's obligations hereunder, to be mobilized and prepared to perform immediately after a natural disaster emergency and/or event. As a result, delays and/or failures in performance on the Contractor's part that are in any way related to natural disaster conditions (ie: fuel shortages, airport closures, lodging shortages, etc.) shall not be considered valid claims of Force Majeure under this section.
- 3. If the Contractor's performance is delayed pursuant to this section, the County may, upon written request of the Contractor, agree to equitably adjust the provisions of this contract, including price, performance, and delivery, as may be affected by such delay. However, this provision shall not be interpreted to limit the County's right to terminate for convenience.

42. LICENSES AND PERMITS

Prior to furnishing the requested product(s), it shall be the responsibility of the Contractor to obtain, at no additional cost to Orange County, any and all licenses and permits required to complete all contractual requirements. These licenses and permits shall be readily available for review by the Manager, Procurement Division or authorized designee.

43. SYSTEM FOR AWARD MANAGEMENT: SUSPENSION AND DEBARMENT

By submission of an offer, the respondent affirms that it is in compliance with the requirements of 2 C.F.R. Part 180 and that neither it, its principals, nor its subcontractors are presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded from participation in this transaction by any Federal department or agency.

44. <u>AWARD</u>

Orange County reserves the right to award on an <u>all-or-none</u> basis to the lowest responsive Quoter or to award on an <u>item-by-item</u> basis to the lowest responsive and responsible Quoter, whichever is in the best interest of the County.

45. <u>MULTIPLE AWARD</u>

The County reserves the right to make multiple awards based on the results of this quote. The County shall award a primary contract to the lowest responsive, responsible Quoter. Contractor agrees to provide job estimates based on quote rates within twenty-four (24) hours of request. The County shall give the primary Contractor first opportunity to perform all available work. If the County, at its sole discretion, determines the primary Contractor cannot respond in time, an alternate Contractor may be contacted to perform the required work.

46. ACCESS TO RECORDS

The following access to records requirements apply to this contract:

- A. The contractor agrees to provide Orange County, the State of Florida, the Federal Emergency Management Agency (FEMA) Administrator, the Comptroller General of the United States, or any of their authorized representatives access to any books, documents, papers, and records of the Contractor which are directly pertinent to this contract for the purposes of making audits, examinations, excerpts, and transcriptions.
- B. The Contractor agrees to permit any of the foregoing parties to reproduce by any means whatsoever or to copy excerpts and transcriptions as reasonably needed.
- C. The contractor agrees to provide the FEMA Administrator or his authorized representatives access to construction or other work sites pertaining to the work being completed under the contract.

47. <u>DEPARMENT OF HOMELAND SECURITY (DHS) SEAL, LOGO, AND FLAGS</u>

The contractor shall not use the DHS seal(s), logos, crests, or reproductions of flags or likenesses of DHS agency officials without specific FEMA pre-approval.

48. <u>COMPLIANCE WITH FEDERAL LAW, REGULATIONS, AND EXECUTIVE ORDERS</u>

This is an acknowledgement that FEMA financial assistance will be used to fund the contract only. The contractor will comply will all applicable federal law, regulations, executive orders, FEMA policies, procedures, and directives.

49. NO OBLIGATION BY FEDERAL GOVERNMENT

The Federal Government is not a party to this contract and is not subject to any obligations or liabilities to the non-Federal entity, contractor, or any other party pertaining to any matter resulting from the contract.

0. PROGRAM FRAUD AND FALSE OR FRAUDULENT STATEMENTS OR RELATED ACTS

The contractor acknowledges that 31 U.S.C. Chap. 38 (Administrative Remedies for False Claims and Statements) applies to the contractor's actions pertaining to this contract.

1. <u>TERMINATION</u>

A. <u>Termination for Default:</u>

The County may, by written notice to the Contractor terminate this contract for default in whole or in part (delivery orders, if applicable) if the Contractor fails to:

- Provide goods or services that comply with the specifications herein or fails to meet the County's performance standards
- Deliver the goods or to perform the services within the time specified in this contract or any extension.
- 3. Make progress so as to endanger performance of this contract
- Perform any of the other provisions of this contract.

Prior to termination for default, the County shall provide adequate written notice to the Contractor through the Manager, Procurement Division, affording the opportunity to cure the deficiencies or to submit a specific plan to resolve the deficiencies within the period specified in the notice. Failure to adequately cure the deficiency shall result in termination action. Such termination may also result in suspension or debarment of the Contractor in accordance with the County's Procurement Ordinance. The Contractor and its sureties (if any) shall be liable for any damage to the County resulting from the Contractor's default of the contract. This liability includes any increased costs incurred by the County in completing contract performance.

In the event of termination by the County for any cause, the Contractor shall have, in no event, any claim against the County for lost profits or compensation for lost opportunities. After a receipt of a Termination Notice and except as otherwise directed by the County the Contractor shall:

- 1. Stop work on the date and to the extent specified.
- Terminate and settle all orders and subcontracts relating to the performance of the terminated work
- Transfer all work in process, completed work, and other materials related to the terminated work as directed by the County.
- 4. Continue and complete all parts of that work that have not been terminated.

B. <u>Termination for Convenience:</u>

The County, by written notice, may terminate this contract, in whole or in part, when it is in the County's interest. If this contract is terminated, the County shall be liable only for goods or services delivered and accepted. The County Notice of Termination shall provide the Contractor thirty (30) calendar days prior notice before it becomes effective. A termination for convenience may apply to individual

<u>delivery orders, purchase orders or to the contract in its</u> entirety.

52. AS SPECIFIED

All goods delivered shall meet the specifications herein. Goods delivered not as specified shall be returned at no expense by Orange County. The County may return, for full credit, any unused goods received which fail to meet the County's performance standards. Replacement goods meeting specifications shall be submitted within a reasonable time after rejection of the non-conforming goods.

53. <u>COMPLIANCE WITH OCCUPATIONAL SAFETY AND</u> HEALTH

By submission of a quote in response to this solicitation, the Quoter certifies that all material, equipment, etc., contained in their quote meets all OSHA requirements. Quoter further certifies that if they are the awarded Contractor, and the material, equipment, etc., delivered is subsequently found to be deficient in any OSHA requirements in effect on date of delivery, all costs necessary to bring the material, equipment, etc., into compliance with the aforementioned requirements shall be borne by the Contractor.

Any good delivered under a contract resulting from this quote shall be accompanied by a Safety Data Sheet (SDS). The SDS shall include the following information:

- The chemical name and the common name of the toxic substance.
- B. The hazards or other risks in the use of the toxic substance, including:
 - 1. The potential for fire, explosion, corrosiveness and reactivity;
 - The known acute and chronic health effects of risks from exposure, including the medical conditions which are generally recognized as being aggravated by the exposure to the toxic substance; and
 - 3. The primary route of entry and symptoms of over exposure.
- C. The proper precautions, handling practices, necessary personal protective equipment and other safety precautions in the use of or exposure to the toxic substances, including appropriate emergency treatment in case of over exposure.
- D. The emergency procedure for spills, fire, disposal and first
- E. A description in lay terms of the known specific potential health risks posed by the toxic substance intended to alert any person reading this information.
- F. The year and month, if available, that the information was compiled and the name, address and emergency telephone number of the manufacturer responsible for preparing the information.

54. <u>SAFETY REGULATIONS</u>

Equipment shall meet all State and Federal safety regulations.

55. <u>CODES AND REGULATIONS</u>

The Contractor shall strictly comply with all Federal, State and local codes and regulations.

56. <u>PAYMENT</u>

Partial payments for the value of goods received and accepted and services rendered may be requested by the submission of a properly executed invoice, with supporting documents if required. Payment shall be made in accordance with Florida Statute 218, Local Government Prompt Payment Act.

57. DEBRIS

Contractor shall be responsible for the prompt removal of all debris which is a result of this contractual service.

58. <u>SAFETY AND PROTECTION OF PROPERTY</u>

The Contractor shall at all times:

- A. Initiate, maintain and supervise all safety precautions and programs in connection with its services or performance of its operations under this contract.
- B. Take all reasonable precautions to prevent injury to employees, including County employees and all other persons affected by their operations.
- C. Take all reasonable precautions to prevent damage or loss to property of Orange County, or of other Contractors, consultants or agencies and shall be held responsible for replacing or repairing any such loss or damage.
- D. Comply with all ordinances, rules, regulations, standards and lawful orders from authority bearing on the safety of

persons or property or their protection from damage, injury or loss. This includes but is not limited to:

- Occupational Safety and Health Act (OSHA)
- O National Institute for Occupational Safety & Health (NIOSH)
- o National Fire Protection Association (NFPA)
- American Society of Heating, Refrigeration & Air-Conditioning Engineers (ASHRAE)
- E. The Contractor shall also comply with the guidelines set forth in the Orange County Safety & Health Manual. The manual can be accessed online at the address listed below:

http://www.orangecountyfl.net/VendorServices/Orange CountySafetyandHealthManual.aspx

9. <u>INSURANCE REQUIREMENTS</u>

Vendor/Contractor agrees to maintain on a primary basis and at its sole expense, at all times throughout the duration of this service insurance coverage as described on the quotation form. These requirements, as well as the County's review or acceptance of insurance maintained by Vendor/Contractor is not intended to and shall not in any manner limit or qualify the liabilities assumed by Vendor/Contractor under this contract. Vendor/Contractor is required to maintain any coverage required by federal and state workers' compensation or financial responsibility laws including but not limited to Chapter 324 and 440, Florida Statutes, as may be amended from time to time.

The Vendor/Contractor shall require and ensure that each of its sub-Contractors providing services hereunder (if any) procures and maintains until the completion of their respective services, insurance of the types and to the limits specified on the quotation form.

Insurance carriers providing coverage required herein must be licensed to conduct business in the State of Florida and must possess a current A.M. Best's Financial Strength Rating of A- Class VIII or better.

(Note: State licenses can be checked via www.floir.com/companysearch/ and A.M. Best Ratings are available at www.ambest.com)

The certificate holder shall read:

Orange County Board of County Commissioners c/o Procurement Division 400 E. South Street, 2nd Floor Orlando, Florida 32801

Additional insurance guidelines and sample certificates can be found on the County's Vendor Services website:

 $\frac{http://www.orangecountyfl.net/Portals/0/Library/vendor%20services}{/docs/InsuranceRequirementsFAQ.pdf}$

60. TRENCH SAFETY ACT (CONSTRUCTION)

If applicable, respondent shall be responsible for all costs associated with Compliance with the "Florida Trench Safety Act".

1. PERSONNEL

- A. The CONTRACTOR represents that it has, or will secure at its own expense, all necessary personnel required to perform the services under this Contract. Such personnel shall not be employees of or have any contractual relationship with the COUNTY.
- B. All of the services required hereafter shall be performed by the CONTRACTOR or under its supervision, and all personnel engaged in performing the services shall be fully qualified and, if required, authorized or permitted under state and local law to perform such services.
- C. By execution of this contract, the Contractor hereby certifies that key personnel assigned to provide the required services have not been, and shall not be, changed or altered without prior written approval by the County. The County shall have seventy two (72) hours to review any request made by the Contractor for any change, alteration, or substitution of staff. The Contractor shall ensure that such substituted staff members are of substantially the same qualifications as those approved by the County at the time

of contract award and create no conflicts of interest between the Contractor and the County.

D. The CONTRACTOR warrants that all services shall be performed by skilled and competent personnel to the highest professional standards in the field. The COUNTY may require, in writing, that the CONTRACTOR remove from this contract any employee the COUNTY deems incompetent, careless, or otherwise objectionable

62. PUBLIC RECORDS COMPLIANCE (APPLICABLE FOR SERVICE CONTRACTS)

Orange County is a public agency subject to Chapter 119, Florida Statutes. The Contractor agrees to comply with Florida's Public Records Law. Specifically, the Contractor shall:

- Keep and maintain public records required by Orange County to perform the service.
- Upon request from Orange County's custodian of public records, provide Orange County with a copy of the requested records or allow the records to be inspected or copied within a reasonable time at a cost that does not exceed the cost provided in this chapter or as otherwise provided by law.
- 3. Ensure that public records that are exempt or confidential and exempt from the public records disclosure requirements are not disclosed except as authorized by law for the duration of the contract term and following completion of the contract if the Contractor does not transfer the records to Orange County.
- 4. Upon completion of the contract, Contractor agrees to transfer at no cost to Orange County all public records in possession of the Contractor or keep and maintain public records required by Orange County to perform the service. If the Contractor transfers all public record to Orange County upon completion of the contract, the Contractor shall destroy any duplicate public records that are exempt or confidential and exempt from public records disclosure requirements. If the Contractor keeps and maintains public records upon completion of the contract, the Contractor shall meet all applicable requirements for retaining public records. All records stored electronically must be provided to Orange County, upon request from Orange County's custodian of

- public records, in a format that is compatible with the information technology systems of Orange County.
- A Contractor who fails to provide the public records to Orange County within a reasonable time may be subject to penalties under section 119.10, Florida Statutes.
- QUESTIONS REGARDING THE APPLICATION OF CHAPTER 119, FLORIDA STATUTES, TO THE CONTRACTOR'S DUTY TO PROVIDE PUBLIC RECORDS RELATING TO THIS CONTRACT, CONTACT THE CUSTODIAN OF PUBLIC RECORDS AT:

Procurement Public Records Liaison 400 E. South Street, 2nd Floor, Orlando, FL 32801 <u>ProcurementRecords@ocfl.net</u>, 407-836-5897

ACKNOWLEDGEM	IENT OF FEDERAL COMPLIANCE TERMS AN	ND CONDITIONS
-	COMPANY NAME	
-	COMPANY REPRESENTATIVE NAME/ TITLE	
-	AUTHORIZED SIGNATORY	
-	DATE OF QUOTATION	





Date Released	Modifications		
10/1/2018	(1)	 Section 5 – Term Contracts (Master Agreements) and Delivery Orders Establishes the requirement for a Project Information Sheet for each solicitation/contract requested. Provides additional guidance concerning the Fiscal Division use of the Report of Unsatisfactory Materials or Service Form. Provides new guidance on the use of Liquidated Damage Assessments in solicitations and contracts 	
	(2)	Section 6 – Quotations, Bids and Proposals Establishes the requirement for a Project Information Sheet for each solicitation/contract requested. 	
	(3)	etion 8 – Grant Funded Procurement and Contracting Establishes new procedures and new forms. Provides documentation submittal requirements for externally funded Procurements and sub-recipient contracts. Provides guidance on Federal Compliance. Provides guidance on new submittal requirements for Advantage Financial Provides guidance on procurement to support emergency activation, response and recovery	
		Revises numbering for existing Sections 8-19 due to the addition of New Section 8 for Grant Funded Procurement and Contracting	
	(5)	(5) Section 18 – Exhibits	
		o Updates Exhibit 3 Price	Negotiation Memorandum
		o Updates Exhibit 5 Cons	struction Project Information Sheet
			Project Information Sheet for essional Services
		o Updates Exhibit 11 Char	nge Order Request Form
		•	ect information Sheet Request for itation or Contract
			itation, Contract and Change Order pendent Estimate
			owledgement of Federal Compliance and Conditions Form