City of West Hollywood - Parking Permit Office

SAVE TIME, RENEW YOUR PERMITS ONLINE TODAY! HERE'S HOW...

Before proceeding, please make sure to have your renewal notice with you when you login for the first time.

- Visit www.weho.org/parking and click on the link for online renewals. This site works best on Internet Explorer, Firefox, or Google Chrome browsers. It may not work on Safari. Please make sure to turn off your pop-up blocker.
- 2. First time users must create an account using a valid e-mail address. Follow the instructions on the website to create a login.
- 3. Once you have created a login, click Renew Parking Permits on the Main Menu.
- Enter your account number, zip code, and last name of the account holder. Your account number can be found in the top right corner of your renewal notice.
- Once the account number has been added, you will return to the Account Summary page. Your account number should be listed under "Residential Parking Permits Summary".
- Click on the <u>account number</u> and it will take you to the screen where you can select which permits you would like to renew. For resident permits, please
 verify that the license plate numbers listed are correct.
- 7. Check the box for each permit you would like to renew and click Submit.
- 8. Select payment type (Visa or MasterCard) and enter your card information.
- Print a copy of your confirmation receipt for your records.
- 10. You will receive your renewal permits by mail in approximately two weeks. Mail will not be forwarded.

NOTE: If you need to add permits, change the license plate numbers, or account information, you will need to MAIL IN your renewal notice along with your current vehicle registration and proof of residency.

Questions? Contact the City of West Hollywood - Parking Permit Office

E-mail: permitparking@weho.org or Phone: 323-848-6392 (Monday - Thursday 8AM-6PM, Friday 8AM-4:30PM)