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CITY COUNCIL UNFINISHED BUSINESS

March 21, 2016

SUBJECT:

**PUBLIC SAFETY UPDATE** 

PREPARED BY:

**PUBLIC SAFETY DEPARTMENT** 

(Kristin Cook, Public Safety Director)

(Captain Holly Perez, LA County Sheriff's Department

(Assistant Chief Anthony Williams, LA County Fire Department

CODE COMPLIANCE DIVISION

(Dan Mick, Acting Manager)

SOCIAL SERVICES DIVISION

(David Giugni, Social Services Manager)

#### STATEMENT ON THE SUBJECT:

The City Council will receive an update on public safety activities and provide additional direction to staff.

#### **RECOMMENDATIONS:**

- 1.) Receive an update on and provide direction to staff regarding public safety priorities including crime prevention, customer service, enforcement, deployment, neighborhood livability, nuisance issues, and public education.
- 2.) Receive an update on and provide direction to staff regarding the organization study conducted of West Hollywood Sheriff's Station by staff and the Contract Law Enforcement Unit.
- 3.) Receive an update on and provide direction to staff regarding the Sheriff's Department and mental health resources.
- 4.) Receive an update on and provide direction to staff regarding improving Sheriff's communication.
- 5.) Receive an update on and provide direction to staff regarding the Advanced License Plate Recognition (ALPR) program and a surveillance camera program.

## **BACKGROUND / ANALYSIS:**

Crime Statistics: July - December 2015

The City continues to be a very safe place to live, visit, and work. While West Hollywood's population is approximately 35,000, on average its daily population more than doubles with the number of people who work and play here. For a city that is only

1.9 square miles, West Hollywood is home to a large number of entertainment oriented businesses such as restaurants, lounges, bars and nightclubs; over 200. Additionally, West Hollywood is home to a number of large scale special events that bring hundreds of thousands of visitors at a time into the city such as LA Pride, Halloween, and AIDS Walk.

Sheriff's personnel have continued to focus their efforts on neighborhood patrols and maintaining the quality of life for the community. Sheriff's personnel, Public Safety staff, and the Public Safety Commission regularly examine crime statistics in order to identify problem areas and adjust resource deployment as appropriate. Newly assigned Captain Holly Perez works with the City Council and the City Manager to adjust resources as necessary. In addition, the Station's Crime Analyst continues to analyze and identify trends for the Deputies in the field. The City Council continued to support additional funding for supplemental Sheriff's patrols and for an expanded team of Block by Block Security Ambassadors along Santa Monica Boulevard and the surrounding neighborhood.

Part I Crime is slightly higher (4.6%) in calendar year 2015 as compared to calendar year 2014, although crime overall has trended lower over the last five years. Part I Crime includes crimes against persons (e.g., homicide, rape, and aggravated assaults) and property crimes (e.g. robbery, burglary, theft, grand theft auto, and arson).

# Improving West Hollywood Sheriff's Station Communication with the Community

At the August 17, 2015 City Council Meeting, Council directed staff to work with the Public Safety Commission on improving communication with and from the West Hollywood Sheriff's Station.

The Public Safety Commission provides a monthly venue for bringing concerns to the Public Safety Department and to hear a detailed account of crime statistics across the City. In addition, Neighborhood Watch meetings also provide a venue to air concerns and to hear crime statistics detailed for specific block(s). Driving attendance to these meetings has been a challenge for Commissioners and staff. Community members usually only attend when there is a "hot issue". Staff is also encouraging residents to view crime statistics on crimereports.com and crimemapping.com which are updated regularly. Finally at nixle.com, community members can sign up for notifications from the West Hollywood Sheriff's Station.

The West Hollywood Sheriff's Station also is looking to improve its use of social media and Nixle alerts and established a Station Social Media Plan. The Station's Social Media Plan establishes that all Station assigned Sergeants and Lieutenants will be able to post to social media outlets as the Watch Commander and that the name of each Watch Commander is announced for each shift on twitter and includes public safety

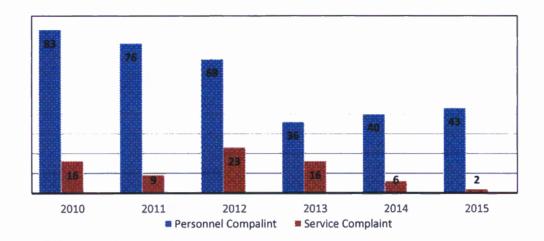
links and/or crime prevention tips. In addition, the plan designates a Social Media Coordinator and all posts are tagged and re-tweeted to City of West Hollywood Website, LASD main site, and West Hollywood Station site.

# Sheriff Customer Service Survey

Staff and Commissioners are currently working with Fairbank, Maslin, Maulin, Metz & Associates (FM3 and MIG) to assess residents' overall satisfaction with public safety related services. Since October 2015, FM3 and MIG have been involved in research to access awareness and perceptions of the West Hollywood Sheriffs. Thus far, the work has included stakeholder interviews, focus groups, and a telephone survey. As the research and outreach efforts continue, the team has scheduled intercept surveys and community meetings to allow those who have not had a chance to express their opinion an opportunity to participate. After all tasks are complete, the team will provide the City with a written report and presentation.

#### Sheriff Station Complaints

During 2015, public complaints filed against West Hollywood Sheriff's Station personnel continued to trend downward. A total of 45 complaints were filed in 2015 compared to 46 complaints in 2014. In 33 of the 45 complaints, investigation revealed the employee's conduct was found to be reasonable. In five (5) of the complaints the information provided during the investigation exonerated the employee in regards to the alleged conduct. In five (5) of the complaints the investigation revealed the employee's conduct could have been better or different. In two (2) of the complaints the investigation is still being conducted, and the final outcome is not yet determined. West Hollywood Station continues to accept and investigate all public complaints and is open to any suggestions regarding customer service. In the chart below, a "personnel complaint" is an allegation of misconduct, including a violation of law or department policy. A "service complaint" is a dissatisfaction expressed with regard to departmental services, procedures, or practice.



## **Sheriff's Department Organizational Study**

At the October 5, 2015 City Council Meeting, the City Council directed staff to conduct an organizational study of the West Hollywood Station to include an assessment of deployment options for Sheriff's Deputies, Block by Block Security Ambassadors, and volunteers. The City Council asked staff to consider the various resources available to the City and to ensure that all is utilized in the optimal way for the City with consideration for sensitivity and the use of new technology when possible. Staff worked closely with Operations Staff at West Hollywood Station, the LASD Contract Law Enforcement Bureau, as well as with civilian peers in various contract cities to compare and contrast services received by the County. Without giving away specific numbers of personnel and times for when they are on duty, the Station's resources and private security patrols were found generally to be staffed the heaviest when the calls for service are the greatest. In addition, these various teams and patrols overlap with each other to increase the number of personnel on duty during peak call times. A detailed description of the study can be found in the Appendix 6.

#### Sheriff's Department and Mental Health Resources

At the July 20, 2015 City Council Meeting, the City Council directed staff to explore various options for improving resources to the Los Angeles County Sheriff's Department to better handle constituents with mental health issues. In addition, the City Council directed staff to evaluate the feasibility of expanding the level of mental health clinical support available to the Sheriff's Department along with social services agencies to further assist West Hollywood community members who are experiencing homelessness. There are complex challenges faced by the community to address the needs of the growing population of individuals who struggle with mental health issues. There is a need to provide for community safety while offering community based treatment options for low level offenders instead of incarceration whenever possible;

and in addition, there is a need for better treatment for those housed in the jail facilities. Following is a description of what the Sheriff's Department and the Social Services Division are working on, both within their own areas of expertise and also collaboratively.

## Sheriff's Department – Mental Health Resources

Sheriff McDonnell released a statement on August 3, 2015 regarding the County's Opportunity to Create a Comprehensive Plan for Addressing the Needs of the Mentally III. The Sheriff called for investing in jail facilities that can effectively provide therapeutic care. The Sheriff is working with Los Angeles County District Attorney Jackie Lacey who is bringing together a Mental Health Advisory Group of County leaders, justice system officials, mental health experts and community voices to develop a comprehensive plan for how all parts of the justice system can better address the challenges and concerns of those suffering from mental illness. According to the Sheriff's Department, the Advisory Group is exploring the development and implementation of Crisis Intervention Training (CIT) for its law enforcement officers as well as the expansion of the Mental Evaluation Teams (MET) that enable trained interdisciplinary specialists to respond to locations throughout the County to treat individuals outside the justice system whenever possible.

The City of West Hollywood is served by the Sheriff's Department, North County Mental Evaluation Teams (MET). MET is staffed with dedicated Deputies who respond to West Hollywood when extra assessment and mental health resources are required. MET responded 40 times in 2015 to the City of West Hollywood. In addition, the City of West Hollywood contracts for a Community Oriented Policing and Problem Solving (COPPS) Team who spends many hours every shift with the City's homeless population in order to link them with services whenever possible and to enforce the law whenever necessary. The COPPS Team has a close working relationship with the West Hollywood Social Services Division. The Sheriff's Department is currently tracking all homeless contacts and 5150 intakes (County-wide hospital admissions for mental health issues), and it intends to utilize that information to seek Federal funding to expand the MET program for all communities that are served.

West Hollywood Social Services Division – Mental Health Resources

Council's direction at the July 20, 2015 meeting was in line with the following recommendation included in the 2014 Report on Homeless Services:

Explore opportunities to implement the Integrated Mobile Health Team (IMHT) model (which deploys medical and mental health professionals) in West Hollywood through collaboration with The Saban Community Clinic and other

partners as funding becomes available through the Los Angeles County Department of Mental Health and other sources.

The Social Services Division has identified collaborative partners and has leveraged resources to support the street-based teams and the Sheriff's in their work with homeless community members.

A new partner to the City in providing street based services is Step Up on Second in Hollywood. Step Up's Multi-Interdisciplinary Team (MIT) program is a collaboration of Step Up On Second and the Departments of Mental Health and Health Services. Referred to as **HOPe 4-MIT**, this program brings a multi-interdisciplinary team together to work with individuals experiencing chronic homelessness. The team targets Service Planning Area 4, with the exception of Skid Row, and is comprised of a Psychiatrist, Registered Nurse, Licensed Clinical Social Worker, MSW and an alcohol and drug counselor.

Services provided through the program include:

- Street Outreach and Engagement
- Coordinated Entry System (CES) Packet/Vulnerability Assessment
- Mental and Physical Health, Psychiatric Assessments and Services
- Linkage to Benefits, Legal, Documents, etc.
- Permanent Supportive Housing Application and Placement Coordination
- Case Management
- Ongoing Service Coordination and Life Skills
- Support Once Housed
- Substance Recovery Services
- Membership to Step Up

Social Services staff met with the HOPe 4-MIT Program Manager and discussed focusing the program's services on the "Hardest to Reach" West Hollywood homeless community members. Subsequent to this meeting, Social Services coordinated a meeting with staff of the HOPe 4-MIT program and the PATH Outreach team in order to initially identify five homeless community members to target for services. To date, the team has been successful in identifying the five community members, reaching four of them and enrolling two into service.

In addition to the collaboration with Step Up on Second, the Social Services Division and the Los Angeles LGBT Center's Mental Health Services program have created a new mental health outreach position. The duties of this new position include the provision of street outreach and linkage to care to homeless and substance using community members. A clinician working towards licensure will work in collaboration

with the Sheriff's Department, the PATH Outreach Team, and the Friends Research Institute Outreach Team to bring community members into service. In addition to providing mental health assessments and crisis intervention, the outreach worker will offer participants incentives to come to The Center for further support, therapy, and psychiatric services.

Finally, in May of 2015, the Social Services Division coordinated a *Mental Health First Aid* training provided by Mental Health America, a community-based nonprofit dedicated to addressing the needs of those living with mental illness and promoting the overall mental health of all Americans. The training was attended by Sheriff's personnel, Block By Block Ambassadors and contracted Social Service agencies front line staff. *Mental Health First Aid* is an in-person training that teaches community members how to help people developing a mental illness or in a mental health crisis.

#### **Cameras**

#### Advanced License Plate Recognition Cameras

At the July 20, 2015 City Council Meeting, City Council directed staff to work with the Public Safety Commission and the Sheriff's Department to study the feasibility, best locations, and cost of the installation of Advanced License Plate Recognition (ALPR) cameras or other surveillance camera programs to increase public safety. Working with the Advance Surveillance and Protection (ASAP) Unit of the Sheriff's Department and City staff, a project is underway to install ALPR cameras at La Brea and Santa Monica Boulevard. Information Technology staff have released a RFP to hire a vendor to install fiber along Santa Monica Boulevard which will provide the communication connection that the cameras will need. Submissions to the City are due by March 30, 2016. Once the fiber is installed, the cameras will be installed. Staff should have an update on the progress later this summer. In addition, one patrol vehicle is currently being equipped with ALPR cameras and should be deployed by the date of this meeting, and two others are being equipped and should be ready in a couple of months.

#### Surveillance Cameras

At the December 21, 2015 City Council Meeting, City Council directed staff to work with the Public Safety Commission and the Sheriff's Department to study the possibility of installing surveillance cameras in public areas. The Public Safety Commission established an ad hoc sub-committee of three Commissioners who are currently studying the issue with staff. Staff will also be working with the ASAP Unit of the Sheriff's Department. The same fiber project along Santa Monica Boulevard will provide the communication connection for these cameras as well.

### **Neighborhood Livability**

Public Safety personnel continue to promote neighborhood livability and address the various quality of life issues that regularly impact the West Hollywood community, including impacts from noise (loud music, motorcycles), speeding, and night club operations as well as noise, anti-scavenging, dogs off leash, illegal pet waste disposal, illegal hot dog cart vendors, and bandit taxi cab enforcement. Specifically, the Community Impact Team (CIT) Deputies and Code Compliance staff are extremely proactive in addressing the impacts from entertainment establishments and special events. CIT Deputies work with staff at nighttime establishments to prevent alcohol related incidents and have increased criminal enforcement of various neighborhood concerns, including drinking in public, criminal transient issues, and various nuisance issues. The Sheriff's Department and Code Compliance personnel also work with the Alcoholic Beverage Control to educate businesses and work collaboratively on alcohol related issues. Staff and the Public Safety Commission also continue to promote the "Live, Work, Play, Be Safe" public education campaign.

# CONFORMANCE WITH VISION 2020 AND THE GOALS OF THE WEST HOLLYWOOD GENERAL PLAN:

This item is consistent with the Primary Strategic Program (OSP) of:

OSP-7: Collaborative Public Safety.

In addition, this item is compliant with the following goal(s) of the West Hollywood General Plan:

- SN-6: Maintain adequate levels of law enforcement, fire protection and emergency medical services.
- SN-7: Utilize law enforcement, fire protection and emergency medical services in a proactive and preventative way.
- SN-8: Provide public safety services in a manner that reflects and is sensitive to the characteristics and needs of the West Hollywood community.

#### **EVALUATION PROCESSES:**

Staff will continue to work with the community and the Public Safety Commission to evaluate and make policy recommendations to City Council regarding public safety resources.

#### **ENVIRONMENTAL SUSTAINABILITY AND HEALTH:**

City staff will work with the County of Los Angeles to ensure that resources procured are environmentally friendly whenever possible.

#### **COMMUNITY ENGAGEMENT:**

The Public Safety Commission meets monthly and provides the community an opportunity to provide input on public safety related services. In addition, as mentioned in the introduction, Fairbank, Maslin, Maulin, Metz & Associates (FM3) are assessing residents' overall satisfaction with public safety related services, including conducting a random telephone survey, stakeholder interviews, focus groups, and an upcoming community meeting. The results will inform the City regarding community perception of the quality of public safety related services.

#### OFFICE OF PRIMARY RESPONSIBILITY:

PUBLIC SAFETY DEPARTMENT PUBLIC SAFETY - ADMINISTRATION

### FISCAL IMPACT:

There is no fiscal impact at this time.

#### ATTACHMENTS:

Please see the following attachments for detailed statistics and programmatic information.

APPENDIX 1A - Sheriff's Station Overview

APPENDIX 1B - Community Impact Team

APPENDIX 1C - Detective Bureau

APPENDIX 1D - Traffic Division

APPENDIX 1E – Youth Programs

APPENDIX 1F - Narcotics

APPENDIX 1G - Bike Team

APPENDIX 1H - Volunteers

APPENDIX 2 – Fire Department

APPENDIX 3 - Public Safety Department and Public Safety Commission

APPENDIX 4 – Code Compliance Division

APPENDIX 5 – Block By Block Security Ambassadors

APPENDIX 6 – Sheriff's Department Organizational Study

#### APPENDIX 1A - Sheriff's Station Overview

#### West Hollywood Sheriff's Station

West Hollywood remains a very safe place to live, visit, and work. The station remains dedicated to its goal of providing the City with efficient and effective law enforcement services on every level. As always, each person at West Hollywood Station appreciates the strong partnership with City staff.

Overall for the year, Part 1 Crime is up 4.6% for 2015 vs 2014. This was fueled mainly by an 18% increase in Petty Thefts. The rise in Petty Thefts offsets solid decreases in Vehicle Burglary (-9.51%) and modest decreases in Robbery (-5.56%) and Residential Burglary (-6.25%). During the period of July through December 2015, Part 1 Crime increased 9.38% overall. This is predominantly the result of a 30.43% increase in Petty Theft during this period. Crime overall has trended lower over the last five years. West Hollywood Station's goal is to foster a renewed continuation of this downward trend throughout 2016. This will be accomplished through additional crime suppression and saturation patrol strategies, such as foot patrol, throughout the city. Deputies have maintained high visibility and worked closely with station detectives by providing Field Identification (FI) cards. West Hollywood Station personnel have continued to be diligent in their efforts to keep the community safe.

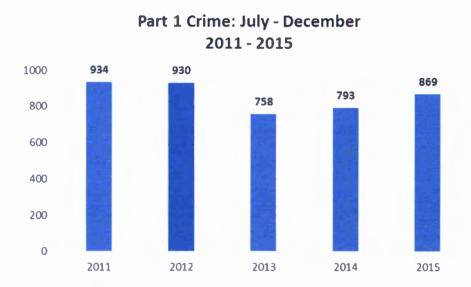
Station Deputies, Detectives, Supervisors, and civilian personnel have been proactive and swift in their response to any Part 1 Crime increases. The implementation of advanced technology has been at the forefront, including the continued employment of the Automated License Plate Recognition (ALPR) equipped radio car, facial recognition computer software, and cellular phone tracking equipment. Several crimes have been prevented or solved through the use of the aforementioned systems.

Reducing Part I Crime is a priority for the station, but personnel also remain committed to addressing the various quality of life issues. To effectively address these issues, station personnel, including three Russian speaking Deputies, the Community Oriented Policing and Problem Solving (COPPS) Team and the Entertainment Policing Team (EPT), continue to work together with various City Departments. On a day to day basis, the station's ability to quickly respond to and handle the myriad of quality of life issues is greatly enhanced through the efforts of this partnership.

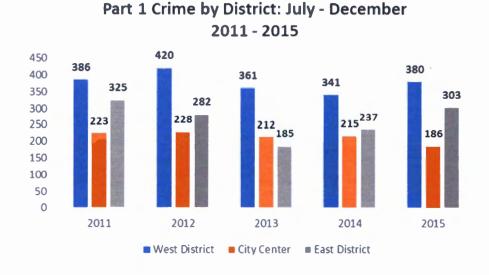
The following pages summarize crime statistics and station activity primarily for July through December of 2015.

### Part 1 Crime

The following chart depicts Part 1 Crime for the months of July - December for the last five years. Part 1 Crime includes Homicide, Rape, Assaults, Robbery, Burglary, Theft and Arson.



The following chart depicts the number of Part 1 Crime for the months of July - December for the last five years, broken down by district. West District (West of La Cienega), City Center (La Cienega to Fairfax) and East District (East of Fairfax).



Citywide, Part 1 Crime increased when compared to the same time period last year. This increase in overall Part 1 Crime can be attributed to significant increases in Petty Thefts and Vehicle Burglaries. West Hollywood Station has deployed crime suppression Deputies working in concert with regular patrol to combat these increases. West Hollywood Station is developing and implementing a crime reduction plan utilizing all personnel to reduce all Part 1 Crime in 2016.

Part I Crime - Whole City	July - December 2014	July - December 2015	% Change
Homicide	0	1	N/C
Rape	5	13	160.00%
Assault, Aggravated	71	87	22.54%
Robbery Total	46	52	13.04%
-Robbery, Armed	17	22	29.41%
-Robbery, Strong Arm	29	30	3.44%
Burglary Total	114	88	-22.81%
-Burglary, Residence	62	43	-30.65%
-Burglary, Commercial	52	45	-13.47%
Theft Total	498	573	15.06%
-Grand Theft	155	144	-7.09%
-Vehicle Burglary	113	129	14.16%
-Petty Theft	230	300	30.43%
Grand Theft Auto	46	45	-2.17%
Arson	9	4	-55.56%
Total	789	863	9.38%

\*N/C = not calculable

Looking separately at the three areas of the City, Part 1 Crime in the West District increased when compared to the same time period last year. The West District had substantial reductions in Vehicle Burglaries and Residential Burglaries, but increases in Aggravated Assault and Petty Theft.

Part I Crime - West District	July - December 2014	July - December 2015	% Change
Homicide	0	0	N/C
Rape	3	9	200.00%
Assault, Aggravated	34	53	55.88%
Robbery Total	20	21	5.00%
-Robbery, Armed	7	10	42.86%
-Robbery, Strong Arm	13	11	-15.38%
Burglary Total	47	43	-8.51%
-Burglary, Residence	23	20	-13.04%
-Burglary, Commercial	24	23	-4.17%
Theft Total	207	218	5.31%
-Grand Theft	74	83	12.16%
-Vehicle Burglary	54	41	-24.07%
-Petty Theft	79	94	18.99%
Grand Theft Auto	19	27	42.11%
Arson	7	3	-57.14%
Total	337	374	10.97%

The City Center had a dramatic decrease in Part 1 Crime. Residential Burglary and Grand Theft Auto both dropped over 60%.

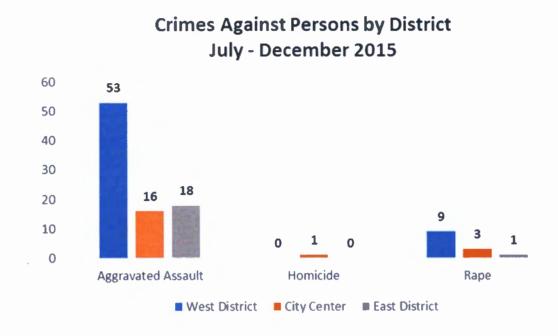
Part I Crime - City Center	July - December 2014	July - December 2015	% Change
Homicide	0	1	N/C
Rape	1	3	200.00%
Assault, Aggravated	22	16	-27.27%
Robbery Total	10	12	20.00%
-Robbery, Armed	5	6	20.00%
-Robbery, Strong Arm	5	6	20.00%
Burglary Total	41	25	-39.02%
-Burglary, Residence	27	10	-62.96%
-Burglary, Commercial	14	15	7.14%
Theft Total	122	124	1.64%
-Grand Theft	43	31	-27.91%
-Vehicle Burglary	32	40	25.00%
-Petty Theft	47	53	12.77%
Grand Theft Auto	18	6	-66.67%
Arson	1	0	-100.00%
Total	215	186	-13.49%

\*N/C = not calculable

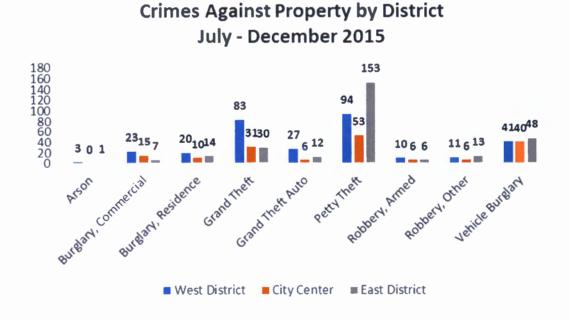
The East District had an increase in Part 1 Crime. Petty Theft (Shoplifting) and Vehicle Burglaries increased significantly.

Part I Crime - East District	July - December 2014	July - December 2015	% Change
Homicide	0	0	N/C
Rape	1	1	N/C
Assault, Aggravated	15	18	20.00%
Robbery Total	16	19	18.75%
-Robbery, Armed	5	6	20.00%
-Robbery, Strong Arm	11	13	18.18%
Burglary Total	26	21	-19.23%
-Burglary, Residence	12	14	16.67%
-Burglary, Commercial	14	7	-50.00%
Theft Total	169	231	36.69%
-Grand Theft	38	30	-21.05%
-Vehicle Burglary	27	48	77.78%
-Petty Theft	104	153	47.12%
Grand Theft Auto	9	12	33.33%
Arson	1	1	N/C
Total	237	303	27.85%

The following chart depicts crimes against persons, broken down by district for July – December 2015.



The following chart depicts crimes against property, broken down by district for July – December 2015.



The following chart depicts the number of Part 1 Crime arrests for felonies versus those for misdemeanors for July – December of the last two years.

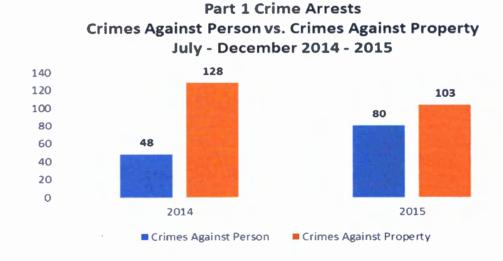
Felony vs. Misdemeanor Arrests: July - December 2014 - 2015

1000 910 891

800
600
400
200
0 2014 2015

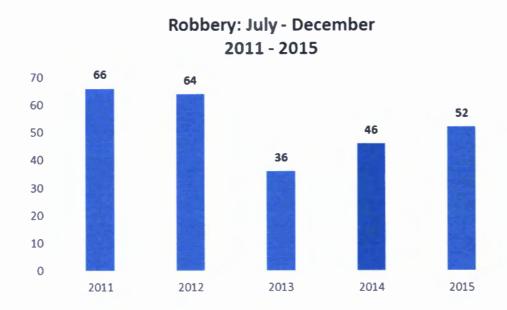
Misdemeanor Arrests Felony Arrests

The following chart depicts the number of Part 1 Crime arrests for Crimes Against Persons (i.e., Homicide, Rape and Aggravated Assaults) versus those for Crimes Against Property (i.e., Robbery, Burglary, Grand Theft, Petty Theft, Grand Theft Auto and Arson) for July – December of the last two years.

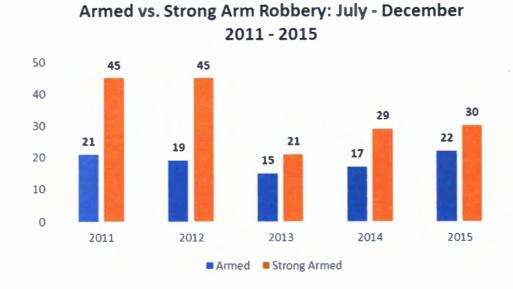


## Robbery

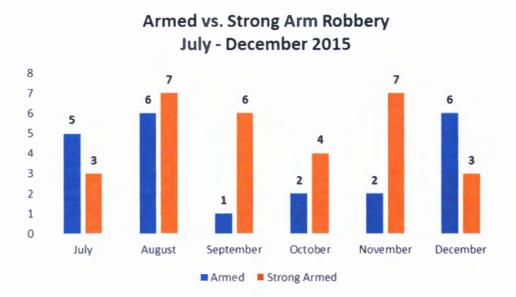
The following chart compares the number of Robberies during July – December for the last five years.



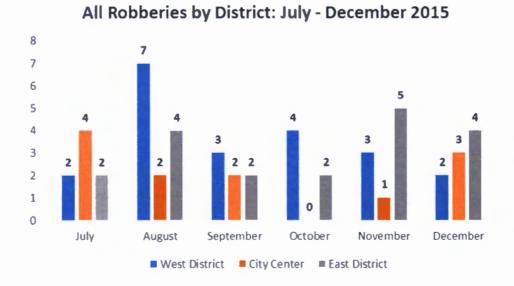
The following chart compares the number of Armed Robberies vs. Strong Arm Robberies during July – December for the last five years.



The following chart compares the number of Armed Robberies vs. Strong Arm Robberies during July – December 2015.

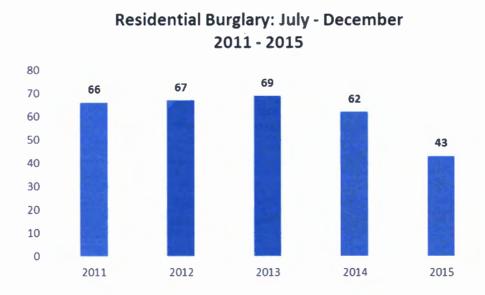


The following chart compares all Robberies by district for July – December 2015.

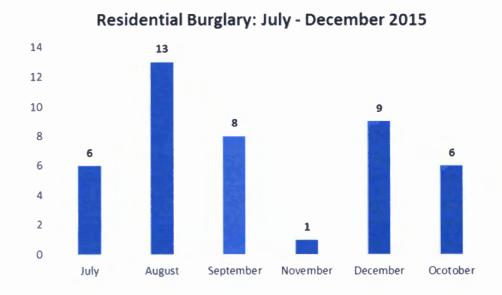


# Residential Burglary

The following chart compares the number of Residential Burglaries during July – December for the last five years.

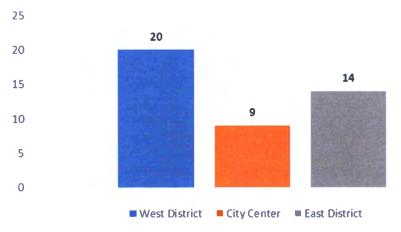


The following chart shows Residential Burglaries by month for July – December 2015.



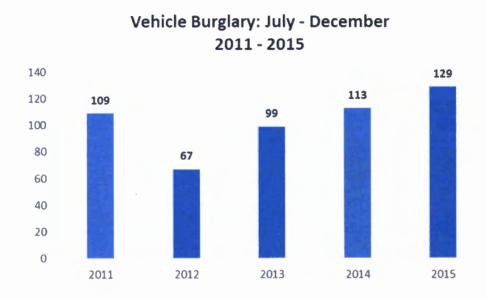
The following chart compares Residential Burglary by district for July – December 2015.



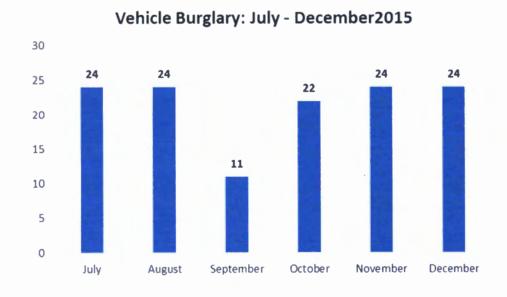


# Vehicle Burglary

The following chart compares Vehicle Burglaries during July – December for the last five years.

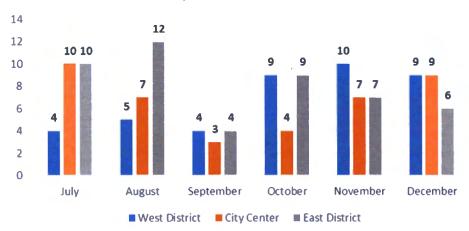


The following chart shows Vehicle Burglaries by month for July – December 2015.



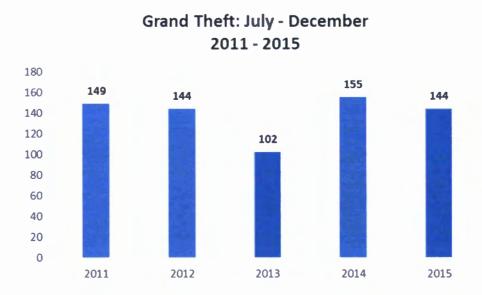
The following chart shows Vehicle Burglaries by month and district for July – December 2015.



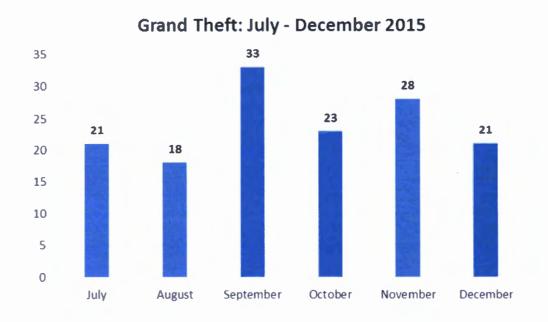


# **Grand Theft**

The following chart compares Grand Thefts for July – December for the past five years.

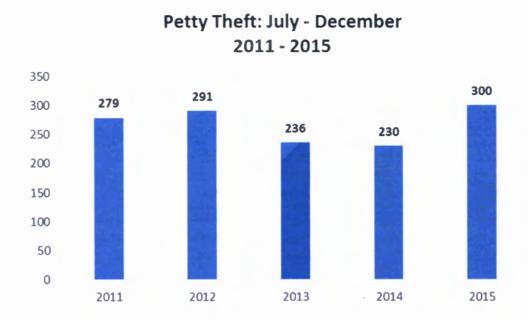


The following chart shows Grand Theft by month for July – December 2015.

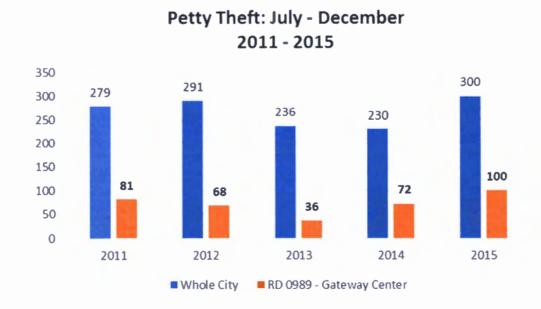


# **Petty Theft**

The following chart compares Petty Thefts during July – December for the last five years.



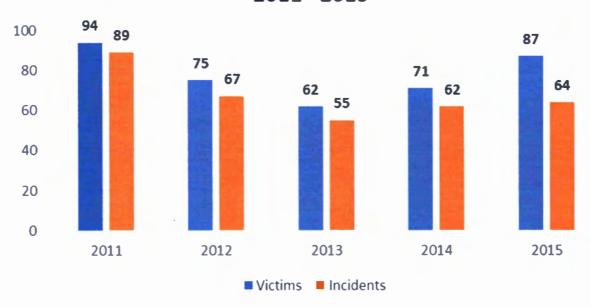
The following chart compares Petty Thefts over the last five years for the entire City vs. petty thefts for Reporting District 0989 (Gateway Center) only.



# **Aggravated Assaults**

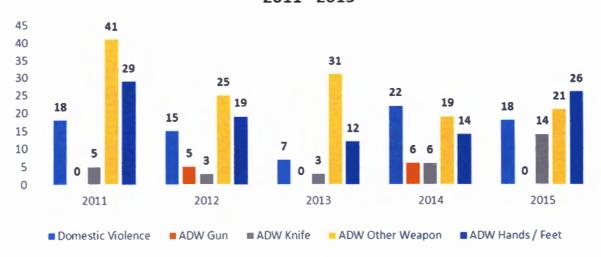
The following chart shows the number of Aggravated Assaults during July – December for the last five years. Aggravated Assaults are counted by victim (not incident) per Universal Crime Reporting guidelines.

Aggravated Assault: July - December 2011 - 2015



The following chart shows Aggravated Assaults isolated by category for July – December for the last five years.

Aggravated Assault: July - December 2011 - 2015



The following chart shows Domestic Violence Incidents broken down by gender for July – December 2015.

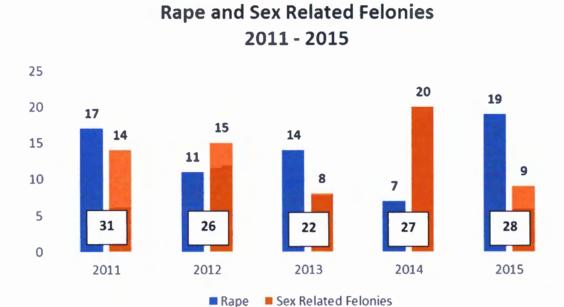
2015 (07/01 - 12/31) DV Incidents	Female - Female	Male - Female	Male - Male	Total
Criminal DV Incidents	4	32	15	51
Assault, Aggravated	1	13	4	18
Assault, Non-Aggravated	3	29	11	43
Non-Criminal DV Incidents	0	4	0	4
Total	4	36	15	55

**Assault - Aggravated:** This category includes assaults by one person upon another for the purpose of inflicting severe or aggravated bodily injury (broken bones, internal injuries, or injuries requiring stitches).

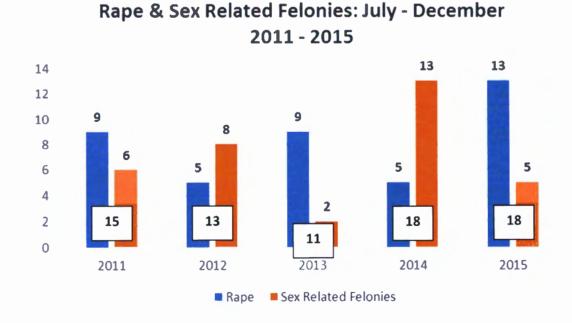
**Assault - Non Aggravated:** This category includes all assaults which involve the use of a personal weapon (such as hands, fist, or feet) and in which there were no serious or aggravated injuries to the victim.

### Rape & Sex Related Felonies

The following chart compares Rape and Sex Related Felonies for the last five years. The significant change in Rape from year 2014 to 2015 can be attributed to the change in F.B.I. reporting statistics which re-classified most Sex Related Felonies as Rape.



The following chart compares Rape and Sex Related Felonies July – December for the last five years.



## APPENDIX 1B - Community Impact Team (CIT)

The Community Impact Team (CIT) includes the Community Oriented Policing and Problem Solving (COPPS) Team and the Entertainment Policing Team (EPT). The CIT is led by Service Area Lieutenant David Smith and Sergeant Jon Klaus. The teams collectively manage community concerns and promote crime prevention through a variety of intervention and enforcement techniques. The members work with Residential and Commercial Code Compliance, Social Services, Animal Control, Rent Stabilization, and many other City staff to address the quality of life concerns.

The COPPS Team remains committed to collaborating with City officials, residents, and businesses to resolve community concerns. Team members also worked with several Neighborhood Watch groups. They address residents' concerns, including criminal transient issues such as drinking in public, urinating in public, drug usage, littering, trespassing, theft, panhandling, and misuse of public facilities. Personnel not only make arrests for violations of law, but also provide information and assistance regarding shelters, medical attention, jobs, and substance abuse education. In addition, the COPPS team conducts numerous park patrols, works closely with local businesses to address their concerns, and they help institute a "Letter of Agency" where appropriate.

The Entertainment Policing Team continues its work on Sunset Boulevard, as well as on Santa Monica and Robertson Boulevards. The deputies primarily focus on "entertainment" and "alcohol" related law enforcement issues in the City. On a nightly basis they actively patrol over sixty bars, nightclubs, and hotels. While patrolling the different venues, the team members make contact with the management of the different establishments to maintain a cooperative working relationship and to stay informed on individual business concerns and events. The EPT issues vehicle citations, tows vehicles, and completes a large number of field investigations and arrests.

As part of their regular duties, EPT handles crowd control issues and Alcoholic Beverage Control (ABC) enforcement. Personnel also continue to work closely with businesses and City Code Compliance officers through illegal taxi cab enforcement and other specialized operations. In addition, the deputies enforce the code with regard to modified exhaust, loud music, and other quality of life issues.

Another aspect of their duties includes assisting the West Hollywood Station's Detective Bureau by documenting and monitoring gang members, probationers, and parolees in the City's limits. The team has received numerous commendations from both the station Captain and the City.

The following is a list of CIT activities for July – December 2014 vs. July – December 2015.

	July – December 2014	July – December 2015
Felony Arrests	9	19
Misdemeanor Arrests	322	362
Misc. Vehicle Code Citations	439	415
Noise Violations (27007 CVC)	8	7
Modified Exhaust Violations (27151 CVC)	4	5
Impounded Vehicles	18	22
CIT Calls for Service	329	394
Taxi Operations	4	4
Senior Safety Meetings	5	3
School Presentations	4	5
Crosswalk Operations	3	2
Robbery Suppression Operations	25	28
Neighborhood Watch/Community Safety Meetings	8	9
Homelessness Meetings	6	7
Park Security Meetings	7	5
Code Compliance Issues	182	176
City Quality of Life Requests	211	308
Vacant Properties Meetings	5	3
Probation / Parole Compliance Searches	8	5

The Community Impact Team continued its enforcement in and around bars, nightclubs, and entertainment venues. The following incidents were noteworthy:

- Responded to a hotel and arrested two male patrons for stealing lap tops from the business.
- Conducted two Crosswalk Awareness Operations resulting in over 150 tickets being issued.
- Arrested several persons for possession of narcotics.
- Conducted an "underage drinking enforcement operation".
- Conducted directed patrol at Plummer Park which resulted in numerous narcotics and transient arrests.
- Conducted four "Bandit Cab" operations resulting in the arrests of illegal cab company drivers.
- The Team increased its workload with code compliance officers and successfully tackled various code issues with swift and results-oriented efficiency. The Team also increased its focus in dealing with ongoing quality of life issues.

#### APPENDIX 1C - Detective Bureau

The Detective Bureau at West Hollywood conducts follow-up investigations on all criminal complaints filed at the Station. The Bureau is headed by one Lieutenant who supervises two Sergeants, ten Detectives, one Crime Analyst, one professional staff member, and three Reserves. The Detective Bureau is responsible for the investigation of crimes, ranging from disorderly conduct, vandalism, and thefts, to crimes against persons, including robberies, assaults, and hate crimes.

As a result of its investigations, the Bureau is also responsible for the identification and apprehension of criminals, recovery of property, and the identification and preservation of evidence. A Detective is also assigned to monitor and conduct annual registration of sexual registrants who are registered within the city of West Hollywood. Along with these duties and responsibilities, its members participate in joint efforts with neighboring law enforcement agencies, both state and federal, to share information about crime trends and suspect identification. The Detective Bureau's Crime Analyst continues to document recent trends and statistics to assist with directed patrols in targeted areas. In addition, the Crime Analyst uses the available technology to help solve cases.

During this period, West Hollywood Station Detectives investigated a robbery in which the victim sustained several non-life threatening gunshot wounds. Detectives identified two suspects who were also wanted for multiple crimes throughout Los Angeles County during a violent crime spree. One suspect committed suicide and the other suspect was apprehended during a pursuit that ended in a shootout with the Los Angeles Police Department.

Detectives, via the help of citizens, were able to identify a burglary/mail thief suspect by getting a license plate of the suspect's vehicle. After a lengthy investigation the vehicle was located along with the suspect, a bag of mail and a large amount of narcotics. The suspect is a third strike candidate and the District Attorney is attempting to strike the suspect out.

Detectives investigated an assault with a deadly weapon case where the suspect assaulted an elderly man who came to the assistance of an elderly female. The suspect took a plea deal for 8 years in state prison.

The ALPR vehicle (Automated License Plate Reader) continues to be a valuable resource. This system is installed in a patrol vehicle and captures thousands of license plates as deputy personnel drive their patrol area. The Deputy can also park in the middle of a busy street and capture vehicle license plates traveling in both directions. This system has, and will continue to be an invaluable resource for Detectives and field personnel. This technology is also used by the Crime Analyst to document suspect vehicle movement, and also assist Detectives by

tethering the vehicle into the crime being investigated or additional crimes in other jurisdictions.

The Detectives are in constant contact with members of the community and frequently attend the Neighborhood Watch meetings.

The Detective Bureau continues to work closely with the Entertainment Policing Team and the COPPS Team to keep them informed of any new crime trends or issues.

Cases Assigned: July 2015- December 2015

Cases	July – December 2014	July – December 2015
Active Cases assigned to Detective	541	583
Bureau		
Hate Crime Investigations	1	3
Hate Incident Investigations	4	7
Domestic Violence Investigations	61	51
Identity Theft Investigations	121	90

#### APPENDIX 1D - Traffic Division

The Traffic Division monitors general traffic issues and consists of two (2) Traffic Motor Deputies, seven (7) Traffic Enforcement cars, two (2) Traffic Detectives, and a full time Deputy who monitors the City's Red Light Photo Enforcement program. The Traffic Division is supervised by one (1) full time Sergeant. The field units monitor traffic patterns throughout the city looking for areas in need of traffic enforcement. Traffic personnel are typically the initial on-scene investigators at any collision scene.

The following is a list of activities for the Traffic Division comparing July through December 2014 to July through December of 2015:

	JULY - DECEMBER 2014	JULY - DECEMBER 2015	+/-
Traffic Collision Investigations	631	430	-199
Fatal Traffic Collision Investigations	1	1	+0
Traffic Collision Investigations Involving Injury	122	90	-32
Traffic Collision Investigations Involving Non-Injury	508	340	-168
DUI Traffic Collision Investigations	26	17	-9
Traffic Collision Investigations Involving Pedestrians or Bicyclists vs. Vehicle	52 (35 peds/17 cyclists)	34 (24 peds/10 cyclists)	-18
Hit and Run Traffic Collision Investigations	177	234	+57
Total Citations Written	2,437	2984	+547
Photo Enforcement Citations Processed	4,424	815	-3609
DUI Arrests	70	51	-19
Speeding Citations	648	492	-156
Cellular Phone – Talking	224	220	- 4
Cellular Phone – Texting	59	125	+66

For July through December of 2015, the number of traffic collisions in the City of West Hollywood decreased significantly by 199 collisions.

The number of DUI traffic collision investigations decreased by 9. The number of DUI arrests decreased by 19. The Traffic Division has taken a proactive

approach to combating drunk driving. The Traffic Detective has continued DUI training for newly assigned Patrol and Traffic Deputies. As a result, Patrol and Traffic Deputies are more aware of the signs of drunk driving as well as proper documentation of DUI arrests. By using a combination of enforcement and educational campaigns, the West Hollywood Traffic Division aims to reduce DUI's even more in the months to follow. The implementation of DUI checkpoints by Traffic Services Division along with their conducting numerous traffic enforcement operations within the city limits has helped in this regard.

General traffic citations increased by 547. Red light camera citations decreased by 3,609. This was due to construction in several of the intersections where the cameras are installed, along with the suspension of the current vendor of the program in September.

The normal chart comparing traffic collisions at photo enforcement intersections vs. normal controlled intersections is unavailable due to a computer program compatibility problem between the separate databases.

# **APPENDIX 1E - Youth Programs**

## Youth Athletic League (YAL)

The Station's Youth Athletic League (YAL) was formed in 2007 in a joint partnership between the Sheriff's Youth Foundation and the City of West Hollywood. The YAL's purpose is to provide youngsters (7 to 17 years old) with safe opportunities to grow and develop the tools they need to succeed in life. Currently, the West Hollywood YAL has over 83 members registered.

During the YAL's normal hours at Plummer Park (Monday - Friday, 3 to 8 PM), the members receive school tutoring and classes in such varied areas as photography, bicycle safety, drama, video production, creative writing, physical fitness, singing and dancing, and cultural awareness. The YAL members also participate in community service projects each month. As part of its mission, the YAL fosters leadership skills in its members. The Youth Program participated in the following events between July-December, 2015:

## July

Registered Youth: 45

Activities: Tutoring

SYLC (Sheriff's Youth Leadership Council) meeting

Football / Rugby / Basketball / Dodgeball / Soccer / Teen Chef

Community Service:

West Hollywood Movies in the Park

Field Trips:

Camping Calaveras State Park
Cal PAL – Life After High School

Camp Courage (Boys) (Industry YAL's youth empowerment camp)

#### **August**

Registered youth: 46

Activities:

Tutoring

SYLC (Sheriff's Youth Leadership Council) meeting

Football / Rugby / Basketball / Dodgeball / Soccer / Teen Chef

Community Service:

National Night Out

Field Trips:

PALpalooza

El Matador Beach

Raging Waters

Pool Party

3 Annual "Kids Got Talent"

## <u>September</u>

Registered Youth: 47

Activities:

Attended City's Children's Roundtable

Teen Lock-In

**Tutoring** 

SYLC (Sheriff's Youth Leadership Council) meeting

Football / Rugby / Basketball / Dodgeball / Soccer / Teen Chef

Community Service:

St. Francis Center

Field Trips:

College Scouts UCLA

**Baldwin Hills Stairs** 

Santa Monica Stairs

#### **October**

Registered youth: 47

Activities:

Halloween Dance

**Tutoring** 

SYLC (Sheriff's Youth Leadership Council) meeting

Football / Rugby / Basketball / Dodgeball / Soccer / Teen Chef

Community Service:

Aids Walk LA

West Hollywood Youth Carnival

Field Trips:

Rocktober

Mulligans

Annual CAL PAL Training Conference

#### November

Registered youth: 49

Activities:

Turkey Bowl

Thanksgiving Dinner

**Tutoring** 

SYLC (Sheriff's Youth Leadership Council) meeting

Football / Rugby / Basketball / Dodgeball / Soccer / Teen Chef

Community Service:

Palos Verdes Peninsula Land Conservancy

Field Trips:

College Scouts Dominguez Hills

# **December**

Registered youth: 52

Activities: Tutoring

SYLC (Sheriff's Youth Leadership Council) meeting

**Holiday Party** 

Football / Rugby / Basketball / Dodgeball / Soccer / Teen Chef

Community Service:

West Hollywood Community Garden Clean-Up

#### APPENDIX 1F - Narcotics Bureau

During this report period, the West Hollywood Narcotics Bureau consisted of a collateral detective handling the needs of patrol cases. Narcotics Bureau is available to respond to and investigates narcotic related arrests generated by station patrol, as well as their own cases. Additionally, the Narcotics Bureau is on-call to respond after hours to any incident warranting detective intervention.

### Statistical Breakdown

During this report period, the statistical data was captured in the following categories: Methamphetamine and MDMA combined arrests, Cocaine-Heroin-GHB combined arrests, and Marijuana arrests.

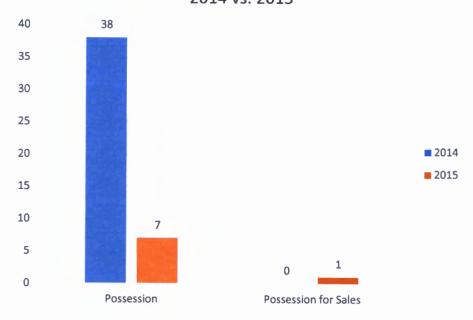
Comparing the same time period in 2014, to the current time period in 2015, possession of Methamphetamine arrests decreased by 45%, going from 103 to 57. Possession of Methamphetamine for sales stayed the same at 4 arrests for each time period.

The combined arrests for possession of Cocaine, Heroin, and GHB decreased 81%. The possession for Sales arrests for these substances increased by 1 arrest compared to 0 in 2014.

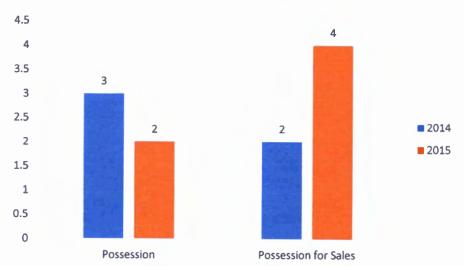
Possession of Marijuana arrests decreased 33%, from 3 to 2. Possession of Marijuana for Sales arrests increased 50%, going from 2 to 4.

The "Safe Drug Drop Off" program is still in effect, providing the community with a safe receptacle to discard their pharmaceuticals, illegal narcotics, syringes, blood vials, and test kits.

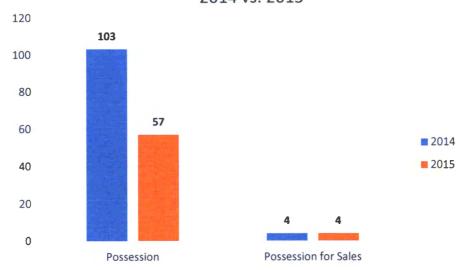
## Cocaine / Heroin / GHB Arrest Stats July - December 2014 vs. 2015



## Marijuana Arrest Stats July - December 2014 vs. 2015



# Methamphetamine/MDMA Arrest Stats July - December 2014 vs. 2015



### **APPENDIX 1G – West Hollywood Bike Team**

Formed in the early 1980s, the West Hollywood Sheriff's Bike Team was the first bicycle patrol team fielded by the Los Angeles County Sheriff's Department. The Bike Team handles all the same police functions as regular patrol, only on bikes. These specially trained Deputies have proven to be highly mobile, easily approachable, and have helped to build new bridges between the Sheriff's Department and the community. The Bike Team currently works day shifts and continues to concentrate on alleys, sub-garages, and parking lots. The Team also does frequent patrol checks of parking lots and regular park sweeps. Through their regular contacts with business owners and residents, they are able to assist them regarding quality of life issues, such as graffiti abatement, trespassing, and panhandling at local stores.

#### **APPENDIX 1H – Volunteers**

There are thirty-five volunteers who serve the West Hollywood Station under the direction of Lieutenant Smith and Sergeant Klaus. Station volunteers assist with front desk and lobby reception, clerical duties, traffic control, and handicap placard violation citations. Their aim is to provide a "high touch" level of customer service to those who live and visit our City.

The Volunteer Team Leader also addresses inquiries sent through WeHoSheriff.com, and posts to LASD's West Hollywood Station website, Twitter, Facebook, and sends messages to subscribers of the Nixle service. West Hollywood residents who subscribe to our Twitter feed are able to obtain information regarding street closures due to police activity, and we advise them via "live tweets" when streets are reopened after being closed for special events.

In addition, volunteers serve as members of the West Hollywood Station Volunteers on Patrol (VOP) Program. The team contributed hundreds of hours of their time, usually on Friday and Saturday nights. The VOP team consists of twelve volunteers who are specially trained to perform foot patrols throughout the City. This includes patrols on Sunset Boulevard, Santa Monica Boulevard, Melrose Avenue, Robertson Boulevard and the City's parks. This team assists with numerous special events which occur in the City.

The following summarizes the contributions made by station volunteers:

	Number of Volunteer hours donated	Value of hours at \$24.75 per hour	Handicap Placard Violations	Total Estimated Value of Volunteer Time
July-				
December				
2015	3,407	\$84,335	\$2,443	\$86,778

## Highlights during this reporting period:

•	Front Desk	1819 hours
•	Volunteers on Patrol	677 hours
•	Volunteer Training/Development	132 hours
•	AIDS Walk	39 hours
•	Halloween Festival	86 hours
•	National Night Out	18 hours
•	Transgender March	6 hours

## **APPENDIX 2 – Los Angeles County Fire Department**

The City of West Hollywood is primarily served by three shifts of twenty personnel each housed at Los Angeles County Fire Stations 7 and 8. Acting Assistant Fire Chief Anthony Williams currently manages the resources within Division VII, of which West Hollywood is a part.

From July through December 2015, fire personnel responded to 3,310 total calls. Nearly 74% (2,423) were emergency medical calls. In addition, there were 40 total fires, of which 4 were vehicle fires, and 8 were building fires. The remaining 28 fires were a combination of outside rubbish fires, tree fires, dumpster fires, dryer fires, or cooking fires, all of which caused no financial damage or injuries. The total fire loss during this time period was \$545,200 in property damage and \$109,150 in contents damage. There was one non-fire related incident during this period which caused an undetermined total of monetary damage (see noteworthy incidents).

It is worth noting that two significant fire incidents (outlined below) which contributed to \$58,000 in losses also resulted in \$3.17 million worth of value saved.

Other responses included hazardous materials incidents, public assistance calls, and elevator rescues. In addition, station and fire prevention personnel conducted 492 inspections and checked 105 plans.

The figures provided below are for informational purposes only. Correlations or comparisons cannot be made from the chart below. For example, inferences cannot be made as to whether fires, medical calls, false alarms, etc. are "up" or "down".

	January – June 2015	July - December 2015
Total Calls	3,168	3,310
Emergency Medical Calls	2,342	2,423
Total Fires	48	40
Vehicle Fires	3	4
Building Fires	3	8
Miscellaneous Fires	42	28
Total Property Damage	\$639,800	\$545,200
Total Contents Damage	\$29,000	\$109,150
Inspections	756	492
Plans Checked	114	105

## Average Response Times for the period July 1 through December 31, 2015:

# CITY OF WEST HOLLYWOOD INCIDENT REPORT - AVERAGE RESPONSE TIME JULY 1 - DECEMBER 31, 2015

		STA	TION			TOTAL
INCIDENT	O	07	00	08	TOTAL	AVERAGE
TYPE	# OF INCIDENTS	AVERAGE RESPONSE TIME	# OF INCIDENTS	AVERAGE RESPONSE TIME	NUMBER OF INCIDENTS	RESPONSE TIME
FIRE, EXPLOSION	22	4:11	16	4:03	38	4:08
RESCUE, EMS	1,021	4:02	1,383	4:12	2,404	4:08
OTHER	330	4:32	333	4:52	663	4:43
Grand Total	1,373	4:10	1,732	4:19	3,105	4:15

Note: Data based on Fireview report (by incident).

Average Response Times for the period January 1 through June 30, 2015:

# CITY OF WEST HOLLYWOOD INCIDENT REPORT - AVERAGE RESPONSE TIME JANUARY 1 - JUNE 30, 2015

		STA	TION			
	00	07	008		TOTAL	TOTAL
INCIDENT TYPE	# OF INCIDENTS	AVERAGE RESPONSE TIME	# OF INCIDENTS	AVERAGE RESPONSE TIME	NUMBER OF INCIDENTS	AVERAGE RESPONSE TIME
FIRE, EXPLOSION	23	4:04	25	5:13	48	4:40
RESCUE, EMS	969	3:46	1,377	4:05	2,346	3:58
OTHER	385	3:57	400	3:47	785	3:52
Grand Total	1,377	3:50	1,802	4:02	3,179	3:57

Note: Data based on Fireview report (by incident).

Noteworthy incidents during this time frame include:

- July 18, 2015 Flooding at 838 West Knoll Drive; a 3-story County apartment building; roof being worked on to install solar panels. Tarps were placed on the roof in anticipation of heavy rainfall; however, the tarps failed, causing flooding on all 3 floors and the subsequent evacuation of all units. Property damages: undetermined; Contents damage: undetermined
- August 10, 2015 Building fire at 1039 N. Spaulding; fire in basement with one person suffering smoke inhalation; suspicious, turned over to Sheriff's Arson Investigation Unit. Property damages: \$2,000; Contents damages: \$30,000
- October 16, 2015 Building fire at 1205 N. Formosa Avenue; accidental; clothing near bathroom heater caused ignition. Family dog rescued. Property damages: \$30,000; Contents damages: \$8,000; Value saved: \$270,000
- November 10, 2015 Building fire at 520 Kings Road; accidental; lint trap from clothes in dryer – 2<sup>nd</sup> floor laundry room. Property damages: \$15,000; Contents damages: \$5.000; Value saved: \$2.9 million
- December 31, 2015 Building fire at 1036 N. Edinburgh; accidental; wall heater in unit on 2<sup>nd</sup> floor. Property damage: \$300,000; Contents damage: \$20,000
- December 31, 2015 Building fire at 1049 N. Hayworth; suspicious; 2 vehicles fully involved in carport with spread to unit. Property damage: \$130,000; Contents damage: \$70,000 (Note: a 2<sup>nd</sup> carport fire occurred on January 1, 2016 on Curson, also suspicious.)

In addition, Fire Department personnel provided the following community outreach:

- Attendance at Special Olympics Torch Ceremony
- Participation in National Night Out events throughout the City
- Fire Safety and Sidewalk CPR for seniors
- Meeting with former CERT Graduates, which included ongoing refresher training
- VCA Miller-Robertson Animal Hospital Community Open House
- Floor Warden training and Fire Drill for Oprah Winfrey Network (OWN)
- Participation in Veteran's Day Ceremony
- Participation in El Nino Town Hall Meeting
- Don't Drink and Drive Press Conference
- Spark of Love Toy Drive

Station personnel regularly conduct blood pressure checks with constituents who visit the local stations, and routinely provide Fire Station tours for the public. They also participate in Neighborhood Watch meetings organized by the City and Sheriff's Department. Fire Department personnel also provided event management for the AIDS Walk and Halloween Carnaval.

#### LACOFD SOCIAL MEDIA:

The Los Angeles County Fire Department is engaged in social media through the use of Facebook and Twitter. Additionally, in an effort to engage our local communities, Division VII maintains its own Facebook, Twitter, and YouTube, separate from the Department's main accounts. This allows us to focus our messaging to the communities we serve. We routinely share general safety messages, but also information and photos of local happenings, such as incidents, community outreach, or firefighters engaged in training exercises.

Facebook: www.facebook.com/lacountyfire7

Twitter: www.twitter.com/LACoFD DivVII or @LACoFD DivVII

YouTube: <a href="www.youtube.com/lacofddiv7">www.youtube.com/lacofddiv7</a>

Division VII also utilizes Nixle when there is a need or desire to further target our message only to the residents of West Hollywood and/or areas very nearby,

For community outreach, our use of Nixle is public; however, we also use Nixle in a more private manner (we control who receives messages) as an aid in managing large-scale events, such as Halloween and Pride. In this manner, Nixle enables us to communicate with our personnel and/or partners (law enforcement and city staff) to provide real-time information during the event.

## APPENDIX 3 – Public Safety Department and Public Safety Commission

#### Multidisciplinary Projects, Special Events, and Public Safety Education

The Public Safety Department actively participates in several multidisciplinary projects including emergency preparedness, park security, quality of life and nuisance abatement, vacant properties, and monitoring the impacts from medical marijuana dispensaries; as well as managing competing residential and commercial issues. Staff manages various committees including the Public Safety Commission, the Russian Advisory Board, and the Transgender Advisory Board. Staff also had a significant role in various special events during the second half of 2015 including National Night Out, the Halloween Carnaval, Transgender Awareness Month, the West Hollywood Food and Toy Drive, the Don't Drink and Drive Napkin Campaign, and AIDS Walk.

Public Safety Commissioners work closely with Public Safety staff and Sheriff's and Fire personnel. In order to broaden public safety education using the "Live, Work, Play, Be Safe" campaign, staff worked with the Public Safety Commission to conduct community outreach days with specific public safety messages, participated in "walk abouts" with the Sheriff's Captain, and held public "Five Minute CPR" training with fire personnel. Commissioners continue to increase awareness about pedestrian safety, petty theft, and crimes of opportunity. Finally, Commissioners attended various Neighborhood Watch meetings as well as other Commission and Advisory Board meetings.

## **Anti-Violence Project**

The Public Safety Department continues to work with the Los Angeles LGBT Center and other community partner agencies that provide domestic violence counseling services. Through its participation with various violence prevention agencies, the City continues to be one of the leading municipalities with regard to advocating for improved services for survivors of domestic violence and those affected by hate crime, hate incidents, and other family violence issues. Staff continues to meet on a quarterly basis with the Network against Hate Crimes Association.

#### **Emergency Management**

Emergency management is a key component to the Public Safety Department, and staff is responsible for ensuring that the City is prepared to respond to and recover from a disaster. This includes working closely with both internal staff and external agencies. A public safety intern is currently assisting staff with an update of the City's Emergency Plan due to the state of California later this year. Staff also submitted the City's Hazard Mitigation Plan to the state of California for its regular five year review.

During the past six months, staff participated in various preparedness efforts including providing survival product sales for staff, participating in the state of California's Great Shakeout exercise, and participating in the state of California's Office of Emergency Services Threat Assessment Webinar. The City also continues its relationship with the Maple Counseling Center for counseling services for victims of crime or disaster.

Training is a priority, and all new staff members receive basic National Incident Management System (NIMS) training and Standardized Emergency Management System (SEMS) training. NIMS Refresher trainings were also held for all staff. Finance staff attended one of several Emergency Operations Center Cost Recovery trainings. Staff continues to hold regular tests on all emergency equipment.

Finally, Staff maintains "Alert First", an emergency notification system and continues to register additional residents in the network's database, and conducts quarterly tests on the notification system. Community outreach is also ongoing including safety and emergency preparedness presentations for seniors and apartment landlords as well as an El Nino Town Hall held in December of 2015.

## **Neighborhood Watch**

Two Neighborhood Watch meetings were held during the months of July – December. At all of the Neighborhood Watch meetings, information is provided by one or more members of the Sheriff's CIT Team on crime summaries for the area and crime prevention tips for personal safety. Other staff members from Code Compliance also attend the meetings, giving our residents the opportunity to raise questions and learn how the Sheriff's and City staff all work together to address the issues at hand. Ongoing issues for neighborhoods include transients, vehicle burglaries, speeding on residential streets, loud noise generated by patrons of local clubs, and other nuisance issues affecting the overall quality of life in the neighborhoods. Staff continues to work closely with residents and businesses and to hold meetings to address their issues and balance competing interests.

The Annual National Night Out Against Crime was celebrated on Tuesday, August 4, 2015. Eleven Neighborhood Watch groups participated with block parties throughout the City. The Gateway also held another successful event with all of the merchants participating, and Movie Night in the Park was again held in Plummer Park. The events were well attended and there was considerable positive feedback from the community. Once again, the National Association of Town Watch selected West Hollywood as a National Award Winner for its outstanding participation in National Night Out.

In December, staff coordinated the annual Don't Drink and Drive Cocktail Napkin Distribution program. A press conference was held at the corner of SMB and

San Vicente where a crash car was on display alongside banners reminding people to not drink and drive. Following the press conference, staff along with Sheriff's Deputies, Firefighters, Block by Block Security Ambassadors and Public Safety Commissioners walked to the businesses in the nearby vicinity distributing cocktail napkins to the bars/nightclubs/restaurants.

Staff gave a presentation to the Women's Advisory Board in October on public safety issues specifically targeting women in West Hollywood.

Staff continues to assist the Public Safety Commission with the "Live, Work, Play, Be Safe" public safety education campaign. Staff also works very closely with the Sheriff's Deputies and Firefighters to promote programs and other resources available to the public to enhance the quality of life for its residents.

## **Russian Community Outreach**

The City's Russian Community Outreach Coordinator dedicates the majority of her time to addressing ongoing issues in the Russian speaking community. This includes public safety, homelessness, domestic violence, neighbor disputes, elder abuse, human trafficking, housing, and various translation needs. In collaboration with the Russian Advisory Board, staff coordinates educational seminars and assists with various events including; Kids Fair, Russian Cultural Week, Victory in Europe Day, International Women's Day, Women's History Month, senior safety presentations, and emergency preparedness presentations for people living with disabilities. Staff assisted the Russian Advisory Board and members of the Russian speaking community with their National Night Out event. Staff continues to assist the Rent Stabilization and Housing Department in conducting outreach to the community.

Staff is working with the Communications Division on a Russian speaking Internet portal for the City's website. Staff continues to work with Dispute Resolution Services to provide the Russian speaking community with effective and easily accessible conflict resolution services. Staff continues to assist the Communications Division with the implementation of the Historical Records Project of West Hollywood immigrants from the former Soviet Union. Staff also assisted the Communications Division with the creation of the documentary about the Russian speaking community entitled "The Long Road Home". Staff is working with the Arts and Cultural Affairs Administrator and the Arts & Cultural Affairs Commission on various programs, including translation of written materials. Staff assisted various community groups with grant applications for cultural events. Staff is working with the Arts and Cultural Affairs Administrator on the WeHo East Arts Project, an initiative of the City's Arts and Cultural Affairs Commission to explore the convergence of culture, community and development on the City's east side.

Translation is a crucial service for the large Russian speaking community in West Hollywood, so staff is continually asked to translate written materials for the various divisions at City Hall.

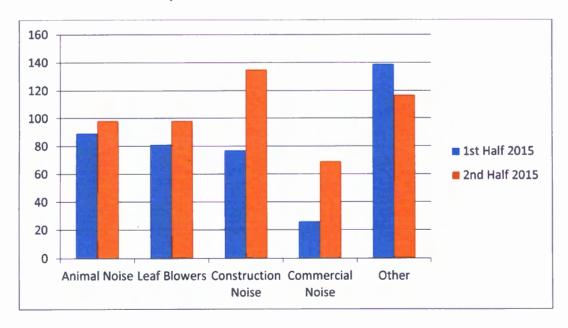
### **APPENDIX 4 – Code Compliance Division**

Code Compliance has continued to improve its coverage of the City and its ability to respond to concerns that arise. The City is broken up into zones with a team of officers dedicated to cover issues that arise within those defined areas. This "ownership of neighborhoods" gives the City the ability to be more responsive to issues and complaints that come up on a daily basis. Code Compliance also has a dedicated nighttime and dedicated weekend day Officer which provides virtual around the clock coverage.

Working in conjunction with other agencies (Sheriff's Department, Fire Department, Animal Control, etc.), Code Compliance staff work diligently to uphold and maintain the City's high neighborhood livability standards. The majority of the issues that Code Compliance addresses are related to property maintenance, noise, environmental, and animal issues. These topics heavily affect the quality of life that West Hollywood residents enjoy.

#### Noise

Code Compliance has experienced an increase in the number of noise complaints compared to the first half of 2015. Leaf blowers and animal noise continues to comprise a significant percentage of the calls for assistance. Code compliance responded to 95 calls regarding animal noise and another 98 for leaf blowers during the period covered by this report. The City also responded to 135 calls regarding after-hours construction, 69 concerns of noise from commercial businesses (bars, nightclubs, and restaurants), and 117 other noise violations that fall under other specific code sections.



#### Sidewalks/Public Right-of-Way (PROW)

Code Compliance continued its efforts to keep the sidewalks and public rights-ofway maintained properly and free of obstructions.

Obstructions placed on City sidewalks continue to be a focus of Code Compliance. These types of violations are not only a trip-and-fall hazard, but reduce the aesthetic appeal that our City is known for. "Open House" real estate signs on the PROW represent a large percentage of violations under this category. Code Compliance has seen the number of real estate sign violations decrease during the first half of 2015 as compared with the previous six months. 17 citations were issued for signs placed on the PROW during the time period covering this report, compared to 34 for the last reporting period.

Sidewalks being improperly maintained and tables and chairs being placed on the PROW also represent potential neighborhood livability concerns to the community-at-large. Raised/uneven sidewalks, improper ground cover in the parkways, and the lack of maintenance of sidewalks all continued to receive a lot of attention from Code staff. There has been a noticeable improvement on some of the east side streets where many of the sidewalks and parkways were in the worst shape. Twenty (20) new Code Compliance cases have been initiated to address the worst of the parkways and sidewalks. Through Code Compliance efforts, West Hollywood continues to be a pedestrian-friendly City.

Code Compliance continues its enforcement of the new valet sign encroachment permit requirement. In the past, valet companies often placed portable signs on the public right-of-way in order to advertise available parking and attract business. Unfortunately, there were never any uniform standards that these signs adhered to which lead to a wide variety of sign shapes and sizes placed on the sidewalk in a very haphazard manner. These signs often posed a legitimate trip and fall hazard to pedestrians or blocked the line of sight for drivers entering and exiting these parking facilities. The new regulations now require uniform sign size and placement which will help reduce the risk these signs pose. Additionally, the now-required encroachment permit will enable Code Compliance to track these signs and will indemnify the City against issues that may arise from their use. Eighteen (18) valet sign encroachment permits are currently issued for valet signs placed on the PROW. Code Compliance cases have been opened for those signs which have not yet been permitted.



#### Environmental/Trash

Code Compliance is tasked with enforcing federal, state, and local environmental laws. The main areas being addressed are solid waste violations and non-storm water discharges to the storm drain.

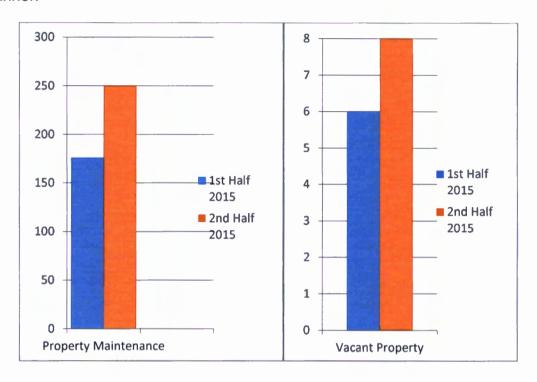
The solid waste provisions of the West Hollywood Municipal Code cover areas such as the accumulation of solid waste, scavenging, the time of placement of trash cans, and the lack of trash service. If not continuously monitored, all of these areas of concern can have a major negative effect on the quality of life that the residents and visitors enjoy in this City. In the six months covered by this report, 775 reports of bulky items were reported and addressed. Code Compliance has done an excellent job in monitoring these issues and will continue to do so.

#### **Property Maintenance**

Property maintenance is the category that encompasses a wide variety of violations. There were 250 reports of property maintenance concerns responded to by Code Compliance. Generally, this code section ensures that buildings and properties are maintained in a clean, safe, and healthy manner. Leaky plumbing, overgrown vegetation, and deteriorating structures, as well as a host of other potential problems, all fall under this category. These violations have a direct impact on neighborhood livability and contribute to a decline in the quality of life for the community-at-large. Through inspections, both proactive and in response to complaints, Code Compliance continues to ensure that the quality of life for residents and the overall aesthetics of the community are preserved.

Vacant properties also fall under the property maintenance code. Fourteen (14) new vacant property concerns were filed with the City; all of which were promptly addressed by Code Compliance and other agencies. By collaborating with the Fire Department, the Sheriff's Department, Building & Safety, and other divisions and agencies, Code Compliance strives to ensure that all vacant and abandoned

properties in West Hollywood are maintained in a safe and aesthetically pleasing manner.



#### **Animals**

Code Compliance continued its collaboration with the Sheriff's Department and Los Angeles County Animal Control to enforce the animal control regulations. Code Compliance received nine reports of off-leash animals during this reporting period and responded to each one. City staff has seen a dramatic decrease in the number of violations of animal control regulations, compared to previous years. Numerous proactive inspections, by both Code Compliance and Animal Control, took place in the parks and throughout the City during the past 6 months. These inspections resulted in only one administrative citation being issued and several more verbal warnings. In many instances, the animal guardians were unable to produce identification which made issuing citations impossible.

In addition to the aforementioned areas of focus, Code Compliance also responds to a wide variety of calls and complaints from local residents and businesses. While many of these calls for service are not for violations of the Municipal Code, we strive to work on resolving any concern that are brought to our attention with our ultimate goal being to maintain the high quality of life for which West Hollywood has long been known.

#### **Nighttime Code Compliance Efforts**

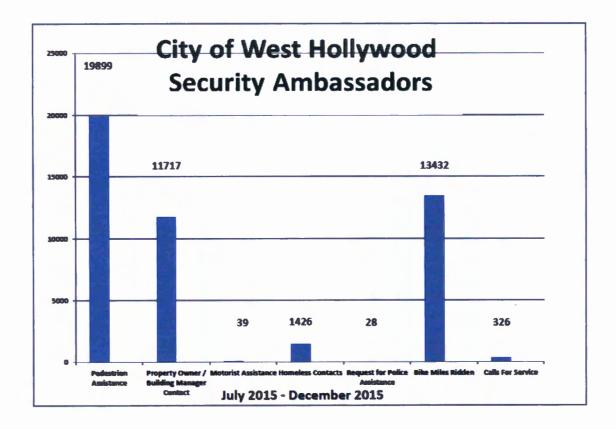
The Code Compliance Division has one officer that is dedicated solely to evenings. This officer is tasked with monitoring and responding to complaints received about businesses that operate primarily in the evenings and on the weekends. This has enabled the City to respond to constituent complaints quickly, and has reduced some of the burden that is placed on the Sheriff's Department.

Addressing the operations of valet companies will continue to be a priority of Code Compliance. Regular site inspections have been conducted of valet operators to ensure that they are following their approved route plans, their drivers are licensed to drive, and that they are not operating in a manner that would endanger the public or would otherwise create unnecessary disturbances to the neighborhood-at-large. These inspections have resulted in numerous citations.

The new promoter venue business license has also helped Code Compliance and the Sheriff's Department track which promoters are operating within the City and identify those that are bringing in undesirable crowds or are otherwise not adhering to the City's operational requirements. With the transient nature of promoters, Code Compliance has been able to track the migration of promoters from business to business so that the appropriate resources can be deployed to address concerns before they become a public safety issue. Code compliance has become more proactive and less reactive.

## APPENDIX 5 – Block By Block Security Ambassadors

Deploying Block by Block Security Ambassadors along Santa Monica Boulevard has had a positive impact on safety and neighborhood livability. The following chart shows their activities from July – December 2015.



## APPENDIX 6 - Sheriff's Department Organizational Study

At the October 5, 2015 City Council Meeting, the City Council directed staff to conduct an organizational study of the West Hollywood Station to include an assessment of deployment options for Sheriff's Deputies, Block by Block Security Ambassadors, and volunteers. The City Council asked staff to consider the various resources available to the City and to ensure that all is utilized in the optimal way for the City with consideration for sensitivity and the use of new technology when possible. Staff worked closely with Operations Staff at West Hollywood Station, the LASD Contract Law Enforcement Bureau, as well as contacting civilian peers in various contract cities to compare and contrast services received by the County. The new Captain, Holly Perez, will be carefully reviewing the findings and making changes and recommendations to the City in the coming months, including identifying any new technology that may be useful and continuing to increase communication with the community.

#### Deployment

The goal of both the City and the Sheriff's Department is to ensure customer friendly deployment while preventing and responding to crime. An analysis was conducted of the Station's current deployment to ensure that all personnel are distributed across the days and times with the most need.

The resources that the station utilizes include general law enforcement cars, specialty teams such as the Community Oriented Policing Team and Entertainment Policing Team, motor deputies, increased foot beat and crime suppression overtime, special event overtime, grant funded park patrols, station volunteers, station reserve deputies, and Block by Block Security Ambassadors. Without giving away specific numbers, the Station's resources are staffed generally the heaviest when the calls for service are the greatest. Wednesday, a training day, can be considered an exception to this since it is a training day, and almost every Deputy works a shift on a Wednesday for that purpose. Utilizing Wednesday as a training day is consistent with other patrol stations. In addition, these various teams and patrols overlap with each other throughout the day and the week to increase the number of personnel on duty during peak call times. Deployment does mirror the time of day. Where crimes occur also determine the geographical area of focus for each deployment. This can change and be adjusted from month to month as issues arise.

Please see the next few pages for charts which show how resources overlap, calls by time of day and day of the week, contract minute compliance, and 4/10 schedule comparison with other stations.

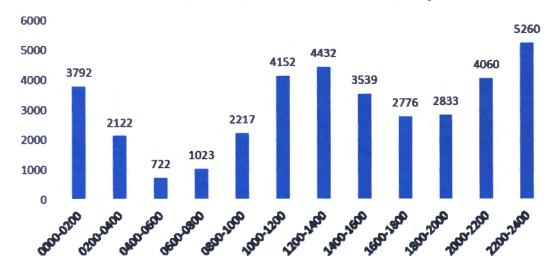
# **Sheriff and Security Teams WEST HOLLYWOOD** STATION and BLOCK BY **BLOCK DEPLOYMENT** DAY SHIFT AND C.O.P.P.S. **TEAM** STATION VOLUNTEERS and VOLUNTEERS ON PATROL and BLOCK BY **BLOCK AMBASSADORS EARLY MORNING PM SHIFT and** PM SHIFT TO EARLY **SHIFT and WEST ENTERTAINMENT** MORNING OVERLAP

ENTERTAINMENT POLICING TEAM **POLICING TEAM** 

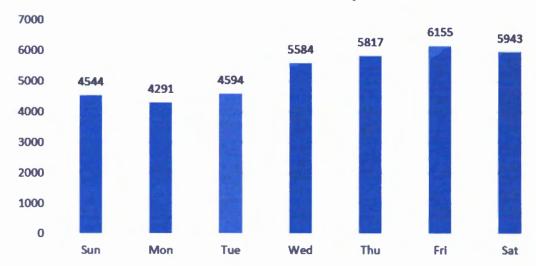
**END/EAST END** 

**FOOT BEAT** 

## Calls For Service 2015 - Time Of Day







Contract Law Enforcement Bureau analyzed contract minute compliance percentages for West Hollywood Station since 2012. The County has provided consistent service to the City.

## WEST HOLLYWOOD STATION SWORN COMPLIANCE PERCENTAGES

COMPLIANCE PERCENTAGES FY 2012-13					
MONTHLY   YEAR-TO-DATE					
JUL-12	84.27%	84.27%			
AUG-12	94.06%	89.17%			
SEP-12	98.45%	92.20%			
OCT-12	101.71%	94.59%			
NOV-12	95.05%	94.68%			
DEC-12	94.28%	94.62%			
JAN-13	103.07%	95.82%			
FEB-13	117.25%	76.27%			
MAR-13	112.25%	99.84%			
APR-13					
MAY-13					
JUN-13	94.71%	100.925			

COMPLIANCE PERCENTAGES FY 2013-2014			
	MONTHLY	YEAR-TO-DATE	
JUL-13	94.15%	94.15%	
AUG-13	104.22%	99.19%	
SEP-13	104.07%	100.78%	
OCT-13	102.72%	101.27%	
NOV-13	97.21%	100.46%	
DEC-13	94.27%	99.41%	
JAN-14	96.09%	98.93%	
FB-14	100,12%	99.07%	
MAR-14	99,71%	99.14%	
APR-14	105.59%	99.77%	
MAY-14	102.87%	100.05%	
JUN-14	102.92%	100.29%	

COMPLIANCE PERCENTAGES FY 2014-2015				
	MONTHLY	YEAR-TO-DATE		
JUL-14	107.09%	107.09%		
AUG-14	103.77%	105.42%		
SEP-14	104.51%	103, 12%		
OCT-14	103.96%	100 ESP		
NOV-14	96.31%	103.17%		
DEC-14	98.01%	102.32%		
JAN-15	96,80%	101,54%		
FEB-15	02,77%	101,667		
MAR-15	93.48%	100,76%		
APR-15	95.83%	100,30%		
MAY-15	104.51%	100.67%		
JUN-15	105.93%	101.08%		

Contract Law Enforcement Bureau analyzed the use of specialty teams at stations across the County. West Hollywood's use of specialty teams has allowed for targeted and flexible policing for both issues related to community policing and entertainment venues.

## **Patrol Division Specialized Teams**

North Patrol Division				
Station	Number of Contract Cities	Total Station Special Assignment Deputies*		
Lancaster	1	15		
Malibu/Lost Hills	5	4		
Palmdale	1	13		
Santa Clarita	1	11		
West Hollywood	1	9		

Central Patrol Division				
Station	Number of Contract Cities	Total Station Special Assignment Deputies <sup>‡</sup>		
Avalon	1	0		
Century	1	0		
Compton	1	5		
East LA	3	4		
Marina Del Rey	0	0		
South Los Angeles	1	4		

South Patrol Division				
Station	Number of Contract Cities	Total Station Special Assignment Deputies <sup>‡</sup>		
Carson	1	15		
Cerritos	1	5.7		
Lakewood	5	21		
Lomita	4	4		
Norwalk	2	3		
Pico Rivera	1	2		

East Patrol Division				
Station	Number of Contract Cities	Total Station Special Assignment Deputies <sup>4</sup>		
Altadena	0	0		
Crescenta Valley	1	0		
Industry	3	0		
San Dimas	1	0		
Temple	5	0		
Walnut/Diamond Bar	2	2		

<sup>\*</sup>Numbers represent deputies dedicated to specialized mission teams. In addition, some station totals have multiple contract cities contributing to the total

Contract Law Enforcement Bureau analyzed the stations that use the 4/10 schedule. All stations surveyed utilize Wednesday as a training day.

Contract Cities with 4/10 Schedules				
STATION	SCHEDULING FORMAT	WORK DAYS	REGULAR DAYS OFF (RDOs)	TRAINING DAYS
Avalon Station	Fixed schedule with no rotation	Sun/Mon/Tue/Wed Wed/Thu/Fri/Sat	Thur/Pri/Sut Sun/Mon/Tue	Wednesday
Carson Station	Two groups with three-month rotation	Sun/Mon/Tue/Wed Wed/Thu/Fri/Sat	Ymr/fvi/Sut Sun/Mon/Tue	Westerstop
Century Station	Two groups with letter rotations	Sun/Mon/Tue/Wed Wed/Thu/Fri/Sat	Thur/fvi/Sut Sun/Mon/Tue	Wednesday
Compton Station	Varied work days and RDOs	All days of the week utilized	Various	Wednesday
Industry Station	Self-Scheduling w/Relief Unit	Sun/Mon/Tue/Wed Tue/Wed/Thu/Fri Wed/Thu/Fri/Sat	Sun/Mon/Tue Tue/Wed/Thu Thu/Fri/Sat	Wednesday
Pico Rivera Station	Six-month rotation	Sun/Mon/Tue/Wed Wed/Thu/Fri/Sat	Ylun/tvi/Sut Sun/Mon/Tue	Wednesday
West Hollywood Station	Fixed schedule with no rotation	Sun/Mon/Tue/Wed Wed/Thu/Fri/Sat	Thur/Pri/Sut Sun/Mon/Tue	Wadnesday