

CITY COUNCIL
UNFINISHED BUSINESS

SEPTEMBER 18, 2017

SUBJECT: **PUBLIC SAFETY UPDATE**

INITIATED BY: **PUBLIC SAFETY DEPARTMENT**
(Kristin Cook, Public Safety Director) *KC*
(Lily Campbell, Emergency Management Coordinator) *LC*
(Captain Sergio Aloma, LA County Sheriff's Department)
(Assistant Chief Anthony Williams, LA County Fire Department)

CODE COMPLIANCE DIVISION
(Jeff Aubel, Code Compliance Manager) *DA*

SOCIAL SERVICES DIVISION
(David Giugni, Social Services Manager) *DG*

STATEMENT ON THE SUBJECT:

The City Council will receive an update on public safety activities and provide additional direction to staff.

RECOMMENDATIONS:

Receive an update on and provide additional direction to staff regarding public safety priorities including crime prevention, improving customer service and communication, mental health resources, deployment, neighborhood livability, nuisance issues, and public education.

BACKGROUND / ANALYSIS:

Crime Statistics: January – June 2017

The City continues to be a very safe place to live, visit, and work. While West Hollywood's population is approximately 35,000, its daily population typically more than doubles with the number of people who work and play here. For a city that is only 1.9 square miles, West Hollywood is home to a large number of entertainment oriented businesses such as restaurants, lounges, bars and nightclubs; there are over 200. Additionally, West Hollywood is home to a number of large scale special events that bring hundreds of thousands of visitors at a time into the city, such as LA Pride and Halloween Carnival.

Sheriff's personnel have continued to focus their efforts on neighborhood patrols and maintaining the quality of life for the community. Sheriff's personnel, Public Safety staff, and the Public Safety Commission regularly examine crime statistics in order to identify problem areas and adjust resource deployment as appropriate. Captain Sergio Aloma works with the Station's Crime Analyst and Station staff, City Council, and City staff to

adjust resources as necessary. In response to concerns, in particular from Eastside residents, the City added funds in the 2017-2018 budget to permanently continue the additions made in personnel during the last fiscal year. These included the addition of Sheriff's Community Impact Team (CIT) Deputies, Patrol Deputies, and Block by Block Security Ambassadors. The Community Impact Team (CIT) includes the Community Oriented Policing and Problem Solving (COPPS) Team and the Entertainment Policing Team (EPT). CIT remains committed to collaborating with City officials, residents, and businesses to resolve community concerns.

Overall, Part 1 Crime was down -2% for January through June 2017 vs. January through June 2016. Vehicle Burglary (+83%) was the only category with a significant increase. The total number of Vehicle Burglary incidents off-set solid reductions in all the other categories of Part 1 Crime. The Gateway area in the East District, Sunset Boulevard, and Melrose Avenue/Robertson Boulevard in the West District were hit especially hard. Almost without exception, window smash vehicle burglaries occur when property is clearly visible inside the vehicle. A crime suppression and community outreach plan has been developed to better address these issues. Burglary (-12%), Robbery (-7%), and Petty Theft (-24%) all decreased for January through June 2017, compared to the same months in 2016.

From January through June 2017, there were 135 arrests involving homeless persons. These figures refer only to the number of arrests and do not take into account that many individuals are arrested multiple times during the year. Based on the trend over the first six months of 2017, it is estimated the number of homeless-related arrests will decrease as compared to 2016. This is presumably attributed to the specific and directed enforcement efforts of the West Hollywood Crime Impact Team (CIT). Detailed statistics are included in the Appendices.

Sheriff's Department and Mental Health Resources

Sheriff's Department – Mental Health Resources

The City of West Hollywood is served by the Sheriff's Department, North County Mental Evaluation Teams (MET). MET is staffed with dedicated Deputies who respond to West Hollywood when extra assessment and mental health resources are required. The Sheriff's Department intends to expand its current number of teams and West Hollywood Station may be selected as a home base for an additional team. In the interim, Captain Sergio Aloma is currently working with the Sheriff's Department Contract Law Enforcement Bureau to have a dedicated MET Deputy along with a mental health clinician full time at West Hollywood Station. Staff is working with the Los Angeles County Department of Mental Health to enter into a Memorandum of Agreement (MOA) for a clinician and will be sending the MOA to Council for consideration later this fall. Funds for this program were secured during the 2017-2018 budget process.

In addition, the City of West Hollywood contracts for a Community Oriented Policing and Problem Solving (COPPS) Team who spends many hours every shift with the City's homeless population in order to link them with services whenever possible and to

enforce the law whenever necessary. The COPPS Team has a close working relationship with the West Hollywood Social Services Division. The Sheriff's Department is currently tracking all homeless contacts and 5150 intakes (County-wide hospital admissions for mental health issues), and it intends to utilize that information to seek Federal funding to expand the MET program for all communities that are served. In addition, the COPPS team conducts numerous park patrols, works closely with local businesses to address their concerns, and helps institute a "Letter of Agency" where appropriate. A "Letter of Agency" gives the Sheriff's Department the authority to enforce trespassing on private property. Information about "Letters of Agency" can be found on the city and West Hollywood Sheriff's station websites.

West Hollywood Social Services Division – Mental Health Resources

"Mental Health Support for Homeless Individuals" was a key City Council initiative that informed the City's 2016-2019 Social Services funding process. The following contracts were brought on-line in October 2016 to address mental health support for people who are homeless:

- 1) Step Up On Second - funds a dedicated West Hollywood Multi-disciplinary Integrated Team (MIT) to provide street-based services to chronically homeless, mentally ill community members. The MIT includes a Licensed Clinical Social Worker (LCSW), a Licensed Vocational Nurse (LVN), a substance abuse counselor, a peer advocate and a psychiatrist.
- 2) The Los Angeles LGBT Center - permanently funds the mental health outreach position. This position provides a clinician to assist both Sheriff's personnel and street outreach teams with critical outreach activities, including participation in ride-alongs. The primary objective is to connect homeless community members who have mental health challenges with mental health services.
- 3) Ascencia - provides an additional dedicated street outreach team and access to up to ten shelter beds.

These services address a variety of challenges that have created barriers for homeless community members seeking permanent supportive housing.

Collaboration Between Social Services and Law Enforcement

In January 2017, the City of West Hollywood participated in the Greater Los Angeles Homeless Count, coordinated by the Los Angeles Homeless Services Authority (LAHSA). Sheriff's deputies took the lead in guiding teams of volunteers, including City Councilmembers, Human Services Commissioners and residents, in the point-in-time count. The teams counted the number of homeless people in the five census tracts that comprise the City of West Hollywood and the West Hollywood Sheriff's station served as the deployment site for the effort.

Sheriff's station personnel actively participate in the quarterly Homeless Collaborative meetings with City staff and social services providers. One benefit of these meetings is a partnership between COPPS Team members and the City's contracted social services providers. For example, the Los Angeles LGBT Center's Transgender Economic Empowerment Project collaborates with the Sheriff's Department to provide

resources to transgender homeless individuals in the community. Sheriff's deputies also keep WeHo Cares Homeless Services cards in their patrol cars and distribute them widely throughout the community. These cards contain essential information on services available to homeless individuals including shelter, medical and mental health services, food, showers and substance abuse programs. Additionally, homeless individuals can obtain TAP cards and emergency outreach supplies at the West Hollywood Station.

Personnel from the West Hollywood Sheriff's Station as well as Social Services Division staff have completed an Alzheimer's Association on-line training for first responders encountering community members with dementia. In collaboration with Jewish Family Service of Los Angeles and Alzheimer's Greater Los Angeles, the City of West Hollywood and Supervisor Sheila Kuehl's Office, will be hosting a community forum to provide insight and resources for assisting community members who suffer from Alzheimer's and other related dementias. The event will target individuals who regularly interact with community members including Block by Block Ambassadors, Sheriff's personnel, social services agency partners, and local business owners.

Community Safety Initiatives for Eastside of West Hollywood

A December 5, 2016 City Council item directed the City Manager to work with appropriate staff to implement strategies to enhance the quality of life on the Eastside. To achieve this direction, Public Safety staff continues to increase public safety on the Eastside of West Hollywood. The following are updates to safety initiatives for the Eastside of West Hollywood:

Possible traffic light at Fountain Avenue and Formosa Avenue – The City's Pedestrian and Bicycle Mobility Plan, approved by Council at its May 1, 2017 meeting, includes two recommendations for the intersection of Fountain and Formosa, which is listed as a high priority. The recommendations are:

- Short-term – stripe continental crosswalks across Formosa.
- Mid-term – install curb extensions (bulb-outs) that shorten crossing distances across Formosa and across Fountain; also to install Rapid Rectangular Flashing Beacons (pedestrian-activated crossing signs) across Fountain.

Address the need for fluorescent paint on traffic calming triangles – The work required to refresh the road striping and markings is planned and will be completed in the near future. The yellow tips of the triangles were painted to enhance visibility. City staff will continue to inspect the neighborhood traffic calming islands and make sure the proper signage and curb markings are up-to-date, and refresh where necessary.

Increase power washing of sidewalks on the Eastside, as well as graffiti removal efforts – Power washing is currently completed on a monthly basis. City staff is exploring potential enhancements to the current program and is completing work at test sites along Santa Monica Boulevard, including a test site on the Eastside at La Brea and Santa Monica Boulevard. Staff is continuing to refine the enhanced program and

expects to be updating the City Council soon. Graffiti is normally removed within 24 hours. The Graffiti Hotline and the WEHO App are available for the community to report graffiti complaints.

Refer the issue of branding smaller segments of the Eastside to the Eastside Task Force – The Draft Eastside Community Priorities Plan includes recommendation 7.1: Support Neighborhood Identity Program. This recommendation discusses the desire for the Eastside to be recognized as a unique neighborhood within West Hollywood. The Working Group envisioned this occurring primarily through Eastside community events, arts programming, and perhaps City gateway signage. The recommendation further suggests that any specific neighborhood branding (logo, marketing materials) should be developed as part of a future merchants' association or Business Improvement District. (BID). The Council delayed the adoption of the Eastside Community Plan from March until after a decision is made regarding neighborhood historic resources surveys. We anticipate that the Plan will be brought back for adoption in the fall.

Cameras

Advanced License Plate Recognition Cameras

City staff worked with the Advance Surveillance and Protection (ASAP) Unit of the Sheriff's Department to install ALPR cameras at La Brea and Santa Monica Boulevard in December of 2016. The system has been highly successful, leading to multiple arrests, through 10,311,361 detections. City Information Technology staff collaborated with a vendor to install fiber along Santa Monica Boulevard, which provides communication connection for the ALPR cameras. In addition, three patrol vehicles are equipped with and using ALPR cameras successfully.

Video Systems in a Public Space

At the September 19, 2016 City Council Meeting, City Council directed staff to issue a request for Proposals (RFP) for Consultant Services for Video System Design. Staff issued the RFP in November of 2016. Public Safety staff, Public Safety Commissioners, and Sheriff's personnel read the submitted proposals and interviewed seven potential vendors on March 2, 2017. Through the 2017-2018 budget process, the City's Innovation and Strategic Initiatives Division is now responsible for incorporating Video Systems in a Public Space into the City's Smart Cities initiative. Innovation and Strategic Initiatives staff gave an overview of the City's Smart Cities Initiative and the incorporation of cameras in public spaces into the plan at the July 2017 Public Safety Commission meeting.

Neighborhood Livability

Public Safety personnel continue to promote neighborhood livability and address the various quality of life issues that regularly impact the West Hollywood community, including impacts from noise (loud music, motorcycles), speeding, and night club operations as well as anti-scavenging, dogs off leash, illegal pet waste disposal, illegal hot dog cart vendors, and bandit taxi cab enforcement. Staff continues to assist the Public Safety Commission with the "Live, Work, Play, Be Safe" public safety education

campaign, including utilizing social media, “walk-about” with the Sheriff’s Captain, PSAs, and Public Safety Commissioner “street outreach.”

Specifically, the Community Impact Team (CIT) Deputies and Code Compliance staff are proactive in addressing the impacts from entertainment establishments and special events. CIT Deputies work with staff at nighttime establishments to prevent alcohol related incidents and have increased criminal enforcement of various neighborhood concerns, including drinking in public, criminal transient issues, and various nuisance issues. The Sheriff’s Department and Code Compliance personnel also work with the Alcoholic Beverage Control to educate businesses and work collaboratively on alcohol related issues. On a nightly basis, they actively patrol over sixty bars, nightclubs, and hotels.

Emergency Management and Major Special Events

An interdisciplinary team headed by Event and Film Services and Public Safety staff regularly meets to plan, manage, and evaluate all major special events in West Hollywood. Participating agencies include the following:

- Fire Operations
- Fire Prevention
- Fire EMS
- Fire Command and Control Division
- Fire Training Services Section
- Fire Joint Hazard Assessment Team
- Sheriff’s Emergency Operations Bureau and Joint Regional Information Center
- Sheriff’s Special Enforcement Bureau
- Sheriff’s Arson and Explosives Unit
- County Department of Health Services Emergency Medical Services Agency and Medical Alert Center
- County Department of Public Health
- Area hospital personnel, including Cedars Sinai

Threat assessments are conducted by Sheriff’s intelligence experts on each event, and recommendations to increase security are implemented. Event Action Plans are written by Sheriff and Fire personnel in coordination with City staff, and the Incident Command System is followed. The Public Safety staff coordinated implementation of a medical care center at CSW Festival and #Resist March 2017, which allowed medical professionals to treat patients and avoid transporting patients to area hospitals when unnecessary. Lastly, staff worked with the Sheriff and Fire Departments to complete the “Best Safety Practices for Nightlife Establishments” booklet.

CONFORMANCE WITH VISION 2020 AND THE GOALS OF THE WEST HOLLYWOOD GENERAL PLAN:

This item is consistent with the Primary Strategic Goal(s) (PSG) and/or Ongoing Strategic Program(s) (OSP) of:

- PSG-1: Maintain the City's Unique Urban Balance with Emphasis on Residential Neighborhood Livability.
- OSP-7: Collaborative Public Safety.

In addition, this item is compliant with the following goal(s) of the West Hollywood General Plan:

- SN-6: Maintain adequate levels of law enforcement, fire protection and emergency medical services.
- SN-7: Utilize law enforcement, fire protection and emergency medical services in a proactive and preventative way.
- SN-8: Provide public safety services in a manner that reflects and is sensitive to the characteristics and needs of the West Hollywood community.

EVALUATION PROCESSES:

Staff will continue to work with the community and the Public Safety Commission to evaluate and make policy recommendations to City Council regarding public safety resources.

ENVIRONMENTAL SUSTAINABILITY AND HEALTH:

City staff will work with the County of Los Angeles to ensure that resources procured are environmentally friendly whenever possible.

COMMUNITY ENGAGEMENT:

The Public Safety Commission meets monthly and provides the community an opportunity to provide input on public safety related services.

OFFICE OF PRIMARY RESPONSIBILITY:

PUBLIC SAFETY DEPARTMENT / PUBLIC SAFETY - ADMINISTRATION

FISCAL IMPACT:

There is no fiscal impact at this time.

ATTACHMENTS:

Please see the following attachments for detailed statistics and programmatic information.

APPENDIX 1A – Sheriff's Station Overview

APPENDIX 1B – Community Impact Team (CIT)

APPENDIX 1C – Detective Bureau

APPENDIX 1D – Traffic Division

APPENDIX 1E – Youth Programs

APPENDIX 1F – Narcotics Bureau

APPENDIX 1G – Volunteers

APPENDIX 2 – Los Angeles County Fire Department

APPENDIX 3 – Public Safety Department and Public Safety Commission

APPENDIX 4 – Code Compliance Division

APPENDIX 5 – Block By Block Security Ambassadors

APPENDIX 1A - Sheriff's Station Overview

West Hollywood Sheriff's Station

West Hollywood remains a very safe place to live, work and visit. The station remains dedicated to its goal of providing the City with efficient and effective law enforcement services on every level. As always, each person at West Hollywood Station appreciates the strong partnership with City staff. Our Crime Impact Team and other station personnel make frequent efforts to speak with the communities we serve regarding habits that reduce their likelihood of becoming crime victims. Furthermore, we have increased our social media involvement as a means of reaching out to the public and providing valuable information. We plan to continue to improve upon these efforts to build public trust and best serve the various communities of West Hollywood.

Part 1 Crime was down 2% for January through June 2017 vs. January through June 2016. Vehicle Burglary (+83%) was the only category with a significant increase and the total number of incidents off-set solid reductions in all the other categories of Part 1 Crime. The Gateway area in the East District, Sunset Boulevard, and Melrose Avenue/Robertson Boulevard in the West District were hit especially hard. There were 227 vehicle burglaries citywide and 153 (67%) of those were window smashes. Smashing windows is the preferred method of entry for criminals to use when a vehicle is locked because breaking a window will not set off the alarm system. Almost without exception, window smash vehicle burglaries occur when property is clearly visible inside the vehicle. A crime suppression and community outreach plan has been developed to better address these issues, including more public outreach via Nixle and social media, increased foot patrols, and training more deputies for bike patrol. Burglary (-12%), Robbery (-7%), and Petty Theft (-24%) all decreased for January through June 2017, compared to the same months in 2016.

In the West District, there was a modest 4% increase in Part 1 Crimes. Vehicle Burglary (+116%) and Grand Theft (40%) were problem areas and similar to the City as a whole, they detract from solid reductions in almost every other category of Part 1 Crime. Friday and Saturday nights were problems for Vehicle Burglary and Grand Theft as criminals targeted club goers by hitting cars parked in valet parking lots near Melrose Avenue/Robertson Boulevard and at meters near restaurants for Vehicle Burglary and the dance floors and bar areas of night clubs for pickpocket thefts of cell phones and wallets. Overall, the West District accounted for 48% of all Part 1 Crime in the City and continues a two year trend of crime increasing in that area.

The City Center saw an 11% decrease in total Part 1 Crime, with Grand Theft (-63%), Burglary (-21%), and Petty Theft (-22%) all dropping substantially. Those reductions are tempered somewhat by increases in the more serious crimes of Aggravated Assault (+55%) and Armed Robbery (+133%). Even with those

increases, the City Center still only accounts for 22% of Part 1 Crime throughout the City.

In the East District, Vehicle Burglaries jumped (+83%) when compared to the same time period in 2016. Formosa Avenue, Lexington Avenue, and vehicles parked at parking meters on La Brea Avenue near the Gateway complex were continual problems, especially late at night. In terms of total citywide crime, the East District accounts for 30% of all Part 1 Crime. Crime continues to trend downward after a spike in the area during the last six months of 2015. It appears the foot beat patrols have had a positive impact on crime in the area. It is also worth noting that Petty Theft in the Gateway Reporting District continues to decline (-15%) and shows the security guards at Target have been an effective deterrent to shoplifters.

In 2016, from January to December, there were 292 arrests involving homeless persons. From January through June 2017, there were 135 arrests involving homeless persons. These figures refer only to the number of arrests and do not take into account that many transients are arrested multiple times during the year. Based on the trend over the first six months of 2017, it is estimated the number of homeless-related arrests will decrease compared to 2016. This is presumably attributed to the specific and directed enforcement efforts of the West Hollywood Crime Impact Team (CIT). The types of crime most commonly associated with transients include Residential Burglary, Vehicle Burglary, Bicycle Theft, and Narcotics Possession. It should be noted, however, that although the types of crimes most commonly involving the homeless population are low-level property and narcotics-related crimes, there is an element of violent and felonious crimes such as Aggravated Assault, Strong-Arm Robbery and Sexual Assault, all of which are crime categories that have increased in the first six months of 2017.

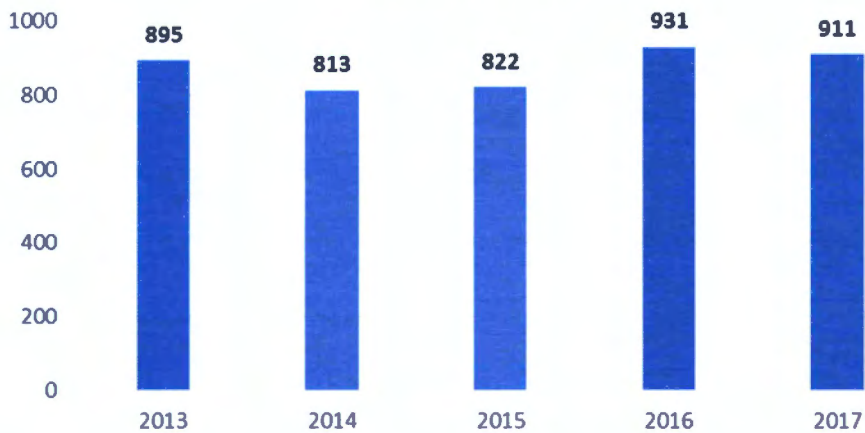
Although reducing Part I Crime is a priority for the station, personnel also remain committed to addressing various quality of life issues. The implementation of the day shift foot beat program has greatly improved law enforcement presence in the East District of West Hollywood, where a number of quality of life concerns have been voiced. These efforts have also improved our ability to contact and provide services to our homeless population who suffer from a variety of mental illnesses. To effectively address these issues, station personnel, including Deputies that speak a variety of languages (Spanish, Armenian, Farsi, German, American Sign Language, among many others), the Community Oriented Policing and Problem Solving (COPPS) Team and the Entertainment Policing Team (EPT) continue to work together with various City Departments. In addition, personnel have formed relationships with members of private organizations that are focused on providing necessary resources for our growing homeless population. On a day to day basis, the Station's ability to quickly respond to and handle the myriad of quality of life issues is greatly enhanced through the efforts of this partnership.

The following pages summarize crime statistics and station activity primarily for January through June of 2017.

Part 1 Crime

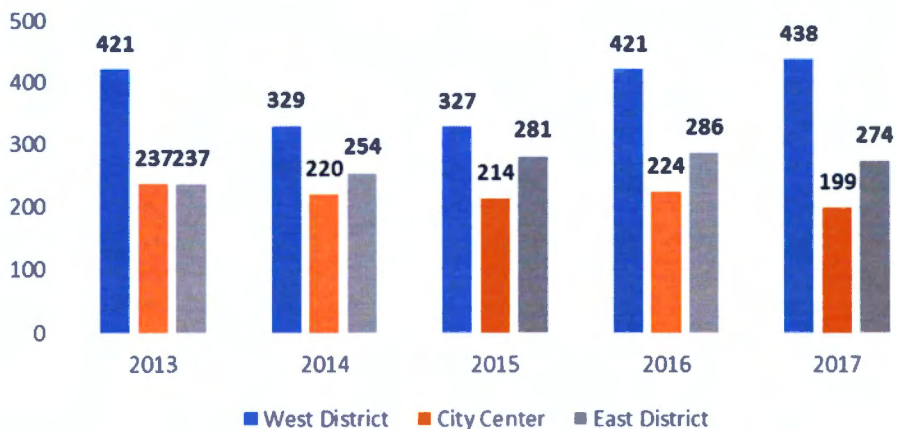
The following chart depicts Part 1 Crime for the months of January - June for the last five years. Part 1 Crime includes Homicide, Rape, Assaults, Robbery, Burglary, Theft, and Arson.

**Part 1 Crime: January - June
2013 - 2017**



The following chart depicts the number of Part 1 Crimes for the months of January - June for the last five years, broken down by district. The three districts are: West District (West of La Cienega), City Center (La Cienega to Fairfax), and East District (East of Fairfax).

**Part 1 Crime by District: January - June
2013 - 2017**



Citywide, Part 1 Crime decreased when compared to the same time period last year. This decrease in overall Part 1 Crime can be attributed to significant drops in every major crime category except vehicle burglaries.

Part I Crime - Whole City	January - June 2016	January - June 2017	% Change
Homicide	1	1	0.00%
Rape	14	14	0.00%
Assault, Aggravated	60	60	0.00%
Robbery Total	57	53	-7.02%
-Robbery, Armed	25	23	-8.00%
-Robbery, Strong Arm	32	30	-6.25%
Burglary Total	134	118	-11.94%
-Burglary, Residence	65	57	-12.31%
-Burglary, Other	69	61	-11.59%
Theft Total	589	611	3.74%
-Grand Theft	133	126	-5.26%
-Vehicle Burglary	124	227	83.06%
-Locker Burglary	8	11	37.50%
-Petty Theft	324	247	-23.77%
Grand Theft Auto	69	52	-24.64%
Arson	7	2	-71.43%
Total	931	911	-2.15%

Looking at the three areas of the City separately, Part 1 Crime in the West District increased slightly when comparing January – June 2016 to January – June 2017. Vehicle Burglary, which increased 116%, was the driving factor in the 4% crime increase.

Part I Crime - West District	January - June 2016	January - June 2017	% Change
Homicide	1	1	0.00%
Rape	7	8	14.29%
Assault, Aggravated	34	27	-20.59%
Robbery Total	30	25	-16.67%
-Robbery, Armed	14	10	-28.57%
-Robbery, Strong Arm	16	15	-6.25%
Burglary Total	63	59	-6.35%
-Burglary, Residence	26	25	-3.85%
-Burglary, Other	37	34	-8.11%
Theft Total	250	294	17.60%
-Grand Theft	63	88	39.68%
-Vehicle Burglary	50	108	116.00%
-Locker Burglary	6	10	66.67%
-Petty Theft	131	88	-32.82%
Grand Theft Auto	32	22	-31.25%
Arson	4	2	-50.00%
Total	421	438	4.04%

The City Center had an 11% decrease in Part 1 Crime when compared to the same time period last year. Vehicle Burglary increased 38% and Armed Robbery increased 133%, although the percent change for Robbery is somewhat skewed due to the low number of incidents.

Part I Crime - City Center	Janaury - June 2016	Janaury - June 2017	% Change
Homicide	0	0	N/C
Rape	6	6	0.00%
Assault, Aggravated	11	17	54.55%
Robbery Total	9	12	33.33%
-Robbery, Armed	3	7	133.33%
-Robbery, Strong Arm	6	5	-16.67%
Burglary Total	43	34	-20.93%
-Burglary, Residence	18	16	-11.11%
-Burglary, Other	25	18	-28.00%
Theft Total	141	117	-17.02%
-Grand Theft	35	13	-62.86%
-Vehicle Burglary	37	51	37.84%
-Locker Burglary	2	1	-50.00%
-Petty Theft	67	52	-22.39%
Grand Theft Auto	14	13	-7.14%
Arson	0	0	N/C
Total	224	199	-11.16%

*N/C = not calculable

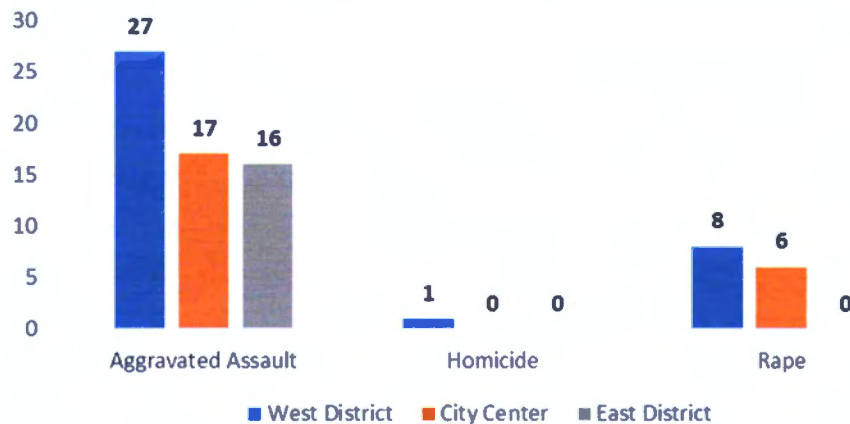
The East District had a 4% decrease in Part 1 Crime when compared to the same time period last year. Consistent with other areas of the city, Vehicle Burglaries increased significantly (84%).

Part I Crime - East District	Janaury - June 2016	Janaury - June 2017	% Change
Homicide	0	0	N/C
Rape	1	0	-100.00%
Assault, Aggravated	15	16	6.67%
Robbery Total	18	16	-11.11%
-Robbery, Armed	8	6	-25.00%
-Robbery, Strong Arm	10	10	0.00%
Burglary Total	28	25	-10.71%
-Burglary, Residence	21	16	-23.81%
-Burglary, Other	7	9	28.57%
Theft Total	198	200	1.01%
-Grand Theft	35	25	-28.57%
-Vehicle Burglary	37	68	83.78%
-Locker Burglary	0	0	N/C
-Petty Theft	126	107	-15.08%
Grand Theft Auto	23	17	-26.09%
Arson	3	0	-100.00%
Total	286	274	-4.20%

*N/C = not calculable

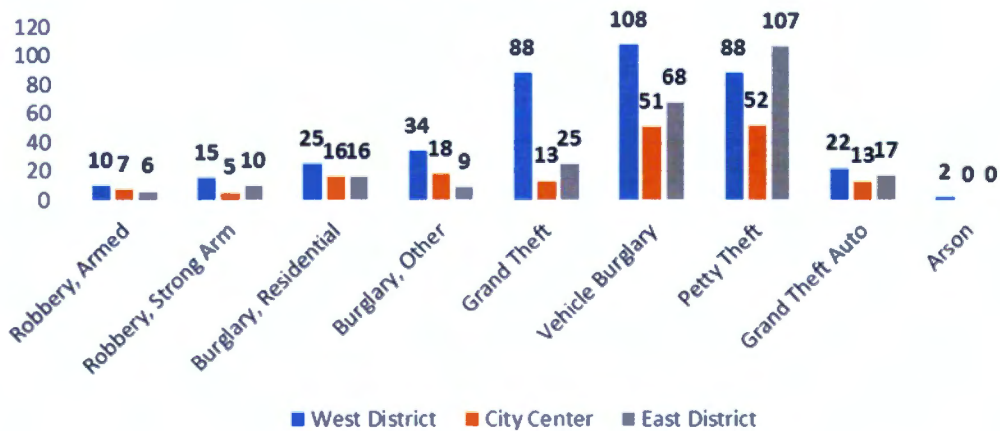
The following chart depicts crimes against persons, broken down by district, for January - June 2017.

**Crimes Against Persons by District
January - June 2017**



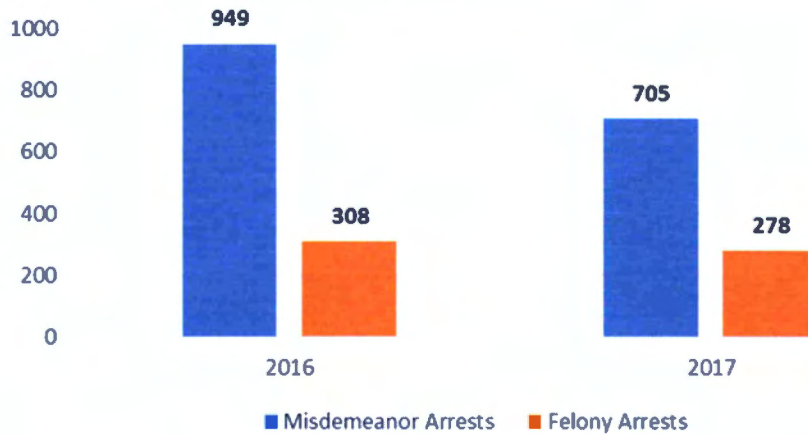
The following chart depicts crimes against property, broken down by district, for January - June 2017.

**Crimes Against Property by District
January - June 2017**



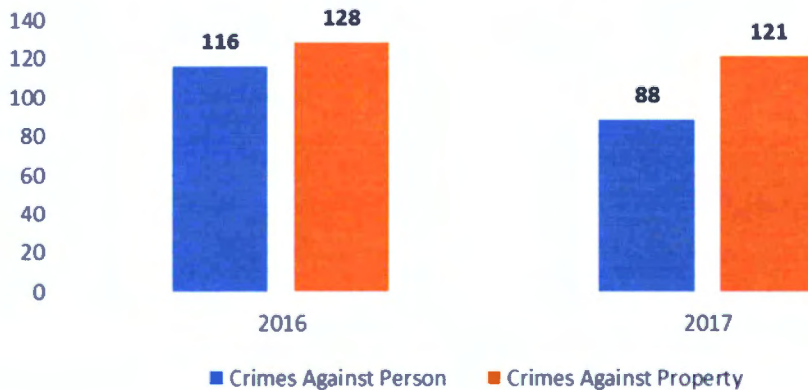
The following chart depicts the number of Part 1 Crime arrests for felonies versus misdemeanors for January - June of the last two years.

**Felony vs. Misdemeanor Arrests: January - June
2016 - 2017**



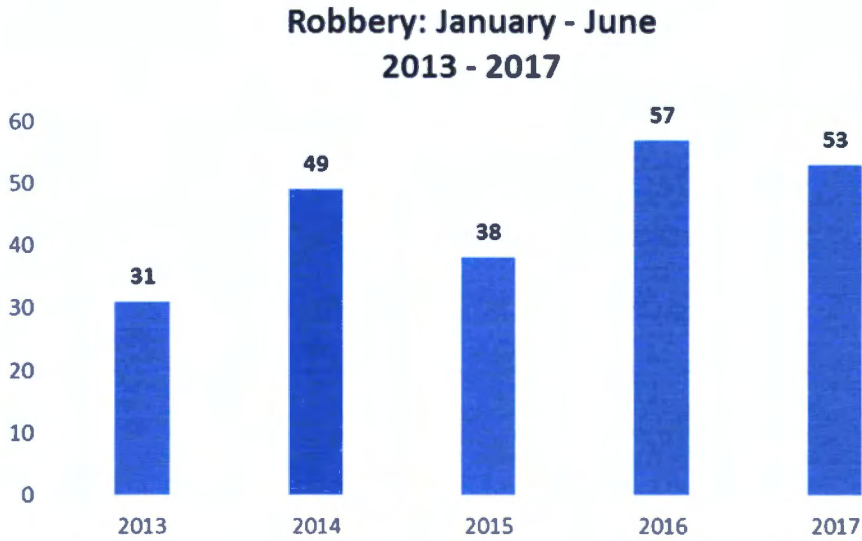
The following chart depicts the number of Part 1 Crime arrests for Crimes Against Persons (i.e., Homicide, Rape, and Aggravated Assaults) versus those for Crimes Against Property (i.e., Robbery, Burglary, Grand Theft, Petty Theft, Grand Theft Auto and Arson) for January - June of the last two years.

**Part 1 Crimes Arrests
Crimes Against Person vs Crimes Against Property
January - June 2016 - 2017**

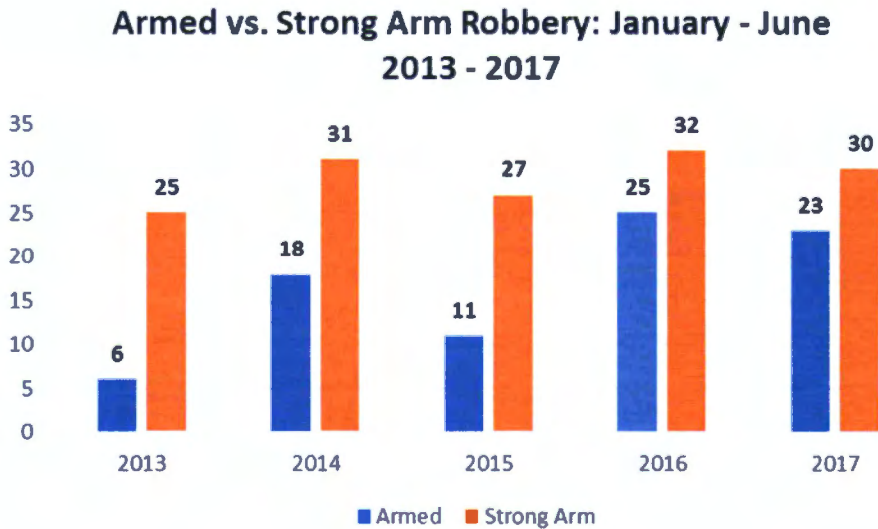


Robbery

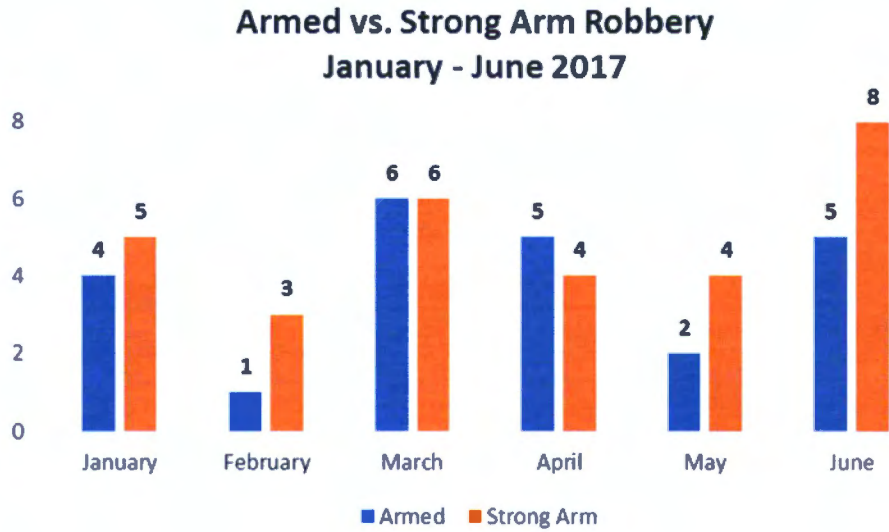
The following chart compares the number of Robberies during January - June for the last five years.



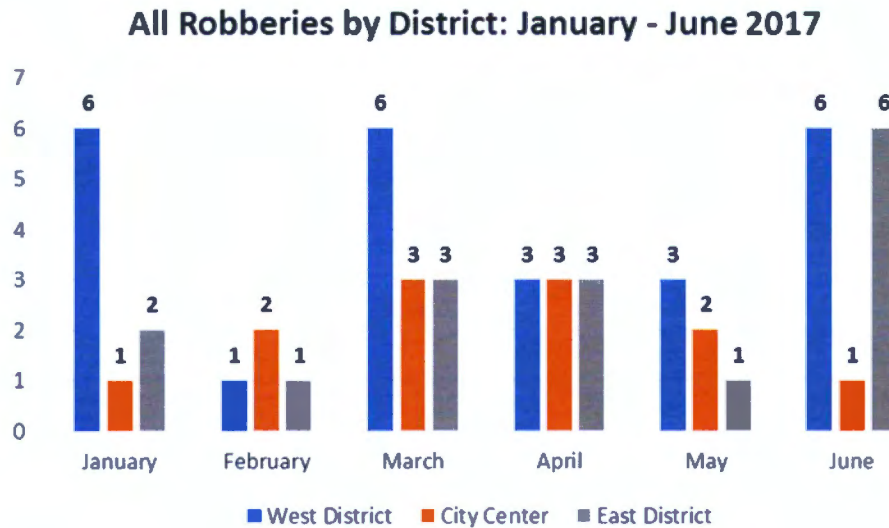
The following chart compares the number of Armed Robberies vs. Strong Arm Robberies during January - June for the last five years.



The following chart compares the number of Armed Robberies vs. Strong Arm Robberies during the months of January - June 2017.

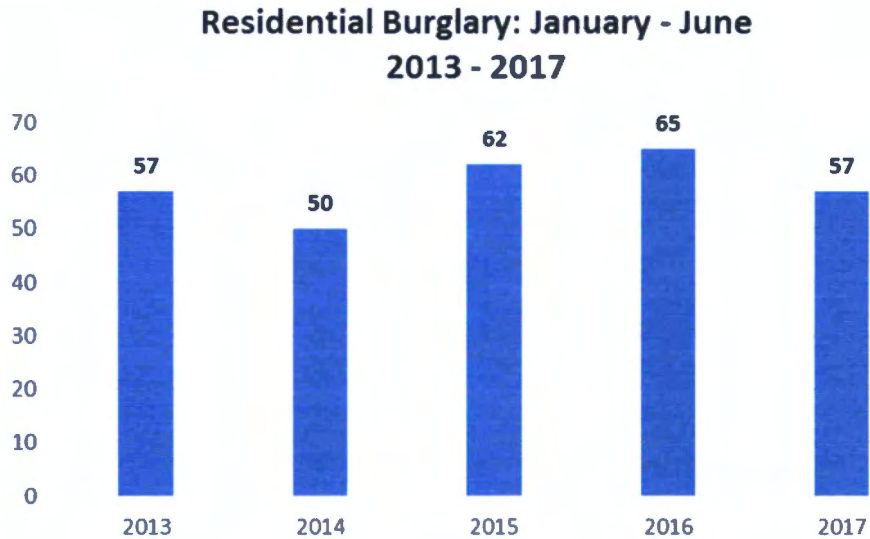


The following chart compares the number of Robberies by district for the months of January - June 2017.

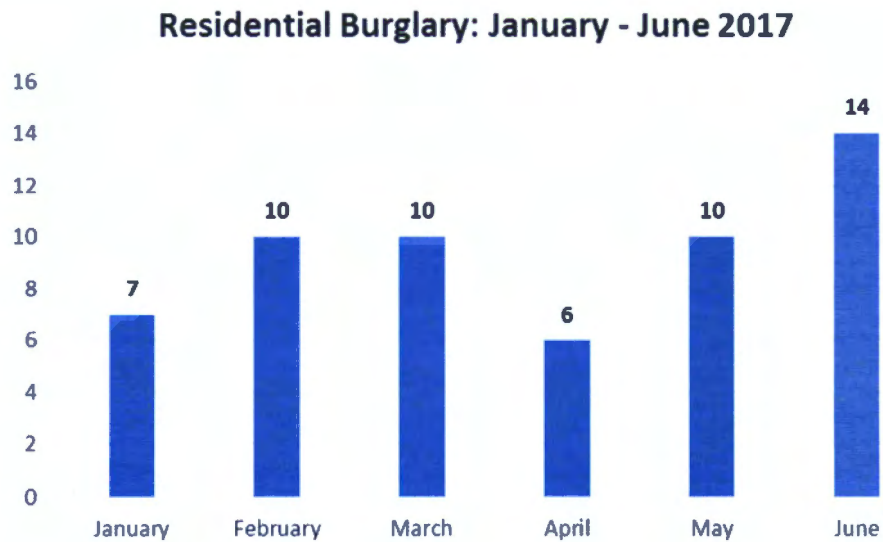


Residential Burglary

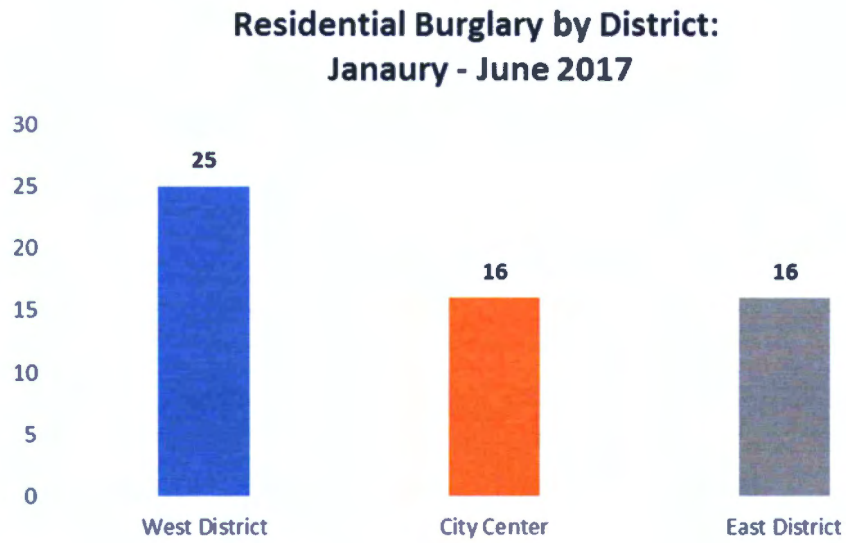
The following chart compares the number of Residential Burglaries during January - June for the last five years.



The following chart shows Residential Burglaries by month for January - June 2017.



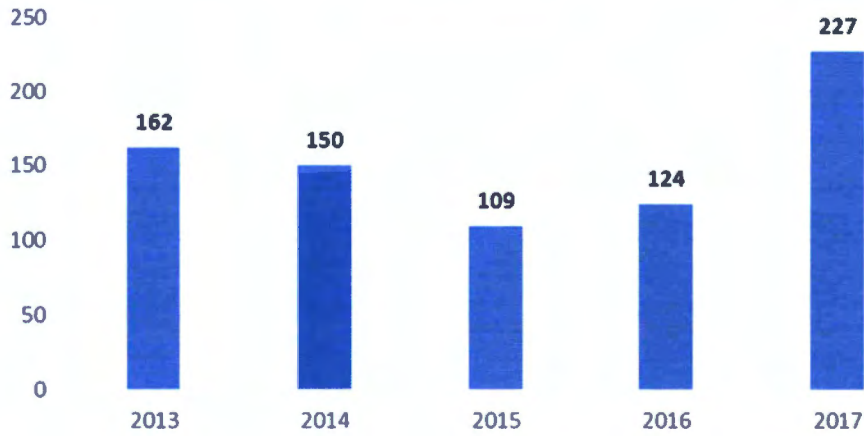
The following chart compares the number of Residential Burglaries by district for January - June 2017.



Vehicle Burglary

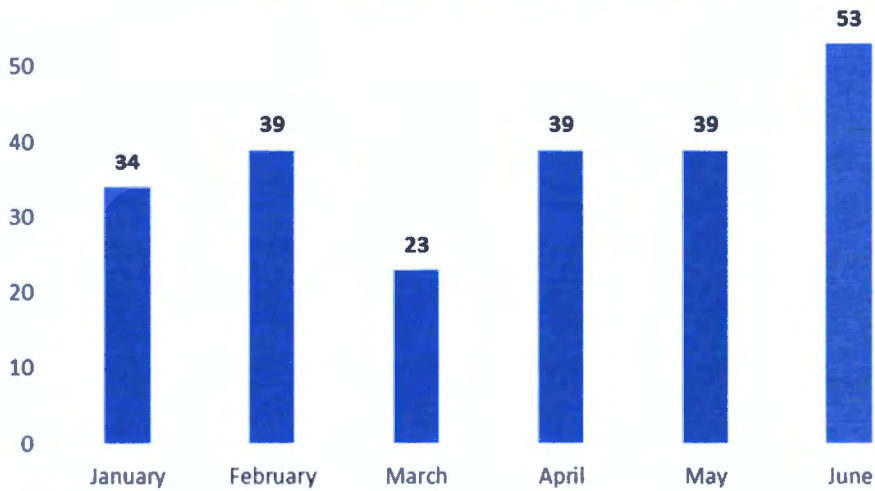
The following chart compares Vehicle Burglaries during January - June for the last five years.

**Vehicle Burglary: January - June
2013 - 2017**

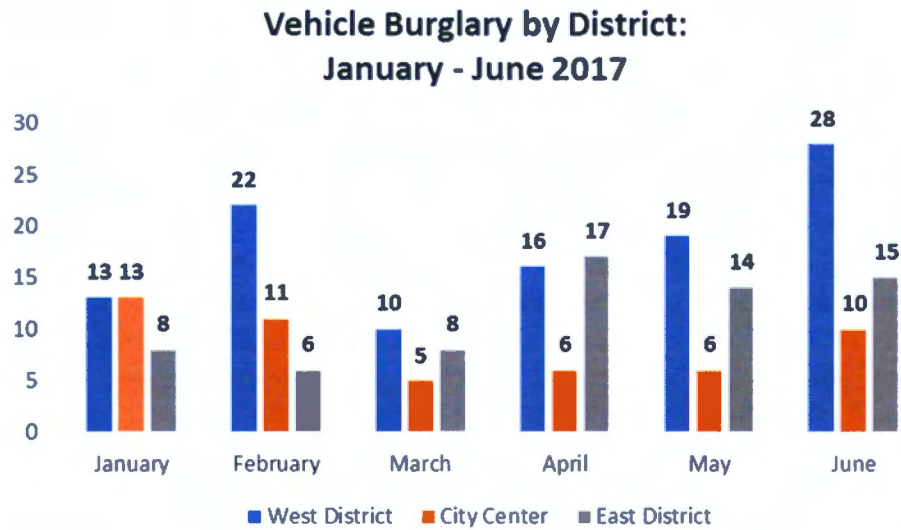


The following chart shows Vehicle Burglaries by month for January - June 2017.

Vehicle Burglary: January - June 2017

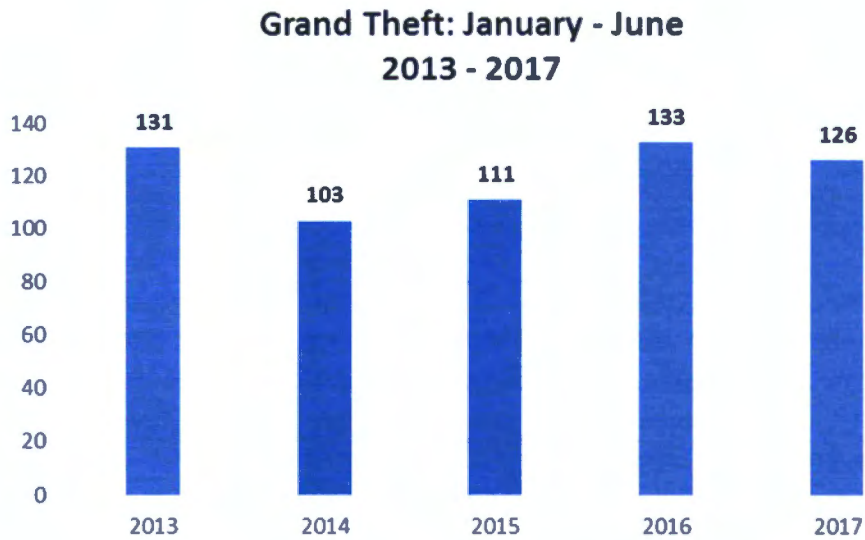


The following chart shows Vehicle Burglaries by month and district for January - June 2017.



Grand Theft

The following chart compares Grand Thefts for January - June for the past five years.

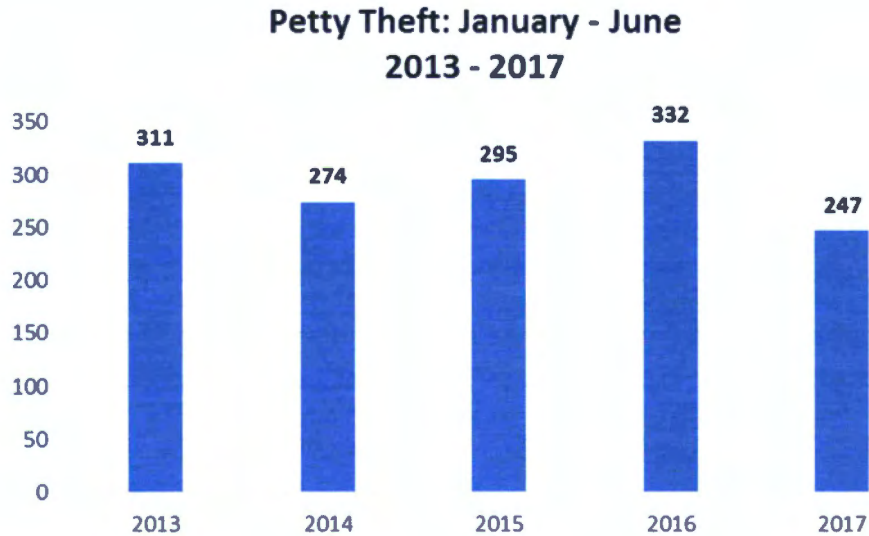


The following chart shows Grand Theft by month for January - June 2017.

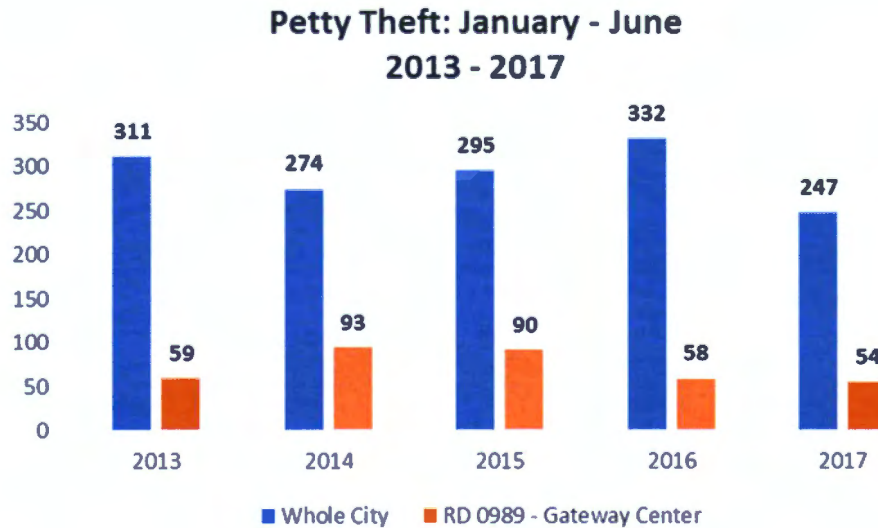


Petty Theft

The following chart compares Petty Thefts during January - June for the last five years.



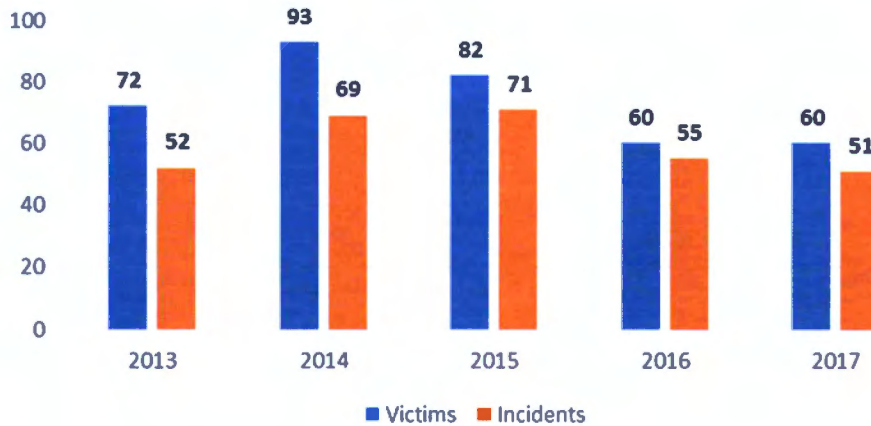
The following chart compares Petty Thefts over the last five years for the entire City vs. Petty Thefts for Reporting District 0989 (Gateway Center) only.



Aggravated Assaults

The following chart shows the number of Aggravated Assaults during January - June for the last five years. Aggravated Assaults are counted by victim (not incident) per Uniform Crime Reporting guidelines.

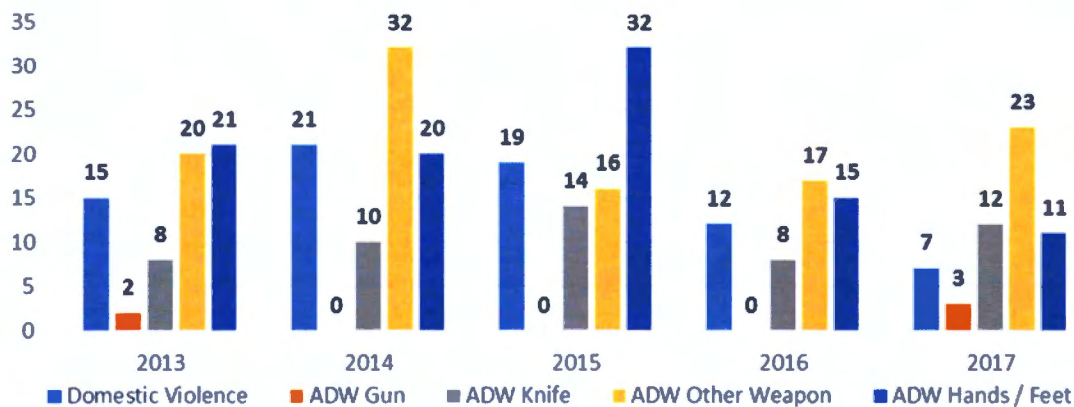
**Aggravated Assault: January - June
2013 - 2017**



* Includes Aggravated Assaults against Police Officers.

The following chart shows Aggravated Assaults isolated by category for January - June for the last five years.

**Aggravated Assault: January - June
2013 - 2017**



* Aggravated Assaults against Police Officers are not depicted.

The following chart shows Domestic Violence Incidents broken down by gender for January - June 2017. It should be noted, the Male - Female category does not denote a male suspect and female victim.

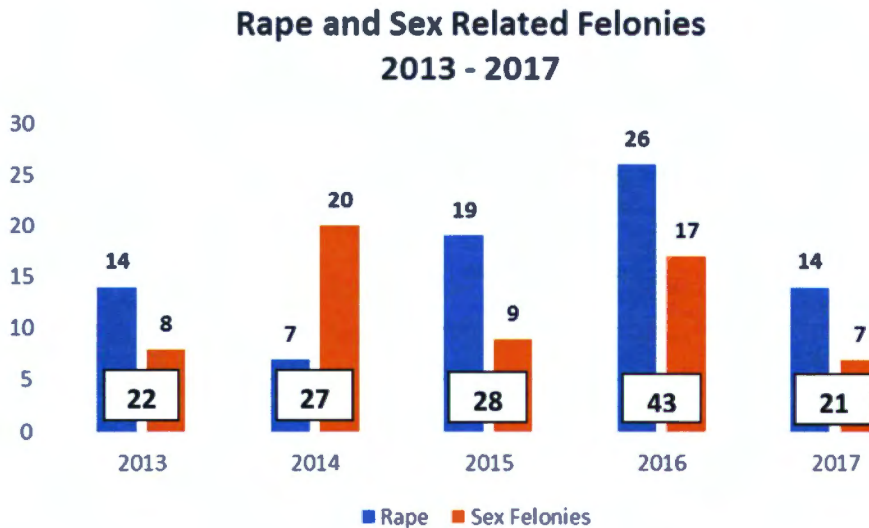
2017 (01/01 - 06/30) DV Incidents	Female - Female	Male - Female	Male - Male	Total	2016 Total	% Change
Criminal DV Incidents	4	43	24	71	88	-19.32%
Assault, Aggravated	2	3	2	7	11	-36.36%
Assault, Non-Aggravated	2	40	22	64	73	-12.33%
Non-Criminal DV Incidents	0	3	2	5	4	25.00%
Total	4	46	26	76	92	-17.39%

Assault - Aggravated: This category includes assaults by one person upon another for the purpose of inflicting severe or aggravated bodily injury (broken bones, internal injuries, or injuries requiring stitches).

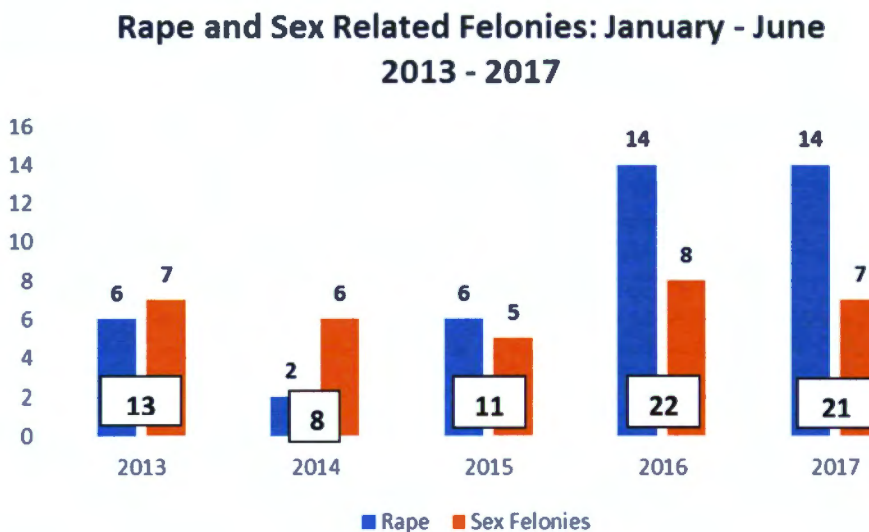
Assault - Non Aggravated: This category includes all assaults which involve the use of a personal weapon (such as hands, fist, or feet) and in which there were no serious or aggravated injuries to the victim.

Rape & Sex Related Felonies

The following chart compares Rape and Sex Related Felonies for the last five years. The numbers in each box represent the total number of Rape and Sex Related Felonies for each year.

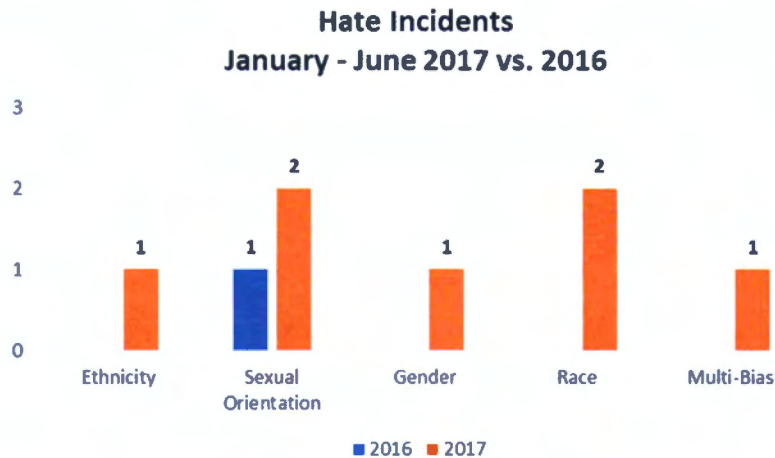


The following chart compares Rape and Sex Related Felonies January - June for the last five years. The numbers in each box represent the total number of Rape and Sex Related Felonies for the period of January - June each year.

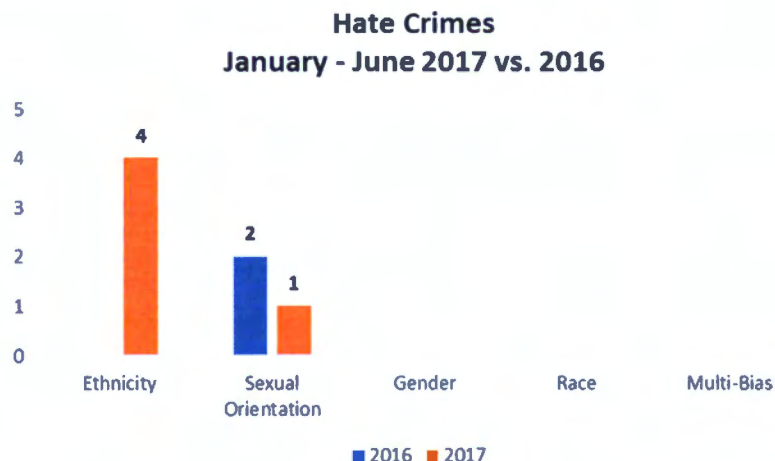


Hate Incidents & Hate Crimes

The following chart depicts the number of Hate Incidents for January - June of the last two years. A Hate “**Incident**” is any non-criminal act, including words, directed at a person or group, and motivated by a bias against that person or group, based on race, religion, ethnicity, sexual orientation, gender or disability. Hate incidents include, but are not limited to an utterance of epithets, distribution of hate materials in public places, posting of hate materials without causing property damage, and the display of offensive materials on one’s own property.



The following chart depicts the number of Hate Crimes for January - June of the last two years. A Hate “**Crime**” is any criminal act or attempted act directed toward (1) a person or group, motivated by bias against that person or group’s (actual or perceived) race, religion, ethnicity, sexual orientation, gender (including trans-gender) or disability (including mental), or a person’s association with any of the aforementioned protected groups or (2) a public agency or private institution, motivated by the fact that the agency or institution is identified or associated with an identifiable protected characteristic (i.e., race, religion, ethnicity, sexual orientation, gender or disability).



The following is a list of Part II Crimes for January - June 2017.

PART II CRIME (January - June 2017)	2016	2017	% CHANGE
FORGERY	37	28	-24.32%
FRAUD	73	63	-13.70%
SEX OFFENSES - FELONIES	8	7	-12.50%
SEX OFFENSES - MISDEMEANOR	14	9	-35.71%
ASSAULT, NON-AGGRAVATED	120	134	11.67%
DOMESTIC ASSAULT, NON-AGGRAVATED	73	64	-12.33%
ASSAULT ON PEACE OFFICER	9	9	0.00%
WEAPON LAWS	18	20	11.11%
OFFENSES AGAINST FAMILY	5	5	0.00%
NARCOTICS	175	107	-38.86%
LIQUOR LAWS	1	2	100.00%
DRUNK	74	75	1.35%
DISORDERLY CONDUCT	12	11	-8.33%
VAGRANCY	0	0	N/C
GAMBLING	0	0	N/C
DEFRAUDING INN KEEPER	12	8	-33.33%
DRUNK DRIVING	37	29	-21.62%
VEHICLE / BOATING LAWS	395	324	-17.97%
VANDALISM	157	146	-7.01%
RECEIVING STOLEN PROPERTY	12	4	-66.67%
FEDERAL OFFENSES	15	15	0.00%
FELONIES - MISCELLANEOUS	36	26	-27.78%
MISDEMEANORS, MISCELLANEOUS	35	53	51.43%
TOTAL	1318	1139	-13.58%

APPENDIX 1B – Community Impact Team (CIT)

The Community Impact Team (CIT) includes the Community Oriented Policing and Problem Solving Team (COPPS) and the Entertainment Policing Team (EPT). The CIT is led by supervisors Sergeant Jon Klaus and Sergeant Shawn Cohen. The CIT collectively manages community concerns and promotes crime prevention through a variety of intervention and enforcement techniques. Team members work with Residential and Commercial Code Compliance, Animal Control, Rent Stabilization, and other City divisions to address the quality of life concerns.

The Entertainment Policing Team (EPT) continues its work on Sunset Boulevard, Santa Monica Boulevard, and Robertson Boulevard. EPT deputies primarily focus on “entertainment” and “alcohol” related law enforcement issues in the city. On a nightly basis, they actively patrol over ninety bars, nightclubs, and hotels. While patrolling the different venues, the team members make contact with the management of each establishment to maintain a cooperative working relationship and to stay informed on business concerns and events. The EPT issues vehicle citations, tows vehicles, and completes a large number of field investigations and arrests.

As part of their regular duties, EPT handles crowd control issues and Alcoholic Beverage Control (ABC) enforcement. Personnel also continue to work closely with the Sunset Strip Business Association (SSBA), their related security detail, SSBA members, and City Code Compliance officers through illegal taxi cab enforcement and other specialized operations. In addition, the deputies enforce the code with regard to modified exhausts, loud music, and other quality of life issues. The EPT assists the West Hollywood Detective Bureau by documenting and monitoring gang members, probationers, and parolees in the City’s limits. The team has received numerous commendations from both the station Captain and the City.

The COPPS Team remains committed to collaborating with City officials, residents, and businesses to solve community concerns. Team members also worked with several Neighborhood Watch groups addressing residents’ concerns, including criminal transient issues such as drinking in public, public urination, drug usage, littering, trespassing, theft, panhandling, and misuse of public facilities. Team members not only make arrests for violations of law, but also provide information and assistance regarding shelters, medical attention, jobs, and substance abuse education. In addition, the COPPS team conducts numerous park patrols, and works closely with local businesses to address their concerns and institute a “Letter of Agency” where appropriate. A “Letter of Agency” gives the Sheriff’s Department the authority to enforce trespassing on private property.

The following is a list of CIT activities for January – June 2016 vs. January – June 2017.

CIT Activity	January - June 2016	January - June 2017	% Change
Felony Arrests	19	9	-52.63%
Misdemeanor Arrests	362	301	-16.85%
Misc. Vehicle Code Citations	415	170	-59.04%
Noise Violations (27007 CVC)	7	8	14.29%
Modified Exhaust Violations (27151 CVC)	5	4	-20.00%
Impounded Vehicles	22	0	-100.00%
CIT Calls for Service	374	980	162.03%
Taxi Operations	4	2	-50.00%
Senior Safety Meetings	3	4	33.33%
School Presentations	5	3	-40.00%
Crosswalk Operations	2	1	-50.00%
Robbery Suppression Operations	28	5	-82.14%
Neighborhood Watch/Community Safety Meetings	9	7	-22.22%
Homelessness Meetings	7	8	14.29%
Park Security Meetings	5	7	40.00%
Code Compliance Issues	176	170	-3.41%
City Quality of Life Requests	308	193	-37.34%
Vacant Properties Meetings	3	4	33.33%
Probation / Parole Compliance Searches	5	24	380.00%

The Team continued its enhanced enforcement in and around bars, nightclubs, and entertainment venues, and its proactive stance in overall enforcement and made the following noteworthy incidents:

- Assisted Station Narcotics Detectives with surveillance operations resulting in the arrests of 3 narcotics suspects.
- Arrested several persons for possession of narcotics.
- Conducted a "Pickpocket enforcement operation."
- Gave school safety presentations to three elementary schools.
- Conducted directed patrol of several unoccupied properties resulting in the arrest of numerous trespassers.
- Conducted (1) Bandit Cab Operation.

APPENDIX 1C – Detective Bureau

The Detective Bureau at West Hollywood conducts follow-up investigations on all criminal complaints filed at the Station. The Bureau is headed by one Lieutenant who supervises two (2) Sergeants, ten (10) Detectives, one (1) Crime Analyst, one (1) professional staff member, and three (3) Reserve Detectives. The Detective Bureau is responsible for the investigation of crimes, ranging from disorderly conduct, vandalism, and thefts, to crimes against persons, including robberies, assaults, and hate crimes. Between January and June 2017, the Detective Bureau has received 613 active criminal cases, which is down 26% from 833 active cases during January to June 2016.

Through investigations, the Detective Bureau is responsible for the identification and apprehension of criminals, recovery of property, and the identification and preservation of evidence. One detective is assigned to monitor and conduct annual registration of sex crime offenders who are registered within the City of West Hollywood. With several neighboring law enforcement agencies, the Detective Bureau participates in a multi-agency collaboration (both state and federal) in sharing information about crime trends and suspect identification. The Detective Bureau's Crime Analyst continues to document recent trends and statistics to assist with directed patrols in targeted areas. In addition, the Crime Analyst uses the available technology to assist in solving cases.

A few specific cases of interest during this period include the arrest of three suspects for armed robbery. After further review, detectives linked those three suspects to three recent robberies, two of which occurred on the same night, within hours of each other. Additional investigation revealed those three suspects had committed several prior armed robberies, within jurisdictions of the Los Angeles Police Department.

Pursuant to the service of one search warrant in particular, detectives recovered property which led to the clearance of six different vehicle burglary cases. The ongoing investigation continues to ascertain any additional vehicle theft victims.

Using facial recognition, Detectives identified a person suspected in two cases of committing mail theft. An investigation into the suspect's criminal history showed a number of arrests for mail and identity theft. The ongoing investigation includes the preparation and service of the related search and arrest warrants.

The Detectives maintain close working relationships with community members and attend Neighborhood Watch meetings. They also continue to work closely with the West Hollywood EPT and COPPS Team.

Automated License Plate Reader (ALPR)

The Automated License Plate Reader (ALPR) system continues to be a valuable resource for the Sheriff's station. This system is installed in a number of patrol vehicles and captures thousands of license plates as deputy personnel drive their patrol area. Deputies can also park in the middle of a busy street and capture vehicle license plates traveling in both directions. This system has and will continue to be an invaluable resource for Detectives and field personnel. This technology is also used by the Crime Analyst to document suspect vehicle movement, and also assist Detectives by tethering the vehicle into the crime being investigated or additional crimes in other jurisdictions.

Station – Direction – Street – Intersection – Lane #	Detections
WHD_WB_SntMonicaBl_LBreaAv_Ln1	1,738,630
WHD_EB_SntMonicaBl_LBreaAv_Ln1	1,675,070
WHD_SB_LBreaAv_SntMonicaBl_Ln2	1,439,630
WHD_SB_LBreaAv_SntMonicaBl_Ln1	1,259,281
WHD_NB_LBreaAv_SntMonicaBl_Ln1	1,202,603
WHD_NB_LBreaAv_SntMonicaBl_Ln2	1,165,443
WHD_EB_SntMonicaBl_LBreaAv_Ln2	851,108
WHD_WB_SntMonicaBl_LBreaAv_Ln2	811,878
WHD_NB_LBreaAv_SntMonicaBl_Ln3	115,186
WHD_SB_LBreaAv_SntMonicaBl_Ln3	52,532
Total Detections	10,311,361

NCIC Hotlist source	Hits
Stolen Vehicle or Vehicle/Boat Parts	688
Stolen License plate	714
CPIC data - Canadian Police Information Centre	112
Wanted person	71
Protection Order	21
Gang/Terrorist Member	19
Sexual Offender	93
Violent Person	13
Missing person	94

*NCIC: National Crime Information Center

APPENDIX 1D – Traffic Division

The Traffic Division monitors general traffic issues and consists of two (2) Traffic Motor Deputies, seven (7) Traffic Enforcement cars, one (1) Traffic Detective, and a full time Deputy who monitors the City's Red Light Photo Enforcement program. The Traffic Division is supervised by one (1) Sergeant. The field units monitor traffic patterns throughout the city looking for areas in need of traffic enforcement. Traffic personnel are typically the initial on-scene investigators at any collision scene.

The following is a list of activities for the Traffic Division comparing January - June 2016 to January - June of 2017:

Type of Case	January - June 2016	January - June 2017	% Change
Traffic Collision Investigations	412	291	-29.37%
Fatal Traffic Collision Investigations	1	0	-100.00%
Traffic Collision Investigations Involving Injury	83	78	-6.02%
Traffic Collision Investigations Involving Non-Injury	329	213	-35.26%
DUI Traffic Collision Investigations	15	11	-26.67%
Traffic Collision Investigations - Pedestrians vs. Vehicle	29	17	-41.38%
Traffic Collision Investigations - Bicyclists vs. Vehicle	5	7	40.00%
Hit and Run Traffic Collision Investigations	179	61	-65.92%
Total Citations Written	2,834	2,370	-16.37%
Photo Enforcement Citations Processed	0	195	N/C
DUI Arrests	34	29	-14.71%
Speeding Citations	332	227	-31.63%
Cellular Phone – Talking	193	231	19.69%
Cellular Phone – Texting	161	670	316.15%

For January through June of 2017, the number of reported traffic collisions in the City of West Hollywood decreased significantly by 121 collisions.

The number of DUI traffic collision investigations decreased by 4, and the number of DUI arrests decreased by 5. Part of the reduction in DUI arrests may be attributed to one of our DUI enforcement award winning deputies being off from work due to an on-duty injury. The Traffic Division has taken a proactive approach to combating drunk driving. The Traffic Detective has continued DUI training for newly assigned Patrol and Traffic Deputies. As a result, Patrol and Traffic Deputies are more aware of the signs of drunk driving as well as proper documentation of DUI arrests. By using a combination of enforcement and educational campaigns, the West Hollywood Traffic Division aims to reduce DUI's even more in the months to follow. The implementation of DUI checkpoints by Traffic Services Division along with their conducting numerous traffic enforcement operations within the city limits has helped in this regard.

APPENDIX 1E – Youth Programs

Youth Athletic League (YAL)

The Station's Youth Activities League, spearheaded by Deputy Sean Ruiz, was developed in 2007 under a joint partnership between the Sheriff's Youth Foundation and the City of West Hollywood.

Through the YAL's various programs, local youth who are in need of a positive influence and who seek a path to success are offered guidance and mentoring to demonstrate the qualities and characteristics needed to become successful young adults. The Sheriff's Youth Foundation is comprised of deputy and volunteer staff and is dedicated to the "at-risk" youth population throughout Los Angeles County. The YAL is dedicated to providing West Hollywood youth (ages 7 to 18) with safe facilities, structured programs and activities, and the vital tools needed to thrive and succeed during these formative years.

The YAL Program activities take place at Plummer Park, Tuesdays through Saturdays, from 3:00-7:00 PM. The students have access to tutoring, homework assistance, a variety of in-house taught classes, such as photography, bicycle safety, drama and theater, video production, creative writing, physical fitness, singing, dancing, and cultural awareness. The YAL also provides field trips and camping so that its members can have experiences they might otherwise never get the chance to enjoy. As part of its mission, the YAL also tries to foster leadership skills in its members. In 2012, the YAL formed its own Sheriff's Youth Leadership Council. Its five members were elected from the YAL participants. The YAL also conducts community service on a monthly basis.

YAL Activities, January – June 2017

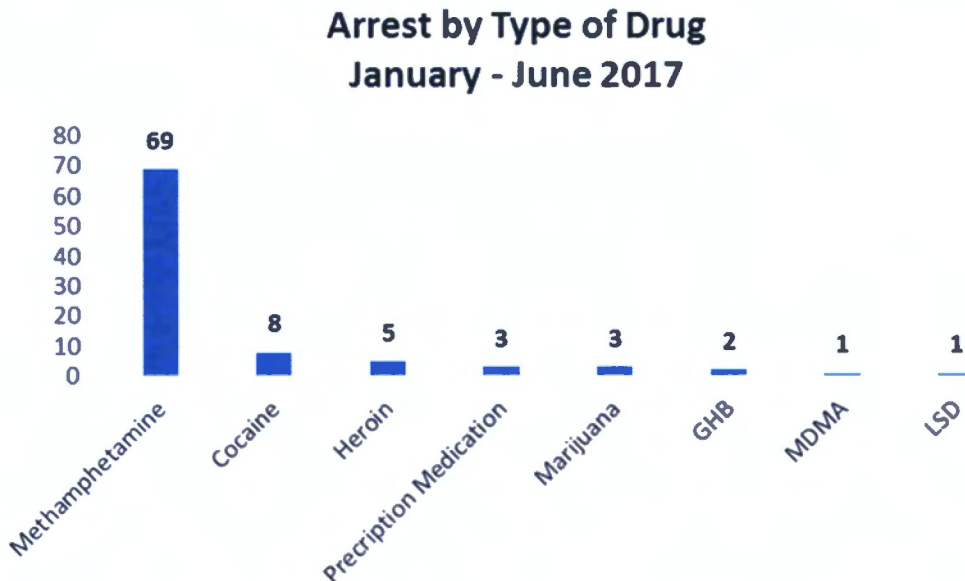
Month	January	February	March	April	May	June
Number of Students	117	123	126	130	134	141
Weekly On-Site Activities	Tutoring, Sheriff's Youth Leadership Council (SYLC), Art, Teen Chef culinary classes, Guitar, Photography, Dance, Sports Games (Football / Rugby / Basketball / Dodge ball / 5k Training)					
Monthly Community Service Activities	Heal the Bay	Community Project Children's Roundtable	Ahead with Horses Children's Roundtable	Kids Fair Children's Roundtable	Heal the Bay Children's Roundtable	Movie in the Park
Monthly Field Trip Activities and Special Events	Lock-In	Valentine Dance	Cal Pal – Youth Leadership Academy		Fallen Officers Memorial Run	Santa Monica Beach

APPENDIX 1F – Narcotics Bureau

During this reporting period, Narcotics Bureau was reconfigured into regional teams. The Northwest Region Narcotics Team services West Hollywood Station, Santa Clarita Station and Lost Hills Station. During this report time, the team consisted of three (3) Detectives and one (1) Sergeant. The Northwest Region Narcotics Team regularly responds to and investigates narcotic related arrests generated by station patrol, as well as their own cases. Additionally, the Narcotics Bureau is on-call to respond after hours to any incident warranting detective intervention.

In an effort to provide a more comprehensive analysis of narcotic related arrests, the Narcotics Bureau has started tracking each individual drug that was found when the arrest took place. The old method relied on statistical codes used by the Sheriff's Department that grouped many types of drugs together and made it difficult to determine what drugs are problems in West Hollywood. The Narcotics Bureau is not able to provide a comparison for 2017 vs. 2016 because the new tracking system was not in place in 2016; the comparison by year will begin in 2018.

The following chart shows arrests by type of drug for January – June 2017. It should be noted that more than one type of drug was found in 11 of the 81 total incidents.



The "Safe Drug Drop Off" program is still in effect and located in front of the West Hollywood Station, providing the community with a safe receptacle to discard their hazardous materials (syringes, blood vials, test kits), as well as expired prescription medications and illegal narcotics. This program is intended for residents only and is not for commercial use.

The West Hollywood Narcotics Bureau detectives remained diligent in pursuing illegal narcotics activity throughout the City of West Hollywood and surrounding areas. Based on information obtained through Crime Stoppers, citizens and confidential informants, there have been arrests of narcotics dealers and users who live in the West Hollywood area.

During this reporting period, information obtained during investigations and through interviews of arrestees suggests that the individuals arrested for narcotics possession violations typically purchased their narcotics within West Hollywood, Hollywood, Los Angeles City, and the San Fernando Valley areas. Information obtained on narcotics dealers within the City of West Hollywood suggest the individuals are selling within clubs, from their residence, to the transients and by delivery. The narcotics are being delivered from outside of West Hollywood and into the city for distribution.

APPENDIX 1G – Volunteers

There are twenty seven (27) volunteers who serve the West Hollywood Station under the direction of Sergeant Jon Klaus. Station volunteers assist with Front Desk reception, clerical duties, traffic control and handicap placard violation citations. A Volunteer maintains the station's website, and assists with the, Twitter, Facebook and Nixle messaging services.

In addition, the more advanced Volunteers serve as members of the West Hollywood Station's Volunteers on Patrol (VOP) Program. The VOP team consists of 6-11 volunteers who are specially trained to perform foot patrols throughout the City. This includes patrols on Sunset Boulevard, Santa Monica Boulevard, Melrose Avenue, Robertson Boulevard and the City's parks. This team supports all special events in the City.

The following summarizes the contributions made by station volunteers from January through June 2017:

Number of Volunteer hours donated	Value of hours at \$23.42 per hour	Handicap Placard Violations	Total Estimated Value of Volunteers' Time
2,902	\$77,749	\$8,027	\$85,748

Highlights during this reporting period:

- Volunteer Training/ Development: 323.5 hours
- LA Marathon: 63 hours
- Memorial Torch Run: 10 Hours
- CSW Weekend Events: 115 Hours
- Volunteers on Patrol: 346
- Front desk: 1959 hours

APPENDIX 2 – Los Angeles County Fire Department

The City of West Hollywood is primarily served by three shifts of twenty personnel each housed at Los Angeles County Fire Stations 7 and 8. Assistant Fire Chief Anthony Williams manages the resources within Division VII, of which West Hollywood is a part.

From January through June 2017, fire personnel responded to 3,475 total calls. Of these, 2,673 were for emergency medical calls (77% of all calls). In addition, there were 63 total fires, of which 6 were vehicle fires and 8 were building fires. The remaining 49 fires were a combination of outside rubbish fires, tree fires, dumpster fires, dryer fires, or cooking fires, all of which caused no financial damage or injuries. The total fire loss during this time period was \$185,450 in property damage and \$20,695 in contents damage.

Other responses included hazardous materials incidents, public assistance calls, and elevator rescues. In addition, station and fire prevention personnel routinely conduct inspections and plan checks, and these average approximately 35 and 25 monthly, respectively.

The figures provided below are for informational purposes only. Correlations or comparisons cannot be made from the chart below. For example, inferences cannot be made as to whether fires, medical calls, false alarms, etc. are "up" or "down."

	July – December 2016	January – June 2017
Total Calls	3,334	3,475
Emergency Medical Calls	2,622	2,673
Total Fires	38	63
Vehicle Fires	7	6
Building Fires	6	8
Miscellaneous Fires	25	49
Total Property Damage	\$69,500	\$185,450
Total Contents Damage	\$12,550	\$20,695
Inspections	210	210
Plans Checked	150	150

Noteworthy incidents during this time frame include:

- January 1, 2017 – Vehicle Fire on Doheny Drive: Origin of fire was the engine compartment of a BMW; fire then spread to a Lexus vehicle. Total property damage: \$90,000.
- March 4, 2017 – Building fire at 858 Westbourne Drive: Cause was improperly discarded smoking material. Property damages: \$25,000; Contents damages: \$10,000

- June 19, 2017 – Building fire at 8759 Melrose Avenue: 2-story commercial structure; Cause: accidental, by improper storage in the electrical vault. Property damages: \$50,000; Contents damages: \$5,000

In addition, Fire Department personnel provided the following community outreach:

- Fire Drill at OWN.
- West Hollywood Kids Fair.
- West Hollywood Senior Health Fair
- CSW Pride Festival and #Resist March

Station personnel regularly conduct blood pressure checks with constituents who visit the local stations, and routinely provide Fire Station tours for the public. They also participate in Neighborhood Watch meetings organized by the City and Sheriff's Department.

Social Media

The Los Angeles County Fire Department is engaged in social media through the use of Facebook and Twitter. Additionally, in an effort to engage our local communities, Division VII maintains its own Facebook, Twitter, and YouTube, separate from the Department's main accounts. This allows us to focus our messaging to the communities we serve. We routinely share general safety messages, but also information and photos of local happenings, such as incidents, community outreach, or firefighters engaged in training exercises.

Facebook: www.facebook.com/lacountyfire7

Twitter: www.twitter.com/LACoFD_DivVII or @LACoFD_DivVII

YouTube: www.youtube.com/lacofddiv7

Division VII also utilizes Nixle when there is a need or desire to further target our message only to the residents of West Hollywood and/or areas very nearby.

For community outreach, our use of Nixle is public; however, we also use Nixle in a more private manner (we control who receives messages) as an aid in managing large-scale events, such as Halloween Carnaval and CSW Pride Festival. In this manner, Nixle enables us to communicate with our personnel and/or partners (law enforcement and city staff) to provide real-time information during the event.

APPENDIX 3 – Public Safety Department and Public Safety Commission

Multidisciplinary Projects, Special Events, and Public Safety Education

The Public Safety Department actively participates in several multidisciplinary projects including emergency preparedness, park security, quality of life and nuisance abatement, vacant properties, and monitoring the impacts from medical marijuana dispensaries; as well as managing competing residential and commercial issues. Staff manages the Public Safety Commission, the Russian Advisory Board, and the Transgender Advisory Board. Staff also had a significant role in various special events during the first half of 2017 including the Golden Globes, the Oscars, the Los Angeles Marathon, the Russian Cultural Month (including its annual festival), the Russian Advisory Board Awards, the Russian Veterans Day March, the Public Safety Awards, Denim Day, Kids Fair, Senior Health Fair, Christopher Street West Presents Los Angeles Pride, and the #Resist March.

Public Safety Commissioners work closely with Public Safety staff, Sheriff's deputies and Fire personnel. In order to broaden public safety education using the "Live, Work, Play, Be Safe" campaign, staff worked with the Public Safety Commission to conduct community outreach days with specific public safety messages. Commissioners attended various Neighborhood Watch meetings as well as other Commission and Advisory Board meetings and hosted the annual Public Safety Awards in May. Staff continued to facilitate a joint effort between the Public Safety Commission and Women's Advisory Board in the City's "Only Yes" campaign during April (Sexual Assault Awareness and Prevention Month) through a coaster distribution to establishments and visitors.

Anti-Violence Project

The Public Safety Department continues to work with the Los Angeles LGBT Center and other community partner agencies that provide domestic violence counseling services. Through its participation with various violence prevention agencies, the City continues to be one of the leading municipalities with regard to advocating for improved services for survivors of domestic violence and those affected by hate crime, hate incidents, and other family violence issues. Staff regularly met with the Women's Advisory Board on the City's Sexual Assault Awareness Campaign. Staff continues to meet on a quarterly basis with the Network Against Hate Crimes Association.

Emergency Management

Emergency management is a key component to the Public Safety Department, and staff is responsible for ensuring that the City is prepared to respond to and recover from a disaster. This includes working closely with both internal staff and external agencies. At the March 20, 2017 City Council meeting, approval of the

updated 2017 City of West Hollywood Emergency Plan was passed, and the resolution updating the designation of applicant's agent for the California Office of Emergency Services was adopted. Staff is updating the City's Hazard Mitigation Plan.

During the past six months, staff participated in various preparedness efforts for City staff. This included organizing monthly Los Angeles County Operational Area Response and Recovery System (OARRS) communication exercises and presenting training for Area Monitors in March. In April, "Earthquake Preparedness Month," City staff received an earthquake tips email, checked their emergency backpack supplies, and received replacements for expired or missing items. In coordination with the Sheriff's station, the Public Safety Department and Sheriff's Department hosted safety training for City staff. All new staff members received basic National Incident Management System (NIMS) training and Standardized Emergency Management System (SEMS) training. Lastly, the Public Safety Department purchased the SafeCity GIS for EOC in conjunction with the Information Technology Division to map emergency events online.

In addition, the Public Safety Department provided safety and emergency preparedness resources for the public. Staff presented "Emergency Preparedness for Schools" at the Children's Roundtable on March 16. The department also developed the Best Safety Practices for Nightlife Establishments handbook and posted it to the City website. This booklet assists nightlife owners in maintaining safe bars, lounges and clubs free from illegal activity including: drug sales, underage drinking, overconsumption of alcohol, violence, prostitution, sex offenses and terrorism. In the spring, the City installed 12 Automated External Defibrillators (AEDs) throughout the City and produced a Public Service Announcement with the Los Angeles County Fire Department's Film Unit, City Council, and the Recreation Services Division. Public Safety Staff and Recreation Services Staff held AED training for all City staff.

Public Safety staff continued to collaborate with Emergency Management professionals from the City of Santa Monica, Culver City and the City of Beverly Hills. On April 12th, the City of West Hollywood hosted the annual Area A Joint Powers Agreement meeting. Emergency Management staff from the four cities shared the upcoming projects that will continue to sustain a successful relationship among Disaster Management Area A cities, and presented on major special events hosted by Area A cities. City Managers and Emergency Management staff discussed the financial impacts of special events and the planning hours spent by staff to ensure that large scale special events are safe.

In regards to special events, staff maintained the recent upgrade to the Emergency Medical Services response to major events through the use of one Medical Care Center at Christopher Street West's LA Pride and #Resist March on June 9-11. This allowed medical professionals to treat as many patients on site as possible and avoided transporting patients to area hospitals when

unnecessary. Staff also liaised at the Command Post for LA Pride and the LA Marathon. For both LA Pride and the LA Marathon, staff, the Sheriff's Department, and Fire Department participated in tabletop exercises as part of the planning process.

Public Safety staff attended various trainings during the first half of 2017. These included: FBI Pipeline Safety and Awareness Program, California Emergency Services Association (CESA) Southern Chapter Spring Program, LA County Department of Public Health's Zika Response Planning Workshop, Cal OES Emergency Management Professional Development Workshop and Integrated Public Alert and Warning Systems Wireless Emergency Alerts Workshop.

The City continues its relationship with the Maple Counseling Center for counseling services for victims of crime or disaster. Staff attended webinars by the Pacific ADA Center about how to include those with disabilities and access and functional needs in emergency preparedness and response. Moreover, staff continues to hold regular tests on all emergency equipment. Finally, staff maintains "Alert First", an emergency notification system, by registering additional residents in the network's database and conducting quarterly tests on the notification system.

Neighborhood Watch

One Neighborhood Watch meeting was held on March 15, where information was provided by the Sheriff's Department on crime summaries for the area and crime prevention tips for personal safety. Staff from the Department of Public Works and the LA Department of Water and Power discussed water main construction. Ongoing issues for neighborhoods include homelessness, vehicle burglaries, speeding on residential streets, and other nuisance issues affecting the overall quality of life in the neighborhoods. Staff continues to work closely with residents and businesses and to hold meetings to address their issues and balance competing interests.

Staff held four meetings with constituents inquiring about establishing new Neighborhood Watch groups. Also, staff hosted the annual Neighborhood Watch Block Captain Training Academy at the Sheriff's station. At this training, Block Captains heard from the City Council, the Project Manager of the City's Homeless Initiative, Sheriff's deputies, and Block by Block Ambassadors. Block Captains received information about the City's official City App and National Night Out. Lastly, Block Captains had the opportunity to provide feedback to City staff about the Neighborhood Watch Program. Staff organized the National Night Out celebration, including hosting a planning meeting for National Night Out event organizers.

Lastly, staff also works very closely with Sheriff's Deputies and Firefighters to promote programs and other resources available to the public to enhance the

quality of life for its residents. This includes the monthly “Coffee with the Cops,” where residents have the opportunity to speak with members of the Sheriff’s department. In May, staff hosted the Public Safety Awards to recognize individuals, groups and businesses that have made significant contributions in enhancing public safety in West Hollywood.

Russian Community Outreach

The City’s Russian Community Outreach Coordinator dedicates the majority of her time to addressing ongoing issues for the Russian speaking community. These include personal safety, homelessness, domestic violence, neighbor disputes, elder abuse, human trafficking, housing, and translation issues. In collaboration with the Russian Advisory Board, staff coordinates educational seminars for the Russian speaking businesses and residents. Staff continues to work with Dispute Resolution Services to provide the Russian speaking community effective and accessible conflict resolution services in its native language.

Staff coordinated and assisted with various events in the first half of 2017, including the Kids Fair, Russian Cultural Month, Victory in Europe Day, Immortal Regiment March, International Women’s Day, Women’s History Month, National Night Out, and various cultural events for the community.

Staff partners with other departments for the benefit of the Russian speaking community. First, Staff is collaborating with the Communications Department to expand and develop a Russian speaking community Internet portal on the City’s website. Additionally, Staff is working with the Cultural Affairs Administrator and Arts & Cultural Affairs Commission on various cultural programs. Lastly, Staff continues assistance to various community groups with cultural grant applications and events.

As part of the City’s “Aging in Place” initiative, staff provides senior safety and emergency preparedness presentations for people living with access and functional needs. As more seniors begin to use computers and the Internet, staff is working with the FBI community outreach office to create a Cyber Security presentation for seniors.

Staff is also working with various businesses and non-profit organizations on providing services to senior citizens in the comfort of their homes or at the locations convenient to the residents. Services can be provided in the Russian language and include preparation of a Power of Attorney and other forms such as certified translation of documents. Volunteers from the Russian language library assist seniors with delivering books.

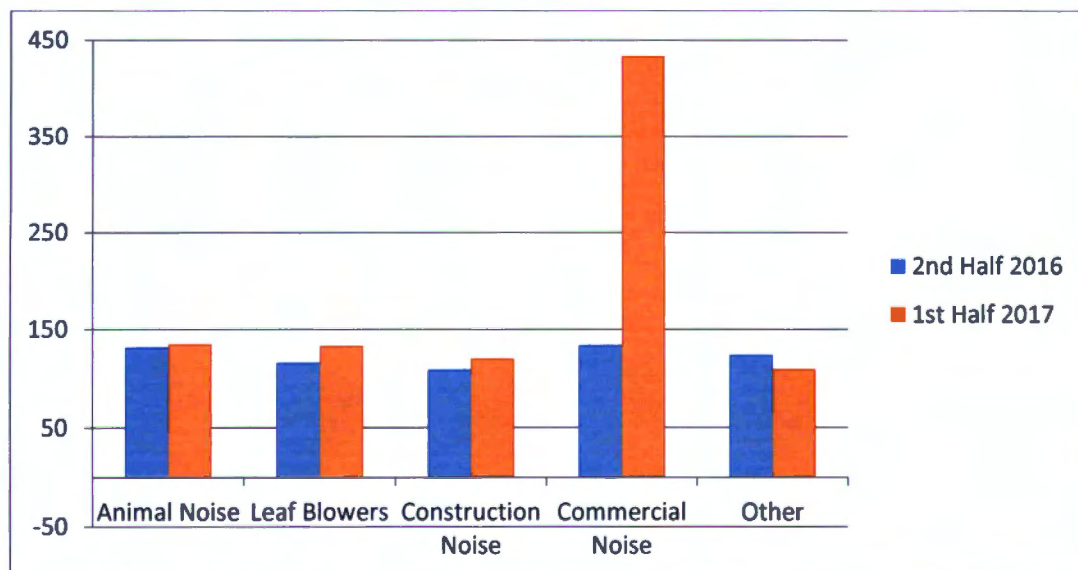
APPENDIX 4 – Code Compliance Division

Code Compliance continues to improve its coverage of the City and its ability to respond to concerns that arise. The City is broken up into zones with a team of officers dedicated to cover issues that arise within that defined area. This “ownership of neighborhoods” gives the City the ability to be more responsive to issues and complaints that come up on a daily basis. Code Compliance also has dedicated weekend day and nighttime Officers which provide virtual around the clock coverage.

Working in conjunction with other agencies (Sheriff’s Department, Fire Department, Animal Control, etc.), Code Compliance staff work diligently to uphold and maintain the City’s high neighborhood livability standards. The majority of the issues that Code Compliance addresses are related to property maintenance, noise, environmental, and animal issues. These topics heavily affect the quality of life that West Hollywood residents enjoy.

Noise

Code Compliance experienced an increase in the total number of noise complaints in the first half of 2017, compared to the 2nd half of 2016. Leaf blowers and animal noise continues to comprise a significant percentage of the calls for assistance. Code Compliance responded to 135 calls regarding animal noise and another 133 for leaf blowers during the period covered by this report. Twenty six (26) citations were issued for leaf blowers during this time period, as opposed to 48 during the previous reporting period. Code Compliance received numerous calls from residents who were appreciative of the efforts to reduce their use in the City. The City also responded to 120 calls regarding after-hours construction, 433 concerns of noise from commercial businesses (bars, nightclubs, and restaurants), and 109 other noise violations that fall under other specific code sections.

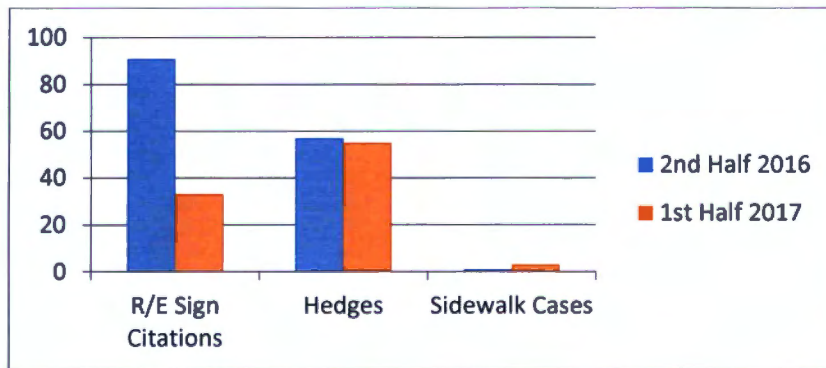


Sidewalks/Public Right-of-Way (PROW)

Code Compliance continued its efforts to keep the sidewalks and public rights-of-way maintained properly and free of obstructions. These types of violations are not only a trip-and-fall hazard, but reduce the aesthetic appeal that our City is known for. "Open House" real estate signs on the PROW represent a large percentage of violations under this category. Code Compliance experienced a substantial decrease in the number of real estate sign violations during this reporting period as compared to the previous six months. Thirty three (33) citations were issued for signs placed on the PROW during the time period covering this report, compared to 91 for the last reporting period.

Sidewalks being improperly maintained and tables and chairs being placed on the PROW also represent potential neighborhood livability concerns to the community-at-large. Raised/uneven sidewalks, improper ground cover in the parkways, and the lack of maintenance of sidewalks all continued to receive a lot of attention from Code staff. In recent years, there has been a noticeable Citywide improvement in the condition of the sidewalks and parkways. Three (3) new Code Compliance cases have been initiated to address concerns over the parkways and sidewalks. Through Code Compliance efforts, West Hollywood continues to be a pedestrian-friendly City.

As the condition of the sidewalks and parkways is steadily improving in the City, staff has started to vigorously target private property hedges that are growing into the sidewalks. During this reporting period, 55 new cases for overgrown hedges were created and warnings were sent to each property owner. Several of these cases have been closed due to voluntary compliance, and 15 citations have been issued to non-compliant property owners.



Environmental/Trash

Code Compliance is tasked with enforcing federal, state, and local environmental laws. The main areas being addressed are solid waste violations and non-storm water discharges to the storm drain.

The solid waste provisions of the West Hollywood Municipal Code cover areas such as the accumulation of solid waste, scavenging, the time of placement of

trash cans, and the lack of trash service. If not continuously monitored, all of these areas of concern can have a major negative effect on the quality of life that the residents and visitors enjoy in this City. From January through Jun 2017, 1036 reports of bulky items were reported and addressed, an increase from 976 reports in July through December 2016. Code Compliance has done an excellent job in monitoring these issues and will continue to do so.

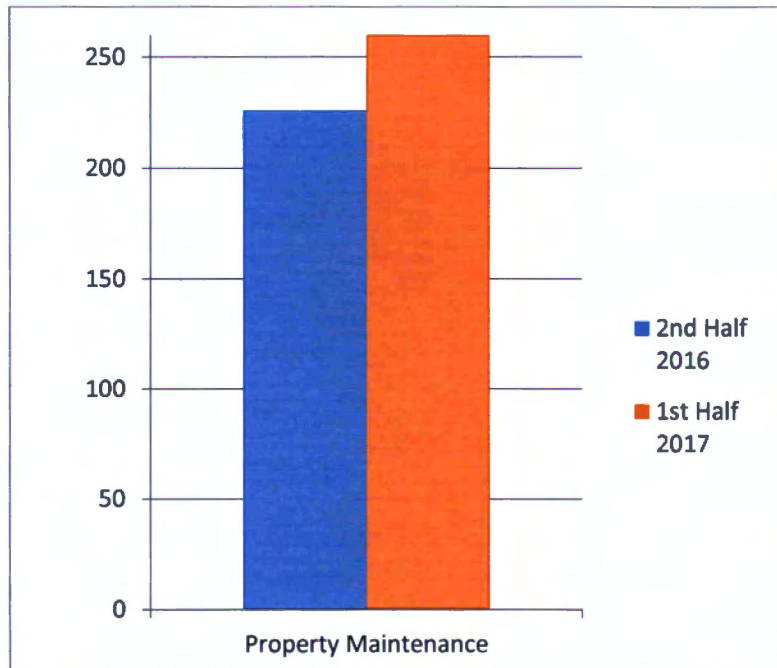
Concerns about solid waste bins being left out or trash accumulating on a property are common concerns voiced by our residents. This activity not only brings down the aesthetic appeal of our city, but it often takes up valuable parking spaces or poses an impediment to our pedestrians. We have received 66 complaints, opened 27 cases, and issued 9 citations for this from January through June 2017. These numbers reflect a sharp reduction in this type of violation compared to previous reporting periods. Some of the complaints about the accumulation of solid waste are related to bulky items, but are included in this statistic as that is the category that was used for the filing of the concern.

Property Maintenance

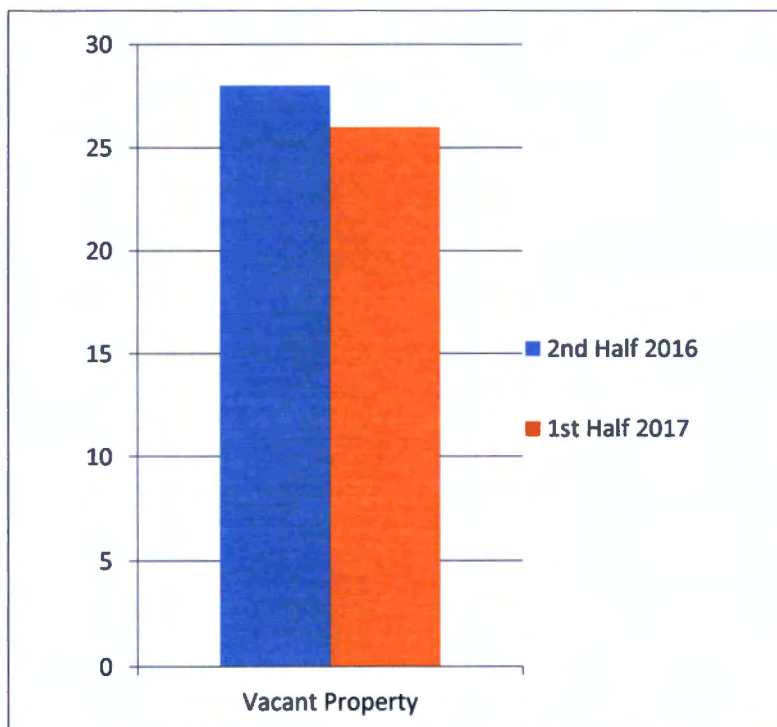
Property maintenance encompasses a wide variety of violations. There were 272 reports of property maintenance concerns responded to by Code Compliance. Generally, this code section ensures that buildings and properties are maintained in a clean, safe, and healthy manner. Leaky plumbing, overgrown vegetation, deteriorating structures, as well as a host of other potential problems, all fall under this category. These violations have a direct impact on neighborhood livability and contribute to a decline in the quality of life for the community-at-large. Through inspections, both proactive and in response to complaints, Code Compliance continues to ensure that the quality of life for residents and the overall aesthetics of the community are preserved.

Vacant properties also fall under the property maintenance code. Twenty six (26) new vacant property concerns were filed with the City, all of which were promptly addressed by Code Compliance and other agencies. This resulted in 9 new cases being opened. By collaborating with the Fire Department, the Sheriff's Department, Building & Safety Division, and other City divisions and agencies, Code Compliance strives to ensure that all vacant and abandoned properties in West Hollywood are maintained in a safe and aesthetically pleasing manner.

The following charts compare the number of Property Maintenance Cases from the 2nd half of 2016 and the first half of 2017.



The following charts compare the number of Vacant Property Cases from the 2nd half of 2016 and the first half of 2017.



Animals

Code Compliance continued its collaboration with the Sheriff's Department and Los Angeles County Animal Control to enforce the animal control regulations. Code Compliance received 16 reports of off-leash animals during this reporting period and responded to each one. City staff has seen a dramatic decrease in the number of violations of animal control regulations compared to previous years. Numerous proactive inspections, by both Code Compliance and Animal Control, took place in the parks and throughout the City during the past 6 months.

In addition to the aforementioned areas of focus, Code Compliance also responds to a wide variety of calls and complaints from local residents and businesses. While many of these calls for service are not for violations of the Municipal Code, we strive to work on resolving any concern that is brought to our attention with our ultimate goal being to maintain the high quality of life for which West Hollywood has long been known.

Nighttime Code Compliance Efforts

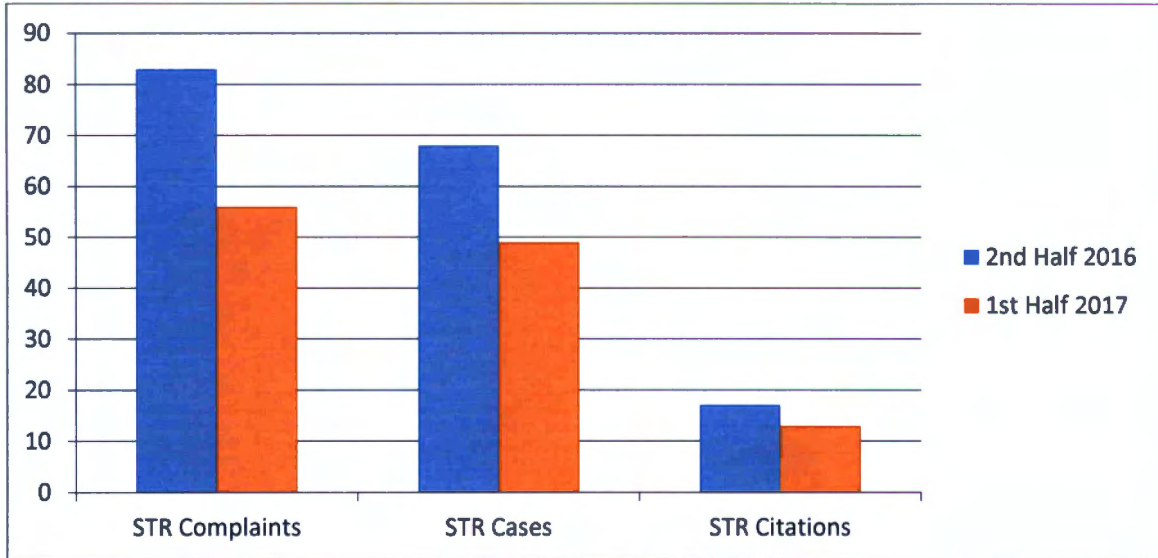
The Code Compliance Division has one officer that is dedicated solely to evenings. This officer is tasked with monitoring and responding to complaints received about businesses that operate primarily in the evenings and on the weekends. This has enabled the City to respond to constituent complaints quickly, and has reduced some of the burden that is placed on the Sheriff's Department.

Addressing the operations of valet companies will continue to be a priority of Code Compliance. Regular site inspections have been conducted of valet operators to ensure that they are following their approved route plans, their drivers are licensed to drive, and that they are not operating in a manner that would endanger the public or would otherwise create unnecessary disturbances to the neighborhood-at-large. These inspections have resulted in 19 citations, as compared to 31 for the previous six months.

Short Term Rentals

One code related issue that has become particularly prominent in the City is short term rentals. On October 21, 2015, the updated code language codifying the City's ban on short term rentals became effective. Since then, Code Compliance has made a concerted effort to address this issue. During this reporting period, Code Compliance responded to 56 unique complaints of short term rentals. Forty nine (49) cases were opened and warnings were issued for each property. Thirteen (13) citations were issued during this time for a total of \$12,230.00.

The following chart compares the number of Short Term Rental complaints, cases and citations from the 2nd half of 2016 with the 1st half of 2017:



APPENDIX 5 – Block By Block Security Ambassadors

Deploying Block by Block Security Ambassadors along Santa Monica Boulevard and adjacent residential streets has had a positive impact on safety and neighborhood livability. Security Ambassadors provide a highly visible uniform presence at the street level to serve as a visual deterrent, report unwanted activity, challenge low level quality of life crimes and work in collaboration with the West Hollywood Sheriff's Station. Security Ambassadors also provide a high level of customer service for all who live, work or visit West Hollywood.

The following chart shows their activities from January – June 2017:

