

COMMUNITY SAFETY

IN THE CITY OF WEST HOLLYWOOD

weho.org/publicsafety

    @wehocity

Update > August 2023



Sign up for
West Hollywood
Emergency Alerts
by texting your
ZIP Code to
888777.



Use this QR Code
for the latest
community safety
updates and info.

WEST HOLLYWOOD SHERIFF'S STATION

911 for Emergencies
(310) 855-8850 (Non-Emergency)
780 N. San Vicente Blvd.
wehosherriff.com

 @WHDLASD

 @WestHollywoodSheriffsStation

 @LASDWestHollywoodStation

LA COUNTY FIRE DEPARTMENT

911 for Emergencies
Fire Station 7
864 N. San Vicente Blvd.
(310) 358-3430 (Non-Emergency)

Fire Station 8
7643 Santa Monica Blvd.
(323) 654-5445 (Non-Emergency)

BLOCK BY BLOCK SECURITY AMBASSADORS

(833) WEHO-BBB
(833) 934-6222

Use this 24/7 hotline for non-violent
calls for service including safety escorts
to/from a residence or place of business.

CITY OF WEST HOLLYWOOD

8300 Santa Monica Blvd.
West Hollywood, CA 90069
(323) 848-6400

weho.org/publicsafety

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The City of West Hollywood takes a progressive and proactive approach to community safety.

Since its incorporation in 1984, the City has invested in a wide range of initiatives and relationships to ensure the health, safety, and well-being of the community with its public safety and social service partners.

West Hollywood's top priority is safety and well-being and the City is deeply committed to ensuring that residents, visitors, and businesses feel safe and secure. While West Hollywood's residential population is approximately 35,000, the total population is typically more than twice that when including visitors and workers.

For a city that is only 1.9 square miles, West Hollywood is home to over 200 entertainment-oriented businesses including restaurants, lounges, bars and nightclubs. Additionally, West Hollywood hosts several large-scale special events that attract hundreds of thousands of visitors at a time, such as WeHo Pride and Halloween.

The City of West Hollywood's Community Safety Department works to ensure public safety and to strengthen quality of life for residents, businesses, and visitors in West Hollywood. West Hollywood contracts with the Los Angeles County Sheriff's Department for law enforcement services and is part of the Los Angeles County Fire Department's Consolidated Fire District for fire protection services. This allows our small city to leverage resources from the County of Los Angeles, which is an enormous benefit to the West Hollywood community.

West Hollywood's Sheriff's Station

The West Hollywood Sheriff's Station (Sheriff's) is committed to collaborating with City officials, residents, and businesses to resolve community concerns.

Los Angeles County Sheriff's Department personnel are focused on efforts such as neighborhood patrols and maintaining the quality of life for the community. Crime statistics are regularly examined by Sheriff's personnel, City of West Hollywood Community Safety staff, and the City's Public Safety Commission in order to identify emerging trends and adjust resource deployment as appropriate. Bicycle and foot patrols by Sheriff's personnel are also performed to supplement traditional vehicle patrols.

Providing the City with efficient and effective law enforcement services on every level remains the Sheriff's dedicated goal. As always, Sheriff's personnel appreciates the strong partnership with City staff and the community. In addition, the Sheriff's Community Impact Team makes frequent efforts to speak with the West Hollywood community regarding crime prevention and quality of life issues.

Furthermore, Sheriff's personnel engage with the West Hollywood community through social media as a means of reaching out to the public and providing valuable information.

Community Oriented Policing

COMMUNITY IMPACT TEAM

The Sheriff's Community Impact Team (CIT) includes the Community Oriented Policing and Problem Solving Team, and the Entertainment Policing Team.

These teams collectively manage community concerns and promote crime prevention through a variety of intervention and enforcement techniques. Sheriff's personnel on these teams work with the City's Community Safety, Human Services and Rent Stabilization, and Public Works Departments as well as other agencies such as the Los Angeles County Fire Department, Los Angeles County Department of Animal Care and Control, and Block by Block Security Ambassadors to address quality of life concerns.

The Community Impact Team remains committed to collaborating with City officials, residents, and businesses to resolve community concerns. CIT members work with several Neighborhood Watch groups to address residents' concerns, including criminal issues such as drinking or urinating in public, drug usage, littering, trespassing, theft, panhandling, and misuse of public facilities. They not only make arrests for violations of law but also provide information and assistance regarding shelters, medical attention, jobs, and substance abuse education.

- Conducts numerous park patrols
- Works closely with local businesses to address concerns
- Helps institute a "Letter of Agency" where appropriate. A "Letter of Agency" gives Sheriff's personnel the authority to enforce trespassing on private property. More info: go.weho.org/LetterOfAgency.

COMMUNITY IMPACT TEAM AND ITS COLLABORATION WITH CODE ENFORCEMENT

The Sheriff's Community Impact Team Deputies and City Code Enforcement Officers are proactive in addressing the impacts from entertainment establishments and special events.

They work in partnership with nighttime establishments to prevent alcohol-related incidents from occurring and address various neighborhood and nuisance-related issues. Sheriff's and Code Enforcement personnel also work with the State Department of Alcoholic Beverage Control to educate businesses on alcohol regulations and actively patrol bars, nightclubs, and hotels on a nightly basis.

West Hollywood Mental Evaluation Team

The City of West Hollywood funds a dedicated Mental Evaluation Team (MET) in partnership with the Los Angeles County Sheriff's Department and the Los Angeles County Department of Mental Health (DMH).

The MET unit consists of a Sheriff's Deputy and a DMH Licensed Mental Health Clinician. They provide mental health support, field crisis intervention, and appropriate psychiatric placement in situations involving law enforcement contacts with community members impacted by mental health symptoms. The goal of this co-response model is to improve the well-being outcomes for community members with severe mental health needs by reducing the use of force, hospitalizations, and avoiding unnecessary incarcerations of people who are better served through mental health services.

Block by Block Security Ambassadors

Block by Block (BBB) Security Ambassadors work in collaboration with City staff and the West Hollywood Sheriff's Station to provide supplemental safety services across the City, including 24/7 support for non-violent calls for service, which has a direct impact on safety and neighborhood livability.

Security Ambassadors maintain uniformed foot and bicycle patrols throughout the City's business districts and residential neighborhoods, provide 24/7 safety escorts to residents, businesses, and visitors that call (833) WEHO-BBB, and offer helpful guidance to community members and visitors about City information, directions, parking, and more.

For more information, visit weho.org/bbb or call (833) WEHO-BBB or (833) 934-6222.

Los Angeles County Fire Department

The Los Angeles County Fire Department (Fire Department) provides emergency medical services, and fire and rescue services, in the City.

West Hollywood is primarily served by personnel at Los Angeles County Fire Stations 7 (864 N. San Vicente Boulevard) and 8 (7643 Santa Monica Boulevard). An Assistant Fire Chief manages the resources within Division VII, of which West Hollywood is a part.

The Fire Department also offers Community Emergency Response Team (CERT) training to the West Hollywood community, which provides basic fire safety and life-saving skills. Following a major disaster, police, fire and medical professionals may not be able to fully meet the demand and people will have to rely on each other to meet immediate life-saving and life sustaining needs, particularly in isolated neighborhoods that may be cut off from the main roads for a period of time. For more information about CERT, please visit fire.lacounty.gov/community-emergency-response-team.

Fire Department personnel regularly conduct blood pressure checks with constituents who visit the local stations and routinely provide Fire Station tours for the public. They also participate in Neighborhood Watch meetings when requested.

Neighborhood Livability Programs

The City's Community Safety Department along with its public safety partners continue to promote neighborhood livability and address the various quality of life issues that regularly impact the West Hollywood community, including impacts from noise (e.g., loud music), vacant properties, nightclub operations, pickpocketing, public intoxication, dogs off leash, unlicensed vending, and short-term rental compliance.

City Community Safety and Sheriff's personnel continue to work with the Public Safety Commission on public safety education, including utilizing social media and hosting "Coffee with the COPPS" (Community Oriented Policing and Problem Solving) community events.

The Neighborhood and Business Safety (NBS) Division oversees the Code Enforcement program which works with business and property owners in order to protect public health and safety and maintain the City's unique urban balance with an emphasis on neighborhood livability. By means of information, education, and the Administrative Remedies program, Code Enforcement staff enforce the City's Municipal Code. The NBS Division also oversees the City's Animal Care and Control contract services and administers the City's regulatory Business License program.

West Hollywood's **Community Safety & Well-Being Strategy**

West Hollywood's first-ever Community Safety and Well-Being (CSWB) Strategy was adopted in December 2022 to provide a broader understanding of the most prevalent risks and strategic opportunities within West Hollywood.

The purpose of the CSWB Strategy is to work collectively towards a community where everyone is safe, has a sense of belonging, and can meet their needs for education, health care, food, housing, income, and social and cultural expression. Existing CSWB risks in the City are complex, multifaceted, and often interconnected, and the City and its community partners have made significant efforts to alleviate these challenges over the years.

For more information about the City's CSWB strategy and to stay informed of updates, please visit weho.org/cswb.

PUBLIC SAFETY COMMISSION

The City of West Hollywood Public Safety Commission was created on September 18, 1989 and is comprised of five (5) members, appointed by individual Councilmembers, and by two (2) members appointed by the Council as a whole (at-large). Each member of the Commission serves a two-year term. It is the function of the Public Safety Commission to evaluate and recommend suggestions involving public safety issues, to assist City staff and the City Council in strengthening community response to emergencies, and to evaluate and make recommendations regarding neighborhood livability.

Community Safety Initiatives

Several initiatives are implemented across West Hollywood to support community safety.

PEDESTRIAN SAFETY

The City has implemented a variety of improvements as part of comprehensive plan with three unique areas to improve pedestrian safety: Engineering, Enforcement, and Education. The City's Engineering Division has completed crosswalk safety improvements at key intersections including enhanced flashing pedestrian warning lights that improve visibility of pedestrians when using crosswalks to help stop vehicular traffic. The City's Community Safety Department continues to work on improving pedestrian safety throughout the City and encourage safety among drivers, bicyclists, and pedestrians.

PARK SAFETY

West Hollywood Park, Plummer Park, and other smaller parks in the City provide quality leisure service experiences to residents and visitors. The City's Recreation Services Division offers a myriad of programming in the City's parks which promote health, wellness, community, and well-being. To support safety in the City's parks, the Community Safety Department has enhanced security with Block by Block Security Ambassadors and CIT Sheriff's Deputies who patrol the parks on a daily basis and maintain a safe environment.

■ COOLING CENTER

When temperatures climb above 90 degrees, the City activates a Cooling Center at Plummer Park. The Cooling Center is open to everyone and is located at Plummer Park's Community Center, 7377 Santa Monica Boulevard. When the Cooling Center is activated, information is posted on the City's website, [weho.org/coolingcenter](https://www.weho.org/coolingcenter). To confirm Cooling Center hours by phone, please call the Center at (323) 848-6530.

Residents may also visit ready.lacounty.gov/heat to find other designated cooling centers throughout Los Angeles County.

Emergency Management

Emergency management is a key component to the Community Safety Department, and staff is responsible for ensuring that the City is prepared to respond to, and recover from, a disaster. This includes working closely with external agencies.

■ MAJOR SPECIAL EVENTS

An interdisciplinary team headed by the City's Event Services Division and Community Safety Department regularly meets to plan, manage, and evaluate all major special events in West Hollywood. Threat assessments are conducted by Sheriff's intelligence experts on each event and recommendations to improve security are implemented. Event Action Plans and Crisis Communications Plans are written by Sheriff's and Fire personnel in coordination with City staff, and the Incident Command System is followed. The multidisciplinary team also coordinates the use of medical care centers, which allows medical professionals to treat patients onsite when possible and avoids transporting patients to area hospitals when unnecessary.

■ HAZARD MITIGATION

The City is working to update West Hollywood's hazard mitigation plan which provides a roadmap to identify hazards that could impact a community and actions to reduce negative impacts on residents, businesses, and the community as a whole. Hazard mitigation plans also provide an opportunity to gather community input and access funding for specified actions to mitigate hazards identified in the plan.

AUTOMATIC EXTERNAL DEFIBRILLATORS

The City has installed 12 Automatic External Defibrillators (AEDs) in key locations at City facilities, including City Hall, local parks, and other locations. AEDs are used to treat sudden cardiac arrest and have successfully saved lives. When a person experiences sudden cardiac arrest, the heart's electrical impulses suddenly misfire, and only an electric shock from an AED can get the heart beating normally again. The survival rate from sudden cardiac arrest in places where AEDs are available is close to 70%, while the survival rate in areas without access to AEDs is 5%. AEDs do not require training to use; they are accessible to members of the public and the AED machine itself walks users through the steps using verbal prompts.

NIGHTTIME SAFETY

The City has created a safety handbook for nightlife establishments to assist in maintaining safe bars, lounges, and clubs free from illegal activity including: drug sales, underage drinking, overconsumption of alcohol, violence, prostitution, sex offenses, and terrorism. The Sheriff's Entertainment Policing Team (EPT) continues to work closely with local businesses, their security detail, Block by Block Security Ambassadors, and City Code Enforcement Officers along Sunset, Santa Monica, and Robertson Boulevards. The EPT Deputies primarily focus on law enforcement issues related to entertainment and alcohol in the City, and actively patrol more than 60 bars, nightclubs, and hotels. While patrolling the different venues, the EPT Deputies make contact with the management of the different establishments to maintain a cooperative working relationship and to stay informed on individual business concerns and events. The EPT unit issues vehicle citations, tows vehicles, completes a large number of field investigations and arrests, handles crowd control issues and Alcoholic Beverage Control (ABC) enforcement.

Safety Enhancements

The City continues to work to increase safety throughout the community by deploying foot and bicycle patrols with our Sheriff's Deputies and Block by Block Security Ambassadors.

This provides an enhanced uniformed presence in the community and allows quality-of-life concerns to be addressed effectively and efficiently. The City's Community Safety Department, in partnership with the West Hollywood Sheriff's Station, has also expanded the Automated License Plate Reader (ALPR) camera program. ALPR cameras provide Sheriff's personnel with the ability to identify vehicles used in crimes.

■ "LIVE, WORK, PLAY. BE SAFE."

The City's Community Safety Department and Public Safety Commissioners have conducted "Live, Work, Play. Be Safe. Walkabouts with the Captain" and other street outreach efforts to raise awareness about community safety and convey messages about topics such as vehicle burglary prevention, street robbery prevention, and personal safety tips.

VIOLENCE PREVENTION

In participation with various violence prevention agencies, the City continues to be a leading municipal voice with regard to advocating for improved services for survivors of intimate partner violence, sexual violence, and those affected by hate crimes, hate incidents, and other family violence issues. The City funds the Los Angeles LGBT Center's STOP Violence and Legal Advocacy Project for Survivors programs. These programs provide individual counseling, group support, safety planning, legal representation, and emergency funding for all survivors of violence, regardless of sexual orientation or gender identity. The City also funds the Los Angeles LGBT Center's WeHo Life program to provide West Hollywood nightlife establishments with drink-spiking test strips to prevent drug-facilitated sexual assault. City staff regularly meets with the City's Women's Advisory Board and works to raise awareness through the "Only Yes Means Yes" education efforts. Additionally, staff arranges presentations from the Human Services Commission when requested by Commissions or Advisory Boards.

Homeless Initiative

The West Hollywood Homeless Initiative seeks to address homelessness with a multi-disciplinary, multi-agency, and collaborative response.

The City partners closely with nonprofit service providers, the West Hollywood Sheriff's Station, and Los Angeles County agencies to provide a wide variety of services intended to reduce homelessness and support community members who are experiencing homelessness.

Sheriff's personnel actively participate in Homeless Collaborative meetings with City staff and social services providers which continues to foster a strong partnership between the Sheriff's Community Impact Team and the City's contracted social services providers. Sheriff's personnel, including Deputies that speak a variety of languages (Spanish, Armenian, Farsi, and German among many others), also collaborate to provide services to people experiencing homelessness.

The addition of the City's Mental Evaluation Team has been extremely valuable to the City and enhanced the Sheriff's capacity to diffuse more crisis situations and support people with treatment services. Transit resources and other emergency outreach supplies are available to community members at the West Hollywood Sheriff's Station and are provided on an ongoing basis by the City's Human Services Division.

The City's Human Services Division manages the City's Homeless Initiative, and works collaboratively with first responders to build and strengthen partnerships between first responders and the City's contracted social service providers.

HOLLOWAY INTERIM HOUSING PROGRAM

The City acquired the Holloway Motel property located at 8465 Santa Monica Boulevard, which will operate as the Holloway Interim Housing Program to provide comprehensive services and a safe, supportive space for people experiencing homelessness to transition into stable housing. Residents will be able to stay up to 90 days, providing support and time to transition off the streets and into housing.

The property will be managed and operated through a partnership with Ascencia, a nonprofit homeless services agency, that will provide comprehensive case management and supportive services.

The property is anticipated to open in 2024. For more information, visit weho.org/holloway.

West Hollywood's Social Service Partners

The City funds local social services providers to help community members experiencing homelessness. These agencies include:

ASCENCIA

Provides comprehensive services including street outreach, shelter, case management, and housing for adults who are experiencing homelessness.

HEALTHCARE IN ACTION

Provides the City's Mobile Street Medicine Crisis Response Team to deliver medical care, mental health services, substance use treatment, and case management services for unhoused community members within city limits. The program is available seven days a week from 7 a.m. to 7 p.m. for service requests. Once a request is made, the Street Medicine Crisis Response Team will arrive onsite within 60 minutes. The team includes a physician, two physician assistants, a psychiatrist, a Licensed Clinical Social Worker, and a peer navigator.

THE LOS ANGELES LGBT CENTER

Provides mental health services to all ages, programs for older adults to connect with housing and support, and youth services including street outreach, assessment, shelter, case management, meals, showers, educational and vocational services, and housing navigation for young adults, ages 18 to 24, who are unhoused in West Hollywood.

■ STEP UP ON SECOND

Provides outreach, mental health services, case management, housing navigation and retention services, and street-based behavioral health services to community members experiencing homelessness with severe mental health challenges.

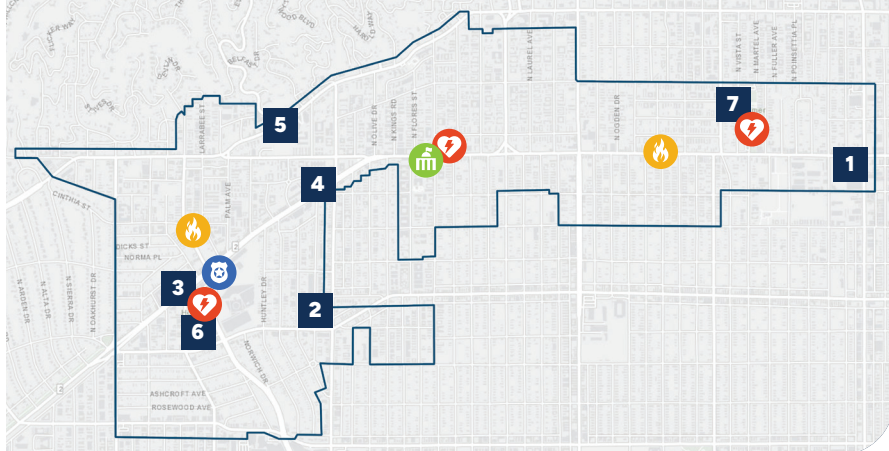
NEW BEHAVIORAL HEALTH RESOURCE

A new mobile behavioral health crisis response program will serve the community beginning in Fall 2023. The West Hollywood Care Team is a first-of-its-kind city-county collaboration to enhance community access to crisis support and services.

The City's Care Team provides crisis stabilization, safety planning, connection to community resources, and follow-up support. Services are delivered using an approach based on harm-reduction, trauma-informed, and culturally competent practices.

For more information, visit weho.org/careteam.

Emergency Services Locations



City Hall

8300 Santa Monica Blvd.



Sheriff's Station

780 N. San Vicente Blvd.



Fire Department

Station 7:

864 N. San Vicente Blvd.

Station 8:

7643 Santa Monica Blvd.



Automatic External Defibrillators

West Hollywood Park:

647 N. San Vicente Blvd.

City Hall:

8300 Santa Monica Blvd.

Plummer Park:

7377 Santa Monica Blvd.

Block by Block Ambassador Locations

- 1 The Gateway:** N. La Brea and Santa Monica Blvd.
- 2 Center City District:** Santa Monica Blvd. at N. Fairfax Ave.
- 3 Rainbow District:** Santa Monica Blvd. at N. Robertson Blvd.
- 4 Rainbow District:** Santa Monica Blvd. at Westmount Dr.
- 5 Sunset Strip:** Sunset Blvd. at Sunset Spectacular Parking Lot
- 6 West Hollywood Park:** 647 N. San Vicente Blvd.
- 7 Plummer Park:** 7377 Santa Monica Blvd.

Additional Contact Information

ATHENS SERVICES ■ (888) 336-6100

Large (“Bulky”) items can be picked up at no charge to you. Please call or fill out the online form on the “Official West Hollywood App” to make arrangements.

CODE ENFORCEMENT ■ (323) 848-6516 **code@weho.org**

Report potential State and West Hollywood Municipal Code Violations related to zoning requirements, short-term rentals, solid waste, noise, illegal construction, and more.

HOMELESS CONCERN LINE ■ (323) 848-6590

Use this non-emergency number if you’re concerned about a community member who is homeless and want to request an outreach team to respond.

PARKING ENFORCEMENT ■ (323) 650-6757

Request support related to vehicle impounds, street sweeping, holiday parking enforcement, and Disabled Person placards.

SUICIDE AND CRISIS LIFELINE ■ 988

Free, confidential, 24/7 support and resources to people experiencing or affected by suicidal, mental health, and/or substance use crisis.

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