

Eligibility Requirements

To be eligible for the Taxi Program, you must live in the City of West Hollywood, and either be 62+, or have documented evidence of a disability. If eligible, \$28 fare value costs only \$8.

If you are a senior (62+) or disabled you are eligible to purchase \$28 taxi fare per month (your cost is \$8).

If you are living with AIDS, or are receiving Chemotherapy, Radiation, Kidney Dialysis or have a condition requiring frequent medical visits you may purchase up to \$84 fare value per month with a note from your doctor (your cost is \$8 per each increment of \$28).



West Hollywood Taxi Cab Companies

Please request a “West Hollywood” cab if you are outside the City.

BELL CAB	800-666-6664
BEVERLY HILLS CAB	310-273-6611
CITY CAB	888-248-9222
CHECKER CAB	800-300-5007
INDEPENDENT CAB	800-521-8294
UNITED CAB	800-822-8294
YELLOW CAB	310-808-1000

To report **incidents or complaints** about taxi cabs call:
323-848-6362

Telephone Information

For **general information**, to check **fare balance**, or report a **lost card** call:
310-981-9303



The Taxi Card is used to pay for taxi trips.

It is similar to a Debit Card with fare value that will be deducted each time you use the card.



How to Register & Order a Taxi Card

Submit the following:

- ✓ A completed and signed application form
- ✓ A copy of your California identification card, passport, or other government-issued photo ID
- ✓ A copy of your current utility bill or proof of residency
- ✓ If you are disabled, please enclose documented evidence of your disability (copy of current SSI, Disability Approval Letter, letter from doctor, or check stub)
- ✓ A check or money order (DO NOT send cash) for \$8 payable to **West Hollywood Taxi Program**

Mail the above to:

West Hollywood Taxi Program

P.O. Box 74487

Los Angeles, CA 90004



How to Reorder Taxi Fare After You Have Your Card

Send a check or money order (DO NOT send cash) with your client code I.D. written on it made payable to **West Hollywood Taxi Program**

to:

West Hollywood Taxi Program

P.O. Box 74487

Los Angeles, CA 90004



General Rules

You may only use the taxi companies listed on the back of this brochure.

The fare is valid between July 1 and June 30 of the next year. After June 30 the fare expires and is not refundable or exchangeable.

Cards are not transferable. They are valid only for the client on the card. The misuse of the card may result in removal from the program.

Lost or stolen cards will be replaced once at no charge. After that, replacement cards will incur a fee of \$5.00 per card.



How to Use Your Taxi Card

- * At the **beginning** of the trip, hand the Taxi Program Card to the driver. The card will be returned to you at the end of the trip, once the fare is processed.
- * The card is for fare only. You may not use it to tip the driver.
- * Keep your card with you. You will need it every time you take a taxi.
- * Please note that the driver may ask for a **photo** ID.
- * The maximum amount per trip is \$14 for a single passenger. Two cards can be used to share a fare of up to \$28.

How Do I Know How Much Money Is On My Card?

After your trip, you will receive a receipt from the driver showing the amount of your trip and the amount left on your card. If you are not sure, you can call *310-981-9303 to check your balance.

**IMPORTANT: If your card is lost or stolen, you must call this number to report it immediately, so the card can be cancelled. Otherwise, we cannot be responsible for replacement of lost fare.*