

CITY OF WEST HOLLYWOOD

# Disability Services Brochure

*Information  
and referrals to  
community services  
for people living  
with disabilities*



City of West Hollywood

# **GREETINGS!**

**This Disability Services brochure, created in conjunction with City staff and the Disabilities Advisory Board, provides brief information and referrals to community service programs for people living with disabilities in the City of West Hollywood.**

**The Disabilities Advisory Board serves as an advocate body for the disabled community in the City of West Hollywood. The Board meets on the fourth Wednesday of every month at 6pm.**

**We welcome input from the public at our meetings concerning issues of importance to the disabled community. If you require special assistance to participate, please make your request at least 48 hours prior to the meeting by contacting the Social Services Division at (323) 848-6510, or by submitting your request in writing to Social Services, City Hall, 8300 Santa Monica Blvd., West Hollywood, CA 90069, or via email to [kpatterson@weho.org](mailto:kpatterson@weho.org).**

**We hope you will benefit from the information contained in this brochure.**

**Sincerely,**

**Disabilities Advisory Board  
City of West Hollywood  
(323) 848-6510  
TTY (323) 848-6496 (for the deaf & hard of hearing)**

***Revised May 2019***

## **ACCESS TO CITY OF WEST HOLLYWOOD PUBLIC MEETINGS**

All City Council meetings are captioned in real time on monitors at the meeting locations. Assistive Listening Devices (ALD) are available for checkout at these and other City of West Hollywood meetings. If you require special assistance to attend or to participate in a meeting, call or submit your request in writing to the City Clerk at (323) 848-6409 or TTY (323) 848-6496 at least 48 hours prior to the meeting.

## **BENEFITS INFORMATION**

### **BENEFITS FOR PERSONS LIVING WITH HIV/AIDS**

APLA Health & Wellness  
(213) 201-1615 or [www.apla.org](http://www.apla.org)

### **SOCIAL SECURITY/SUPPLEMENTAL SECURITY INCOME (SSI)**

(800) 772-1213, TTY (800) 325-0778 or [www.ssa.gov](http://www.ssa.gov)

### **STATE DISABILITY INSURANCE OFFICE**

(800) 480-3287, TTY (800) 563-2441 or  
[www.edd.ca.gov/disability](http://www.edd.ca.gov/disability)

### **STATE EMPLOYMENT SERVICES OFFICE**

(800) 300-5616 or [www.edd.ca.gov](http://www.edd.ca.gov)

## **EMERGENCY PREPAREDNESS PROGRAMS**

### **THE CARRIER ALERT PROGRAM**

This program is encouraged for persons who live alone. If mail is not collected, a Sheriff's Deputy will be alerted. Call (323) 848-6510 for a sticker.



### **PUBLIC SAFETY DIVISION**

The City's Public Safety Division offers a variety of emergency preparedness programs and services.  
(323) 848-6414

**ALERT LA**— This is an emergency mass notification system. Register cell phone at <https://www.lacounty.gov/emergency/alert-la/>

## **GOVERNMENT AGENCIES**

### **LOS ANGELES COUNTY COMMISSION ON DISABILITIES**

The advisory body to the Los Angeles County Board of Supervisors which offers an extensive list of useful services supporting persons with disabilities.

(213) 974-1053, TTY (213) 974-1707 or [www.laccod.org](http://www.laccod.org)

### **PACIFIC ADA AND INFORMATION TECHNOLOGY CENTER**

Provides technical assistance to businesses, employers, public facilities, and people with disabilities and the organizations that represent them. Provides a toll free ADA information line.

Voice/TTY (800) 949-4232 or (510) 285-5600 or [www.adapacific.org](http://www.adapacific.org)

### **STATE DEPARTMENT OF REHABILITATION**

Provides vocational training and placement, needed medical services and advocacy for persons living with disabilities.

For West Hollywood area call (213) 736-3904, TTY (213) 736-3960 or [www.dor.ca.gov](http://www.dor.ca.gov)

### **UNITED STATES DEPARTMENT OF JUSTICE**

Specialists are available to answer your questions regarding the ADA.

(800) 514-0301, TTY (800) 514-0383 or [www.ada.gov](http://www.ada.gov)

## **HOME DELIVERED MEALS**

### **JEWISH FAMILY SERVICES NUTRITION PROGRAM**

Meals delivered to people unable to leave their homes unassisted.

Donations accepted.

(323) 937-5843 or [www.jfsla.org](http://www.jfsla.org)

### **PROJECT ANGEL FOOD**

Provides free home delivered meals for people living with HIV/AIDS, cancer and/or other life threatening illnesses.

(323) 845-1800 or [www.angelfood.org](http://www.angelfood.org)

## **HOUSING**

### **AFFORDABLE LIVING FOR THE AGING**

Roommate referral services, shared housing and co-op living for seniors. Matching for younger persons with older persons is also available.

(323) 650-7988 or [www.alaseniorliving.org](http://www.alaseniorliving.org)

## **HOLLYWOOD COMMUNITY HOUSING CORPORATION**

Provides affordable housing in the Hollywood area for low and moderate income seniors, families, and persons living with HIV/AIDS. (323) 469-0710 or [www.hollywoodhousing.org](http://www.hollywoodhousing.org)

## **NEW DIRECTIONS**

A wide variety of services for recently homeless veterans. (310) 914-4045 or [www.ndvets.org](http://www.ndvets.org)



## **OCEAN HOUSING FOUNDATION APARTMENTS**

Thirteen units for developmentally disabled households. Call United Cerebral Palsy for information at (818) 782-2211 or [www.ucpla.org](http://www.ucpla.org)

## **PROJECT NEW HOPE**

Provides affordable housing as well as vocational services for people living with HIV/AIDS and related disabilities. (213) 250-9481 or [www.projectnewhope.org](http://www.projectnewhope.org)

## **SANTA MONICA COMMUNITY HOUSING CORPORATION**

Provides affordable housing in Santa Monica for low income and moderate income households. (310) 394-8487 or [www.communitycorp.org](http://www.communitycorp.org)

## **SECTION 8 PROGRAM - LOS ANGELES COUNTY**

Assists low-income families, seniors and people living with disabilities obtain affordable, privately owned rental housing. Waiting list is 7-10 years.

(800) 731-4663 or (626) 262-4510 [www.hacola.org](http://www.hacola.org).  
TDD 855.892.6095

## **WEST HOLLYWOOD COMMUNITY HOUSING CORPORATION**

Non-profit housing developer that builds, rehabilitates and manages housing for lower income families, seniors and persons living with disabilities, including HIV/AIDS, in West Hollywood. (323) 650-8771 or [www.whchc.org](http://www.whchc.org)

## **LEGAL SERVICES**

### **BET TZEDEK LEGAL SERVICES**

Provides legal services for community members, with particular emphasis on benefits advocacy (Social Security, SSI, Medicare, Medi-Cal), landlord/tenant issues and Holocaust survivor benefits. (323) 939-0506 or [www.bettzedek.org](http://www.bettzedek.org)

## **DISABILITY RIGHTS LEGAL CENTER**

Provides legal services, mediations and referrals to people living with disabilities. (213) 736-1031, TTY (213) 736-8310 or [www.disabilityrightslegalcenter.org](http://www.disabilityrightslegalcenter.org)

## **LOS ANGELES HIV LAW & POLICY PROJECT**

Provides legal services and referrals to people living with HIV/AIDS. (310) 794-7367  
[www.thelahlpp.org](http://www.thelahlpp.org)

## **SOCIAL SERVICES**

### **DISABILITY SERVICES SPECIALIST**

Provides counseling, advocacy, consumer services, referrals, support services. (323) 851-8202, TTY (323) 851-1496 or [www.jfsla.org](http://www.jfsla.org)

### **PATHWAYS**

Child care information and referral for families who have a child living with a disability. (213) 427-2700 or [www.pathwaysla.org](http://www.pathwaysla.org)

### **PAWS/LA**

PAWS assists low-income animal guardians who are living with HIV/AIDS or other life-threatening illness to keep and care for companion animals. (213) 741-1950 or [www.pawsla.org](http://www.pawsla.org)

### **DISABILITY COMMUNITY RESOURCE CENTER**

Provides information and referral, counseling, advocacy and support groups for people living with disabilities. (310) 390 - 3611 or [www.dcrc.co](http://www.dcrc.co)

## **TRANSPORTATION**

### **ACCESS SERVICES**

County transportation service that provides paratransit transportation for people living with disabilities. An application and interview process is required for this service. (800) 827-0829, TDD (800) 827-1359 or [www.asila.org](http://www.asila.org)

### **CALIFORNIA DRIVING SCHOOL, INC.**

Offers cars equipped with special controls for people living with disabilities, including: hand controls, left foot gas, crossover turn signal, tri-pin spinner, knob and regular spinner. Class C (4 door sedans) only. Fee for a two-hour evaluation. (800) 522-5374 or [www.California-driving-school.com](http://www.California-driving-school.com)

## **CITYLINE**

Free local shuttle service in West Hollywood and to Cedars- Sinai Medical Center. Vehicles are ADA compliant, and arrive every 30 minutes. Service operates Monday – Saturday, 9am – 6pm. Route info available at (323) 848-6510, City Hall or online at [www.weho.org/Cityline](http://www.weho.org/Cityline). Real-time arrival info at [www.nextbus.com](http://www.nextbus.com).

## **DEPARTMENT OF MOTOR VEHICLES**

Disabled placards may be obtained at the DMV, Hollywood – West office; 936 N. Formosa Ave., Los Angeles 90046. For information or appointments call (800) 777-0133, TTY (800) 368-4327 or [www.dmv.ca.gov](http://www.dmv.ca.gov).

Persons with a DMV disabled placard may park in permit districts without a permit and in metered spaces without paying the meter.

## **DIAL-A-RIDE and TLC PROGRAM**

Free curb-to-curb and door-to-door transportation in the West Hollywood area for residents living with disabilities. Available for trips M – F, 7:30am – 5:30pm. Advance registration and appointment are required. Call (800) 447-2189 for reservations.

## **METRO BUS PASS SUBSIDY PROGRAM**

A program for West Hollywood residents that provides disabled Metro passes at a subsidized rate of \$8 per 30-day pass. Participants must have a reduced-fare TAP card to be eligible.

More info at (323) 848-6326, TTY (323) 848-6496 or [www.weho.org](http://www.weho.org)

## **TAXI PROGRAM**

The City of West Hollywood offers a mail order taxi fare subsidy card which covers trips in the West Hollywood area. Available to West Hollywood residents who are 62 years or older, or have documented evidence of a disability. An \$8 fee gets patrons \$50 worth of taxi fare; participants may purchase up to \$100 worth per month for \$16. (310) 981-9303 or [www.weho.org](http://www.weho.org)





## WEST HOLLYWOOD CITY COUNCIL

John D'Amico, Mayor  
Lindsey Horvath, Mayor Pro Tempore  
John Duran, Councilmember  
John Heilman, Councilmember  
Lauren Meister, Councilmember

## DISABILITIES ADVISORY BOARD

Myra "Mikie" Friedman, Chair  
Joy Freiberg, Vice-Chair  
Yola Dore  
Khuong "Danny" Hang  
David Nash  
Roderick Renfrew  
Anny Semonco  
Louise Smith  
John "Rick" Watts



*For more information on the Disabilities Advisory Board, please call (323) 848-6510, TTY (323) 848-6496 (for the deaf & hard of hearing) or visit the City's website at [www.weho.org](http://www.weho.org).*